



United Nations Global Compact Communication on Progress 2020

www.nehmeh.com

Setting the Standards



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Nehmeh Group and its subsidiaries and affiliates are sometimes referred to as the Group, or simply Nehmeh.

<i>Nehmeh’s Core Values</i>	PEOPLE		Taking care of our most valuable capital Earning it every day and everywhere Ensuring excellence in everything we do Delivering on our promises
	TRUST		
	QUALITY		
	COMMITMENT		

Statement of Continued Support

“The UN Global Compact principles are the core for Nehmeh’s Vision for 2021.”

Statement of Continued Support



Amidst the overwhelming uncertainty and challenges the year 2020 has brought, we stand the course.

Just as our story begun in 1955, Nehmeh continues to grow from strength to strength with dedication and goodwill. As the health pandemic ravages global, regional and local economies, it is important to keep focused.

The resilience of the Group is fueled by its continuous passion to serve its valued customers.

We continue to embrace voluntarily the United Nations Global Compact as a further testimony to our commitment to business ethics, social and environmental responsibility and progress regardless of changing market dynamics. Nehmeh continues to support the principles of UN Global Compact, which we acknowledge as a long-term commitment.

Our purpose statement is inspired by the UN Global Compact principles as “we aim to become a great company that sets the standards for stability, growth and sustainability for the benefit of our customers and all our stakeholders”.

Our award-winning sustainability initiatives are a testimony of our solid foundations, our resilience and good governance.

Nehmeh reconfirms its commitment & support to UN Global Compact’s four pillars and its associated ten principles with this Communication of Progress report. We further to endeavour to commit to as many Sustainable Development Goals as possible.

Together Forward - we will get through this!

With best regards,



A handwritten signature in blue ink, appearing to read 'Emil'.

Emil A. Nehme
Chief Executive Officer

#nehmeh #togetherforward

Progress on Human Rights

- Principle 1 Businesses should support and respect the protection of internationally proclaimed human rights; and
- Principle 2 Make sure that they are not complicit in human rights abuses.

“At Nehmeh, we believe in the Common Good.”

Progress on Human Rights

Nehmeh's human capital and its relevant policies and procedures ensure Nehmeh's fair and consistent methods of recruitment and selection of employees is respected. Employees are recruited solely on the basis of their suitability to meet the requirements of the job without any discrimination. The recruitment is undertaken on the basis of a well-defined list of responsibilities and tasks as well as skills, knowledge and experience required for each available position.

- Nehmeh's goal is to influence that our employees and all our business partners respect the Universal Declaration of Human rights and environmental protection. Based on our commitment we have set up a code of conduct, published on our website and available to the public, to make our position clear for all our suppliers, employees and partners.
- As our employees are our core assets, we are highly committed to provide them optimum working environment and get their continuous feedback both proactively – through quarterly feedback programs at all the locations & reactively – through providing communication channels such suggestion boxes at all locations, feedback on our online portal, a dedicated email helpline, etc... All the feedbacks received are treated as top priority by top management without disclosing identity of the employee. Appropriate actions are taken based on the severity of concerned raised with satisfaction of requesting employee.
- Health itself is a Human Right and in an industry first and as part of our responsibility to the community where we live & work, Nehmeh had joined the awareness campaign yet again against breast cancer. A lucky winner was selected who received a FREE Limited-Edition Makita® Pink Drill for spreading awareness towards Breast Cancer.
- All employees are entitled to medical insurance.
- All employees work in a clean & sanitized environment.
- A training session is conducted yearly for employees to raise the public awareness on human rights issues as per the UN Global Compact framework.
- Nehmeh assists continuously in the founding and support of various cultural, community, educational centers in Qatar and elsewhere.
- Nehmeh always looks to benefit charitable organizations especially in terms of donation-box placements in all our points of sales & service as well as in terms of stationeries and printed material.
- Safety and wellbeing of our workforce are always non-negotiable for us. All our work locations & accommodations are well equipped with fire alarms, fire extinguishers, etc... to meet (and exceed) international safety standards as well as local civil defense requirements and are upgraded periodically as & when required. We ensure that high-quality PPE (personal protective equipment) such as masks, hand gloves, helmets, etc... are used by all our technicians.



- As part of our Corporate Social Responsibility and Nehmeh's ongoing efforts to support community welfare projects, Nehmeh organized a blood donation campaign in collaboration with Hamad Medical Corporation. The event was a grand success with many of the employees of Nehmeh voluntarily participating for the noble cause.
- Benefits to the community where points awarded can help you and others get more! You can turn your points into big rewards with Nehmeh or help someone in need with a charity donation to Qatar Red Crescent Society.
- For every location operated by the Group, a certified warden has been selected and trained in first aid and resuscitation procedures.
Result: Less panic, more control, lives protected from harm.
- All our locations are sanitized by our team for their safety and that of our people and our patrons with regular scheduled cleaning using anti-bacterial solutions.
- All our locations require the official contact-tracing app as stipulated by the authorities entering our showrooms and offices for the safety of everyone.
- We salute the men & women that are committed to keep our society safe & clean, they are the true community heroes which we appreciate and support openly.



Nehmeh Community Service

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Image credit: @alsalat

Progress on Labour Rights

Principle 3 Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4 the elimination of all forms of forced and compulsory labour;

Principle 5 the effective abolition of child labour; and

Principle 6 The elimination of discrimination in respect of employment and occupation.

“We believe in doing good while doing well”

Progress on Labour Rights

Nehmeh's Corporate Policy and Goal: is combined in a Human Rights and Labour Rights policy based on the communicated understanding that employees are our most important asset (as per our values) and their welfare is of utmost importance. We work to raise benefits and living conditions to a level that meets or exceeds the national legislation or to industry standards.

Maintaining, monitoring, reviewing, auditing and continually improving the HSE (Health, Safety and Environment) standards with certification requirements of OHSAS 18001:2007, which was renewed as per the latest audit by the authorized body.

As per the periodic review of results by senior management, below are some of the renovation programs that have recently been undertaken in our central accommodations as a direct response to suggestions from our people:

- Keeping our workplaces safe & clean
- Revamped various offices with quiet areas and some have fully upgraded facilities entirely
- Security is an important element @ Nemeah and the safety of our people and our assets is of our great concern, and accordingly we have taken the initiative to increase CCTV in common areas and a new security company to safeguard our locations
- Upgrading works at the corporate headquarters
- Renovating various facilities throughout Qatar
- Ensuring secure working and living quarters for our people in accommodations and workplace

In addition to providing fire prevention equipment at all our facilities, Nemeah conducts full-building evacuation drills as part of our fire preparedness efforts. We conduct fire drills at our Factory, Service Centre, Warehouses, Showrooms and Corporate Office. Fire evacuation drills are conducted at least once each year at all our facilities with minimal disruption to the normal operations while at the same time ensuring a realistic exercise.

Nemeah inspires employee participation by encouraging them to contribute innovative ideas and rewarding employees for their contribution. This creative program is all about change, it's about seeing changes to the way the company is run based on what people – our most valuable asset – tell us needs to be done. Through SAWTAK, we want to ensure that our staff are not only happy working within the Group, but are very proud of being part of our team. Nemeah puts every effort to convert these ideas into reality.

Nemeah is committed to equal employment opportunities, employing staff from more than 18 ethnics' background and minorities. Further, women are represented at all levels in the company, including management. Nemeah is further proud of its consistent record in local labour ministries.

We have enabled *Work from Home* using the latest tech and apps for our workforce.

"The Nemeah Way" is much more than our Code of Conduct for which we fully disclose on our website to the general public. *Result: More transparency with all our stakeholders in line with our strategy.*

The Nemeah Way

SEARCH 

Progress on Environment

- Principle 7 Businesses should support a precautionary approach to environmental challenges;
- Principle 8 undertake initiatives to promote greater environmental responsibility; and
- Principle 9 Encourage the development and diffusion of environmentally friendly technologies.

“At Nehmeh, we wish to keep our planet Green”

Progress on Environment

Nehmeh has adopted a corporate policy across the board with its own initiative named Nehmeh Green. We took it upon ourselves to connect our name with the word “green” to reflect such a high-level of importance. Our merited certification in ISO 14001:2015 ensures Maintaining, monitoring, reviewing, auditing and continually improving environmentally-friendly standards with the said certification requirements.



- As Nehmeh has begun its journey of moving its entire data infrastructure to the cloud, it will allow us to unplug both our data center and our disaster recovery site. *Result: reduction of relevant power consumption, relevant fire prevention systems and usage of servers and various infrastructure components by 100%*
- Nehmeh was awarded the first **Sustainability Award** to a private business by the Qatar Green Building Council.
- Nehmeh uses environmentally-friendly products to clean its equipment and machinery (and insists on using organic, mineral and biodegradable solvents).
- Nehmeh-branded plastic bags (with every purchase from our point of sale or service) are being replaced by eco-friendly and recyclable oxo-biodegradable bags made of renewable sources and are 100% biodegradable and compostable within 180 days.
- Nehmeh manufactures products taking utmost care in converting waste from hazardous to environmentally friendly (filtering systems for liquids and gases).
- Nehmeh sells various anti-pollution solutions, putting more in use water-based paints rather than oil-based ones, as well as green evaporative coolers eliminating poisonous exhausts and reducing power consumption (Look out for the “Green” tag in our Products).
- The whole Nehmeh family of men and women participate in green events and try to do their part in keeping our planet Green (from recycling to participating in the Earth Hour).
- With the replacement of water taps with timed-push buttons, Nehmeh is saving water and limiting wastage. *Result: a dramatic decrease in water consumption.*
- With the beginning of replacement of regular light switches with motion sensors, we are certain to save on energy wastage.
- Nehmeh conducts air quality monitoring by measuring occupational exposure for Lead (pb) at its manufacturing unit. The testing is conducted by one of the world’s leading testing group who are accredited through the National Accreditation Bodies of the various countries in which they operate globally.

- We even go further by switching off lights and various equipment during lunch breaks and weekends throughout our locations for the sake of saving energy.
- Nehmeh conducts periodic noise level monitoring to ensure that noise levels are maintained at acceptable levels. Sound level measurements are made with an analyzer which can measure ranges from 40 dB to 130 dB at frequencies between 31.5Hz and 8KHz.
- Paper reduction has helped Nehmeh both in terms of environmental as well as economic perspective.
 - Nehmeh has reduced its paper consumption by 87% by redesigning its Invoices from A4 sized invoices (consisting of 1 original plus 3 carbonized copies) to A5 sized single copy invoices.
 - Nehmeh also continuously informs all its partners (customers and suppliers) not to print their emails, unless it is absolutely necessary.
 - We continuously half the waste of paper by encouraging the use of printing on both sides of papers; double-sided printing.
 - We have started using reusable envelopes for mailing and communication across our Group.
 - We've upgraded our ERP and begun automating most processes in terms of workflows and thus reducing the workaround times of various tasks.
 - Launched our Online Stores with a wide-range of eco-friendly products
 - Innovated new products to support & prevent contamination: Clean Tunnel
 - Offering a novel cleaning equipment including: Spray Cannons
 - Fighting contamination with our Industrial Solutions that is environmentally responsible
 - Rewarding our Customers with Loyalty Rewards Program in an electronic manner without the need for cards or papers.

Nehmeh Green



Progress on Anti-Corruption

Principle
10

Businesses should work against corruption in all its forms, including extortion and bribery.

“Nehmeh’s one of four core values is Trust, which we describe as our most valuable property”

Progress on Anti-Corruption

With 60 years of continuous service, we understand that trust is earned and not given and as such we take the greatest pride for being recognized as a trusted partner for industrial solutions. Nehmeh upholds the value of Trust throughout its business units and through its enabled management & staff.

As a quality-endorsed firm, we are committed to earning that trust everyday by being open, truthful, and accurate within the limits of commercial confidentiality. In all our communications, both written and spoken, we provide reliable and relevant information on our activities in a timely, regular manner. We consider interaction important and therefore have a positive attitude toward constructive dialogues with all of our stakeholders.

- Nehmeh's policy of zero tolerance on corruption and bribery including political donations and gifts, and transparency, anti-competitive and illegal activities is embedded in its daily operations and dealings involving employees, business partners, suppliers and interested parties.
- An employee feedback program takes place at each location quarterly for employees to submit their complaints and/or issues with regards to reporting illicit activities. Such complaints are escalated to the top management immediately and dealt with swiftly.
- The Group Audit & Risk Department email has been recognized as an effective whistleblowing tool for checks & balances and further enabled the *Corporate Integrity Alert Program* to report non-compliance online & offline.
- Nehmeh has conducted awareness campaigns to all employees to raise the flag on illegitimate activities and encourage a whistleblowing environment along with an ongoing and yearly undertaking signature of all employees & staff of their renewed commitments.
- An Internal Audit team has been put in place to ensure transparency and a best-practice business model is on the horizon.
- The publicly available "The Nehmeh Way" is a document which fully discloses our position to our anti-corruption initiatives to the general public. It is based on Nehmeh's commitments to its Values and code of conduct which is published publicly as to make our position clear for all our stakeholders, and it is much more than a code of business conduct but a code of conduct that everyone should expect from Our People and Our Companies.



The Nehmeh Way

The Nehmeh Way

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Sustainable Development Goals

The Sustainable Development Goals (SDG) are the blueprint to achieve a better and more sustainable future for all. They address the global challenges we face, including those related to poverty, inequality, climate, environmental degradation, prosperity, and peace and justice. The Goals interconnect and in order to leave no one behind, it is important that we achieve each Goal and target by 2030.



*“Nehmeh is committed to meeting
as many Goals as possible”*

Sustainable Development Goals

The Sustainable Development Goals (SDG) are the blueprint to achieve a better and more sustainable future for all. Learn about Nehmeh's commitments to Sustainable Development Goals.



Community Service

Community Service

Our Values
Our People
The Nehmeh Way
Community Service
Nehmeh Green
UN Global Compact
Quality Standards

Nehmeh E|Learning
The Nehmeh Way
Community Service
Our People

Our Values
Our People
The Nehmeh Way
Community Service

Nehmeh Green

Nehmeh Green

Our Values
Nehmeh Green
The Nehmeh Way
Corporate Governance
Our People
Quality Standards
Integrity Program

Online Store
The Nehmeh Way
Corporate Governance
Quality Standards
Our Values



Our People
The Nehmeh Way
Our Values
Corporate Governance
Quality Standards

Our Values
The Nehmeh Way
Corporate Governance
Nehmeh Green
Quality Standards
Rewards by Nehmeh

Our Values
The Nehmeh Way
Corporate Governance
Nehmeh Green
Quality Standards

Our Values
The Nehmeh Way
Nehmeh Green

Nehmeh Green

Nehmeh Green

Our People
The Nehmeh Way
Our Values
UN Global Compact

Our People
The Nehmeh Way
UN Global Compact
Our Values
Quality Standards



Learn more about Nehmeh & SDG's
with interactive links:
www.nehmeh.com/sdg



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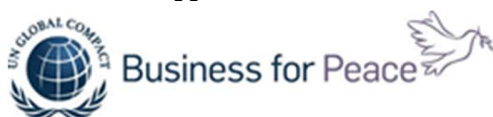
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We further support Business for Peace.



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