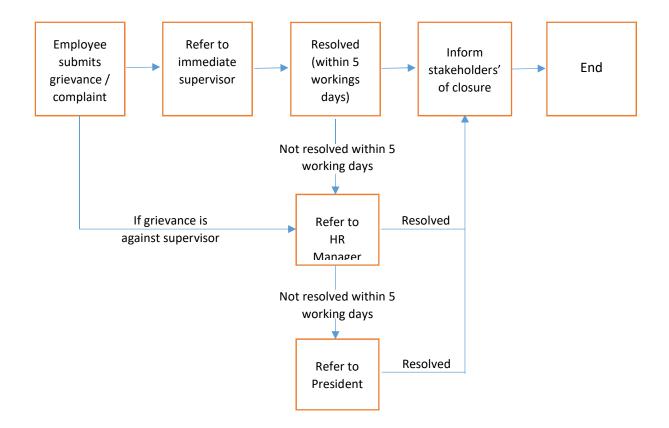


Appendix C

Grievance process illustration



Stakeholders

- Employees(s) who raised the grievance
- Immediate supervisor
- HR Manager