



Vocalink
Drake House
Homestead Road
Rickmansworth
WD3 1FX
United Kingdom

+44 (0)870 165 0019

www.vocalink.com

H.E. Ban Ki-moon
Secretary-General
United Nations
New York
NY 10017
USA

20 July 2010

Dear Mr. Secretary-General

I am pleased to confirm that Vocalink Holdings Limited supports the ten principles of the Global Compact with respect to human rights, labour, environment and anti-corruption. With this communication, we express our intent to advance those principles within our sphere of influence. We are committed to making the Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Millennium Development Goals. Vocalink Holdings Limited will make a clear statement of this commitment to our stakeholders and the general public.

We recognise that a key requirement for participation in the Global Compact is the annual submission of a Communication on Progress (COP) that describes our company's efforts to implement the ten principles. We support public accountability and transparency, and therefore commit to report on progress within one year of joining the Global Compact, and annually thereafter according to the Global Compact COP policy.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Marion King", written over a light blue background.

Marion King
CEO

Please note: Your telephone calls may be recorded for security or monitoring purposes

Vocalink is a trading name of Vocalink Limited

Registered office: Drake House, Homestead Road, Rickmansworth, WD3 1FX, United Kingdom

Registered in England: No. 6119048

Part of the Vocalink group of companies