

Kaizen Institute, Ltd., Bahnhofplatz, 6300 Zug

H.E. António Guterres  
Secretary-General United Nations  
New York, NY 10017  
USA

Kaizen Institute, Ltd.

Bahnhofplatz  
6300 Zug  
Switzerland

kicg@kaizen.com  
kaizen.com

Phone +41 41 725 42 80  
Fax +41 41 725 42 89

ID-Nr. 130.0.007.848-9

VAT/UID-Nr.:

CHE-116.331.041 MWST

Zug, 10 January 2020

## Ten Principles of the United Nations Global Compact

Mr. Secretary-General:

I am pleased to confirm that Kaizen Institute, Ltd. (KI), the HQ of Global Operation and Master Licensor for the Kaizen Global Group of Companies (KGGC), together with its group of companies (KGGC), do and will support the Ten Principles of the United Nations Global Compact on human rights, labour, environment and anti-corruption.

With this communication, we express our intent to implement those principles, wherever legally supported and within the local regulatory framework. We are committed to making the UN Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Sustainable Development Goals. Further, we will also commit to promote, support and convince the organizations we consult and work with to implement the same by using our professional influence as we help them to build the strategy, culture and day-to-day operations. KI will make a clear statement of this commitment within our operations, to our stakeholders and to the general public.

We recognize that a key requirement for participation in the UN Global Compact is the annual submission of a Communication on Progress (COP) that describes our company's efforts to implement the Ten Principles. We support public accountability and transparency, and therefore commit to report on progress within one year of joining the UN Global Compact, and annually thereafter according to the UN Global Compact COP policy. This includes:

- A statement signed by the chief executive expressing continued support for the UN Global Compact and renewing our ongoing commitment to the initiative and its principles. This is separate from our initial letter of commitment to join the UN Global Compact;

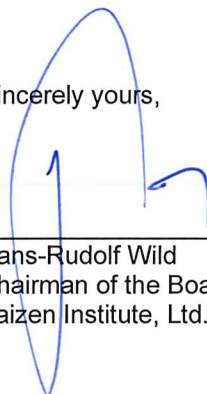


GEMBAKAIZEN™

Europe - Americas - Asia-Pacific - Middle East - Africa  
© Kaizen Institute 1985-2020. KAIZEN™, GEMBAKAIZEN™ and other associated marks are registered trademarks of Kaizen Global Enterprises, its subsidiaries, licensees or IP holders worldwide. Kaizen Institute is a subsidiary of Kaizen Global Enterprises, which is registered and licensed as a free zone company under the rules and regulations of the DMCC.

- A description of practical actions (i.e., disclosure of any relevant policies, procedures, activities) that the company has taken (or plans to undertake) to implement the UN Global Compact principles, in each of the four issue areas (human rights, labour, environment, anti-corruption); and
- A measurement of outcomes (i.e., the degree to which targets/performance indicators were met, or other qualitative or quantitative measurements of results).

Sincerely yours,



---

Hans-Rudolf Wild  
Chairman of the Board  
Kaizen Institute, Ltd.