

Prot. CB-42GSA/lfp Roma, 17-5-2011

> H.E. Ban Ki-Moon Secretary General United Nation New York, NY 10017 USA

Dear Mr. Secretary General,

I am pleased to confirm that CBI – Customer to Business Interaction Consortium supports the ten principles of the UN Global Compact with respect to human rights, labour, environment and anti-corruption.

With this commitment, we express our intent to advance these principles within our sphere of influence, and will make a clear statement of this commitment to our stakeholders and the general public.

We also pledge to take part in the activities of the UN Global Compact where appropriate and feasible – through, for instance, participation in Global Compact Network Italia; involvement in specialized initiatives and workstreams; engagement in partnership projects; and reviewing and providing commentary to participating companies on their Communications and Progress.

Giovanni Sabatistiz (