

16 November, 2020

H.E. Mr. António Guterres  
Secretary-General of the United Nations (UN)  
Executive Office of the Secretary-General  
S-3800, United Nations Secretariat Bldg  
405 East 42nd Street  
New York, NY 10017  
United States of America

**Australia Post's 2020 UN Global Compact Communication on Progress**

Dear Mr Secretary-General,

I am pleased to confirm that the Australia Post Group continues to operate in accordance with and actively support the Ten Principles of the UN Global Compact (UNGC) relating to Human Rights, Labour, the Environment and Anti-Corruption and, accordingly, to submit our 2020 Communication of Progress (CoP).

Australia Post first became signatory to the UNGC in 2010 and we remain committed to incorporating the UNGC principles in our business strategy, culture and daily operations.

Our 2020 Annual Report and Corporate Responsibility Index, which incorporates our CoP, highlights our progress in implementing the Ten Principles over the last 12 months. It also reflects our ongoing commitment to the UN Sustainable Development Goals (SDGs).

The report details the many steps Australia Post has taken this last year to protect our people, serve the country and safeguard our business while addressing extraordinary challenges presented by bushfires, floods and COVID-19. Today, more than ever, Australia Post is at the heart of Australian communities, connecting them to each other and the world. In a year that has been one of the most challenging in Australia Post's more than 200 year history, as Australia's leading logistics and integrated services business, our objective has nevertheless remained the same: to support our customers to grow and communities to thrive, to create products that people value and trust, and to always deliver great service and value to our customers and the community.

We believe addressing the SDGs is critical to seeing our customers, communities and our own business prosper and become more inclusive. As such, this year we launched our 2020-2022 Group Corporate Responsibility Plan. *Everyone Matters: Our plan for inclusive and sustainable prosperity* outlines seven areas of focus and 19 clear commitments to create new forms of economic, social and environmental value for our business and the Australian community. Our Plan is underpinned by, and seeks to advance, the SDGs.

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Australia Post seeks to operate transparently and we re-commit to sharing our financial and non-financial information with our stakeholders using our primary channels of communication.

Yours sincerely,



Rodney Boys

**Group Chief Executive Officer and Managing Director (Acting)**