



# SUSTAINABILITY REPORT

## 2020/2021

CROP YEAR





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# PRESENTATION

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# About this report

GRI 102-50, 102-51, 102-52, 102-53, 102-54, 102-56

Citrosuco's Sustainability Report in its seventh edition will share with its stakeholders, the Company's actions, guidelines, strategies, challenges, and outlook. The information contained herein refers to the fiscal year comprised of July 1, 2020, and June 30, 2021 – the 2020/2021 crop.

This report was drawn up in conformity with the GRI standards: core option of the Global Reporting Initiative (GRI) and the Sustainability Accounting Standards Board (SASB), which sets out sustainability accounting standards. This document outlines Citrosuco's initiatives to create value for all stakeholders in the economic, social, and environmental scopes,

under the Global Compact principles and the United Nations (UN) Sustainable Development Goals (SDG).

To ratify the transparency of information contained in this Sustainability Report, we opted for GRI standards-adherent external audit. The audit was conducted by Bureau Veritas Certification Brazil, with a limited assurance scope.



For additional information about the data presented herein, please contact us via e-mail [sustentabilidade@citrosuco.com.br](mailto:sustentabilidade@citrosuco.com.br) or access [www.citrosuco.com.br/sustentabilidade/](http://www.citrosuco.com.br/sustentabilidade/).

## Materiality

GRI 102-40, 102-42, 102-43, 102-44, 102-46, 102-47

### Description of the materiality process

In our ongoing pursuit of evolving our relationship with stakeholders and improving our guidelines and strategies, we engaged an external advisor in 2019, to draw up a materiality study for Citrosuco. The first stage analyzed sector studies and in-house documents, resulting in a list of 17 material topics, relevant to the Company.

Consultations were carried out from referred survey with 164 internal and external stakeholders' representatives, among them, Citrosuco's management, employees, experts, financial institutions, customers, third-sector professionals, fruit producers, materials, and services suppliers. The analysis of answers considered the intensity of the relationship with each stakeholder and the quality of consultation. This study gave rise to nine strategic material topics that laid the essence of the Company's performance along with its stakeholders:


### Material topics

- Use of land and biodiversity
- Climate change
- Guarantee of rights and labor conditions
- Relationship with the community
- Innovation and technology
- Customers partnership
- Transparency and ethics
- Productivity and efficiency
- Supply chain management

## Boundary study

GRI 103-1



 Click on the material topics above and check how they have been approached.

# Message from the CEO

GRI 102-14

**T**he 2020/2021 crop year meant a new meaning we gave to Citrosuco's Essence. After achieving a comfortable level of maturity in terms of governance and management, and being attentive to fast-growing expectations towards companies nowadays, we built on this momentum to go deeper into our understanding of our reason for being. Thus, we defined our purpose as **"Nourish Life, Living Legacies."**

Our business strategy has also advanced, by defining and blending social and environmental goals, broadening the Environmental, Social, Corporate Governance (ESG) aspects of Citrosuco's internal and external relations. Our insight that we were always on the right track, confirm how we operate (building a business with integrity, transparency, and focused on supporting

**We are guided by this purpose, and sustainability is invariably a value for Citrosuco. By redefining our essence, we can see our business' social and environmental attributes.**

the health of people and the planet), and contributed to a better understanding of how the market sees our segment

With such understanding, we defined our 2030 mandate, and we created our ESG Commitment agenda for 2030. From these Commitments, we outlined our governance, with goals and indicators already set for the 2021/2022 crop.



**62%** 

of our fruit production is certified as sustainable

 **60%**

of the energy matrix is renewable

**R\$ 2 million** 

for education, and health projects.



Remaining on par with our public commitment to assure 100% supply of certified fruit by 2030, abiding by international frameworks, such as the FSA SAI Platform, Rainforest Alliance, and Fairtrade, we continue pursuing a positive impact in the long run, by fomenting a chain of social and environmental investment ecosystems. This effort has already brought results: despite the constraints inflicted by the pandemic, we advanced the percentage of our total certified production, which accounts for 62% of sustainable fruit supply.

During this crop year, we invested in productivity and efficiency of our farming process, development of markets, and anticipation of global food market trends and

demands, also innovating our product portfolio.

To improve control and boost our productivity, we kept the pace of technology investments. We upgraded our in-house IT platform, which allowed us to broaden farms' Internet infrastructure and automate processes with agricultural production data performance, building up our own-fruit production. The Company's migration to digital citriculture brings benefits to the planet, and especially, greater efficiency in the use of natural resources.

As far as the climate agenda is concerned, we stayed committed to reducing greenhouse gases emissions, using 60 % of renewable energy in our energy matrix, mainly

biomass and wind energy (in partnership with Votorantim Energia). Our rating was also upgraded to "B" in the Carbon Disclosure Project (CDP) score. This result ranks the Company above the global food and beverage sector's average.

Concerning social area, we invested over R\$2 million in education, public health, and citizenship projects, in partnerships with the local community, public authorities, and civil society social organizations, amongst others. In 2021, we were also attentive to preserving everyone's health in our fight against Covid-19. We maintained our stringent safety protocols, including the communities in which we operate, thus, ensuring a safe workplace for everyone.

In-house, despite all the challenges posed by Covid-19, we maintained our professional development-related programs that impacted leaders. We created a career plan that provided development opportunities for nearly 398 PWD and we moved forward our inclusion and diversity journey through our Everyone's Program (Programa Para Todos)

to deepen discussions and raise our employees' awareness about the relevance of equal gender and race, making our environment increasingly more diverse and inclusive.

With confidence that we have done our best to feed people and promote well-being for the

planet and society, we thank the support of all the stakeholders who remained with us for another crop.

Good reading!

**Mario Bavaresco Junior**  
CEO



Advancement to rating B in the Carbon Disclosure Project (CDP), above the Food & Beverage global average.





## WHO WE ARE

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# Our Essence

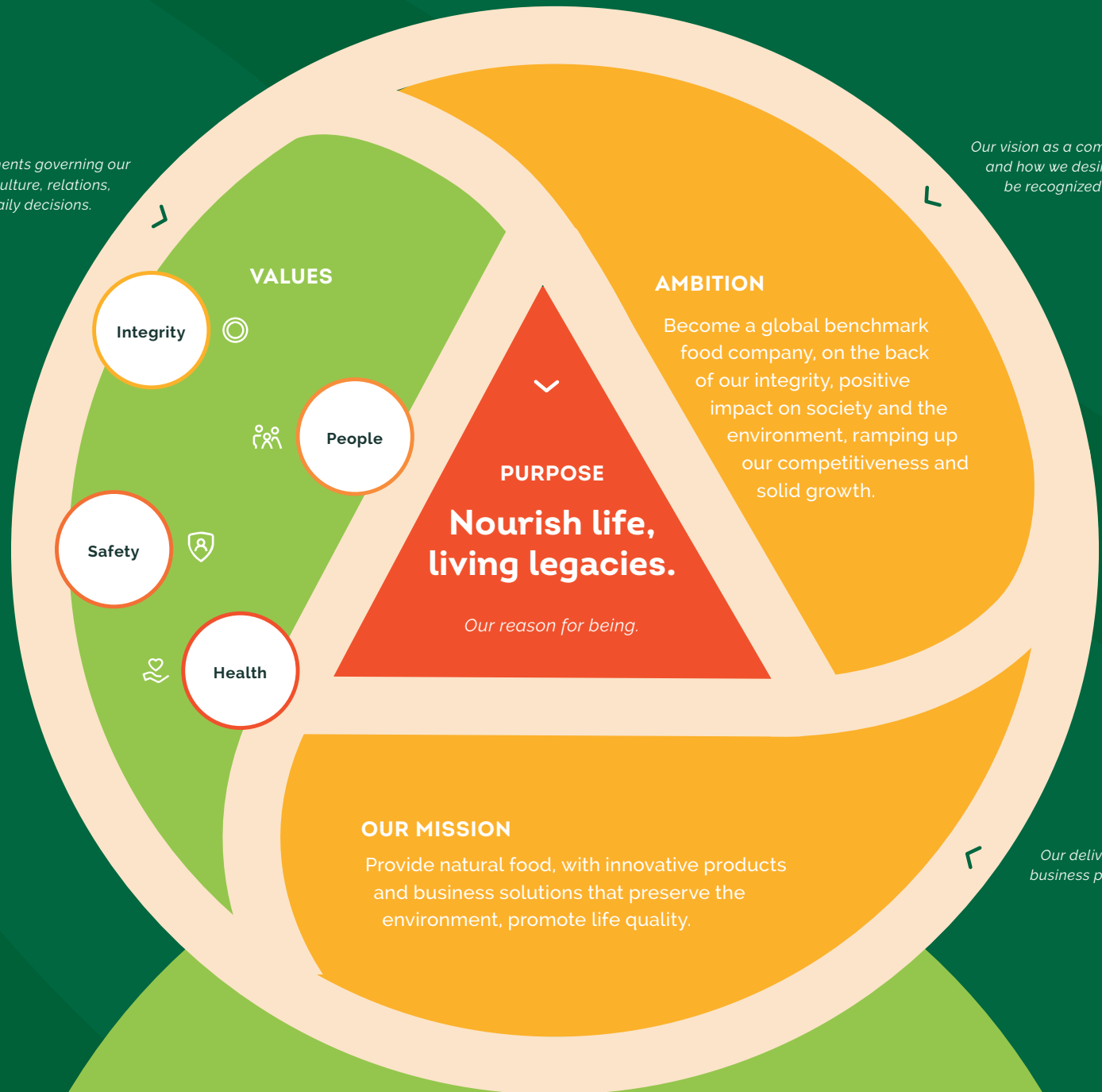
For Citrosuco, it is essential to preserve and value its journey this far, and at the same time, leave room for new chapters ahead. Having this in mind, the Company inferred this was the right moment to redefine concepts and enhance its understanding of the reason for being, through its Essence.

The market and the society see enduring shifts underway, and more and more we recognize ourselves as a live system. With this perspective, we have been working to **Evolve our essence**.

During this process, we reviewed our practices, absorbed perceptions, and identified our key strengths and challenges, connected to future changes.

This advancement of our purpose, mission, ambition, and values, means another step towards a consistent growth journey. We are not only committed to our results but also, especially the positive impact our business generates on everyone with whom we interact.

*Elements governing our culture, relations, and daily decisions.*



# Our operations

GRI 102-1, 102-2, 102-4, 102-5, 102-6, 102-7

We are one of the world's leading orange juice companies. A closely-held multinational, family-origin company, controlled by Grupo Votorantim and Fischer, we are present throughout the orange production chain, from cultivation and production to processing and distribution of a wide range of non-genetically modified, natural, vegan, sustainable, preservative-free, sugar-free, salt-free or fat-free food and ingredients.

Products consumed by  
**100+** countries  
around the globe



over **12** k employees during the crop year



**4** industrial plants in Brazil and the United States



**28** proprietary farms in the states of São Paulo and Minas Gerais, of which 25 are orange farms



**7** offices in Europe, Asia, Oceania, and the Americas



**1** nursery of orange seedlings



**5** sea terminals



**5** proprietary vessels \*1 chartered multi-cargo

# Much more than juice

More than producing juices and ingredients, **Citrosuco** is committed to nourishing the life of people and the planet, daily living their legacies.

This is our purpose, with our healthy products, we contribute to people's health and a healthy planet.

Healthy products, healthy people, and a healthy planet.

## HEALTHY PRODUCTS

Our products mean health and well-being.

With a unique and natural ingredient, we sustainably transform 100% of orange into functional food and biodegradable ingredients, providing health, nutrition, and renewable products for other industries and society.



## HEALTHY PEOPLE

Respecting people is the core of our business, they give life to our purpose.

We nurture diverse and open relations, positively impacting our employees, and the territories in which we operate, building up people's well-being, health, and safety.



## HEALTHY PLANET

We are committed to the adoption of sustainable practices.

Our businesses seek to ramp up the production chain development, contribute to low-carbon economy transition and preserve the biomass in which we operate, maximizing efficient use of natural resources.




## RESPONSIBLE GOVERNANCE

We act with integrity, responsibility, and clear purpose.

Under well-established governance, we work with transparency, solid compliance guidelines, and risk management, driving economic prosperity, environmental preservation, and social development.



# 2020/2021 crop year highlights

 Uplift  
**56%** to **62%**  
in the total volume of sustainable sourcing  
in line with international platforms



**Pacto Global**  
Rede Brasil

Adhesion to the  
**UN Global Compact**

Definition of


**ESG 2030**

Commitments and embedded in  
the business strategic agenda



**Rating B**

in the Carbon Disclosure  
Project (CDP) score, above  
the global food and beverage  
sector's average

Nearly **60%**   
of the energy matrix derives  
from renewable energy

 **+400** thousand  
was captured  
in our orchards **Ton CO<sub>2</sub>**

 Re-circulation of  
**47%** **of water resources**  
in our industrial operations

 **150** **leaders**  
impacted by  
development programs

Diverse environment and  
professional development opportunity  
for nearly

**398** **PWD** 

 Over  
**R\$ 2** **milion**  
was invested in social programs,  
including citizenship, education,  
and childhood rights protection,  
impacting **31,000+** **people** in  
**16 Brazilian territories**



# PRODUCTS

**15** Proud of producing healthy food

# Proud of producing healthy food

GRI 102-2

We are proud of producing 100% natural, nutrient, and vegan food that provides health to people, at the same time, we care for the environment and people. We are also at the forefront to offer new options of products that build value for our stakeholders, connected to our core business, the orange juice. The strategy of making available an innovative and diverse portfolio, consistent with our “much more than juice” concept, lies in 100% fruit utilization.

Having a product portfolio with a strong healthy nutrition appeal, while prioritizing sustainability is paramount to ensuring our growth and consolidating the positive vision perceived by our customers.

Our products are present in more than 100 countries and are sold to B2B or B2C companies, such as bottlers, retailers, and resellers, distributed as follows:



**Juices and beverages** – bottlers, blenders, retailers, and resellers;



**Oils, essences, ingredients** – scents, perfumes, and ingredients customers; and



**CPP** – sagribusiness and animal food sectors.

**Our strategy of making available an innovative and diverse portfolio, consistent with our “much more than juice” concept, lies in 100% fruit utilization.**

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## New products

Citrosuco operates consistently, grasping innovation opportunities, and consolidating itself through Product Development & Applications (PDA) practices to develop and apply new products. In partnership with various international universities, we seek to apply these orange-related products in the food industry and other sectors. All new products go through various in-house approvals during development, ending with an applicability and market proof-of-concept.

The development of new products, highlighting the orange-fiber purees, positions us in growing markets, creating value for our customers and consumers.

### Nourish

We go beyond food. We offer nutrient, natural and healthy food to our customers and consumers.

### life,

We do not nourish only those who consume our products. We nourish life systemically: our employees, the entire huge value chain and the planet.

### living

We understand that the future is built in the present. We do not leave for tomorrow what we can do today, always with integrity and leadership.

### legacies.

We do not do what we do at any cost. We must share value with everything and everyone. These positive impacts of our actions, from those most subtle to most visible, are called Legacies.

## Consumer Awareness

Every year, the number of consumers willing to make informed choices increases, opting for nutrient-rich food that promotes sustainable development. This assumption fine-tunes with our stance: healthy products, healthy people, and a healthy planet. Even before tracking the international initiatives or a sustainable-vision demand arises, Citrosuco already operated with 100% natural products. Over the past years, we advanced our partnerships with customers and suppliers to expand our portfolio and offer certified-origin food. Currently, 62% of our production is already certified by international parameters, among them the SAI Platform.

## Healthy Food

To ensure the offer of healthy food, we maintain strict food safety standards across the production chain under international certification criteria, such as ISO, FSSC, SAI, and Rainforest, amongst others. Part of the quality of orange juice produced comes from our care adopted across all cycles: from orchard harvest to our customers' table. Automated processes and certified practices ensure a final product with excellent nutritional value and a positive impact on consumers' health and life quality. Our citrus production expertise enables us to develop sustainable orchards with new orange varieties, aiming at ramping up our portfolio of natural products and potentializing value creation.



## More than vitamin C

Orange is considered a superfood within the food industry, rich in fibers, vitamins A, B, and C, flavonoids, and beta-carotene, with acknowledged antioxidant and anti-inflammatory properties. Since the onset of the pandemic, demand for 100% natural orange juice soared, mainly fueled by consumers' perception of the positive effects on the immune system, besides its nutritional value. A publication of Medical Hypotheses magazine, Tanta University (Egypt), November 2020 edition, endorses this understanding, pointing out that two key citrus fruits components – vitamin C and hesperidin – can be powerful allies in the fight against Covid-19. The anti-inflammatory effect and the cell immunity strengthening cannot avoid infection, but make organisms stronger, and diseases caused by viruses and bacteria become potentially less aggressive.

## Natural ingredients

The Food and Agriculture Organization (FAO) is one of the UN agencies that leads efforts to eradicate hunger and poverty. This entity calculates that every year, 1.3 billion tons of food are wasted, while 811 million people are starving, and other 132 million people suffer from post-pandemic food insecurity threats.

At Citrosuco, the fight against food waste permeates all industrial processes. We use

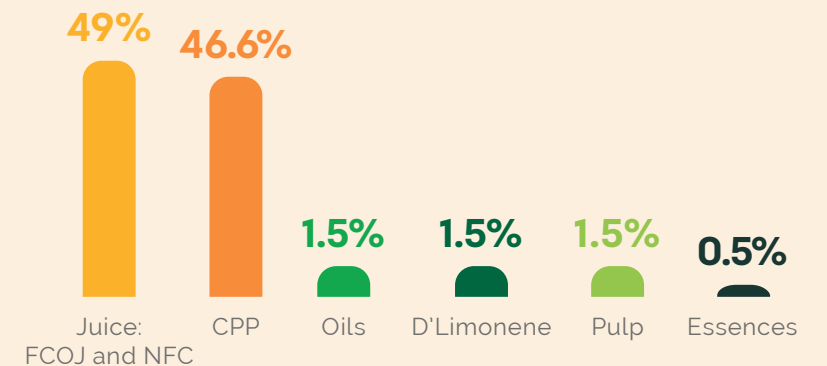
100% in natura fruit, including peel, pulp, and seeds (nearly 50% of orange weight), which are discarded for home use and various business segments.

Unused parts in juice production are converted into natural ingredients, which increases the offer of renewable raw material, meets the demand from different industry sectors, and prevents the annual waste of nearly two million tons of food.

### Usage Conditions



### Products and Ingredients





## Juices and beverages

- **Whole Orange Juice Not From Concentrate (NFC):** 100% natural whole orange juice, with the same freshness as freshly squeezed juice, nutritive, and ready to drink.
- **Frozen Concentrated Orange Juice (FCOJ):** preservative-free concentrated orange juice, nutritive and 100% natural, consumed as reconstituted juice or used in the composition of other beverages.
- **FTNF Essence:** orange juice-based essence, with fruit natural flavor. It is 100% natural, it is used to improve the flavor and freshness of juices, nectars, and other food (sauces, toppings, fillings, fruit preparations, etc).
- **Low-Acid Juice:** 100% natural orange juice from concentrate or not from concentrate, with less acid, smooth and refined flavor.
- **Clarified Juice:** Pulp-free concentrate orange juice. It is used in drinks that require little sedimentation, such as energy beverages, soft drinks and cocktails, and others.
- **Certified Juice:** certified juices and produced according to the most renowned global certification institutions.
- **Juice with Added Pulp Cells:** orange with a greater presence of the fruit's juice vesicles, 100% natural and vegan. It tastes like freshly made juice.

## Oils, essences, and ingredients

- **Essential Oil:** Extracted from orange peel, after squeezing juice, with cold pressing. It is commonly applied in the chemical, food, fragrance, and perfume industries.
- **Essences (orange water and oil phases):** Products obtained in the process that captures volatile fragrances during orange juice concentration. These are applied in the food, beverage, and fragrances industries.
- **Water-Extracted Soluble Orange Solids (Wesos):** Orange juice with a lower concentration of soluble solids, extracted with water. These are used in fruit-based drinks, with positive cost-effectiveness.
- **Frozen Pulp:** Orange juice vesicles obtained from the whole juice extraction process. These are used to give a natural look to juices and beverages.
- **Citrus Terpene (D-Limonene):** Thin, colorless oil, with a slight citrus fragrance, extracted from the orange pulp. It is used in chemical, pharmaceutical, and perfumery industries.
- **Orange fiber:** Puree with a high fiber content of the orange itself, it can be used in different applications. Clean label option for replacing hydrocolloids, lower sugar, and calories. It gives body to the products, and it has a strong nutrient appeal, a creamy texture, and a neutral flavor.
- **Orange puree:** Puree with a high fiber content of the orange itself. It can be used in different types of products, and it has a strong nutrient appeal. It is a more consistent product, with a creamy texture, and it is very tasty.

## Animal Food

- **Citrus Pulp Pellets (CPP):** Peel, seed, and pulp of pressed and dried orange. With high nutritional value, it is used as animal food and substrate in ant bait manufacturing.



# GOVERNANCE

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# Transparent leadership

GRI 102-18

Our organizational culture is guided by values that prioritize responsibility, sustainability, and integrity when driving environmental, social, and governance aspects. Our principle is to build transparent, prosperous, and consistent relations with all stakeholders that create value for the Company, and society. Our actions are guided by ethical business, equity, respect for all stakeholders, and responsible corporate management.

Citrosuco always sought to achieve sustainability goals that could provide balance among economic, social, and environmental topics.

The 2020/2021 crop was an outstanding year, as we defined our strategy and we

**Citrosuco's principle is to build transparent, prosperous, and consistent relations with all stakeholders that create value for the Company, and society.**

implemented our ESG 2030 commitments, envisaging and expanding the actions underway in various areas. This initiative resulted in a greater involvement at all Citrosuco's hierarchical levels, and ultimately, the Board of Directors' approval to align business with the Company's Essence and Purpose.

We set up an ESG Committee at the managerial level, composed of value chain areas representatives, aiming at disseminating long-term ESG strategy and commitments, thus, heightening culture, and ensuring its awareness through our busines.

We will continue advancing our social, environmental, and governance commitments to be delivered by 2030, through a transparent and impact agenda.

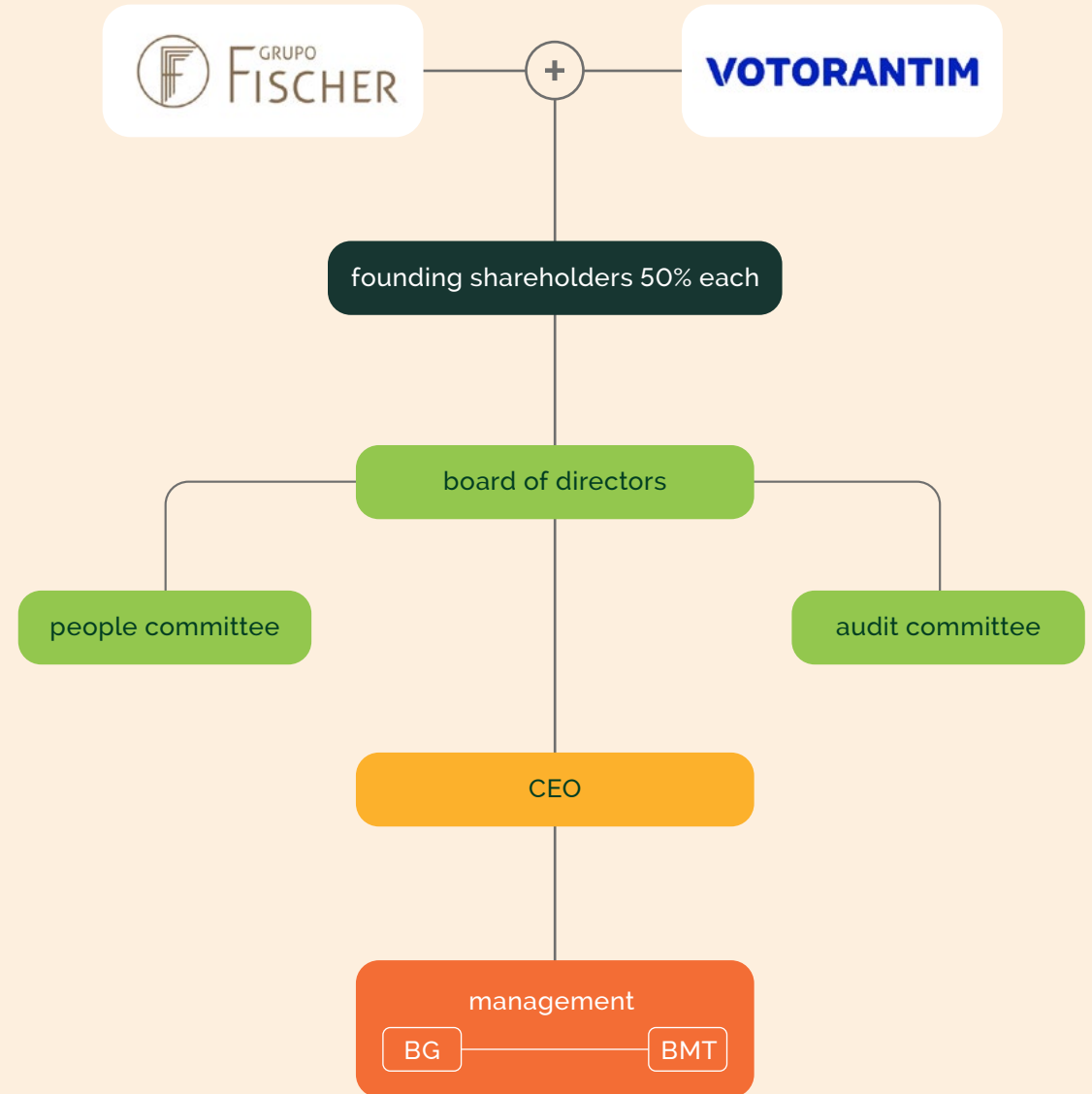


[Click here](#) and check our 2030 ESG Commitments

## Our governance structure

Our corporate governance structure complies with the best international market practices. Our business is conducted with professional and transparent management, supported by committees, governance forums, and a clear definition of processes and procedures, which allow us to execute our operations in line with solid and responsible strategic planning.

We set out governance levels to assure a balance between our shareholders' guidelines and business management, enabling a healthy interaction between the Company's management team and our partners. Our governance structure is composed of:





**Board of Directors** – it is composed of representatives nominated by shareholders. Its mission is to approve the business strategic direction and oversee the management performance sustainably and with a long-run vision.



**People Committee** – this is an advisory body of the Board of Directors, the Committee has four members: an independent member, the chairman of the board of directors, and two shareholders' representatives. Topics under its management include compensation models, succession plans, and people management strategic guidelines.



**Audit Committee** – this is an advisory body of the Board of Directors, the Committee is composed of three members – an independent member and two shareholders' representatives. The Committee is in charge of overseeing the financial statements completeness, the internal controls environment, compliance, and risk management processes.

### **ESG Committee**

this crop year we highlight the setup of a managerial committee, basically composed of business areas general managers, aiming at acting as a disseminator of long-term ESG strategy and commitments, uplifting culture, and also ensuring its dissemination through our business.

Citrosuco's business is coordinated by a team of senior executives, under the helm of the CEO. Likewise senior management, executives are supported by forums and levels of authority to ensure an appropriate business execution to deliver results in the short, medium, and long terms:

- **MB (Management Board)** – it is composed of the Company's team of executives. Its responsibility is to assure Citrosuco's management model and adopt measures for values sustainability and organizational culture.

- **BMT (Business Management Team)** – it is composed of the Company's executives whose responsibility is to ensure the execution of our strategic planning.
- **Management Committees** – Citrosuco may set up Management Committees in light of the need for transversal and organizational evolution in a certain issue. With multidisciplinary composition and specific objectives, these Committees are in charge of enhancing the Company's management in certain aspects and guaranteeing the implementation of new and related good practices.

# Integrity: this is our course of action

GRI 103-2, 103-3 - Transparency & Ethics | 102-15, 102-16, 102-17, 205-1, 205-2, 205-3, 206-1, 407-1, 408-1, 409-1

Integrity: this is our course of action! This concept summarizes Citrosuco's Compliance Program and how we conduct our business. The Program outlines the transparency and integrity guidelines, it ensures compliance with regulations, anti-fraud and anti-corruption, and anti-trust laws. Principles and

guidelines of conduct expected are provided in the Code of Conduct and other Policies and Procedures laid down in the Compliance Program, such as the Anti-Corruption Policy, Public Authorities Relationship Manual, Donations Policy, and Anti-Trust Manual.

It shall be incumbent upon the Compliance area to promote a continued improvement of this program, respond to any risk of conduct and compliance through clear guidelines and documents, training and communication, review and/or implementation of processes, monitoring, and solution of doubts, among other practices.



  
**100%**

of the employees  
passed through  
the training cycle  
in this crop



These initiatives are inserted into our guideline that all managers and employees are also responsible for the Company's integrity.

In the 2020/2021 crop, we upgraded the training cycle for our employees, including topics, such as anti-corruption, donations and sponsorships, conduct investigation, anti-trust, and General Law of Personal Data Protection (LGPD). We also updated the interaction map between employees and public authorities, training sessions were given connected with a new manual for a group of exposed employees. Our Compliance Program foresees annual recycling on these topics. In the 2020/2021 crop year, 100% of our employees and partners were trained.

Conflict of Interests and Information Security Compliance Statements were updated and completed by all new employees to reinforce the conduct expected and identify potential risks. Answers are evaluated by Conduct Committee, and cases of misconduct are treated according to the nature of the conflict identified.

Citrosuco acts to continuously reinforce the conduct expected from its suppliers, maintaining 100% of Citrosuco's suppliers aware of and compliant with the Code of Conduct and subject to contractual breach and penalties provided for by laws, in the event of non-compliance. We also continuously act through the Integrity Due Diligence and Channel of Conduct to address any risk identified.



**During the 2020/2021 crop year, we also advanced the conformity of the Company's policies and processes with LGPD, we added the data privacy management to Citrosuco's Compliance Program. We also enhanced the role of the Conduct Committee and the Conduct Channel tool to receive and answer any data privacy-related issue, according to the LGPD governance.**

## Righteous conduct

Citrosuco has a Code of Conduct that composes our Compliance Program and defines the conduct expected from all those with whom the company maintains a relationship. The Compliance Program relies on a tool, the Channel of Conduct and Privacy which is available, inside and outside the company to clarify doubts, make suggestions or denounce any situation that may eventually characterize misconduct to the Code of Conduct, prevailing laws, and other policies of the Company.

Reports can be sent via website or telephone (Brazil), and anonymity and confidentiality of

information are guaranteed. All the cases received are analyzed, treated according to appropriate measures, and answered to the whistleblower, any retaliation to whoever makes a good-faith complaint shall not be allowed.

The Committee of Conduct and Privacy warrants confidentiality, impartiality, and completeness when analyzing cases, endorsing and ensuring compliance with Citrosuco's Code of Conduct, and the Company's conformity with the personal data protection and privacy rules.

### Number of complaints at the Channel of Conduct

Complaints	2018-2019	2019-2020	2020-2021
Total number of complaints identified through mechanism	287	402	320
Number of complaints addressed	287	402	320
Number of complaints investigated and concluded during the crop year	225	392	266

## Suppliers

The Compliance Program and Code of Conduct acceptance are mandatory also by suppliers, as this document guides parties' relations. This means that 100% of suppliers engaged by Citrosuco agree with our Code of Conduct and are subject to contractual breach and penalties provided for by laws, in the event of non-compliance. In the case of new suppliers, 100% accepted the Integrity Policy and the Anti-Corruption Expectation Letter, as well as anti-corruption clauses mentioned in business partners' agreements and ESG criteria. In the 2020/2021 crop year, no supplier non-conformity cases were recorded.



**Channel of  
CONDUCT**

Brazil: online and toll-free number  
**0800 900 9095**  
Other locations:  
**online**

## Business risk management

Our process to identify and manage risks is continuous and systemic to ensure a quick answer when we identify a topic with a potentially adverse effect on business strategy.

We focus on four key risks: strategic, financial, operational,

and regulatory. Based on these pillars, we can analyze which are the business-related and inherent risks, and subsequently, identify the events that may affect the Company's strategy. Risk events are analyzed on a qualitative and quantitative basis, according to probability and impact.

We maintain the Risk Matrix updated quarterly through a governance process, defined according to the risk rating, as well as continued monitoring of execution and effectiveness, and management plans (business areas) of the Company. We also ensure a continued report to governance forums through the Management

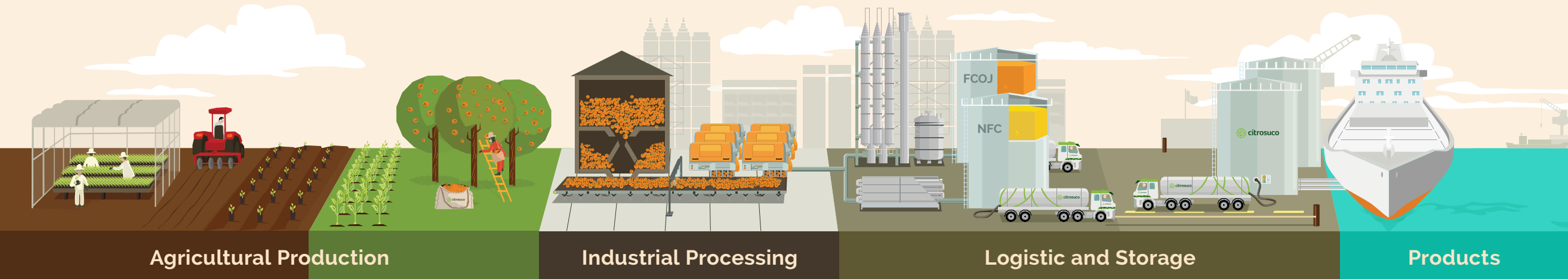
Board, the Audit Committee, and the Board of Directors.

During the 2020/2021 crop year, we advanced the integration of Risk Events Continued Management linked to strategic projects, feedback to Risks Matrix, and ensuring the inclusion of mitigation actions.



# Sustainable value chain

GRI 103-2, 103-3 - Supply Chain Management, GRI 103-2, 103-3 - Innovation & Technology,  
GRI 103-2, 103-3 - Productivity and Operational Efficiency,  
GRI 102-9, 102-10, 102-11, 102-12, 304-2, 308-1, 412-1, 414-1, 416-1, FP1, FP5SASB FB-AG-430a.1



As one of the leaders in the citrus industry, we are aware of our potential to influence our suppliers and adopt the best practices, building a resilient and sustainable production chain, with upstanding performance capable of creating value for all parties. All our actions enable us to increasingly advance, ramping up partnerships, engaging different stakeholders,

and also building a resilient, profitable, and sustainable orange juice and ingredients production chain for all the parties involved.

Since 2020, we have been publicly committed to a 100% sustainable supply by 2030, we also adhered to the Sustainable Juice Covenant (SJC), a global initiative that gathers different

agents of fruit juice, purees and concentrates chain, around a common objective.

Our commitment comprises all the production chain operations, from agricultural production to product distribution, ensuring compliance with social and environmental criteria, such as labor conditions, environment, food safety,

health & safety, business ethics. Our adherence to the SJC endorses Citrosuco's values and stance to the benefit of a resilient and ethical orange juice production chain, creating value for all stakeholders.



**SAI Platform is a network gathering more than 160 businesses and member organizations leading the sustainable agriculture journey around the globe. Since 2017, Citrosuco has been joining this network, enabling it to audit the first third parties' farms, supporting a public commitment to supply 100% of sustainable fruit.**

These advances are a milestone in our competitive advantage in the sector and evidence how we practice our purpose of positively impacting our value chain, building a legacy for the future.

### Suppliers evaluation

GRI 308-1, 414-1

	Logistics	MRO, Services & Inputs	Raw material	Total
Percentage of new suppliers engaged based on environmental criteria (%)	100%	100%	100%	<b>100%</b>
Percentage of new suppliers engaged based on social criteria (%)	100%	100%	100%	<b>100%</b>

### Human rights assessment

GRI 412-1

	Total
Total number of operations	<b>44</b>
Total number of operations submitted to human rights impact assessment or analysis	<b>44</b>
Percentage of operations submitted to human rights impact assessment or analysis	<b>100%</b>

## Sustainable agriculture

We innovate by fomenting value chain growth and also building up our partnership with suppliers located in the states of São Paulo and Minas Gerais.

Our sustainable production journey's escalation began in 2012, with our agrochemical monitoring program, wherein we continuously reinforced our relationship with citrus farmers and ensured a safe consumption of products. A partnership with the Cooperative of Family Agriculture Rural Producers (Cooperfam) in

2014, enabled the certification of the first Fairtrade farms. Citrosuco's value chain sustainability journey consolidation began in 2016, with the Path Program (Programa Trilhar).

Through this program, we fomented actions and tools that allowed a consistent advancement in the promotion of social and environmental practices along with Citrosuco's fruit farmers. We already hold the SAI certification (Gold level) on 100% of our farms.

Thus, through the agriculture program for suppliers, we seek to work together with the producer in a continuous journey, with the goal of obtaining 100% of the supply from third parties within international standards. With Citrosuco's support, a substantial percentage of the production chain already has orchards audited under international standards and certified as producers who adopt sustainability practices. The offer of sustainable food to the market added to Citrosuco's production, currently reaches 62%.



**100%**  
of our farms hold the  
SAI certification  
(Gold level)

**62%**  
of the total volume  
of certified fruit

## Together for an improved citrus industry

The Path Program (Programa Trilhar) is essential to the path toward value chain sustainability, but this is not Citrosuco's exclusive initiative to support suppliers. We also maintain a program that supports family agriculture and the agrochemical monitoring program.



### Path Program (Programa Trilhar)

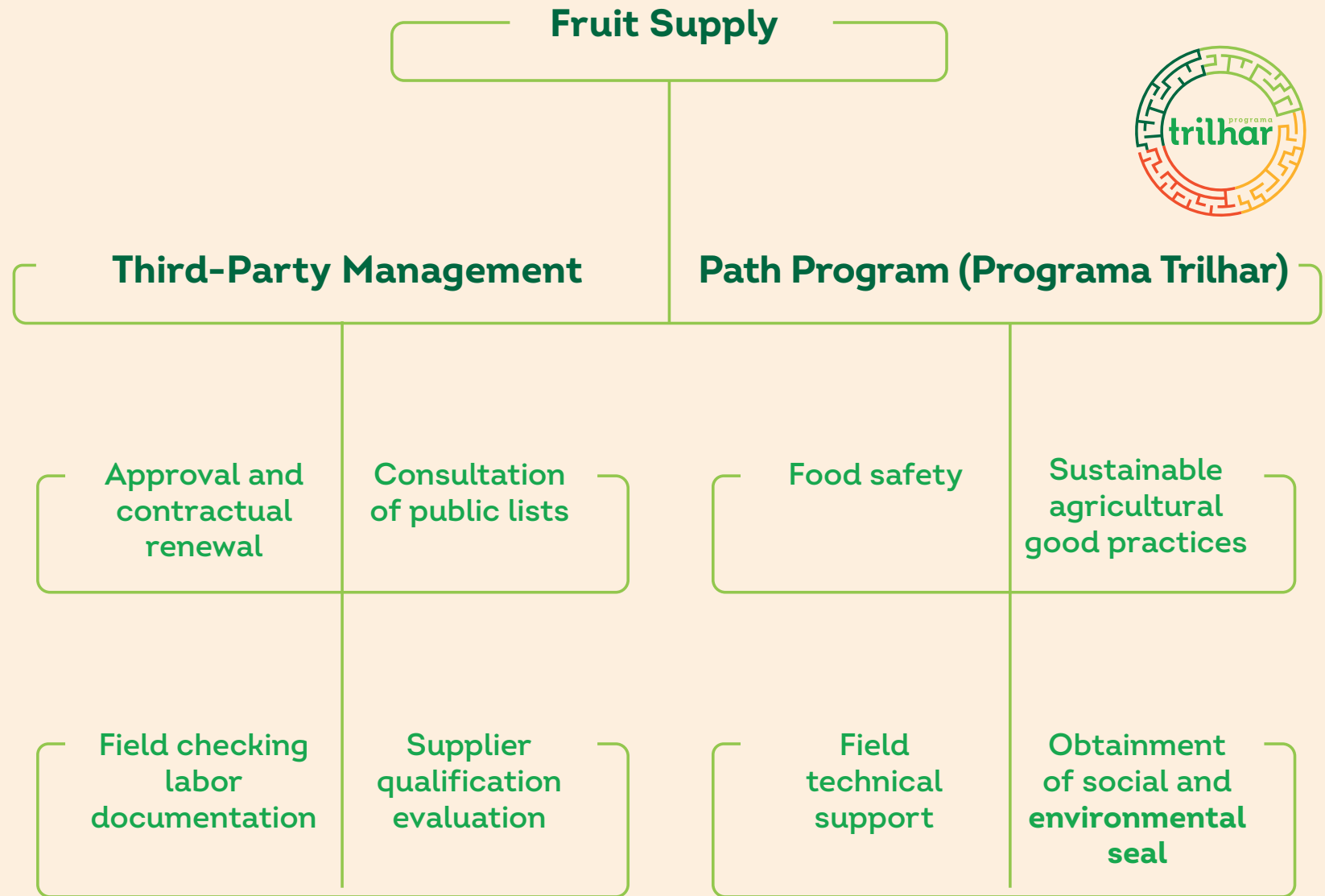
Created in 2016 to raise the dissemination of production sustainable methods, the **Path Program** is poised to contribute to all orchards profiles– from large to small farmers- in order to intensify the dissemination of sustainable methods of production.

The Path Program (Programa Trilhar) guides its partners toward the sector's best international practices, to ramp up productivity and fruit quality, responsibly apply natural resources and

offer employees appropriate working conditions, assuring production continuity. We reinforced the Program, supported by Right Production (Produzindo Certo), subdivided into five stages: awareness, diagnosis, in-loco visits, roadmap, and continuous improvement monitoring. Due to restrictions inflicted by the pandemic, this supplier engagement cycle took place via online workshops and was sustained by field interactions between the Citrosuco team and outsourced producers.

### Third-Party Management

Aiming the advancement and maintenance of governance and sustainability of our operations and fruit supply chain management, producers undergo frequent internal or external evaluations, pursuing the adhesion to the best market practices, in line with the Company's values and strategy. These evaluations take place upon approval and during services provision, covering aspects, such as human rights, labor practices, decent work, productivity gains, and environmental issues.







## Agrochemical Monitoring Program

This program aims at ensuring that our supply chain correctly applies agrochemical pesticides, with safe production for people and the planet. Citrosuco monitors suppliers to appropriately manage pests and diseases, defining products allowed in the citrus industry and dates of application. The monitoring process envisages both fruit samples in orchards and the assessment of each cargo received. A laboratory analysis checks the compliance with grace periods necessary for consumption and other Program requirements.

## Family agriculture support

In partnership with Agricultural Family Rural Producers Cooperative (Cooperfam), we maintain a program that builds up citriculture among family farmers, supported by Fairtrade standards. All in all, the certification program assists 159 properties, in the region of Bebedouro (SP), and ensures households a minimum price for the fruit. To stimulate these citrus farmers' growth, Cooperfam receives

**Citrosuco is an affiliate of the Citrus Industry Defense Fund (Fundecitrus), a private association sponsored by citrus producers and juice industries of the state of São Paulo that promotes citrus farms sustainable development.**

---

funds from Fairtrade Premium to invest in productivity, management, properties' legal adequacy, workers' health and safety, and environmental conservation, amongst others. The system allows family farmers to continue active through cooperatives.

**159**  **properties**

comply with the Fairtrade certification program. These advances were a milestone for the sector and evidenced how we put into practice our purpose of positively impacting our value chain, building a legacy for the future.

---

## Quality, food safety, and sustainability

Citrosuco's entire production process abides by international sustainability standards, as confirmed by audits, inspections, and stakeholders' visits to our units. These rules were also compliant in the 2020/2021 crop year, based on Brazilian laws, corporate instruments (Compliance Program, Channel of Conduct, and internal audits), international standards, such as FSA-SAI Platform, Rainforest Alliance, Sedex SMETA 4-Pillar, ISO 14001, OHSAS 18001, ISO 9001, SGF and FSSC22000. We also have been advancing our suppliers' engagement and compliance. In our operations, we monitor 100% of our products. We have the value chain's full traceability capacity: where the item was produced, which farm, plant, batch, exporting vessel.

The program is based on Control Critical Points and Hazard Analysis (APPCC), reviewed and validated by the food safety in-house team. We also maintain partnerships with sector associations and universities, aiming at assessing the impacts of orange juice regular consumption on human health and releasing the results to domestic and international markets.

During crop year, the Company's ongoing monitoring process identified a supplier with a significant risk for child, forced or slave labor, free association, or collective bargaining rights that have been infringed or are under risk. This event was verified in a third-party farm that sells fruits for Citrosuco. At that time, Citrosuco decided to suspend the fruit receipt, as well as the agreement

### Certifications



**We partner with sector associations and universities, aiming at assessing the orange juice regular consumption impact on human health, and we disclose the results to the domestic and international scenario.**

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until the situation was remedied. To mitigate any similar event, Citrosuco has a Third-Party Monitoring Program and is attentive to fruit supply processes.

During the same period, no cases of non-conformity with the rules and codes relating to impacts caused by products on consumers' health and safety were reported.

## Industrial processes

Our value chain operates integrated, we monitor 100% of our products – from seed to delivery around the globe, furthering food safety and health condition assessments during transportation, processing, storage, and distribution. Our industrial process observes stringent quality controls to ensure product identity standards and its microbiologic, physical-chemical, and sensory characteristics.

The industrial operations are audited on two fronts:

- **SEDEX-Smeta 4 Pillar** – SMETA audits have two mandatory pillars: health and safety, labor rules, and other two additional pillars: ethics in business and the environment. This audit is a compilation of good practices and ethics concerning international industrial production and was developed to reduce

efforts during commerce audits, as it allows sharing information with various customers, not requiring different audits for each one.

- **FSSC22000** – food safety management systems certification, including risks, control across the production chain, and assuring that food is safe for human consumption.

In compliance with legal rules, we have a Chemical Product Safety Information Record (FISPQ) for all orange ingredients considered chemical. This document is regulated by the Brazilian Association of Technical Standards (ABNT) and contains information about product transportation, handling, and appropriate disposal.

## Logistics and storage

People's food safety is one of our performance pillars and is revealed in our attention to observe logistics and storage international standards, whether, in our operations or third-party's operations, sea or land transportation processes maintain strict sterilization standards.

All sea terminals in Brazil, the USA, and Europe are audited by SEDEX-SMETA, and land logistics operations are assessed for health and safety, work conditions, and environmental compliance. Reports of product non-conformity are analyzed, directing improvements at all phases of the process.

During this crop year, despite the challenges posed by the pandemic, our value chain was not disrupted but came in line with a continuous improvement strategy. We started analyzing the possibility of eventual partnerships with startups that may promote technological advances in industrial and logistics operations.



All sea terminals in Brazil, the USA, and Europe are audited by SEDEX-SMETA.

## Partnership with customers

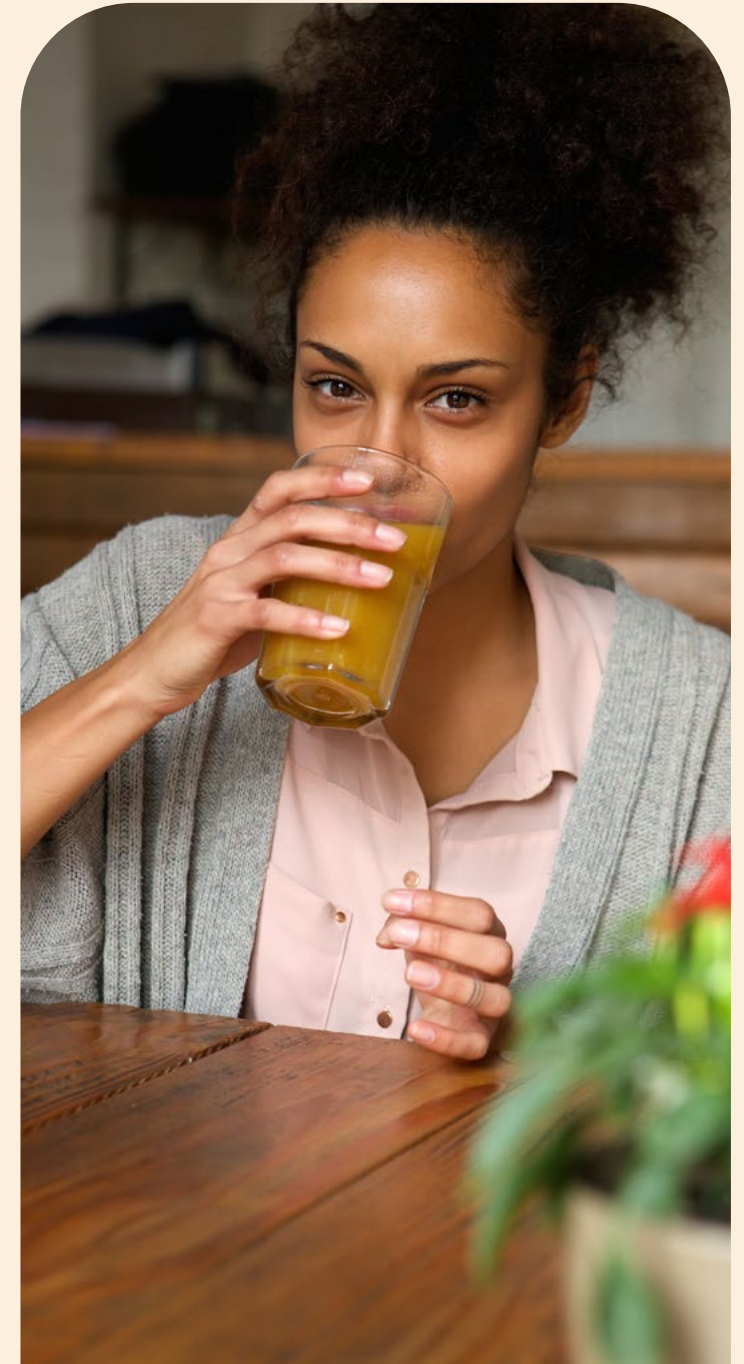
GRI 103-2, 103-3 - Partnership with customers

We are a market leader in our sector, our customer relationship is based on ethics, transparency, and responsible business, seeking innovative solutions that foster the value chain transformation. With our proactive approach, we offer solutions that build the loyalty of customers who also adopt social and environmental practices. Our operations are based on integrity, we maintain interaction with our customers within the scope of climate change, and also represent the sector in various ESG agenda global discussions.

We observe the outcome of practices grounded on the Code of Ethics, the Company's policies as a competitive advantage, ensuring the confidence of stakeholders who naturally opt for working at companies that prioritize ethical, social, and environmental aspects, strategizing to deliver results that go beyond financial. These

partners seek their value chain, companies with the same profile as Citrosuco – that offer quality, nutritional and safe products that feed people, with respect for life and the planet.

Concurrently, we have been attentive to the market demand transformation, the possibilities to ramp up our portfolio, and our products' new application opportunities. Citrosuco has sought to build partnerships, especially with customers who share our principles and values to explore fruit use new possibilities. Custom juice is an example: customized orange juice blends to meet specific applications of the beverage industry. We have an R&D area dedicated to devising new products from fruit and meeting specific customers' demands, such as elaborating a fiber high-content line – an initiative that reflects our "much more than juice" concept.





## Traceability

Consumers are increasingly aware of their responsibility and their choices, with the power to change, especially as far as food is concerned. New technologies can help us to bolster change and meet consumers' expectations.

In our production process, production traceability occurs from the fruit origin farm location until reaching the customer's table. The objective is to ensure greater transparency and create value for all juice supply chain participants.

## Digital transformation

We are increasingly becoming more relevant and competitive as a business, by implementing a technological transformation at the Company, in line with our purpose of sharing value across the ecosystem. Since the end of the 2019/2020 crop year, we have been significantly investing in implementation and SAP 4/Hana go live.

In the global agribusiness, we innovated by migrating to SAP's most upgraded version and its solutions and go live taking place remotely, thus, ensuring safety to all those involved in the process, despite constraints caused by the pandemic. With cloud computing, the new system has been integrated with other tools

**Our farms are interconnected and integrated to 4G telecommunication towers – on-time connectivity, allowing us to capture field information.**

---





and solutions, facilitating processes, operations, and interactions with other technologies, such as the Internet of things (IoT) and artificial intelligence.

With phases already concluded, we improved the data integration and collection capacity, which allow us to make more accurate decisions and integrated management of all phases of the production process. As a result, the operational and financial traceability becomes more effective and integrated across all the operations and regions in which we operate. This provides greater operational efficiency and environmental and social gains across all our operations.

Our farms are interconnected and integrated to 4G telecommunication towers –on-time

connectivity, allowing us to capture field information, generate certain types of artificial intelligence, feed forecast mathematical models or monitoring, and execute drone reading and mapping, amongst other possibilities. At the end of the crop (Jun/21), we launched the implementation program in Europe, the USA, and Australia, and go-live is foreseen by the mid-second half of 2021.

These technologies, coupled with data analysis tools, guide and expedite our decision-making process, and focused on more sustainable solutions. The key legacy of all this journey is more sustainable agriculture, with greater accuracy at farms, where “data” became the main input for our management intelligence.



## Economic results

During the 2020-2021 crop year, global orange juice consumption came in line, with an upward trend in certain markets, due to the recognition of juice health benefits, in another pandemic period.


Within this scenario, Citrosuco, whose functional currency is the US dollar, recorded an Ebitda of US\$124 million, an 82% growth, despite the severe drought seen in the south and southeast regions of the country during such period. According to data by Citrus Industry Defense Fund (Fundecitrus), the citrus belt crop plunged 21.6% in Brazil, due to adverse climate conditions caused by drought.

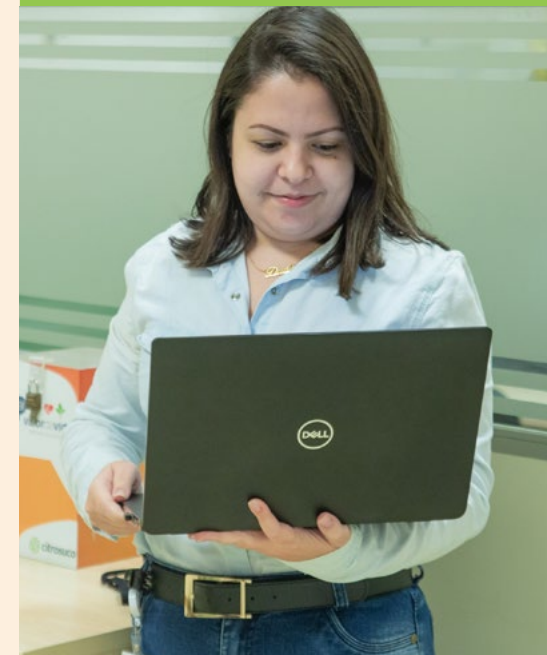
Despite this challenge and setbacks posed by the pandemic, Citrosuco continuously and effectively

kept the pace of distribution abroad, with responsibility towards stakeholders. We ended the crop with very positive results compared to the 2019/2020 crop year performance.

Citrosuco reinforced the execution of its long-term business strategy, investing in productivity and efficiency of its production process, market development, anticipating trends and demands of the global food industry, also innovating its product portfolio. In 2021, the Company consolidated its new purpose, "**Nourish Life, Living Legacies**", thus, building up its essence across its business relations.

US\$ **124 million**  
of Ebitda accumulate in  
the 2020-2021 crop

 **82%**  
is the increase in  
EBITDA compared to the  
previous crop





# PEOPLE

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# Respect, ethics, and inclusion

GRI 103-2, 103-3 - Guarantee of Rights and Work Conditions | 102-8, 102-41, 401-2, 405-1, 407-1, 412-1

One of our values lies in our commitment to people's well-being. People give life to our purpose. We foster diverse and open relations, guided by respect and ethics. Our relationship with people seeks to value each one's competencies, stimulate personal and professional development and reinforce diversity and inclusion.

We are present in over 40 municipalities in Brazil and abroad, today we rely on more than 5,000 permanent employees in our operations, a figure that may reach 12,000 employees during crop peak, including seasonal workers (industry seasonal workers and fruit pickers) – this coverage and wide distribution potentialize our responsibility and our power of influence to build a fairer and more sustainable society.

We understand that a successful business and the positive impacts we can create are reliant upon our professionals. Aware of this fact, our values and corporate culture assumption is fostering a workplace that ensures everyone's health and well-being, guided by equity, integrity, and respect for human rights, both in businesses and relationships among employees and other stakeholders, creating value for everyone.

**People give life to our purpose. We foster diverse and open relations, guided by respect, ethics, and reinforce diversity and inclusion.**



male

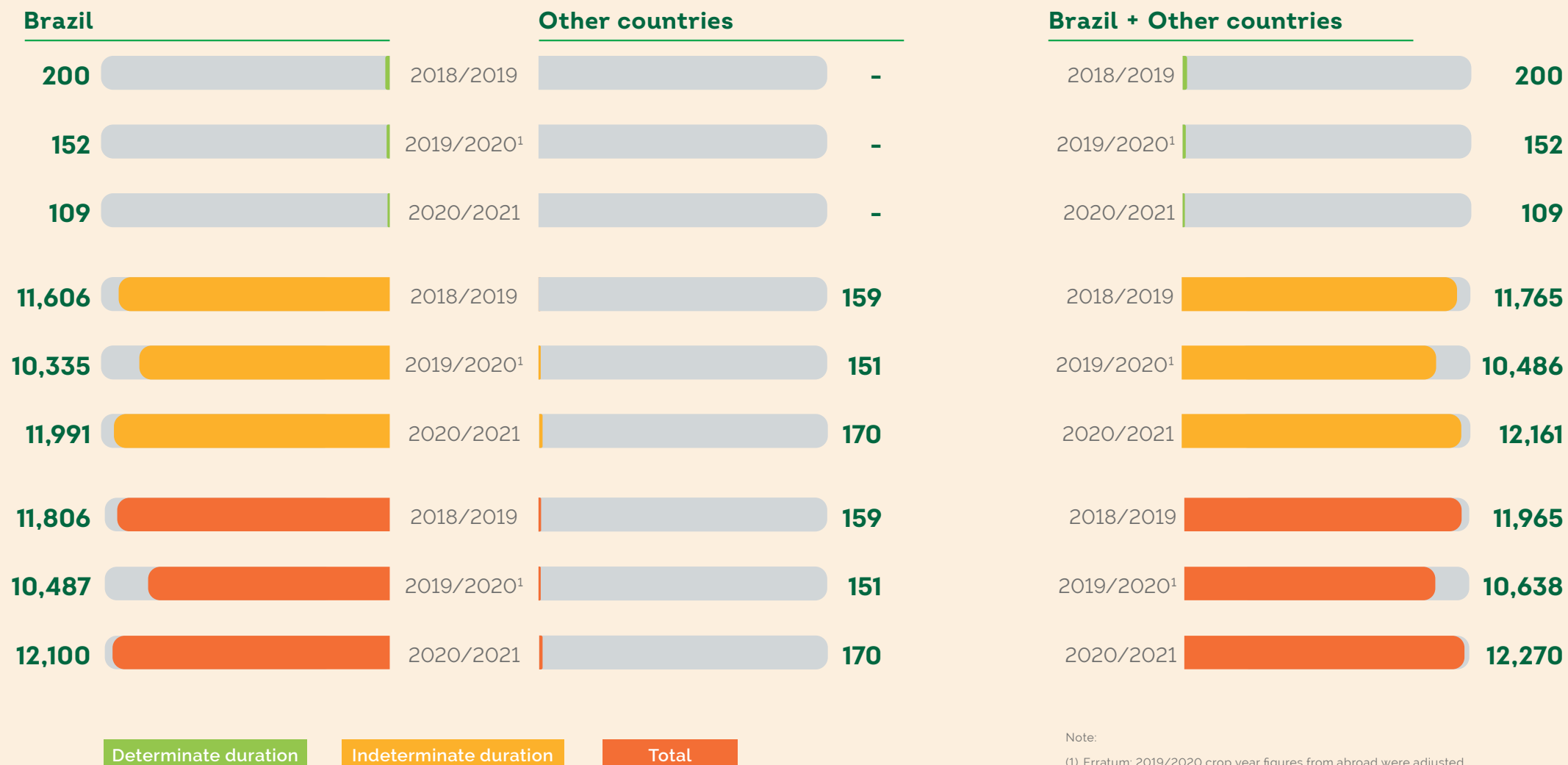
**9,330**  
full-time  
job



female

**2,817**  
full-time  
job

**Total number of employees by employment agreement (permanent and temporary), by region.**



## Diversity, equity, and inclusion

At Citrosuco, diversity support means respect for life, leaving room for different perspectives and concepts, capable of making our Company more pluralistic. We can see diversity as a way to grow, thus, we value people's potential, and we create a workplace that promotes equity and inclusion across all our initiatives.

We created the **Everyone's Program** (Programa Para Todos) to foment a sense of belonging and make our workplace more diverse and inclusive. At every crop, our purpose gains new shapes as discussions, gender and race equality awareness are underlined, actions that pave our diversity and inclusion journey.

We developed a career plan for persons with disabilities (PWD), an initiative that at

the crop year-end, offered professional development opportunities to nearly 398 PWD. This figure reflects the Company's PWD culture maturation, supported by Diversity and Inclusion Committee, the involvement with civil society agents, awareness and engagement campaigns, such as the **Everyone's Week** (Semana Para Todos) that prepares employees and managers to support inclusion.

Likewise, we are committed to programs that include and improve professional development opportunities for women and afro descendants, from Initiation Program (Programa Semear), for professionals initiating their careers to leadership development programs.



[Click here and check other details in 2030 Commitments](#)

### Everyone's Program (Programa Para Todos)

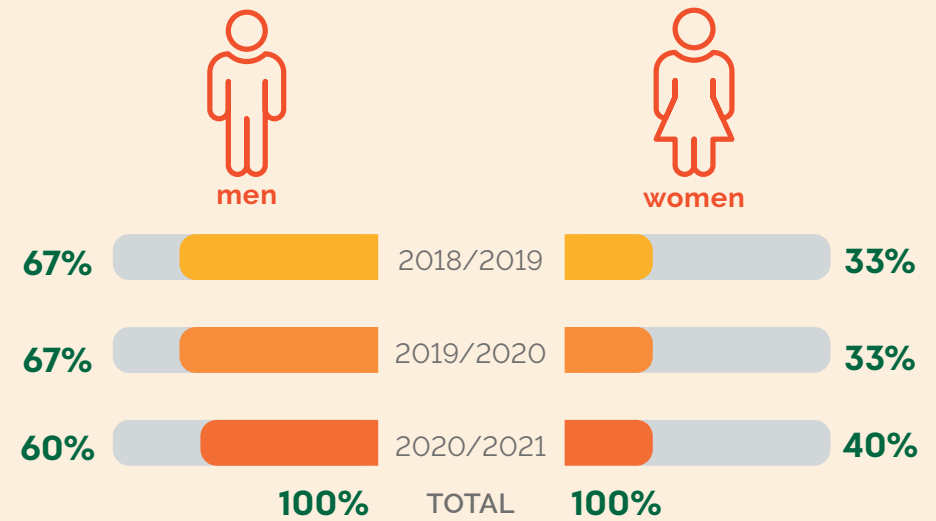
We value people's potential and they stood out for what each one does best. Our daily routine aims at building an increasingly more inclusive and diverse company, by executing four pillars:

- People with disabilities
- Race strength
- Gender identity
- Women in leadership



### Percentage of individuals composing governance bodies, by gender.

GRI405-1



Note: Only members of the Board of Directors are considered.

Erratum: 2018/2019 and 2019/2020 crop years data were adjusted this year.

### Percentage of PWD at Citrosuco by crop

2015/2016	2016/2017	2018/2019	2019/2020	2020/2021
1.41%	1.75%	3.8%	4.0%	3.3%

# Culture of health and safety

GRI 403-1, 403-2, 403-3, 403-4, 403-5, 403-6, 403-7, 403-9

As a nourish life-driven company to support the health and safety of professionals is its top priority. We go beyond compliance with legal rules and respect for human rights. We invest in fostering everyone's well-being and stepping up a culture of safety.

To potentialize our focus on everyone's responsibility to assure high levels of safety, our Health & Safety, and Environment Policy (SSMA) which promotes people's life quality and environment preservation, is disseminated and practiced among our employees and service providers. Improved sector indicators over the last crops evidence the strength of our safety culture.

We draw up documented procedures to identify hazards, assess risks, and stipulate measures of control to manage, properly, and

preventively control operations-related risks, such as the Environmental Risk Prevention Program (PPRA), and the Risk Management Program (PGR) and the Risk Preliminary Analysis (APR).

We also have the **Life Value Channel** (Canal Valor da Vida) tool that must be used by all employees, also by third parties to report misconduct, risky situations, and insecure and safe behavior and conditions. Identification is not mandatory in this report. This tool enables to analyze risks and hazard situations, as well as to act preventively through an action plan, defined jointly with the area in charge.



To improve actions in this field, we rely on the Hearts and Minds methodology. A set of tools and managerial practices were adopted to continuously improve work conditions, reduce risks and build up a culture of health and safety. Changes in behavioral standards already can be seen; we intend that active care becomes a natural and genuine act: take care of yourself, care for others, receive care.

**Occupational accidents** | GRI 403-9

	2018-2019		2019-2020		2020-2021	
	Employees	Contractors	Employees	Contractors	Employees	Contractors
Number of work-related fatalities	0	0	0	0	0	0
Ratio of work-related fatalities	0	0	0	0	0	0
Number of work-related accidents with severe outcome (except for fatalities)	40	3	17	6	23	3
Ratio of work-related accidents with severe outcome (except for fatalities)	1.52	1.43	0.63	1.13	0.81	1.40
Number of work-related accidents of mandatory communication	197	7	123	16	75	5
Ratio of work-related accidents of mandatory communication	7.5	3.34	4.53	3.01	2.64	2.33
<b>Number of hours worked</b>	<b>26,268,733.74</b>	<b>2,097,115.09</b>	<b>27,131,904.8</b>	<b>5,314,059.88</b>	<b>28,446,454.75</b>	<b>2,147,010.00</b>



## Safety is Everyone's Responsibility

**We also have the Life Value Channel (Canal Valor da Vida) tool that must be used by all employees, also by third parties to report misconduct, risky situations, and insecure and safe behavior and conditions.**

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This program takes place every crop and aims at stimulating safety thoughts and learning, extended to all employees and service providers. This action continuously raises safety issues as a realized value and practiced by everyone, inside and outside the organization, in line with our values and principles. Among the Program's initiatives, we highlight Day S and the Internal Week of Occupational Accident Prevention, which mobilize everyone in activities that emphasize a culture of a safe business.

During the 20/21 crop year, the continual advance of a Safety Culture could be seen through our proactive tools that enhanced, even more, the risk perception and decision-making processes that substantially minimized accident figures and indexes:

**13,570**

Occupational health assistances

**17,000**

SSMA (Health & Safety, and Environment Policy) inspections

**5,000**

calls opened in the Value Chain Channel (Canal Valor da Vida).

## Health & well-being

Inspired by our mission of offering healthy products to people, we conduct various educational campaigns during the crop year, focused on our employees' health and well-being, besides stringent safety practices on the back of the pandemic.

The actions carried out during crop year included the vaccination campaign against H1N1; breast cancer awareness campaign (Pink October); prostate cancer awareness campaign (Blue November); Ergonomic Improvements action plan recommended by occupational ergonomic analyses; the Invitation Program (Programa Convida) that promotes monitoring via telephone of diabetes, cholesterol, and cardiopathy chronic cases; Pregnancy monitoring program; and Gympass, an app that provides access to fitness centers in Brazil and worldwide, stimulating the daily practice of physical activities.



## Education & career

GRI 404-1, 404-2, 404-3

Access to education, much beyond a human right, is the path to people's evolution, the result of sustainable social and economic development. Guided by this belief, we opted for acting transversely toward education, from the inside out of the Company and fostering personal,

organizational, and social development, providing new opportunities, inclusion, recognition, and a sense of belonging.

Our educational program was built to stimulate our professionals' development and

qualification at all organizational levels – from the youth to an executive who will head business. Training sessions are monitored and recorded and include health and safety, operational excellence, leadership training, and employees' personal and professional development.

Our professional in-house training system at all units observes our Annual Training Plan. We also subsidize external courses, such as training, workshops, congress, and lectures, amongst others.



Citrosuco moved forward with specific programs concerned with the development of leadership and the youth, such as:



**The Initiation Program (Programa #Semear)** is destined for undergraduate students; this program prepares young professionals initiating their careers, aiming at stimulating their succession at the Company. The career initiation program was re-designed, and in its last edition, it reached 34% of afro descendants and biracial people among those approved;



**The Transformational Program (Programa Transformar)** qualifies professionals to conduct business and perform their leadership role in line with our principles, values, and people management practices;



**The Field Knowledge Program (Programa Saber em Campo)** promotes workers' technical qualifications, targeting the agricultural area's first-line leaders; and

### **The Citrosuco Development System**

Provides support to organizational transformations and consolidates the corporate culture, based on strategic challenges through an assessment model focused on the Company's leaders' career development.



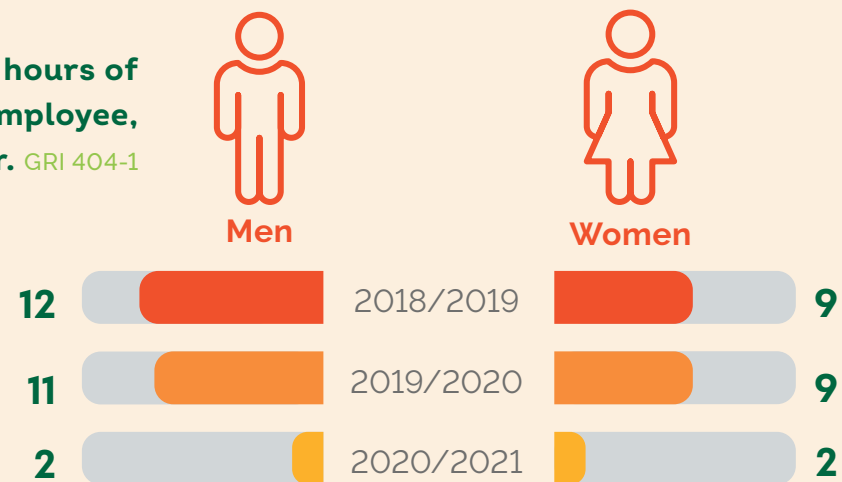
The in-house training system of our units' professionals observes the Annual Training Plan. We also subsidize external courses, such as training, workshop, congress, and lecture, amongst others, whenever a need for development is identified or update in employees' area of activity, mapped by Citrosuco Development System, the Annual Training Plan, or as legally required.

During this crop year, due to constraints caused by the pandemic, educational projects were restructured and migrated to remote education, with online classes. This tool enabled the

maintenance of the diversity program, Everyone's Program (Programa Para Todos) that promotes the inclusion of persons with disabilities (PWD) in different job positions, from fruit pickers to business leaders, driving different agents of communities in which we operate.

The recently implemented SAP 4/Hana technology also recorded advances in the People area. With this tool, during this crop year, we implemented a new talent management platform, which will improve our professionals' career and development management.

**Average hours of training by employee, by gender. GRI 404-1**



Note:

(1) Brazil's employees considered: trainees, apprentices, seasonal, and permanent workers.

(2) Erratum: 2018-2019 and 2019-2020 crop years data were adjusted this year.

## Covid-19 and pro-life measures

Facing an unprecedented global sanitary crisis, initiated in the 2019/2020 crop year, we set up a Covid Crisis Committee, composed of the Company's senior management, we implemented a strict safety protocol for all employees and communities in which we operate. We successfully managed to conciliate the challenge of caring for people's health and safety and maintain essential production activities to supply the market with healthy and safe products for consumption, creating value for the entire society.

During the 2020/2021 crop year, we maintained all safety protocols according to domestic and international authorities' guidelines and moved forward with essential actions to maintain a safe workplace for permanent and temporary workers, such as:

- Support to the Health Public Management (AGP Saúde) that qualified crisis and technology management;
- Sanitation and disinfection protocols of environments with certified products;
- Personal protection equipment in conformity with health authorities' guidelines;
- Installation of temperature scanners and access control with masks at units;
- Monitoring of employees' health conditions;
- Increased bus fleet to ensure social distancing and operations restricted to 50% of capacity; and
- Higher mobile connectivity – 1,500 mobile phones distributed in agricultural regions, aiming for connectivity and social distancing.

We also supported investments in partnership with Votorantim Institute, according to the Municipality Vulnerability index (IVM) and business strategy.

# Social management and impact

GRI 103-2, 103-3 - Community Relationship | 102-12, 413-1, 413-2

Always act with fairness and integrity, with a social and environmental positive impact on society and the planet, which is the core pillar of our actions along with the communities in which we operate. We prioritize the social and economic development of these communities, with programs targeting inclusion, diversity, improved quality education, and the youth's qualification to the labor market, with actions that build up local public management.

A relationship based on dialogue, respect, and cooperation is essential for Citrosuco, taking into account that most of the labor is concentrated in an agricultural area or nearby, with a direct impact on the environment. In line with our (ESG) business strategy, our actions seek to effectively assist the parties involved, expanding actions in locations mapped as a priority. Besides projects, we are mapping regional deficiencies and vulnerabilities. The

intention is to potentialize efforts in needful areas, reverse this scenario and improve our legacy.

In 100% of the communities in which we operate, we continuously monitor the impacts of our activities, we maintain a strict interaction with labor councils, health and safety commissions, and other entities representing workers and communities. The hire of migrant workers is



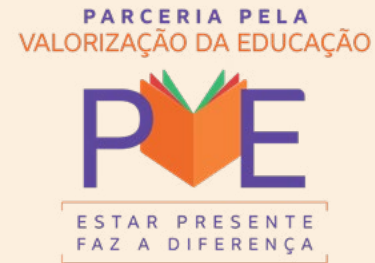
## R\$ 2 million

invested in social programs,  
besides coinvestments  
with partners.

among the actual and potential adverse effects of our operations, which in a few locations, result in greater utilization of the public health system.

Communities-related programs are based on mapping the local needs, and we rely on stakeholders' engagement plans to map these parties.

During the 2020/2021 crop year, Covid-19-related constraints compelled the re-direction of a few social investments and/or application methods, however, projects were maintained supported by VIA, such as Equine Therapy (Equoterapia), Blue Day-Care Center (Creche Azul), Citizen of the Future (Cidadão do Futuro) and Planting the Future (Plantando o Futuro). Employees are also involved in various social responsibility actions, among them, the Voluntary Challenge (Desafio Voluntário), joint action with communities /Institutions, and the Education Valuation Partnership (PVE).



An initiative of Votorantim Institute, PVE is committed to improving public education, from the qualification of management practices and community social mobilization. PVE believes that everyone has a role in children's education, thus, it reinforces partnerships to optimize actions that improve municipal education.

During this crop year, Citrosuco invested more than R\$2 million in social programs, besides co-investments with partners. Total investments and projects to be considered are reviewed for every crop to conform with the Strategic Planning and the optimization of positive impacts on society. Among social initiatives, since 1999, Citrosuco has been monthly contributing to Abring Essence, supporting projects monitored by the referred institution.





We also support the following projects:

- **Young Parliament and Citizenship Program:** Political Education, conducted in the city of Matão, in partnership with Terroá Institute, aims at fomenting a democratic culture in the city and young leaders' development.
- **Inclusion of persons with disabilities (PWD)** – a proposal linked to our diversity and inclusion support. Sponsored by Citrosuco, the Paralympic Athletes Support Center (NAAP) assists disabled children, adolescents, and adults, offering sports, especially, swimming, life quality improvements, and participants' self-esteem. On the back of the pandemic, the project was suspended and 150 beneficiaries received PPE, staple baskets, psychological support, a journey of inclusion, and were encouraged to practice physical activities via video calls and personal assistance, when necessary.
- **Cambuhy Agricultural Complementary School** – created in partnership with Cambuhy Agrícola, it assists 32 children with complementary activities (music, sports, arts, etc.), on alternate schedules to regular school (full-time period). Due to the pandemic, activities were redesigned, including the supply of equipment to ensure access to online activities.
- **Young Apprentice Program** – it is developed in partnership with Pescar Essence, Senar, Senai, and Senac, amongst other institutions, and is concerned with the inclusion and qualification of the youth to the labor market. During crop year, 102 young apprentices participated in this program.

## Partnership for the Value of Education

A program developed in partnership with Votorantim Institute that foments improved quality of municipal public schools. This program is present in six municipalities in the state of São Paulo (Matão, Itapetininga, Angatuba, Nova Granada, Nova Europa, and Ibatinga), and assists more than 31,000 municipal schools students, consisting of social mobilization actions for the benefit of education, demand qualification and school management support, monitored by the Primary Education Performance Index (Ideb).

With the knowledge gained over the past years with this Program, we provided effective support to municipalities during the pandemic. We assisted managers to change from on-site to distance education, and health protocols, training the technical team to cope with the current scenario, and approach households through social actions.

**instituto**  
**VOTORANTIM**

Once defined the focus of activity and professional skills to be developed, PVE conducts on-site training sessions and actions during the year's four-cycle intervals, on three work fronts: educational management, school management, and social mobilization. The Program monitors the learning process and students' school life, gets information about municipality education and learns about the roles and responsibilities of the Education Department, schools, heads, and community to ensure quality education.



### Fishing Project (Projeto Pescar)

This project promotes the professional initiation of socially vulnerable youngsters through citizenship and professional training, preparing them to have access to the labor market. During the 2020/2021 crop year, this program assisted 64 youngsters, in the administrative services (Matão), industry operations (Catanduva), and agribusiness operations (Araras) courses.

Out of this total, 70% managed to get a job or attended universities/ technical courses after concluding the course. However, courses were re-scheduled and became virtual due to the pandemic. We created the Volunteers for Education group in our workplace to maintain virtual contact with these young students. The Program also participated in the Ubuntu Reading Club, a partnership with the Federal Institute of São Paulo (IFSP), Matão campus, including activities with Albany University (USA).

## Solidary Path (Via Solidária)

This program receives funds from income tax incentives via the Municipal Council of Children and Adolescents Rights (CMDCA). We support through Via Solidária, equine therapy projects (Matão/SP), developed by the Association of Disabled Children Parents and Friends (APAE); the Blue Day-Care Center (Creche Azul) (Araraquara/SP); the Citizen Children of the

Future (Criança Cidadã do Futuro) (Catanduva/SP); Preparing for the Future Project (Projeto Capacitando para o Futuro) (Araras/SP); and Building the Future (Construindo o Futuro) (Itapetininga/SP). In 2021, over 57 in-house donators made it possible, via individual income tax, to allocate more than R\$192,000 for the program, benefiting nearly 692 people.



  
**R\$ 192,000**

donated to the  
VIA Solidária Program in 2021,  
by 57 employees..

# PLANET

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# Climate and energy

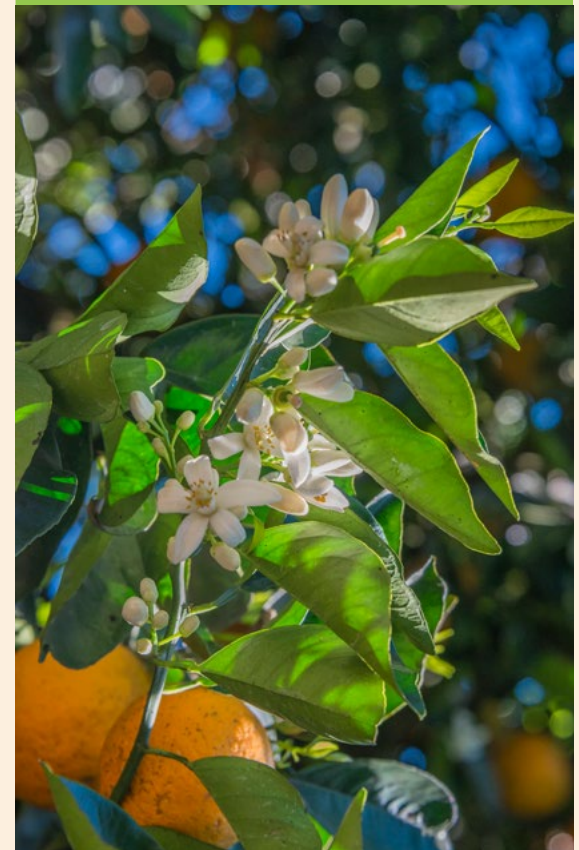
GRI 103-2, 103-3 - Climate Change | 201-2, 302-1, 305-1, 305-2, 305-3 SASB FB-AG-440a.1, FB-AG-110a.2

The adaptation and mitigation of climate change are crucial for our business development and to understand our impacts on the regions in which we operate. Therefore, we continuously monitor our exposure through climate models studies, estimated for the next 10 years in orange-producing regions, and we work to devise solutions to mitigate these effects.

Climate change-related risks are assessed through ISO 31000 methodology and are monitored by our risk management area, through a specific risk management policy. This policy sets out the principles, concepts, guidelines, and responsibilities, so that risks are identified, analyzed, managed, monitored, and informed to the Management.

Risk levels are assessed according to the impact and probability rules at various levels, among them, environmental. Business areas conduct quarterly rounds of identification, assessment (review of context, probability, and impact), and updated answers to corporate risks identified in the risk management tool. Risk evaluation forums gather risk management teams, risk owners, and multidisciplinary teams of each assessment level.

Every year, the Internal Audit Committee's executive board relies on specific forums to discuss risks, wherein business areas explain the evolution and update on corporate risks, to assist Management's decision-making process. This risk management structure ensures that assertive actions are executed to tackle the climate change impacts.





Upgrade to **Rating B**  
in the Carbon Disclosure  
Project (CDP), above  
the global food and beverage  
sector's average.

Since 2015, we have been developing and publishing our greenhouse gas emissions inventory. It is worth noting that, assisted by a body accredited by INMETRO, we reviewed the accounting for our emissions over the past years, which ensured the methodological alignment with ABNT NBR ISO 14064-3:2007 and the GHG Protocol. The inventory results, as well as other climate change-related actions, were reported to the Carbon Disclosure Project (CDP).


CDP is the key platform that reports global companies' environmental performance data and contributes to the decision-making process of various stakeholders. Our rating was upgraded to "B" in CDP score, positioning us above the global average of the food and beverage segment, and the global average of all companies.

## Renewable energy

We are adopting initiatives to reduce our greenhouse gas emissions (GHG), by using renewable energy and continuously improving natural resources management. In this regard, we invested in the wind energy generation project, named Winds of Piauí (Ventos do Piauí), in partnership with Votorantim Energia, which for the second consecutive crop, meets 25% of

the crop's electricity industrial demand, and this percentage should increase by 2023.

During the 2020/2021 crop year, the percentage of renewable sources in our energy matrix stood at 60%, fueled by the use of biomass, renewable electricity, and variation in the current crop's processing volume.

nearly  
**60%**   
of the energy matrix  
derives from  
renewable energy

---



## Orange tree biomass

The Orange Tree Biomass Project consists of converting orange trees in their final production cycle into orange wood chips to be used as a source of energy. Citrosuco has been improving this proposal over the past years; it adopts a circular economy concept and ensures various systemic benefits to society. This innovative program is associated with another SDG, as it increases agricultural production in the same area, creates new jobs and income in the community, develops new business models in the region, and reduces greenhouse gases emissions.

During this crop, more than 32,000 tons of orange wood chips were generated.

# Emissions

GRI 305-1, 305-2, 305-3

Aware of the relevance of reducing greenhouse gases emissions, Citrosuco has been solidly investing in technologies capable of decreasing the volume of emissions and increasing the efficiency of its processes.

Approximately, sea transportation influences 50% of scope 1 emissions, 80% of industrial emissions refer to the use of natural gas and diesel oil and 76% of agricultural emissions derive from nitrogen and limestone applications. In the search for sustainable alternatives, the use of sugarcane biomass has been revealed to be efficient in renewable electricity production, enabling the export of the surplus.

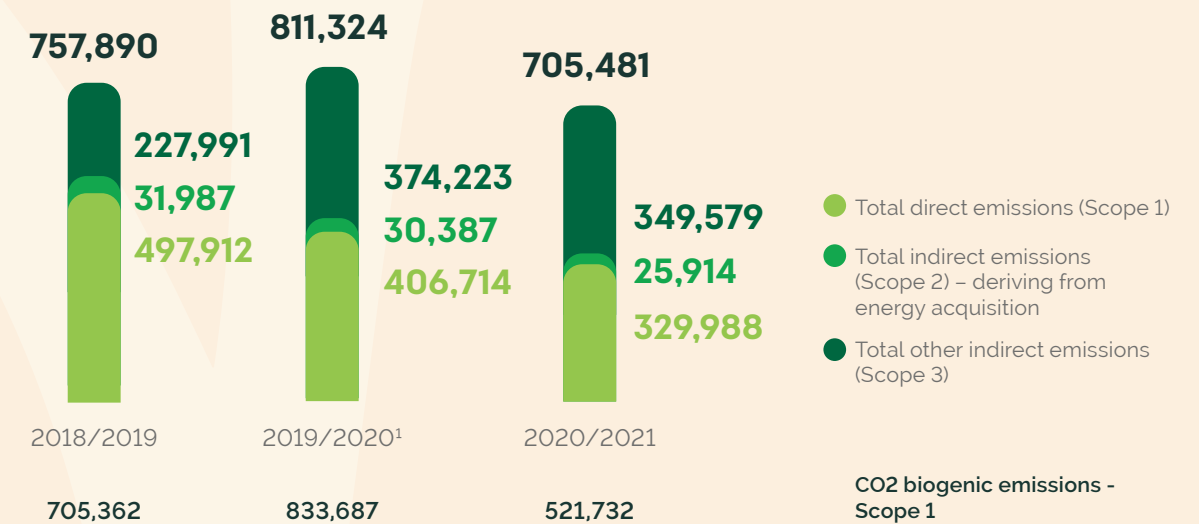
To lessen our impact, we acquire renewable electricity and we invest in lower-emission transportation systems (we use natural gas vehicle-powered trucks), besides capturing carbon present in our agricultural systems. Our ceaseless orange orchards directly contribute to removing carbon from the atmosphere, capturing more than 500,000 tons of CO<sub>2</sub>/year.

We also use special fertilizers capable of correcting soil acidity, discarding the use of magnesium oxide, which avoids direct emissions from orchard fertilizer application.

During crop year, we conducted a benchmarking study with companies and for the next crop year, we will engage an advisory firm specialized in climate, accredited by the National Institute

of Metrology Standardization and Industrial Quality (INMETRO), to devise a decarbonization strategy for ESG 2030 commitments, including an inventory review.

**Total emissions (tCO<sub>2</sub>e)** GRI 305-1, 305-2, 305-3



<sup>1</sup>Emissions inventory figures were qualified, supported by INMETRO's accredited advisory firm and GHG Protocol global methodologies.\*



# Water resources

GRI 303-1, 303-2, 303-3, 303-5 / SASB FB-AG-440a.2

Water is the most precious natural resource sustaining life and must be used responsibly. Citrosuco values water resources management with quality, consumer awareness, and water reuse. Our health, safety and environment policy (SSMA) guides managerial actions to ensure the quality of water distributed to employees and used in industrial operations,

resources management, training actions, and lower consumption targets.

In the agricultural area, our orchards require nearly 80% of total water consumption, including spraying and irrigation. Present in 36% of agricultural area, irrigation network mostly occurs (99%), through dripping. In the

current crop, 90% of the water used derives from surface collections; the remaining 10% come from well collection, used for human consumption and irrigation.

2020/2021 crop was strongly impacted by rainfall volumes 31% lower than the citrus belt average (Citrus BR, 2021). Within this context,



Re-circulation of  
 **47%**  
of water resources  
in our industrial  
operations

we saw higher water absolute consumption in an agricultural area of nearly 27% versus the previous crop. This increase is explained, besides climate factors, by larger irrigated areas, the anticipation of the irrigation process, and the return of irrigation in a newly restored orchard. It is worth noting that the north region of the state of São Paulo is considered a water-stressed region, and covers 17% of our production and 38% of third parties.

Our farms do not discharge effluents in water bodies, since water treated in oil and water separator boxes is destined to carriers moistening and/or is reused, while septic tank effluents are directed to seepage.

In industrial processes, 70% of water consumed is underground, collected from deep wells, and used for equipment washing, gas scrubbing, cleaning in general and human consumption. After consumption, effluent is generated and directed to two types of treatment, sewage treatment stations (ETEs) and Fertirrigation. During the last crop, 47%

of water consumed in our industrial processes was reused, evidencing our objective to enhance efficient water use in our industrial operations.

### Total water collection (ML) GRI 303-3

	2018-2019	2019-2020	2020-2021
<b>Surface water</b>	30,237.19	29,361.69	39,261.61
<b>Underground water</b>	7,241.91	6,635.84	8,316.96
<b>Seawater</b>	-	-	-
<b>Water produced</b>	-	1,483.61	930.66
<b>Water from third parties (acquired)</b>	323.49	344.73	340.21
<b>Total volume of water collected (ML)</b>	<b>37,802.59</b>	<b>37,825.88</b>	<b>48,849.45</b>

Note: No water collection in water-stressed areas. Collection occurs in freshwater (≤1000 mg/L of total dissolved solids)

### Water consumption (ML) GRI 303-5

	2018-2019	2019-2020	2020-2021
<b>Total water consumption</b>	73.96	1,872.54	1,619.12
<b>Consumption in water stressed areas</b>	0	0	0

# Effluents and solid waste

GRI 303-4, 306-1, 306-2, 306-3, 306-4, 306-5

The Waste Management Plan monitors the waste generated at Citrosuco and aims at prioritizing the appropriate reduction, reuse, and final disposal. In production processes, 100% of effluents generated, with high content of organic load, are treated and disposed of according to applicable laws.

During the 2020/2021 crop year, 3.49 thousand ml of effluents were treated in industrial processes. Out of total solid waste, 96% is organic mainly deriving from biomass-burning ashes and treatment stations sludge. After composting process is conducted by third parties, the waste is sold as organic fertilizer. Recycling materials are destined for companies specialized in reuse and only 0.4% of waste is considered hazardous.





# Biodiversity

GRI 103-2, 103-3 - Land use and biodiversity | 304-2, 304-3, 307-1

We adopt a proactive approach in our green areas to provide a sustainable harmony with our agricultural production system. Today, we are responsible for 19,000 hectares, destined for fauna and flora preservation, distributed between the Brazilian Cerrado (savanna) and the Atlantic Forest, high-value biomasses. Out of this total, 3,800 hectares are Permanent Preservation Areas, such as areas surrounding

springs, rivers, lakes, or artificial reservoirs, essential to preserve biodiversity and water resources.

The Biodiversity Preservation and Protection Plan manage the environmental conservation areas, which foresee the maintenance of natural habitats restoration projects, native species seeds collection for our nursery, biodiversity

 **19,000**

hectares of Atlantic Forest and Brazilian Cerrado destined for conservation

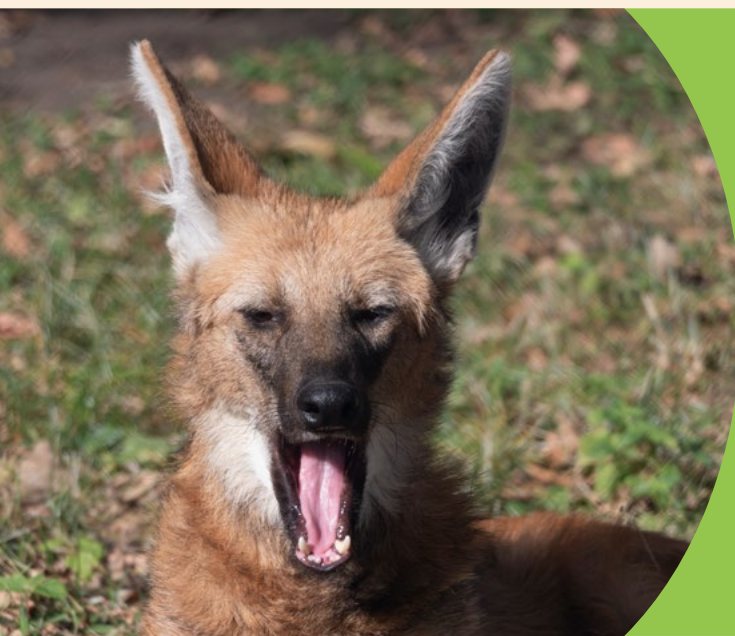
mapping, environmental education, rational use of land, and the adoption of good agricultural practices.

Our objective is to maintain preservation areas on all farms, which do not require human action to survive. Green areas enhancement observes the SMA Standard 32 for species, quantities, and seedling spacing. During the 2020/2021 crop year, we moved forward with

our enhancement plan in preservation areas requiring any adjustment. During crop year, we did not see impacts on biodiversity due to our activities, products, or services.

Since the 2017/2018 crop year, all our units have relied on a fauna sighting map, foreseen in the Protection Plan, an essential tool to protect wild animals and a reference for protected areas restoration, creation of ecologic

corridors, and employees' engagement towards environmental preservation. During the current year, we recorded nearly 9,000 sightings, of which 260 of very rare animals. The figure below the previous year is due to the pandemic that reduced the number of employees at farms.



**20,700**

native seedlings were planted in reforestation projects

**9,000**

sightings

**260**

animals considered very rare, such as maned wolves, anteaters, and pumas



## Seedling nursery

Since 2012 Citrosuco has been maintaining a seedling nursery to reproduce endemic native species. We intend to cooperate with biodiversity enhancement at our properties and neighboring communities. All native seedlings used to enhance preservation areas of Citrosuco's farms are produced internally (native seedlings nursery at São Carlos farm) and seeds are mixed: both acquired and found by employees in preservation areas. During the 2020/2021 crop year, 20,700 native species seedlings were planted.

## Citroapis Program

We created the Cipoapis Program to sustainably add value to our agricultural units, with benefits to the environment, positive social impacts, and productivity gains. The objective is to control beehives, which without proper handling, may put workers at risk.

This program currently has approximately 830 bee boxes installed, besides optimizing production, it evidences citrus and apiculture activities' technical feasibility. The project

envisaged new operational procedures and appropriate sites to receive beehives, beehive areas signaling, capture and removal of beehives inside orchards, and honey production monitoring. This Program should be included at all farms by the 2023/2024 crop year and can be extended to our partners, with an expectation of 5,000 bee boxes installed.

Relying on potential wild flowering, bee production can reach 30 tons.



## Biological control

A combination of biotechnology and crop monitoring in agriculture has been increasingly more efficient in sustainably coping with pests and diseases in our plantations. Since 2014, Citrosuco has been investing in biological control, as part of its anti-citrus greening strategy, one of the world's most devastating citrus orchard diseases.

We are at the forefront of the fight against this disease through a large-scale biological control, enabling us to reduce the application of agricultural pesticides. Our control is based on identifying and eliminating sick plants, inside and outside property, and raising the wasp species *Tamarixia radiata*.

We use organisms that do not leave food residue in the biological control of orange crops, these are safe for rural workers and consumers and protect biodiversity. With this resource, there is no grace period for consumption and its use diminishes the risk of selecting

resistant organisms – which occurs in the use of chemical control, increasingly requiring other products. Our research department continues conducting tests with new biological agents, capable of potentializing the fight against pests and diseases.







# GRI (AND SASB) CONTENT INDEX

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# GRI Content Index

GRI 102-55

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102-10	Significant changes in the organization and its supply chain		28
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102-13	Membership in association	Citrosuco is a member of CitrusBR, an association founded in June 2009 by Brazil's largest producers and exporters of citrus juice and citrus products. Its purpose is to defend the collective interests of citrus exporters.	

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205-3	Confirmed cases of corruption and actions taken	In 2021 there were no confirmed cases of corruption.	
<b>GRI 206: ANTI-COMPETITIVE BEHAVIOUR 2016</b>			
206-1	Lawsuits for unfair competition, trust and monopoly practices	In 2021 there were no lawsuits for unfair competition, trust practices and monopoly.	

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401-2	Benefits granted to full time employees not granted to part time or temporary employees		43
<b>GRI 406: NON-DISCRIMINATION 2016</b>			
406-1	Incidents of discrimination and corrective actions taken	In 2021 there were no cases of discrimination.	
<b>GRI 407: FREEDOM OF ASSOCIATION AND COLLECTIVE BARGAINING 2016</b>			
407-1	Operations and suppliers where the right of association and collective bargaining may be violated or there is a risk		24, 43
<b>GRI 412: HUMAN RIGHTS ASSESSMENT 2016</b>			
412-1	Operations subject to human rights impact assessment or analysis		28, 29, 43
412-3	Training employees in human rights policies or procedures	There were no significant investment agreements or contracts this season.	

Disclosure	Answer	Page
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<b>GRI 413: LOCAL COMMUNITIES 2016</b>		
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<b>GRI 103: MANAGEMENT APPROACH</b>			
103-1	Explanation of the material topic and its Boundary		28
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<b>PRODUCTIVITY AND EFFICIENCY</b>			
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<b>Extras GRI Disclosures - disclosures not considered in materiality, but which Citrosuco decided to report to maintain the historical series and comparability</b>			
<b>GRI 202: MARKET PRESENCE 2016</b>			
202-1	Ratio of lowest paid salary, by gender, compared to local minimum salary	The lowest salary applied in agricultural plants is 7% higher than the state minimum wage and 13% higher than the national minimum wage.	
<b>GRI 302: ENERGY 2016</b>			
302-1	Energy consumption within the organization		61, 108
<b>GRI 303: WATER AND EFFLUENT 2016</b>			
303-1	Interactions with water as a shared resource		65
303-2	Management of impacts related to water discharge		65
303-3	Water withdrawal		65, 66
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<b>GRI 306: WASTE 2020</b>			
306-1	Waste generation and significant waste-related impacts		67
306-2	Management of significant waste-related impacts		67
306-3	Waste generated		67, 109, 110
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<b>GRI 307: ENVIRONMENTAL COMPLIANCE 2016</b>			
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403-2	Hazard identification, risk assessment and incident investigation		47
403-3	Occupational health services		47
403-4	Worker participation, consultation and communication on occupational health and safety issues		47
403-5	Training of workers in occupational health and safety		47
403-6	Promotion of worker's health		47
403-7	Prevention and mitigation of occupational health and safety impacts directly linked to business relationships		47
403-8	"Workers covered by an occupational health and safety management system"	All employees (permanent and seasonal workers), and Brazil's operations outsourced workers are covered by a health and safety management system.	
403-9	Work-related injuries		47, 48
403-10	Work-related ill health	No work-related diseases were reported in the period.	
<b>GRI 404: TRAINING AND EDUCATION 2016</b>			
404-1	Average hours of training per year per employee		51, 53, 97
404-2	Programs for the development of employees' skills and assistance for career transition		51
404-3	Percentage of employees receiving regular performance and career development assessments		51, 97

Disclosure		Answer	Page
<b>GRI 405: DIVERSITY AND EQUAL OPPORTUNITIES 2016</b>			
405-1	Diversity in governance bodies and employees		43, 46, 96, 98, 99
<b>GRI 416: CUSTOMER HEALTH AND SAFETY 2016</b>			
416-1	Assessment of the health and safety impacts of product and service categories		28
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	In the reporting period, no cases of non-compliance with regulations and voluntary codes relating to the impacts caused by products and services on health and safety were identified.	
<b>GRI G4 SETORIAL: PRODUCT RESPONSIBILITY</b>			
FP5	Percentage of production volume manufactured in sites certified by an independent third party according to internationally recognized food safety management system standards		28, 90
FP6	Percentage of total sales volume of consumer products, by product category, with reduced saturated fats, trans fats, sodium and added sugars	Not applicable as the orange-based products for human consumption produced by Citrosuco are 100% natural and free of saturated fat, trans fats, sodium and added sugars.	
FP7	Percentage of total sales volume of consumer products, by product category, that contain increased nutritious ingredients and additives such as fiber, vitamins, minerals, phytochemicals or functional food additives	Not applicable as the orange products supplied by Citrosuco for human consumption are 100% natural and conserve the original content of fibers, vitamins, minerals and bioactive compounds found in fruit.	
<b>GRI 419: SOCIOECONOMIC COMPLIANCE 2016</b>			
419-1	Non-compliance with laws and regulations in social and economic areas	Considering the R\$500,000.00 limit to put it in the context of fines with significant amounts, during 20/21 crop year, Citrosuco did not receive any tax fines with significant amounts.	
<b>GRI G4 SETORIAL: CONSUMER HEALTH AND SAFETY</b>			
FP1	Percentage of purchased volume from suppliers compliant with company's sourcing policy		28

Disclosure		Answer	Page
<b>SASB: GMO MANAGEMENT</b>			
FB-AG-430b.1	Discussion of strategies to manage the use of genetically modified organisms (GMOs)	100% of Citrosuco products are GMO-free.	
<b>SASB: INGREDIENT SOURCING</b>			
FB-AG-440a.2	Percentage of agricultural products sourced from regions with High or Extremely High Baseline Water Stress		65

# Independent Assurance Statement - Bureau Veritas



## Introduction

Bureau Veritas Certification Brazil (Bureau Veritas) was engaged by Citrosuco S.A. (Citrosuco) to conduct an independent assurance of its Sustainability Report for the year 2021 (hereinafter referred to as the Report).

The information disclosed in the report are Citrosuco's management sole responsibility. Our responsibility is defined in the following scope.

## Scope of Work

The scope of this verification encompassed the Standard and Principles<sup>1</sup> of the Global Reporting Initiative™ for Sustainability Reports for the period from June 1st to July 31st, 2021.

## Citrosuco and Bureau Veritas Responsibilities

The elaboration, presentation and content of the Report are Citrosuco's management sole responsibility. Bureau Veritas is responsible for providing an independent opinion to Stakeholders, pursuant to the scope of work defined in this statement.

## Methodology

The assurance work covered the following activities:

1. Interviews with the personnel responsible for material issues and Report content;

2. Remote verification regarding Citrosuco's corporate and operational processes;
3. Review of documentary evidence provided by Citrosuco in relation to the reporting period;
4. Evaluation of the systems used for data collection;
5. Review of stakeholder engagement activities carried out by Citrosuco;
6. Evaluation of the method used to define material issues included in the Report, taking into account the sustainability context and the scope of the information published.

1. Materiality, Stakeholder Inclusiveness, Sustainability Context, Completeness, Balance, Comparability, Accuracy, Periodicity, Clarity, and Reliability.  
2. International Standard on Assurance Engagements 3000 – Assurance Engagements other than Audits or Reviews of Historical Financial Information.

The level of verification adopted was Limited, according to the requirements of the ISAE 3000 Standard<sup>2</sup>, which were incorporated to the internal assessment protocols of Bureau Veritas.

## Limitations and Exclusions

Excluded from the scope of this work was any assessment of information related to:

- Activities outside the defined reporting period;
- Statements of position (expressions of opinion, beliefs, goals, or future intentions) on the part of Citrosuco;
- Accuracy of economic and financial data contained in this Report which has been taken from financial statements verified by independent financial auditors;
- Inventory of Greenhouse Gas (GHG) emissions, verified externally by an independent party;

- Data and information regarding related companies that are not under operational control of Citrosuco.

The following limitations apply for this assurance engagement:

- The principles of Accuracy and Reliability were reviewed on a sample basis, exclusively against the information and data related to the material issues presented in the Report;
- Economic and financial data presented within the report were assessed against the GRI reporting principles of Balance and Completeness.

## Opinion on the Report and the Verification Process

- Throughout the verification process, we found a reliable system of data collection and consolidation that makes up the Report. Those responsible for material issues, who responded to the verification, demonstrated

adequate knowledge of the indicators and the report preparation process;

- Citrosuco chose to continue once more elaborate the Report based on the material topics defined in 2018. We are of the opinion that the method adopted made it possible to prepare a Report that addresses the main impacts of the company's activities in a balanced way;
- Regarding the impacts of Citrosuco on biodiversity, it is our understanding that the Report presents a partial description of the impacts of agricultural activities on biodiversity. Especially impacts associated with the use of chemicals, such as fertilizers and pesticides, should be addressed;
- The data presented to meet the GRI indicators 302-1, 302-2, 305-2, 305-3 e 305-5 are part of Citrosuco's GHG Emissions Inventory, reviewed by a third party in 2021, based on NBR ISO 14.064-1 / 07 and GHG Protocol;

- The Report provides information on the indicators associated with the significant risk of occurrence of child, slave and/or slave-like labor (GRI 408-1 and 409-1). We also found a clear presentation of these risks in the supply chain, especially the fruit supplied to Citrosuco;
- The company publishes the indicator on operations with significant negative impacts on local communities (GRI 413-2). However, we found no information on the typical negative impacts associated with agricultural operations and how these impacts are managed (e.g., water and soil contamination, accidents, noise, dust).

## Recommendations

- To present in a more extensive way the impacts of Citrosuco's activities on biodiversity, addressing ways to manage and monitor these impacts (indicator 304-2);

- To present in a clearer way the agricultural operations and their respective significant actual and/or potential negative impacts on local communities.

## Conclusion

As a result of our assurance nothing has come to our attention that would indicate that:

- The information presented in the Report is not balanced, consistent and reliable;
- Citrosuco has not established appropriate systems for the collection, aggregation and analysis of quantitative and qualitative data used in the Report;
- The Report does not adhere to the Principles for defining report content and quality of the GRI Standards and does not meet its Core level.

## Declaration of Independence and Impartiality

Bureau Veritas Certification is an independent professional services firm specializing in Quality, Health, Safety, Social and Environmental Management, with more than 185 years' experience in independent assessment.

Bureau Veritas implemented and follows a Code of Ethics throughout its business, in order to assure that its staff preserve the highest standards in the performance of their activities. We are particularly attentive to avoid conflicts of interest.

A equipe de verificação não possui qualquer link com a Citrosuco, além da verificação independente do Relatório de Sustentabilidade. Entendemos que não há conflito entre outros serviços realizados pela Bureau Veritas e esta verificação realizada pela nossa equipe.


The team that conducted this verification for Citrosuco has extensive knowledge in information verification and systems involving environmental, social, health, safety and ethical issues, which combined with the expertise in such areas, gives us a clear understanding of the presentation and verification of good corporate responsibility practices.

## Contact

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São Paulo, Abril de 2022.



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# EXHIBITS

- 90** (A) Quality & Safety
- 92** (B) Hires and turnover
- 100** (C) Habitats protected or restored
- 111** Acknowledgments

# (A) Quality & Safety

## Production volume at certified units | GRI FP5

Standard	Description	Certified Units	List of units
<b>FSSC 22000 (Food Safety System Certification)</b>	Food safety management systems certification, including risk control across the production chain to ensure safe food for human consumption. It was developed for industries processing or manufacturing animal-based or plant-based perishable products, long-duration products on shelves, and ingredients.	9	Plants: Matão, Catanduva, Araras and Lake Wales (USA); Sea terminals: Ghent (BEL), Santos and Santos Armazém 29 (BRA), Wilmington (USA), Toyohashi (JPN).
<b>SGF/IRMA (Sure-Global-Fair / International Raw Material Assurance)</b>	The SGF/IRMA seal, attests through a voluntary control system, that European industries' raw material suppliers observe the conditions required, especially those relating to the production good practices and product authenticity.	5	Plants: Matão, Catanduva, and Araras (BRA), and Lakes Wales (USA); Sea terminal: Ghent (BEL).
<b>FDA</b>	Food safety management system according to the US laws qualifies exporters and internal producers.	5	Plants: Matão, Catanduva, and Araras (BRA), and Lakes Wales (USA); Sea terminal: Ghent (BEL).
<b>USDA</b>	Process conducted by US governmental body to check production standards and quality of processes involved.	2	Plant: Lake Wales (USA); Sea terminal: Wilmington (USA).
<b>ACS G029</b>	Certification of the self-control system (guide G029 – for juices) by the Belgian Food Safety authorities	1	Sea terminal: Ghent (BEL).
<b>Halal</b>	This certificate evidences that the process and ingredients used in food production comply with the Koran rules, then, Islam authorizes product consumption.	4	Plants: Matão, Catanduva and Araras (BRA)
<b>Kosher</b>	This certification attests that processes and ingredients used in food production observe the Jewish orthodox dietary rules.	4	Plants: Matão, Catanduva, and Araras (BRA), and Lake Wales (USA).

Standard	Description	Certified Units	List of units
<b>GMP+</b>	Standards aim at ensuring animal food safety throughout the production chain. This certification is for Citrus Pulp Pellets (CPP), destined for animal food.	4	Plants: Matão, Catanduva and Araras (BRA)
<b>SAI Platform</b>	The SAI Platform is an initiative of the global food production chain for sustainable agriculture. The FSA covers social, environmental, and economic issues and agricultural management good practices. For SAI, sustainable agriculture means the efficient generation of safe and high-quality agricultural products, which contribute to protecting and improving the natural environment, farmers' social and economic conditions, their employees, and local communities, promoting well-being, and safe food concerning all species cultivated.	26	All farms targeting orange production (26) were submitted to external assessment according to version 1 of the SAI Platform implementation model- FSA.
<b>Rainforest Alliance Certified Seal</b>	Social and environmental certification evidences that producers respect biodiversity and rural workers are involved in the process. In Brazil, it is audited by the Forest and Agricultural Certification and Management Institute (Imaflora).	19	Plants: Matão, Catanduva, Araras and Limeira Sea terminals: Ghent (BEL) and Santos (BRA). Farms: Emú, Entre Rios, Maringá, Nova Trento, São Carlos, Ventura, Constância, Palmeiras, Quatirmãs, Rio Pardo, Tubunas Itapetininga, Santa Terezinha.
<b>SMETA</b>	Process that describes ethical audit good practices, grounded on four pillars: - Labor standards; - Health & safety; - Environment and - Business ethics.	6	Plants: Matão, Catanduva e Araras (BRA), and Lake Wales (EUA); Sea terminal: Santos (BRA), Ghent (BEL).
<b>ISO 9001</b>	Quality management.	2	Sea terminals: Santos and Santos Armazém 29 (BRA).
<b>ISO 14001</b>	Environmental management.	2	Sea terminals: Santos and Santos Armazém 29 (BRA).
<b>ISO 45001</b>	Occupational health and safety management.	2	Sea terminals: Santos and Santos Armazém 29 (BRA).

## (B) Hires and turnover

**Total number of employees by employment agreement (permanent and temporary), by gender.** GRI 102-8

Type of agreement <sup>1</sup>	2018/2019			2019/2020			2020/2021		
	Women	Men	Total	Women	Men	Total	Women	Men	Total
Determinate duration - Brazil	90	110	200	74	78	152	71	38	109
Trainees	25	28	53	12	24	36	3	4	7
Apprentices	65	82	147	62	54	116	68	34	102
Indeterminate duration - Brazil	2,866	8,740	11,606	2,819	7,516	10,335	2,771	9,220	11,991
Permanent	1,059	3,549	4,608	1,140	3,714	4,854	1,096	3,663	4,759
Temporary <sup>2</sup>	1,807	5,191	6,998	1,679	3,802	5,481	1,675	5,557	7,232
Indeterminate duration - other countries	47	112	159	49	97	146	53	117	170
<b>Total</b>	<b>3,003</b>	<b>8,962</b>	<b>11,965</b>	<b>2,942</b>	<b>7,691</b>	<b>10,633</b>	<b>2,895</b>	<b>9,375</b>	<b>12,270</b>

Note:

(1) Citrosuco adopts the classification "determinate duration" to refer to the temporary employment agreement and "indeterminate duration" to the permanent employment agreement.

(2) Industry seasonal workers and fruit pickers are hired for an indeterminate duration.

(3) Erratum: 2019/2020 crop year figures from abroad were adjusted this year. In our last report, the figure reported was 149.





**Total number of employees by type of employment (full-time or part-time), by gender.**

Type of employment	2018/2019			2019/2020			2020/2021		
	Men	Women	Total	Men	Women	Total	Men	Women	Total
Full-time job	8,841	2,907	11,748	7,606	2,867	10,473	9,330	2,817	12,147
Brazil	8,734	2,865	11,599	7,514	2,818	10,332	9,218	2,769	11,987
Abroad	107	42	149	92	49	141	112	48	160
Part-time job*	121	96	217	85	80	165	45	78	123
Brazil	116	91	207	80	75	155	40	73	113
Abroad	5	5	10	5	5	10	5	5	10
<b>Total</b>	<b>8,962</b>	<b>3,003</b>	<b>11,965</b>	<b>7,691</b>	<b>2,947</b>	<b>10,638</b>	<b>9,375</b>	<b>2,895</b>	<b>12,270</b>

Note:

(\*) Part-time job: it includes trainees, apprentices, employees working less than 200 hours/month.

**Total number and hired employees percentage, by gender . | GRI 401-1**

Gender	2018-2019		2019-2020		2020-2021	
	Total N°	%	Total N°	%	Total N°	%
Men	334	7.1%	1107	22.1%	418	8.3%
Women	153	3.2%	473	9.4%	101	2.0%
<b>Overall total</b>	<b>487</b>	<b>10.3%</b>	<b>1580</b>	<b>31.5%</b>	<b>519</b>	<b>10.3%</b>

**Total number and hired employees percentage, by age group | GRI 401-1**

Age group	2018-2019		2019-2020		2020-2021	
	Total N°	%	Total N°	%	Total N°	%
Under 30 years old	232	4.9%	797	15.9%	245	4.9%
30-50 years old	237	5%	702	14%	242	4.8%
Over 50 years old	18	0.4%	81	0.1%	22	0.44%
<b>Overall Total</b>	<b>487</b>	<b>10.3%</b>	<b>1580</b>	<b>31.5%</b>	<b>519</b>	<b>10.3%</b>

**Total number and hired employees percentage, by region. | GRI 401-1**

Region	2018-2019		2019-2020		2020-2021	
	Total N°	%	Total N°	%	Total N°	%
Brazil	477	10.1%	1,555	31%	506	10.0%
Abroad	10	0.2%	25	0.5%	13	0.3%
<b>Overall total</b>	<b>487</b>	<b>10.3%</b>	<b>1,580</b>	<b>31.5%</b>	<b>519</b>	<b>10.3%</b>

**Total number and percentage of employees who left the company, by gender. | GRI 401-1**

Gender	2018-2019		2019-2020		2020-2021	
	Total N°	%	Total N°	%	Total N°	%
Men	724	15.3%	1161	23.2%	598	11.9%
Women	309	6.5%	533	10.7%	184	3.7%
<b>Overall Total</b>	<b>1033</b>	<b>21.9%</b>	<b>1694</b>	<b>33.9%</b>	<b>782</b>	<b>15.5%</b>

**Total number and percentage of employees who left the company, by region.** | GRI 401-1

Region	2018-2019		2019-2020		2020-2021	
	Total N°	%	Total N°	%	Total N°	%
Brazil	986	21.4%	1676	33.5%	773	15.3%
Abroad	47	40.5%	18	0.4%	9	0.2%
<b>Overall Total</b>	<b>1033</b>	<b>21.9%</b>	<b>1694</b>	<b>33.9%</b>	<b>782</b>	<b>15.5%</b>

**Total number and percentage of employees who left the company, by age group .** | GRI 401-1

Age group	2018-2019		2019-2020		2020-2021	
	Total N°	%	Total N°	%	Total N°	%
Under 30 years old	306	6.5%	724	14.5%	290	5.8%
30-50 years old	538	11.4%	795	15.9%	397	7.9%
Over 50 years old	189	4%	175	3.5%	95	1.9%
<b>Overall Total</b>	<b>1,033</b>	<b>21.9%</b>	<b>1694</b>	<b>33.9%</b>	<b>782</b>	<b>15.5%</b>



**Percentage of individuals composing governance bodies, by gender . GRI 405-1**

Gender	2018-2019	2019-2020	2020-2021
Men	67%	67%	60%
Women	33%	33%	40%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Note: Only members of the Board of Directors are considered.

Erratum: 2018/2019 and 2019/2020 crop years data were adjusted this year.

**Percentage of individuals composing governance bodies, by age group. GRI 405-1**

Age group	2018-2019	2019-2020	2020-2021
Under 30 years old	0%	0%	0%
30-50 years old	33%	33%	40%
Over 50 years old	67%	67%	60%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Note: Only considering members of the Board of Directors.

Erratum: 2018/2019 and 2019/2020 crop years data were adjusted this year.

**Percentage of individuals composing governance bodies, by diversity indicator. GRI 405-1**

	2018-2019	2019-2020	2020-2021
Women	24.6%	24.5%	24.2%
Over 50 years old	18.9%	21.3%	22.9%
PWD	3.8%	4.0%	3.3%

Note: The number of PWD employees includes seasonal workers and fruit pickers, who are the most relevant public of this sample.

Erratum: 2019/2020 and 2019/2020 crop-years data were adjusted this year.





### Average hours of training by employee, by employee category. GRI 404-1

Employee category	2018-2019	2019-2020	2020-2021
	Average hours	Average hours	Average hours
Management	37	31.00	8
Technical/Administrative	35	23.00	2
Operational	16	13.00	6
Trainee	38	56.00	21
Apprentice	8	6.00	2
<b>Total</b>	<b>19</b>	<b>15.00</b>	<b>6</b>

Note:

(1) Brazil's employees considered: trainees, apprentices, seasonal, and permanent workers.

(2) Erratum: 2018-2019 and 2019-2020 crop years data were adjusted this year.

### Percentage of employees receiving regular performance and career development evaluations. GRI 404-3

Employee category	2020-2021			
	Men	Women	Total	
<b>Management</b>	total number of employees	80	14	94
	number of employees evaluated	74	17	91
	percentage	92%	121%	97%
<b>Technical/ Administrative</b>	total number of employees	352	138	490
	number of employees evaluated	0	0	0
	percentage	0%	0%	0%
<b>Operational</b>	total number of employees	3,231	944	4,175
	number of employees evaluated	93	17	110
	percentage	3%	2%	3%
<b>Trainee</b>	total number of employees	4	3	7
	number of employees evaluated	0	0	0
	percentage	0%	0%	0%
<b>Apprentice</b>	total number of employees	34	68	102
	number of employees evaluated	24	40	64
	percentage	71%	59%	63%
<b>Total</b>	<b>total number of employees</b>	<b>3,701</b>	<b>1167</b>	<b>4,868</b>
	<b>number of employees evaluated</b>	<b>191</b>	<b>74</b>	<b>265</b>
	<b>percentage</b>	<b>5%</b>	<b>6%</b>	<b>5%</b>

Note: Indicator data only refer to operations in Brazil.

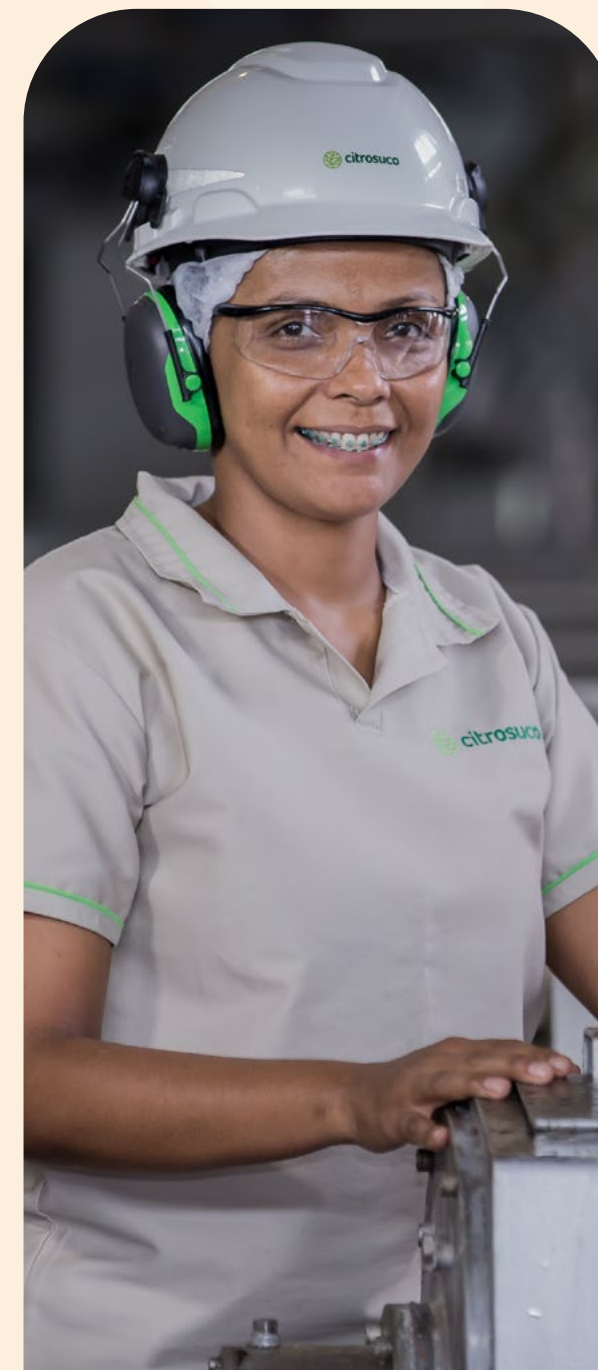
**Percentage of employees by employee category, by gender. GRI 405-1**

Employee category <sup>1</sup>	2018/2019			2019/2020 <sup>2</sup>			2020/2021		
	Men	Women	Total	Men	Women	Total	Men	Women	Total
Management	87%	13%	100%	81%	19%	100%	83%	17%	100%
Technical/Administrative	73%	27%	100%	70%	30%	100%	68%	32%	100%
Operational	76%	24%	100%	77%	23%	100%	78%	22%	100%
Trainee	53%	47%	100%	67%	33%	100%	57%	43%	100%
Apprentice	56%	44%	100%	47%	53%	100%	33%	67%	100%
<b>Total</b>	<b>75%</b>	<b>25%</b>	<b>100%</b>	<b>75%</b>	<b>25%</b>	<b>100%</b>	<b>76%</b>	<b>24%</b>	<b>100%</b>

Note:

(1) Seasonal workers are not considered.

(2) Erratum: 2019/2020 crop-year data for management, technical/administrative, operational, and trainee were adjusted this year.



### Percentage of employees by employee category, by age group. GRI 405-1

Employee category <sup>1</sup>	Age group	2018/2019	2019/2020 <sup>2</sup>	2020/2021
Management	Under 30 years old	2%	1%	2%
	30-50 years old	62%	66%	71%
	Over 50 years old	36%	33%	27%
	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
Technical/ Administrative	Under 30 years old	18%	18%	20%
	30-50 years old	70%	68%	65%
	Over 50 years old	12%	14%	14%
	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
Operational	Under 30 years old	23%	24%	21%
	30-50 years old	57%	54%	54%
	Over 50 years old	20%	23%	25%
	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Categoria funcional <sup>1</sup>	Faixa etária	2018/2019	2019/2020 <sup>2</sup>	2020/2021
Trainee	Under 30 years old	98%	97%	100%
	30-50 years old	2%	3%	0%
	Over 50 years old	0%	0%	0%
	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
Apprentice	Under 30 years old	100%	100%	100%
	30-50 years old	0%	0%	0%
	Over 50 years old	0%	0%	0%
	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
Total	Under 30 years old	25%	25%	22%
	30-50 years old	56%	54%	55%
	Over 50 years old	19%	21%	23%
	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Note:

(1) Seasonal workers are not considered.

(2) Erratum: 2019/2020 crop-year data for management, operational, and trainee were adjusted this year.

## (C) Habitats protected or restored

Habitats protected or restored | GRI 304-3

Property name	Property ownership status	Size of habitats protected or restored (km <sup>2</sup> )	Location	Report if successful restoration measures were approved by independent external experts	Status of each habitat based on its conditions at the end of the period covered by the report	SNUC Category	Biome	Atlantic Forrest	Brazilian Cerrado
FAZENDA ENTRE RIOS	Citrosuco Management	33.96	BOA ESPERANÇA DO SUL / SP	As this is an important reforestation project, the farm holds an approval issued by an inspection permit, which refers to protected habitat restoration techniques being executed consistently with the initial project.	Remaining native vegetation is consolidated on the property.	Habitat of "Sustainable Use – Environmental protected habitat", legal reserve.	Brazilian Cerrado and the Atlantic Forest	16.98	16.98
FAZENDA SÃO JOÃO	Citrosuco Management	20.76	NOVA GRANADA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	10.38	10.38
RIO PARDO	Citrosuco Management	20.00	IARAS/SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	10,00	10,00
FAZENDA CONSTANCIA	Citrosuco Management	15.62	ALTAIR / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	7,81	7,81

Property name	Property ownership status	Size of habitats protected or restored (km <sup>2</sup> )	Location	Report if successful restoration measures were approved by independent external experts	Status of each habitat based on its conditions at the end of the period covered by the report	SNUC Category	Biome	Atlantic Forrest	Brazilian Cerrado
<b>FAZENDA MONTE VERDE - GLEBA B-1 and A-2</b>	Citrosuco Management	10.73	ITAPETININGA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	5.36	5.36
<b>FAZENDA SANTO ANTONIO DO LIMOEIRO</b>	Citrosuco Management	10.54	CAPÃO BONITO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	5.27	5.27
<b>FAZENDA ITAPETININGA</b>	Citrosuco Management	9.24	ITAPETININGA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	4.62	4.62
<b>FAZENDA SÃO VICENTE</b>	Citrosuco Management	11.30	UBERLANDIA / MG	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	5.65	5.65
<b>PLOT 2 (SERRARIA) PART OF PLOT D - FAZENDA MORRINHOS (QUATRIRMÃS)</b>	Citrosuco Management	6.62	BOTUCATU / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	3.31	3.31
<b>FAZENDA EMU</b>	Citrosuco Management	4.57	REGINÓPOLIS / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.	"Sustainable Use Habitat – Environmental Protected Habitat", legal reserve.	Brazilian Cerrado and the Atlantic Forest	2.28	2.28
<b>AGUA SUMIDA</b>	Citrosuco Management	3.41	BOTUCATU / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.	"Sustainable Use Habitat – Environmental Protected Habitat", legal reserve.	Brazilian Cerrado and the Atlantic Forest	1.71	1.71

Property name	Property ownership status	Size of habitats protected or restored (km <sup>2</sup> )	Location	Report if successful restoration measures were approved by independent external experts	Status of each habitat based on its conditions at the end of the period covered by the report	SNUC Category	Biome	Atlantic Forrest	Brazilian Cerrado
<b>GRAMINHA</b>	Citrosuco Management	2.41	SÃO MANUEL / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.	"Sustainable Use Habitat – Environmental Protected Habitat", legal reserve.	Brazilian Cerrado and the Atlantic Forest	1.21	1.21
<b>FAZENDA MARINGÁ</b>	Citrosuco Management	3.65	GAVIÃO PEIXOTO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	1.83	1.83
<b>PLOT A3, A4 OF FAZENDA VISTA ALEGRE OR SERRINHA</b>	Citrosuco Management	3.31	BOA ESPERANÇA DO SUL / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	1.66	1.66
<b>FAZENDA SÃO JOÃO</b>	Citrosuco Management	2.76	ITAPETININGA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	1.38	1.38
<b>SANTA MONICA</b>	Citrosuco Management	1.71	ANHEMBI / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	0.86	0.86
<b>FAZENDA TUBUNAS SANTA CRISTINA</b>	Citrosuco Management	2.18	LENÇÓIS PAULISTA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	1.09	1.09
<b>FAZENDA BOA VISTA - PLOTS A1 and B1</b>	Citrosuco Management	2.15	ITAPETININGA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	1.07	1.07

Property name	Property ownership status	Size of habitats protected or restored (km <sup>2</sup> )	Location	Report if successful restoration measures were approved by independent external experts	Status of each habitat based on its conditions at the end of the period covered by the report	SNUC Category	Biome	Atlantic Forrest	Brazilian Cerrado
<b>FAZENDA ORIÇANGA</b>	Citrosuco Management	1.97	MOGI-GUAÇU / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	0.98	0.98
<b>PLOT A OF AREA O1 + PLOTS A and B OF AREA O2 OF FAZENDA BRAIDO - FAZENDA PALMEIRAS</b>	Citrosuco Management	1.84	AVARÉ / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property.		Brazilian Cerrado and the Atlantic Forest	0.92	0.92
<b>FAZENDA SANTA ISABEL</b>	Citrosuco Management	1.72	IBITINGA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.86	0.86
<b>FAZENDA SANTO ANTONIO</b>	Citrosuco Management	1.67	IBITINGA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.83	0.83
<b>FAZENDA SANTA HELENA I and II</b>	Citrosuco Management	1.64	ITAPETININGA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.82	0.82
<b>FAZENDA NOVA ERA</b>	Citrosuco Management	1.55	CASA BRANCA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.77	0.77
<b>FAZENDA SANTA CRUZ and FAZENDA SÃO LUIZ</b>	Citrosuco Management	1.47	CATANDUVA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		The Atlantic Forest	1.47	0.00

Property name	Property ownership status	Size of habitats protected or restored (km <sup>2</sup> )	Location	Report if successful restoration measures were approved by independent external experts	Status of each habitat based on its conditions at the end of the period covered by the report	SNUC Category	Biome	Atlantic Forrest	Brazilian Cerrado
<b>FAZENDA CALIFORNIA</b>	Citrosuco Management	1.45	BARRETOS	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.73	0.73
<b>FAZENDA RIO CORTADO</b>	Citrosuco Management	1.02	CAJOBI / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		The Atlantic Forest	1.02	0.00
<b>FAZENDA SANTO ANTONIO II</b>	Citrosuco Management	1.01	IBITINGA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.51	0.51
<b>FAZENDA BOA VISTA - PLOTS A and B</b>	Citrosuco Management	0.94	CAMPINA DO MONTE ALEGRE/SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.47	0.47
<b>FAZENDA NOVA TRENTO</b>	Citrosuco Management	0.88	BOA ESPERANÇA DO SUL / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.44	0.44
<b>FAZENDA VENTURA II</b>	Citrosuco Management	0.87	REGINÓPOLIS / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property	"Sustainable Use Habitat-Environmental Protected Habitat", legal reserve.	Brazilian Cerrado and the Atlantic Forest	0.43	0.43
<b>FAZENDA MURITI</b>	Citrosuco Management	0.80	COLÔMBIA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.40	0.40



Property name	Property ownership status	Size of habitats protected or restored (km <sup>2</sup> )	Location	Report if successful restoration measures were approved by independent external experts	Status of each habitat based on its conditions at the end of the period covered by the report	SNUC Category	Biome	Atlantic Forrest	Brazilian Cerrado
<b>FAZENDA RANCHO FUNDO</b>	Citrosuco Management	0.77	LUCIANÓPOLIS / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.39	0.39
<b>FAZENDA SÃO CARLOS</b>	Citrosuco Management	0.74	NOVA EUROPA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.37	0.37
<b>FAZENDA BELA VISTA</b>	Citrosuco Management	0.69	BOA ESPERANÇA DO SUL / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.35	0.35
<b>SANTA TEREZINHA</b>	Citrosuco Management	1.97	ESPIRITO SANTO DO TURVO	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado	0.00	1.97
<b>FAZENDA GUARANI</b>	Citrosuco Management	0.59	MATÃO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.29	0.29
<b>REDENÇÃO</b>	Citrosuco Management	0.35	ANHEMBI/SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.18	0.18
<b>FAZENDA TRINDADE – PLOT 03</b>	Citrosuco Management	0.46	MATÃO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.23	0.23

Property name	Property ownership status	Size of habitats protected or restored (km <sup>2</sup> )	Location	Report if successful restoration measures were approved by independent external experts	Status of each habitat based on its conditions at the end of the period covered by the report	SNUC Category	Biome	Atlantic Forrest	Brazilian Cerrado
<b>FAZENDA VENTURA I</b>	Citrosuco Management	0.44	REGINÓPOLIS / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property	"Sustainable Use Habitat-Environmental Protected Habitat", legal reserve..	Brazilian Cerrado and the Atlantic Forest	0.22	0.22
<b>FAZENDA UNIÃO AND SÃO JOSÉ DO CAMBUHY</b>	Citrosuco Management	0.39	MATÃO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0.20	0.20
<b>FAZENDA TRINDADE - PLOT 05</b>	Citrosuco Management	0.16	MATÃO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Cerrado e Mata Atlântica	0,08	0,08
<b>FAZENDA TRINDADE - PLOT 01</b>	Citrosuco Management	0.14	MATÃO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0,07	0,07
<b>INDUSTRIAL AREA CITROVITA - PLANT</b>	Citrosuco Management	0.07	CATANDUVA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		The Atlantic Forest	0,07	0,00
<b>FAZENDA TRINDADE - PLOT 04</b>	Citrosuco Management	0.03	MATÃO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0,02	0,02
<b>FAZENDA TRINDADE - PLOT 02</b>	Citrosuco Management	0.08	MATÃO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0,04	0,04

Property name	Property ownership status	Size of habitats protected or restored (km <sup>2</sup> )	Location	Report if successful restoration measures were approved by independent external experts	Status of each habitat based on its conditions at the end of the period covered by the report	SNUC Category	Biome	Atlantic Forrest	Brazilian Cerrado
<b>OLARIA PALMITAL</b>	Citrosuco Management	0.03	ANGATUBA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0,01	0,01
<b>INDUSTRIAL AREA CITROVITA - RESERVE</b>	Citrosuco Management	0.02	CATANDUVA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		The Atlantic Forest	0,02	0,00
<b>LIMEIRA PLANT HABITAT</b>	Citrosuco Management	0.01	LIMEIRA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		The Atlantic Forest	0,01	0,00
<b>SÃO JOÃO RANCH (LIMEIRA PLANT)</b>	Citrosuco Management	0.01	LIMEIRA / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		The Atlantic Forest	0,01	0,00
<b>FAZENDA TRINDADE - PLOT 06</b>	Citrosuco Management	0.00	MATÃO / SP	Environmental reserves are registered at the Treasury Department by the environmental body. The Company internally validates reforestation compliance.	Remaining native vegetation is consolidated on the property		Brazilian Cerrado and the Atlantic Forest	0,00	0,00

### Total fuel consumption inside the organization (GJ) GRI 302-1

	2018-2019	2019-2020	2020-2021
<b>Fuel consumption from non-renewable sources (GJ)</b>	<b>5,714,845</b>	<b>4,398,494</b>	<b>3,862,143</b>
Gasoline	5,505	5,039	3,777
Diesel oil	840,069	835,818	818,197
Residual fuel oil	3,176,258	2,208,344	2,039,682
Gas (natural gas; LPG and NGV)	1,693,013	1,349,293	1,000,487
<b>Fuel consumption from renewable sources (GJ)</b>	<b>6,879,168</b>	<b>8,081,187</b>	<b>5,180,424</b>
Ethanol	27,843	26,151	22,201
Biodiesel	79,907	41,713	45,701
Solid biomass	6,771,418	8,013,323	5,112,522
<b>Energy consumed (acquired (GJ))</b>	<b>925,401</b>	<b>978,502</b>	<b>962,498</b>
Electricity	925,401	978,502	962,498
<b>Energy sold (GJ)</b>	<b>12,838</b>	<b>9,252</b>	<b>17,104</b>
Electricity	12,838	9,252	17,104

Note: There is no consumption and sale of heating, refrigeration, and steam.

### Total energy consumed (GJ) GRI 302-1

	2018-2019	2019-2020	2020-2021
<b>Total energy consumed (GJ)</b>	<b>13,532,252</b>	<b>13,467,435</b>	<b>10,022,169</b>
Fuels from non-renewable sources	5,714,845	4,398,494	3,862,143
Fuels from renewable sources	6,879,168	8,081,187	5,180,424
Energy consumed (acquired)	925,401	978,502	962,498
Energy sold	12,838	9,252	17,104

### Total water collection (ML) GRI 303-4

	2018-2019	2019-2020	2020-2021
<b>Surface water</b>	<b>30,237.19</b>	<b>29,361.69</b>	<b>39,261.61</b>
<b>Underground water</b>	<b>7,241.91</b>	<b>6,635.84</b>	<b>8,316.96</b>
<b>Seawater</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Water produced</b>	<b>-</b>	<b>1,483.61</b>	<b>930.66</b>
<b>Water from third parties (acquired)</b>	<b>323.49</b>	<b>344.73</b>	<b>340.21</b>
<b>Total volume of water collected (ML)</b>	<b>37,802.59</b>	<b>37,825.88</b>	<b>48,849.45</b>

Note: No water collection in water-stressed areas. Collection occurs in freshwater ( $\leq 1000$  mg/l of total dissolved solids)

**Waste generated by type, by disposal (t)** GRI 306-3

		2018-2019	2019-2020	2020-2021	Δ2019-20/2020-21
<b>Hazardous waste - Class I</b>	<b>Type</b>	<b>220</b>	<b>170</b>	<b>249,5</b>	<b>46.8%</b>
Recycling	Lamps. Pesticide packages	65	36	41	13.9%
Re-refining	Lubricant oil refining	33	4	48	1100.0%
<b>Total not destined for final disposal - hazardous</b>		<b>98</b>	<b>40</b>	<b>89</b>	<b>122.5%</b>
Burning /landfill class I	Various waste	30	41	74	80.5%
Other disposal options – Co-processing	Oil and grease. Contaminated cloths and towels, thermal insulators	92	89	86.5	-2.8%
Site storage	Cardan case, oil filter, waste contaminated with oil, contaminated sawdust	5	5	5	0.0%
<b>Total destined for final disposal - hazardous</b>		<b>122</b>	<b>130</b>	<b>160.5</b>	<b>23.5%</b>
<b>Non-hazardous waste- Class II</b>		<b>39,961</b>	<b>51,739</b>	<b>62,452</b>	<b>20.7%</b>
Recycling	Recyclable material, wood, scrap metal	2,251	1,821	1,597	-12.3%
Composting	Organic waste deriving from process and restaurant.	36,298	48,513	60,391	24.5%
<b>Total destined for final disposal – non-hazardous</b>		<b>1,412</b>	<b>1,405</b>	<b>464</b>	<b>-67.0%</b>

**Waste generated by type, by disposal (t)** GRI 306-3

	2018-2019	2019-2020	2020-2021	Δ2019-20/2020-21
<b>Common waste - Class II (1)</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>
Total waste not destined for final disposal	38,647	50,374	62,077	23.2%
Total waste destined for final disposal	1,534	1,535	624.50	-59.3%
<b>Overall total</b>	<b>40,181</b>	<b>51,909</b>	<b>62,701.5</b>	<b>20.8%</b>

Note: No waste was directed for refining during this period.



# Acknowledgments

GRI 102-3

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