

IRPC – Communication on Progress 2020 – Advanced Level

| UNGC Advanced Level Criteria | | IRPC Implementation | Location in the IRPC's Sustainability Report |
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| UNGC criteria integration with Strategy and Operations | | | |
| 1. | The COP describes mainstreaming into corporate functions and business units | <ul style="list-style-type: none"> • CEO statement • Vision & Mission • IRPC Business • Sustainability at IRPC • Strategy for Sustainable Growth • Sustainable Supply Chain • Innovation for Sustainability | 3 1 4-5 16-20 27 -30 31-39 41-46 |
| 2. | The COP describes value chain implementation | <ul style="list-style-type: none"> • Sustainable Supply Chain including Raw Material and Crude Procurement, General Procurement Management , Logistics Management and Customer Relationship Management • Innovation and Products Management | 31 – 39 41-46 |
| Human Rights Implementation | | | |
| 3. | The COP describes robust commitments, strategies or policies in the area of human rights | <ul style="list-style-type: none"> • IRPC's Sustainability Management Policy • Business Ethics • Respect of Human Rights | 27-30 12-15 73-78 |
| 4. | The COP describes effective management systems to integrate the human rights principles | <ul style="list-style-type: none"> • Business Ethics • Human Resource Management • Occupational Health and Safety • IRPC's Human Rights Management Procedure • Human Rights Risk Assessment | 12-15 49-55 56-64 74 76 |
| 5. | The COP describes effective monitoring and evaluation mechanisms of human rights integration | <ul style="list-style-type: none"> • Complaint Channels and fair and transparent investigation process and protection of identity of witness • IRPC's Human Rights Management Procedure • Human Rights Risk Assessment • Performance Summary : People | 12-15 74 76 93-94 |
| Labor Implementation | | | |
| 6. | The COP describes robust commitments, strategies or policies in the area of labor | <ul style="list-style-type: none"> • Business Ethics • IRPC's Sustainability Management Policy | 12-15 27-30 |

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| 7. | The COP describes effective management systems to integrate the labor principles | <ul style="list-style-type: none"> Human Resource Management | 49-55 |
| 8. | The COP describes effective monitoring and evaluation mechanisms of labor principles integration | <ul style="list-style-type: none"> Complaint Channels and fair and transparent investigation process and protection of identity of witness Employee Engagement Survey | 12-15 54-55 , 62-63 |
| Environmental Management Implementation | | | |
| 9. | The COP describes robust commitments, strategies or policies in the area of environmental stewardship | <ul style="list-style-type: none"> IRPC's Sustainability Management Policy Management Approach Operational ECO-Efficiency (QSSHE Policy and Energy Management) Circular Economy Continuing to Create Value for Sustainable Society Community Well-Being Caring for the Environment for Sustainability Operational Eco-Efficiency Climate Strategy Water Related Risk | 27-30 18-19 46-47 65 66-72 79 80-85 86-88 89-90 |
| 10. | The COP describes effective management systems to integrate the environmental principles | <ul style="list-style-type: none"> Operational ECO-Efficiency (QSSHE Policy and Energy Management) Air Emission Management Water Management Climate Change Management, IRPC has improved the efficiency of production process, develop low-carbon products and energy saving products Innovation and Product Development , Research and development of the products that meet customers' needs Circular Economy | 80-85 102 89-90 86-88 41-45 46-47 |
| 11. | The COP describes effective monitoring and evaluation mechanisms for environmental stewardship | <ul style="list-style-type: none"> QSSHE Management System Complaint Management channels for the community Community Well-Being, Area inspection by the community relation division | 80-85 14-15, 74-77, 83-84 66-72 |
| Anti-Corruption Implementation | | | |
| 12. | The COP describes robust commitments, strategies or | <ul style="list-style-type: none"> No Gift Policy and Anti-Bribery and Corruption Policy | 11-15 |

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| | policies in the area of anticorruption | <ul style="list-style-type: none"> Whistleblowing Policy Supplier Code of Conduct | 14 6, 12, 34 |
| 13. | The COP describes effective management systems to integrate the anticorruption | <ul style="list-style-type: none"> Corporate Governance and Transparency Anti-Corruption Business Ethics Corporate Compliance | 8-10 11 12 13-15 |
| 14. | The COP describes effective monitoring and evaluation mechanisms for the integration of anti-corruption | <ul style="list-style-type: none"> Complaint channels for employees and the people from outside Philanthropy Budget | 21,31,84 105 |
| Contributions to UN goals and issues | | | |
| 15. | The COP describes core business contributions to UN goals and issues | <ul style="list-style-type: none"> Compliance to UNGC Advanced Level Listed member of Dow Jones Sustainability Indices (DJSI) in an Emerging Market category for Oil and Gas Refining and Marketing | 8, 106 1 |
| Social Management Implementation | | | |
| 16. | The COP describes strategic social investments and philanthropy | <ul style="list-style-type: none"> Social investments have generated THB 418 Million worth of value-added to society in terms of improved quality of life. Since 2011 IRPC have donated plastic to Prostheses Foundation of Her Royal Highness the Princess Mother for the production of prosthetic legs and necessary equipment for people with disability. In 2019, IRPC donated 28 tons of 3340H PP, valued at THB 1,243,340, and plastic shedder for prosthetic leg production in the form of THB 613,854 cash to the foundation (THB 268,800 for container truck modification and THB 345,054 for related expenses). This project also gave the opportunity to our voluntary employees to participate, equal to 312 volunteer hours. We delivered and repaired prosthetic legs to 992 disabled persons in 2019, 9,684 in total since 2011. | 26 70-71 |

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| | | <ul style="list-style-type: none"> ● Community Well-Being ➤ Community Projects <ul style="list-style-type: none"> ✓ Community Health Promotional Fund ✓ Pun Nam Jai Clinic, the clinic served 4,111 patients around IRPC Industrial zone. ✓ Mobile Clinic medical service unit for health check-ups and general medical services once a month. ➤ Educational Projects <ul style="list-style-type: none"> ✓ Community Learning Center is established to be a center for promoting, learning and developing environment, occupation and economy. ✓ Scholarships for the Community, In 2019, 279 scholarships worth THB 608,000 were given to the qualified youths who lived around IRPC Industrial Zone. ✓ Mueang Rayong Elderly School ● Social Development Projects ➤ IRPC Prostheses Project ➤ Lam Sai Yong Model | 66-72 |
| 17. | The COP describes advocacy and public policy engagement | <ul style="list-style-type: none"> ● The company is committed to reducing GHG emission from its operations and take initiatives in cooperation with external parties. IRPC also aims to develop product innovations and promote water resource conservation to minimize risks, while elevate the quality of life for the community. | 87-90 |
| 18. | The COP describes partnerships and collective action | <ul style="list-style-type: none"> ● Community Well-Being ● Caring for the Environment for Sustainability ● Operational Eco-Efficiency ● Oil and chemical spill preventive and responsive actions with related parties in the area | 66-72 79 80-85 26-37, 105 |
| Organization Governance and Leadership | | | |
| 19. | The COP describes CEO commitment and leadership | <ul style="list-style-type: none"> ● CEO Statement | 3 |
| 20. | The COP describes Board adoption and oversight | <ul style="list-style-type: none"> ● Corporate governance and Transparency | 8-10 |

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| 21. | The COP describes stakeholder engagement | <ul style="list-style-type: none"> • Communication channels for stakeholders to raise issues material to the organization • Stakeholders' Expectation | <p>8, 14-15</p> <p>8, 18-19</p> |