

A message from our Chairman and CEO

Nestlé. Enhancing quality of life and contributing to a healthier future.

Creating Shared Value lies at the very heart of how we do business at Nestlé. Our approach is built on the conviction that business can be a force for good, by simultaneously creating value for shareholders and for society at large.

In 2019, we reaffirmed our support for the UN Global Compact. We were again named a

Global Compact LEAD company in recognition of our ongoing commitment to achieving the UN Sustainable Development Goals (SDGs).

This report provides a detailed overview of how Nestlé is making a difference across our three impact areas – individuals and families, communities and the planet.

In early 2019, we accelerated actions to tackle plastic waste and make good on our ambition to make 100% of our packaging recyclable or reusable by 2025. We more recently announced an investment of up to CHF 2 billion to boost the market for food-grade recycled plastics and to accelerate the development of innovative sustainable packaging solutions.

Last year, we also committed to achieve zero net greenhouse gas emissions by 2050, stepping up our climate change mitigation efforts and embracing the most ambitious aim of the Paris Agreement. Among other measures, we are expanding our range of plant-based food options that have a better environmental footprint and can contribute to a balanced diet.

Our work extends beyond the environment. We also announced a new gender-neutral parental leave and support policy for our employees, as part of our broader efforts to support diversity and inclusion. Our aim is to support families and help provide children with the best start in life.

In this report, you will find more details about our progress as a company in the areas where we can make the biggest impact. The work carried out during 2019 brought us closer to fulfilling our 2020 commitments. We are on track to meet most of them and we will continue to work hard to achieve the others.

We look back on the work achieved over the last decade with pride. Looking ahead, we remain as committed as ever to Creating Shared Value in 2020 and beyond.



Paul Bulcke
Chairman



U. Mark Schneider
Chief Executive Officer

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