

10th of March 2020

H.E. António Guterres
Secretary-General
United Nations
New York, NY 10017
USA

Dear Mr. Secretary-General,

I am pleased to confirm that Synergy International Systems, Inc. (Synergy) supports the Ten Principles of the United Nations Global Compact on human rights, labour, environment and anti-corruption. With this communication, we express our intent to implement those principles. We are committed to making the UN Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Sustainable Development Goals. Synergy will make a clear statement of this commitment to our stakeholders and the general public.

Synergy is a global software development and consultancy company creating tailored solutions to improve information management, data utilization, decision making, service delivery and social impact. Established in 1997, the company is headquartered in Washington, D.C. and has offices in Armenia, as well as representative offices in The Hague, Netherlands and Kigali, Rwanda. Currently, Synergy employs 270 full-time staff members (both technical and non-technical). Our core products aim at helping governments, donor organizations, international nonprofits and global companies achieve informed decision-making, as well as improve their service delivery and organizational effectiveness.

We believe that as a corporation we have an important role to play in promoting the enforcement of international human rights standards. We are highly pleased that all Synergy core products contribute to the SDGs, where Synergy Social Protection Information System (SPIS) contributes to SDG1 (No Poverty) and SDG2 (Zero Hunger), Synergy Education Management Information System (EMIS) contributes to SDG4 (Quality Education), Synergy Case Management System (CMS) contributes to SDG10 (Reduced Inequalities) and SDG16 (Peace, Justice, and Strong Institutions). Moreover, promoting human rights is the first of the three fundamental approaches comprising our CSR Policy (with the other two being "Helping Communities" and "Protecting our natural environment"). Furthermore, in 2019, Synergy officially endorsed the United Nation's Women's Empowerment Principles (WEPs), thus advancing the company's conduct and initiatives in promoting gender equality.

We recognize that a key requirement for participation in the UN Global Compact is the annual submission of a Communication on Progress (COP) that describes our company's efforts to implement the Ten Principles. We support public accountability and transparency, and therefore commit to report on progress within one year of joining the UN Global Compact, and annually thereafter according to the UN Global Compact COP policy. This includes:

- A statement signed by the chief executive expressing continued support for the UN Global Compact and renewing our ongoing commitment to the initiative and its principles. This is separate from our initial letter of commitment to join the UN Global Compact.
- A description of practical actions (i.e., disclosure of any relevant policies, procedures, activities) that the company has taken (or plans to undertake) to implement the UN Global Compact principles in each of the four issue areas (human rights, labour, environment, anti-corruption).
- A measurement of outcomes (i.e., the degree to which targets/performance indicators were met, or other qualitative or quantitative measurements of results).

Sincerely yours,

A handwritten signature in blue ink, appearing to read 'Ashot Hovanesian', written in a cursive style.

Dr. Ashot Hovanesian
CEO and Founder