



ASSOCIATION FOR SOCIAL DEVELOPMENT AND AID MOBILIZATION



2024 GLOBAL COMPACT STATEMENT OF RESPONSIBILITY REPORT



ASSOCIATION FOR SOCIAL DEVELOPMENT AND AID MOBILIZATION

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Ankara / Turkey

Association for Social Development and Aid Mobilization (ASAM), established in 1995, is an independent, impartial and non-profit association to assist all vulnerable groups within Türkiye, including refugees and asylum seekers. Previously registered with the name the “Association for Solidarity with Asylum Seekers and Migrants”, ASAM has expanded its working scope and target group in line with the “Leaving No One Behind” principle. ASAM continues to provide service by employing a rights-based approach without making any discrimination based on language, religion, sex, ethnicity, age or political ideology. While ASAM continues to provide services to asylum seekers and migrants, the organization is now encompassing all the vulnerable segments of the community and develops programs, which targets structural problems as well. In that sense, on top of being a prominent humanitarian actor, ASAM is becoming an important development actor as well. ASAM shares its experience of over a quarter century through its representative offices in Greece - Athens, Belgium - Brussels and Ukraine - Lviv.

Through numerous projects that we continue to implement in 2024 and with the guidance of the “Sustainable Development Goals” and “Global Compact”, we are pleased to announce that our goal is to fulfill our responsibility pertaining to all of the principles of the Global Compact, mainly Human Rights, and also to create a lasting impact through our implementations.

With this Statement, we, as Association for Social Development and Aid Mobilization, reaffirm our commitment and continued support to the United Nations Global Compact and its ten principles in the areas of Human Rights, Labour, Environment and Anti-Corruption, as well as its implementation, and we are pleased to present our “Statement of Responsibility” in this respect.

Best regards,


İbrahim Vurgun Kavlak
Executive Director

Association for Social Development
and Aid Mobilization



INTRODUCTION

As ASAM, we work towards a future where the principles of solidarity, justice, and equality are not just ideals, but actualized realities. Through our holistic and adaptive approaches, we aim to bridge gaps, foster understanding, and play an active role in creating positive change by ensuring that no one is left behind in the journey towards a sustainable, inclusive, and resilient future. We strive to enable a world where everyone can access fundamental rights and services equally under any circumstances and where every need is met in a manner compatible with human dignity.

ASAM is dedicated to providing comprehensive support to vulnerable populations worldwide. Through our four pillars of Migration, Sustainable Development, Empowerment of Vulnerable Groups and Protection, and Humanitarian Aid and Disaster Response, we are committed to addressing and tackling the multifaceted challenges faced by individuals and communities. Our mission is not just to meet immediate needs, but also to provide innovative, inclusive, and effective solutions that promote sustainable development, gender equality, and resilience in all areas of life through a rights-based approach. In collaboration with global, national and local partners, we strive to create a world where every individual, regardless of their circumstances, has access to the resources, opportunities, and support they need to thrive. While achieving these, we are determined to safeguard our planet and take action against climate change. We are unwavering in our commitment to the principle of “dignity, equality, and human rights for all”.

About **ASAM**

Association for Social Development and Aid Mobilization was originally founded under the name of Association for Solidarity with Asylum Seekers and Migrants in 1995 in Ankara as an independent, impartial and non-profit association. Using the abbreviation “SGDD-ASAM”, the Association developed its expertise in the field of migration and cross-cutting areas over the years and took the name Association for Social Development and Aid Mobilization in 2023. ASAM expanded its areas of activity to include Sustainable Development, Empowerment of Vulnerable Groups and Protection, and Humanitarian Aid and Disaster Response. ASAM stands “In solidarity with all those in need of a helping hand”. Guided by this principle, the Association strives to provide support in meeting the needs of all persons in need, in particular, women, children, youth, persons with disabilities, the elderly, asylum seekers, refugees and migrants, regardless of their

race, religion, nationality, membership to a particular social group or political opinions, gender, or legal status.

ASAM seeks solutions in all dimensions to resolve the problems of those in need within the framework of the laws of the Republic of Türkiye and the international humanitarian principles. Contributing to the development of policies for promoting human rights and strengthening their implementation, supporting the achievement of the sustainable development goals for the current and future generations, contributing to the policies and implementations in the field of sustainable development, and helping persons in need in all kinds of natural and human-induced disasters and emergencies are among the Association’s primary objectives. ASAM also works in coordination with European Union and United Nations agencies, as well as with relevant





governmental institutions, international and national organizations, and municipalities, with which cooperation protocols exist, namely the Ministry of National Education Directorate General of Lifelong Learning, Directorate General of Child Services of the Ministry of Family and Social Services, and Provincial Health Directorates of the Ministry of Health.

Having over two thousand full-time employees, including social service experts, protection and child protection officers, psychologists, field workers, family counsellors, health educators, interpreters, disability experts, program coordinators, and program officers, ASAM conducts its activities in over 30 provinces through more than 60 centers and earthquake compounds established in Kahramanmaraş, Hatay, Adıyaman and Malatya. The Association also has foreign representative offices in Athens, Brussels and Lviv.

ASAM established the ASAM Academy on Migration in 2019 with the aim of conveying to theory the knowledge attained through practice in the field of migration, an issue that gains significance each day. ASAM Academy on Migration maintains its activities through journals, seminar programs, a migration library, research scholarships, panels, and conferences in order to contribute to the studies in the area of migration.

In 2020, ASAM launched Migrant TV, which

produces contents in 7 languages (Turkish, English, Arabic, Farsi, French, Somali, and Ukrainian) to enable the access of displaced persons living in Türkiye to reliable information without having to face the language barrier. Broadcasting on YouTube, Migrant TV produces content on issues, such as the registration process in Türkiye, rights and obligations, irregular migration, access to education and health services, work permits and access to the labor market, and social, cultural and urban life in Türkiye.

In the course of the mass migration movement in Edirne and neighboring regions in February 2020, ASAM included the establishment of a Disaster and Emergency Response Unit within the Association among its corporate priorities. ASAM Canine Search and Rescue Team formed within the Unit reached the affected region immediately after the earthquakes that occurred in the epicenter of Kahramanmaraş, and rescued 30 persons from under the rubble. The Team, one of the very few with canine search and rescue capability in Türkiye, was honored with the “State Medal and Order of Supreme Sacrifice of the Republic of Türkiye” in recognition of their successful efforts.

ASAM continues its efforts to find solutions to the challenges encountered by all persons in need of a helping hand, to assist them in meeting their basic needs, and to support them in accessing fundamental rights and services.

Our Areas of Activity

Protection

Protection interventions, developed to mitigate and eliminate the vulnerabilities of asylum seekers with specific needs over the course of their lifespan, mainly children, women, persons with disabilities and the elderly, are at the center of ASAM's operations. As ASAM, we conduct works in collaboration with relevant institutions to prevent gender-based violence, to strengthen the access of persons with specific needs to available social services and protection mechanisms, to form safe spaces for women and children at risk, and to provide psychosocial support to those persons.



Social Cohesion

Social cohesion is essential in terms of the cultural, social and economic inclusion of asylum seekers within the community and ensuring their development of trust and a sense of belonging, strengthening intercultural interaction, mutual recognition of differences in respect of social communication and fostering of co-existence. As ASAM, we collaborate with all relevant stakeholders regarding asylum seekers and migrants to promote social cohesion, one of the most important components of migration management. We organize activities by employing a co-existence and co-production approach.



Access to Livelihoods

One of the most significant components for asylum seekers to rebuild a life in the country they live is to engage in work life. As ASAM, we conduct numerous works and activities in different areas, including life skills development trainings, language and vocational skills trainings, cohesion trainings related to the labor market and work culture in





Türkiye, and supporting registered employment, to support asylum seekers in accessing livelihoods, maintaining self-sufficiency and obtaining decent work opportunities.

Awareness Raising

Non-governmental organizations have a significant role in sharing the humanitarian dimensions of migration with the public and informing the community on misconceptions concerning asylum seekers. Ever since our establishment, as ASAM, we have been conducting awareness raising activities in order to eliminate any prejudices related to asylum seekers and migrants within the community. While including elements that unite communities, such as culture, art, sports and music, in our awareness raising activities, we also draw attention to the way refugees should be depicted in the media, and organize awareness raising activities for media representatives to support accurate reporting. In addition, we conduct awareness raising activities for many institutions operating in various sectors on different issues, such as gender-based violence, children's rights, and challenges faced by persons with disabilities.



Education

Inclusive and quality education is a fundamental right for everyone, and supporting the access of asylum seeker children to education is crucial for preventing the risk of a lost generation. As ASAM, we inform asylum seeker children about education opportunities and help them to overcome barriers to attending school in order to support their access to education and enable them to build their lives as equipped, productive and strong individuals. We encourage children and their families to benefit from formal and non-formal education opportunities by increasing their knowledge and awareness on education. Through a “lifelong learning” approach, we also offer Turkish language courses and vocational courses to support the engagement in the labor market and social cohesion of non-school age adult asylum seekers.



Needs Assessment and Humanitarian Aid

It is necessary to support asylum seekers affected by crises to enable them to live in a manner compatible with human dignity and cope with the crisis they have experienced. By identifying vulnerable asylum seekers through a comprehensive needs assessment, as ASAM, we strive to meet their basic needs like food and shelter, and assist them by delivering emergency kits. We organize house and field visits based on needs assessment to identify the socio-economic and protection needs of individuals at risk within the asylum seeker population, and we collaborate with local, national and international institutions to meet the needs identified through monitoring and evaluation activities.

Capacity Building

In order to generate durable and effective solutions for the problems encountered by asylum seekers, the necessity of building the capacity of institutions operating in the field of migration management, such as local administrations, non-governmental organizations, central administrations and international organizations, has emerged. Based on the knowledge and experience acquired in the field over the years by working directly with asylum seekers and all relevant stakeholders, as ASAM, we conduct capacity-building activities concerning different themes, including migration legislation, protection, education, health, gender, livelihoods and social cohesion. Apart from these thematic areas, we also share our experiences to build the operational and administrative capacities of the institutions with which we collaborate.





Health

Resulting from displacement and migration, asylum seekers face various challenges that affect their health and their access to healthcare services. As ASAM, we work in collaboration with relevant institutions to overcome the challenges experienced by asylum seekers, such as lack of access to sufficient information regarding the health system, incapacity to adapt to the system, inability to establish the necessary communication for accessing services due to the language barrier and cultural norms, and little awareness and experience concerning specific needs. We also organize trainings on preventive measures against health risks, prevention of non-contagious and contagious diseases, ways for accessing healthcare services, maternal and newborn health, prenatal care, and safe childbirth.



Our Featured Activities

■ Ukraine Response

ASAM launched its activities on the Ukraine-Poland border on 5 March 2022 in order to identify the asylum seekers' needs during the Russia-Ukraine war, share its 27-year field experience in the area of migration with the institutions operating in the region, and develop opportunities for collaboration.

■ Earthquake Response

Right after the earthquake that occurred on 6 February 2023, ASAM, together with over 800 staff members who rushed to the region from across Türkiye, engaged in search and rescue efforts, as well as humanitarian aid operations, in Hatay, Kahramanmaraş, Gaziantep, Adiyaman, and Şanlıurfa. ASAM, which has started to implement more than 20 projects aiming to mitigate the devastating effects of the earthquake in the region with its accumulated experience, continues to

coordinate its operations from its compounds established in 4 provinces (Hatay, Kahramanmaraş, Adiyaman, and Malatya).

After the earthquake, ASAM has taken an active role in providing emergency assistance and support for the affected communities through its Disaster and Emergency Response Unit. ASAM established its first coordination center in the region. Moreover, it launched various activities, including technical search and rescue operations, meeting of basic humanitarian needs, and provision of psychosocial support, especially for children. ASAM's efforts include a wide range of activities, ranging from protection activities for vulnerable groups to livelihood support and the improvement of sheltering conditions to the development of sanitation infrastructure. Needs assessments, specialized aid programs, distributions and response efforts have been carried out in this regard.



■ ASAM's earthquake response not only involves emergency assistance, but also early recovery, long-term support, and rehabilitation efforts. The projects implemented cover different areas, including basic needs, health, protection, early recovery and livelihoods, education, shelter, water, sanitation and hygiene, and food security. Cooperation with other institutions aim to strengthen continued support and social solidarity in line with the changing needs in the earthquake-affected regions. ASAM provides enhanced support to individuals affected by the earthquake, and thoroughly addresses their basic needs and protection needs. Identifying specific needs, providing legal and social counseling, distributing financial aid and kits, and organizing psychosocial support sessions are among these activities.

■ The "Disseminating Reliable Information to Refugees: Migrant TV Project" was launched in collaboration with the Taipei Economic and Cultural Mission in Ankara. ASAM generates contents in Turkish, Arabic, Farsi, English, French, Somali and Ukrainian through its Migrant TV YouTube channel. Informative programs are generated on the channel for asylum seekers on issues, such as the registration process in Türkiye, rights and obligations, irregular migration, access to

education and health services, work permits and access to the labor market, social, cultural and urban life in Türkiye, the legal system and legal aid in Türkiye, and access to legal mechanisms to combat violence.

Migrant TV has launched a new program series called "Migration Talks" in order to bring the most important actors in the field of migration together with the asylum seeker and migrant viewers. UN Resident Coordinator in Türkiye Alvaro Rodriguez has been the guest at Migrant TV studios.

■ Ukrainian singer Jamala, winner of the 2016 Eurovision Song Contest and the Atlantic Council's 2022 Distinguished Artistic Leadership Award, gave a concert at Antalya Open Air Theater with the collaboration of ASAM and Childhood Without War. The concert aimed to create an atmosphere of morale and solidarity for approximately 500 unaccompanied Ukrainian children staying in various hotels in Antalya. Jamala's concert was streamed live on Migrant TV for all those wanting to watch it from home. The concert of world famous singer Jamala, who sang her songs in both Ukrainian and Turkish, drew great interest on Migrant TV YouTube channel, where 2,600 persons watched the concert video.

■ Achieving huge success in 2022, ASAM



became one of the 10 finalists with the project idea it proposed in the “Build a World of Play” Challenge that was launched worldwide in February 2022 by the LEGO foundation, which was created by the global toy brand LEGO.

During the Press Meetings held with the collaboration of UNHCR and ASAM, discussions were held on how news in the media about asylum seekers shape public perception and what can be done against news that involve hate speech. The second of the Press Meetings, whose first took place in İzmir in December 2022, was held in Ankara on 21 June 2023 with the attendance of journalists from the national and local press.

Hundreds of children came together and enjoyed the festival held at the compound formed by ASAM in Eczacı Meryem Karaçaylı Primary School in Samandağ district of Hatay. The children had a wonderful time on the obstacle courses set up in the schoolyard. The festival was streamed live on ASAM’s YouTube channel for children wanting to follow the event from home.

The primary goal of the festival was to offer some respite for earthquake-affected children

from the difficulties they faced in their daily lives, provide them with the opportunity to have fun to their hearts’ content, and enable them to simply enjoy being a “child”. There were delightful moments witnessed at the festival where inflatable playgrounds, unlimited popcorn, and cotton candy were available. The children participated in the events, workshops, and psychosocial support activities organized in the area. ASAM staff members, who continued their efforts throughout the festival to improve the well-being of all children, especially those affected by the earthquake and facing the most challenging situations, underscored that 23 April is not only a very special holiday for all children around the world, but also an important day for increasing awareness about children.

■ On 8 September 2023, ASAM travelled to Morocco that was struck by a 7-magnitude earthquake, the epicenter of which was in the Al Haouz region of Marrakech, and extended a helping hand to national non-governmental organizations. Following the earthquake, where 60 thousand buildings completely collapsed in Marrakech and surrounding

ASAM Reduces its Carbon Footprint

■ In 2023, ASAM took a step further and decided to maintain its efforts for drawing attention to global problems and generating sustainable solutions through new eco-friendly implementations. In order for waste sorting recycling bins to be utilized more effectively as part of green space initiatives, all trash bins have been removed from ASAM offices.

Another step taken for reducing carbon footprint has been awareness raising activities held on the non-utilization of disposable plastic items. ASAM prioritizes reusable items in its offices and strives to increase environmental awareness among the community by promoting eco-friendly practices.



areas, and in which 2,863 persons lost their lives and 2,562 persons were injured according to official figures, ASAM visited Casablanca, Marrakech and Al Haouz region with a working group of 3 persons. ASAM conducted needs assessments in the region for 3 million people directly and indirectly affected by the earthquake to be able to work in solidarity with national non-governmental organizations and to heal the wounds together.

■ The traditional 5 December International Volunteer Day Awards Ceremony, organized by Ankara Non-Governmental Organizations Platform (ASTOP), was held at Ankara Chamber of Commerce. During the ceremony, held with the attendance of non-governmental organizations operating in different fields, ASAM was presented the “Outstanding Service and Achievement Award”.

■ The book entitled “SarsılMA” (Quake), prepared by the Turkish News Cameramen Association with the contributions of

ASAM, where 77 journalists describe the earthquake, met with the readers. It is expected for the book, which has been written based on the accounts of journalists who arrived in the region following the two earthquakes that took place in Kahramanmaraş on 6 February 2023, to be a guiding source in potential future disasters.

■ With the contributions of the Government of Japan and the cooperation of UNICEF and ASAM, a grants program was launched for associations working with Ukrainian asylum seekers. Four associations were awarded grants following the evaluation process of the applications of eight Ukrainian associations.

■ Around 30 persons were rescued alive from under the rubble owing to efforts in Hatay that continued for a week and which included our search and rescue dogs. In recognition of their efforts in Hatay, our Search and Rescue Team was honored with the “State Medal and Order of Supreme Sacrifice” on 25 April 2023 by the Presidency of the Republic of Türkiye.

ASAM with Numbers in 2022

■ Community Engagement and Accountability

In an effort to expand the scope of our ongoing community engagement and accountability activities, specialized initiatives were implemented in 2022. Works continued to be conducted towards completing the Operational Guidance on Accountability to Affected People, under the leadership of the United Nations Refugee Agency (UNHCR), in which we have been actively involved from the beginning through our Community Engagement and Accountability Officer. The guidance was finalized and published in June 2022. The Community Feedback, Complaint and Response mechanism (CFCRM) Team also continued their activities efficiently. Throughout the year 2022, feedback was collected through various channels, including email, SMS, phone line, community committees, WhatsApp, Telegram, social media accounts, face-to-face communication, and complaint boxes. Complaints and suggestions were conveyed to the relevant units and officers with the purpose of enhancing our services.

■ ASAM's 2022 Satisfaction Survey

According to the results of the satisfaction survey administered to 1,013 participants at the end of 2022, 85% of the beneficiaries expressed that they would like to benefit from ASAM services again.

Findings: The satisfaction percentages, categorized by the type of counseling most recently received by participating beneficiaries, are presented below.

Satisfaction Rates by Categories	Services Received by Phone	Face-toFace Services
Physical Quality	82.81%	84.95%
Quality of Service	79.39%	79.84%
Professionalism	85.44%	87.15%
Accessibility	79.40%	79.06%
Overall Satisfaction	76.50%	81.22%
Overall Average	80.33%	82.34%

Committees

The committee activities that we, as ASAM, conduct to facilitate the inclusion of asylum seekers in decision-making mechanisms continued to expand compared to the previous year. In this scope, 37 committees, with 730 members, engaged in efforts in various fields in 2022, conducting a total of 416 meetings and activities.

Type of Committee	Number of Committees
Women's Committees	21
Youth Committees	5
Committees on the Rights of Persons with Disability	3
Children's Committees	3
Other Committees	5





■ In 2022, 94,789 of the persons reached through phone, offices, and field works benefitted from the provided services for the first time. Among these beneficiaries, the nationalities with the highest number of individuals are Syrian, Afghan, Iraqi, and Iranian, respectively. Boys in the age group of 6-17 constitute the prominent age and gender group among those who applied to ASAM in 2022 for the first time. 59% of those having received services for the first time were children, while women and children constituted 82% of this group.

■ 37,622 beneficiaries, who are among the vulnerable groups and have difficulty meeting their basic needs, benefitted from 13,303 one-time emergency cash assistance payments made throughout 2022. Moreover, 14,653 referrals were made to local institutions for 13,150 persons to enable access to social aid.

■ 78,174 counseling services were provided to victims of gender-based violence and 502,462 counseling services were provided to beneficiaries with unmet basic needs in 2022.

■ In this connection, 23,446 persons benefitted from the activities organized, voicemails shared and counseling offered with a view to raising the awareness of the community who are provided service in areas, including protection, gender-based violence, children's and public health, and education, and ensuring that they are informed about the relevant mechanisms.

■ With the case follow-ups performed throughout 2022, 1,107 persons were able to acquire their ID cards, and 4,800 persons were referred to Provincial Directorates of Migration Management with regard to registration-related problems. The follow-up of the registration procedures of those individuals continue.

■ In 2022, 10,161 persons benefitted 27,760 times from mental health and psychosocial services, which are among the counseling services offered as part of protection services. 37,914 individuals participated in 2,230 psychosocial support activities conducted in this sector, with children accounting for 83% of the participants and adults constituting the remaining 17%.

■ In 2022, protection assessments were conducted for 199,156 children, and high-risk cases were identified in 32,820 children. Assessments identifying children at high risk primarily highlighted the following as basic needs; • Being out-of-school, • Lack of legal documentation, • Serious medical conditions.

■ 69,146 children were identified as out-of-school through the education assessments conducted, and external referrals were made 63,504 times for their engagement in education. Out-of-school children identified were provided with necessary counseling services, and relevant referrals were made. Based on these referrals, 33,770 children, of which 46% were girls and 54% were boys, enrolled in education institutions. In addition to counseling on schooling and education, 5,545 stationary kits were distributed.

■ In 2022, 5,396 child workers were identified and were provided with 15,472 counseling services.

■ Throughout 2022, 46 courses were opened to assist asylum seekers in their access to means of livelihood. While 32 of these courses were Turkish language courses, 13 were intensive basic literacy programs, and 1 was a vocational training course. 953 beneficiaries in total, consisting of 68% female participants and 32% male participants, attended these courses.

■ Based on the case management processes carried out in 2022, 55,980 cases of health related vulnerabilities were identified in 42,198 persons. The main vulnerabilities consisted of physical disabilities, chronic diseases, and critical health conditions. In line with the vulnerabilities identified, 110,992 health counseling sessions, 7,280 nutritional counseling sessions, and 30,016 disability counseling sessions were provided, and home care services were offered 150,258 times to meet the health needs of beneficiaries. 17% of the counseling services provided in 2022 were related to health.

■ Throughout 2022, 82,600 persons in total participated in 5,249 activities and courses organized at ASAM offices and on online platforms.

■ Throughout 2022, ASAM, in collaboration with law enforcement agencies and Removal Centers affiliated with the Presidency of Migration Management, provided humanitarian relief items and interpretation support to 48,648 irregular migrants from 97 different nationalities, who were rescued or apprehended in 1,650 incidents. Of the individuals reached through these operations, 83% were adults, and 17% were children. Furthermore, among those who received humanitarian relief items and interpretation support during these operations, 79% were male, and 21% were female.

■ In 2022, 1,960 beneficiaries were reached who were affected by the conflict in Ukraine. 23% of the beneficiaries reached were at high risk. Social, legal and health counseling were provided 5,346 times to 1,327 beneficiaries who were impacted by the conflict in Ukraine.

ASAM with Numbers in 2023

■ Community Engagement and Accountability

Specialized works and activities were implemented in 2023 with the purpose of expanding the scope of our community engagement and accountability activities that we continue to carry out.

Community engagement and accountability has been ensured through the approach and mechanisms integrated into emergency earthquake response efforts. In this context, various actions have been taken or planned for the integration of feedback and complaint mechanisms in the earthquake-affected region. Moreover, needs assessments have been conducted to ensure that the resources are utilized to meet the needs of the affected persons and that response efforts are made more effective and efficient. As basic needs in the region continue to exist, response efforts have been carried out based on distribution.



■ ASAM’s 2023 Satisfaction Survey

According to the results of the satisfaction survey on the services received in 2023, administered to 1,300 participants, 88.6% of the beneficiaries expressed that they would like to benefit from ASAM services again.

Findings:

The satisfaction percentages, categorized by the type of counseling most recently received by participating beneficiaries, are presented below.

Categories	Services received by phone	Services received face-to-face	Services received on site
Physical Conditions	84.46%	82.93%	NA
Quality of Service	76.76%	76.91%	79.09%
Professionalism	86.21%	86.76%	86.91%
Accessibility	76.27%	75.25%	NA
Overall Satisfaction	82.62%	81.94%	87.45%
OVERALL AVERAGE	81.26%	80.76%	84.48%

■ Committees

The committee activities that we, as ASAM, conduct to facilitate the inclusion of asylum seekers in decision-making mechanisms, continued to expand in comparison to the previous year. In this scope, 33 committees, with 727 members, engaged in efforts in various fields in 2023, conducting a total of 241 meetings and activities.

Type of Committee	Number of Committees
Women’s Committees	16
Youth Committees	5
Committees on the Rights of Persons with Disabili	3
Children’s Committees	3
Other Committees	4





■ In 2023, 90,660 of the persons reached through phone, offices, and field works benefited from the provided services for the first time. 24% of the individuals reached through these means benefited from the offered services for the first time. Among these beneficiaries, the nationalities with the highest number of individuals are Syrian, Afghan, Iraqi, and Iranian, respectively. Boys in the age group of 6-17 constitute the prominent age and gender group among those who applied to ASAM in 2023 for the first time. 58% of those having received services for the first time were children, while women and children constituted 82% of this group.

■ During this period, 9,504 victims of gender-based violence and 179,007 vulnerable individuals with unmet basic needs were identified through the protection assessments conducted in 2023. In line with these identifications, 98,353 counseling services were provided to victims of gender-based violence and 681,680 counseling services were provided to beneficiaries with unmet basic needs.

58,234 beneficiaries, who are among the vulnerable groups and have difficulty meeting their basic needs, benefited from one-time emergency cash assistance 17,094 times in 2023. Moreover, 10,348 referrals were made to local institutions for 9,563 persons to enable access to social aid.

■ With the case follow-ups performed throughout 2023, 847 persons were able to acquire their ID cards, and 4,913 persons were referred to Provincial Directorates of Migration Management with regard to registration-related problems. The follow-up of the registration procedures of those individuals continue.

■ In 2023, 11,236 persons benefited 28,832 times from mental health and psychosocial services, which are among the counseling services offered as part of protection services.

38,601 individuals participated in 2,236 psychosocial support activities conducted in this sector, with children accounting for 80% of the participants and adults constituting the remaining 20%.

■ In 2023, protection assessments were conducted for 123,036 children, and high-risk cases were identified in 34,569 children. Children with unmet basic needs, those affected by the earthquake, at risk of being out of school, lacking access to services, and exposed to violence, abuse and neglect were primarily highlighted during the assessments identifying children at high risk.

In 2023, 4,623 child workers were identified and were provided with 27,578 counseling services. Most of them were referred to the relevant institutions, including Public Education Centers, formal education institutions affiliated with the Ministry of National Education, Vocational Education Centers, Social Service Centers, and Provincial Directorates of Migration Management.

■ 65,250 children were identified as out-of-school through 110,887 education assessments conducted, and 51,435 external referrals were made for their engagement in education.

Out-of-school children identified were provided with necessary counseling services, and relevant referrals were made. Based on these referrals, 31,815 children, of which 49% were girls and 51% were boys, enrolled in an education institution. In addition to counseling on schooling and education, 14,305 stationary kits were distributed

■ Concerning activities for ensuring access to means of livelihood, 600 persons, of whom 483 were citizens of the Republic of Türkiye and 117 were Syrians under Temporary Protection or Syrians who acquired Turkish citizenship later on, were employed, and 56.5% of these individuals were woman beneficiaries. From the 600 persons employed, 567 individuals completed the 3-month project employment period, while 132 individuals, in terms of sustainability, continued to work in the workplace where they were employed following the employment period.

Moreover, 524 Syrians under Temporary Protection in the earthquake region were employed at ASAM offices, municipalities and Provincial Directorates of Migration Management, institutions affiliated with the Republic of Türkiye Ministry of Youth and Sports, Governorships and District Governorships, and continue to work.

In addition, 3,256 vocational counseling sessions were offered to 2,767 persons, of whom 1,563 were women. As part of these vocational counseling services, 2,087 persons were referred to relevant institutions for employment purposes.

■ Based on the case management processes carried out throughout 2023, 67,886 cases of health related vulnerabilities were identified in 48,100 persons. The main vulnerabilities consisted of physical disabilities, chronic diseases, and critical health conditions.

In line with the vulnerabilities identified, 94,564 health counseling sessions, 3,979 nutritional counseling sessions, and 14,575 disability counseling sessions were provided, and home care services were offered 45,774 times to meet the health needs of beneficiaries.

13% of the counseling services provided in 2023 were related to health. Likewise, 16,180 persons were referred 21,728 times to healthcare institutions and facilities in 2023 based on counselling and needs assessments.

■ Throughout 2023, 110,761 persons participated in 10,895 activities and courses organized at ASAM offices and on online platforms. During the organization of activities, trainings and courses, gender equality was taken into account while forming the profile of participants. In this framework, while 59% of the participants were female, comprising 45% children and 14%



adults, 41% of the participants were male, among whom 37% were children and 4% were adults.

■ Throughout 2023, ASAM, in collaboration with law enforcement agencies and Removal Centers affiliated with the Presidency of Migration Management, provided humanitarian relief items and interpretation support to 63,601 irregular migrants from 97 different nationalities, who were rescued or apprehended in 2,553 incidents. Of the individuals reached through these operations, 73.3% were adults, and 26.7% were children. Furthermore, among those who received humanitarian relief items and interpretation support during these operations, 79% were male, and 21% were female. The top 10 nationalities with the highest number of migrants reached are as follows:

1. Afghanistan
2. Syria
3. Palestine
4. Yemen
5. Democratic Republic of the Congo
6. Liberia
7. Iraq
8. Sudan
9. Egypt
10. Iran

	0-17	18+	TOTAL
Female	9.4%	17.1%	26.5%
Male	17.3%	56.2%	73.5%



**ASSOCIATION FOR SOCIAL
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