

2019

UN Global Compact Communication on Progress Report 2019



Abdul Mumit
Dutch-Bangla Pack Ltd
26/11/2019

Statement of continued support by the Managing Director:

I am pleased to confirm that Dutch-Bangla Pack Ltd. supports the ten principles of the Global Compact on human rights, labor, environment and anti-corruption. With this communication, we express our intent to continue implementing and developing those principles. We are committed to further embed the principles of UN Global Compact in the strategy, culture and day-to-day operations of our company, and to engage in collaborative projects which advance the broader development goals of the United Nations, specifically the Sustainable Development Goals (SDGs). Dutch-Bangla Pack Ltd. will continue to make a clear statement of this commitment to its stakeholders and the general public.

We recognize that a key requirement for participation in the Global Compact is the annual submission of a Communication on Progress (COP) that highlights our company's efforts to implement the ten principles. We support public accountability and transparency, and therefore commit to report on the progress annually according to the Global Compact COP policy. This includes:

- A statement signed by the chief executive expressing continued support for the Global Compact and renewing our ongoing commitment to the initiative and its principles. This is separate from our initial letter of commitment to join the Global Compact.
- A description of practical actions (i.e., disclosure of any relevant policies, procedures, activities) that the company has taken (or plans to undertake) to implement the Global Compact principles in each of the four issue areas (human rights, labor, environment, anti-corruption).
- A measurement of outcomes (i.e., the degree to which targets/performance indicators were met, or other qualitative or quantitative measurements of results).

Yours Sincerely,



Abdul Mumit
Managing Director

Statement of continued support by Board of Directors

We hereby confirm that Dutch-Bangla Pack Ltd. supports the ten principles of the United Nations Global Compact on human rights, labor, environment and anti-corruption. With this communication, we express our assurance to implement and develop these principles. We are committed to making the Global Compact and its principles as part of corporate strategy, culture and day-to-day operations of our company and to engaging in collaborative projects which advance the broader development goals of the United Nations.

Starting from our products, to the way we treat our employees & other stakeholders, to the manner in which we serve the communities we work in, we are committed to create an environment that not only advances our business goals, but also serves the greater interest of the country.

We have 'sustainable development' at the core of our values and business activities. We believe our enterprise should grow up with society, for the greater benefit of all. Our individual and collective efforts are in line with the mission of our business, which is to serve the community.

We support transparency and public accountability, and therefore commit to assume the responsibility & oversight for long-term corporate performance and sustainability. Our CSR programs, in this regard, are aimed at those who are impacted by our operations directly – our employees, consumers of our products, all other stakeholders, the locality in which we operate, and the environment. This allows us to be socially and environmentally sustainable.

On behalf of Board of Directors of Dutch-Bangla Pack Ltd.,



Abdul Mumit
Managing Director

Human Rights Principles

Principle 1:

Businesses should support and respect the protection of internationally proclaimed human rights.

Principle 2:

Make sure that they are not complicit in human rights abuses.

Assessment, Policy and Goals:

Dutch-Bangla Pack Ltd (DBPL) promotes a positive culture and the continuous improvement of working conditions with respect to human rights. We support and respect the protection of internationally proclaimed human rights within the staff, including directors, executives, management, supervisors and staff, whether directly employed or contracted. DBPL shall continue to encourage all suppliers and contractors to comply with the same standards.

Implementation:

- I. **Employee Handbook:** DBPL has developed an Employee Handbook in February 2016 to protect the human rights of all employees according to global human rights proclamation and standards. Following agendas are included in the handbook:
 - Equal Employment Opportunity Policy
 - Employment at Will
 - Policy against Harassment & Discrimination
 - Grievance Policy
 - Disciplinary Policy
 - Open Door Policy
 - Confidentiality Policy
 - Drug & Alcohol Policy
 - Various HR Processes & Employee Benefits
 - Work Related Accident & Injury
 - Company Work Rules etc.

The handbook is available in both Bangla and English languages to ease communication and maintain smooth compliance.

II. **Occupational health and safety:** The company maintains a well-defined occupational health and safety policy. To improve occupational safety, prevent injury and ill health of employees and avoid property and infrastructure damage, DBPL periodically conducts a comprehensive Hazard Identification and Risk Assessment (HIRA) exercise. The purpose of the exercise is to identify high risk hazards and implement emergency management programs to minimize the same by prevention, mitigation, preparedness, response and recovery measures. To maintain an effective health & safety management system a Health & Safety Committee has been set up whose members actively participate in attaining the goal of zero harm. Regular quarterly meetings of the Health & Safety Committee are conducted to maintain compliance with legal requirements. During 2019 the company took the following initiatives to strengthen occupational health and safety in its factory:

- We provided safety shoe, harness, safety helmet and apron to third party construction workers involved in the expansion of DBPL factory.
- New hydrant pump and safety tank has been installed.
- Spillage kit & Eyewash chemical is being provided for chemical warehouse.
- New eye guards have been provided for swing operators.
- A centrally controlled fire detecting system has been installed.
- Improved firefighting tools including axes, blankets, extinguishers etc. have been provided.
- The liner shaping section of the recently completed expansion unit has been fitted with air-conditioning.
- The toilets/washrooms in the floors have been renovated and fitted with louvers and exhaust fans.

III. **Staff Training & Development:** DBPL continuously develops and executes an extensive training plan which includes training topics on skills enhancement, health and safety and any other topic deemed beneficial for employees, frequency of training, training materials, trainer details etc.

Following the training plan of 2019 (given below), 60 training programs on a range of essential topics were conducted during 2019 and 80% of total manpower received these trainings.

Dutch-Bangla Pack Ltd.

Baluakandi, Gazaria, Munshiganj.

Annual Training Plan-2019

Sl	Training Topics	Trainer	Participants	Annual frequency
1	Emergency preparedness & Response	MR	All	2
2	Product Non-conformity, Correction & Preventive action and product & Process Quality	HOD/MR	Production & QC Personnel	2
3	Legal Requirements	HRD/MR	Supervisor & Above	1
4	Internal Audit	MR	All internal auditors & HOD	2
5	SA 8K Policy (Child Labor, Forched Labor, Working Hour, Remuneration, WPC, Discrimination, Counseling, Disciplinary Practices & Complaints)	MR/HRD	All	1
6	Employee Orientation Manual & Behavior Base Safety	HRD	All	2
	Employee Orientation Manual & Behavior Base Safety	HRD	Monthly New Recruitment	12
7	Wastage Management	HOD	Production & Store Personnel	2
8	HIRA and Environmental Aspect & Impact	MR	All	2
9	Hygiene & GMP	HRD/MR	All	3
10	HACCP	MR	Supervisor & Above	1
11	Standard Operating Procedure, Work Instruction & Documentation	HOD	All	2
12	First Aid, Fire fighting & Rescue	MR/Expert	Team Member	3
13	Material Handling & Vehicle Operation & Safety	HOD/MR	Store Personnel & SCM and Power stacker & forklift operators	2
14	Occupational Health Safety (Work at height & Hot work, PPE)	HOD	Maintenance Personnel	3
15	Maintenance(Prevetive & Breakdown)	HOD	Maintenance Personnel	3
16	Introduction of Equipment & Measuring Instrument	HOD	Maintenance Personnel	3
17	Electrical Hazard & Safety	HOD	Maintenance Personnel	3
18	Labrotory Practice	QA Manager	QC Lab Team	2
19	Vehicle Operation & Safety	HRD/MR/HOD	Operator	2
20	Pest Control Procedure & It's Implementation	MR/HRD/Expert	Team Member	1
21	ISO Policy, Procedure & Objective	MR	All	2
22	Lean Manufacturing	Mr. Md. Shazal Mahmud Khan	Supervisor & Above	2
23	SPT training	MR of SA 8K	SPT Team	1
24	Use of Lubricants	HOD, Mechanical	Twisting Opt. & Mechanical Team	1
TNA	According to recommendation of Department			
			Total	60



The trainings are conducted by the training department, which is a part of the Human Resources Development division.



DBPL Employees in a training program.

Furthermore during 2019, DBPL has formulated a policy entitled “Staff Training & Development Policy” for skill enhancement of the company’s employees as well as for personal career development. Accordingly from this year onward as part of internal trainings the Management Representative (MR) of every compliance standard maintained by the Company shall offer one training course per year on issues related to his/her respective standard. Furthermore under this policy in addition to the internal training programs external






trainings will be offered to all management staff on topics like compliance standards including ISO and SA8000, and other relevant subjects like various aspects of production, maintenance, supply chain, health, environment, HR and information technology. Every management shall be entitled to one external training per year and the concerned staff shall himself or herself identify the relevant training program from a reputed training provider organization of the country.





To better manage the internal training programs, a digital training management system is being installed at DBPL factory. The system will collect in real time, attendance and other relevant data of the trainees, to help in training needs assessment and planning.

- IV. **SA8000 Certification:** DBPL obtained the SA8000 certification in August 2012, the global standard providing a framework to certified organizations to demonstrate their dedication to the fair treatment of workers. As of now it is one of only five organizations in Bangladesh to obtain and maintain the SA8000 certification.

By late 2017, DBPL transitioned to the 2014 version of SA 8000, which is the latest edition of the standard. As a part of its ongoing activities for compliance to SA8000 standards, DBPL has a Social Performance Team (SPT), formed by electing nine workers and three management representatives. The team composition is given below:

SI No	Name of Employees	Designation	Section	Picture
1	Mr. Md. Shahadat Hossain	Manager	General Office	
2	Mrs. Shamsunnahar	Manager	General Office	
3	Mr. Abu Hanif	Sr. Officer	General Office	

Sl No	Name of Employees	Designation	Section	Picture
4	Mr. Md. Ruhul Amin	Asst. Officer	General Office	
5	Mr. Md. Amzad Hossain	Sr. Operator	Circular Loom	
6	Mr. Nonee Das	Sr. Operator	Cutting	
7	Mr. Ali Asgar	Foreman	Maint	
8	Mr. Md. Saifullah	Supervisor	Needle Loom	
9	Ms. Ayesha Akter	QCI	QC-Expansion	
10	Mr. Nitta Nanda Biswas	Sr. Operator	Sew-CR	

Sl No	Name of Employees	Designation	Section	Picture
11	Ms. Khadiza Khatun	Asst. Operator	Sew-CR	
12	Ms. Shikha	Sr. Operator	Sew-CR	
13	Mr. Shah Alam	Operator	Sew-Expansion	
14	Ms. Nusrat Jahan Simu	Operator	Sew-Expansion	

The SPT members participate in risk assessments, monitoring, and facilitating the implementation of corrective and preventive actions. The worker representatives facilitate communication between workers and management on recommendations or complaints relating to SA8000 policy implementation and in general participate in the following actions:

- Risk assessment
- Internal audits and monitoring
- Relevant and appropriate aspects of management review
- Opening and closing meetings of labor audits, including SA8000 audits
- Reporting back to workers on any corrective and preventive actions taken
- Reporting back to Senior Management on the performance and benefits of actions taken to meet the SA8000 Standard



SA8000 Certification of DBPL valid till 19 March 2020

The management members of the Social Performance Team participate in management reviews and in the decision-making process to implement preventive and/or corrective actions.

As part of complying with the standards of SA8000, DBPL through the assistance of SPT, has developed two additional comprehensive risk assessments, which are followed to ensure health and safety at workplace:

- a) Risk assessment for new and expectant mothers
- b) Risk assessment for construction workers.

Furthermore, during 2019, the Recruitment Policy & Procedure was revised, in line with SA8000:2014 standards, to allow better options and opportunities within the company to recently recruited employees who are still in their probationary periods.

- V. **Counseling & Disciplinary Policy:** DBPL has a defined disciplinary process, which is explained to all employees during the orientation for new recruits and is defined in the employee handbook. The company does not and will not engage in or support the use of corporal punishment, mental or physical coercion, or verbal abuse.
- VI. **Remuneration:** DBPL recognizes the right of employees to a living wage; ensuring wages paid meet or exceed the legal minimum standard and are sufficient for basic needs of a person while providing some discretionary income on top. All overtime is reimbursed at a premium rate as defined by national law.

The company does not use labor-only contracting arrangements, consecutive short-term contracts and/or false apprenticeship schemes to avoid fulfilling its obligations to the employees under applicable labor and social security regulations. In 2019, DBPL has made an average salary increase of 16% as a result of the annual performance review.

Earlier in the previous year, considering inflation during August 2018 the company management has increased the salary of all workers by an amount equivalent to 10% of the minimum gross wage.

- VII. Health Care Benefits:** DBPL provides health care benefits and medical facilities for all employees. A qualified and registered physician, a paramedic and two nurses are available during working hours for medical need or emergency of the workers. All expenses for the treatment of work related injury are borne by the company.

The company provides several other health care facilities to the employees free of cost, which include:

- Annual Health Checkup.
- Maintaining of employees' health database.
- Free services and consultation of a Health & Safety Officer based at factory.
- Consultation by doctors at several hospitals. Medical insurance for hospitalization is provided at company's cost to all management employees. A total benefit of BDT 45,000 is available for each instance of hospitalization. This service is obtained from the global insurance company Metlife.

- VIII. Group Insurance:** Employees are provided group insurance arranged at company's cost. DBPL has an agreement with global insurance company Metlife for this purpose.

- IX. Housing Facilities:** Dormitory facilities are available for the employees of DBPL. Within the factory compound there are two ladies' dormitories. In addition there are four rented housing facilities for men within walking distance from the factory, capable of housing around 500 persons.

In 2019, as a part of its recent expansion the company has completed the construction of a second dormitory for women employees. With a capacity to house 168 persons, the new dormitory is equipped with all modern amenities and provides quality accommodation for the women employees of the company.



The new women's dormitory at DBPL Factory.



The new women's dormitory at DBPL Factory – dining area.

- X. **“Renovation of washrooms at old women’s dormitory:** A full renovation of all the washrooms in the old women’s dormitory has been completed by the third quarter of 2019. As a result the washroom and adjacent areas of the old women’s dormitory are now upgraded to reflect the high standard of employee accommodation that DBPL always strives to ensure.



- XI. Installation of Street Lights:** New street lights have been installed in the streets within the factory compound. In addition to beautification the street lights provide safety to the employees who reside in the dormitories and to the staff who are working at the night shift.



XII. “Happy Kid” – Day Care Center: Dutch-Bangla Pack Ltd. (DBPL), in partnership with Sporsho Daycare, has set up Happy Kids, a daycare center within its factory premises. The daycare is situated inside the new women’s dormitory of DBPL. Sporsho Daycare, which will be responsible to operate the facility, has been running its daycare services since 2013 and has established a reputation for providing exemplary services in this field.

Sporsho is employing two employees, one Supervisor and one Nanny, to take care of the children of women employees of DBPL, during 6 am to 5 pm on every working day. The employees who shall chose to leave their children at the daycare during their duty shall receive the service free of cost. The center will accept children between the ages from 6 months to 4 years and initially will have a maximum of five children at a time. Sporsho Daycare ensures that the employees responsible to run the facility are well qualified and experienced in all aspects of childcare to deliver a safe and happy stay for the children. They are also trained to provide first-aid.

The Happy Kids has started operation from 4 November 2019.



Happy Kids – the daycare center.

XIII. Happy Shop

Dutch-Bangla Pack Ltd. (DBPL), in partnership with Apon Wellbeing Ltd., has set up a fair price shop within its factory premises at Gazaria, Munshiganj. The shop was inaugurated on 18th September 2019 by the Hon'ble Ambassador of the Kingdom of the Netherlands to Bangladesh, Mr. Harry Verweij.



Happy Shop

The Happy Shop, with 1300 square feet of floor space, runs a fair price retail system exclusively for the employees of DBPL, selling packaged and non-packaged food and other household items to workers at up to 10% less than the retail price in the market. The company employees are able to purchase goods on credit from the Apon shop which are paid back by deducting from their salaries. In addition to allowing the workers to save on goods they already buy, the scheme also provides free healthcare benefits to the employees.





The Hon'ble Ambassador of the Kingdom of the Netherlands to Bangladesh, Mr. Harry Verweij inaugurating the Happy Shop.

The infrastructure has been constructed near the northwest corner of expansion unit of the factory, at a cost of BDT 2 million. Apon Wellbeing Ltd., which maintains similar shops in several other large factories, provides the people, software and inventory to operate the shop.





The shop has generated considerable interest among the 1200 workers of the factory who find it convenient to make sundry purchases from the outlet, perhaps due to the fact the nearest marketplace, at Vaterchar, is five kilometers away. This explains why, in less than two weeks of opening, the Happy Shop has started making good sales.



XIV. Regular Recreational Activities & Celebration: DBPL arranges recreational activities for its employees such as games and tournaments, and celebration program for various national & international days on humanitarian ground like Victory Day, Bengali New Year, International Mother Language day etc. Moreover, Picnic is arranged annually with all employees of Dutch-Bangla Pack Ltd. joining with their family members. This year's picnic was arranged on 19 March 2019 at Meghna Village resort. A total of 1250 persons including DBPL staff and their family members participated in the event. The total cost of 1.2 million BDT for organizing the program was borne by the company.



Children of employees participating in a game during the picnic on 19 March 2019.



On April 14, 2019 Dutch-Bangla Pack Ltd. (DBPL) celebrated the Bangla new year of 1426 in its factory at Gazaria, Munshigonj. The events included a daylong new year's fair which was open from 8 in the morning. Several employees ran mini stalls assembled on the open yard inside the factory where they sold food items, handicrafts and toys. Panta-ilish, the traditional Bengali dish savored during the New Year's Day in Bangladesh, was served at lunchtime along with other delicacies. After lunch a cultural program was organized where the visitors enjoyed songs, dances and entertaining mini dramas performed by several artists as well as DBPL employees. Raffle draws and games for children were also organized as part of the celebrations. The daylong event was participated by more than nine hundred employees and their family members.



DBPL employees & family members enjoying cultural program on Bengali New Year



A get-together lunch for all management staff of the company, both from the factory and head office, was organized at a restaurant in Dhaka on November 5, 2019. The participants expressed their appreciation for arranging such an event and it enables better sharing of ideas and feedback.



Lunch meeting of all management staff.

Measurement of Outcomes:

- Ø SA 8000 certificate for Social Accountability.
- Ø Dutch-Bangla Pack Ltd. has been identified as an example factory in Bangladesh by the Dutch minister for foreign trade and development cooperation.
- Ø Suggestion box is available.
- Ø Regular awareness session on the principles of SA 8000, Workplace safety, Behavior Based Safety.
- Ø Worker's participatory profit fund.
- Ø Allowances for attendance, proper hygiene practices, night shifts etc.
- Ø The appointment letter has been updated by incorporating all additional points that are necessary according to the local labor law.



Labor Principles

Principle 3:

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining

Principle 4:

The elimination of all forms of forced and compulsory labor.

Principle 5:

The effective abolition of child labor.

Principle 6:

The elimination of discrimination in respect of employment and occupation

Assessment, policy and goals: DBPL is committed to responsible business practices with absolute regard for conventions of the ILO, UN and national law related with Labor. We uphold the commitment not only for our core business but also for our suppliers and vendors as well.

Implementation:

Freedom of Association and Right to Collective Bargaining (Principle-3): All workers have the right to form, join, and organize trade unions of their choice and to bargain collectively on their behalf with the company. Dutch-Bangla Pack Ltd respects this right, and effectively informs personnel that they are free to join an organization of their choosing and that their doing so will not result in any negative consequences to them, or retaliation, from the company. Furthermore, the company shall not interfere with the establishment, operation and organization of collective bargaining groups.

As a part of its ongoing activities for compliance to SA8000 standards, DBPL has formed a Social Performance Team (SPT), by electing nine worker and three management representatives.

The SPT members participate in risk assessments, monitoring, and facilitating the implementation of corrective and preventive actions. The worker representatives facilitate communication between workers and management on recommendations or complaints relating to SA8000 policy implementation and in general participate in the following actions:

- Risk assessment
- Internal audits and monitoring
- Relevant and appropriate aspects of management review
- Opening and closing meetings of labor audits, including SA8000 audits
- Reporting back to workers on any corrective and preventive actions taken
- Reporting back to Senior Management on the performance and benefits of actions taken to meet the SA8000 Standard

The management members of the Social Performance Team participate in management reviews and the decision-making process to implement preventive and/or corrective actions.

Elimination of Forced & Compulsory Labor (Principle-4): Dutch-Bangla Pack Ltd. shall not engage in or support the use of forced or compulsory labor as defined in ILO Convention 29, nor shall personnel be required to pay “deposits” or lodge “identification papers” with the company upon commencing employment. We don’t withhold any part of any personnel’s salary, benefits, property, or documents in order to force such personnel to continue working for the company. Personnel employed by the company shall have the right to leave the workplace premises after completing the standard workday, and be free to terminate their employment provided that they give reasonable notice. Workers are allowed to leave after their regular shift. They are not forced to remain at the work premises to work overtime hours – therefore all overtime work must be fully voluntary & paid at a premium rate.

Abolition of Child Labor (Principle-5): Dutch-Bangla Pack Ltd. shall not engage in child labor at any level of the organization. No worker is employed under the minimum age established by national law (Labor Law 2006). In any event children under the age of fourteen (14), or the minimum working age according to International Labor Organization (ILO) exemptions (under Convention 138), shall not be recruited or employed.

According to the *Company Policy* of Dutch-Bangla Pack Ltd., employment age is at least **18** years. To eliminate incidences of child labor at Dutch-Bangla Pack Ltd., we subscribe to the appropriate national and international legal standards, and also adopt some objectives at the time of recruitment of employees.



Elimination of discrimination (Principle-6): We have a well-defined & established policy for non-discrimination. DBPL does not engage in or support any type of discriminating practices, or harassment in any form to occur. It asks only skills oriented questions when interviewing for hire or promotion. DBPL does not engage in or support activities that would interfere with an employee's right to exercise, observe tenets or practices, or to meet needs relating to race, caste, national origin, religion, disability, sexual orientation, union membership, or political affiliation. DBPL does not allow behavior from its employees that are discriminative or harassing in nature. Gestures, language and physical contact that are sexually coercive, threatening, abusive, or exploitive are prohibited. Employees are informed of this policy during new employee orientation and it is covered in the employee handbook. All allegations of discrimination or harassment are brought immediately to the attention of the Human Resources Department and are investigated immediately & resolved.

Measurement of Outcomes:

- Ø SA 8000 Certificate for Social Accountability.
- Ø Dutch-Bangla Pack Ltd. has been identified as an example factory in Bangladesh by the Dutch minister for foreign trade and development cooperation.
- Ø Formation & Activity of "Social Performance Team".
- Ø No labor strike or any kind of unrest ever.
- Ø Number of child worker is ZERO.
- Ø Defined procedure for grievance management.
- Ø Periodic Internal & External Audit. Already total 03 nos. of Internal & 05 nos. of External audit conducted till to date in 2017.
- Ø Yearly reporting to the mother company LC Packaging Ltd. Netherland, about the compliance status of its standards.

Environmental Principles

Principle 7:

Businesses should support a precautionary approach to environmental challenges.

Principle 8:

Undertake initiatives to promote greater environmental responsibility.

Principle 9:

Encourage the development and diffusion of environmentally friendly technologies.

Businesses should support a precautionary approach to environmental challenges.

Principle 8:

Undertake initiatives to promote greater environmental responsibility.

Principle 9:

Encourage the development and diffusion of environmentally friendly technologies.

Assessment, policy and goals: DBPL is committed to prevent environmental pollution & continually improve the environment management system. DBPL recognizes that the delivery of its operations inevitably impact on the environment in a number of ways, for example, through the generation of waste through the production process and the use of energy for heating and lighting. Through a commitment to continuous environmental improvement, DBPL's aim is to ensure that our business operation is undertaken in such a manner as to have minimum impact on the environment. Specifically, DBPL strives to minimize environmental aspects by decreasing wastes, using optimum energy, using non-hazardous chemicals instead of hazardous chemicals, produce eco-friendly products that can be recycled and reused, seek continuous improvement in the design and implementation of products and processes, to eliminate or minimize probable health hazards, incident risks and minimize environmental aspects by using new technologies. The basic raw material of DBPL is Polypropylene which is a polyolefin thermoplastic. Generally, polyolefin are recyclable through a re-extrusion and granulation process. Furthermore, DBPL also remains prepared for emergencies and act promptly to eliminate their resulting impacts.

Pledge of Business Ambition for 1.5C: During 2019, DBPL signed the pledge of Business Ambitions for 1.5C, a part of the UNGC movement. The company is now a part of the global movement of leading companies aligning their businesses with the most ambitious aim of the Paris Agreement, to limit global temperature rise to 1.5°C above pre-industrial levels.

Implementation: During 2019, DBPL continued to undertake various measures to achieve reductions in waste and energy. Furthermore to create a framework for monitoring the measures undertaken by the company to ensure social and environment friendly practices, an Environmental and Social Impact Assessment (ESIA) survey was conducted by engaging a reputed third party consulting firm during November 2018. The guidelines and recommendations provided by the assessment report have been followed onward from 2019.

To promote energy efficiency, in addition to solar panels on its roofing, which is used for internal heating. DBPL has also arranged for several energy audits which attempted to identify scopes for reducing energy consumption without compromising working environment comfort and safety. Based on the feedback of the energy audit, DBPL implemented specific steps, such as converting older T12 fluorescent fixtures to high efficiency T5 or T8 fixtures, daylight harvesting etc. DBPL has also installed water absorption chillers that reduce energy requirements for air conditioning significantly.



To reduce dependency on conventional power sources and introduce environment friendly solar power in a significant scale, during 2019 DBPL has planned to install solar panels on the total roof area of all buildings within the factory complex, which comes to around 10,500 square meters. The planned project, which is targeted to be completed by 2020, shall fulfill 30% of all energy requirements of the factory.



To effectively control the use of hazardous substances, DBPL firstly identifies all hazardous substances that are required for the production process. An initial evaluation is done to ascertain whether any of these substances can be replaced with less harmful alternatives. Consequently, attempts are made to mitigate the risks of contamination and exposure through these hazardous materials by implementing precautionary measures such as secondary

containers, encased and designated storage, minimizing storage of hazardous chemicals that are susceptible to human contact etc.

Air Quality Test: DBPL carries out Air Quality Tests to check the level of pollution and also to comply with the environment protection laws of Bangladesh. The tests are conducted at two places where there is risk of pollution: a) Ambient air quality in factory premise outside of production building and b) Stack emission of gas generator. In both places the results received indicate that the air quality is well within the permissible limit.

Sound Test: DBPL carries out regular Sound Tests to determine the sound level in and around the factory complex. The test results indicate the sound levels are within permissible limits. To ensure safety and protection of the employees, the company provides hearing protectors as shown below to use inside the factory floors and generators rooms, where the sound is higher despite being within the permissible limits for such areas.



Hearing protectors.

To reduce sound in the production floors, generator room and areas adjacent to the generator room, the following measures have been undertaken and/or are under process:

Measures taken during 2019:

1. It is observed that the tape lines and looms create substantial sound in the production floors. To counter it, upon consultation with an architect, custom built racks have been placed at strategic positions around the extruders and between the tape line and loom sections. This created a sound dampening effect which reduced the noise to a good extent in the related floors.

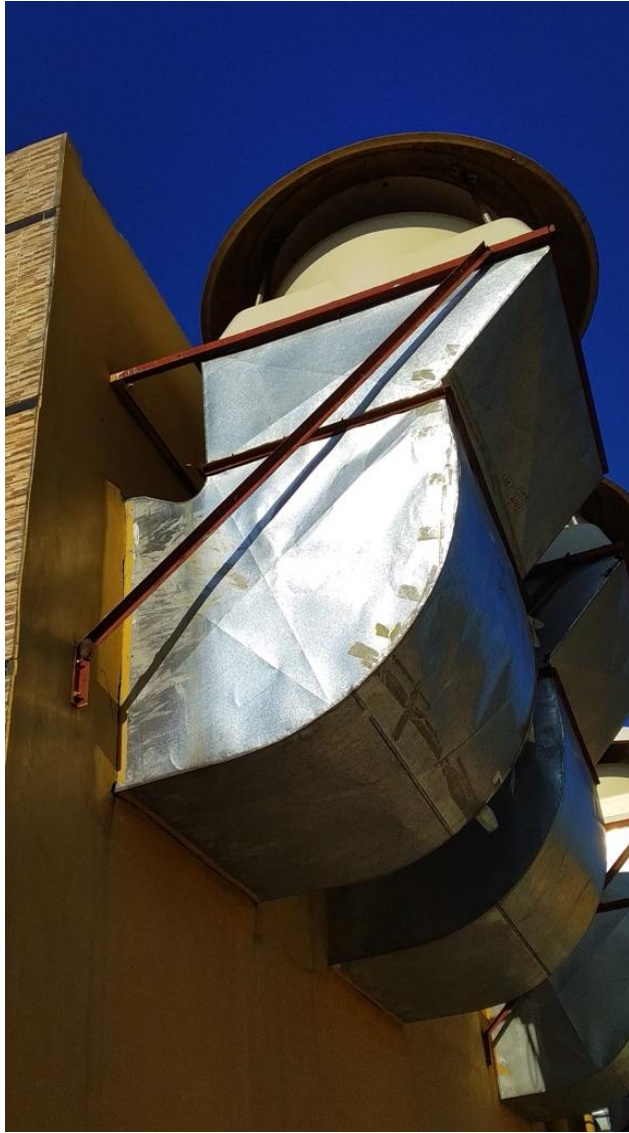




Racks placed to reduce sound.

2. Previously the production floors were using larger exhaust fans which made louder noise. Now the larger fans are replaced with smaller but a greater number of exhaust fans. These new exhaust fans have lower rpm creating lower noise and has ducts designed in a way that also dampens the sound.





Sound dampening duct of new exhaust fans



3. We have now installed e-coolers replacing the previously used air handling units which makes lower noise.



E-cooler.

4. We have used special insulation on the roof of generator room which also reduces the sound.

Measures being processed:

We have further observed that noise spills from the generator room to the production floors and other areas within the factory complex. Attached please see two pictures, one of a corridor inside the generator room (where an employee is walking wearing an earplug) and the second one of the entrance glass door of generator room. It was decided, in a meeting on 5 November 2019, that if we make a double glass door at the entrance and also install double glass protection with rubber linings in the corridors, the noise can be significantly reduced. These measures are expected to be installed by 30 December 2019 and the required civil work has already begun.

Due to above measures the noise within the factory has reduced to a good extent and shall reduce further when the generator room modifications are completed.

Expansion Project: During 2018 Dutch-Bangla Pack Ltd. (DBPL) has undertaken an expansion in its land adjacent to the current factory buildings. The planned expansion has added 4000 square meter of space and increased the company's capacity by 50%. The development cost equivalent Euro 6.5 million has been financed by FMO - the Dutch Development Bank and Prime Bank of Bangladesh.

The new facility had begun test run on 19 December 2018. The unit was completely ready for full production by the first quarter of 2019 and it was formally inaugurated on 18 March 2019 by the Hon'ble the Deputy Ambassador of the Kingdom of Netherlands to Bangladesh, Mr. Jeroen Steeghs.



With high standard equipment of European origin installed, the expansion unit is now producing bags and packaging materials for food, pharmaceutical and high-end chemical industries.



Sewing section inside the Expansion Unit



Waste Recycling Project: Dutch-Bangla Pack Ltd. (DBPL) has set up a state-of-the art commercially driven recycling and plastic waste management company named “GreenBANGLA Recycling” which applies latest technology and responsible management practices. The business model is to buy used plastic from local and international sources and then recycle and process the plastics into value-added products.

Recycling plastic from plastic waste is a growing business worldwide. Bangladesh does not have a polymer manufacturing industry and the virgin PP used in the production of plastic goods is all imported. As such, there is a rapidly growing incentive to recycle plastic waste, which is vital if we consider the environmental sustainability.

Total demand for plastic granulates in Bangladesh stands at more than 1 million ton per annum. Out of the total demand, only 40 % of the resin used is virgin material and the remainder is recycled resin (source: Waste Concern Bangladesh). The recycled resin is produced in poor recycling facilities, which determine the quality of the re-granulate and hence limits its usage in high value added, export oriented industries (such as big bags or woven PP bags). Though a growing portion of plastic waste is recycled, health safety and environmental issues are not properly looked after. Rampant use of child labor, especially for waste collection and sorting, leads to violations of national and international labor standards.

The GreenBANGLA Recycling Company has been set up with a goal to address the above needs. To maintain the social, environmental and commercial sustainability of the company, staff and waste pickers are trained to reduce exposure to health risks and as a result the livelihood opportunities are increased. The recycling company has obtained SA8000, ISO14000 and OHSAS18000 certification in order to ensure long term commitments to social, environmental, health and safety standards.

The Netherlands SDG report of the UN Global Compact (<https://www.vno-ncw.nl/sites/default/files/sdg voortgangsrapport bedrijven op weg naar 2030 gcnl november 2018 0.pdf>) mentions the following regarding DBPL’s waste recycling facility (DBPL being the joint venture partner of the Dutch company LC Packaging):

organisatie gekeken. Het bedrijf is zich zeer bewust dat de bedrijfsactiviteiten invloed hebben op de aarde. KPN laat apparatuur produceren waarvoor grondstoffen nodig zijn en het bedrijf is een van Nederlands grootste energieverbruikers. KPN wil dat in 2025 de netwerkactiviteiten vrijwel volledig circulair zijn.

LC PACKAGING

Feit: Alle verpakkingen worden na gebruik afval, tenzij gerecycled of hergebruikt. Verpakkingsproducent en distributeur LC Packaging heeft als doel om afvalstromen gerelateerd aan haar verpakkingen te minimaliseren, door onder andere de efficiëntie en footprint van haar eigen productieproces te verbeteren. Om het productieafval van LC Packaging's SA 8000 en ISO 14001 gecertificeerde FIBC productielocatie in Bangladesh terug te dringen, is het bedrijf met hulp van het Duitse DEG en het Nederlandse FMO een recycling, of beter gezegd 'upcycling' initiatief gestart. Onder de naam GreenBangla recycled het bedrijf met behulp van een geavanceerde Starlinger recyclingmachine 75% van haar plastic productieafval (PP en PE) en draagt daarmee actief bij aan SDG 8, 12 en 13. Het eindproduct bestaat uit plastic granulaat dat weer wordt verkocht en hergebruikt in de lokale markt. Dit initiatief creëert ook een 30-tal kwaliteitsbanen in het ontwikkelingsland wat te kampen heeft met notoir slechte arbeidsomstandigheden en ernstige vervuiling. De GreenBangla medewerkers zijn uitvoerig

getraind in het recyclingproces en genieten arbeidsomstandigheden volgens de SA 8000 standaard en UN Global Compact principes. Toekomstmuziek is het uitbreiden van de recyclingactiviteiten, zodat GreenBangla ook plastic kan recyclen van en voor bijvoorbeeld andere productielocaties en partners

MASTERPEACE

MasterPeace is actief in 40 landen met lokale teams. Zij richten zich met projecten op 3 pijlers.

- 1) ze inspireren en verbinden jongeren met muziek, kunst, sport en dialoog
- 2) ze organiseren lokale dialoog met stakeholders van bedrijven, gemeenten en vertegenwoordigers van "civil society"
- 3) ze creëren gezamenlijk perspectief via leiderschapstrainingen en het opstarten en opschalen van social enterprises (veelal in samenwerking met bedrijven)

Een voorbeeld is het concept 'Walls of Connection'; een campagne en een kick off in communities op lokaal te werken aan een inclusieve community met perspectief. Een voorbeeld is het concept 'Walls of Connection'; een campagne en een kick off in communities op lokaal te werken aan een inclusieve community met perspectief (zie www.masterpeace.org). Iedereen herkent fysieke en mentale muren die opgeworpen worden. MasterPeace staat voor verbinding en perspectief. In 30 steden op alle continenten hebben ze dromen van verbinding door jongeren gevisualiseerd. Tienduizenden jongeren zijn actief betrokken en begeleid door ruim 1000 creatieven. De campagne heeft een miljoenen bereik en lokaal zijn 30 communities met elkaar in gesprek gegaan om te werken aan perspectief voor iedereen. Zie meer [prachtige voorbeelden](#) op de website.

12 RESPONSIBLE
CONSUMPTION
AND PRODUCTION

Translation:

LC PACKAGING

All packaging turns into waste after use, unless recycled or reused. Packaging producer and distributor LC Packaging has the aim of recycling waste related to its packaging through efficiency and footprint to improve its own production process. LC Packaging's SA 8000 and ISO 14001 certified FIBC production site in Bangladesh, with help from the German DEG and the Dutch FMO, has set up a recycling, or rather 'upcycling' initiative. Under the name GreenBangla, the company recycles, using an advanced Starlinger recycling machine, 75% of its plastic production waste (PP and PE) and thereby actively contributes to SDG 8, 12 and 13. The end product consists of plastic granulates that again is sold and reused in the local market. The initiative also creates employment for some 30 persons in an environment friendly facility in a developing country, where employees and businesses have to contend with notoriously poor working conditions and severe pollution. The GreenBangla employees are comprehensively trained in the recycling process and enjoy working conditions according to the SA 8000 standard and UN Global Compact principles. In future GreenBangla aims to expand its activities so that it can also recycle plastic from and for, other production sites and partners.

LC Packaging Code of Conduct: Dutch-Bangla Pack Ltd. complies with and is a signatory to the Code of Conduct followed by LC Packaging to maintain a high standard of social and environmental responsibility and ethical conduct among its production partners and supply chain. The code of conduct is available in this link: <https://lcpackaging.com/sustainability/supplier-code-conduct>.

Measurement of Outcomes:

- Ø Certificate of ISO 14001:2004 for Environment Management System.
- Ø The company shall undergo the certification process for ISO 45001 Occupational Health and Safety standard, which replaces the earlier standard of OHSAS 18001.
- Ø List of Environmental aspect-impact and control the significant impact.
- Ø Achievement of the objectives of Environment management system.
- Ø NOC from the Environment department of Bangladesh.
- Ø Periodic internal & External Audit. Already total 03 nos. of Internal & 05 nos. of External audit conducted till to date.
- Ø Dutch-Bangla Pack Ltd. has been identified as an example factory in Bangladesh by the Dutch minister for foreign trade and development cooperation.
- Ø DBPL has instituted a waste recycling project at an investment of USD 600,000 to ensure safe, sustainable and commercially-viable recycling of plastic waste. The facility not only recycles the plastic waste generated by DBPL, but also encourages others to follow suit by acting as a pilot project. This project has been subsidized by DEG (German Development Finance).



Anti-Corruption Principles

Principle 10:

Businesses should work against corruption in all its forms, including extortion and bribery.

Assessment, policy and goals: DBPL takes a zero-tolerance approach to bribery and corruption and we are committed to conducting our business in an honest and ethical manner. The company has adopted this policy to communicate the message of zero-tolerance and assist those working for us to uphold it.

Implementation: DBPL is committed to conduct all of its business in an honest and ethical manner and ensure that it meets its legal obligations and averts, notices and eradicates corrupt practices, and collaborates to reduce opportunities for bribery and corruption. DBPL requires all staff at all times to act honestly and with integrity and to safeguard the resources for which they are responsible. DBPL does not tolerate any form of corruption and takes the most serious view of any attempt to commit corrupt practices by members of staff, contractors, agents and business partners. Cases of suspected corruption are to be properly investigated and appropriate action taken, including reporting to the appropriate authorities, disciplinary action, prosecution and active pursuit of recovery.

EcoVadis: In 2019, along with LC Packaging, DBPL was awarded the prestigious EcoVadis Gold CSR Rating. EcoVadis is an international organization that monitors and provides CSR and sustainability ratings for organizations across the supply chain. Integrating Process, People and Platform the criteria used by EcoVadis for evaluating companies include Ethical, Environmental, Social and Supply Chain functions. The ethical functions focus on the following aspects while measuring the performance standard of a company:

- Corruption & bribery
- Anti-competitive practices
- Fair marketing



Measurement of Outcomes:

- Ø DBPL has not been involved in any legal cases, rulings or other events related to corruption and bribery.
- Ø DBPL has very close relationship with the Dutch Embassy in Dhaka for mentoring and advisory role in the proceeding and rules.
- Ø Every year, bi-annual internal audits take place.
- Ø Our books and accounts are subjected to statutory external audit annually.
- Ø A new accounting software, Tally ERP-9 Gold (Multi) User Edition has been implemented to ensure strict legal adherence.
- Ø Anti-money laundering policy has been developed on 20 January 2016.



Implementing the Ten Principles into Strategies & Operations

Criterion 1: The COP describes mainstreaming into corporate functions and business units

The following best practices are implemented in DBPL, which:

- Ø allocates responsibility for implementing sustainable practices in corporate functions like procurement, government affairs, human resources etc. to ensure seamless integration with company's sustainability goals and commitments
- Ø aligns goals, strategies and incentive schemes of all units and subsidiaries of the company with corporate sustainability strategy
- Ø assigns responsibility for corporate sustainability implementation to an individual or group within each business unit and subsidiary

Criterion 2: The COP describes value chain implementation

The following best practices are implemented in DBPL, which:

- Ø evaluates the entire value chain, both upstream and downstream, to highlight the opportunities, risks and impacts
- Ø shares policies and expectations with suppliers and relevant business partners
- Ø carries out capacity building activities like training and awareness-raising events for suppliers and other business partners
- Ø employs monitoring and assurance mechanisms like audits and screenings to ensure compliance within the company's sphere of influence

Criterion 3: The COP describes robust *commitments, strategies or policies* in the area of human rights

The following best practices are implemented in DBPL, which:

- Ø is pledged to conform, wherever the company operates, to all applicable laws and globally recognized human rights principles e.g. the Universal Declaration of Human Rights and Guiding Principles on Human Rights
- Ø has integrated or stand-alone policy declaring commitment to support and respect human rights approved at the company's most senior level (BRE 1 + BRE5 + ARE 1 + ARE 5)
- Ø has policy statement informing human rights expectations from staff, business partners and others linked to products, operations and services (BRE 1)
- Ø has publically available policy statements, communicated internally and externally to all staff, business partners and other relevant parties (BRE 1 + BRE 5 + ARE 1 + ARE 5)

Criterion 4: The COP describes effective *management systems* to integrate the human rights principles

The following best practices are implemented in DBPL, which:

- Ø has procedures to conform to globally recognized human rights principles
- Ø implements a continuous due diligence process to assess the actual and potential human rights impacts (BRE 2 + BRE 3 + ARE 2 + ARE 3)
- Ø conducts internal training and awareness-raising events on human rights for management and staff
- Ø employs operational grievance mechanisms for anyone potentially impacted by the company's activities (BRE 4 + ARE 4)
- Ø assigns responsibility and accountability for addressing human rights impacts
- Ø utilizes decision-making, budget and oversight to effectively respond to human rights impacts
- Ø employs procedures for the remediation of adverse human rights impacts caused or contributed to by company (BRE 3+ BRE 4 + ARE3 + ARE 4)

Criterion 5: The COP describes effective *monitoring and evaluation mechanisms* of human rights integration

The following best practices are implemented in DBPL, which:

- Ø applies a system to monitor, by quantitative and qualitative metrics, the effectiveness of human rights policies and implementation, including in the supply chain (BRE3 + ARE3)
- Ø employs a system of monitoring that utilizes internal and external feedback, including from affected stakeholders
- Ø has functional procedures to deal with incidents caused or contributed to by the company and affecting internal and external stakeholders (BRE 4 + ARE 4)
- Ø carries out leadership reviews for monitoring and enhancement of results
- Ø implements grievance procedures that are legitimate, equitable, predictable, accessible, transparent, rights-compatible, a source of continuous learning, and based on dialogue and engagement (BRE4 + ARE4)

Criterion 6: The COP describes robust *commitments, strategies or policies* in the area of labor

The following best practices are implemented in DBPL, which:

- Ø refers to the principles of applicable international labor standards (ILO Conventions) and other normative international instruments in company policies
- Ø performs on-going reviews of relevance of the company's labor principles
- Ø maintains written company policy to follow the national labor law and conform to relevant international labor standards in worldwide operations, and engage in dialogue with representative worker organizations (international, sectoral and national).
- Ø refers to relevant international labor standards in the contracts with suppliers and business partners
- Ø maintains specific commitments and HR policies in line with national development priorities

- or decent work priorities in the country of operation
- ∅ maintains structural engagement with a global union, via a Global Framework Agreement

Criterion 7: The COP describes effective *management systems* to integrate the labor principles

The following best practices are implemented in DBPL, which:

- ∅ performs regular risk and impact assessments in connection with labor functions
- ∅ conducts regular dialogue with trade unions to review the company's progress in maintaining labor standards
- ∅ assigns accountability to the relevant staff to ensure compliance to labor principles
- ∅ conducts awareness building events and internal training on labor principles for company management and employees
- ∅ engages in active dialogue with suppliers to address labor-related challenges
- ∅ maintains grievance management system, communication channels and other procedures (e.g., whistleblower mechanisms) for workers to voice concerns, offer suggestions and seek advice

Criterion 8: The COP describes effective monitoring and evaluation mechanisms of labor principles integration

The following best practices are implemented in DBPL, which:

- ∅ maintains a system to track and measure performance based on standardized performance metrics
- ∅ conducts regular communication with worker representative committees and organizations to review progress and jointly identify future priorities
- ∅ conducts audits and other measures to evaluate and improve the working conditions of companies in the supply chain, in agreement to global labor standards
- ∅ employs procedures to engage with suppliers to address challenges (i.e., partnership approach instead of corrective approach) to improve workplace practices

Criterion 9: The COP describes robust *commitments, strategies or policies* in the area of environmental stewardship

The following best practices are implemented in DBPL, which:

- ∅ adheres to pertinent international conventions and instruments for maintaining environmental standards
- ∅ highlights the importance of environmental stewardship of the company
- ∅ maintains a written policy for environmental stewardship
- ∅ conforms to minimum environmental standards in contracts with suppliers and relevant business partners
- ∅ maintains specific goals and commitments for specified years

Criterion 10: The COP describes effective *management systems* to integrate the environmental

principles

The following best practices are implemented in DBPL, which:

- Ø performs environmental risk and impact assessments on a regular basis
- Ø assigns responsibility and accountability within the company for conforming to environmental principles
- Ø conducts training and awareness building events on environmental stewardship for management and employees
- Ø employs a grievance management system, channels of communication and other procedures (e.g. whistleblower mechanisms) for reporting concerns or seeking advice regarding environmental impacts

Criterion 11: The COP describes effective *monitoring and evaluation mechanisms* for environmental stewardship

The following best practices are implemented in DBPL, which:

- Ø employs a system to track and measure performance based on standardized performance metrics
- Ø performs leadership reviews for monitoring and improvement of results
- Ø maintains procedures to deal with specific incidences
- Ø undertakes audits and other measures to monitor and improve the environmental performance of companies in the supply chain

Criterion 12: The COP describes robust *commitments, strategies or policies* in the area of anti-corruption

The following best practices are implemented in DBPL, which:

- Ø maintains publically stated formal policy of zero-tolerance of corruption (D1)
- Ø maintains strong commitment for compliance with relevant anti-corruption laws, including the implementation of procedures to know the law and monitor changes(B2)
- Ø maintains and implements detailed policies for high-risk areas of corruption (D4)
- Ø has policy on anti-corruption regarding business partners (D5)

Criterion 13: The COP describes effective *management systems* to integrate the anti-corruption principle

The following best practices are implemented in DBPL, which:

- Ø supported by the organization's leadership for anti-corruption (B4)
- Ø carried out risk assessment of potential areas of corruption (D3)
- Ø has human resources procedures supporting the anti-corruption commitment or policy, including communication to and training for all employees (B5 + D8)
- Ø arranges internal checks and balances to ensure consistency with the anti-corruption commitment (B6)
- Ø establishes management responsibility and accountability for implementation of the anti-corruption commitment or policy (D7)
- Ø has internal accounting and auditing procedures related to anticorruption (D10)

Criterion 14: The COP describes effective *monitoring and evaluation mechanisms* for the integration of anti-corruption

The following best practices are implemented in DBPL, which:

- Ø conducts Leadership review of monitoring and improvement results (D12)
- Ø has process to deal with incidents (D13)

Criterion 15: The COP describes core business contributions to *UN goals and issues*

The following best practices are implemented in DBPL, which:

- Ø aligns core business strategy with one or more relevant UN goals/issues
- Ø develops relevant products and services or design business models that contribute to UN goals/issues
- Ø adopts and modify operating procedures to maximize contribution to UN goals/issues



Criterion 16: The COP describes strategic social investments and philanthropy

The following best practices are implemented in DBPL, which:

- Ø pursues social investments and philanthropic contributions that tie in with the core competencies or operating context of the company as an integrated part of its sustainability strategy
- Ø coordinates efforts with other organizations and initiatives to amplify—and not negate or unnecessarily duplicate—the efforts of other contributors

Criterion 17: The COP describes advocacy and public policy engagement

The following best practices are implemented in DBPL, which:

- Ø publicly advocates the importance of action in relation to one or more UN goals/issues
- Ø commits company leaders to participate in key summits, conferences, and other important public policy interactions in relation to one or more UN goals/issues

Criterion 18: The COP describes partnerships and collective action

The following best practices are implemented in DBPL, which:

- Ø develops and implement partnership projects with public or private organizations (UN entities, government, NGOs, or other groups) on core business, social investments and/or advocacy
- Ø joins industry peers, UN entities and/or other stakeholders in initiatives contributing to solving common challenges and dilemmas at the global and/or local levels with an emphasis on initiatives extending the company's positive impact on its value chain

Criterion 19: The COP describes CEO commitment and leadership

The following best practices are implemented in DBPL:

- Ø CEO publicly delivers explicit statements and demonstrates personal leadership on sustainability and commitment to the UN Global Compact
- Ø CEO promotes initiatives to enhance sustainability of the company's sector and leads development of industry standards
- Ø CEO leads executive management team in development of corporate sustainability strategy, defining goals and overseeing implementation
- Ø which makes sustainability criteria and UN Global Compact principles part of goals and incentive schemes for CEO and executive management team.



Criterion 20: The COP describes Board adoption and oversight

The following best practices are implemented in DBPL:

- Ø Board of Directors (or equivalent) assumes responsibility and oversight for long-term corporate sustainability strategy and performance
- Ø Board establishes, where permissible, a committee or assigns an individual board member with responsibility for corporate sustainability.
- Ø Board (or committee), where permissible, approves formal reporting on corporate sustainability (Communication on Progress)

Criterion 21: The COP describes stakeholder engagement

The following best practices are implemented in DBPL, which:

- Ø publicly recognizes responsibility for the company's impacts on internal and external stakeholders
- Ø defines sustainability strategies, goals and policies in consultation with key stakeholders
- Ø consults stakeholders in dealing with implementation dilemmas and challenges and invite them to take active part in reviewing performance
- Ø establishes channels to engage with employees and other stakeholders to hear their ideas and address their concerns, and protect 'whistle-blowers'



About LC Packaging

Dutch-Bangla Pack Ltd. is an equal joint-venture with LC Packaging of Netherlands.

LC Packaging is a family business, that has been active in the packaging industry since 1923 and for four generations. LC Packaging is a distributor and producer of packaging with its own production facilities in Europe, Asia and Africa. A multinational with over 1.000 employees, with office in 16 countries (HQ in The Netherlands) and a turnover of € 170 million in 2017. The company believes in long-term relationships with customers, production partners and of course its own employees, as they are LC's most valuable asset. The packaging expert is working hard to deliver quality. To LC 'quality' is not just the strength and usability of the final product: it is also in the working conditions and the working environment. It is about creating a safe, healthy and pleasant workplace for its workers, about the payment of a fair wage, rewards, recognition and trust. These quality requirements, and thus the commitment to 'people, profit and planet' applies to all LC offices and product locations and on LC's production partners. Quality is monitored at all levels by a dedicated Quality Department and is confirmed by the Dutch minister of foreign trade and development cooperation, who set's LC (and DBPL in particular) as an example, and the extensive portfolio of certificates that has been awarded to the LC Group, including the SA 8000 and EcoVadis certificate.

More information about the [LC Packaging CSR policy](#)

Take a look at the [LC Packaging CSR Brochure](#)