

# **ORIENTAL PRESS**

**(ORIENTAL PRINTING GROUP W.L.L)**

**COMMUNICATION ON PROGRESS (COP)**

**2019 (JAN - DEC)**

**GLOBAL COMPACT  
PROGRAM OF  
UNITED NATIONS**

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## The Ten Principles

The UN Global Compact's ten principles in the areas of human rights, labor, the environment and anti-corruption enjoy universal consensus and are derived from:

1. The Universal Declaration of Human Rights
2. The International Labor Organization's Declaration on Fundamental Principles and Rights at Work
3. The Rio Declaration on Environment and Development
4. The United Nations Convention Against Corruption

### Human Rights

**Principle 1:** Businesses should support and respect the protection of internationally proclaimed human rights; and

**Principle 2:** make sure that they are not complicit in human rights abuses.

### Labor

**Principle 3:** Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

**Principle 4:** the elimination of all forms of forced and compulsory labor;

**Principle 5:** the effective abolition of child labor; and

**Principle 6:** the elimination of discrimination in respect of employment and occupation.

### Environment

**Principle 7:** Businesses should support a precautionary approach to environmental challenges;

**Principle 8:** undertake initiatives to promote greater environmental responsibility; and

**Principle 9:** encourage the development and diffusion of environmentally friendly technologies.

### Anti-Corruption

**Principle 10:** Businesses should work against corruption in all its forms, including extortion and bribery.

## **SCOPE OP COP:**

This COP is limited to the period ended Dec 31, 2019 (last report submitted in April 2019 result outputs limited till Dec-2018)

## **THE ORIENTAL PRESS (Operating name of ORIENTAL PRINTING GROUP):**

Oriental Printing Group was established in 1952 and then re registered in 1982. Our head office is in Bahrain where we have 2 plant specializing in commercial and security printing. On site there are facilities for litho and commercial printing along with controlled overt and covert security features, with full finishing and binding capabilities.

We also have a factory located in the Jebel Ali Free Zone, Dubai. This site is primarily focused on book production. In Dubai we are facilitated to produce hard back, with printed case or imitation cloth, jacket, paperback, flexi-bound and wire-o-bound with a variety of finishes and bindings.

Our factory site in Bahrain is 230,000 sq ft and in Dubai 151,000 sq ft. For the past three years we have produced about 13 million books annually at our Dubai factory. Across both sites we employ about 450 personnel.

There are dedicated sales and marketing teams based in Bahrain and UK speaking: Arabic, English, French, Spanish and Hindi.

OPG are fully FSC, PEFC certified as well as ISO 14001:2015 EMS.

We are also able to readily source and supply environmentally recognized PREPS graded papers that are presently widely used within the publishing and printing industry.

The factory is annually audited by independent auditors of SEDEX, ISO 14001:2015 EMS and FSC & PEFC.

Our products are regularly safety tested by our clients to meet EU and North American import safety standards. If required we can produce and supply a chemical and component breakdown.

[http://www.oriental-press.com/page.php?content=company\\_profile](http://www.oriental-press.com/page.php?content=company_profile)

## **STATEMENT OF DIRECTORS:**

Statement of Managing Director of Oriental Press pledging continued support to Global Compact Programme of United Nations

The Oriental Press is committed to continue rendering support to the United Nations Global Compact Programme and will Endeavour to abide by the ten Principles of the programme, most of which are a part of our Vision and Mission Statements. Therefore, the company continues to pledge support to the programme through its policies, processes, products and services. In line with our commitment towards Global Compact Program, we are committed to introduce printing processes that supports environment and we are proud to explain that we are using FSC, PEFC paper for printing; also we have introduced online proofing that has reduced consumption of paper, ink/cartridge, fuel resources as well as emission of gases etc. In the end of Year-2015 Oriental Press removed classical halogen type tube rods and installed LED tube rods in factory area for lighting requirement that is resulting in saved energy consumption (saving around 260000 electrical units) as well as helpful in saving footprints, natural resources. Further to this, in the mid of Year-2016 we have installed water recycling system with CTP machine that resulted in reduction of water consumption by more than 50%. Additionally, Oriental Press is affiliated with SEDEX (International Organization working towards Health & Safety, human rights of labor). Oriental Press has its written policy for Anti-Bribery and management is committed for zero tolerance regarding violation of Anti-Bribery Policy. Management of Oriental Press is committed to be transparent towards presentation of our activities & operations.

Mr. Mohammad Al Zeera

**Managing Director  
Oriental Press**

## **COP: HUMAN RIGHTS**

### **Principles**

**Principle 1:** Businesses should support and respect the protection of internationally proclaimed human rights; and

**Principle 2:** make sure that they are not complicit in human rights abuses.

### **Policy/Commitment**

Oriental Press has always had a concern for Human Rights in their business. Oriental Press recognizes that Human Rights are an integral part of corporate citizenship and we respect and support the UNGC's principles on Human Rights and Universal Declaration of Human Rights. Our commitment entails that we work continuously to improve our social performance by setting high objectives and integrating human rights considerations into our daily business.

### **System of implementation:**

1. Oriental Press is adhered to UAE and Bahrain's Labor law as well as all rules related to labor/Human rights introduced by law of the land.
2. Being affiliation with SEDEX, Oriental Press is fully supporting standards of SEDEX (SEDEX is based on ethical and responsible practices covered by ILO Conventions, ETI Base Code, SA8000, ISO14001 and industry specific codes of conduct). Sedex has deferent rules and annual audit by independent auditor is required by SEDEX. These rules called "ETI Base Code".
3. Internal Auditing by a full time Internal Auditor/Management Representative

### **Activities:**

1. Continued preparation for compliance with requirements for Trading License requirement (which includes: maintenance of hygienic environment, staff training for first aid & fire fighting, fire drill, medical facility of staff, timely

- payment of salary, providing proper health & safety equipments)
2. Continuous monitoring by top management (quarterly review meeting with managers and open door policy).
  3. Annual SEDEX Audit by independent third party.
  4. Continuous observations by internal Auditor.
  5. Providing First aid & Fire Fighters training to the group of staffs from different departments.
  6. Conduct emergency drill event on regular basis
  7. We have provided appropriate internationally acceptable housing facilities to the employees who chose to stay in the company accommodation.
  8. Provided timely First Aid Training to the 2 groups of staff to respond health emergency (one group in UAE and another group in Kingdom of Bahrain).
  9. Provided timely Fire Fighters training to the 2 groups staff to respond emergency at industrial site (one group in UAE and another group in Kingdom of Bahrain). Also conducted annual emergency drill during 2014
  10. All accommodation and factory areas are equipped with a first aid kits, fire extinguisher, smoke detector, emergency torch light and whistle etc.
  11. Our staff is covered for group medical as well as workmen compensation insurance to overcome any health and safety risks.
  12. Our staff has direct access to communicate with the higher management regarding any issue.

**Result:**

1. Oriental Press has fully adhered to all applicable laws of Kingdom of Bahrain & UAE (there is no legal notice/fine neither from the government of UAE nor Kingdom of Bahrain).
2. Last audit of SEDEX conducted by independent auditor during June 2018 (covering Jan 2017 till May 2018) and did not find any non-compliance; only 4 observations noticed leading to chances of further improvement.

SEDEX Audit summary for Observations/Non Conformity (DEC 2016)



Sedex Members Ethical Trade Audit (SMETA) Report (Version 5.0 Dec 2014)

Non-Compliance Table

Issue <i>(please click on the issue title to go direct to the appropriate audit results by clause)</i>	Area of Non-Conformity <i>(Only check box when there is a non-conformity, and only in the box/es where the non-conformity can be found)</i>			Record the number of issues by line*:		
	ETI Base Code	Local Law	Additional Elements <i>(i.e. not part of ETI code )</i>	NC	Obs	GE
0 Management systems and code implementation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
1 Employment Freely Chosen	<input type="checkbox"/>	<input type="checkbox"/>				
2 Freedom of Association	<input type="checkbox"/>	<input type="checkbox"/>				
3 Safety and Hygienic Conditions	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		01		
4 Child Labor	<input type="checkbox"/>	<input type="checkbox"/>				
5 Wages and Benefits	<input type="checkbox"/>	<input type="checkbox"/>				
6 Working Hours	<input type="checkbox"/>	<input type="checkbox"/>				
7 Discrimination	<input type="checkbox"/>	<input type="checkbox"/>				
8 Regular Employment	<input type="checkbox"/>	<input type="checkbox"/>				
8A Sub-Contracting and Homeworking		<input type="checkbox"/>	<input type="checkbox"/>			
9 Harsh or Inhumane Treatment	<input type="checkbox"/>	<input type="checkbox"/>				
10A Entitlement to Work		<input type="checkbox"/>	<input type="checkbox"/>			
10B2 Environment 2-Pillar		<input type="checkbox"/>	<input type="checkbox"/>			
10B4 Environment 4-Pillar		<input type="checkbox"/>	<input type="checkbox"/>			
10C Business Ethics		<input type="checkbox"/>	<input type="checkbox"/>			

\*Please note the table above records the total number of Non compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.

Audit company: Accordia Global Compliance Group Report reference: OP/10 & 12/12/2016  
Date: 10<sup>th</sup> & 12<sup>th</sup> December 2016



Sedex Audit summary for Observations/Non Conformity (Year 2015)



Sedex Members Ethical Trade Audit (SMETA) Report (Version 5.0 Dec 2014)

**Non-Compliance Table**

Issue <i>(please click on the issue title to go direct to the appropriate audit results by clause)</i>	Area of Non-Conformity <i>(Only check box when there is a non-conformity, and only in the box/es where the non-conformity can be found)</i>			Record the number of issues by line*:		
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Audit company: Accordia Global Compliance Group Report reference: OP/31/10 & 01/11/2015  
Date: 31<sup>st</sup> Oct & 01<sup>st</sup> November 2015

Sedex Audit summary for Observations/Non Conformity (Year 2014)



Sedex Members Ethical Trade Audit (SMETA) Report (Version 5.0 Dec 2014)

Non-Compliance Table

Issue <i>(please click on the issue title to go direct to the appropriate audit results by clause)</i>	Area of Non-Conformity <i>(Only check box when there is a non-conformity, and only in the box/es where the non-conformity can be found)</i>			Record the number of issues by line*:		
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1 Employment Freely Chosen	<input checked="" type="checkbox"/>	<input type="checkbox"/>		01	00	00
2 Freedom of Association	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
3 Safety and Hygienic Conditions	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		02	00	00
4 Child Labour	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
5 Wages and Benefits	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
6 Working Hours	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		02	00	00
7 Discrimination	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
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10B2 Environment 2-Pillar		<input type="checkbox"/>	<input type="checkbox"/>	00	00	00
10B4 Environment 4-Pillar		<input type="checkbox"/>	<input type="checkbox"/>	00	00	00
10C Business Ethics		<input type="checkbox"/>	<input type="checkbox"/>		00	00

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Audit company: Intertek Report reference: AUD15063

Date: 11.12.14/02/14

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## **COP: LABOUR**

### **Principles:**

**Principle 3:** Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

**Principle 4:** the elimination of all forms of forced and compulsory labour;

**Principle 5:** the effective abolition of child labour; and

**Principle 6:** the elimination of discrimination in respect of employment and occupation.

### **Policy/Commitment**

Oriental Press is committed to adhere the labour rights as applicable in UAE and kingdom of Bahrain. Additionally we support labor rights addressed in SEDEX guideline.

Oriental Press stands committed not to resort to any form of forced and compulsory labour.

Oriental Press is against the illegal use of child labour, exploitation of the work of children and all other unacceptable forms in the treatment of workers such as the use of child labour, physical punishment, female abuse, and forced labour and other forms of abuse

Oriental Press has the permanent concern to respect and promote the principle of non-discrimination on all the levels of our Human Resources, with special emphasis on: recruitment, career development and training. With this intention, we commit not to practice any form of discrimination, that it is founded on the age, the sex, the religion, origins (social and ethnic), political affiliation or trade-union membership, race or color etc.

### **System of implementation:**

1. Rules of JAFZA, labor law of UAE and labor law of Kingdom of Bahrain.
2. Labour rights addressed in the guideline of SEDEX
3. Internal Audit Department
4. Management's factory monitoring is part of our strategy to improve working conditions. Management is closely monitoring the system that provides with firsthand insight into factory conditions and serves as an important tool to measure factory progress against our standards.

Monitoring provides us with regular data about factory conditions and a mechanism to assess the impact of our efforts over time.

**Activities:**

1. Each employee has a contract of employment stating the terms and conditions of service
2. Suggestion/Complaint boxes made available where staff is welcomed to raise complaints, contribute suggestions for improvements etc.
3. Each staff has easy and direct access to top management regarding any issue.
4. Conducting annual audit of SEDEX by independent third party.
5. Continuous observations by internal Auditor

**Result:**

1. Oriental Press have never been charged with, indicted for or in any other way whatsoever involved with the use of slave labour
2. There is no (zero) forced or compulsory labour.
3. There is no child labor in Oriental Press Group. The minimum age of our staff is **19 Years**
4. There is no discrimination in case of employment and occupation. Our staff belongs to various different countries of the world including India, Pakistan, Bangladesh, Srilanka, Philippine, Syria, Egypt, UK, Bahrain, Nepal and Mauritania, our staff belongs to various religious beliefs/sects including Muslims, Hindu, Christian and Buddhist, our staff ranges between different age groups.
5. Our staff is satisfied with the environment and policy provided by Oriental Press. The evidence is based on the structure below:
  - 30% staff serving since last 11-32 years
  - 34% staff serving since last 6-10 years
6. Each staff is ensured to have 1 day weekly rest.
7. Last annual audit of SEDEX conducted by independent auditor during June 2018 (covering Jan 2017 to May 2018) and did not find any non-conformance, only 4 observation points noticed. We are fully committed to ensure improvement to have no more observations for the forthcoming period.

SSEDEX Audit summary for Observations/Non Conformity (Year Dec 2016)



Sedex Members Ethical Trade Audit (SMETA) Report (Version 5.0 Dec 2014)

**Non-Compliance Table**

Issue <i>(please click on the issue title to go direct to the appropriate audit results by clause)</i>	Area of Non-Conformity <i>(Only check box when there is a non-conformity, and only in the box/es where the non-conformity can be found)</i>			Record the number of issues by line*:		
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8 Regular Employment	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
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Audit company: Intertek Report reference: AUD15063

Date: 11.12.14/02/14

## **COP: ENVIRONMENT**

### **PRINCIPLES**

**Principle 7:** Businesses should support a precautionary approach to environmental challenges;

**Principle 8:** undertake initiatives to promote greater environmental responsibility; and

**Principle 9:** encourage the development and diffusion of environmentally friendly technologies.

### **Policy/Commitment**

Oriental Press supports the concepts of a precautionary approach to environmental challenges, promotion of greater environmental responsibility and development and diffusion of environmentally friendly technologies.

Oriental Press is dedicated to contribute to the enhancement and sharing of knowledge within the globe by printing superior quality books. In line with this purpose, the company is also committed to protect the environment and prevent pollution while doing its daily work.

### **System of implementation:**

1. ISO 14001:2015 Environmental Management System which rewards responsible and effective ecological behavior.
2. The Forestry Stewardship Council (FSC) Chain of Custody.
3. Programme for the Endorsement of Forest Certification (PEFC)

### **Activities:**

1. Procuring materials like paper, ink and chemicals from environmentally responsible suppliers.
2. Continually looking for means of reducing waste in all areas.
3. Minimize waste by introducing a latest technology, new ways of printing, wherever possible.
4. Selling all waste/scrape to the recycling companies
5. Segregation and Handling of waste as per EMS system



6. Disposing unsold (and garbage) waste as per authorized procedure of the law of land.
7. Utilize cost effective solutions for lighting requirements.

**Results:**

1. Annual FSC audit-2019 conducted by certifying company during May-2019 resulted 4NCs. However implemented related corrective actions and got closed status of all 4 NCs within 3 months.
2. Annual PEFC audit-2019 conducted by certifying company during May-2019 resulted 2NCs. However implemented related corrective actions and got closed status of both NCs immediately and received successful renewal of PEFC certificate.

Please refer to next page for copy of FSC & PEFC audit reports conducted during Y-2019

## FSC and PEFC Audit summary conducted May-2019

Chain of Custody Certification Audit Report

<b>Processes/ activities included in the scope:</b>  Note: For PEFC-only certificates, please highlight the relevant processes/ activities.	<b>Manufacturer</b>							
	<b>Primary</b>			<b>Secondary</b>			<b>Printing</b>	
	1	Chips	7	Box	13	Moulding/Millwork	18	Print Broker (outsources printing)
	2	Logger - chipping	8	Cabinetry	14	Panels/Plywood	19	Printer
	3	Papermill	9	Door	15	Paper Converter		
	4	Pellets	10	Flooring	16	Window		
	5	Sawmill	11	Furniture	17	Other:		
	6	Veneer	12	Lumber				
	<b>Desk Audit</b>			<b>Site Audit (Stocking)</b>				
	20	Logger – no chipping	24	Paper Wholesaler/Distributor				
21	Paper Broker	25	Wood Wholesaler/Distributor					
22	Print Broker	26	Paper Retailer					
23	Wood Broker	27	Wood Retailer					

### 1.C. Summary of Evaluation

Documents used in assessment of the organization (mark with an "X")	Normative Documents	# Major CARs	# Minor CARs	# Observations
X	FSC-STD-40-004 V3-0 Chain of Custody	02	01	0
	FSC-DIR-40-004 Chain of Custody Directive	0	0	0
	FSC-STD-50-001 V2-0 Trademark requirements	01	0	0
	PEFC ST 2002:2013 Chain of Custody Requirements	01	0	0
	PEFC ST 2001:2008 PEFC Logo Usage	01	0	0

<b>Description of evaluation, including:</b> a) Opening meeting b) On-site vs. desk audit c) Personnel involved d) Audit activities e) Closing meeting	The organization was evaluated against FSC standard FSC-STD-40-004 V3-0, FSC-STD-50-001 V2-0 PEFC CoC Standard PEFC_ST_2002-2013 and PEFC Logo Standard PEFC_ST_2001-2008_v2 in its FSC 1 <sup>st</sup> Surveillance audit and PEFC Re-Evaluation Audit. This was an on- site audit. The organization consists of single site. The audit consisted of audit interviews with the CoC administrator & the relevant staff present at the time of the audit, on site document reviews & the walkthrough of the manufacturing facility. All the documents were presented at the time of audit and the staff cooperated with the auditor.
<b>Name and number of sites audited:</b>	01 of 01  P.O. Box 16916, Jebel Ali Free Zone, Dubai, United Arab Emirates
<b>Total on-site auditing time:</b>	8.5 Hours <input type="checkbox"/> N/A, desk audit
<b>Auditor name:</b>	Shreevathsa Jois
<b>Current Auditor Qualification Status:</b>	<input type="checkbox"/> Trainee Auditor (Name of witnessing auditor: ) <input type="checkbox"/> Lead Auditor <input type="checkbox"/> Senior Lead Auditor

## FSC Audit conducted Feb 2018 & successfully renewed FSC Certificate

### 1 INTRODUCTION

The purpose of this report is to document conformance with the requirements of Forest Stewardship Council® (FSC®) Chain of Custody by ORIENTAL PRESS, hereafter referred to as "Organization". The report presents the findings of Rainforest Alliance auditors who have evaluated Organization systems and performance against the applicable standard(s). Section 2 below provides the audit conclusions and any necessary follow-up actions by the Organization through corrective action requests.

Rainforest Alliance evaluation reports are kept confidential with the exception of Appendix A, section 2. This information is posted on FSC's website and other relevant websites that post certificate details.

The Rainforest Alliance founded its previous Smart Wood program in 1989 to certify responsible forestry practices and has grown to provide a variety of auditing services. Rainforest Alliance certification and auditing services are managed and implemented within its RA-Cert Division. All related personnel responsible for audit design, evaluation, and certification/verification/validation decisions are under the purview of the RA-Cert Division, hereafter referred to as Rainforest Alliance or RA. Chain-of-custody refers to the complete systems and procedures that allow for the tracking of a forest product from the logs traded by a forest manager or broker, to primary or secondary processing, to the wholesalers or retailers who bring the final product to the marketplace. The Rainforest Alliance is accredited by the Forest Stewardship Council (FSC). FSC/Rainforest Alliance Certified organizations may purchase, process, and/or sell certified wood from other FSC-certified organizations.

Dispute resolution: If Rainforest Alliance clients encounter organizations or individuals having concerns or comments about Rainforest Alliance and our services, these parties are strongly encouraged to contact the local Rainforest Alliance regional office or the RA-Cert Division headquarters directly. Formal complaints or concerns should be sent in writing.

### 2 AUDIT CONCLUSIONS

#### 2.1 Auditor Recommendation and Certification Decision

	<b>Based on Organization's conformance with Rainforest Alliance and FSC Chain of Custody requirements and the auditor recommendation, Rainforest Alliance makes the following recommendation:</b>	
<input checked="" type="checkbox"/>	<i>Certification approved:</i> Upon acceptance of NCRs issued below	
<b>Additional comments and justification:</b>	One NCR has been issued during this audit. Organization has been approved for recertification.	

PEFC Audit conducted Aug -2018

**Alko-Cert** *Wir sind für Sie da!*

Alko-Cert GmbH · Wollgrasweg 31 · 70599 Stuttgart

Oriental Press Dubai  
Mr. Siraj Ahmed  
Jebel Ali Free Zone  
P.O. Box 16916 Dubai

Telefon: 0711 849874-13  
E-Mail: d.schroeder@alko-cert.de  
Erreichbarkeit: Mo.-Do.: 8.00 - 16.30

Results of the PEFC CoC-Audit of 16.08.2018

31.10.2018

Dear Mr. Ahmed,

I'm very happy to send you congratulations for the result of the annual PEFC CoC surveillance audit – there have been no nonconformancies in this audit.

The certificate for  
*Production and sales of printed materials (books and magazines)*  
will be kept valid .

As you may know, this was the last audit performed by Alko-Cert GmbH Germany. Your Certificate will expire on 07. September 2019.

If you have any questions don't hesitate to contact me.

Thank you very much for the good cooperation and your order!

Best regards from Germany!

  
Daniela Schröder  
M.Sc. Forst- und Holzwissenschaften  
PEFC-CoC-Koordinatorin

 Alko-Cert GmbH  
Wollgrasweg 31  
70599 Stuttgart

Geschäftsführerin Regina Walz  
Handelsregister Stuttgart HRB 740 358  
USt-IdNr.: DE231046566

PEFC Audit conducted July-2017

**Alko-Cert** *Wir sind für Sie da!*

Alko-Cert GmbH · Wollgrasweg 31 · 70599 Stuttgart

Oriental Press Dubai  
Ahmed  
Jebel Ali Free Zone  
P.O. Box 16916 Dubai

Telefon: 0711 849874-13  
E-Mail: d.schroeder@alko-cert.de  
Erreichbarkeit: Mo.-Mi.: 8.00 - 16.30,  
Do.: 8.00-12.00

**Results of the PEFC CoC-Audit of 10.05.2017**

13.07.2017

Dear Mr. Ahmed,

I'm very happy to send you congratulations for the fabulous result of the annual PEFC CoC surveillance audit – there have been no nonconformancies at all!

Therefore the certificate for

*Production and sales of printed materials (books and magazines)*

will be kept valid and you can continue to use it.

For the scheduling of next years' surveillance audit our auditor will contact you in time.

If you have any questions don't hesitate to contact us.

Thank you very much for the good cooperation and your order!

Best regards from Germany!

  
Daniela Schröder  
M.Sc. Forst- und Holzwissenschaften  
PEFC-CoC-Koordinatorin



Alko-Cert GmbH  
Wollgrasweg 31  
70599 Stuttgart  
Telefon: 0711 849874-0  
Telefax: 0711 849874-40  
Internet: www.alko-cert.de

Geschäftsführerin Regina Walz  
Handelsregister Stuttgart HRB 740 358  
USt-IdNr.: DE231046566  
Bankverbindung:  
IBAN: DE 43 6005 0101 0002 6945 24  
BIC: SOLADEST600

PEFC Audit letter (May 2016)

**9.1 Nonconformities issued at the last audit**

Were nonconformities issued at the last audit?  Yes  No  Not applicable, initial audit

*Description:*

During the Initial Assessment one nonconformity was issued and during this annual audit no NCR was issued.

Was appropriate correction and corrective action taken?  Yes  No

*Description:*

Organization has kept the PEFC COC certificate of all the PEFC suppliers and checked during the audit and closed the NCR issued during initial Assessment.

**9.2 Nonconformities issued at this audit**

Number of nonconformities issued at this audit:

Category	Number
Major nonconformities	NIL
Minor nonconformities	NIL
Opportunities for improvement	NIL

*Please submit the nonconformity reports as annex of the audit report!*

PEFC Audit letter (April 2015)

**Alko-Cert** *Wir sind für Sie da!*

Alko-Cert GmbH · Wollgrasweg 31 · 70599 Stuttgart

Oriental Press, Dubai  
Mr. Siraj Ahmed  
P.O. Box 16916  
Jebel Ali Free Zone, Dubai  
UAE

01.09.2015

**Results of the PEFC CoC-Audit of 18<sup>th</sup> April 2015**

Dear Mr. Siraj Ahmed,

I'm very happy to send you congratulations for the fabulous result of the annual PEFC CoC surveillance audit – there have been no nonconformancies at all!

Therefore the certificate will be kept valid and you can continue to use it.

For the scheduling of next years' surveillance audit our auditor will contact you in time.

If you have any questions don't hesitate to contact me.

Thank you very much for the good cooperation and your order!

Best regards from Germany!



Dr. Annette Skipiol  
Managing Director

Alko-Cert GmbH  
Wollgrasweg 31  
70599 Stuttgart  
Telefon: 0711 849874-0, Telefax: 0711 849874-40  
Internet: <http://www.alko-cert.de>  
e-Mail: [info@alko-cert.de](mailto:info@alko-cert.de)

Geschäftsführerin Dr. Annette Skipiol  
Handelsregister Stuttgart HRB 740 358  
USt-IdNr.: DE231046566  
Bankverbindung:  
Landesbank BW (BLZ 600 501 01) Konto 26 94 524  
IBAN: DE 43 6005 0101 0002 6945 24 BIC: SOLADEST600

- Annual surveillance audit of ISO 14001:2015 EMS conducted in Oct-2019 raised 1 NC regarding Indoor Air Quality test. However we implemented various improvement steps and now indoor air quality test level is within acceptable limits.

AUDIT SUMMARY ISO 14001:2015 EMS (OCT-2019)



2019/103236/SU1  
ISO 14001:2015

**5.0 Concerns Raised**

Non-Compliance (NC)= major break-down in a process that may directly effect the final product or service being delivered, regulatory failure; or danger to life, or lack of compliance to a clause of the standard. Discrepancy (D) = a partial break-down in a process that does not directly cause a failure to the Product or Service being delivered, partial regulatory failure; possible minor injury, or partial non-compliance to a clause or sub-clause of the standard.

Number	Wording of Requirement	Wording of NC or D (include Client Document Reference)	Evidence for NC or D	Clause Ref.	Classification	Justification of D
1	The organization shall establish, implement and maintain the process(es) needed to evaluate fulfillment of its compliance obligations. The organization shall evaluate compliance and take action if needed .  Or When a nonconformity occurs, the organization shall: a) react to the nonconformity and, as applicable: 1) take action to control and correct it;	Organization failed to take necessary Action against Failure of air quality Monitoring Results	No Corrective action plan for Failure of air quality Parameters  Indoor Air Quality Report :AR/ELAMBC/030/19 Dtd 21.07.2019 Carbon monoxide CO Result showing :44.9 ppm against maximum limit of 25 ppm  Volatile Organic compound VOC :Maximum limit :300 Ug/m3 Actual Result : 72.838 ug/m3	9.1.1 & 10.2	D	Operation fitness Certificate No -1574 From Inspection department Trakhees Valid up to : 14.08.2020

Reliable  
Operational Safety

HeadOffice-D1-RH-AWEEEX  
7.4



AUDIT SUMMARY ISO 14001:2015 EMS (AUG 2018)

2018/103236/OA1  
ISO 14001:2015



**5.0 Concerns Raised**

Non-Compliance (NC)= major break-down in a process that may directly effect the final product or service being delivered, regulatory failure, or danger to life, or lack of compliance to a clause of the standard, Discrepancy (D) = a partial break-down in a process that does not directly cause a failure to the Product or Service being delivered, partial regulatory failure, possible minor injury, or partial non-compliance to a clause or sub-clause of the standard.

Number	Wording of Requirement	Wording of NC or D (include Client Document Reference)	Evidence for NC or D	Clause Ref.	Classification	Justification of D
1	Requirement : The organization shall conduct internal audits at planned intervals to provide information on whether the environmental management system: a) conforms to: 1) the organization's own requirements for its environmental management system; 2) the requirements of this International Standard; b) is effectively implemented and	The Process of internal audit is not effectively deployed	Internal audit not conducted as per ISO 14001:2015	9.2.1	D	Procedure # OP/EMS/04 Dtd 01.08.2018 in Place Frequency : Once in year also management already Noticed during the MRM,

HeadOffice-D1-RH-AWEEYX  
7.4

Reliable  
**Operational Safety**

AUDIT SUMMARY ISO 14001:2004 EMS (Aug 2017)

**Audit Report**



Client	Standard(s)	Certification Number(s)	Audit Type
Oriental Press	ISO 14001:2004	CN 01 104 106848	Recertification Audit

**4 Audit findings**

The audit findings related to the audited standards are listed in the Annexes to this report (see. Annex ISO 14001:2004).

All information gained during the audit will be treated with strict confidentiality by the auditor and the certification body. In view of the sampling approach applied to the audit, weaknesses and nonconformities may still exist which have not been identified during the audit.

No.	Unit/Department Site	Positive findings
1	Management	Maintaining certifications for Forest Stewardship Council and PEFC CoC Audit
2	Management	Commitment from all levels of the management towards implemented Management System
3	Management	Objectives realization with respect to energy , resource & waste minimization

The following recommendations and opportunities for improvement provided by the auditor are intended to contribute to the continuous improvement of the management system.

No.	Unit/Department Site	Recommendations and opportunities for improvement
1	4.3.1 – Identification of Aspect & Impact evaluation	Organization could review & revise the guideline for rating aspect & impact as there is no change in the defined cut off score more than 54, since implementation of the management system to establish a continual improvement. Organization procedure defines review the aspect register once a year at least. All the activities have to be covered in identifying aspects Evaluation of additional control plan not evident for the identified significant aspects.
2	4.3.2 Legal & Other requirements	Following other requirements needs to be captured in the Legal register: - Customer specific requirements - Forest Stewardship Council and PEFC CoC
3	4.3.3. Objectives & Targets	Baseline data for the defined objectives could be evidenced to evaluate the achievements of targets set. Performance of the objectives could be measured against carbon foot print.
4	4.5.5. Internal Audit	Organization to increase the number of trained internal auditors so as to conduct the audit process more effectively & presently only one qualified internal auditor.
5	4.6 Management Review	Agenda points like Legal compliance & Status on corrective and preventive action needs to be discussed in detail.
6	4.4.6 Operational Control	Display of extract of Material Safety Data Sheet could be evidenced at point of use. Eg: Positive Thermal Plate Developer Replenisher used in pre-press section
7	4.5.2 – Legal Compliance	Organization to ensure the disposal methodology of the waste ink/ chemical containers collected by the authorized agency by visiting their premises

AUDIT SUMMARY ISO 14001:2004 EMS (June 2016)

**Audit Report**



Client	Standard(s)	Certification Number(s)	Audit Type
Oriental Press	DIN EN ISO 14001:2004	CN 01 104 106848	Follow up 2 Audit

All information gained during the audit will be treated with strict confidentiality by the audit team and the certification body. In view of the sampling approach applied to the audit, weaknesses and nonconformities may still exist which have not been identified during the audit.

**4.1 Positive findings and opportunities for improvement**

No.	Unit/Department Site	Positive findings
1	Management	Legal register reviewed to include all the applicable regulation with its compliance status
2	Management	Monitoring of Objectives, Targets & MP needs to be Implemented
3	Management	As pact Impact Register to be reviewed and suitable control measures to be implemented to reduce the significance of impact
4	Management	Monitoring & Measurement of environmental performance need to be improved Emergency Mock drill may be conducted for all foreseeable environmental threats
5	Management	Capture of Environmental NC's needs to be strengthened
6	Management	Internal Audit to cover all applicable clause requirements to the process
7	Management	All agreed points(Mgnt Input) as per standard need to be captured in MRM
8	HR	Competency evaluation of Personnel to be made and suitable trainings may be planned

The following recommendations and opportunities for improvement provided by the auditors are intended to contribute to the continuous improvement of the management system.

No.	Unit/Department Site	Recommendations and opportunities for improvement
1	Planning	Planning register to include all the missed out aspect/impact as per the approved procedure. Ex. Fluorescent Lights disposal
2	Management	Mechanism of registering Environmental Non Conformance to be strengthened
3	HR & Training	Competency defining with respect to significant environmental aspects may be improved
4	Hazardous Waste Management	Storage of hazardous and Non-hazardous waste may be improved

**5 Dates**

<b>Due Date for the next audit</b>	12.06.2017
<b>Agreed date for the next audit</b>	13.04.2017

AUDIT SUMMARY ISO 14001:2004 EMS (2015)

**Audit Report**



Client	Standard(s)	Certification Number(s)	Audit Type
Oriental Press	DIN EN ISO 14001:2004	CN 01 104 106848	Follow Up 1 Audit

**5. Positive findings and opportunities for improvement**

No.	Unit/Department Site	Positive findings
1	Management	Commitment from top management and all employees towards implemented environmental management system
2	Management	Effective Closure of Previous audit NCR
3	Management	Commitment towards energy conservation
4	Management	Compliance towards FSC & PEFC found good

The following recommendations and opportunities for improvement provided by the auditors are intended to contribute to the continuous improvement of the management system. They also serve to eliminate any weaknesses still existing in the organization, ensure management system effectiveness and prevent nonconformities.

No.	Unit/Department Site	Recommendations and opportunities for improvement
1	Management	Existing Controls for various Aspect/impacts captured in the planning register need to be improved
2	Planning	Planning register to include all the missed out activities. Ex. Maintenance Activities of Compressor
3	Management	Communication towards implementation of management programs to be made more effective
4	Management/ Human resource	Induction training of Subcontracted labourers to include topics related to EMS requirement. Ex. Waste Segregation
5	Management	Internal audit to include all the clauses of the standard Ex. 4.4.2
6	Management	Actions/decisions discussed during MRM to be Monitored more effectively
7	Management	Mock drill to be conducted for all identified possible emergencies in the organisation. Ex. Environmental emergency

**6 Dates**

Due Date for the next audit 12.06.2016

Agreed date for the next audit 13.04.2016

27.05.2015

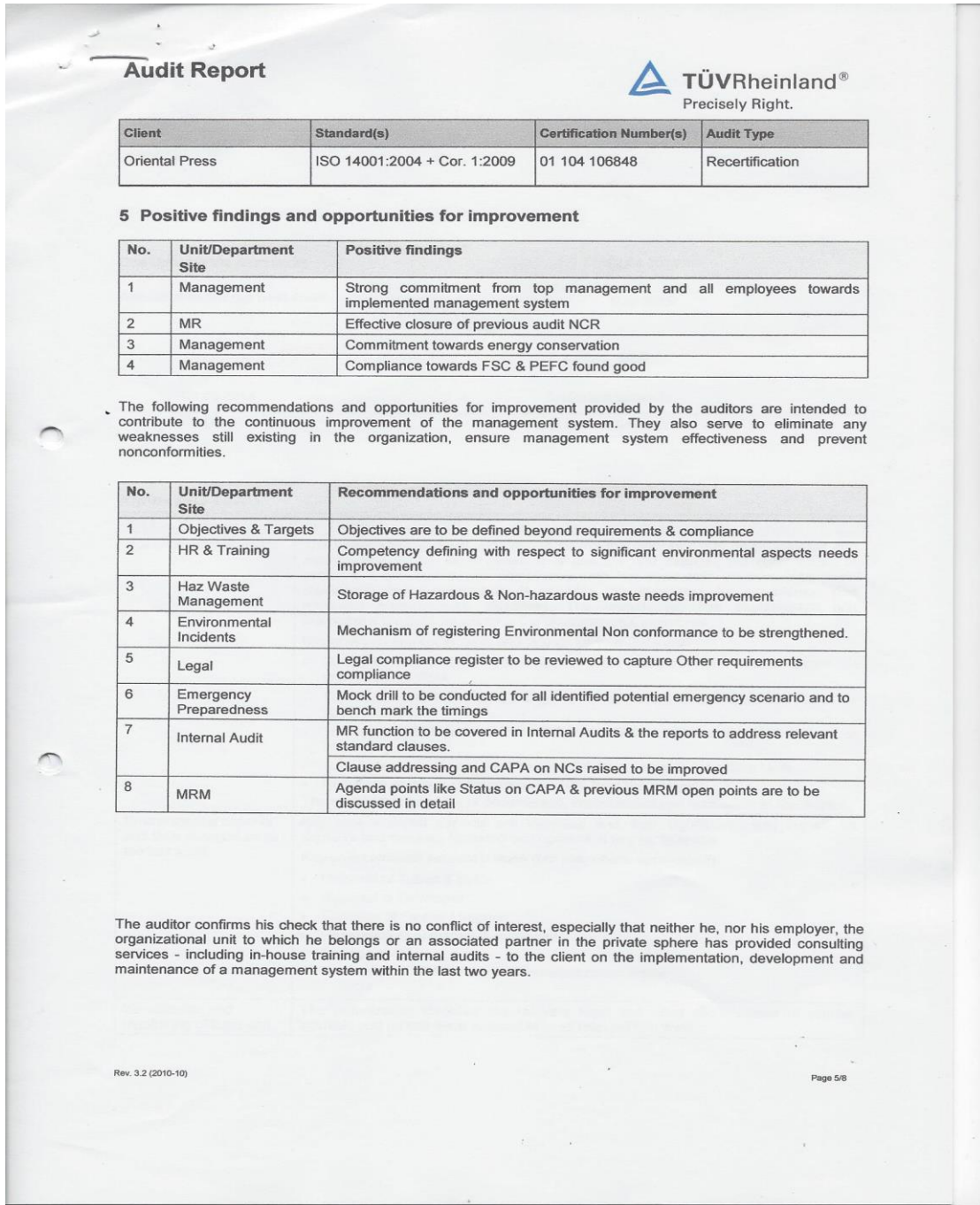
Date

Mahendiran CR

Audit Leader / Auditor(s)/Expert

**Annex ISO 14001**

AUDIT SUMMARY ISO 14001:2004 EMS (2014)



4. Paper waste for Y-2019 resulted 20.07% of total consumed papers while in Y-2018 it was 20.67% of the total paper consumption. WE committed to reduce waste rate further.

5. Aluminum printing plates resulted only 0.017 of total processed plates

for Y-2019 while in Y-2018 was 0.021 of total processed plates. We are working to maintain CTP machines to reduce rejection level of plates.

6. Sold all waste plates to Recycling Company.
7. Continually using online system of plotter which reduced paper consumption for proof, cartridge consumption, and electricity saving by 99% in its related section. This online system has helped us to reduce courier cost and natural resources (fuel), ultimately it reduces emission of gases, less paper consumption.
8. Disposed all used chemical inline with guidance provided by Government of Dubai Municipality.
9. Continually from Year – 2015 we are disposing all used/waste chemical to recycling Company M/S Gulf Environment & Waste FZE, Dubai
10. Electricity consumption increased by 2% during 2019 as compare to 2018 (based on production impressions). However we are fully committed and striving best to reduce electricity consumption with reference to produced number of impression, our team always working to find innovative ideas to control electricity resources and reduce wastes
11. Installed LED tube rods in the office block and inside factory's manufacturing area which provides annual saving of 263000 electricity units. The Project is ready and working from July – 2015. This Project is complying top management's view towards green environment.
12. Installed Water recycling unit at CTP machine resulted reduction drastically. Earlier around 20LTR required for per plate processing now it consumes for around 5ltr per plate process.

## **COP: ANTI-CORRUPTION**

### **PRINCIPLES**

**Principle 10:** Businesses should work against corruption in all its forms, including extortion and bribery.

### **Policy/Commitment**

Oriental Press will not condone any violation of the law, dishonesty or unethical business dealing by any employee, including any payment for, or other participation in, any illegal act such as bribery, fraud, theft, money-laundering or illicit dealing of any kind.

### **System of implementation:**

Oriental Press has a principle of ethical commercial practices since its inception in 1952. It has been part of our company values to fight corruption within our business practices.

1. Annual Financial Audit
2. The handbook of Oriental Press
3. Anti-Bribery Policy
4. Internal Audit Department

### **Activities:**

1. Conducting annual financial audit
2. Conducting Internal audit

### **Results:**

1. Financial Auditor and Internal Auditor did not observe any incident of bribery/corruption.
2. There is no any legal notice by law enforcement agency relating to anti-corruption.
3. Oriental Press is committed to increase business with customers who are also fighting for developing culture of anti-bribery. Our two major customers Oxford University Press (OUP) and Cambridge University Press (CUP) have their own written policy for Anti-Corruption. We are in process to encourage our other suppliers to have their written policy for Anti-Corruption.

## *Anti-Bribery Policy of Oriental Press “Oriental Printing Group”*

### **(a) Introduction**

OPG values its reputation and is committed to maintaining the highest level of ethical standards in the conduct of its business affairs. The actions and conduct of the firm's staff as well as others acting on the firm's behalf are both key to maintaining these standards.

The purpose of this document is to set out the firm's policy in relation to bribery and corruption. The policy applies strictly to all employees, directors, agents, consultants, contractors and to any other people or bodies associated with OPG or its subsidiary companies, within all regions, areas and functions.

### **(b) Policy statement**

Bribery is the offering, promising, giving, accepting or soliciting of an advantage as an inducement for action which is illegal or a breach of trust. A bribe is an inducement or reward offered, promised or provided in order to gain any commercial, contractual, regulatory or personal advantage.

It is our policy to conduct all of our business in an honest and ethical manner. We take a zero-tolerance approach to bribery and corruption. We are committed to acting professionally, fairly and with integrity in all our business dealings and relationships wherever we operate and implementing and enforcing effective systems to counter bribery.

### **(c) Scope**

#### **Who is covered by the policy?**

In this policy, **third party** means any individual or organization and includes actual and potential clients, customers, suppliers, distributors, business contacts, agents, advisers and government and public bodies, including their advisors, representatives and officials, politicians and political parties.

This policy covers:

- Bribes
- Gifts and hospitality
- Charitable contributions

### **(d) Bribes**

Employees must not engage in any form of bribery, either directly or indirectly.



### **(e) Gifts and hospitality**

We appreciate that the practice of giving business gifts varies between countries and regions and what may be normal and acceptable in one region may not be in another. The test to be applied is whether in all the circumstances the gift or hospitality is reasonable and justifiable. The intention behind the gift should always be considered.

Within these parameters, local management may define specific guidelines and policies to reflect local professional and industry standards.

### **(f) Charitable contributions**

Charitable support and donations are acceptable (and indeed are encouraged), whether for in-kind services, knowledge, time or direct financial contributions. However, employees must be careful to ensure that charitable donations are legal and ethical under local laws and practices. No donation must be offered or made without the prior approval of the Managing Director.

All charitable contributions should be publicly disclosed.

## **ETHICAL TRADE INITIATIVES (SEDEX Standards)**

### **THE ETI BASE CODE**

#### **1. Employment is freely chosen**

- 1.1 There is no forced, bonded or involuntary prison labor.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **2. Freedom of association and the right to collective bargaining are respected**

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organizational activities.
- 2.3 Workers representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **3. Working conditions are safe and hygienic**

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimizing, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded health and safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for health and safety to a senior management representative.

#### **4. Child labour shall not be used**

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programs which provide for the transition of any child found to be performing

child labour to enable her or him to attend and remain in quality education until no longer a child; "child" and "child labour" being defined in the appendices.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.

4.4 These policies and procedures shall conform to the provisions of the relevant ILO standards.

## **5. Living wages are paid**

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable Information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

## **6. Working hours are not excessive**

6.1 Working hours comply with national laws and benchmark industry standards, whichever affords greater protection.

6.2 In any event, workers shall not on a regular basis be required to work in excess of 48 hours per week and shall be provided with at least one day off for every 7 day period on average. Overtime shall be voluntary, shall not exceed 12 hours per week, shall not be demanded on a regular basis and shall always be compensated at a premium rate.

## **7. No discrimination is practiced**

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

## **8. Regular employment is provided**

8.1 To every extent possible work performed must be on the basis of recognized employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no

real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

**9. No harsh or inhumane treatment is allowed**

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.