



Excellence ■ Compassion ■ Expertise





COMMUNICATION ON PROGRESS REPORT

2022

STATEMENT OF CONTINUED SUPPORT

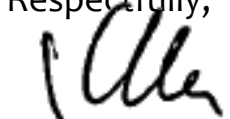
Given the high concentration of population and economic activities in cities, they are often hotspots of COVID-19 infections and the City of Manila where Manila Doctors Hospital operates experienced the brunt of patient surge.

Our personnel and facilities had to rapidly adjust in order to safely deliver healthcare services in the midst of what seems to be a cunning adversary.

The COVID19 response in the Philippines clearly showed how private businesses can and will rise to the occasion when the country is in peril. Volunteerism, selflessness, and generosity from individuals supported by resources from the private sector became the defining force in addressing the pandemic. In the midst of this public health crisis, MDH found itself responding to a number of natural disasters made more severe by deficient environmental protection.

2020 is truly a test of strength, commitment, and values that we hold dear. As we tackle 2021 with a realistic view that COVID19 might have a long-term impact on the healthcare landscape, we are unwavering in our resolve to embrace the Ten (10) Principles of the United Nations Global Compact. As one of the founding members of the Global Compact Network Philippines, we hope to share our learnings with other private organizations that it is indeed possible to provide security and stability during times of uncertainty.

Respectfully,



DR. HIAN HO N. KUA, MBAH

First Vice-President/ Hospital Director

International human rights law guarantees everyone the right to the highest attainable standard of health and obligates governments to take steps to prevent threats to public health and to provide medical care to those who need it. Human rights law also recognizes that in the context of serious public health threats and public emergencies threatening the life of the nations, restrictions on some rights can be justified when they have a legal basis, are strictly necessary, based on scientific evidence and neither arbitrary nor discriminatory in application, of limited duration, respectful of human dignity, subject to review, and proportionate to achieve the objective.



**Ensure healthy
lives and promote
well-being for
all at all ages**

The scale and severity of the COVID-19 pandemic clearly rises to the level of a public health threat that could justify restrictions on certain rights, such as those that result from the imposition of quarantine or isolation limiting freedom of movement.

AVAILABILITY OF HEALTH SERVICES DURING THE PANDEMIC





**All COVID-19 Home Healthcare inquiries
will be entertained from
Mondays to Saturdays, 8:00am-5:00pm.**

For more information, please call 8558-0888 locals 3350, 0639, and 3351.
You can also contact us via mobile at 0960-8671837, and 0995-1047353
or email us at chsd@maniladoctors.com.ph



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The coronavirus crisis has provided a new context for the use of digital health solutions in the delivery of hospital-based care. As well as being a viable option to provide continuity of care and treatment to patients during times of crisis, telehealth helped transform how health systems respond to chronic workforce shortages.

Manila Doctors Hospital readily adjusted to the situation in order to continue providing the quality care that our generational patients have come to know and appreciated. Several solutions were introduced to limit the disruption brought about by the pandemic.

“Manila Doctors Hospital (MDH) employs innovative practices not only to fight the spread of the virus, but also to continue delivering care to all types of patients in the safest ways possible.”

ONLINE CONSULTATION

Manila Doctors Hospital offers online consultation for Non-COVID 19 patients and suspected to mild cases of COVID-19



To schedule an appointment, please contact us at 8558-0888 and request to be connected to our Corporate Health Services from 8:00am to 5:00pm (Monday to Saturday)



Our representatives will confirm schedule via email. You may also invite concerned relatives to join the call as we encourage a worry-free consultation.



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PARK & SWAB

SAFE, RELIABLE, CONVENIENT

CONTACT US:

(+63)917-8021043 | (+63 2)8558-0774

EMAIL US:

parkandswab@maniladoctors.com.ph

Monday to Sunday: 6:30AM to 7:00PM

Located at UN Avenue Tent (beside Metrobank)



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Mobile | +63 917 802 1043



667 United Nations Ave, Ermita, Manila,
1000 Metro Manila

“Embracing *divergent thinking* is what contributed to how MDH is able to handle the challenges of the pandemic and at the same time continuing to serve non COVID patients. A functioning multidisciplinary team who communicates daily to find solutions to emerging problems is critical. Strategizing daily became a habit along with leveraging all the tools available within our health system in ways that we have not done before.”

PARK & LAB



YOUR CONVENIENT AND RELIABLE DRIVE-THRU LABORATORY ACCESS

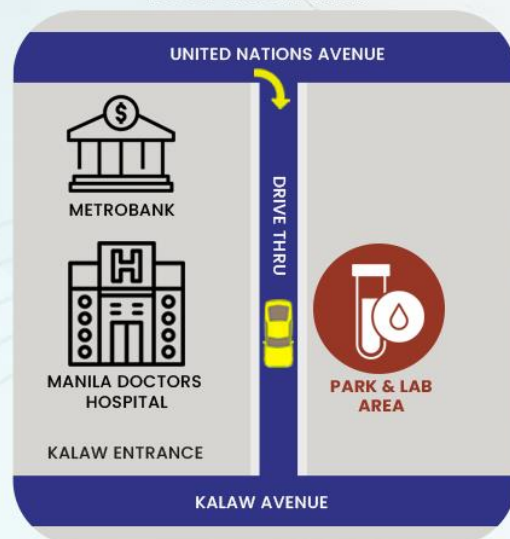


Please call 8558-0888 local 0641 (for Laboratory Department) and 0774 (for Park & Lab) for inquiries.

Tests are conducted through First Come, First Serve basis.

For patients ages 0-10, special instructions will be given.

LOCATION MAP



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CathLab



WE ARE READY & OPEN TO SERVE YOU



WE'RE **PREPARED**

to welcome you back
and take care of your health.

Heart Care Services



WE'RE **HERE**

To handle any health
emergencies and
other non-COVID cases.



WE'RE **READY**

safe and open.

Hemodialysis Unit



Other services: Vision Center | Nuclear Medicine | Family Medicine | Radiologic Imaging Center | Pediatric | ENT | ORL |
Cardiac Rehab | Neurophysiology | Sleep Lab | CathLab | OB-Gyne | Laboratory | Pain Management |
Rehabilitation Medicine | Endoscopy Unit | Oncology | Executive Health Check | Corporate Health Service

CONVENIENT AFFORDABLE RELIABLE EFFICIENT SERVICES

Home and office services via **Roving Med** is available from Monday-Saturday (8:00am-5:00pm). **Roving Med** now accommodates residents outside of Metro Manila (Cavite, Rizal, Valenzuela, select Laguna and Bulacan areas).



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MANILA DOCTORS HOSPITAL

ADVISORY



**is now available
Monday to Sunday
from 8:00AM to 5:00PM**

To schedule an appointment, please contact **0917 802 1043, 8558-0745**
or **rovingmed@maniladoctors.com.ph**

Healthcare delivery will be permanently changed by the COVID pandemic. But the innovations that we embraced show that the industry is ready to grow and find new solutions to deliver the best care possible, no matter the situation

It also highlights the importance of continuously developing the skills of your people.



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24/7

**Our Radiologic Imaging Center is open 24/7
to serve emergency and
non-emergency procedures.**



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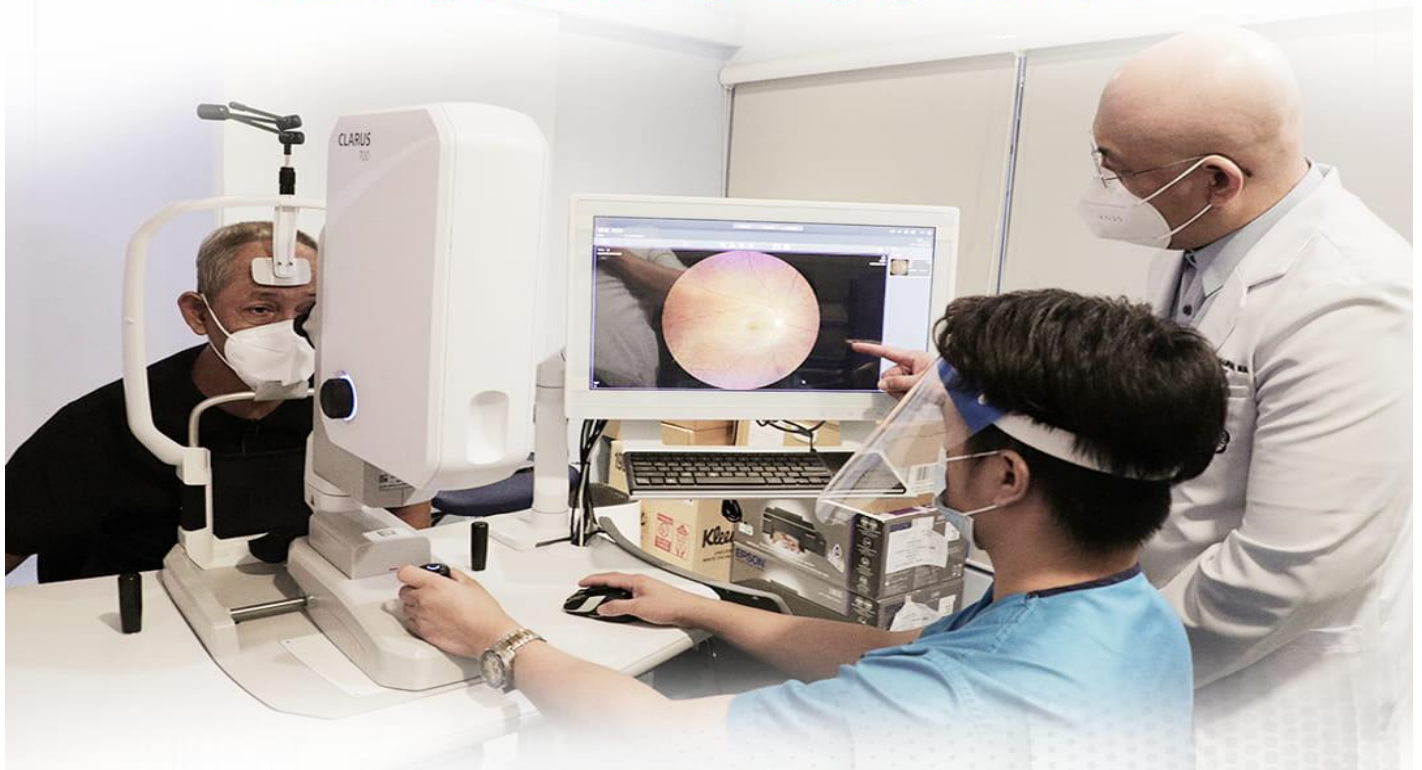
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Screen time during COVID-19 has further increased as a result of public health measures enforced by governments to curb the pandemic.

As a result, the usage of digital devices has increased manifold across the in the country. Irrespective of age, people are pushed to rely on digital platforms. Education, shopping, working, meeting, entertaining and socializing suddenly leaped from offline to online. Here, digital technology came as a blessing in disguise, enabling individuals to remain emotionally connected despite the social distancing.

BLURRING? VISION LOSS? SAVE YOUR EYESIGHT BEFORE IT'S TOO LATE



Have your eyes screened and checked using Manila Doctors Hospital's state-of-the-art equipment Clarus 700 Fundus Camera and the Cirrus HD -OCT 6000 to detect eye problems such as diabetic retinopathy, glaucoma, retina vascular diseases and others.



To schedule an appointment, contact Vision Center at 8558-0888 local 2020 Or 0626 or visit www.maniladoctors.com.ph

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ENT CONSULTATION



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Meeting state-of-the-art standards for evaluation of **speech, swallowing, and voice** using leading-edge Video Endoscopy and Stroboscopy

Hearing, Dizziness, Voice and ORL, Endoscopy Center
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Direct line: 8558-0666



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Pain Management Center now offers teleconsultation and home visits for your pain concerns!

DO YOU EXPERIENCE ANY OF THE FOLLOWING:



Joint pain (including arthritic pain)



Central post-stroke pain



Diabetic nerve pain



Head and facial pain



Neck and shoulder pain



Pain from cancer



Post-surgical pain



Back pain



Post-herpetic (shingles) neuralgia



Muscle pain and other pain syndromes



Post-traumatic pain and pain from other types of injuries



To schedule an appointment, call us at 8558 0704 / 0917 122 5136.
Clinic is available from Monday to Saturday at 9:00am to 5:00pm

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GET VACCINATED, FIGHT COVID-19!

The COVID 19 vaccine will protect you and others from the virus. Most important of all, it will help end this pandemic.

There are many benefits in getting vaccinated. A COVID-19 vaccine might prevent you from getting COVID 19 or getting seriously ill due to the virus. It will also prevent you from spreading the virus to others.

01

According to Dr. Kenneth Schmader, a geriatric disease specialist at Duke Health :
" While people with medical conditions may be concerned about the vaccine, having a medical condition can increase your risk of getting very sick if you are infected. One of the great things about these vaccines is that they can be used in a wide variety of individuals."

02

The benefits of getting vaccinated most often outweigh the risks of getting sick. The escalating COVID cases (630,000 as of March 18, 2021) in the country and an upward trend in many Metro Manila cities have forced lockdowns of various barangays as well as imposition of curfew until end of March.

03

The more people who are vaccinated, the more people in the community will be protected, making it harder for the disease to spread and contributing to herd immunity. Prevent the COVID-19 virus from spreading and replicating, which allows it to mutate and possibly become more resistant to vaccines.

04

Continue Practicing Safety Precautions

After you are vaccinated, it's important to continue to follow the safety precautions :



STOP THE SPREAD OF COVID-19



Roll up your sleeve
and do the *job*.



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ASSOCIATE MEMBER

CSRO 2021

EQUALITY IN ACCESS TO AVAILABLE HEALTH SERVICES DURING THE PANDEMIC



Careful attention to human rights such as non-discrimination and human rights principles such as transparency and respect for human dignity can foster an effective response amidst the turmoil and disruption that inevitably results in times of crisis and limit the harms that can come from the imposition of overly broad measures . Inclusivity must never be compromised specially in the delivery of healthcare for all sectors.



CONGRATULATIONS

Manila Doctors Hospital

for being the recipient of

IHF | **BEYOND THE
CALL OF DUTY
FOR COVID-19**

Response Recognition Program

Among 103 hospitals across 28 countries, Manila Doctors Hospital was given special recognition for its proactive and outstanding Healthcare Equality & Accessibility for the Rights of the Deaf (HEARD): Healthcare Access Team for the DEAF on COVID-19 (HAT4COVID19) program amidst the COVID-19 pandemic.



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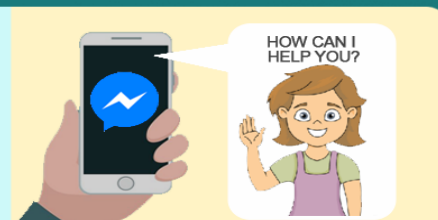
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FREE ONLINE CONSULTATION ON COVID-19 FOR DEAF PATIENTS FROM ANYWHERE IN THE PHILIPPINES

OUR TEAM IS MADE UP OF DOCTORS AND FSLACT4COVID19* SIGN LANGUAGE INTERPRETERS SERVING DEAF PATIENTS FROM MONDAY TO SATURDAY

STEP 1: PRE-SCREENING VIA VOLUNTEER LIVE AGENT OR FB CHATBOT

Go to facebook.com/HAT4DOCovid19.
Click **SEND MESSAGE** to start the Pre-screening.
Proceed to consultation.



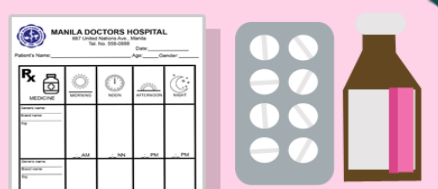
STEP 2: THREE-WAY VIDEO REMOTE RELAY INTERPRETING WITH DOCTOR & INTERPRETER

Start consultation with the Doctor & Interpreter.
Doctors have Deaf-Friendly visual aids and materials from MDH HEARD FSL and Basic Visual Gestural Communication training to help them communicate with Deaf patients.



STEP 3: PRESCRIPTION

For Deaf patients **needing medication**, a prescription using the copyrighted Deaf-Friendly Prescription Pad will be issued online (approved through FDA Circular 2020-007.)



For Deaf patients **needing laboratory procedures or confinement**, referral will be issued to the FSLACT4COVID19 Community Accessibility Team, who will coordinate with the Local Government Unit for transportation of the patient to the nearest hospital.



*FILIPINO SIGN LANGUAGE ACCESS TEAM FOR COVID19
TWO DOCTORS ARE CERTIFIED PARTICIPANTS IN
THE MDH HEARD BASIC FILIPINO SIGN LANGUAGE
AND VISUAL GESTURAL COMMUNICATION TRAINING





DEPARTMENT OF FAMILY AND COMMUNITY MEDICINE

*We are now offering teleconsultation
for our OPD social service patients*

KONSULTA KONEK

SA INYONG FAMILY PHYSICIAN

For inquiries and
to set appointment,
Please send text:
0933-3685600
0916-5139504
8:00am to 4:00pm
Monday - Friday





KAYO BA AY MAY UBO, SIPON AT IBA PANG
SINTOMAS O IBA PANG PROBLEMANG
PANGKALUSUGAN?

ISANG PINDOT LANG PARA SA **KONSULTA KONEK** SA INYONG FAMILY PHYSICIAN



Madocs FamilyMed



give love packs outreach program



ENV!COM
Manila Doctors Hospital

ENV!COM
RECYCLABLES
Manila Doctors Hospital

A portion of the accumulated recyclable fund were utilized to provide **65 LOVE PACKS** to homeless Deaf families in partnership with the **DEVELOPMENT AND ACCESSIBILITY FUND FOR THE DEAF (DeAF Deaf)**.

Each pack contains a spaghetti pack, alcohol, and surgical facemasks. We would like to thank **STONE OF DAVID CORPORATION** for donating ten (10) boxes of surgical masks.

We are encouraging the internal community to continuously engage vigorously in our Recyclables Program. Not only that we are recycling for the purpose of saving the environment, but this also allows us to extend help to those in need.



CIRCLE OF PARTNERS
MANILA DOCTORS HOSPITAL



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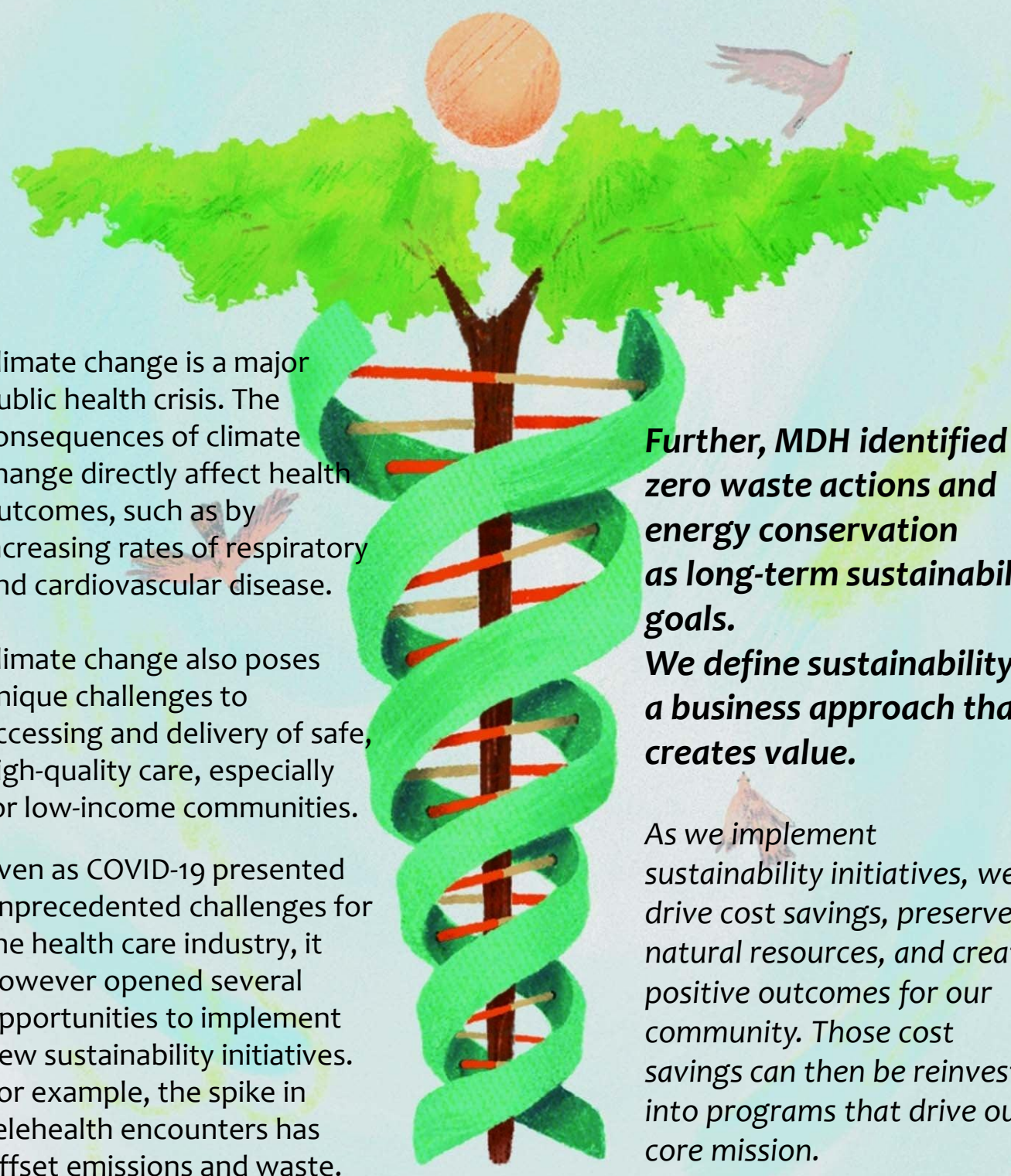


PhilHealth
Philippine Health Insurance Corporation



IHF2020
ASSOCIATE MEMBER





Climate change is a major public health crisis. The consequences of climate change directly affect health outcomes, such as by increasing rates of respiratory and cardiovascular disease.

Climate change also poses unique challenges to accessing and delivery of safe, high-quality care, especially for low-income communities.

Even as COVID-19 presented unprecedented challenges for the health care industry, it however opened several opportunities to implement new sustainability initiatives. For example, the spike in telehealth encounters has offset emissions and waste.

Further, MDH identified zero waste actions and energy conservation as long-term sustainability goals.

We define sustainability as a business approach that creates value.

As we implement sustainability initiatives, we drive cost savings, preserve natural resources, and create positive outcomes for our community. Those cost savings can then be reinvested into programs that drive our core mission.



**Take urgent action
to combat
climate change
and its impacts**



the MDH Impact

The imperatives to #SaveArroceros

In this 2.2 hectare patch of green, you can see 3,000 species of trees. 1,567 of them are matured and endangered.

My friends and I celebrated when Manila City Ordinance No. 8607 declaring Arroceros Forest Park as a permanent protected site was ratified.

All your efforts to #SaveArroceros allowed us to have a forever HOME!

Our tree friends in the forest do their best to absorb at least 30 tons of air particulates to reduce air pollution in the city of Manila effectively decreasing risks of lung cancer and other upper respiratory diseases.

And the best thing is...they are also producing more fresh oxygen supply for the residents and anyone who visits the city!

We are just 3 of the colorful 26 resident birds in Arroceros! Would you like to meet all of us?

Did you know that Arroceros' ecosystem also improves infiltration, reduces surface runoff, and prevents siltation?

No? Well, this means that the forest park is helping prevent flooding in the whole 5th district of Manila!

And guys! We were seen on TV, newspaper and social media several times! The #SaveArroceros media coverage amounted to Php111,302,270.08 public relations value and Php 44,531,245.30 advertisement value.

Because Arroceros has the highest coverage of crown canopy, it lowers temperature in the city decreasing the risks of heat-related ailments like stroke.

There are a LOT of fireflies in the forest. And because of Arroceros' clean air, we are able to produce our own light!

So much love for our 2,506 friends (volunteers) from Manila Doctors Hospital, 84 partner organizations, including the Save Arroceros Movement, from different sectors, 118,198 individuals who supported our online petition and 6,660 individuals who participated in the Manila-based signature campaign.

Arroceros Forest Park can now continue to exist for the next generation and appreciate its majestic beauty!

Just a quick history! Arroceros used to be the trading site for Chinese rice merchants during the Spanish period and the site for the historic Fabrica de Arroceros that was used as a military garrison during the American occupation. Shards of artifacts from the Ming Dynasty were found during one of the excavation activities in the forest park.



CSRO 2021

MANILA DOCTORS HOSPITAL Green Initiatives



Earth Day 2021's theme, "**Restore Our Earth**," is a reminder of the opportunities that lay ahead for us specifically in saving and conserving energy. Manila Doctors Hospital has taken several steps by committing to sustainable solutions in the utilization of its resources.

Since 2005, **LED lights** are used Hospital-wide. The average LED lasts up to **100,000 operating hours or more** which proves to be cost-effective and environment-friendly solution.

Solar-powered light posts are used around the vicinity of the Hospital. Aside from it being a greener alternative to traditional lighting, its energy source is unlimited. Moreover, **inverter air conditioning units** utilize lower electricity consumption compared to non-inverter type air conditioners.

Source: forcetechnology.com



MANILA DOCTORS HOSPITAL Green Initiatives



Aside from conserving Earth's energy, Manila Doctors Hospital committed to adapting environment friendly solutions like switching from plastic and styrofoam to **eco-friendly packaging**. This is made from recycled materials that greatly reduces the consumption raw materials.



Manila Doctors has **prohibited** the use of Styrofoam within its premises and instead utilizes food containers and utensils that are made of cornstarch biocompostables. Serving single-use plastic water bottles are also avoided.

Biocompostable packaging is made from natural materials which fully decompose into usable compost. When it breaks down, it releases valuable nutrients into the soil, aiding the growth of trees and plants.

Source: naturespath.com



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MANILA DOCTORS HOSPITAL Green Initiatives

Sustainable and **cost-effective** materials can also be found in Manila Doctors Hospital's infrastructures. Through this environment-friendly solution, Manila Doctors not only creates positive impact on the environment, but also protects the health of the whole MDH community and its patients.

All renovations in the Hospital even before the construction of its newest building, **fiber cement** and **metal furring** were utilized. Fiber cement is termite-free, reusable, sturdy, and resistant to weather-damages. It also has neutral components unlike other materials that include *volatile organic compounds (VOC)*, which can cause headache, nausea, asthma, and ear irritation. While metal furring refers to a non-structural metal attachment that is used to support the ceiling, which is also reusable, and stronger than other materials.

From then on, there was **zero purchase of materials made of wood**, except for recycled woods from sawdust.

Sources: buildipedia.com
emagazine.com



MANILA DOCTORS HOSPITAL Green Initiatives

One of the green initiatives of Manila Doctors is also manifested in its **patient-centered care**. In the peripheral intravenous line management for Pediatric patients, the Hospital makes use of **Intravenous (IV) plastic bottles** as substitute for transparent dressing to prevent IV burns.

IV burns can typically occur because an IV catheter either backs out of the vein it is situated in or causes damage to the vein wall. **Thus, such innovation is not only cost-effective and environment-friendly, but is also safe for MDH patients.**



Source: Manila Doctors Hospital's Philippine Hospital Association (PHA) Awards Entry 2019
Department of Pediatrics, Manila Doctors Hospital
Klinespecter.com



MANILA DOCTORS HOSPITAL Green Initiatives



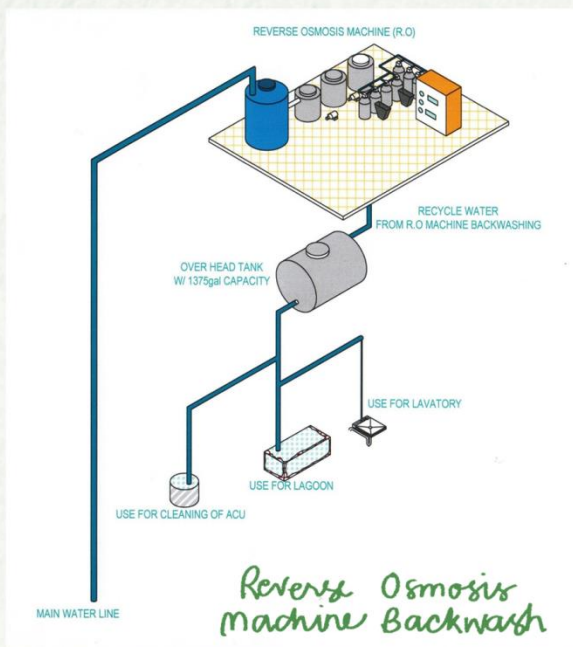
Manila Doctors Hospital utilizes variable refrigerant flow, **saving at least 46.5% on power bills**. The entire hospital, composed of three buildings, uses **Refrigerant 134A**, a greener alternative and environmentally-safe chemical certified by the European standards.

The use of *Chlorofluorocarbons (CFC)* and *Hydrochlorofluorocarbons (HCFC)* as refrigerants has its impact on ozone depletion and global warming. Thus, several alternatives have been used as its replacement, specifically the Refrigerant 134A.

Source: Manila Doctors Hospital's Philippine Hospital (PHA) Awards Entry 2019
Medium.com



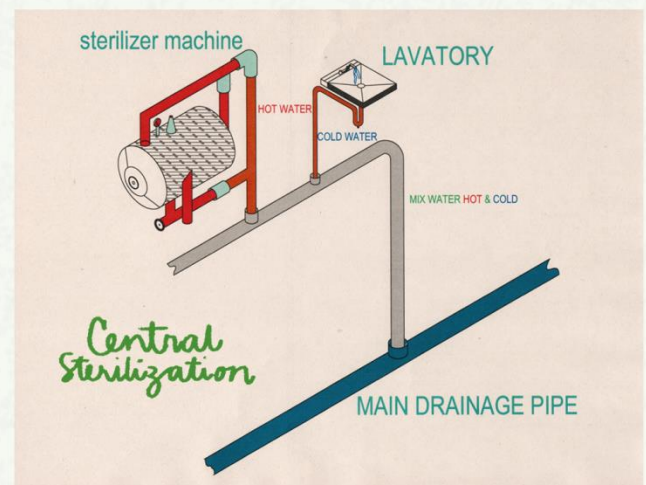
MANILA DOCTORS HOSPITAL Green Initiatives



To continue Manila Doctors Hospital's commitment on the environment, particularly on water conservation, the reutilization of its resources is apparent to how they construct their facilities. **Facilities Management Department (FMD)** introduced an innovative way to harvest and recycle water from the Hemodialysis machine through the **Reverse Osmosis Filter Backwash**.

This machine can discharge at least **15,000 liters of backwash water in a day** and the "Class B" water produced after this process is then used for comfort rooms, the internal biodiversity area of the hospital, and cleaning of air-conditioning units and the hospital vicinity. **It is safe and guaranteed to not cause any possible infection to its employees and patients.**

Additionally, the searing hot water from the **Central Reprocessing and Sterilization Services (CRSS)** used in the sterilization of instruments and medical devices were also being reutilized. Since this is directed to the main sewer line, it dissolves the oil sludge coming from the nearby restaurants. **With this practice, it helps prevent the flooding around the hospital.**



Source: Manila Doctors Hospital's Philippine Hospital Association (PHA) Awards Entry 2019





Facebook Live!
earthislandph
musikapubliko

Join us on
April 22

WOMEN'S LEADERSHIP AND PARTICIPATION

The Philippines has a strong history of women's leadership and participation in governance, including two women former Presidents, and the first and only woman chief negotiator to sign a major peace agreement.

As women continue to face the full force of COVID-19, including as the majority of first responders in communities and the health sector, it is vital that women's leadership and participation in COVID-19 decision-making processes and task teams be prioritized to ensure that responses are gender-sensitive.



Achieve gender equality and empower all women and girls

COVID-19 response-planning and decision-making that is not done in consultation with women risks being less effective and unresponsive to the unique needs of women and girls, hence delaying recovery.



Women and women's groups in the Philippines have proven to be crucial partners in leading inclusive and resilient emergency and recovery efforts, as well as repairing social breakdowns, rebuilding trust, and reaching the most vulnerable. Filipino women have a strong understanding of their communities and are best placed to address the disproportionate impact of emergencies on women and girls.

Despite the limitation that COVID19 presented, the MDH internal community forged ahead in highlighting the contribution of Women in society.



In celebrating International Women's Month this March and International Women's Day on March 8, we invite you to participate in our campaign by learning about the Women's Suffrage movement in the Philippines, the stories of our Filipina heroines, and the role of the Filipina in writing our history.

The first one to answer our trivia questions correctly by replying to our e-mail will get a free Anti-Rape/Anti-Bullying alarm as a prize!



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ASSOCIATE MEMBER

#EachforEqual

TRIVIA QUESTION #1

Which province of the Philippines did the first Women's Suffrage bill come from?



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IHF2019
ASSOCIATE MEMBER

ANSWER:

It was in Cebu that the first Philippine bill on women's suffrage was filed in 1907 by Congressman Filemon Sotto.



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ASSOCIATE MEMBER

TRIVIA QUESTION #2

How many years have passed since Filipino women won the right to vote?



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IHF2019
ASSOCIATE MEMBER

ANSWER:

It has been 82 years.

On April 30, 1937, in a special plebiscite, Filipino women won the right to vote.

The general elections held on December 14, 1937 became the first balloting in the country in which Filipino women were allowed to vote and run for public office.



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TRIVIA QUESTION #3

Who was the founder of the *Asociacion Feminista Ilongga* (Association of Ilonga Feminists), one of the first and most impactful feminist organizations in the country?



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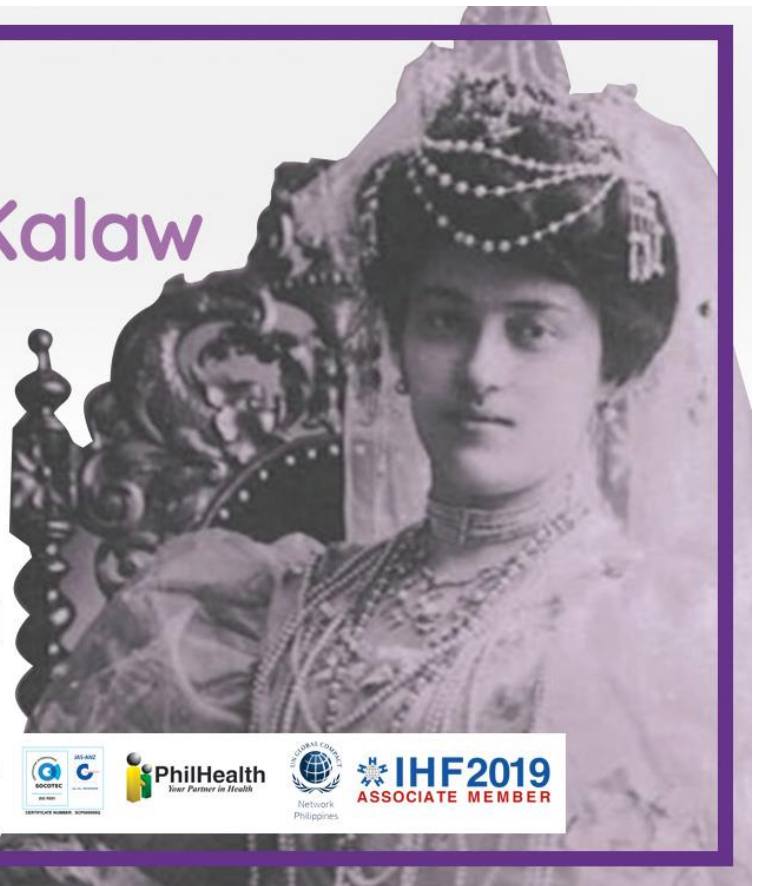


IHF2019
ASSOCIATE MEMBER

ANSWER:

Pura Villanueva Kalaw

organized the *Asociacion Feminista Ilongga* in 1906. Her efforts encouraged Congressman Filemon Sotto of Cebu to file the first women's suffrage bill for the Philippines in 1907.



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ASSOCIATE MEMBER

TRIVIA QUESTION #4

What was the name of the feminist organization joined by Jose Rizal's sister, Trinidad?



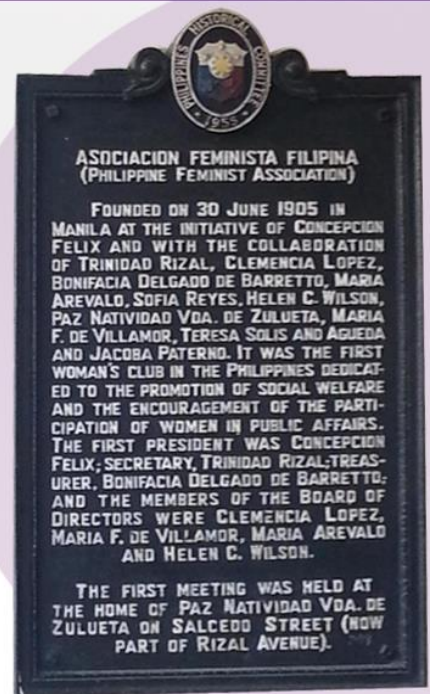
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ANSWER:

Trinidad was part of the **Asociacion Feminista Filipina**, the first feminist organization in the Philippines.

They worked to increase female presence in political office, increase reforms for prisons, education, and labor sectors, and combat prostitution and gambling in the country.



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TRIVIA QUESTION #5

In 1937, Filipinas won the right to vote. What was the quota of women voters required by the 1935 constitution ?



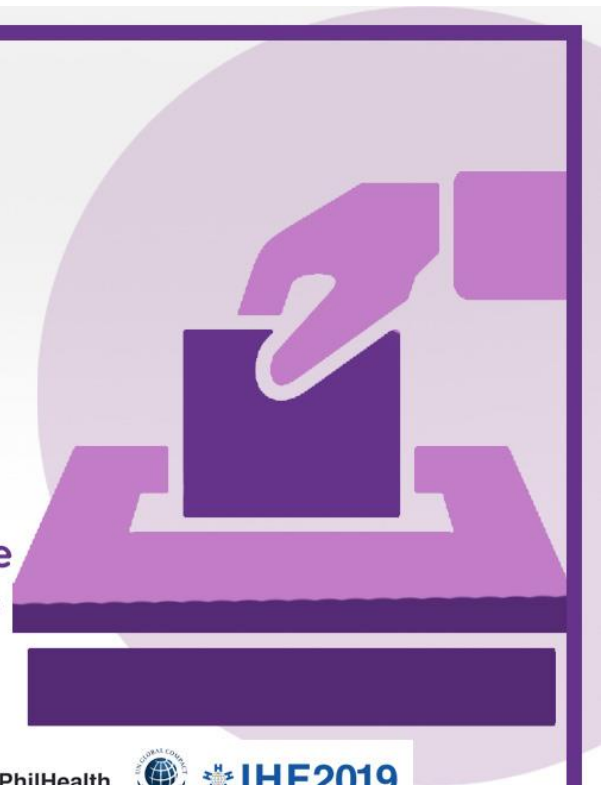
ACCREDITATION
CANADA
Better Quality. Better Health.



IHF2019
ASSOCIATE MEMBER

ANSWER: 300,000

Women's suffrage was included in the 1935 Constitution, with the requirement that it will be passed with a vote of at least 300,000 women voters, a rather steep threshold at that time. Suffragists worked hard to achieve this target by raising awareness. The bill was passed when 444,725 Filipinas voted yes.



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Strengthen the means of implementation and revitalize the global partnership for sustainable development

“The measure of a country's greatness is its ability to retain compassion in times of crisis.”

**Thurgood Marshall
1908-1993**



The **Manila Doctors Hospital Corporate Social Responsibility Circle of Partners** (MDH CSR Circle of Partners) now composed of more than 100 organizations seeks to improve the harmonization of resources and actions on health, gender equity, climate action, disaster response and collaborative response to humanitarian crisis. This also ensures greater accountability and impact.



Thank You FOR CONTRIBUTING TO MDH R.E.D.I. FOR BATANGAS

Photo Credits:
John Ray Ebor
iCare Compassion Ministries

We appreciate each of your contributions.

With everyone's swift and generous response to the disaster, we were able to turn over **132 boxes** and **9 sacks of in-kind donations** (linen, toiletries, clothes, food items, and medicines) to communities affected by the eruption of Taal Volcano through our partnership with iCare Compassion Ministries and Philippine Marketing Association.

BUSINESS PLANNING AND
DEVELOPMENT DIRECTORATE

CARDIOVASCULAR
CATHETERIZATION
LABORATORY

CORONARY CARE UNIT

DEPARTMENT OF LABORATORY
MEDICINE

DEPARTMENT OF
REHABILITATION MEDICINE

DIETARY DEPARTMENT

FACILITIES MANAGEMENT
DEPARTMENT

INTENSIVE CARE
UNIT-ACUTE STROKE UNIT

INTERNAL AUDIT

LINEN AND
HOUSEKEEPING SERVICE

MEDICAL DIRECTORATE
OFFICE

NEONATAL INTENSIVE
CARE UNIT

4C NURSE STATION

11F NURSE STATION

15F NURSE STATION

105 NURSE STATION

20F NURSE STATION

OB-GYN COMPLEX

OPERATING ROOM
COMPLEX

DEPARTMENT OF
OUTPATIENT SERVICES

PHARMACY DEPARTMENT

PROCUREMENT
DEPARTMENT

PULMONARY PHYSIOLOGY
AND SLEEP LAB

RADIOLOGIC IMAGING
CENTER

SECURITY SERVICE

THE H.U.B.

TREASURY DEPARTMENT

MR. FRANCIS ARCILLA

MS. CHRIS ARCILLA

MS. MA. CRISTINA DESUYO

MR. JULIUS KABILING

DR. KAREN LEE-ONG

MS. MARGARET PEARL
LAFORTEZA
(EXTERNAL PARTNER)



BAYO

November 9 at 6:19 PM · 🌐

Last November 3, we promised to donate 50% of our online sales to the victims of Typhoon Rolly. We're proud to say that the proceeds have been put to good use.

[#Bayo2020](#) [#BayoPH](#) [#WeEmpower](#) [#WeProtect](#) [#WeCare](#)



Thank you, **BAYO**, for contributing to **#TindogCatanduanes**.

BAYO, a fellow member of the United Nations Global Compact (UNGC), included **Manila Doctors' campaign as one of their beneficiaries** for their effort to help the survivors of **#TyphoonRolly**.

We appreciate BAYO's *cash donation* and *ready-to-use water-repellent facemasks* for *kids and adults* to our *kababayan* (kababayan) in Catanduanes.

BAYO is local fashion brand that promotes sustainable, ethical, and circular economy through its **#JourneyToZero** movement.

*For more information about their efforts on sustainability, you may check out:

facebook.com/bayoclothing
bayo.com.ph



Manila Doctors Hospital - Corporate Social Responsibility Office

November 5 at 2:41 PM · 🌐



KIDS AND ADULTS
REUSABLE **FACE MASKS**



FOR INQUIRIES:

Call **8558-0888 loc. 0625** and look for **KATHY JUNE / ZEANNE** or send an e-mail to CSR@MANILADOCTORS.COM.PH.



CIRCLE OF PARTNERS
MANILA DOCTORS HOSPITAL
CORPORATE SOCIAL RESPONSIBILITY OFFICE



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Better Quality. Better results.



PhilHealth
Your Partner in Health
National
Program

IHF2020
ASSOCIATE MEMBER

CSRO 2020

COLLABORATING WITH FELLOW UNGC MEMBER FOR DISASTER RESPONSE THAT TAKES INTO CONSIDERATION THE CARBON FOOTPRINT THAT MAY AFFECT OUR CLIMATE ACTIONS



Thank you for contributing to #TindogCatanduanes.

With everyone's contribution, we were able to raise a total of **PHP 164,158.75** to provide the following:

600 pcs. of 4-liter drinking water
2,064 pcs. of canned tuna
1,440 pcs. of canned corned beef
2,640 pcs. of bath soaps
9,300 pcs. of laundry detergent powder

We also received **in-kind donations** such as canned goods, instant noodles, coffee mix, powdered milk, bath soaps, and facemasks. Thank you to the **OFFICE OF THE VICE PRESIDENT** for assisting us in the distribution of the donations to the communities in **Virac, Catanduanes** affected by **#RollyPH**.



- 5A NURSE STATION
- 20F NURSE STATION
- BAYO MANILA, INC.
- The H.U.B.
- MR. JULIUS KABILING & FAMILY
- CENTRAL REPROCESSING & STERILIZATION SERVICES
- SECURITY SERVICE
- FACILITIES MANAGEMENT DEPT.
- ORL SERVICES
- DR. ROEHL SALVADOR
- MS. GILLETTE AVIANTE
- DR. SONYA RAISA PAULINO
- DR. CATHERINE OSEÑA
- INTERNAL AUDIT
- RADIOLOGIC IMAGING CENTER
- MS. MARIA ELLAINE QUE
- 19F NURSE STATION
- FINANCE DIRECTORATE
- 12F NURSE STATION
- DR. WARREN BACORRO
- DR. MALAYA CAPULONG
- WELLNESS HUB / CLINICAL NUTRITION MANAGEMENT SERVICE
- DR. HIAN HO KUA
- 10F NURSE STATION
- ADMITTING INFORMATION & TELEPHONE SERVICE
- MS. MARIA LUZ JAVIER
- PEDIA ICU
- 9F NURSE STATION
- OB-GYNE COMPLEX
- PROCUREMENT DEPT.
- 15F NURSE STATION
- NEONATAL ICU
- BUSTAMANTE FAMILY
- 11F NURSE STATION
- MS. JUDITH BACLIG
- MS. ESTELA EGUILLOS
- 3F NURSE STATION
- MS. KATHRINE MAE SILAPAN
- MS. FATIMA SECADES
- MR. ARVIN MACARULAY
- CCU-TELEMETRY
- MR. JEROME BALINGIT
- MS. LEVI GRACE AMBON-ROTA
- MS. ESTRELLA MITRA-GARCIA
- NURSING SERVICE OFFICE
- QUALITY, SAFETY & RISK MANAGEMENT OFFICE
- INTENSIVE CARE UNIT - ACUTE STROKE UNIT
- CATHETERIZATION LAB
- LABORATORY MED
- OFFICE OF THE MDH PRESIDENT
- BUSINESS PLANNING AND DEV'T.
- PHARMACY DEPARTMENT
- 8F NURSE STATION
- ER OFFICERS
- UNO & UNA MACALINTAL
- PULMONARY PHYSIOLOGY & SLEEP LAB
- MS. REXIA ANN NAKPIL
- MS. FRITZIE CABIDOY
- MS. LEIGH RICHELLE ANG
- OPD NURSES
- MEDICAL DIRECTORATE OFFICE
- DIETARY DEPARTMENT
- DEPT. OF RADIATION ONCOLOGY



CIRCLE OF PARTNERS
 MANILA DOCTORS HOSPITAL
 CORPORATE SOCIAL RESPONSIBILITY OFFICE



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 Under Quality, Better Future



PhilHealth
 Your Partner in Health



IHF2020
 ASSOCIATE MEMBER

SYNERGY

SENDING OUR DISASTER RELIEF ITEMS THROUGH OUR PARTNERS
ALREADY WORKING ON THE GROUND



Thank you for contributing for
Cagayan Valley!

Last November 2020, communities in Cagayan were greatly affected by **#UlyssesPH** and survivors are still in dire need of basic necessities, such as drinking water and rice.

From the remaining funds of the **Recyclables Program** intended for Manila Doctors CSR programs, we were able to provide **640 pcs. of 4-liter drinking water**. We also would like to thank **DR. JOCELYN YAMBAO-FRANCO** for donating **9 sacks of rice**.

Our utmost gratitude to **OPERATION BLESSING PHILIPPINES** for assisting us in the distribution of the donations to these communities.



CIRCLE OF
PARTNERS
MANILA DOCTORS HOSPITAL



ACCREDITATION
CANADA
Health Quality Improvement



PhilHealth
Your Partner in Health



IHF2020
ASSOCIATE MEMBER



Responding to the needs of fire victims in our adopted community during the pandemic

SUPPORT FROM OUR PARTNERS FOR OUR PANDEMIC RESPONSE



***Thank you for your continuous support,
Office of the Vice President!***

Throughout the pandemic, your contributions truly made a difference, like the Ikea Shelters, PPE, and trusting us with the internal processing of your financial support in order to provide uninterrupted assistance to both private and social service patients.



CIRCLE OF PARTNERS

CSRO-2020



ACCREDITATION
CANADA



PhilHealth
Best Partner for Health



IHF2020
ASSOCIATE MEMBER





Alvarez



Edit Profile



Thank you to my Manila Doctors Hospital family for keeping us in your thoughts during this pandemic. Thank you for your support! We feel the love across the miles!

#proudMDHalumna

#MDH-ORLtrained

#RMPHthanksMDH



249

8 comments

SENDING SUPPORT THROUGH HARMONIZATION OF RESOURCES TO OUR FELLOW FRONTLINERS

iCare Compassion Ministries (Reusable PPE coveralls) and Caritas Manila (PPE coveralls, gloves, face shields) and MDH ENVICOM (linens).

These were sent to Roxas Memorial Provincial Hospital in Capiz, a COVID designated hospital.



Turn-over of reusable, environment friendly coveralls and face shields to help protect our Women and Men in uniform of the Manila Police District who are tasked to assist in transporting patients needing hospitalization. Items provided by iCare Compassion Ministries Foundation and Caritas Manila.

GOOD GOVERNANCE AND INCLUSIVE PURSUIT OF SUSTAINABILITY





The Agora Awards is considered as the highest marketing distinction in the Philippines. The Philippine Marketing Association established the awards to shine a spotlight on Filipino marketing excellence, with an emphasis on ingenuity, versatility, and innovation. Forty years since its humble beginnings, the Agora Awards continues to celebrated individuals and companies who have made significant contributions to the marketing profession and whose products and services have improved the Filipino's way of life.

Realizing the need to recognize the efforts of these outstanding marketers, the Philippine Marketing Association pioneered the Agora Awards, ***an award-giving body that gives due recognition to marketing excellence in the Philippines. Since 1979, the Agora Awards has been setting the Philippine Marketing scene afire, honoring many deserving practitioners with its now much coveted Agora trophy, and serving as an inspiration and standard for marketing excellence in the Philippine and the Asia-Pacific Region.***



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