Pick n Pay 2020 Communication of progress	
The below report repre	esents our response & alignment to the United Nation Sustainable
Development Goals (SDGs)	
Sustainable	What we are doing together with our partners
Development goals	
2 Zero Hunger-No	Donated 1 651 tonnes of surplus food- which FoodForward SA
one will go hungry	values at R80 million
anywhere in the	Food distributed to 800 charities
world	 Through the Feed the Nation campaign, more than 20 million
	meals has been distributed to people in need
3 Good health and	 As part of collective efforts to decrease the incidence of
wellbeing-reduce	hypertension, or high blood pressure, among South Africans, all of
death through non	Pick n Pay's private label products are compliant with the 2016
communicable	government-regulated salt content targets.
diseases such as	 We continue to partner with the Department of Health to
heart attacks, obesity	reformulate and develop more products with less added sugar.
and diabetes	•200 PICK n PAY stores across South Africa started offering free fruit
	to shoppers' children under the age of 12
4 Quality education-	•Pick n Pay school club supports 3025 schools (325 high schools and
All boys and girl will	2 700 primary schools) with educational material, reaching over 5.7
have access to quality	million learners, parents and teachers
early development,	•This material supports learners in mathematics, science, literacy,
primary and	health and wellness and sustainability
secondary school	•All our educational material is free to download to any customers
	or school through the Pick n Pay School Club website
6 Clean water and	Continued action have been taken to reduce our water
Sanitation- avoid	consumption, with 1 117 megalitres of water used
wasting water	In their efforts to promote water resilience, the Foundation
	continues to partner with the Siyazisiza Trust to roll out drip
	irrigation and conservation training to these micro farmers who have
	782 hectares under irrigation, benefitting more than 3 200 people.

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8 Decent work and	 Employed over 4 000 new employees and recognised high
economic	performance with almost 2 000 promotions
development-	Restructured Pick n Pay's management team to align with re-
Everyone will have a	organised store segments (Value, Core and Select)
decent job	Improved performance management – over 95% of all performance
	appraisals and goal-setting tasks completed
	Investment of R65 million in training and education – benefiting 11
	000 employees. Investment focused on building a diverse team:
	• 96% of spend on black employees • 64% of spend on female
	employees
	 Improved racial diversity in senior management from 74.2% to
	76.8%
	 Secured new 3-year labour agreements with the main labour
	unions in our Pick n Pay and Boxer supermarkets
	•Pick n Pay's Small Business Programme supports over 200 small
	businesses, with 125 of these supplying products and services to Pick
	n Pay
	•Launched our Pick n Pay Small Suppliers Toolkit, a step-by- step
	information guide on how to do business in the retail environment
	•150 entrepreneurs receive business advice and mentorship from
	Pick n Pay, through our recently launched mentorship app
	•Pick n Pay partnered with the SAB Foundation and the National
	Treasury's Job Fund initiative, to direct R20 million to developing five
	small scale farmers, addressing both unemployment and food
	security in South Africa
12 Responsible	• We are the only retailer in South Africa to become a member of
consumption and	10x20x30
production-We will	•A total of 98% of our fresh produce is procured from South African
half global foodwaste	suppliers to prevent and mitigate food waste
and achieve efficient	•We have a target to reduce our food waste with 50% against
use of resources	aFY2015 baseline
	• To date the Ackerman Foundation has supported the
	establishment of 1 582 community gardens, 32 micro farmers and 1
	736 home gardens, empowering more than 15 000 people.

13 Climate Change-	•Generated 7 726.3 MWh of solar energy, reducing our carbon
We'll strengthen	footprint by 8 035.4 tonnes CO2e
resilience and	•All newly constructed and refurbished stores are being fitted with
improve awareness	more natural, CO2 based, refrigeration systems
of climate change	•Sold 2.0 million re-usable shopping bags, 25% more than last year,
	and recycled 2.7 million plastic bottles in the manufacture thereof
	• We have reduced our energy use per square metre by 37.4%
	against a 2008 baseline
	•Introduced nude fruit and vegetable walls and re-usable netted
	produce bags to reduce unnecessary plastic bag usage
	• Diverted 60% of our waste from landfill and recycled a total of 14
	212 tonnes of cardboard and paper, 1 500 tonnes of plastic and 13
	tonnes of metal
14 Life below water-	•Since 2010 we have invested 15 million to WWF-SA Sustainable
We'll end overfishing	Fisheries Programme.
and destructive	 More than 95% of seafood products by sales met sustainable
fishing practices	seafood commitments