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New York  
NY 10001

António Guterres  
Secretary-General  
United Nations  
New York, NY 10017

16 January 2019

Dear Mr. Secretary-General,

2018 was an important year for Sprinklr given that we have incorporated an extended Sustainability Management System into the core strategy of our company. In this sense, Corporate Social Responsibility is embedded into our business processes enabling us to ensure we pay particular attention to the impact of our activities and support the ten principles of the United Nations Global Compact (UNGC). Moreover, we are keen at addressing the Sustainable Development Goals, as far as we can. 2018 was even more exciting as we pursued an organizational change which has enabled incorporate knowledge, creativity, innovation and diversity to our operations.

In a world subject to ever increasing international competition, placing corporate responsibility is a core value for our organization and is reflected by our Sustainability Management System. Backed by a solid organizational structure and years of experience, our company continues to transform itself towards continuous improvement.

Sprinklr, by embracing the values of the UNGC and displaying a responsible attitude, is ready to respond to the social, environmental and economic challenges of the world today. We recognize that a key requirement for participation in the Global Compact is submitting an annual Communication on Progress (COP). We commit to yearly communicate the initiatives we have implemented according to the Global Compact COP policy which includes:

- A statement signed by the Chief Executive expressing continuous support for the Global Compact and renewing our ongoing commitment to the initiative and its principles.
- A description of the practical actions we have undertaken to implement the ten Principles.
- Measurement of outcomes of our initiatives.

I am personally committed to supporting the Global Compact and acknowledge that we all have a role to play in this initiative. Respecting the ten principles of the UNGC and engaging our stakeholders is very important to us.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Ragy Thomas".

**Ragy Thomas**  
CEO