THE UNITED
NATIONS GLOBAL
COMPACT
PROGRESS REPORT
GC-2020







- 19 20 ORGANIZATION AND MANAGEMENT
- 21 22 OUR STAKEHOLDERS
- SOCIAL 23 - 32

Human Rights (UNGC)

Labour Practices and Decent Work (UNGC) Society

- 33 43 ENVIRONMENTAL (UNGC)
- 44 48 ETHIC AND INTEGRITY (UNGC)
  - 49 REWARDS



# ABOUT THE REPORT

Mersin Uluslararası Liman İşletmeciliği A.Ş. (MIP) became the first company in its sector to sign and support the "UN Global Compact" implemented by the United Nations in 2000.

After the "UN Global Compact", which was signed in 2014 under the main headings of "Human "Labour Force", Rights" "Environment" and "Anti-Corruption" and consists of 10 universal principles, we aim to share this awareness with all stakeholders with our annual progress reports that have adopted for we sustainability and to continue our sustainability journey by further developing our report that we prepared and published in the excitement of breaking new ground in this field.

Our commitment and dedication to these principles and values has been increasing since the first day we became a party in line with the "adopt-support-practice" framework and in the light of these principles, our development-oriented approach forms the basis of all our operational processes, including our company policies and corporate culture.

In our 2nd progress report, we included the studies carried out by Mersin Uluslararası Liman İşletmeciliği A.Ş. (MIP) on sustainable development throughout the year in 2020. Accordingly, the data in the progress report we published the second one reflects our performance between 01 January 2020 - 31 December 2020 and this report is prepared in English and Turkish on an annual basis.

We have prepared the MIP GC2020 Progress Report (COP) on the basis of the principles of the United Nations Global Compact (UNGC), which we are a party to in 2014.

# MESSAGE FROM GM

MIP, the first terminal operating signatory party of the United Nations Global Compact (UNGC) 2014, emphasized its commitment to protecting human rights principles, fighting corruption, providing a sustainable business model and paying attention to our environment. We are proud to be a pioneer in the port management sector.

MIP is an industry leader. In this context, we have always supported our approach to business with our core principles that complement the key components of UNGC. Mutual trust, commitment to excellence, human focus, innovation and customer loyalty constitute the basis of the work we do every day.

I am pleased to say that MIP has taken great steps in the 2019-2020 period and has implemented a wide range of initiatives and projects that bring us closer to the main objectives of UNGC. These include Corporate Social Responsibility (CSR) projects that will support our local people such as Hope Forest project, Mersin Water Sports and Life Center sponsorship, Mersin International Port Primary School construction, Mersin Logistics Training Center Project, 100% Support to Education project.

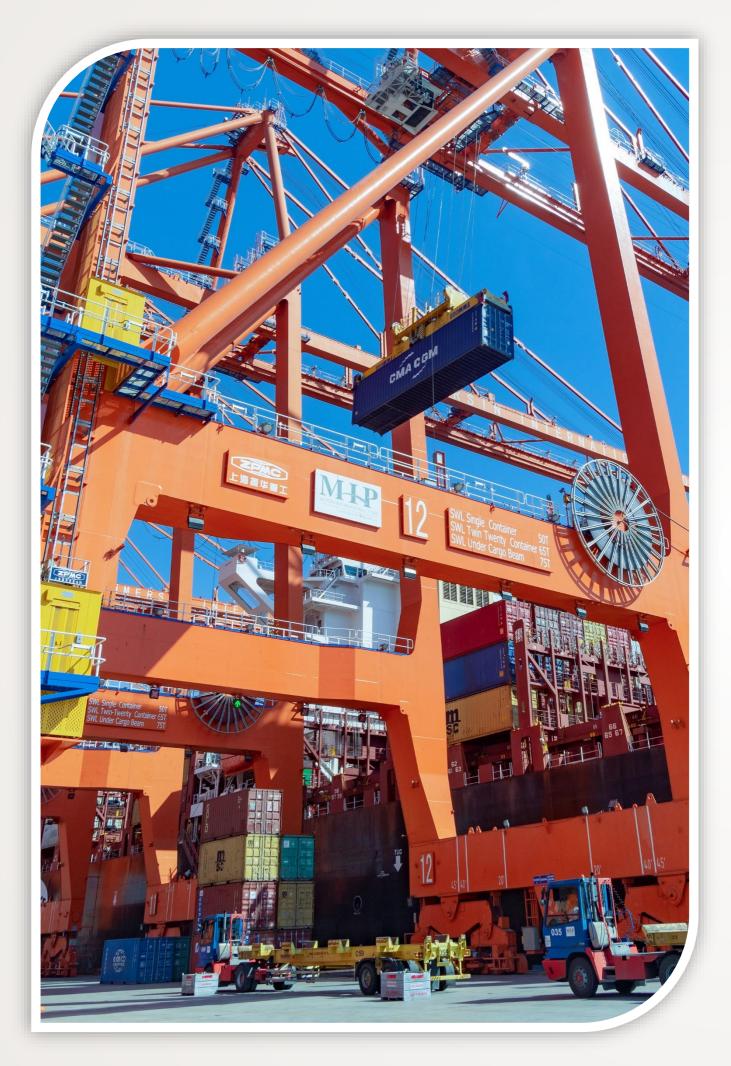
Beyond our public projects, we also strive to reduce our carbon emissions in the port with the awareness of being a sustainable company that takes care of the environment. In addition to supporting recycling within our terminals, our "Protect Green" campaigns have enabled careful disposal and discharge of waste oils and environmentally sustainable reuse of water. We also use LED lights with automatic sensors in our solar and terminal buildings to heat our waters.

Within MIP, people are our greatest asset. Mutual trust, one of our most fundamental values, has become a part of the work we do, and the way we create our working environment has ensured respect and open communication among all our employees. While respecting the privacy and personal information of each individual, we ensure that equal opportunities are offered to all of them. MIP respects human rights and observes the legal rights of our employees, supports unionization efforts and combats child labour.

We will continue to bring together our stakeholders and the public to ensure that MIP creates positive effects both within our terminals and in the local community.

As a supporter of progress and change, I am looking forward to future innovative ideas and developments beyond those included in this report in order to continue to emphasise our commitment to the UNGC.

Johan Van Daele General Manager Mersin Uluslararası Liman İşletmeciliği A.Ş.



# THE UNITED NATIONS GLOBAL COMPACT

# 10 Principles

The United Nations Global Compact brings businesses together with UN institutions, labour, civil society and governments in order to bring ten universal principles in the fields of human rights, labor, environment and anticorruption to a better position. With the power of joint action, it aims to make these ten principles a basic practice in business activities around the world and to accelerate actions to support the wider goals of the United Nations.



**Principle 1:** Business should support proclaimed human rights and respect them. **Principle 2:** Business should not be complicit in human rights violations.



**Principle 3.** The business community must promote the freedom of trade unionisation and collective bargaining of employees.

**Principle 4.** Forced and compulsory employment should be stopped.

**Principle 5.** All kinds of child labour should be stopped.

**Principle 6.** Discrimination in recruitment and placement should be stopped.



**Principle 7.** Business should support precautionary approaches to environmental issues.

**Principle 8.** It should support all kinds of activities and formations that will increase environmental responsibility. **Principle 9.** It should support the development and dissemination of environmentally friendly technologies.



**Principle 10.** Business must fight all forms of corruption, including bribery and extortion

# MISSION, VISION & VALUES



# **OUR MISSION**

In Turkey and the Eastern Mediterranean Region, we aim to be in

- Operational Excellence
- Continuous Innovation
- Customer Orientation
- Being known and preferred port with Dedicated Team

Strengthening its
position as a leading
port of Turkey and
the Eastern
Mediterranean
Region.







# **Mutual Trust**

We believe in the need to build mutual trust to build successful partnerships with stakeholders.

# **Decisiveness in Excellence**

We are committed to providing reliable and best service by following the developments in our business processes.

02

# **Innovation**

We believe in innovation to thrive and creativity to overcome challenges.

# **People-oriented Approach**

We value each of our team members and give them the opportunity to maximise their potential talents.

Customer Commitment

We work to maximize customer satisfaction and support their success. We listen to their needs and respond to their needs.

# CORPORATE PROFILE

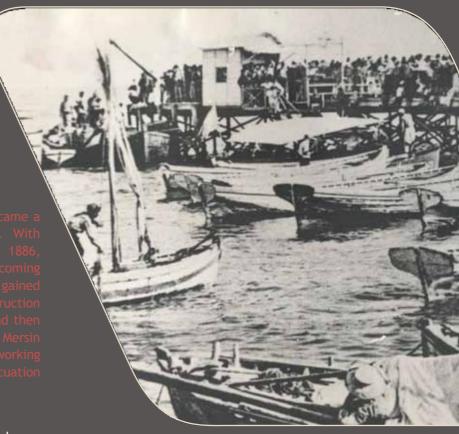
# HISTORICAL DEVELOPMENT OF MERSIN PORT

Mersin, a small fishing village in 1841, became a sub-district in 1850 and a district in 1865. With the opening of Adana-Mersin Railway in 1886, there was an increase in the number of incoming and outgoing vessels in the district, which gained importance in terms of scaffolding construction since 1860, and the "Stone Scaffolding" and then "Customs Scaffolding" were built by Mersin Municipality by seeking faster working opportunities for the evacuation and evacuation of these vessels.

Due to the rapid increase in maritime trade, an experienced port management was needed and MERSIN PORT COMPANY was established on August 29, 1927 in partnership with Seyrisefain Agency, Mersin, Tarsus, Seyhan and Ceyhan Municipalities and Mersin Chamber of Commerce and Mersin Private Accounting.

The company was damaged due to natural disasters and was decided to be transferred to the government after the liquidation decision was taken in 1942. In accordance with Article 6 of the National Protection Law with 400.000 TL price, The decision numbered K/323 on the transfer of the State Railways and Ports was adopted with the decision of the Council of Ministers dated 14 May 1942 and published in the Official Gazette numbered 5106 on 9 May 1942 and numbered 2/17874.

The construction of Mersin Port started on May 3, 1954 in a modern and conservative manner and the construction was carried out by the Royal Dutch Port Construction Company. The port, which was rebuilt with all its facilities, was opened to operation in a modern sense in 1962.



The construction of Mersin Port started on 3 May 1954 in a modern and conservative manner and the construction was carried out by the Royal Dutch Port Construction Company. The port, which was rebuilt with all its facilities, was opened to operation in a modern sense in 1962.

# MERSİN ULUSLARARASI LİMAN İŞLETMECİLİĞİ A.Ş. (MIP)

According to the latest published statistics for 2020, MIP is the operator of Mersin International Port, which is the largest port in Turkey in terms of total cargo volume and import and export container handling. Mersin International Port is located in the southern part of Turkey, in the north-eastern corner of the Mediterranean Sea. Thanks to its location and connection facilities, it is one of the main import and export gates of the industrialized, central and south-eastern cities of Turkey. International trade between Middle East neighbouring countries plays an important role in the hinterland of Mersin International Port. At the same time, Mersin International Port, which is at the intersection of the basic maritime routes, is located as a potential transfer port for transit traffic in the Eastern Mediterranean Region.

Mersin International Port extends to an area of approximately 112 hectares, which is the largest area in Turkey. It has a total of 21 docks, as for 9 containers and 12 multi-purpose operations. It has a comprehensive local cargo base with over 20 containers and 11 Ro-Ro lines that make regular visits and connect Mersin International Port to approximately 100 ports around the world. Mersin International Port provides direct service to 5 continents with an annual capacity of 2.6 million TEU containers and over 10 million tons of conventional cargo handling, directly employing more than 3,000 people and indirectly employing more than 25,000 people. In May 2007, MIP established a 50% relationship between Akfen, one of Turkey's leading infrastructure investment conglomerates, and PSA, one of the world's global port operators.

It was established in Turkey as a 50% joint venture. The Company was established solely for the purpose of operating and developing Mersin International Port and obtained these rights by means of a 36-year privatization agreement valid until 2043 in May 2007.

With the participation of Australian Fund Company IFM among its shareholders in 2017, the joint structure of Mersin International Port (MIP) changed to 10% Akfen,51% PSA and 39% IFM.



Mersin International Port extends to an area of approximately 112 hectares, which is the largest area in Turkey. It has a total of 21 docks, 9 containers and 12 multi-purpose. It has a comprehensive local cargo base with over 20 containers and 11 Ro-Ro lines that make regular visits and connect Mersin International Port to approximately 100 ports around the world.

Mersin International Port (MIP) is connected to industrialized cities of Turkey such as Ankara, Gaziantep, Kayseri, Kahramanmaraş, Konya and bordering countries such as Syria, Iraq and CIS by rail and road. It is one of the main container ports in the Mediterranean Region with its transfer and hinterland connections to the Middle East and Black Sea. Mersin International Port (MIP) meets a significant part of Turkey's export & import volume with its wide hinterland, easy transportation facilities and trained human resources.

Mersin International Port (MIP) is one of the leading ports not only in Turkey but also in the Eastern Mediterranean with its geographical location, capacity, wide hinterland as well as the advantages provided by the ease of multimodal connection to domestic and international countries. Mersin International Port (MIP), free zone, railway transportation, strong truck fleet in the region, Adana Şakirpaşa Airport 69 km away, has all the possibilities for logistics activities with its logistics culture from the past and advanced human resources structure in this direction.



### RAILWAY TRANSPORT

MIP (Mersin International Port) is connected to Gaziantep, Kayseri, Kahramanmaraş, Konya, Karaman, Ankara and other industrial cities and international train stations.

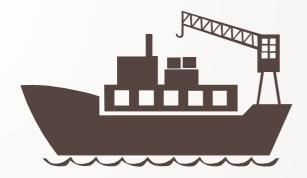
In addition, there are 4 line railway terminals providing container transportation within the port area. The terminal can serve Ankara, Kayseri, Konya, Gaziantep, Kahramanmaraş, Iraq, Iran and other regional loads with expert personnel and appropriate equipment.

# **ROAD TRANSPORT**

Mersin International Port is connected to Gaziantep, Kayseri, Kahramanmaraş, Konya and developed industrial cities by highway.

In addition, effective road transportation enables access to Middle Eastern countries.





# **FREE ZONE**

Mersin Free Zone is adjacent to Mersin International Port and is connected by a highway called "corridor" within the port.

The proximity of Mersin International Port to the free zone positively affects cargo traffic and saves cargo owners time. Mersin International Port is the only port in Turkey that can be connected to the free zone by corridor.

# **PORT SERVICES**

Mersin International Port (MIP) is the import and export gate of Central Anatolia, Mediterranean, Eastern and South-eastern Anatolia Regions.

MIP, which is also the transit center of Middle Eastern Countries, is connected to domestic and Middle Eastern Countries by land, air and railways. Thanks to the rich facilities in the port, all types of cargo are provided with container, general cargo, project cargo, Ro-Ro, dry bulk cargo and liquid bulk cargo, passenger, vessel-to-container direct bulk cargo services. MIP is the only port in Turkey that can provide all port services in the same area. In the port with 21 piers, loading-unloading services can be provided to nearly 30 ships at the same time depending on their size. An average of over 30 million tons of cargo is handled annually.



# CONTAINER SERVICES

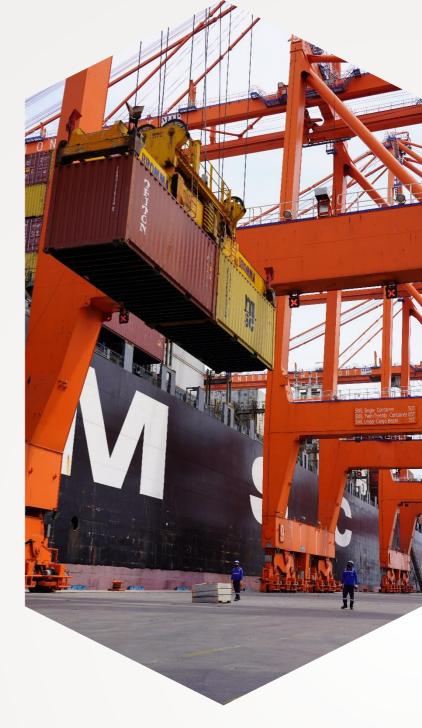
Mersin International Port (MIP), one of the largest container ports in the south of Turkey, serves the wide industrial hinterland of the region and makes a great contribution to Turkey's foreign trade. It is connected to all the main ports of the world with more than 20 container lines that make regular stops. Container Terminal, which has a total dock length of 1.485 meters and a depth of 15.8 meters, provides uninterrupted service 24/7 with modern equipment.

It is connected to all the main ports of the world with more than 20 container lines. Container Terminal, which has a total dock length of 1470 meters and a depth of 14 meters, provides 24/7 uninterrupted service with modern equipment.

- Loading/Evacuation / Re-shipment/ Cabotage
- · Lashing / Unlashing and Twistlock Service
- · Container Internal Load/Unload
- Inspection, Full Detection, X-Ray, Weighbridge
- $\bullet 15,000 \text{ m2}$  area allocated for inspection and full detection service only
- 12 scales placed in suitable areas
- Reefer Container Services(PTI)
- 1250 plug capacity
- IMDG Container Services

# CONTAINER INFORMATION MANAGEMENT SYSTEMS

- •Container operation tracking over the web with 24/7 work order,
- •Network structure that provides wireless data communication and security in a total of 112ha ports and expansion areas,
- •24/7 monitoring of port and expansion areas with 300 CCTV cameras, performing all port operations with Terminal Operation Operating System (TOS) and online monitoring of port users' operations through the system.













# CONVENTIONAL CARGO SERVICES

### Bulk Solid Loads

Up to 30.000 tons loading and unloading service can be offered per day to 60.000 tons post-panamax vessels.

# Bulk Liquid Loads

Loading and unloading of all kinds of bulk-liquid cargo except oil and its derivatives can be done with 4 portable dock platforms and 2 fixed product lines

# Project Cargo Loads

Project cargo handling capacity is 140 tons on part basis with port equipment.

More than 140 tons of project cargo can be served by supplying ship crane or suitable cranes.

# General Cargo Loads

Evacuation and loading services can be provided in 12 docks with 3 direct railway connections.

In this way, import/export loads can approach the docks with railway connections and be loaded directly on the wagon.

# CAPACITY AND FEATURES

Multi Purpose Docks	12
Direct Railway Linked Docks	3
Landing Vessel Length	387 m
Total Dock Length	3.370 m
Storage Area	13.517 m <sup>2</sup> indoor 469,700 m <sup>2</sup> outdoor
Ro-Ro Field	127.600 m <sup>2</sup>

# CFS SERVICE

Internal filling and unloading operations are carried out with both workmanship and equipment for all types of cargo subject to the import, export and transit regime in the CFS Fields.

In addition, internal filling and internal unloading services are provided daily to the wagons by train services for the loads of other regions including Gaziantep, Kahramanmaraş, Kayseri, Konya, Ankara and Iraq.



# IN CFS SERVICES FEATURES THAT MAKE THE DIFFERENCE

- 180.000 m2 CFS Site
- Annual business volume up to 300,000 TEU
- 700 containers of mineral and marble filling capacity per day
- · Internal filling to wagons and internal unloading service from wagons
- · Railway connected CFS sites
- Railway connected bulk, solid load filling pool
- Rich equipment park with a lifting capacity from 3 tons to 45 tons
- Equipment and attachments to support labour CFS services
- CFS service for heavy parts other than standard loads, project loads, yachts, etc.



### RAILWAY SERVICES

There are four line railway terminals within Mersin International Port area.

In 2023, the terminal length, which is 450 meters with 2 existing RTGs, will be increased to 700 meters.

Features that Make the Difference in Railway Services;

- •Discharge and loading directly from wagons with railway connection to five docks
- Internal filling and internal unloading services directly from wagon to container, from container to wagon
- •Train services for the loads of other regions including Gaziantep, Kahramanmaraş, Kayseri, Konya, Ankara and Iraq

### RO-RO LOADS

- 8 docks suitable for Ro-Ro cargo handling
- •4 Simultaneous loading/unloading on the Ro-Ro vessel
- Annual 150,000 vehicle handling capacity
- •Loading and unloading from the ramp from Ro-Ro vessels with forklifts with lifting capacity up to 45 tons
- Regular weekly Ro-Ro cruises to Cyprus and Italy ports
- •Transit center for Middle Eastern countries such as Iraq, Syria and Turkic Republics

# FUEL STATION WITHOUT SPECIAL CONSUMPTION TAX

With the fuel station in the port area, Ro-Ro vehicles carrying export cargo are provided with fuel supply without SCT and VAT.

### PASSENGER TERMINAL

Mersin International Port (MIP) also meets tourism needs in the region.

Located in the heart of the Eastern Mediterranean, MIP has become a frequent destination for cruise ships in the Mediterranean with regular flights to Syria, Lebanon and Cyprus. There are suitable docks for cruise ships and an area of 3,500 m2 for the vehicle park right next to the dock.

# MARINE SERVICES (Pilot-Towing)

Pilotage and towing services are provided 24/7 to all ships coming to the docks of Mersin International Port in the area protected by jetty and to the docks and scaffolds of Free Zone, Attaché, Nato/Petroleum Office in the jetty and to the buoy facilities of the companies handling petroleum products outside the jetty.

In our port, marine services are maintained by

- 2 tugboats 60 ton BP ASD type
- 1 tugboat 45 ton BP ASD type
- 1 tugboat 30 ton BP ASD type
- 2 tugboats 30 ton VOITH type
- 2 pilot boats
- 4 mooring boats

# MERSİN INTERNATIONAL PORT EMH 2 EXPANSION PROJECT



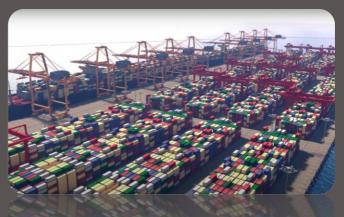
Within the scope of the project, a total length of 880 meters will be reached with the construction of a new 380 m long quay in addition to the existing 400 m EMH I quay. With the extension of the EMH Terminal, two 400-meter long mega vessels, which are the largest vessels in the world, can be served simultaneously and vessel waiting times can be optimized.



The capacity of the port will be increased from 2.6 million TEU to 3.6 million TEU, so that seaport users can be provided uninterrupted and high-level service. 500 people will be directly employed and 5000 people will be indirectly employed.



While the investment to be made with a budget of 375 million dollars adds value to the logistic identity of the city, EMH2 infrastructure investments will be transferred to TCDD at the end of the concession agreement and the investment will be the permanent value of Mersin.



Aiming to provide uninterrupted service to port users with an additional capacity of 1 million, MIP will invest additional equipment including 4 quay cranes and 24 field cranes in EMH2 Terminal, which is planned to be operational at the end of 2022.



MIP, which tries to optimize its operational processes and maintain its productivity level with the expectation of additional capacity, will continue to bring the projects that will contribute more to the economic development of the port and the region to Mersin Port with the support of all its stakeholders in order to make providing high-level service to its current and potential customers sustainable.



			MAXIMUM VESSEL		CAPACITY
	TOTAL DOCK LENGTH (m)	MAX. TEU	LOAD(m)	DRAFT (m)	CONTAINER (TEU)
Before	3.370	14.000	368	15	2,6 m
After	4.686	> 20.000	400	17,5	3,6 m

# **ORGANIZATION**

AND MANAGEMENT

Our main responsibility to our stakeholders is to continue our sustainable development with a accountable and transparent management model. As a company that conducts all its operations internationally in its sector, we adopt and base contemporary and modern management practices.

Accordingly, the General Assembly of the company, which meets once a year, is our highest decisionmaking body.

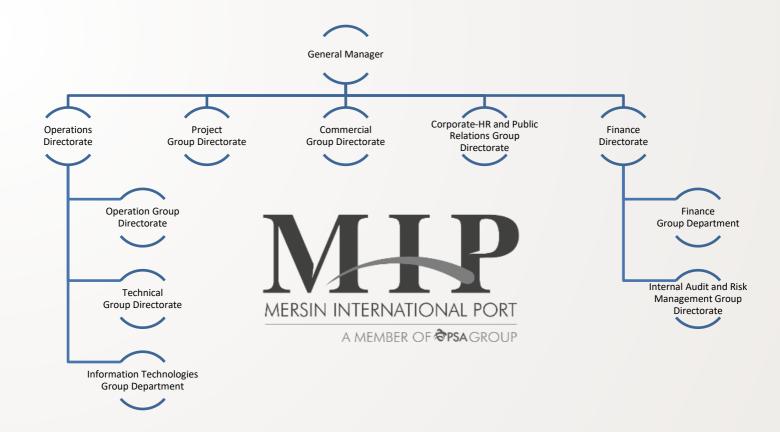
With the decision of the Board of Directors dated September 15, 2020 and numbered 2020/7, it was unanimously decided to approve the respective Chairman and Members of the Committees consisting of the Remuneration Committee, Investment Committee, Audit and Risk Committee of our Company for a period of 3 (three) years. **Duties** and responsibilities of the committees have been determined by the Internal Directive.



	Hamdi Akın		
	Flemming Dalgaard		
	Zafer Kurtul		
	Sacha Denys		
Board of Directors	Deepa Bharadwaj		
Directors	David Antonius Yang		
	John Arthur Phillips		
	Lim - Pek Suat		
	Hak Sen Vincent Ng		
	Zafer Kurtul		
Remuneration	Deepa Bharadwaj		
Committee	David Yang		
	Sacha Denys		
	David Yang		
Investment	Vincent Ng		
Committee	Flemming Dalgaard		
	Deepa Bharadwaj		
	Flemming Dalgaard		
udit and Risk	Deepa Bharadwaj		
Committee	Hak Sen Vincent Ng		
	Lim Pek Suat		



# MERSİN ULUSLARARASI LİMAN İŞLETMECİLİĞİ A.Ş (MIP) ORGANIZATION CHART



# **STAKEHOLDER**

# **PARTICIPATION**

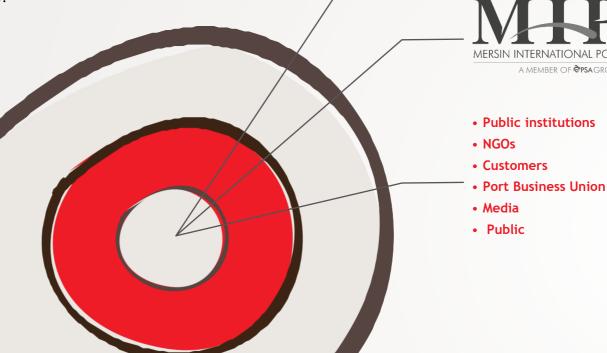
As Mersin Uluslararası Liman İşletmeciliği A.Ş., we implement various internal and external communication activities in a systhematic way by clearly sharing the developments and information with our stakeholders in operational sense.

Accordingly, we share our commitments and practices related to the Global Principles with our stakeholders and use corporate web sites, internal and external communication networks, internal and external meetings, media and communication channels, etc., to reach our stakeholders defined below.

Shareholders

 Company employees

A MEMBER OF \$PSAGROUP



# **MEMBERSHIPS**

# MERSIN LOGISTICS PLATFORM

It is an organization created to use Mersin's existing potential and to bring Mersin to its rightful place nationally and internationally in logistics, one of its leading sectors. Mersin Logistics Platform was established to determine and implement the logistics strategy of the city within the scope of RIS-Mersin project, which started with the aim of making Mersin province a "logistics base" for the provinces, Middle East and Commonwealth of Independent States (CIS) in its large hinterland on a national scale. MIP is an active member of Mersin Logistics Platform, which it looks at as an important project in terms of sectoral development.



# OTHER MEMBERSHIPS

### **MDTO**

• Mersin Chamber of Shipping

# **MTSO**

• Chamber of Commerce and Industry

# DEİK

• Foreign Economic Relations Board

### **TURAB**

• Turkish-Arab Businessmen's Association

# TURKLIM

• Port Operators Association of Turkey

# DTD

• Railway Transport Association

### **TOBB**

 Turkish Union of Chambers And Commodity Exchanges (Maritime Sector)

# AKIB

• Mediterranean Exporters' Unions

# **MESIAD**

• Mersin Industrialists and Businessmen's Association

### **YASED**

• International Investors' Association



# **HUMAN RIGHTS (UNGC)**

United Nations Universal Declaration of Human Rights As MIP, social responsibility constitutes an important part of our commitment. According to this commitment, we are constantly working to improve and improve our social performance so that no one who contributes to our success by setting high goals and integrating human rights issues into our daily business activities is deprived of human rights and is not psychologically or physically harmed.

# LABOUR PRACTICES AND DECENT WORK (UNGC)

Mersin Uluslararası Liman İşletmeciliği A.Ş. is founded on the values we define as "our basic values" by aiming to manage the human resource, which is the guarantee of its vision and mission, in the most effective way.

Our policy is to promote a qualified, versatile and quality-oriented workforce by supporting the knowledge and skills, superior performance and commitment of our employees.

We aim to ensure the sustainable superior performance of the company's workforce by ensuring that company values are shared, adopted and implemented by each employee.

In order for our Human Resources policy to be understood correctly by all our employees, our principles have been developed depending on our values:

- •Our basic principles in our relations with employees are to establish mutual trust and respect, to adopt transparent and open communication, to protect the confidentiality of personal information and to support the principle of giving equal opportunities to employees.
- All processes in MIP are created in compliance with the law and legislation.

Therefore, employees are expected to act in accordance with the Company's Code of Ethics and Disciplinary Procedure. These rules for maintaining motivation and peace of work in the workplace are defined by procedures and we take due care to ensure that these rules are made for the own interests of employees.

- •Our employees are the most important key to MIP's success. Therefore, our strategy is to place the right people in the right job.
- Every new individual participating in MIP will be part of our integrity, realize the company's vision and mission, and ensure the continuation of our company culture. Therefore, we also pay attention to the suitability of candidates for our company culture.
- •Based on the fact that a balanced personal and professional life of the employee will increase productivity, we create an appropriate working environment not only for the physical, environmental and occupational health of the employees, but also for their mental and emotional health.
- •Based on the importance of "Learning Organization" and the fact that our employees are our most valuable assets, we attach importance to training planning, career management and performance management to motivate our employees and maintain our workforce presence.

### UNION AND COLLECTIVE BARGAINING

MIP supports unionization among its employees. Accordingly, regardless of its level or competence, all our employees are entitled to establish trade unions for the protection of individual and common interests and to be a member of the trade unions according to 23 the percentage distribution according to the trainings given to our Employees.

As MIP, it recognizes the roles of trade union representatives in this regard and there is no discriminatory attitude towards these representatives. In addition, the employees specified for union activities are given paid leave and all the facilities required to announce the activities to the personnel in the workplace are included.

# FORCED LABOUR AND CHILD EMPLOYMENT

MIP does not employ personnel under the age of forced or employment within the conditions determined by the International Labour Organization and laws. It interacts with all stakeholders in the fight against child employment.

### LEGAL RIGHTS OF THE EMPLOYEES

An attitude is exhibited by looking at the rights of our employees arising from the provisions of the labor law and the terms of the labor contract from the perspective of human rights, not within the framework of obligation. There is no discrimination or different treatment based on language, race, gender, political opinion, philosophical belief, religion and sect and similar reasons in relation to both recruitment and work.

### DISABLED STAFF EMPLOYMENT

We care that people with disabilities adapt to society and find more place in the public sphere and provide employment for people with disabilities at the rates stipulated by the law. Disabled employment rate across MIP is 3.05%.

### OCCUPATIONAL HEALTH AND SAFETY

### **Employee Health**

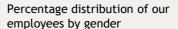
As MIP, we continuously work to ensure improvement in all areas of work while aiming the satisfaction of our employees. Our company, which takes care of the quality of life of its employees, is constantly informed by our workplace physician in order to support our employees in health issues and these studies are supported by informative publications published through the mipconnect portal. In addition, our workplace health unit teams follow the routine health checks of our employees and ensure that periodic checks are carried out again. In addition, our workplace infirmary within our company provides services to all our employees on health issues 24/7.

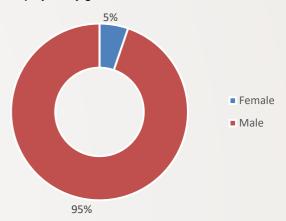
### **Occupational Safety**

All conditions are fulfilled in order to ensure occupational health and safety in our companies and our Occupational Health and Safety regulations and procedures are applied in order to prevent possible occupational accidents and occupational diseases. In accordance with the Regulation, the Board and subcommittees on Work Health and Safety have been established and they continue to work continuously in order to prevent all identified risks in the port.

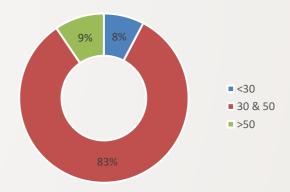
In order to ensure the safety of our employees and work and to minimize the risks of accidents, all our personnel have been provided with occupational safety trainings and these trainings are repeated at specified periods. In addition, short informative films about occupational safety are continuously shown on the screens in our port social facilities.



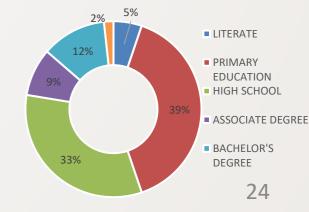




Percentage distribution of our employees by age



Percentage distribution of our employees according to their educational status



### **EMPLOYEE MOTIVATION**

**Motivation Questionnaire**As MIP, we organize a motivation questionnaire to get opinions of our employees about their expectations and needs and evaluate their company The Motivation Survey enables the belonging. planning of applications that will increase the motivation of our employees, while ensuring action for medium and long term improvements. In order to increase the applicability of the action plans, it has been decided to conduct this survey every year.

### Make the Difference with Your Idea

The opinions of our employees are very important to us. Based on this understanding, we enable our employees to share their valuable ideas that will make a difference, increase the quality of service, contribute to occupational safety and add value to the company through wish suggestion boxes mipconnect portal. We reward the ideas selected by the evaluation board and ensure that they are implemented in our operational processes.

### SOCIETY

As MIP, we act with the awareness of protecting the rights of the society we are in and continue our contributions to this process with our social responsibility projects without slowing down.

# 2019 'Clean Sea' Training and Coastal Waste Collection

"Clean Sea Training and Coastal Waste Collection" activity has been successfully completed. 16 different teams organized under the leadership of Mersin City Council and under the coordination of Mersin Maritime Chamber of Commerce collected waste in 6 different categories.

MIP employees participated in training and waste collection activities under the heading of "plastic, glass, paper, metal, butts and other waste«. At the end of the event, 318 kilograms of solid waste were collected from the shores.

# 2019 Recycling Parks Project

"Mersin International Port Primary School" garden, which was undertaken by MIP and transferred to the Directorate of National Education, was built as a children's park with port recycling materials. It is aimed to increase the number of MIP Recycling playgrounds launched in 2019 in order to increase recycling awareness.

# 2019-2020 Seedling Campaign

In 2019, 3000 saplings were planted in Mersin with the participation of our employees. In 2020, 3000 saplings were planted in cooperation with the Regional Directorate of Forestry and a certificate was obtained.

# **MIP's Green Projects**



# 2020 Forest of Hope

MIP supported the raising of sustainability awareness by creating 2 separate "Forests of Hope" with a total of 6000 trees in Gaziantep and Ankara.

"Forest of Hope" is a project led by TEMA Foundation (Turkish Foundation for Combating Erosion, Afforestation and Conservation of Natural Habitats) aimed at contributing to the conservation of biodiversity in the country and combating climate change.

# 2021 Mersin Water Sports and Life Center

MIP has supported Mersin Water Sports and Life Center as a project partner within the scope of "2020 Tourism Destination Management Small Scale Infrastructure Financial Support Program" carried out by Çukurova Development Agency (ÇKA) under the coordination of the Ministry of Industry and Technology. With the Mersin Water Sports and Life Center project, it is aimed to increase the added value of maritime tourism, the number of tourists benefiting from it and the revenues from maritime tourism by developing tourism in Mersin.

PROJECTS EXECUTED IN PARTNERSHIP with TIKAV (Human Resources Foundation of Turkey) CHANNEL AND MIP (Mersin International Port Operation):

# 2010 Old Village New Quantity Project

The social responsibility project called "Eski Köye Yeni Adet", developed in cooperation with MIP and TİKAV, aims to ensure the effective use of the information access units created by Mersin Governorship in the village mansions and thus to provide the village people with the ability to access information. As an extension of this, it is aimed to place social

As an extension of this, it is aimed to place social responsibility awareness within the company by allowing MIP personnel to take part in the project.

Within the scope of "Old Village New Menstrual Project" supported by Mersin Governorship, Mersin Metropolitan Municipality, Provincial Directorate of Health, Provincial Directorate of Education and Mersin Provincial Social Assistance and Solidarity Foundation, 78 students from 41 villages were provided with "Computer Education, I Value Myself (VAT), Hygiene, First Aid, Correct Nutrition, Infectious Diseases and Dental Care" trainings for one week each.

As an extension of these trainings, 8 MIP employees voluntarily visited 41 villages to raise awareness of social responsibility within the company and provided VAT training to adults during these visits.

# 2011-2012 Mothers School Project

The "Mother School Project", which was implemented in 2011 in cooperation with MIP and TİKAV, aims to increase the awareness of young mothers living in immigrant regions by providing basic health trainings and thus to continue their lives as individuals who are more conscious, equipped with knowledge, free from grandmother teachings and practitioners and who can pour information into behavior.



While hygiene, self-care and nutritional health training were provided within the scope of the project, which is planned to reach 225 with 9 separate studies, the Mother Child Health Physician assigned by the Provincial Health Directorate informed the mothers about reproductive health. At the end of the training program, mothers gained a different experience with breathing therapy applied by the Psychologist assigned by the Mediterranean District National Education Directorate. Many of the mothers who were deprived of social life due to the environmental impact they lived in had the opportunity to watch movies in a cinema for the first time.

In 2012, young mothers in nine different villages in Toroslar district of Mersin were trained on reproductive health by TİKAV Project Supervisor "I value myself" and by Ayşe Çöl, Mother Child Health Physician of Provincial Directorate of Health. It is aimed to increase the awareness of young mothers by providing basic health trainings and thus to enable the generations that mothers will raise to continue their lives as more conscious individuals who can pour information into behavior. In addition, while Psychologist Yaşam Yanardağ answered the questions of the mothers, needle-free acupuncture was applied to the participants. After basic health trainings, Arslanköy Women's Theatre actors exhibited their own theater plays and enabled the villagers to benefit from the theater event.

# 2012 Our Common Language Colors Project

TİKAV scholarships, 'Our Common Language Colors Project' completed the renovation of Kazanlı Primary School and handed it over to the authorities with a ceremony attended by senior public and business people on September 10.

The 'Our Common Language Colors Project', which was realized with the partnership of TİKAV, MIP and Youth Award Association, was held at Kazanlı Primary School in Akdeniz district of Mersin between 02-09 September 2012 with the participation of TİKAV scholars.

TİKAV scholarships, who participated in the International Youth Award Program of the project scope, painted and painted Kazanlı Primary School. With this project, the school's classroom doors, curtains, cabinets, teacher tables and teacher seats were renovated and the roof and garden walls were repaired. Akfen Holding A.Ş. and MIP donated computers and some technological communication tools to the school.

The study, in which MIP provides financial coordination and TİKAV undertakes, is the International Youth Award Program Social Adaptation Project.

# 2013 Hand in Hand Project with Mukhtars

With the "Hand in Hand Project with Mukhtars in Mersin" carried out in cooperation with MIP and TİKAV, it is aimed to tell the Mukhtars about today's changing dynamic structure and to contribute to the development of the environment they live in.

In this way, it is aimed to develop social responsibility Participants awareness. were given seminars on Communication skills. effective leadership. correspondence rules and hands-on computer use in Mersin within the scope of Hand in Hand Project with Mukhtars. A total of 100 mukhtars have been reached within the scope of the project, 63 villages and 159 neighborhood mukhtars of Toroslar, Mediterranean, Yenişehir and Mezitli districts of Mersin. Certificate was given to 100 mukhtars at the ceremony.



# 2013-2014 We renovate, You Read

Within the scope of the "Reading the Repair From Us Project" implemented in cooperation with MIP and TİKAV, a two-classroom kindergarten was prepared by renewing the idle structure in Mersin Dikilitaş Primary School in 2013. All necessary construction, renovation and maintenance processes of kindergartens brought to the society within the scope of the project have been completed and the material needs of the classrooms have been met.

Maintenance and repair works of Halil Akgün Primary School, which was initiated within the scope of social responsibility activities in 2014, were completed and delivered to the Directorate of National Education on Friday, September 12. Within the scope of the project, all necessary modifications, maintenance and repair works of Halil Akgün Primary School with nine classrooms have been carried out. Halil Akgün Primary School, which has completed all its needs from electrical installation, exterior paint, educational tools and materials, has been prepared to provide education to students in accordance with the conditions of the age.

In addition to the construction, renovation and maintenance works of schools, needs such as laboratory, changing room improvement, computer request, music hall and painting workshop will be taken into consideration.



# Barriers Inside us 2014

In 2014, "Barriers Inside Us Project" is carried out in Mersin in partnership with MIP and TİKAV.

With the project to be supported by Mersin Governorship, Mersin Provincial Directorate of Education, Mersin Provincial Directorate of Family and Social Policies, it is aimed to raise the awareness of individuals with disabilities in their families in order to promote the participation of disabled people in social life and to provide equal opportunities for disabled people. The project was carried out in 5 stages and included a half-day training program in April, May, September, October.

# Working Life and Women

In cooperation with Mersin Governorship in 2015, MIP and TİKAV, Working Life and Women Panel and Domestic Communication Panel are included in 2015 social responsibility projects and project preparations are ongoing.

# MIP's Development Support Projects in Sporty and Artistic Areas

# 2008-2014 Mersin International Musical Festival

MIP has been sponsoring Mersin's most important artistic event, Mersin International Music Festival since 2008.

The main objective of Mersin International Music Festival is to ensure that the city, the region, Turkey and the people of the world meet with universal music based on the principle of "Music is the International Language of Humanity".

# 2013-2014 Mersin Cultural Festival

MIP sponsored Mersin Cultural Festival, which was held for the first time in 2013, in 2013 and 2014.

# 2008-2014 Mersin İdman Yurdu

Mersin İdman Yurdu Club, Mersin's only professional football team, has been supported as a sponsor every year since 2008.

# 2010 Mersin Mediterranean Region Sailing Races

MIP supported the Mediterranean Regional Races held for the first time in Mersin, which is included in the 2010 activity program of the Sailing Federation of Turkey by buying 2 optimist boats.

# 2012-2013 Mersin Handball Club

Mersin Men's Handball Team, which played in the super league, was supported as a sponsor in the 2012-2013 season.







# 2011-2012 Mersin Maritime Festival

MIP has been the main sponsor of the first festival organized by the Regional Directorate of the Undersecretariat of Maritime Affairs, Republic of Turkey, in order to improve the maritime sector and introduce it to young generations.

# 2009-2010/2012 Art Bridge Project from Vienna to Mersin

The aim of the project is to open new horizons in their lives by creating environments where children living in Mersin and its villages can reveal their own talents in terms of art.

The project, which was initiated in 2009 by MIP with Serkan Gürkan, tango composer, arranger, art director and violinist who graduated from Vienna Music Academy in order to direct them to art by giving them the necessary preliminary training and to contribute to their personal development, continued until the end of 2010 with the support of Mersin Governorship.

Within the scope of the project, 20 children staying in the Social Services and Child Protection Dormitory were selected by Sergej Bolontny and Alexej Barer, Violinist Peter Gospodinov and counterbass Felipe Medina, the violinists of the String Inspirations Quintet group founded by Serkan Gürkan who came to Mersin with the contributions of MIP.

12 of the children, who are the artists of the future, received violin and 8 of them received cello education. MIP supported the concert as the main sponsor.

It is planned that the kindergarten children will perform in Vienna, the capital of Austria, and in different cities of Turkey in March 2012. The project is of great importance since it is "Turkey's First Children's Nursery Orchestra".

# 2012-2013 Mersin ITF Future Tennis Tournament

Mersin Tennis Sailing Swimming and Water Sports Specialization

The ITF Future Tennis Tournament organized by the Club in Mersin was supported as the main sponsor between 2012 and 2013.

# 2014-2015 Mersin University Sports Club

MIP sponsored Mersin University Sports Club Women's Basketball Team, which participated in TKB2L within Mersin University Sports Club three seasons ago and succeeded in playing off in its first season.

In 2015, Mersin University Sports Club sponsorship support continued.

Mersin Tennis Sailing and Water Sports Specialization Club sponsored the ATP Challenger Tennis Tournament held on 7-13 April 2014 in Mersin. MIP signed as the main sponsor of the ATP Challenger Tennis Tournament in 2015.

National Fencer, Cansu Tor Kadıoğlu, who will participate in the International Fencing Target Competitions in 2015, was supported as a sponsor.

### **MIP's Education Support Projects**

Beginning of 2007-2008 academic year: School clothes were supplied to 500 students in need and stationery assistance was provided to 500 students who were found to have limited purchasing power in the same period.

In order to support the development of mental and hand skills of children staying in the **2008** Child Protective Home, educational sets were purchased and donated separately for each age group.

Two students who had won the 2007-2008 University exam but were unable to meet the registration fee were awarded scholarships.

We provided financial support by MIP for the construction of the school building built by MTSO 2007-2008.

In accordance with the Yenigün project carried out by the Provincial Security Directorate in 2007-2008, MIP supported the publication of two separate books on "Drug Addiction" and "Internet Addiction", which were designed to be distributed especially to young people in secondary education age.

The equipment needs of the 2007-2008 Nihat Sözmen School of Mentally Handicapped Sports Hall were met. 2007-2008 The air conditioning needs of Çamlıbel Kindergarten were met.

**2007-2008** Turkey Offshore Championship Mersin Races organized in cooperation with Mersin Chamber of Commerce and Industry and Istanbul Offshore Club were supported by MIP.

**2007-2008** Hatice Uluğ Primary School Football Team was supported to participate in the Regional Tournament.









The football tournament, which was organized in 2007-2008 for the 163rd year of the establishment of the Police Organization, was financially supported by MIP.

2007-2008 The Mersin State Opera and Ballet (MDOB) supported the exhibition of the first Turkish ballet "Call" about Mevlana Celaleddin-i Rumi, the symbol of tolerance and love, in Mersin.

2010 A laptop for 20 visually impaired persons, 50 wheelchairs and 100 white canes donated by an American philanthropist to disabled citizens in Mersin were brought to Mersin with the contributions of MIP.

2011 The course tools and equipment needed in the kindergarten classes of Mersin Selçuklar Primary School with a capacity of 1,800 students in the region of Mersin in need of help were met by MIP within the scope of education support projects.

2011 MIP contributed to the Aid Campaign launched by the Prime Ministry of the Republic of Turkey for Somalia and other African countries in danger of hunger.

hunger. In addition, upon the dispatch of the majority of aid ships to Somalia from Mersin Port, special tariffs were applied to all aid ships arriving at the port and the campaigns were supported.

In cooperation with the 2012 Lamos Rotary Club, Mut Gökçetaş Village Primary School students were provided with educational toys, books, stationery and clothing they needed.

2015 Niğde Ulukışla İnkılap Primary School 1st, 2nd and 3<sup>rd</sup> grade students were provided with television and projection assistance to watch book CDs.

2015 Started with the "Give a Hand to My Disability" project at Hüseyin Polat Special Education Application Center, where approximately 240 of our children with medium and severe mental disabilities are educated, the gym, which will be created by providing different sports equipment, equipment, audio renovation of the entire hall, electrical system, care and necessary equipment to support the physical development of our children, will significantly support our students with mental disabilities in terms of improving their physical education skills as well as academic education. and increasing their achievements in physical, psychomotor behavior, fine motor development, etc.



# 2020 Mersin Uluslararası Limanı Primary School

MIP, which stands out with its support for projects aimed at the development of the country and Mersin, as well as social responsibility studies, has met the school needs in the region by undertaking the construction of Mersin International Port Primary School, where 720 students study in 24 classrooms under the leadership of Mersin Governorship. Mersin International Port Primary School, which was put into service in the 2020-2021 academic year, was built in Karaisalı Neighborhood of Toroslar District. The school, which consists of 5 floors in an open building area of 3,283 square meters and 684 square meters, was handed over to the Ministry of National Education by MIP, including environmental planning.

# 100% Support Project to 2020 Education

MIP, whose importance and priority is education in social responsibility projects, supported the campaign initiated under the leadership of Mersin Governorship and aimed at meeting the needs of students who could not participate in distance education due to the pandemic with 918 tablet computers.

### 2021 National Mermaid Congress

MIP supported the 21st National Mermaid Congress organized by the Maritime Student Union of Turkey as the main sponsor. With the congress, it is aimed to bring together the students of the sector in order to exchange ideas on shipbuilding, port operators and maritime transport engineering in Turkey for the young people who will serve the maritime sector. The process is to brainstorm on the determined topics, to open up new horizons for students from industry representatives, academics and state-level officials. The most important of these purposes is to ensure that the students who will be employed in the sector in the coming years can start their business life with better quality by meeting with the industry representatives.

# 2021 Mersin Logistics Training Center Project

The "Logistics Vocational Training Center" Project, which is entitled to receive support within the scope of the Social Development Support Program (SOGEP) supported by the Ministry of Industry and Technology through Çukurova Development Agency (ÇKA), is carried out in partnership with the Mediterranean Municipality, Mersin University, Mersin Chamber of Commerce and Industry and MIP. In the Logistics Vocational Training Center to be established within the scope of the project, it is aimed to increase the vocational training and competencies of unemployed young people between the ages of 19-29 who do not have vocational competencies and thus to support their participation in the labor force. In the center where there will be 1 vocational training simulator on an area of 150 square meters, activities such as general education classes, vocational training courses, institutional capacity building services, vocational competence examination and certification services and training of the trainer, membership in national and international network networks are planned to be carried out. The Project Training Center building is under construction and when it is completed, the training program will start and the personnel working as experts within MIP will support the application courses as trainers.



# **Evaluation, Policy and Objectives**

MIP has all the possibilities for logistics activities with its free zone, railway transportation, strong truck fleet in the region, Adana Şakir Pasha Airport 69 km away, logistics culture from the past and advanced human resources structure in this direction.

Thanks to the rich facilities in the port, all types of cargo are provided with container, general cargo, project cargo, Ro-Ro, dry bulk cargo and liquid bulk cargo, passenger, vessel-to-container direct bulk cargo services. MIP is the only port in Turkey that can provide all port services in the same area. In the port with 21 piers, loading-unloading services can be provided to nearly 30 vessels at the same time depending on their size. It was decided to expand the capacity for more efficient use of the docks in the port, to increase port activities and for more large volumes of vessels to benefit from port services.

Accordingly, "Health, Safety, Environment and Safety Policy" has been created in order to minimize the environmental impacts of all our operational processes and to create a healthy, safe and safe working environment.

On the basis of our policy, there is an awareness of creating a safe, safe, healthy and clean working environment in the field where we operate and an ideal of commitment that supports this awareness and aims at sustainable, open to innovations and continuous improvement.

Our goal is to be an exemplary organization in health, safety, environment and safety matters as the leader of the sector.

### Our policy includes the following core values;

- •Ensuring that all operational activities, including subcontractors, are managed in accordance with the "Health, Safety, Environment and Safety Policy",
- Acting in accordance with all applicable legal regulations,
- •Attaching the necessary importance to health, safety, environment and safety issues in commercial, administrative and operational decisions,
- •Determining the necessary health, safety, environmental and safety measures in corporate policies, procedures, programs and practices,
- •Considering health, safety, environment and safety performance a part of the evaluation and rewarding of personnel,
- •Adopting a culture that supports the ideal of commitment to health, safety, environment and safety,
- •Continuously improving health, safety, environmental and safety performance with management systems including pollution prevention,

# **Environmental Risks Arising from Port Activity and Measures Taken**

In Mersin Port operated by Mersin International Port Management Inc., measures are taken to prevent wastes from harming environmental and human health at every stage of waste management and wastes generated as a result of operational activities are sent to licensed recovery/ disposal facilities.

33

There are six fixed tanks with a total capacity of 750 m3 in the Waste Acceptance Plant located within the port operation site. Within the scope of waste collection service; petroleum and petroleum-derived wastes (bilge water, slag, waste oil), toxic liquid wastes (vegetable oil), wastewater, garbage wastes and cargo residues arising as a result of normal activities of the vessels are taken and temporarily stored in the facility. After decomposition and treatment, it is sent to recovery/disposal facilities licensed by the Ministry of Environment and Urbanization.

The emergency response plan established within the scope of the Law No. 5312 and the Implementing Regulation on the training of emergency response and teams caused by oil and derivatives and other harmful substances due to vessel traffic has been approved by the Ministry of Environment and Urbanization. OPRC 1 and 2, HNS 1 and 2 trainings have been received within the scope of MIP Emergency Response Plan and drills are held once every 6 months

MIP has the authority and equipment to respond to level 1 marine pollution in "oil pollution preparedness and response" within the scope of Law No. 5312.

A contract has been signed with an authorized company for level 2 and level 3 pollution response.

MIP has the certificates of ISO 14001 Environment Management System, ISO 45001 Occupational Health and Safety Management System, ISO 9001 Quality Management System and also carries out its operations in accordance with PSA Health, Safety, Environment and Safety Management Systems. In addition, preparations have been made for Green port certificate. It is planned to receive the certificate in 102this context, cargo handling instructions related to how to criticize the loads have been created port "Procedure throughout the and Implementation of Legal and Other Requirements", "Procedure for Monitoring and Measuring OHS and Environmental Parameters", "Waste Management Procedure", "Procedure for Loading, Unloading and Transporting Hazardous Substances in the Port" have been prepared and put into practice.

"Environmental Dimension and Occupational Safety Risk/Impact Assessment Procedure" has been prepared in order to identify the situations that may pose risks related to the potential environment that may occur during the operational activities of Mersin

Uluslararası Liman İşletmeciliği A.Ş. and thereby to systematically identify methods and principles related to taking expected or possible risks under control.



and Environmental dimension assessment studies are carried out in order to enable waste management and minimize natural resource consumption in sustainable development with its effect on water, soil and air by revealing the environmental dimensions.

Field inspections are carried out with the personnel in charge of the environment within the Directorate of HSE Operations and we have an Environmental management unit that evaluates whether the measures taken and compliance with the environmental legislation are effectively implemented and conducts internal audits.

Periodic inspections and controls on the environment are carried out in the port areas and the identified or potential non-conformities are reported within the scope of the "Corrective and Preventive Actions Procedure" and necessary corrective, preventive and remedial actions are carried out.

Collapsed dust measurements are periodically carried out in order to control the emissions in the form of dust emitted to the atmosphere as a result of port activities; to protect human beings and their surroundings from the dangers arising from pollution in the air intake environment; to eliminate the negative effects that cause significant damage to public and neighbourhood relations arising in the environment due to air pollution and to ensure that these effects do not occur.

Methods are being developed to keep the environmental impacts of loading-unloading activities carried out in the port to a minimum. For loads that will not disrupt the characteristics of the cargo, pulverized water system, special sealing clutches are used, loading and unloading is carried out without swinging. Special pans are used during the loading of bulk loads from the trucks to the vessel, and bunkers are used during the discharge of bulk loads from the vessels to the trucks. Load unloading from construction equipment clutches is ensured from close distance to trucks. It is ensured that the roads and sites in the port are covered with concrete, asphalt and parquet stone, and that dusting is prevented by regular cleaning and irrigation. In addition, a suitable tarpaulin is covered between the vessel and the dock to prevent bulk solid loads that can be poured into the sea during the vessel unloading/loading operation. During the bulk liquid cargo operation, emergency release coupling is used to ensure safe separation of hoses and connections between the vessel and the chrome scaffold in case of emergencies, thus preventing environmental pollution both at the dock and at sea.

Container handling within the "International Maritime Dangerous Cargo Code" (IMDG) is carried out in our port areas.

In the IMDG coded container stacking area, 4 pools have been built for leaky containers.

Storage requirements for handling handled hazardous loads are attached to the procedure.

Fire safety is taken from all angles and when there is spillage, it is intervened in these pools. Containers with IMDG code 1-7 are subject to the valve regime and the valve works of these 2 loads are carried out under the supervision of a security guard.

Periodic maintenance and gas changes of the air conditioners used are carried out within the framework of projects and studies aimed at adapting to climate change. It is high importance to have electrical components in the construction machines used. Electrically operated construction equipment (Gantry Cranes, RTGs) is preferred instead of diesel. Existing fossil fuel diesel powered RTG (container handling crane with rubber wheel) construction machines have been revised to operate electrically.

In order to reduce the use of fossil fuels, our vessels are supplied with electricity from the dock so that they do not operate an electric generator.

Solar panels were placed on the Workshop roof in 2019 to produce 150 kw electricity per hour in the port area, so that the electricity of the workshop building is provided from here. It produces nearly 200,000 kwh of electricity annually.

Greenhouse Gas Emissions are calculated monthly. In order to reduce greenhouse gas emissions, sensors and led lights are preferred in lighting, energy is saved, solar energy is used in hot water supply and periodic maintenance of construction machines is carried out on time.

Pressurized water giving washing machines are used to wash the work machines, thus providing less water consumption.



Training related to the subject is provided to all our employees within the framework of the training plan in order to increase environmental awareness, to ensure waste management, to reduce environmental impacts during port activity, to prevent environmental pollution, to ensure understanding and acting in accordance with MIP's Environmental objectives and policies.



# **GREEN PORT PROJECT**

Considering the need to increase the environmental awareness of the ports in administrative and technical terms and to bring the green port facilities to the country, the "Green PORT" project was initiated by the General Directorate of Maritime Trade on a voluntary basis and MIP started to work for the title of GREEN PORT, which is an element of reputation and competition between the ports of the advanced country.



### **ZERO WASTE PROJECT**

Zero waste bins have been placed within the scope of Zero Waste management system, Zero Waste Working Team has been formed. Employees are provided with Zero Waste Awareness Training. Data entries are made through Zero Waste Information System, "Zero Waste Certificate at Basic Level" has been obtained within the scope of Zero Waste Project.







### **GO GREEN**

At MIP, traditional PSA Go Green "Environmental Activities" are held every September. These include afforestation, cleaning work on the shore of Kazanlı, one of the important spawning areas of sea turtles, Design Activity and exhibition of Recyclable Waste Materials with the participation of children of MIP employees, collecting plastic covers and recycling them and giving wheelchairs to those in need, creating recycling parks from unused usable materials in the port area. Within the scope of traditional PSA "Go Green" Environmental Activities, 3000 saplings were planted in 2019 to support afforestation.

## OTHER R SOCIAL RESPONSIBILITY PROJECTS

- Tree planting activity





- Design efficiency from recycled waste materials





-Port Greening activity









#### OTHER R SOCIAL RESPONSIBILITY PROJECTS

Plastic bottles and aluminium boxes were collected in order to raise awareness and raise awareness about recycling and nature.





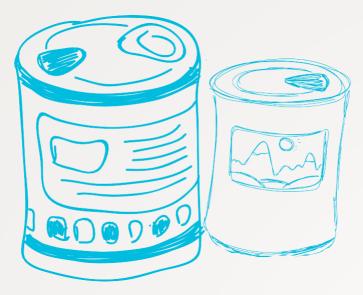
## -MIP Recycling Park





A children's playground was built from recycling materials in the garden of the school built by Mersin Uluslararası Liman İşletmeciliği A.Ş. within the scope of Go Green events in 2020.





### **Waste Management**

Management of all wastes is provided in accordance with the "waste management" procedure created for control activities after port activities, separation of wastes at source according to their characteristics, collection, temporary storage, recovery, transport, disposal and disposal procedures and within the scope of environmental legislation.

Within the scope of "Regulation on Waste Collection and Control of Wastes from Vessels" published and enacted in the Official Gazette dated 26.12.2004 and numbered 25682, oil and petroleum-derived wastes (bilge water, slag, waste oil) within the scope of MARPOL 73/78 ANNEX I, wastes within the scope of MARPOL 73/78 ANNEX II (vegetable oil, palm oil), wastewater within the scope of MARPOL 73/78 ANNEX IV, garbage and cargo residues within the scope of MARPOL 73/78 ANNEX V are taken to the Waste Acceptance Facility within the port operation site. The wastes taken from the vessels are temporarily stored in the Waste Acceptance Facility and sent to the recovery/disposal facilities licensed by the Ministry of Environment and Urbanization after the separation and treatment processes.

"Instructions for Waste Collection from Ships" have been prepared in order to determine the procedures for waste collection from ships and the rules to be followed.

In addition, the said instruction states "Measures to be Taken Against Possible Accidents and Environmental Effects in Receiving Waste from Vessels".

Hazardous wastes occurred as a result of port activities (oily top, oily cloth, oil filters, contaminated packaging, etc.) are collected separately from other wastes in a way that does not cause spillage, leakage and dispersion. Waste collection points have been established at the point where many wastes are generated in the port area in order to collect the wastes separately at their source.

Waste Management in Sealed Containers in the Hazardous Waste Temporary Storage Area existing in the port area and approved by Provincial Directorate of Environment and Forestry

Is kept for a maximum of 6 months by labeling according to the waste codes defined in the Regulation and sent to the licensed recycling/disposal facilities by filling out the waste transport form with licensed vehicles.

Medical wastes generated in the Workplace Health Unit at the port operation site are sent to the sterilization facility for disposal.

Waste oils generated in the port area are temporarily accumulated in a sufficiently large tank within the working site and the waste oils accumulated are periodically delivered to an authorized institution for recovery/disposal.

Packaging wastes are collected in the temporary storage site separately from other wastes according to their types (paper, cardboard, nylon, metal strip) and given to the licensed recycling facility.

Evaluable solid wastes are collected separately at the temporary scrap collection areas available at the port area and sent to the licensed company under the coordination of our Environmental Responsible Personnel.

Domestic solid wastes are collected in "GARBAGE" collection containers (containers) placed in certain places and transported to the landfill area by not mixing with evaluable wastes and hazardous wastes.

Domestic wastewaters in the port area are transferred to the existing sewage system within the area given by the local administrations within the framework of the permission.

Waste water arising from construction equipment washing water is supplied to the sewage system in accordance with discharge standards after being treated in physical and chemical treatment facilities established in the port.





Compliance studies with Zero Waste Management System have started in MIP. For the recovery of waste that can be evaluated such as paper, plastic, glass, metal, waste boxes with different colors have been placed in buildings according to each waste type.

Color scale of waste collection equipment within the scope of Zero Waste Project is as follows.

Blue for paper-cardboard waste, Yellow for plastic waste, Green for glass waste, Grey for metal waste, Black for non-recyclable domestic wastes, Brown for organic wastes,

For Effective Implementation of Zero Waste Management System;

- Zero Waste Working Team has been created.
- Employees are provided with Zero Waste Awareness Training.
- HSE and Administrative Affairs Directorate carry out their work in coordination for the regular collection of wastes.
- -Temporary waste storage areas are installed.
- -Evaluable wastes are sent to environmental licensed recycling facilities and non-recyclable wastes are sent to disposal facilities.





"Zero Waste Certificate at Basic Level" was obtained within the scope of Zero Waste Project.



T.C. MERSİN VALİLİĞİ Çevre ve Şehircilik İI Müdürlüğü



Tarih: 14/12/2020

Belge No: TS/33/B2/11/3

#### SIFIR ATIK BELGESİ (Temel Seviye)

: MERSİN ULUSLARARASI LİMAN İŞLETMECİLİĞİ A.Ş. : MERSİN,YENİ Mahallesi, 5307 SOKAK, No: 5-A, AKDENİZ,Türkiye

Vergi No : 6180387068

12/07/2019 tarihli ve 30829 sayılı Resmi Gazete'de yayımlanarak yürürlüğe giren Sıfır Atık Yönetmeliği'nce Sıfır Atık Yönetim Sistemi'ni kurarak Sıfır Atık Belgesi'ni almaya hak kazanmıştır.

e-imzalıdır
Hüseyin Özgür
YALÇIN
Çevre ve Şehircilik İl
Müdürü

Belge Son Geçerlilik Tarihi: 14/12/2025

## **Measurement of Results**

"Procedure for Monitoring and Measuring OHS and Environmental Parameters" has been prepared in order to establish a system for measuring and controlling important parameters of operations and activities that can have an impact on occupational health and safety (OHS) and environment in port activities at regular intervals.

For this purpose, a "Monitoring and Measurement Plan" is created. This plan is prepared in detail to cover all existing and possible transactions and activities and complies with legal requirements. The control points determined as a result of risk assessment and environmental dimension assessment studies and required to be followed are included in the "Monitoring and Measurement plan".

The outlet waters of the existing treatment plants are continuously monitored, analyzed and discharge standards are provided to the sewer. Audits are carried out by both public and private audit firms in order to check the compliance of the operation of the facility or activities with the Environmental Law and the regulations in force based on this Law.



Precipitation dust measurements are carried out in laboratories authorized by the Ministry of Environment and Urbanisation and the results meet the requirements specified in the regulation.

# PACKAGING WASTE

Packaging wastes occurred within the port area are collected separately from other wastes. Packaging wastes are given to a licensed collection-separation facility with an agreement with the Mediterranean Municipality. A total of 474.98 tons of packaging waste was recovered in 2020.





## **WASTE OILS**

In order to prevent the environmental impacts of waste oils, waste oils generated as a result of the maintenance of construction equipment in the port area are temporarily stored and sent to licensed recycling facilities.

Drinking water and slag taken from vesels are used as alternative fuels in licensed cement factories and waste oils taken from ships are used as 1st category waste oil class, it is sent to the recovery facility.

Ensuring the recovery/disposal of wastes under appropriate conditions and eliminating negative environmental impacts

Creating added value for the national economy by ensuring the recovery of wastes to the economy

Protecting natural resources,

It is aimed to take measures against global warming by reducing CO<sup>2</sup> emissions with its use as alternative fuel.





Mersin Uluslararası Liman İşletmeciliği A.Ş. is in contact with many different State Councils and Legal Institutions and enterprises due to the fact that its service area is under the responsibility of various giant state institutions clearly determined by law. Therefore, in the company's own operation, In addition to preventing it from entering into Corruption, Bribery and Malversation relationship with individuals, it also has to prevent Corruption, Bribery relations where MIP services can be performed without its knowledge.

MIP fights Corruption, Bribery and Malversation under two main headings due to the breadth and importance of the area it serves:

- 1) External Factors
- 2) Internal Factors

#### **External Factors**

Mersin Port is in communication with many private and public institutions for reasons that are not mandatory by laws such as its strategic location, its working area being a customs field, its efficiency directly affecting the import and export quantities of the country, being one of the most important ports privatized within the borders of the Republic of Turkey, having a military zone and military docks within the borders of the port, being adjacent to a free zone and having NATO docks, and being possible to unload loads on the dock by rail.

Due to the fact that the site it serves is also a Customs Site, it is in constant contact with Mersin Customs Directorate, Republic of Turkey, affiliated to the Ministry of Customs and Commerce and all administrations within it.

During the inspection of the security and suitability of the entrances and exits to the port at the entry and exit points of the port, through the import-export employees and during the inspection of the compliance of the work requests notified by the customers with the legal document flow, the Reliability of the Document Flow, Operation of the Port Doors, transportation of the containers deemed necessary for the X-Ray controls, etc. are effectively communicated with these institutions in all matters deemed necessary by the Customs Directorate. Mip acts in coordination with the coast guard command, which has undertaken the duties to protect our coastal and territorial waters, to ensure their safety, to ensure the safety of life and property in our seas as mersin port operates not only on land but also at sea, in the area between ship anchorage area and docks,

- •To purify the refugees entering our territorial waters from the weapons and ammunition that may be present with them and to deliver them to the relevant authorities.
- •To prevent all kinds of smuggling by sea, preventing actions of vessels and sea vehicles contrary to the provisions specified in the laws related to radio, health, passport, mooring, tethering, hunting, diving and flag hoisting,
- •To perform inspections to prevent marine pollution,
- •To conduct search and rescue works in the turkish search and rescue area within the principles specified in the international search and rescue agreement and the national search and rescue regulation.

Mersin General Directorate of Security affiliated to the Ministry of Interior carries out the necessary checks at the entrance gates to prevent harmful persons and substances from entering the country in the port area, waters, ship mooring areas and gates, takes measures to prevent crimes in public places, conducts searches to catch unlicensed weapons, prevents actions that are not in accordance with general ethics, and carries out transactions directly through MIP transaction records and reports related to operation sequencing.

- •Seaport Branch Office, control of passenger entry and exit records, passport and visa procedures, ship personnel controls.
- •Underwater Group Command, search and rescue, response to drowning incidents.
- •It is in effective communication with the Presidency of the Fight Against Smuggling and Organized Crimes Department. All matters that should be legally complied with such as protection of confidentiality, taking security measures, tracking theft, corruption, smuggling, Raiding, sharing of camera images, information about the transactions of suspicious persons, etc.

It exchanges information, cooperates if deemed appropriate, and supplies all requested data in accordance with the transparency policy.

Due to the inspection of Port Services within the State,

- •The Port Authority is in direct contact with MIP due to its duties determined within the framework of the "PORT MANAGEMENT" published by the Ministry of Transportation, Maritime Affairs and Communications. MIP Port Authority is obliged to carry out the services specified by the Port Authority at the specified times and to notify the Port Authority of the operations planned within the framework of customer operations. For this reason, it complies with ethical rules, does not allow corruption, provides service to these people in line with the order of demand in all service requests without favouring customers, agencies and people and informs the Port Authority of its transactions.
- •Mersin Port operated by Turkish State Railways (TCDD) was included in the scope of privatization with the "Transfer of Operating Right" method with the decision of Privatization High Council dated 30.12.2004 and numbered 2004/128 and as a result of the tender, it was transferred to PSA Akfen Joint Venture Group, which won the tender for 755.000.000 USD, to be operated for 36 years on 11.05.2007.





Liman continues its activities under the name of Mersin Uluslararası Liman İşletmeciliği A.Ş. (MIP). TCDD fulfills its duties and powers regarding the supervision and supervision granted to it within the framework of the relevant provisions of the Concession Agreement on the Transfer of the Operating Right through TCDD Mersin Port Authority Control Directorate.

•Mersin Governorship Port Local Authority is legally the highest level of responsibility of Mersin Port on behalf of the state. Due to this responsibility, all persons and vehicles wishing to enter and exit the Port must obtain permission by supplying the documents requested by the Port Property Authority. In order to prevent smuggling, bribery, corruption and extortion in the port, entry permits are granted from the criminal records of the persons entering to their residences, SSI documents, competence documents and all kinds of documents after examining them. MIP communicates with Port Local Authority in all matters with these entries and exits and Port operation.

#### **Internal Factors**

#### Codes of Conduct Procedure;

Ethical Principles Procedure has been prepared and announced in order to introduce the relationship between internal ethical principles and rules to our employees and to ensure the development of ethical principles within the company and to ensure that personnel avoid illegal behaviors. This procedure:

- a. Use and protection of resources
- b. Time use
- c. Relations with customers
- d. Relations with subcontractors and suppliers
- e. Supervision of Personnel Processes
- f. Gift Donations and grants
- g. Relations with media and nongovernmental organizations
- h. Relations with Public Authorities and Institutions
- i. Relationships with competitors
- j. Avoiding Unfair Competitive Activities
- k. Conflict of Interests
- l. Other work retention prohibition
- m. Respect for Working Rights
- n. Confidentiality Principle of Company Information
- o. Privacy Principle of Personal Data
- p. Trade Secrets
- q. Professional Misconduct
- r. Interfering with Illegal Cases

- or the obligation to request intervention
- s. Occupational Health and Safety
- t. Responsibility to Nature and Environment
- u. Representation of Company
- v. Personnel Eligibility and Business performance
- w. It consists of the titles of Use of Authority and these issues are explained in a detailed, fluent, simple but explanatory language within the procedure.

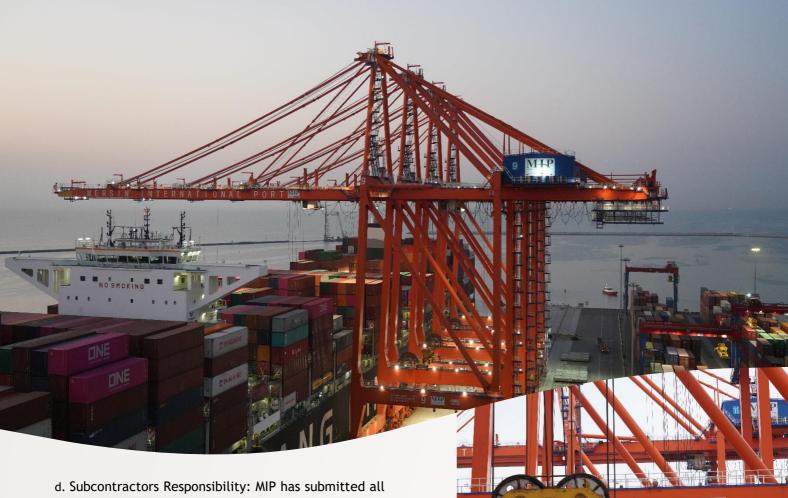
### **Port Operations:**

a. Port Automation System: .

MIP has made one of its biggest investments for the automation of the port operation system since it took over Mersin Port in 2007. In addition to ensuring that port operations are carried out quickly and in a controlled manner, this system informs hand terminals of the sequence of operations through a central system in order to ensure that the works are carried out in the fastest and lowest cost manner, preventing employees from determining the sequence of operations and obtaining benefits from it. This practice prevented customers from entering into a relationship with employees for the purpose of prioritizing their work in the port.

b. Camera Systems: It is also used to equip the Port Site and its doors and buildings with camera systems and to inspect the images by creating a special CCTV room, to carry out operational or security controls, as well as to check whether the employees in the port area have engaged in extortionate corruption or bribery relations.

c. Port and Marine Site Security: In order to ensure port security by effective, appropriate methods and competent persons in a professional framework, MIP has subcontracted security services to a private security company specialized in security and competent to fulfill all the conditions stipulated in the provisions of the Law on Special Security Services no. 5188 and the Regulation on the Implementation of the Law on Special Security Services prepared based on the provisions of this law and other relevant regulations. This task provides the security of Port site, MIP Land Terminal, Port site gates A,B,C,D,E, Passenger Building Entrance, MIP Operation Center and MIP Management Building, as well as searching for every vehicle entering and leaving the Port, smuggling, gun control, checking the entry documents of each person and vehicle entering and exiting the Port site, notifying inappropriate situations to the Police and Customs Directorates, etc. 47



d. Subcontractors Responsibility: MIP has submitted all its procedures, including the Ethical Principles Procedure, to its Subcontractors in order to ensure that Subcontractors and their staff comply with the ethical rules, and has indisputably legally stipulated the obligation to comply with these procedures with the following article added to all its contracts:

"The CONTRACTOR shall take all measures required by the Labour Law, Environment, Occupational Health and Safety Legislation, MIP Occupational Health and Safety Regulation and all other legislation, law, bylaw, regulation, procedure, instruction. notification, etc., and shall make the necessary periodic checks, maintenance and inspections of the equipment that will provide the necessary equipment, tools, instruments and equipment. The CONTRACTOR shall be liable for damages and losses and penalties to be accrued due to failure to take these measures. It will ensure that its workers comply with these regulations. "

#### **Internal Audit:**

Ensures a systematic and planned audit of internal controls and operations in all operational and non-operational processes within MIP to ensure their adequacy, effectiveness and efficiency. It is also the department where personnel working in all workplaces affiliated to MIP and MIP and 3rd parties who have a business relationship with MIP will report non-conformities including bribery, corruption, abuse, etc.; it is active in the consistent evaluation, investigation, follow-up and reporting of these non-conformity reports to the relevant authorities.

#### **External Audit**

PSA, one of the MIP shareholders, carries out an audit every two years in MIP as well as in all ports it owns. These audits are carried out jointly with the MIP internal audit team and cover all the processes of MIP.

## **OUR AWARDS**



- 2020 Turkey Leader Brand Awards 2019 "Port Management Brand of the Year Award"
- 2019 Turkey Leader Brand Awards 2019 "Port Management Brand of the Year Award"
- First prize in port operators category within the scope of 2019 Atlas Logistics Awards held at Logitrans Transport Logistics Fair
- First prize in port operators category within the scope of 2018 Atlas Logistics Awards held at Logitrans Transport Logistics Fair
- First prize in port operators category within the scope of 2017 Atlas Logistics Awards held at Logitrans Transport Logistics Fair
- First prize in port operators category within the scope of 2016 Atlas Logistics Awards held at Logitrans Transport Logistics Fair
- First prize in port operators category within the scope of 2015 Atlas Logistics Awards held at Logitrans Transport Logistics Fair
- 8. First prize in port operators category within the scope of 2014 Atlas Logistics Awards held at Logitrans Transport Logistics Fair



- "Best International Bond Export" award by Bond&Loans Newspaper in International Bond Agreement of the Year category
- Project Finance Magazine "Port Operation of the Year 2013 in Europe" award
- 'Operation of the Year 2013' award by Project Finance International Magazine
- 7. First prize in the category of port operators within the scope of 'Logitrans 2013 Logistics Awards' held at Logitrans Transport Logistics Fair
- 6. First prize in the category of port operators within the scope of 'Logitrans 2012 Logistics Awards' held at Logitrans Transport Logistics Fair
- 5. First prize in the category of port operators within the scope of 'Logitrans 2011 Logistics Awards' held at Logitrans Transport Logistics Fair
- Thursday Route and Marine News Agency "6. 'Port Operator of the Year' award at the Golden Bare Maritime Awards
- Mersin Chamber of Commerce and Industry "The Company that contributed the most to the Logistics Sector in 2007" Special Award
- Undersecretariat of Foreign Trade "Port Award for Maximum Bulk Liquid Cargo Handling in 2007«
- Undersecretariat of Foreign Trade "Most Container Handling Port Award for Export in 2007«
- Lloyd's List "Port of the Year 2008 Award"







www.mersinport.com.tr