

# UN GLOBAL COMPACT COMMUNICATION ON PROGRESS 2019-2020

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# NTCC

- “New Trading and Contracting Company S.A.L” was established in 1996 in Saida, Lebanon.
- NTCC is reputable for the quality of service it provides in order to meet customer’s expectations.

## Our Mission

- To become Leader in Lebanon in the fields of garbage collection, sweeping and recycling.

## Our Vision

- To achieve customer satisfaction and response with zero percent defect, become as well a valuable member in the social community.

- NTCC continues to support the Ten Principles of the UN Global Compact.
- In this report we elaborate on the progress made in each of the following:
  1. Human Rights
  2. Labour Standards
  3. Environment
  4. Anti-Corruption



## Human Rights

- Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and
- Principle 2: make sure that they are not complicit in human rights abuses.

## Labour

- Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- Principle 4: the elimination of all forms of forced and compulsory labour;
- Principle 5: the effective abolition of child labour; and
- Principle 6: the elimination of discrimination in respect of employment and occupation.

## Environment

- Principle 7: Businesses should support a precautionary approach to environmental challenges;
- Principle 8: undertake initiatives to promote greater environmental responsibility; and
- Principle 9: encourage the development and diffusion of environmentally friendly technologies.

## Anti - Corruption

- Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.



## HUMAN RIGHTS

- NTCC supports and respects the protection of internationally proclaimed human rights.
- NTCC provides a fair treatment for all staff.
- NTCC promotes Gender Equality where no position is restricted to any. For instance, we opened doors for Truck Driver female applicants.
- NTCC offers positions for people with disabilities.
- NTCC restricts employment of children (below 18 years old).
- NTCC secures the health and safety of its employees.
- NTCC prevents discriminations based on sex, color, language, national or social origin, religion and political beliefs.
- NTCC does not tolerate any kind of workplace harassment .
- NTCC ensures that its wages and working hours meet national standards.



## LABOUR

- NTCC supports Equal Employment Opportunity; recruitment policy & procedure allows for internal recruitment as much as external recruitment where any employee can apply for an open vacancy.
- Employees at NTCC have Freedom of Association and Complain. In 2017, drivers requested rescheduling of shifts and it was granted to them.
- NTCC offers Salary Advance (Non-interest short term loan) for employees to support their living needs.
- NTCC provides immediate no-cash medical treatment for employees at certain affiliates at company expense. Employee pay 5% only when NSSF pay back.
- NTCC covers University Tuition for employees continuing Masters Level education.
- Employees at NTCC are paid Bonuses at the end of each year.
- Annual Lunch is done for all NTCC employees, where grants and trophies are distributed based on years of service at NTCC.



## ENVIRONMENT

- NTCC holds an e-service interaction tool which has reduced the usage of paper where employees use the portal for several purposes such as managing annual leaves, tracking payroll transactions, submitting claims or requests.
- Our fleets were inspected by Environmental Experts under the order of Environmental District Attorney and reported 100% compliance.
- NTCC bring in new technologies to assure a cleaner city. For instance, Beach Cleaning machines were bought to filter beach sand from small residues.
- NTCC supported and participated in many cleaning projects and campaigns: حملة الشاطئء الازرق الكبير - حملة - احياء الاحياء International Green Day – Beach Cleaning Day – Save Our Face



## ENVIRONMENT

- NTCC installed Water Filtration Systems to ensure its employees are getting a clean water.
- NTCC started a new WASTE SORTING project in collaboration with "The Municipalities", "Sorting At Source" campaign and local organizations. NTCC collects and transports the recyclables which are dumped by inhabitants into Red Bins allocated for this purpose in front of buildings to a sorting facility where manual segregation of recyclables is done. Then, recyclables are baled and transported to approved recycling facilities each specializing in treating a specific type of non-organic waste.
- NTCC started a charitable project in collaboration with Culture and Science Foundation. We collect used clothes and shoes, instead of it being mixed with waste. CSF then cleans, irons and sews them so they can be distributed to people in need for FREE.





## ANTI-CORRUPTION

- NTCC certainly works against corruption in all its forms, including extortion and bribery.
- NTCC strictly follows the Lebanese Labor Law and NSSF Law. We applied and got approval for NTCC by Laws to the Ministry of Labor to cover all the unmentioned points. This act promotes transparency.
- NTCC has an audit team that reports any violation to the top management.
- NTCC has installed GPS to all vehicles to control their location and time.

# NTCC Social Media

NTCC is employing the social media platforms for its advantage in promoting environmental awareness. The medium of social media especially instagram and facebook has been rapidly increasing in its importance and ability to impact and influence the consumers perceptions about sustainability through uploading posts that have to do with the surroundings we live in.



# NTCC Mobile Application

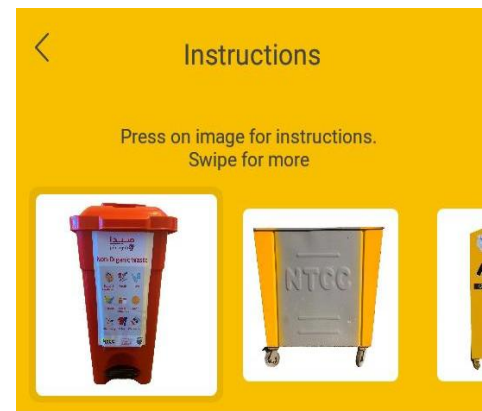
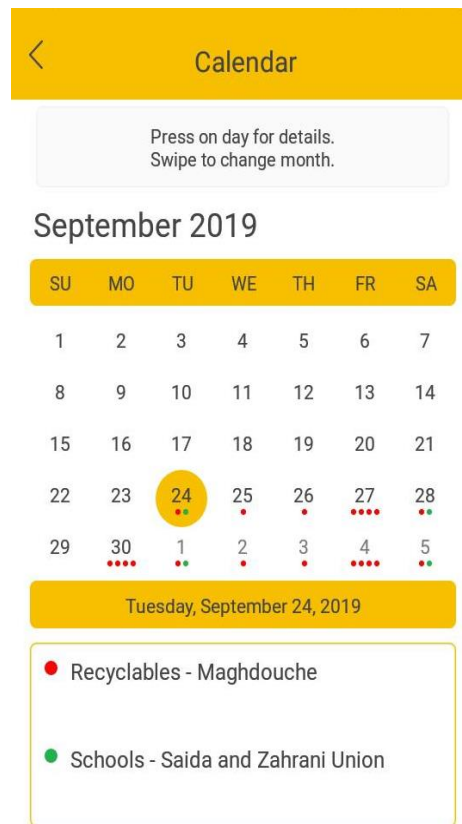
Mobile apps are becoming increasingly popular among businesses and service providers. NTCC has newly launched a mobile application that describes its scope of work and offers all of its services online. To aim for a better environment, every citizen can now check our daily recyclables pick-ups and instructions on which waste to throw where...



"New Trading and Contracting Company S.A.L" was established in 1996 by its founder Maher Sayess in Saida Lebanon.

NTCC is a **Waste Management** company that seeks to continuously develop the performance of technicians and workers by providing them with the latest techniques.

NTCC is reputable for the **quality** of service it provides in order to meet customer's expectations.



## Non-Organic Waste Bin

**Paper and Cardboard:** Books – Magazines – Newspapers – Shredded Papers - Cards

**Metals:** Vegetables and fruit cans - Pet food cans - Soda, juice and beer cans.

**Glass:** Pickle jars - Baby food jars - Salad dressing bottles - Jam jars – Broken glass.

**Plastics:** Soft drinks and Juice bottles – Water bottles – Milk Jugs – Detergent and Shampoo bottles – Disposable plates and cups.

# Sustainable Development Goals



1 NO POVERTY



- In collaboration with other organizations, NTCC started many charitable projects.

3 GOOD HEALTH AND WELL-BEING



- Believing in our employees and creating an excellent experience for them.

4 QUALITY EDUCATION



- Encouraging our employees to continue their education and covering the tuition fees.

5 GENDER EQUALITY



- Promoting equality and diversity in culture.

**6** CLEAN WATER AND SANITATION



- Installing Water Filtration systems all over our offices and field to ensure sanitation and clean water.

**9** INDUSTRY, INNOVATION AND INFRASTRUCTURE



- Producing all types of Bins and maintaining them.

**10** REDUCED INEQUALITIES



- Respecting all employees and treating equally everyone regarding of their race, gender, age.

**13** CLIMATE ACTION



- Raising awareness on how does waste affect climate change and partaking in projects to reduce trash in landfills, hence decreasing the release of methane gas.

15 LIFE ON LAND



- Supporting environmental sustainability by participating in various cleaning projects.

16 PEACE, JUSTICE AND STRONG INSTITUTIONS



- Tackling corruption in all its forms.
- Main Sponsors: Lebanese Scouts Association – Culture and Science foundation

17 PARTNERSHIPS FOR THE GOALS



- Sponsoring events held by different organizations:
  - Sidon Orphans Association
  - Red Cross
  - Sharhabeel Youth Association
  - Rotary Club
  - Al Bahr Mosque Foundation
  - Zakat
  - Ahluna
  - Rotaract club of Saida
  - Sidon International Festivals
  - Saida International Marathon