

Communication On Progress 2019

Keolis reiterates its commitment to all 10 UN Global Compact principles and contribution to Sustainable Development Goals

Promoting a more sustainable mobility at the service of citizens and contributing to the dynamism of each served territories drives us every day at Keolis. Our vision is a shared mobility that responds to the major economic, social and environmental challenges of today and tomorrow. To achieve this, we work with communities and stakeholders on a daily basis to develop tailor-made solutions that meet their expectations.

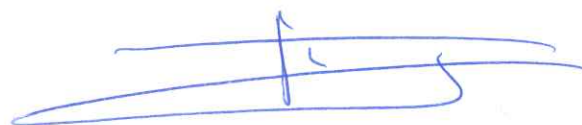
Keolis contributes to sustainable development by its very nature and by the way the Group consider its activity. Keolis' Corporate Social Responsibility strategy was developed using the framework of the international standard ISO26000. In 2018, this was updated using a materiality matrix. It sets out three principles and four commitments adapted to our activities and procurements:

- Principle 1: Human Rights and fundamental freedoms
- Principle 2: Fair operating practices
- Principle 3: Dialogue with our public transport authorities and other stakeholders
- Commitment for our passengers: safety, security, accessibility and customer experience
- Commitment for our employees: safety, diversity and employee experience
- Commitment for the environment: energy/climate, waste and water
- Commitment for communities: solidarity, education and culture.

Our social responsibility commits us far beyond the mission of a mobility actor. That is why our continuous improvement program, KeoLife, deployed to our 66,500 employees in 15 countries, integrate the dimensions of social responsibility.

Since 2004, Keolis Group has been a signatory to the United Nations Global Compact and is thus committed to implementing and promoting its 10 principles and the Sustainable Development Goals. As Keolis Group Executive Chairman, I am proud to reiterate this commitment, which reflects the Group's values and commitments to sustainable development.

Our initiatives, actions and progress in response to the 21 criteria expected by the Global Compact's "GC advanced" framework are integrated into our Statement of Extra-Financial Performance, appended to Keolis SA's 2019 financial report.



Patrick Jeantet
CEO of Keolis Group