

## COMMUNICATION ON ENGAGEMENT (COE)

Period covered by this Communication On Engagement

**From:** August 23<sup>rd</sup>, 2018

To: 5<sup>th</sup> September, 2020

Part 1: Statement of continued support by the Managing Director, Omokhudu Idogho

4<sup>th</sup> September 2020

### To our stakeholders:

I am excited to affirm that Society for Family Health Nigeria will continue to abide by the United Nations Global Compact principles especially in the areas of Human Rights, Labour, Environment and Anti-Corruption.

Society for Family Health (SFH) is a Nigerian non-governmental organisation (NGO) working in partnership with communities, government, donors and the private sector for universal health coverage and social justice for all Nigerians. Our mission is to improve health outcomes by ensuring communities have access to affordable, quality and gender-sensitive health services and commodities. Leveraging on over thirty years of thought leadership and grassroot expertise, we deploy health system strengthening and total market approaches in a bid to unify the private and public health sectors to scale an Essential Package of Health Services (EPHS) to all Nigerians.

Kindly see below our Communication on Engagement with the United Nations Global Compact and we are happy to receive feedback on its contents.

Yours sincerely,

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**Omokhudu Idogho** Managing Director, Society for Family Health Nigeria. Page 1 of 5

#### Parts 2 & 3: Description of Actions & Measurement of Outcomes

In over three decades, Society for Family Health has evolved to become one of the largest and most respected NGOs operating in Nigeria. SFH drives innovation while working with communities, donors, the government of Nigeria (GoN) and our strategic partners to deliver results across multiple disease areas and interventions.

Our core values and working principles ensure the protection of human rights, total intolerance for forced or compulsive labour especially for minors within and beyond our premises and we continue to provide equal opportunities regardless of race, ethnicity, gender and orientation.

We remain committed to working with the global community to contribute to the achievement of the 2030 Agenda for Sustainable Development and the Sustainable Development Goals. Especially targeting goal 3 - Good health and wellbeing, goal 5 - Gender equality, goal 6 - Clean water and sanitation and goal 10 - Reduced inequalities.

To achieve these goals, we work with corporate partners to maximise impact, expand our reach and catalyse change. In 2019, we worked with our corporate partner, Procter and Gamble and "Orange Is the New Black" star Uzo Aduba in partnership with Global Citizen through the ACTIVATE campaign. This was intended to create awareness on and rally the Nigerian government to invest in clean drinking water and proper sanitation for vulnerable people especially in the communities that we work in.

This year 2020 in partnership with Novartis, we are implementing an innovative approach to expanding access to quality treatment and management of noncommunicable diseases (Cardiovascular disease, Diabetics type 2, respiratory diseases, and breast cancer). The partnership with Novartis will provide for drug distribution, disease awareness programs, and capacity building for healthcare workers. The activities will involve the provision of high-quality generic medicine at affordable rates to patients in rural communities.

We constantly work to strengthen our policies and programmes to ensure that we maintain strong organizational values while promoting the UN Global Compact principles. In this Communication on Engagement, we have elaborated some of our programmes and processes that support the UN Global Compact and its principles from September 2018 – August 2020.

## Principles 1 & 2: Human Rights

### Safeguarding

As a people-centred organization, we work to protect the communities we work with, our staff and clients from harm. We ensure that our processes do not pose any harm or risk of exploitation to children, young people, vulnerable adults, the elderly, our staff and other people who represent us. To achieve this, we designed a course to teach our staff about SFH's approach to safeguarding and to emphasize our commitment to ensuring our programmes and operations reduce the likelihood of harm, and increase the likelihood of detection of harm to enable quick and effective response. Our safeguarding policy is also flowed down to the vendors and partners we work with as part of our commitment.

## Key Population Health Programming

SFH is committed to supporting human rights through non-biased, confidential and quality HIV/STI care for key populations through our KPCARE 2 project. This project aims to reduce the incidence and mitigate the impact of HIV on KPs in Nigeria to achieve epidemic control. Among other components, this project works to increase demand for and access to comprehensive HIV prevention/treatment services. As well as creating an enabling environment established for KP community-based programming through advocacy, data management systems and other interventions promoting KP-supportive health policies and human rights.

# Orphans and Vulnerable Children (OVC) Programming

The Integrated Child Health and Social Services Award (ICHSSA 3) aims to reduce the impact of HIV/AIDS on OVCs. The project works to ensure that OVCs are cared for and protected by their households, communities, local and state governments through achieving community buy-in to secure the rights of OVCs, detect and respond to child rights violations.

### Principle 4 & 6: Labour

Society for Family Health necessitates that all employees, vendors, volunteers, interns and beneficiaries, are treated with dignity and respect and we have adopted policies to uphold these values. Our equal opportunity policy ensures that we remain an equal Page **3** of **5**  opportunity employer and do not discriminate against any employee or applicant based on race, colour, religion, creed, sex, tribe, disability or health status.

Our grievance procedures promote transparency and fair hearing of all parties involved and our whistleblowing policy clearly outlines procedures for reporting any suspected breach of our policies, anonymously and confidentially.

## Principle 8 & 9: Environment

As an organisation, we are mindful of activities that could contribute to environmental degradation and climate change. Our Health and Safety policy ensures that all possible measures are taken to remove (or at least reduce) risks to the health, safety and welfare of our employees and the communities we serve. This includes minimising the use of non-renewable energy and resources and prioritising energy ratings as a determining factor for the purchase of electronics. We also encourage our staff to actively protect their environment and the health of the planet by recycling paper, limiting the use of plastic materials and conserving energy by turning off unused lights, office equipment and water taps.

### Principle 10: Anti-Corruption

Society for Family Health's Anti-Money Laundering Policy ensures that we conduct due diligence on all business relationships, scrutinize transactions to ensure they are consistent, ensure that documents, data or information collected are kept up-to-date and relevant and communicate all payments made to individuals and corporate organizations to the Economic and Financial Crimes Commission (EFCC).

We continue to reinforce these measures for our staff, vendors, external partners and beneficiaries through various methods and platforms such as the Global Fund whistleblowing policy.

We are also in partnership with an independent service provider Deloitte to establish a Speak Up facility- a whistle blowing facility for all employees and stakeholders to report any unethical behaviour anonymously and confidentially.

### **Local Network Activities**

Since 2018, we have actively participated in UN Compact global and local network activities such as the following:

- 1. Zero poverty business dialogue.
- 2. Insight Nigeria Quo Vadis?

- 3. Leader's Summit.
- 4. How businesses can support women.
- 5. Measures businesses can consider in tackling COVID.
- 6. Live academy sessions.
- 7. Responsible business response to COVID-19.
- 8. Women's Empowerment principles (physical participation).
- 9. Eliminating harassment & violence in the workplace.