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Dear stakeholders

We recognize that a key requirement for participation in the UN Global Compact is the preparation and posting of a Communication on Progress (COP) that comprises of a statement of continued support for the UN Global Compact, a description of practical actions in regard to organization's efforts to support the UN Global Compact in advancing the ten principles and to engage in the initiative and a measurement of outcomes or expected outcomes.

Our 2019 COP report will be in a new format, with links to content held on our new responsible business website. Due to technical issues the launch of the website has been delayed with a knock-on impact on the timely delivery of our COP report.

We therefore ask for an extension period in order to be able to post a COP that describes our company's efforts and progress to support and to engage with the Global Compact. Our new COP report will be posted on the UN Global Compact website by 27 June 2020 at the latest.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'Fiona Gifford'.

Fiona Gifford, Global Head of Responsible Business