Message of Continued Support to Global Compact



The Corporate world saw much cheer with COVID-19 restrictions being relaxed in various countries globally, in view of the overall decline in the total caseload and positivity rate. India too has relaxed restrictions bolstered by dropping infection rates. The health and hygiene protocols however, remain in force. I believe that it is good to be cautious especially after facing the unprecedented challenges posed by the second wave of the pandemic last year. Balmer Lawrie's Travel & Vacations business was worst hit amongst all and now when there is respite with the borders opening up, the Russia - Ukraine crisis has confronted us with numerous concerns. A Deloitte report

highlights shooting prices of crude oil and gas, food grains and several other commodities. The conflict has also brought in severe financial sanctions and political pressure on Russia from the rest of the world. These will likely have unpredictable and undesired implications on the global financial system and economy. The war and its potential economic impact have forced several economic forecasters to revise their growth projections for this year.

Thinking sustainability has been one of the major keys to wade through global crises and Corporates can just not afford to have a 'do-nothing or do-less' approach. The need to reuse and recycle, move towards the circular economy, Net-Zero, enhanced Environmental, Social and Governance (ESG) frameworks and similar concepts are gaining ground. Corporates will have to continuously align business practices towards building a sustainable and inclusive future. At Balmer Lawrie, we have been taking forward our sustainable development initiatives with the aim of protecting the interests of all stakeholders. Sustainability is well ingrained in the organisation's vision and goals.

Our Communication of Progress (COP) report for the year 2021-22 captures the various sustainability achievements and initiatives of our organisation. We focused on our ESG objectives and took forward various activities as part of the Start-up Fund, CSR and HSE initiatives. Balmer Lawrie launched the Round 3 Startup Fund program in association with IIM Calcutta Innovation Park with the objective of creating a vibrant ecosystem aimed at fostering entrepreneurship and promoting innovation. Total corpus of Rs 3 Crore has been earmarked for the program. The Company sponsored the installation of Pressure Swing Adsorption (PSA) oxygen plant of adequate capacity at five Government hospitals in the state of Karnataka. Confederation of Indian Industry (CII) has been engaged for the preparation of Business Responsibility Report [BRR] and Sustainability Report [SR] for FY 2021-22 and BRSR FY 2022-23 and FY 2023-24 of Balmer Lawrie.

It is a matter of great pride that the Silvassa plant of SBU: Greases & Lubricants (G&L) and the Chennai plant of SBU: Chemicals won Gold as part of the National Award for Manufacturing Competitiveness (NAMC) instituted by International Research Institute for Manufacturing (IRIM). SBU: Industrial Packaging was awarded a silver medal in recognition of sustainability by Ecovadis, the world's largest and most trusted provider of business sustainability ratings in December 2021. The Sustainability Scorecard illustrates performance across 21 indicators in four themes - Environment, Labor and Human Rights, Ethics and Sustainable procurement. This is testimony to our commitment to the sustainability roadmap and motivates us to do more in the future!

Adika Ratna Sekhar Chairman & Managing Director

Communication on Progress (CoP) Report - 2021-22

This Report on Communication of Progress (COP) represents our assessment and perspective on the manner in which the principles of Global Compact have been taken forward in our organisation through various initiatives. The accompanying statements attempt to capture the achievements vis-à-vis the principles pursuant to the actions taken during the past, including the year under report, in brief. For more details, please contact the *Corporate Communications* Department at the Company's Corporate Office or send an email to corpcomm@balmerlawrie.com

Principles Relating to Human Rights

Principle # 1 & 2: Support and respect the protection of internationally proclaimed human rights / Not be complicit in human right abuses

Balmer Lawrie remains committed to uphold and strives to further the cause of human rights in all aspects of its business and ensures that neither the Company nor any of its business partners indulge in any human rights violation or are complicit in any human rights abuse in any manner. The various actions taken and the status are as under:

- The Company has duly constituted Internal Committees (as per the Prevention of sexual harassment of women at the workplace Act) at the Corporate Office and the Regional offices, which can be approached by women employees in case of any harassment. The Internal Committees hold quarterly review meetings.
- The Company has constituted committees to ensure that the employees are able to work
 in a positive atmosphere free from physical or psychological threat, abuse or sexual
 harassment. The committees meet periodically to identify and address issues, if any,
 that are of concern.
- The Company does not, as a matter of principle, deal with any party with history of human rights abuse.
- The Company consciously works towards the development of the society at large and provides financial support for community development projects. These include programs aimed at ameliorating the problems of the socially and economically downtrodden and the weaker sections of the society and improve their social and economic status.
- All legal and statutory obligations towards employees, shareholders, clients, customers, associates and the society at large are complied with. Periodic audits are undertaken and reports on compliance are submitted to the Board of the Company. Action Taken Reports (ATRs) against Non-Compliance Reports (NCRs) are also reported to and reviewed by the Board.

Principles Relating to Labour

As reported in the previous COPs, Balmer Lawrie recognizes and respects the dignity of labour and strives to ensure that there is total freedom of association and no discrimination whatsoever in matters of employment. The Company provides safe and healthy working conditions, pays competitive wages much above the minimum levels and at times best in the industry / region that it operates in, and provides the best of health care and other welfare

facilities to its employees. In all matters pertaining to labour, it follows conventions adopted by the International Labour Organisation. Further, it abides by all regulatory provisions governing the employment in the organisation and strives to enhance the quality of work-life of its employees. To be more specific, the present status, including the actions taken, are detailed in the ensuing paragraphs.

<u>Principle # 3:</u> Uphold the freedom of association and effective recognition of the right to collective bargaining

- The Company strongly believes in and supports the employees' right to association. As of now, there are 6 Unions and 1 Association representing different sections of employees in the Company.
- Settlements on terms and conditions of service of unionized employees are arrived at through the process of collective bargaining. All the commitments made to the collective are implemented in letter and spirit.
- In the previous COPs it was reported that Balmer Lawrie Workmen's Union signed the Long Term Settlement (LTS) with the Management of the Company on 14th November, 2017 towards their Pay Revision effective 01st January, 2014 for a period of 5 years. Balmer Lawrie Employee's Union, CCDC signed the LTS with the Management of the Company on 23rd October, 2017 towards their pay revision effective 01st April, 2014 for a period of 5 years. The LTS of LI, Mumbai was signed on 6th July 2017 in Mumbai, the LTS of the Establishments in Chennai and Bangalore was signed on 23rd April 2018 and the LTS of Establishments in Delhi was signed on 11th September 2018. Further negotiations are in progress to enter into a new wage settlement in all the regions of the country.
- The Long-Term Settlement with Union representing unionized staff of Travel & Vacations Mumbai, Logistics Services Andheri and Mumbai General was signed by the Union and Committee members concerned of the Company and was duly endorsed by the Dy. Chief Labour Commissioner (Central), Mumbai on 31st March 2021, in resolution of the Union charter of demands regarding pay and benefits etc.
- The Company continues to follow the policy of non-discrimination of bargaining agents based on political affiliation or any other extraneous considerations.

Principle # 4: Elimination of all forms of forced or compulsory labour

- Employment in the Company is on free volition of the employees. No form of forced or bonded labour exists or is allowed.
- Employees are free to terminate the contract of employment by giving notice as stipulated in their appointment letters.
- All forms of employment are governed by Letters of Appointment / Engagement and are subject to acceptance by the prospective employees.

Principle # 5: Abolition of Child Labour

- The Company policy does not permit employment of any person below the age of 18, directly or through contractor, in any of its businesses. To ensure this, the age of all candidates for employment is verified at the time of recruitment and recruitment rules ban employment of persons below 18 years.
- It also does not buy goods / products from agencies that use child labour.

Principle # 6: No Discrimination in respect of employment and occupation

- The Company does not practice any form of discrimination or bias in matters related to hiring of employees, their career planning, training and development, promotion, transfers or on remuneration and perquisites. All sections of employees, including women, are given equal opportunities and the Human Resource Policy is to advance the cause of meritocracy and foster development of employees, including learning and growth.
- The Company does not practice any discrimination, in matters relating to recruitment, compensation, promotion, training on the basis of religion, caste, region, political affiliation or sex, excepting positive discrimination in hiring of employees to give effect to constitutional guarantees for socially backward / underprivileged groups like SC / ST / OBC / Minorities / Persons with Disability.
- In all recruitments where there are candidates from SC / ST / Minority communities, the Selection Committee has a member from the said community to ensure that the interest of these communities is safeguarded.

Principles Relating to Environment

Principle # 7: Environmental Protection

The Company gives highest priority to protect the environment. Towards this end, precautionary measures have been put in place with regard to storage, collection and disposal of hazardous wastes. Recycling of water is being done in various plants to minimise water consumption. LED lights and energy efficient machines are installed in the plants and establishments to minimise our carbon footprint.

- Cold Chain Hyderabad, as part of process improvement, is using one compressor instead of two for its Air Conditioning System thus, reducing electricity usage.
- Cold Chain Hyderabad reduced electricity usage by 30% by implementing power reduction measures like timely calibration of sensors and chamber validations, proper door controls, decreased number of door operations and by imparting proper training to the ground level workmen, chamber air leakages have been reduced.
- Greases & Lubricants (G&L) Silvassa shifted manufacturing of some greases like Graphite Grease to the Bitumen Plant to reduce environmental pollution of the plant.
- G&L Silvassa installed 5-star Air Conditioners (ACs) to reduce energy usage.
- Container Freight Station (CFS) Kolkata installed five high efficiency Cassette type ACs, which helped in reducing electricity usage.
- At G&L Kolkata, the Effluent Treatment Plant (ETP) treated water was reused for cooling tower, gardening, road cleaning and fire water. At the cooling tower and ETP, automatic level controllers are used for optimum water usage. Push type water tap was installed at the HR and Administration building to reduce water usage.

Principle # 8: Promoting greater environmental responsibility

- Significant number of transparent roof sheets have been fitted at the lube oil plant in G&L
 Silvassa to infuse more sunlight in the plant during daytime.
- IP Manali (Chennai) reduced the use of cleaning water at the rate of one liter per barrel saving 400 KL of water per year.
- The Manali complex installed Sewage Treatment Plant (STP) of 50 Cu M per day. Treated water is used in flush tank of toilet and for container washing and gardening.

- G&L Manali (Chennai), IP Taloja (Navi Mumbai), IP Chittoor, G&L Kolkata, IP -Manali replaced some conventional light fittings with LED light fittings thus, saving electrical energy.
- G&L Kolkata installed application for monitoring maximum demand reading with max MD tripping facility at HT Breaker. This helped in saving 50 KW Max demand for the plant.
- G&L Silvassa, CFS Kolkata, CFS Navi Mumbai, CFS Chennai, Cold Chain Rai, Cold Chain Patalganga, G&L Kolkata, G&L Manali, IP Asaoti, IP Vadodara, IP Chittoor, IP Navi Mumbai and other establishments across India planted large number of trees during the last financial year (2021-22). This creation of green cover aims to reduce the overall carbon footprint.
- The Company has till date installed solar plants with a total capacity of 626 KWp in seven different sites at Asaoti, Navi Mumbai, Chennai, Patalganga, Rai and Silvassa (two locations). This helps Balmer Lawrie to offset approximately 950 tons of carbon dioxide per year from its manufacturing and cold chain operations. Net metering has been installed in IP Asaoti, G&L Silvassa and IP Silvassa to export generated solar energy to grid on holidays and when plant is not in operation.
- Rain water harvesting is done at G&L Silvassa and Cold Chain Patalganga.

Principle #9: Development and diffusion of environmental friendly technologies

- The Company has continued its efforts at technological up-gradations in its manufacturing processes to ensure that there was minimal impact of the Company's operations on the environment.
- At Chemicals Manali, residual water is collected after washing the reactor after completion of a batch and then it is reused in the same process in the next batches.
- Process cycle time monitoring and reduction in process time have been successfully implemented at Chemicals - Manali. In process quality checking is done to reduce idle time. Spray Dryer operation is carried out in the night hours to get rebate from the Tamil Nadu Electricity Board (TNEB).
- G&L Manali consolidated batch volume to reduce energy wastage.
- At Cold Chain Rai, automation of OHSD Dock Doors have been done to control cooling effects thus, reducing electricity usage.
- IP Taloja replaced PLC control panel with high efficiency drives (VFD) at Curling M/c and Conveyor panel. Savings achieved were approximately 25KW.
- IP Taloja has started using environment friendly HMF paint process for shell area, which results in reduction of electrical usage also.
- IP Silvassa has started using LPG as fuel for its Paint Booth Ovens instead of HSD.
- IP Silvassa installed process safety interlock in Lacquer Baking Ovens. Whenever the Exhaust blower trips / turned off, the burner will switch off automatically. This ensures oven chamber and workmen safety in that zone. Further, there will not be unnecessary burning of fuel inside the chamber when exhaust system is in trip / off condition.
- IP Asaoti installed a solvent extraction system to extract the used thinner from paint waste.



Solvent Extraction System at IP - Asaoti

- IP Silvassa installed two numbers of static charge discharging units. The static charges
 which are present in human body are sources of Fire Hazards. Thus, these charges need
 to be discharged before entering the hazardous area. The human body static dissipater
 completely discharges these static charges.
- Our R&D team continuously works to identify raw materials, processes and technologies, which will have minimum impact on the environment. The Application Research Laboratory (ARL) of SBU: Greases & Lubricants has made significant progress in developing a number of biodegradable lubricants and environment friendly tribological solutions. Continuous trainings are being imparted to our workforce on the latest development in the lubricant industry.

Principles Relating to Ethics & Transparency

Principle # 10: Elimination of corruption in all its forms, including extortion and bribery

- Transparent policies and systems have been put in place to ensure ethical behaviour of Balmer Lawrie employees, and employees are expected to behave in conformity with these principles. As a matter of policy, the Company regularly interacts with clients, customers and associates to get their views / suggestions.
- Issues relating to corruption, dishonesty or unethical behaviour are looked down upon and
 any instance of such nature is dealt with expeditiously for corrective and preventive action,
 including disciplinary action against erring employees. There is a Vigilance department in

the Company to deal with such matters in an organised and systematic manner. The Vigilance department proactively works along with the Businesses / Functions to enhance transparency and good governance in the organisation.

- Balmer Lawrie has institutionalised its "Fraud Prevention Policy". The policy provides for detection, reporting and prevention of fraud, whether committed or suspected. This has been done in pursuance of the Company's motto to nurture a culture of zero tolerance for fraud or fraudulent conduct.
- Balmer Lawrie has also institutionalised the "Whistle Blower Policy" to develop a culture where it is safe for all employees to raise concerns about any irregular, undesirable or unacceptable practice and any event or incident of misconduct.
- In order to ensure greater transparency in respect of all procurement actions through tendering, all tenders are now hosted on Company's website, Government e-Marketplace and the Public Procurement Portal. Further, it was decided by the Company that all procurements above Rs 5 lakhs need to be carried out through the e-procurement mode.
- A Handbook on "Public Procurement" was published by the Vigilance Department, with the aim of assisting all Executives in understanding the procurement process well.
- The Company has a practice of conducting internal and external audits by experts.
- All the employees have been advised to take the integrity pledge released by the Central Vigilance Commission.
- Purchases are being made on the Government e-Marketplace (GeM) portal and procurement of approximately Rs. 31.33 crore has been done during the financial year 2021-22.

Sustainabiliy Efforts

HSE: The full-fledged Health, Safety & Environment (HSE) Department institutionalises a proactive HSE culture in the organisation. Balmer Lawrie published its Sustainability Report and Business Responsibility Report for the year 2021-22 and it has been uploaded on the Company's website. Corporate HSE carried out HSE audits in all units across all SBUs, conducted trainings / workshops on Behaviour Based Safety, Process Safety, Sustainable Development and CSR for employees and other stakeholders, and General Planned Inspections at different units on a daily basis.

World Environment Day was observed with much fervour at various units / establishments of the Company on 5th June 2021. An online quiz on Environment was organised on an all India basis. Saplings were planted in various units and establishments as part of our green effort.

The 51st National Safety Week was observed from 4th to 10th March 2022 in all units / establishments across the country. The week commenced on 4th March, observed as National Safety Day, with the administering of the safety pledge and reading out of message of Chairman & Managing Director. In line with the theme, various programs were organized over the week. The programs included extempore, quiz, mock drills, safety slogan and essay writing competitions.

Environmental Sustainability: Environmental Sustainability aligned to business is the need of the hour and towards this, a long-term Sustainability Development Plan was created for the Company in association with E&Y. Balmer Lawrie published the Sustainability Report on triple bottomline for the year 2020-21. Chemicals - Chennai and Greases & Lubricants, Silvassa participated in the National Awards for Manufacturing Competitiveness organised by

International Research Institute for Manufacturing. Balmer Lawrie was categorised as a Gold standard company for its green initiatives.

SBU: Industrial Packaging was awarded a silver medal in recognition of sustainability by Ecovadis, the world's largest and most trusted provider of business sustainability ratings in December 2021. Founded in 2007, EcoVadis has a global network of more than 75,000 rated companies. The EcoVadis sustainability assessment methodology is an evaluation of how well a company has integrated the principles of Sustainability / CSR into their business and management system. The methodology is built on international sustainability standards, including the Global Reporting Initiative, the United Nations Global Compact, and the ISO 26000, covering 200 spend categories and 160+ countries. The Sustainability Scorecard illustrates performance across 21 indicators in four themes - Environment, Labor and Human Rights, Ethics and Sustainable procurement.

Corporate Social Responsibility

Corporate Social Responsibility (CSR) is a transformational practice by the business corporations in India, mandated by the Government. CSR programs aim at transforming the lives of the underprivileged and enhance collective community well-being, besides the broader goal of driving sustainable development and growth of all stakeholders. In line with this, the Company has been driving various CSR projects independently around its units and establishments across the country and has also been supporting various programs initiated by the Government of India like the COVID-19 response, Clean India Mission and Skill Development Institutes. The Company is responsive to the needs of the society at large, and its socio-economic goals are well aligned with the business objectives.

Balmer Lawrie's CSR initiatives are driven by two Flagship Programs - **Balmer Lawrie Initiative for Self-Sustenance [BLISS] and Samaj Mein Balmer Lawrie [SAMBAL]**. While the first Program is directed at providing and improving the long-term economic sustenance of the underprivileged, the second Program aims at improving the living standards and quality of life of population in and around the Company's work centres.

In pursuance of these programs, the Company has undertaken several community developmental projects, partnering with various agencies. The focus areas for the schemes under the programs, amongst others, have been on education, healthcare, sanitation, integrated village development, and environmental protection. CSR efforts are channelized on the above-mentioned thematic focus areas and target groups like children, women, youth, elderly, and people with disabilities.

Through the various CSR programs, the Company has constantly endeavored to integrate the interest of the business with that of the communities that form part of the areas it operates. With the advent of the various national flagship programs launched by the Government, we as an organisation take pride in furthering the initiatives, which comes under the purview of CSR by engaging specialized agencies, and in keeping with the DPE guidelines, the Companies Act 2013 and Schedule VII of the Companies Act.

A total sum of Rs. 1048.00 lakh was spent during the FY 2021-22, towards CSR activities of the Company.

The following activities / initiatives were undertaken during the year under report, i.e. FY 2021-22.

1. SDG Goal 3: Good Health and Well-Being

A. Installation of 5 Pressure Swing Adsorption (PSA) Oxygen Plants: Balmer Lawrie has always responded to the needs of the community through its CSR projects. The COVID-19 pandemic was a global crisis and has shown us the critical need and preparedness for better health care. In the Financial Year 2021-22, Balmer Lawrie had focused more on health-related projects. During the second wave of the COVID-19 pandemic in India, the health care system of our country was struggling to provide oxygen supply to the patients. In response to this, the Government of India had directed PSUs to install PSA Oxygen plants in Government Hospitals so that lives could be saved. As part of the PSA Oxygen Plant installation initiative, Balmer Lawrie installed five PSA Oxygen Plants in Government Hospitals in the state of Karnataka.



The PSA oxygen plants installed in Bhalki and Humnabad were handed over to the respective CMOs by Mr. Adika Ratna Sekhar, Chairman & Managing Director. Mr. Adika also visited the PSA oxygen plants installed at Tumkur and Chamrajnagar Hospitals and met the District Collector to expedite the commissioning of the plants.

B. Procurement of Oxygen Cylinders and Concentrators for underpriviledged communities:

During the COVID-19 pandemic, hospitals were overburdened with the COVID-19 patients and things became worse with crisis of oxygen supply. Balmer Lawrie procured 176 nos. Oxygen Cylinders and 100 nos. Oxygen Concentrators and made them available for the Government hospitals and patients having respiratory problems (referred for home care

treatment). The Company took initiatives to ensure the availability of Oxygen concentrators and cylinder facilities for the patients from poor families residing in areas surrounding its plants / offices. Regional CSR committees of the Company were responsible for monitoring the Oxygen Cylinders and Concentrators so that optimum use of the resources was done.





Oxygen Concentrators and Cylinders for COVID-19 patients

C. Street Medicine Program - Calcutta Rescue (Taratala, Kolkata)

Balmer Lawrie extended its support to Calcutta Rescue and spent Rs. 5.47 Lakhs for running a street medicine program for the slum community of Paharpur, Kolkata. Doctors and healthcare providers were committed to visiting the slum community regularly even during the pandemic so that the community was not deprived of health care services. The mobile clinics are run from the back of mobile vans, which having basic medical equipment and a stock of drugs for common ailments.



Doctors from Calcutta Rescue Examining infants during the pandemic

D. Mobile Health Van for Elderly: (HelpAge India, Chennai)

Balmer Lawrie has extended its support for the Mobile Health Van project to provide medical services to the elderly at Manali, Chennai. HelpAge India is working as the partner organisation to carry out the project. Through this project, 12000 elderly are getting benefited. Primary services like medical check-ups, medicines, consultations and referral services are made available to the beneficiaries.

2. SDG Goal 4: Quality Education

A. Sponsored two classes of children with cerebral palsy (Indian Institute of Cerebral Palsy, Kolkata):

Two classrooms are being sponsored under the "Corporate Leverage and Support Scheme" (CLASS) of the Indian Institute of Cerebral Palsy (IICP) for supporting the differently abled, particularly children with cerebral palsy. During the COVID-19 pandemic, IICP managed to conduct classes online for their children. The organisation had also established good communication with the parents and family members to overcome the challenges posed by the pandemic, and successfully achieved its goal of providing quality education for children with cerebral palsy.





Creative writing session carried out by IICP, Kolkata

B. One Teacher School (Friends of Tribal Society):





Educational sessions for tribal children, South 24 Parganas, West Bengal Balmer Lawrie extended its support for the betterment of the tribal children by allocating Rs. 10 lakhs for the educational project called EKAL Vidyalayas. The project helps tribal children to get informal education. Various behavioural change activities also helped students to perform well in Government Schools. Through this project, 'Yoga' and other physical exercises were taught by an instructor.

C. Fund Contribution to the Skill Development Institute: Skill Development Institutes (SDI) are being set up at various places in the country by the member companies of the Ministry of Petroleum and Natural Gas (MOPNG), Govt. of India. As a member Company, this year, Balmer Lawrie contributed Rs. 210 Lakhs for the institutes at Ahmedabad, Rae Bareilly, Guwahati, Visakhapatnam and Bhubaneswar as per the funding module set by the MOPNG.

3. SDG Goal 5: Gender Equity and Women Empowerment:

A. Women Empowerment through livelihood project (Saksham Foundation, Navi Mumbai)

Balmer Lawrie spent Rs. 11.00 lakhs to support marginalised women to get livelihood training which can help them to get employment in various sectors. A local level NGO, Saksham Foundation is implementing the project.





Training session with the beneficiaries at Taloja, Navi Mumbai

4. SDG Goal 6: Clean Water & Sanitation

A. Capacity Building on Health, Hygiene & Education at Saily & Khadoli - DNH (Swadeep Shikshan Vikas Sanstha):

The Company has sponsored projects on capacity building on Health, Hygiene and Education. An MoU was signed by Balmer Lawrie and Swadeep Shikshan Vikas Sanstha to run the project in Saily and Khadoli villages of Silvassa. The primary objective of the project was to make school children aware of personal health and hygiene practices. The design of the project has enabled the students to learn from various activities and showcase behavioural changes as per the project goal. Parents, teachers and the workers associated with the centres were involved in the community connect initiatives and played an important role in ensuring better health and hygiene standards.





Educational and Awareness sessions carried out by Swadeep Shikshan Vikah Sanstha, Silvassa, Dadra & Nagar Haveli

B. Swachhta Related Activities:

Balmer Lawrie has undertaken various Swachhta related activities throughout the year in its operational areas. During the COVID-19 pandemic. The Company distributed masks, sanitizers, PPE kits etc. so that communities could protect themselves from the infection.





Distribution of masks and sanitizers in Kolkata by Mr. Adika Ratna Sekhar, C&MD





Mask and Sanitizer Distribution in South 24 Parganas, West Bengal in collaboration with Pragati Sangha of Dara (Left)

Awareness campaign on Swachhta organized by women on health and hygiene in Cuddalore, Tamil Nadu, in collaboration with SERI (Right)







Distribution of sanitation kits to the women living in the slum area in Paharpur, Kolkata

5. <u>SDG Goal 11: Make cities and human settlements inclusive, safe, resilient, and sustainable</u>

In 2021-22 Balmer Lawrie donated Rs. 10 Lakhs to the CM Relief Fund, Government of Assam for the rehabilitation programs undertaken for the flood affected families.

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