



# SUSTAINABILITY REPORT

2019

**« The world post-crisis will no longer be the same.**



**The fundamentals of our strategy including our commitment to sustainability remain and will accelerate, as also our aim to make a significant contribution to the UN Sustainable Development Goals in connection with our activities.**

**In a sector that is likely to undergo profound changes, it is essential to cooperate and be connected to work on a responsible recovery. »**

— **Benjamin Smith**,  
Chief Executive Officer,  
Air France-KLM.

[READ THE EDITORIAL](#)

KEY FIGURES

**OUR OPERATIONS**



KEY FIGURES

**ENVIRONMENT**



KEY FIGURES

**— PEOPLE**

KEY FIGURES

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**SOCIETY**

VALUE CREATION MODEL

**HOW AIR FRANCE-KLM**

TAKING ACTIONS

 **WORKING ON UN** |





## SUSTAINABILITY REPORT 2019

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## GROUP SITES

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