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Primary Initiative Progress Report

This report will contain data on our group's main efforts within the context of the ISO26000 (*1) framework, along with five-year's worth of corresponding data.
Please see the "FY2018 Activity Report" for detailed information on each initiative.

※1 ISO26000: Guidance on social responsibility for organizations such as corporations, issued by ISO (International Organization for Standardization).

[Self Evaluation Standard]

○ = Objective achieved or improved
△ = Objective not achieved or no change from current status
× = Has declined

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- Organizational Governance
- Fair Operating Practices
- Human Rights
- Consumer Issues
- Labor Practices
- Community Involvement and Development
- The Environment

Organizational Governance

- Global Environment
- Local Community
- Customers
- Shareholders/Investors
- Business Connections
- Employees

< Vision >

- Continuous improvement of corporate value and maintaining unfaltering trust from any and all stakeholders (*2)

Achievement	Self Evaluation

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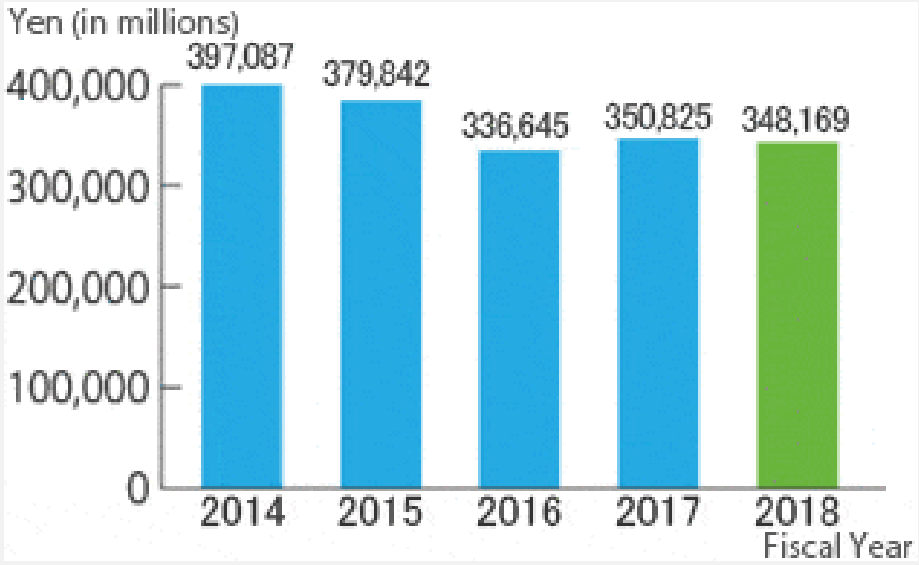
Achievement		Self Evaluation
Economic Performance	**Distribution of economic value (non-consolidated)** 	○

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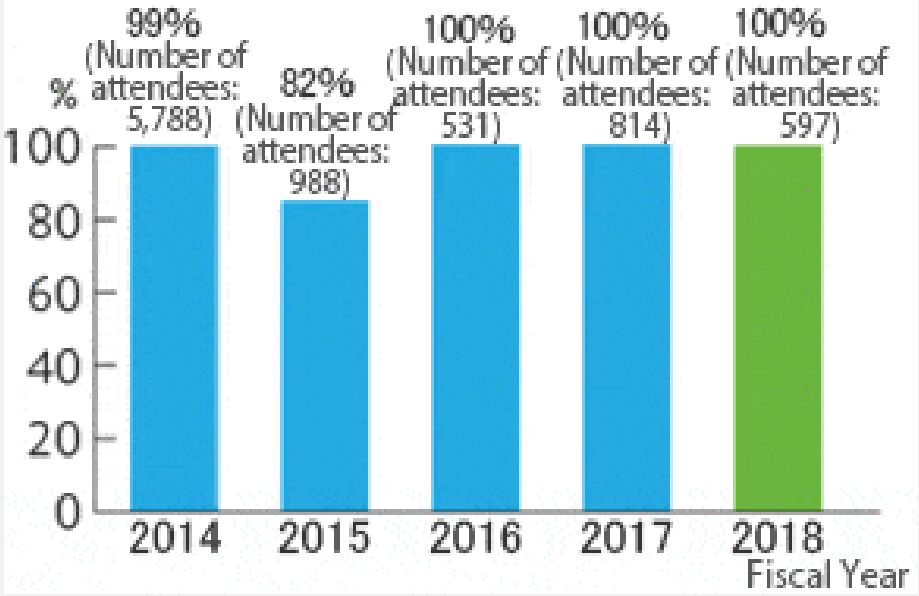
Achievement	Self Evaluation
Compliance (*3)	○ FY2019 objective 90% or more of attendance

Number of employees who attended educational classes (non-consolidated)

* Attendance percentage based upon employee attendance targets



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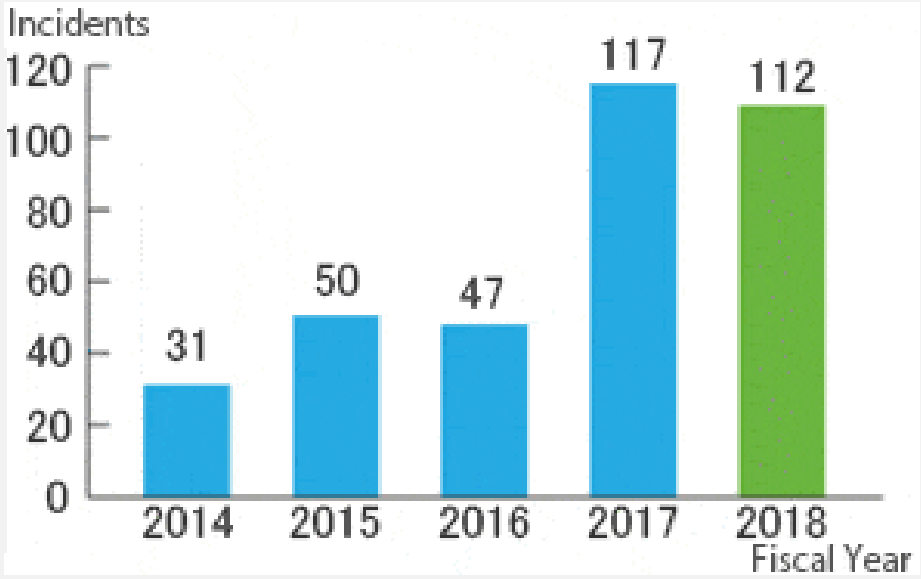
	Achievement	Self Evaluation
	Number of whistle-blower incidents (consolidated) * Except for non-anonymous consultations  	○

※2 Stakeholders: Individuals, organizations, and concerned interests whom an organization such as a private business interacts with when performing activities.

※3 Compliance: To adhere to laws and regulations as well as social imperatives.

Human Rights

- Business Connections

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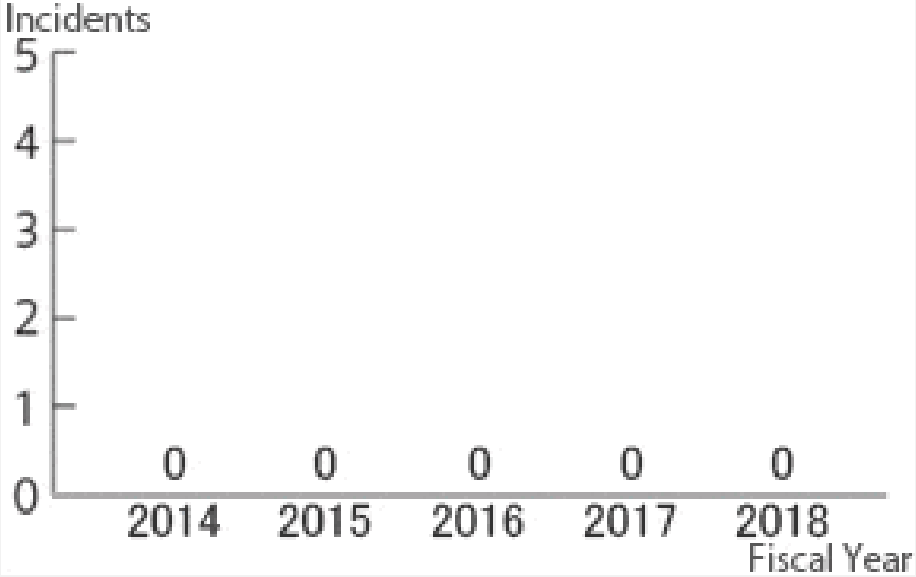
- Employees

< Vision >

- Respecting human rights both inside and outside the company, utilizing no child labor or forced labor within the company or its suppliers, and responding to any complaints related to human rights in a serious manner and addressing any problems found

Achievement		Self Evaluation
Child Labor/Forced Labor	**Businesses projected to be at risk of child labor/forced labor involvement** 	○ FY2019 objective 0

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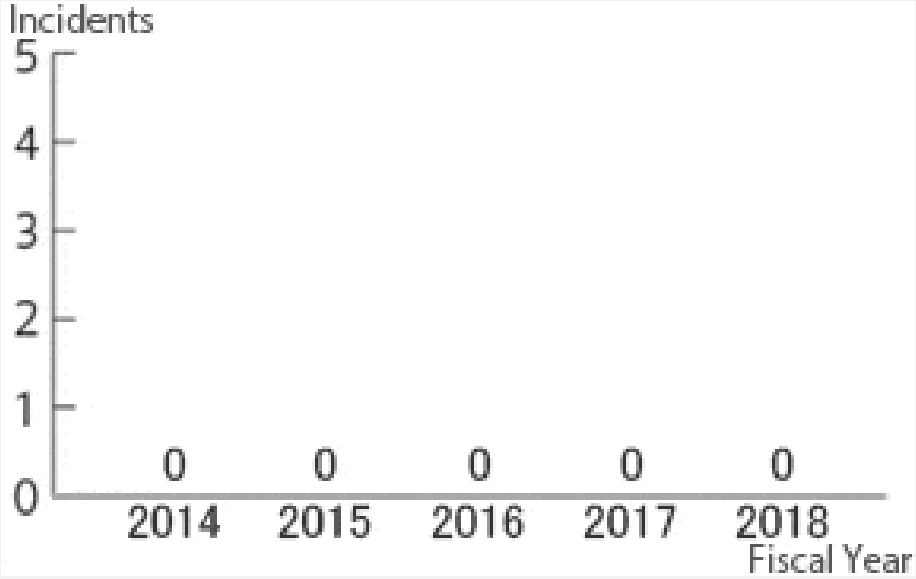
Achievement		Self Evaluation
Human Rights Complaint Processing System	**Number of complaints made to the official complaint processing system (consolidated)** * Number of cases resulting in official action 	○ FY2019 objective 0

Labor Practices

- Business Connections
- Employees

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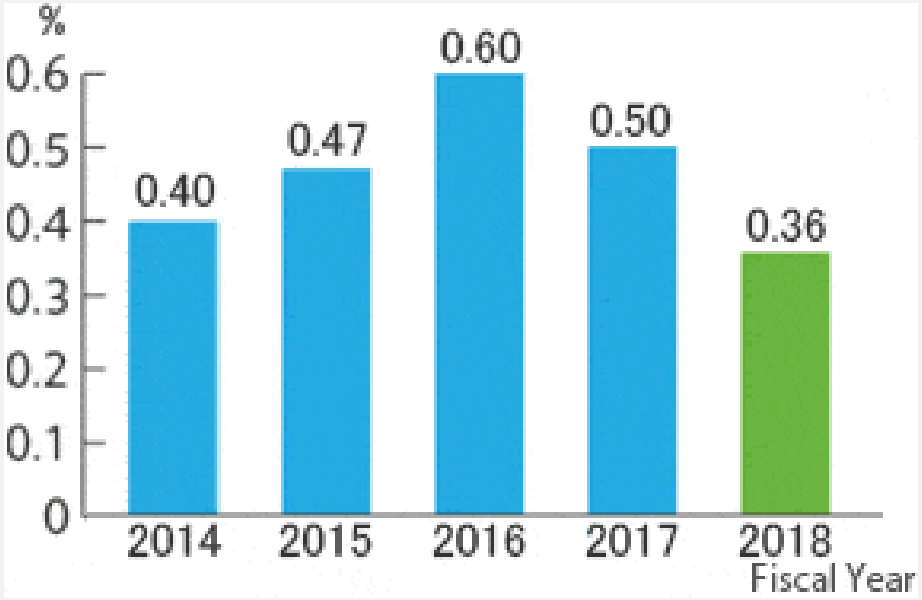
< Vision >

- Becoming an organization where all employees (regardless of age, gender, nationality) can maximize their abilities
- Promoting physical and mental health and building a corporate culture of safety striving towards zero danger

	Achievement	Self Evaluation
Occupational Safety and Health	**Rate of lost-worktime injuries (consolidated)** * Per 1 million work hours 	○

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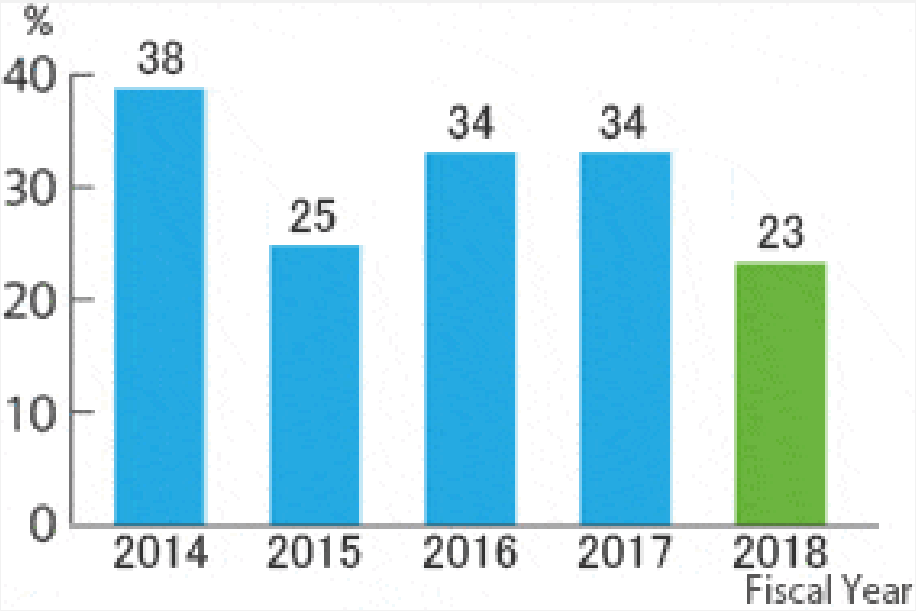
Achievement		Self Evaluation
Diversity and Equality	**Percentage of women employed in comprehensive work positions (management positions or positions that lead to management positions) (non-consolidated)** * Reference: Percentage of female employees (consolidated) is 12.8% 	△

The Environment

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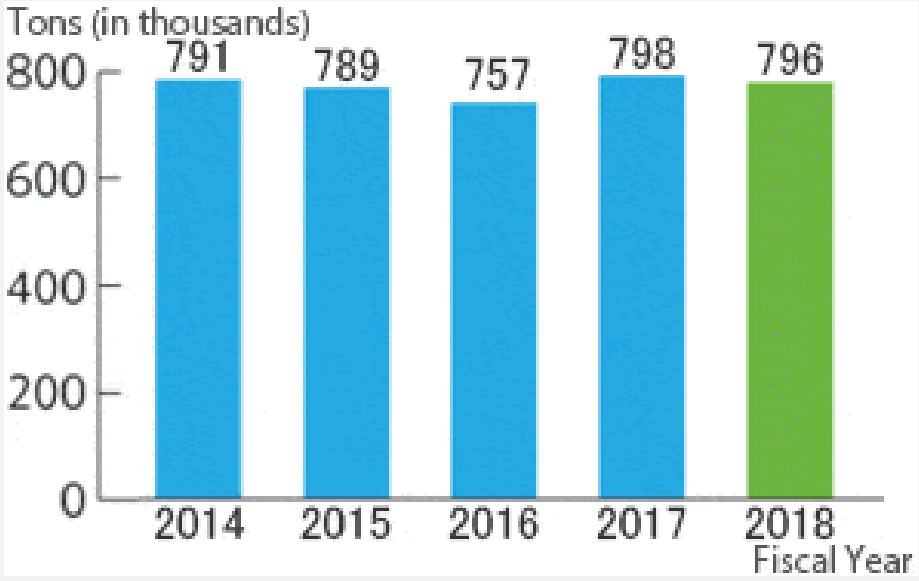
- Global Environment

< Vision >

- Aiming for all products to be environmentally-friendly products
- Achieving reductions in the total amount of greenhouse gas emissions (achieve 50% or more compared to 2005 in value chain [*4])
- Promoting efficient use of water resources that considers the characteristics of water risks
- Performing biodiversity conservation activities at production sites

Achievement		Self Evaluation
Raw Materials	**Total amount of raw materials used (consolidated)** 	○

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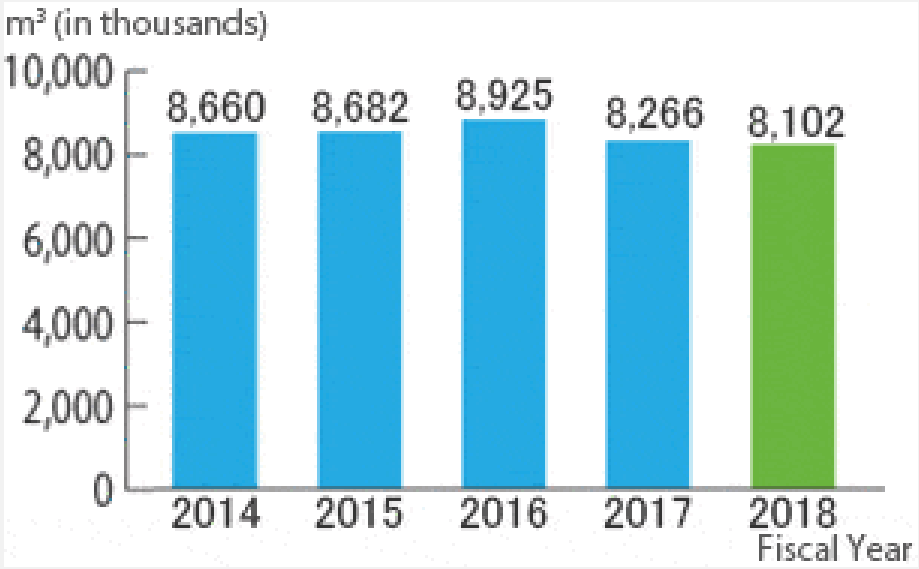
	Achievement	Self Evaluation
Water	**Total amount of water used (consolidated)** 	○

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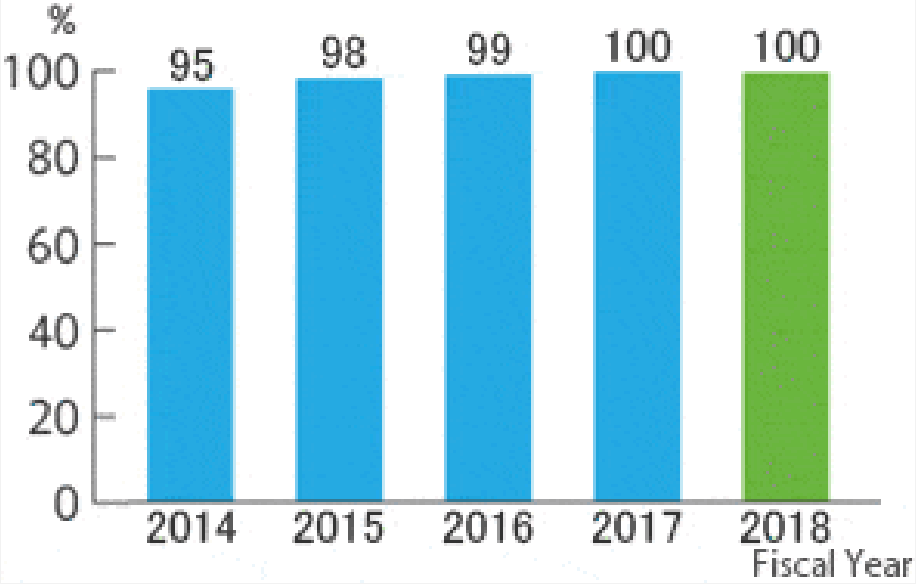
Achievement		Self Evaluation
Products and Services	**Percentage of total production yielding environmentally-friendly products (consolidated)** 	○ FY2019 objective 100%

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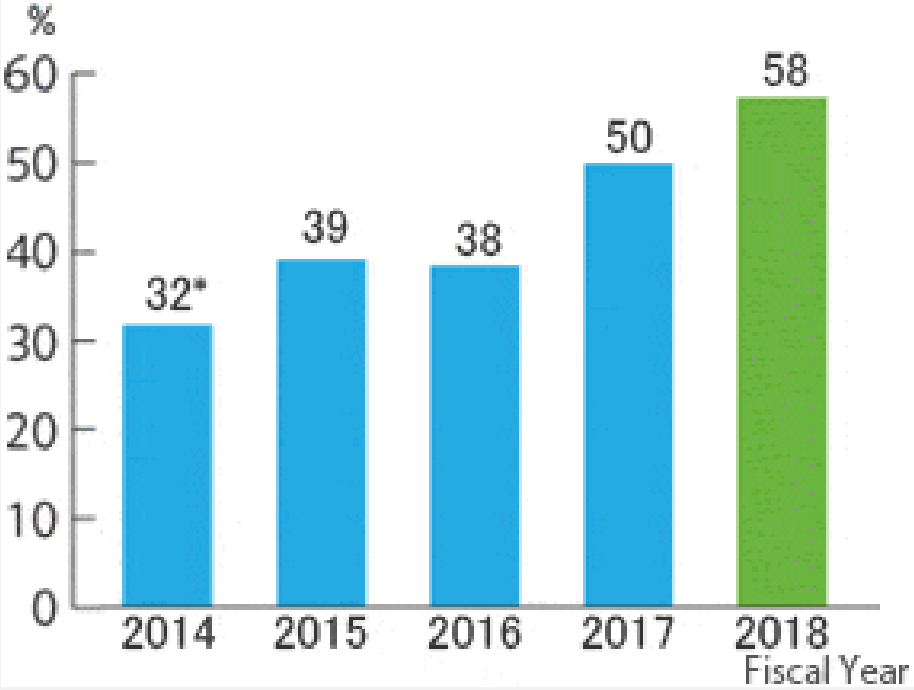
	Achievement	Self Evaluation
Biodiversity	**Enforcement rate of conservation activities at production sites (consolidated)** * We have reviewed the scope of the assessment. 	○

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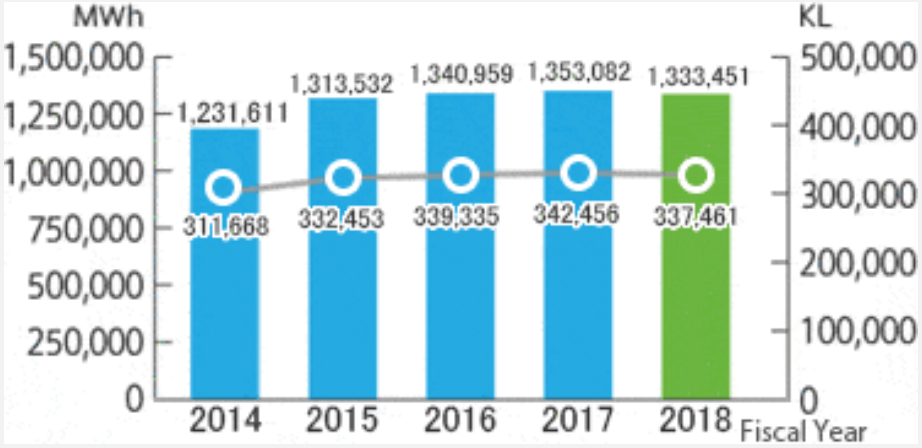
Achievement		Self Evaluation
Energy	**Total consumption (consolidated)** 	○
Atmospheric Emissions	**Greenhouse gas emissions (consolidated)** 	○

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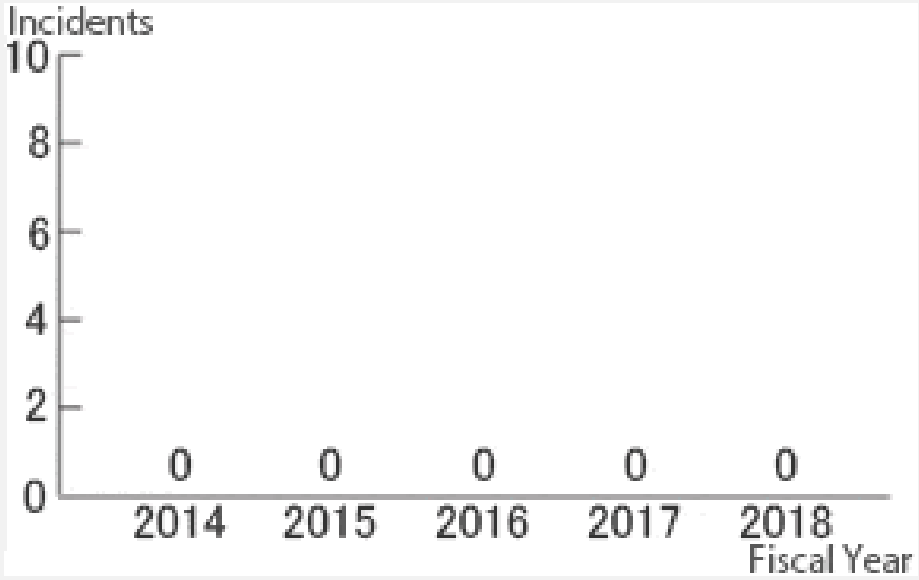
Achievement		Self Evaluation
Environmental Complaint Processing System	**Number of complaints made to the official complaint processing system (consolidated)** * Number of cases resulting in official action 	○ FY2019 objective 0

※4 Value chain: A series of activities that deliver or receive value in the form of products or services, or involved organizations that perform these activities.

Fair Operating Practices

- Business Connections

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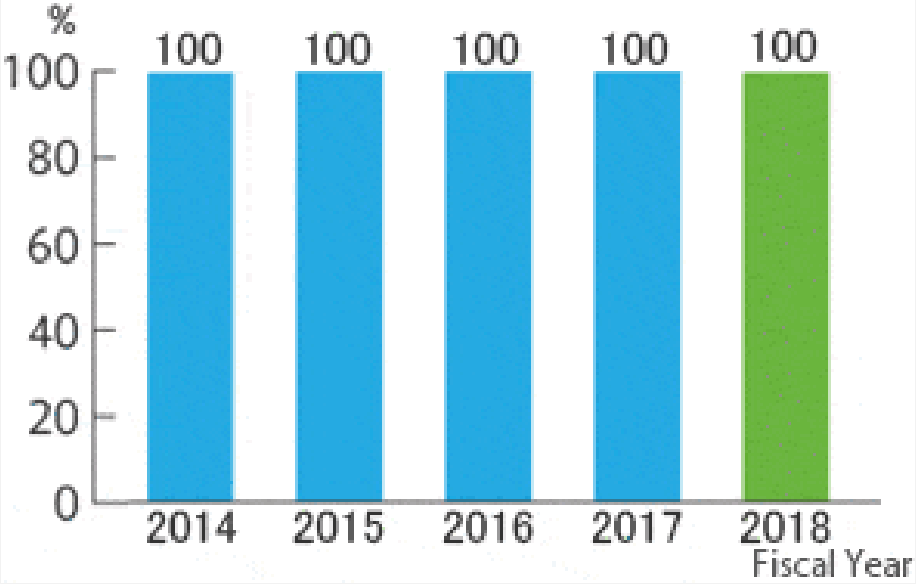
< Vision >

- Cooperating with business connections and effectively utilizing resources to promote CSR

Achievement		Self Evaluation
Assessment of Environmental Impact, Human Rights, Labor Practices, and Societal Impact of Business Connections	**Percentage of business connections developed after the impact assessment (consolidated)** 	○ FY2019 objective 100%

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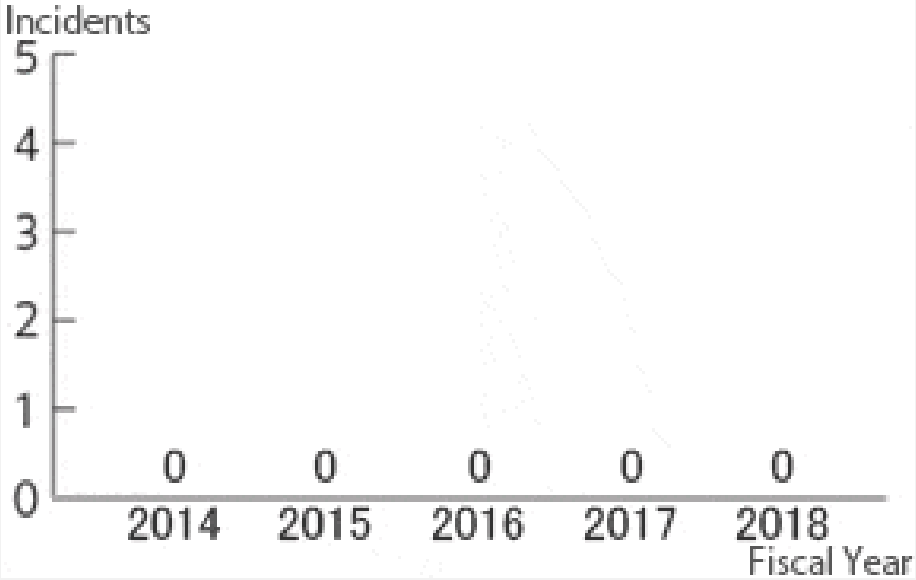
Achievement		Self Evaluation
Compliance Complaints regarding Business Connections (Societal Impact Complaint Processing System)	**Number of complaints made to the official complaint processing system (consolidated)** * Number of cases resulting in official action 	○ FY2019 objective 0

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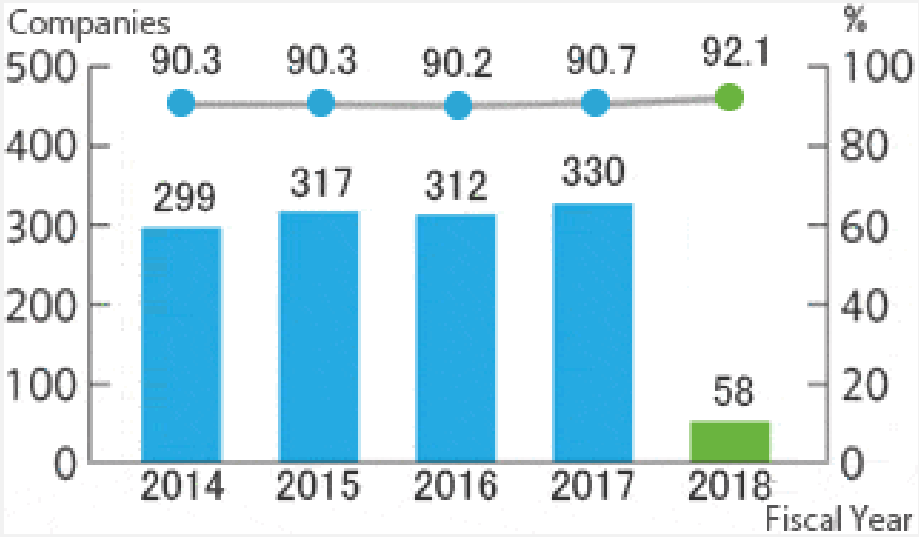
Achievement		Self Evaluation
Number of CSR Study Session Participants from Business Connections *** Certain business connections are targeted each year for participation.**	**Number of participants/Percentage of participation (non-consolidated)** * Targets: Small- to mid-sized companies which we interact with regularly  	○ FY2019 objective 90% or more

Consumer Issues

- Customers

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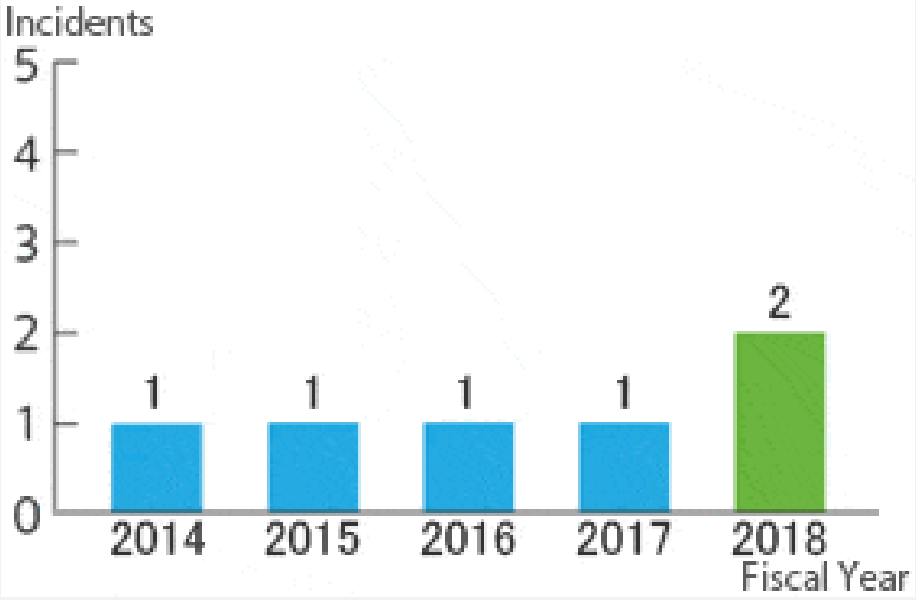
< Vision >

- Building quality assurance systems at global production sites and global service systems that cover all product lines

Achievement		Self Evaluation
Health and Safety of Customers, Labeling of Products and Services, Compliance	**Number of cases where rules and regulations or voluntary rules have been violated regarding safety of products, labeling, or offering/use of products (consolidated)** 	△ FY2019 objective 0

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Community Involvement and Development

- Local Community

< Vision >

- Having dialogs with local communities and contributing to community development by means of the Yokohama Forever Forest project (planting 1.3 million trees)

	Achievement	Self Evaluation
Local Community	**Implementation percentage of community activities and dialogs at production sites (consolidated)**	○ FY2019 objective 100%

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	Achievement	Self Evaluation

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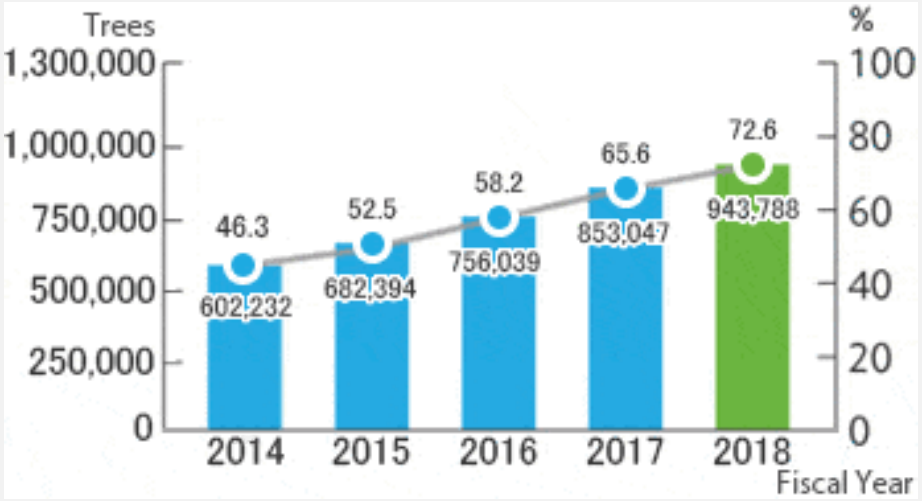
Achievement		Self Evaluation
Promotion of Yokohama Forever Forest	**Number of trees planted per year (cumulative)/Percentage of goal met**  	○ FY2030 objective 1.3 million trees

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Achievement		Self Evaluation
Market Presence	**Percentage of business locations that have made salary payments exceeding the minimum wage (consolidated)** 	○ FY2019 objective 100%

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CSR ❯

Message from the President

Business and SDGs

- CSR Management Aimed at Realizing a Sustainable Society
- Vision for FY 2020
- Determining Important Issues

CSR Slogan "Caring for the Future"

Basic Policy

Message from a manager

Corporate Governance

- Governance

Products

The Earth

- The Environment

People

- Human Rights
- Labor Practices
- Consumer Issues

Community

- Fair Operating Practices
- Community Involvement and Development

Primary Initiative Progress Report

Reference Table for GRI Guidelines

Data Summary

Related Information on CSR Report

- Third-party Opinion
- Reference Table for GRI Guidelines
- Editorial Policy for CSR Website
- PDF Downloads/Previous Reports

Site Data

CSR News

YOKOHAMA The Forever Forest Project

- What is the Forever Forest Project?
- The Forever Forest How far has it spread?
- Messages of Support for the Forever Forest
- Forest portal site links

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