

Glenn F. Tilton
Chairman and Chief Executive Officer

March 1, 2010

H.E. Ban Ki-moon
Secretary-General
United Nations
New York, NY 10017

Dear Mr. Secretary-General,

I am pleased to confirm that United Airlines supports the UN Global Compact's ten principles in the areas of human rights, workplace standards, commitment to the environment and anti-corruption. With this communication, we formally express our intent to support the UN Global Compact and advance those principles within our sphere of influence.

As an airline, we enable tourism, facilitate commerce, and stimulate job creation and business opportunity. For us, this connection means more than providing safe, convenient, reliable air travel. It also means forging strong relationships with the people and communities we serve, protecting our environment, and working alongside our civic and government leaders. to make a difference.

Joining the UN Global Compact presents a unique platform to collectively advance our commitment to sustainability and corporate citizenship. As a signatory, we are committed to taking forward the core principles of the UN Global Compact, and in accordance with its policy, providing an annual Communication on Progress that describes our efforts in this regard. We also look forward to opportunities to engage in collaborative projects which advance the broader development goals of the United Nations.

The momentum of the UN Global Compact, especially in the U.S. market, is a testament to the importance of corporate responsibility. We look forward to the opportunity to join the UN Global Compact's mission to advance socio-economic development to make positive impact in communities around the world.

Sincerely,

