



Contents

Statement of support4
About Claire Group5
CSR program6
Global goals - everyday efforts7
Our impact on the SDGs9
Human Rights - People11
Labor principles - People 13
Environment - Planet15
Anti-Corruption - Profit18
Measurements and goals
Our Certificates21



Statement of support

Claire Group A/S is an international fashion house with roots in Denmark founded in 1975 with the mission is to create stylish and casual clothes that appeal to fashion conscious women and children. It is our vision to make clothes in a sustainable way and build a company we can be proud of.

This Responsibility Report gives information and data on our CSR activities. We are dedicated to fulfilling the intentions of the 10 principles outlined in the UN Global Compact Initiative and be inspired by the Sustainable Development Goals.

We strive to influence our suppliers and business partners to support, to live up to and to participate in the Global Compact Initiative. Claire Group A/S has been an active part of this initiative since January 2010 and our support is unchanged.

It is our conviction that businesses must be sound and sustainable for all involved in the process. Since 2009, Claire Group A/S has been a member of Amfori – BSCI (Business Social Compliance Initiative) because we believe supplier auditing is a necessary tool to maintain a responsible supply chain.

Since 2012, we have been the only fashion house in Scandinavia to be certified with the ethic management standard, SA 8000. In 2019 we became certified with Global Organic Textile Standard (GOTS) because we are convinced that sustainable fashion will prevail.

We have also committed ourselves to uphold a strong animal welfare programme, to minimize our carbon footprint and to comply with an anti-corruption programme and a chemical testing programme. Finally, we are supporting a CSR project for young textile entrepreneurs in our local community.

2019 has been a year with re-certification of SA 8000 and hard work with our second certification, GOTS. With two management systems in function, we are forced to deal professionally with our mistakes and deviations to avoid repetitions.

We measure our performance every year and we continue setting targets within the framework of the 10 principles in UN Global Compact. We are proud to contribute to a more sustainable fashion industry today and in the future.

Ikast, July 4th, 2020.

Anders Hust, CEO

About Claire Group A/S

Brief description of nature of business.

Claire Group A/S is a family-owned company (Ltd.) established in 1975, with headquarters in Ikast, Denmark. Claire Group A/S is an international fashion house. Together our collections make a complete concept for modern women and children with an active lifestyle. Our products are produced by our suppliers in Europe, China, and India.

Company info:	Claire Group A/S	Date:	04-07-2020
Address:	Marsvej 6 - 10	Membership	11-01-2010
	7430 Ikast	date:	
Telephone:	+45 97153122	Employees:	34
Country:	DK - Denmark	Sector:	Textile
Contact name:	Ulla Dam		
Contact position:	Group CSR & Purchase Manager	Contact mail:	ud@claire.dk

You can read about our certifications and our sustainable product marks on www.clairewoman.com or www.hustandclaire.com



Claire Group A/S CSR program FN's Global Compact

Environmental work



- -Transportation policy
- -Invironmental management
- -Oeko-Tex 100 styles
- -Bamboo-Viscose styles
- -GOTS certification



-Chemical program









- -Social responsibility policy
- -SA 8000 certification



-BSCI / Amfori membership



- -Supplier training
- -Animal welfare
- -Local partnerships Sylab
- -Anti corruption policy





Global goals - everyday efforts

We believe that every country, organisation, and private company must contribute to achieving the sustainable development goals (SDG) and the Paris Agreement. The challenge is to generate global goals into local business supporting our business development.

We manufacture products and we are inspired from the SDG goals and take part in a worldwide effort to reach the goals. Our products do not contribute to fulfilment of the Global Goals, but we have learned that we can produce clothes with respect for people and planet and still be profitable. By complying with human rights and labour laws and with a strong focus on our carbon footprint, we trust we contribute to fulfilment of several of the SDG goals.

We have chosen to focus on four of the Goals that relate most to our business. For Claire Group A/S SDG 5, SGD 8, SGD 12, and SGD 13 are at the heart of our CSR efforts.

The Goals create values through our activities. Social benefits from taking responsibility for vulnerable people in the labour market, for training employees or contributing to increasing the consciousness about sustainable clothing.

How we contribute to achieving the SDGs is outlined to the right and examples of our everyday efforts are given on the following pages.

2019

What we did

Increased ownership to the Sustainable Development Goals in Claire Group with references in internal and external communication and internal training.

2020

What we want

Efforts on increased visuality on the four Claire Group SGD goals.



















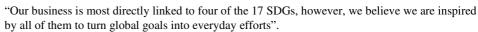












- Ulla Dam, Group CSR & Purchase Manager

5. Gender equality

Achieve gender equality.

Gender equality in our organisation is important because gender equality is not only a fundamental human right, it is a necessary foundation for a homogeneous and prosperous organisation. In our store men as well as women should be able to handle all work. At management level our women managers provide different and sustainable views to all kind of challenges. Gender equality is implemented at all level in our organisation because we see gender equality as a part of our general focus on anti-discrimination and diversity.

12. Responsible consumption and production

Ensure sustainable production patterns.

We see sustainable consumption and production as promoting sustainable production, providing access to basic goods, green and decent jobs, and a better quality of life for all. Implementation helps to achieve overall development goals, reduce future footprint from production, strengthen economic competitiveness and reduce poverty. We prioritize significant on operating our supply chain, involving everyone from producer to final consumer. This includes educating consumers on sustainable consumption and life style, providing them with adequate information through standards and labels on garment.

8. Decent work & economic growth

Decent work for all employees.

We believe the most efficient way to contribute to a sustainable economic growth for our organisation as well as everybody involved in the manufacturing of our clothes is by providing all workers with decent work with a fair salary. In 2009, we became member of Amfori-BSCI – a European audit-based initiative for handling suppliers. We have contributed to putting an end to workers lack of income and ensured a sustainable livelihood. In this way, we have influenced our suppliers always to pay legal wages and step by step be bound to implement living wages.

13. Climate change

Urgent action to combat climate change.

We take pride in taking urgent action to combat climate change and its impacts in Denmark and cascade our position to our supply chain and business partners worldwide. We address all opportunities to minimize our impact from manufacturing clothes in Far East with distribution in Europe. We endeavour to address challenges regarding air, water, waste, and pollution in general. Sustainable consumption and production aim at "doing more with less," and minimize our footprint. Our work is organized in an environmental management system to obtain results and in 2019 we were certified with Global Organic Textile Standard.

Examples of our impact on the SDGs

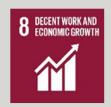


A balanced representation of men and women at all levels in the organisation taking part in decision making.



Men as well as women can work at all levels in our organisation.





Jobs with fair remuneration according to Amfori-BSCI, Code of Conduct, due to factory audits in the supply chain.



We provide safe jobs due to our focus on Occupational Health and Safety in house and at our suppliers' facilities. OHS work is a high priority topic to us.





A responsible supply chain is our main priority since 2007. Our clothes must be produced at factories with satisfactory audit results according to Amfori-BSCI system.



Our responsible chemical programme is intended to secure good health to workers in contact with our clothes and to provide our customers with clothes without chemicals above the set limit values for the relevant garment.





We will promote our environmentally certification, GOTS further and extend the number of styles in our collection with GOTS and OEKO-TEX 100.



Reducing carbon footprint from transportation by ship/air begins with measuring and setting goals. Due to extremely well-organized production planning in the design and PU-department and a very good cooperation with our suppliers, we have reduced our transportation by air.



Responsible management of waste and resources at our premises with a strong focus on reusing carbon boxes.





Human Rights - People

Principle 1:

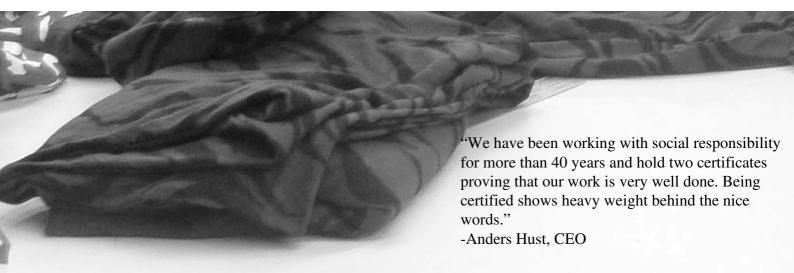
Businesses should support and respect the protection of internationally proclaimed human rights.

and **Principle 2:**

Make sure that they are not complicit in human right abuses.

Commitment

We are committed not to violate basic human rights conventions in Denmark and wherever our clothes are produced. We support the international declared human rights and we will not discriminate against any person on grounds of race, religion, gender, age, or disability. It is one of our core values that we are aware of our social responsibility towards employees, local society, and workers in our supply chain. Everybody should be given fair opportunities to build careers. We are committed to have a sustainable supply chain and through our membership of Amfori-BSCI we are obliged to respect the fundamental human rights conventions no matter where our production is situated.





Activities

We have a clear written policy on sustainability incl. responsible production. Our values together with our in-house SA 8000 procedures and our Amfori-BSCI membership ensure us against discrimination. To prevent discrimination to happen we have implemented proactive procedures for hiring, promoting and dismissal. Our headquarters in Denmark are under strict Danish legislation, which we comply with. We have established a whistle-blower system to handle complaints. We have in-house awareness training of employees in human rights and SA 8000 issues. We have an annual in-house audit and Bureau Veritas audits every year. Since May 2016, we have been supporting a CSR-project for young textile entrepreneurs, Sylab, in our local community, situated on our location as they use our sewing facilities.

Outcome

Our SA 8000 procedures and our Amfori-BSCI Code of Conduct have prevented us from violating the human right conventions in Denmark and on factory level at our main suppliers. We comply with Danish laws and collective agreements in Denmark. Bureau Veritas has successfully certified our company with SA 8000 in 2012 and every year since. To monitor our effort, and measure our progress in the supply chain, we are auditing our suppliers according to an audit plan. Corrective action plans are issued accordingly. See our figures below.

- Claire Group A/S was certified with the ethic standard, SA 8000 in 2012 and every year since.
- In 2019 78 % of our employees are covered by a collective agreement.
- In 2019 63 % of all employees have received SA 8000 training.
- In 2019 57 % of employees on management level or in a position of trust were women.
- In 2019 81 % of our suppliers (BV) are audited with the result A, B or C in the Amfori-BSCI 2.0 system. The rest have been screened with the purpose to prepare for auditing, or have an expired audit circle.



Labour principles - People

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining. nd Principle 4:
The elimination of all forms of forced and compulsory labour.

ion of all ed and of child labour.

Principle 6: The elimination of discrimination in respect of employment and occupation.

and

Commitment

We want to be one of the very best companies in the fashion industry handling CSR-related issues. We believe fundamentally that our social responsibility effort should encompass not only our own activities in Denmark but also activities in our supply chain. We believe that freedom of association and the right to collective bargaining are fundamental rights, which should be upheld.

We take the working environment extremely seriously because we believe that working environment and job satisfaction goes hand in hand. We care about health and safety for every employee. We want to have a creative working environment and believe that this requires safe employees and a working environment of a top standard level. We want to motivate our staff to educate further and make the best possible use of our resources.

We condemn child labour, dangerous work, unreasonably long working days or salaries below the current industrial rate in production countries. We take in a worldwide effort to deal with the challenges of living wage.

Activities

Employees in headquarters are organized in unions as we respect freedom of association and the right to collective bargaining. The company is covered by three collective agreements. Compensation and overtime payment meet the Danish minimum standard or the relevant collective agreement.

We have a clear written policy on Occupational Health and Safety. We continually improve our working environment, according to Danish legislation and our SA 8000 standard and procedures. We have an Occupational

Health and Safety Organisation with representatives from the workers and the management group. Our Occupational, Health and Safety work is very well organized. We assess any labour related risk or accident at Claire Group A/S as well as any "close to" accidents. We have 6 weeks of vacation and paid sick leave. We have an employer-paid health insurance. All employees have access to paid education within their area of responsibility. We have employees on special terms e.g. trainees or people in work ability testing.

Our values together with our in-house SA 8000 procedures and our Amfori-BSCI membership ensure us against violation of basic labour standards in Denmark and in our supply chain. We have established a whistle-blower system to handle any complaints. We have in-house awareness training of employees in Occupational, Health and Safety and in SA 8000 issues every second year.

Through our membership of Amfori-BSCI we have implemented policies and the Amfori-BSCI Code of Conduct in our supply chain. The Amfori-BSCI Code of Conduct set out minimum criteria for labour standards to all our suppliers.

Outcome

We comply with Danish laws and collective agreements and Bureau Veritas has successfully re-certified our company with SA 8000 every year since 2012. Our staff is extremely loyal and consequently, we have a lot of long-term relationships. Our absenteeism in 2019 was 4,73 %. Cleaned from long-term illness and maternity leave, it is 0,92 %, which is extremely low in DK. In 2017 we tested our psychological working environment and the result was very satisfactory. We are auditing our suppliers according to an audit plan and we are monitoring that corrective action plans are completed whenever we or a supplier fail to comply with the Code of Conduct. There is no forced or compulsory labour in the company or at our supplier premises and all basic labour standards are observed and audited at our suppliers. Our SA 8000 procedures and our commitment to Amfori-BSCI have prevented us from violating basic worker standards, national legislation, and collective agreements in Denmark.

- Our Occupational, Health and Safety work is well organised and works successfully according to the intentions of the Danish laws.
- 65 % of our staff has received training in our CSR-programme and SA 8000 issues.
- We have employees on special terms corresponding to ½ man year.
- 100 % of all employees have a private health insurance.
- 78 % of all employees are covered by a collective agreement.
- 43 % of all employees have first aid certificate, however expired in 2020, due to Covid19.
- We have established a whistle-blower system.
- In 2019 81 % of our suppliers (BV) are audited A, B or C in the Amfori-BSCI. The rest have been screened and have now started preparation for the auditing procedure, or have an expired au circle.

Environment - Planet

Principle 7:

Businesses should support a precautionary approach to environmental challenges.

and **Principle 8:**

Undertake initiatives to promote greater environmental responsibility.

and **Principle 9:**

Encourage the development and diffusion of environmentally friendly technologies.

Commitment

We strive to minimize the footprint we set from producing garments and we are aware of our environmental responsibility. We seek to be greener everyday not only because there is money to be earned by safeguarding the environment but also because it is our values. We have a policy on environment and transportation. We consider environmental awareness as a wide range of initiatives that includes running our headquarters in Ikast on a sustainable basis and reducing our CO2 emission from producing our products. We care about chemicals in clothes, zippers and buttons, and we observe the EU-REACH and Norwegian legislation as a minimum. We support environmentally friendly technologies and help to improve general knowledge of environmentally friendly labels, OEKO-TEX 100 and GOTS (Global Organic Standard).

Activities

Our waste management system forces us to recycle whenever it is possible, and we measure our in-house consumption of resources. We encourage our suppliers always to use an environmentally friendly method and to avoid all unnecessary use of chemicals. We have a restricted chemicals programme, which our suppliers must follow including tests made by Bureau Veritas. In 2019 we were certified with GOTS and we have a collection of organic styles for children (GOTS) and a collection of styles made of bamboo fibres. We also increase the number of styles with OEKO-TEX 100 year after year. We have joined the washing campaign: **Clever Care**, since 40 % of the Co2 emission lies with the consumer. Our focus on reducing footprint from transportation has been successful due to hard work and extremely well-organized workflow with supplies.

Outcome

We have established figures for our calculation and picked relevant Key Performance Indicators. The reduction in electricity in 2019 has decreased by 4 % compared to 2016. Our investment in low energy lighting have proven successful and has been earned back over a five-year period. We are focused on reduction of our waste and we recycle as much as possible. In 2019, our figures are back at 2016 level which we find satisfactory. Our transport by air is 8 % - a new focus point. We have tested 19 qualities in 2019 according to our chemical testing programme. No tests failed. See our total measurements on last page.

- In 2019 we decreased our electricity consumption by 4 %, our consumption of heat by 8 % and our commercial waste has decreased by 7 % (2016=100).
- Water consumption in 2019 was 5783 m3 = abnormal figure due to water damage in our fountains.
- We sail approximately 92 % of our goods to Europe from our Far East suppliers.
- In our supply chain 79 % of suppliers (BV) have signed our restricted chemicals programme.
- In 2019 we have extended our restricted chemicals programme.
 Random Bureau Veritas inspections are organized according to the limit values in EU-Reach and Norwegian legislation. In 2019 no tests failed out of 19 qualities tested.
- In May 2019, we became certified with Global Organic Textile Standard, GOTS, and in 2019 we had 189 styles with GOTS.





Anti-Corruption - Profit

Principle 10:

Businesses should work against corruption in all its forms, including extortion and bribery.

Commitment

At Claire Group corruption is not acceptable and we are strongly against bribery, extortion or any other form of facility payments. We want to run a profitable company and respect people and planet. We influence our business partners with our attitudes to bribery and corruption.

Activities

We have a company policy about bribery and anti-corruption implemented in our staff handbook. In 2014 our policy was strengthened, and we issued an anti-corruption guideline. We do not pay illegitimate payments and no employee must either give or receive gifts above a value limit of 50 Euro. Our employees are encouraged to express complaints, suspicions, or concerns anonymously to the company by using the whistle blower. Bribery is a part of our in-house employer training in environmental issues and SA 8000.

Outcome

Our anti-corruption policy and our transparent rules and procedures have prevented us from any cases of bribery, anti-corruption etc. in 2018. We comply with Danish laws and Bureau Veritas has successfully audited our company with SA 8000 latest in Dec 2019.

- Since 2012 our anti-corruption policy has been a part of our staff handbook. In 2014 the policy was revised and made stronger.
- In 2019 we had no cases regarding bribery or anti-corruption from the whistle-blower scheme.
- In 2019 81 % of our suppliers (BV) are audited A, B or C in Amfori-BSCI system.

Publication

We intend to make this COP available to all our stakeholders.

A summary of our social performance for 2019 can be found on last page. This COP will be available at the Global Compact homepage and can be found on www.clairewoman.com and www.hustandclaire.com.

The report is also available to all employees, board members and visitors in our house.

Measurements and goals

Key Perform- ance Indicators	Policy	System	Measurements 2019 Headquarters	
Human Rights	YES	Headquarters: SA 8000 management system + Three collective agreements Suppliers: Amfori-BSCI – Code of Conduct + audits	 Headquarters: SA 8000 re-certification in Dec. 2019 65 % of all employees with SA-8000 training 57 % of employees on management level or in a position of trust are women 78 % of employees covered by a collective agree- ment 	
Labour Standards	YES	Headquarters: SA 8000 management system + Three collective agreements Suppliers: Amfori-BSCI – Code of Conduct + audits	 Headquarters: SA 8000 re-certification in Dec. 2019 65 % of all employees with SA-8000 training ½ man-year employed on special terms 78 % of employees covered by a collective agreement 43 % of all employees with first aid certificate 28 % with firefighting certificate 	
Environment	YES	Headquarters: GOTS management system Clever Care Campaign Suppliers: Restricted chemicals programme + tests.	• GOTS certification in May 2019. 2017 2018 2019	
Anti-corruption	YES	Headquarters: SA 8000 management system Whistle-blower Suppliers: Code of Conduct + audits	 Headquarters: No cases regarding Anti-corruption 	

Measurements 2019 Suppliers	Goals/Objectives 2020 Headquarters	Goals/Objectives 2020 Suppliers
 Suppliers: 91 % of BV with first audit 81 % of BV are audited A, B or C in Amfori-BSCI. The rest of the suppliers with screening. 	 Headquarters: 85 % of all employees with SA-8000 training and increasing focus on internal training in general A balanced representation of men and women on management level. 80 % of employees covered by a collective agreement 	 Suppliers: 92 % with first audit 85 % of BV are audited A, B or C in Amfori-BSCI. The rest of the suppliers with screening.
 Suppliers: 91 % of BV with first audit 81 % of BV are audited A, B or C in Amfori-BSCI. The rest of the suppliers with screening. 	 Headquarters: 85 % of all employees with SA-8000 training and increasing focus on internal training in general ½ man-year employed on special terms 80 % of employees covered by a collective agreement 10 % with first aid certificate 10 % with firefighting certificate 	 Suppliers: 92 % with first audit 85 % of BV are audited A, B or C in Amfori-BSCI. The rest of the suppliers with screening.
 Suppliers: 79 % of BV with signed chemicals programme. 19 qualities have been tested. 189 GOTS styles 	Waste in KG 12000 Electricity in KwH 127700 Water in M3 400 Heat in KwH 66000 Transportation by Ship/aeroplane 93/7 200 GOTS styles	 Suppliers: 85 % of BV with signed chemicals program Inspections by Bureau Veritas on readymade garment from core suppliers equivalent to minimum 20 tests per year.
 Suppliers: 91 % of BV with first audit 81 % of BV are audited A, B or C in Amfori-BSCI. The rest of the suppliers with screening. 	Headquarters: • All cases solved	 Suppliers: 92 % with first audit 85 % of BV are audited A, B or C in Amfori-BSCI. The rest of the suppliers with screening.



Claire Group A/S

Marsvej 6-10, 7430 lkast, Denmark

Bureau Veritas Certification Holding SAS certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standard detailed below

Standard

SA 8000:2014

Scope of certification

International fashion house with Danish design, development, innovation. purchase, logistic centre, marketing and sales to retail customers

Certification cycle start date: 26-11-2018

Subject to the continued satisfactory operation of the organisation's Social Accountability

Management System, this certificate expires on: 25-11-2021

Original certification date:

25-07-2012

Certificate No. IND.18.10597

Version: 1

Revision date:

26-11-2018

Signed on behalf of

Bureau Veritas Certification Holding SAS



Certification Body Address.

Bureau Veritas Certification Holding SAS Le Triangle de l'Arche, 8, cours du Triangle - CS 90096

Local Office address:

92937 Paris la Defense Cedex - France Bureau Veritas Certification Denmark A/S Oldenborggade 25-31, 7000 Fredericia, Denmark.

Disclaimer :

"Social Accountability International and other stakeholders in the SA8000 process only recognize SA8000 certificates issued by qualified CBs granted accreditation by SAAS and do not recognize the validity of SA8000 certificates issued by unaccredited organizations or organizations accredited by any entity other than SAAS.'

To check this certificate validity please call: + 9122 62742000 or visit SAAS website www.saasaccreditation.org/certification

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.











CERTIFICATE OF COMPLIANCE

(Scope Certificate)

N° EGL/199845/1043406/1

ECOCERT GREENLIFE SAS declares that

CLAIRE GROUP A/S

Marsvej 6-10 7430 IKAST DENMARK

has been inspected and assessed according to the

Global Organic Textile Standard (GOTS) - Version 5.0 -

and that products of the categories as mentioned below (and further specified in the annex) comply with this standard:

Product categories: Garments

Processing steps / activities carried out under responsibility of the above mentioned company (by the operations as detailed in the annex) for the certified products:

trading

This Certificate is valid until: 31/03/2021

Place and Date of Issue:

Stamp of the issuing body:

L'Isle Jourdain, France

12/05/2020

ECOCERT Greenlife BP 47 - 32600 L'ISLE JOURDAIN

Tél. 05 62 07 51 09 Fax 05 62 07 74 96 N° SIRET 509 534 095 00013

Emilie CHERHAL



This Certificate of Compliance provides no proof that any goods delivered by its holder are GOTS certified. Proof of GOTS certification of goods delivered is provided by a valid Transaction Certificate (TC) covering them. The issuing body can withdraw this certificate before it expires if the declared compliance is no longer guaranteed. This certificate has been issued in compliance with « GOTS scheme » and « the applicable audit plan » defined in ECOCERT Greenlife's GOTS certification Process (versions in progress).

This electronically issued document is the valid original version

Accredited by: Cofrac, Accreditation N°: 5-0520, Products and Services certification, scope available on www.cofrac.fr

