Environmental Appendix Approach Governance **Social** Community

UN Global Compact index

1. Statement of continued support by the Chief Executive Officer	
	Approach—Message from the Chairman and Chief Executive Officer
2. Description of actions	
Human rights	
Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and	Approach—Message from the Chairman and Chief Executive Officer, Aligning with the SDGs Governance—How we Govern—Engaging with stakeholders, Human rights
Principle 2: Make sure that they are not complicit in human rights abuses.	Social – Digital responsibility – Digital safety, Robocalls, Privacy and data protection – Privacy by design
	Social – Human capital – Supply chain
	Human Rights Statement
	Code of Conduct
	Supplier Code of Conduct
Labor	
Principle 3: Businesses should uphold the freedom of association and the	Governance – Ethics and compliance, Updated Code of Conduct, Human rights
effective recognition of the right to collective bargaining;	Social – Digital responsibility – Digital safety
Principle 4: The elimination of all forms of forced and compulsory labor; Principle 5: The effective abolition of child labor; and	Social – Human capital – Moving the world forward together, Diversity and inclusion, Key partners, Veterans, Employee resource groups, Safety, Labor relations, Supply chain
Principle 6: The elimination of discrimination in respect of employment	Affirmative Action Policy and Equal Employment Opportunity
and occupation.	Code of Conduct
	Commitment to Pay Equity
	Human Rights Statement
	Supplier Code of Conduct
	Verizon Disability Accommodations
Environment	
Principle 7: Businesses should support a precautionary approach	Environmental
to environmental challenges;	Community – Climate protection
Principle 8: Undertake initiatives to promote greater environmental	CDP Climate Change Response 2019
responsibility; and	Paper Sourcing and Use Policy
Principle 9: Encourage the development and diffusion of environmentally friendly technologies.	2019 TCFD Report

Approach Governance Environmental Social Community Appendix

UN Global Compact index

2. Description of actions

Anti-corruption

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

Approach - Aligning with the UN SDGs - SDG16

Governance - How we govern - Managing risk, Ethics and compliance,

Updated Code of Conduct, Anti-corruption

Social – Human capital – Supply chain – Supplier assessments

Code of Conduct

Supplier Code of Conduct

3. Measurement of outcomes

Environmental – Our emissions by scope, Renewable energy, Fleet, E-waste,

Paper waste, Tree planting, Water conservation, Carbon abatement,

EHS management system - Environmental notices

Social – Human capital – V Team, Diversity and inclusion – Pay equity, Safety – Training,

Supply chain – Supplier assessments, Supplier diversity

Appendix-ESG Data Center

CDP Climate Change Response 2019