

Our ref:

Your ref:

10.02.2009

H.E.Ban Ki-moon

Secretary-General

United Nations

New York, NY 10017

USA

Dear Mr Secretary-General,

I am pleased to confirm that USER DIS TICARET AS supports the ten principles of the Global Impact with respect to human rights, labour, environment and anticorruption. With this communication, we express our intent to advance those principles within our sphere of influence. We are committed to making the Global Impact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Millenium Development Goals. USER DIS TICARET AS will make a clear statement of this commitment to our stakeholders and the general public.

We recognize thata key requirement for participation in the Global Compact is the annual submission of a Communication on Progress(COP) that describes our companys efforts to implement the ten principles. We support public accountability and transparancy, and therefore commit to report on progress within two years of joining the Global Compact, every year thereafter according to the Global Compact COP policy.

Sincerely yours,

Dr.EROL USER President&CEO

> Çamlık Sokak No:2 D:12 Ortaklar Apt. 80630 Etiler

Phone : (0212) 287 89 28 : (0212) 287 46 28

Fax : (0212) 287 87 94 e-mail : userdis@superonline.com