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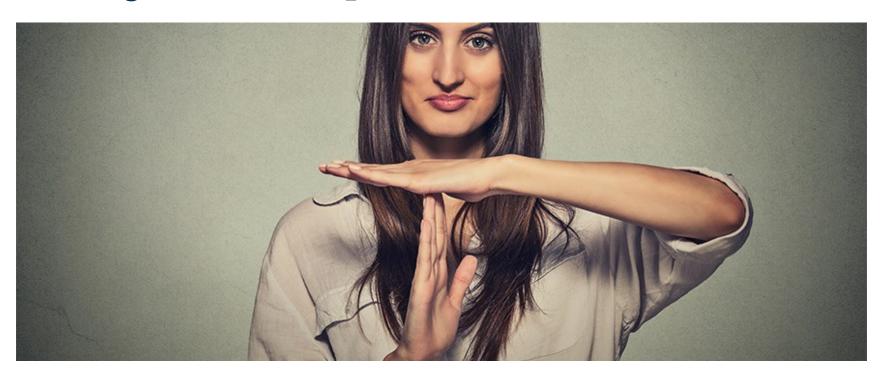
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Setting rules and policies



Setting rules and policies

In order to guarantee sustainable, ethical and responsible behaviour on one hand and to limit our adverse impact on society on the other hand, we have implemented group wide policies and guidelines:

Responsible behaviour and Business ethics within our operations

Code of Conduct for KBC Group employees - Version March 2014

KBC Group Compensation Report 2019 - December 2019

KBC Group: anti-money laundering policy - Januray 2020

The Wolfsberg Group Financial Crime Compliance Questionnaire (FCCQ) 2019

KBC Goup Ethics & Fraud Policy - July 2012

KBC Group Anti-Corruption and Bribery Policy - February 2010

KBC Group Anti-Corruption and Bribery Policy - Questionnaire - March 2014

US Patriot Act certification - November 2019

KBC Tax Strategy - January 2014

Statement of Commitment to the FX Global Code - June 2018

Policy for the Protection of Whistleblowers in KBC group - version 2010 - reviewed 2017

KBC Group Corporate Public Affairs Policy - October 2018

KBC Dealing Code - October 2019

Limiting our adverse impact

Our commitment to the environment

KBC Group Environmental Policy - March 2019

KBC group Sustainability Policies

Human Rights, UN Global Compact and Modern Slavery Act

KBC Group Policy on Human Rights - June 2018

Declaration on Progress - UN Global Compact - April 2020

KBC Group Modern Slavery Act Statement - 2018

• Blacklisted companies and activities

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KBC Group Policy on Blacklisted Companies - May 2019

KBC Group Blacklist - update December 2019

Soft Commodity Policy - May 2014

KBC Bank Embargo Policy - January 2020

• Investments

KBC Group Investment Policy - May 2019

• Controversial Regimes

KBC policy on controversial regimes: please refer to KBC's Corporate Sustainability Framework

Energy

KBC Group Energy Credit, Insurance and Advisory Services Policy - September 2019

• Arms related activities

KBC Group Policy on Arms-Related Activities - June 2018

Mining operations

KBC Group Mining Policy - June 2018

• Animal welfare

KBC Group Animal Welfare Statement - June 2018

• Other socially sensitive sectors

KBC policy on socially sensitive sectors: please refer to KBC's Corporate Sustainability Framework

Respecting our stakeholders

KBC group supplier policy - May 2014

KBC group investor relations policy - September 2017

KBC group employee policy: please refer to the 'Our people' and 'Our people Strategy' Section

KBC Group Community Involvement Policy - May 2016

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Last update: 09-10-2019

Quick links

Who we are

Leadership

Shareholder information

Reports

Credit ratings

Downloads

Report to society

☐ Company presentation

▼ Sustainability report

Contacts / Doc verification

KBC Live +32 (0)78 353 137

Contacts and head office

Payment Services Directive (PSD2)

Complaints management

Document verification

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