

18th December 2020

To our stakeholders:

We recognize that a key requirement for participation in the UN Global Compact is the annual preparation and posting of a Communication on Progress (COP) that comprises of a CEO statement of continued support for the UN Global Compact, a description of practical actions with regard to the principles of the UN Global Compact, and a measurement of outcomes or expected outcomes.

We are delayed in submitting our COP report due to an exceptional year due to Covid-19 that has required Senior Leadership and Operations staff to focus increased attention on key areas including business stability, staff's job security and wellbeing.

We hereby ask for an extension period in order to allow more time to prepare the COP that describes our company's efforts and progress to implement the principles of the UN Global Compact. Our new COP report will be posted on the UN Global Compact website by 31<sup>st</sup> March 2021, which is within 90 days of the COP deadline.

Sincerely yours,

Andy Blackstone World Services Finance Director, PLC Company Secretary