

PEOPLE

THE CLIFFORD CHANCE ACADEMY

NUMBER OF BUSINESS SKILLS TRAINING COURSES*			
REGION	2019/20	2018/19	2017/18
Americas	41	64	57
Asia Pacific	51	52	75
MEA	13	21	13
CE	138	148	157
UK	230	208	214
GSSC	49	74	87
Virtual Classroom	75	18	5
Total	597	585	608

PARTICIPANT RATING OF ACADEMY COURSES			
AVERAGE SATISFACTION SCORE	2019/20	2018/19	2017/18
(Out of 5)	4.7	4.7	4.7

NUMBER OF PARTICIPANTS IN GLOBAL ACADEMY COURSES			
	2019/20	2018/19	2017/18
Lawyers/ fee earners	2928	3166	3224
Business professionals / non fee earners	1664	1192	1217
Total	4,592	4,358	

PARTICIPANT TRAINING HOURS ONLINE TRAINING			
	2019/20	2018/19	2017/18
Elearning**	10,383	13,109	12,566
Training videos***	6,300	4,880	3,357
Total	16,683	17,989	15,923

FTE PER FY						
	2019/20	2018/19	2017/18	2016/17	2015/16	2014/15
Total	5,994	5,875	5,632	5,707	5,773	5,747

AVERAGE HOURS OF TRAINING PER FTE PER TRAINING TYPE			
	2019/20	2018/19	2017/18
Elearning**	1.73	2.23	2.23
Training videos***	1.05	0.83	0.6
Total	2.78	3.06	2.83

* Academy + Local (classroom + remote)

** Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

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TOTAL NUMBER OF LEGAL SKILLS TRAINING COURSES*			
	2019/20	2018/19	2017/18
Total number of courses	1,426	1,306	1,087

NUMBER OF NEW BUSINESS SKILLS COURSES			
	2019/20	2018/19	2017/18
Total number of courses	28	16	31

AVERAGE HOURS OF TRAINING BY GENDER (FEE EARNER) NB			
	2019/20	2018/19	2017/18
Male	6.99	7.18	7.47
Female	5.26	8.40	8.91

AVERAGE HOURS OF TRAINING BY GENDER (BUSINESS PROFESSIONALS) NB			
	2019/20	2018/19	2017/18
Male	2.01	1.83	1.97
Female	1.05	2.05	1.97

AVERAGE HOURS OF TRAINING BY JOB TYPE NB			
	2019/20	2018/19	2017/18
Lawyers/fee earners	6.08	7.72	8.11
Business professionals /non fee earners	1.81	1.97	1.97

NUMBER OF CLASSROOM COURSES****			
	2019/20	2018/19	2017/18
Total number of courses	2,023	1,891	1,695

* Academy + Local (classroom + remote)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

****Academy + Local (business skills + legal) NB excluding remote NB Global Academy classroom + remote (instructor led)