

ACCA's role in creating public value: our UN Global Compact Communication on Engagement for the 24 months ended 30 September 2019

Chief executive's statement

ACCA's commitment to delivering public value lies at the heart of everything we do. We define this commitment across three dimensions – acting in the public interest, promoting ethical business, and supporting economic growth.

It's by educating our 219,000 members and 527,000 students across 179 countries to embrace responsible and sustainable business practices that we make our most significant contribution to the UN Global Compact's ten principles. This Communication on Engagement sets out how this has been delivered over the past 24 months.

In addition to the on-going development of the ACCA Qualification, our series of Professional Insights explores the most relevant and urgent issues for the accountancy profession and business more widely. Our Communication on Engagement sets out our progress in these areas in particular since October 2017.

Through this latest Communication on Engagement, I am pleased to confirm that ACCA supports the ten principles of the UN Global Compact with respect to human rights, labour, environment and anti-corruption. With this commitment, we express our intent to continue to advance these principles within our sphere of influence and make a clear statement of this commitment to our stakeholders and the public.

We also pledge to take part in the activities of the UN Global Compact, where appropriate and feasible, such as participation in country and local initiatives, involvement in specialised initiatives and workstreams, engagement in partnership projects, and reviewing and providing commentary to participating companies on their Communications on Progress.

Helen Brand

22 October 2019

ACCA



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Foreword

The Communication on Engagement which follows outlines the key ways in which ACCA has contributed to upholding and promoting the ten principles set out in the UN Global Compact between 1 October 2017 and 30 September 2019.

We've detailed the main activities and initiatives undertaken in respect of each of the ten principles. In doing so, we hope that we're showing ACCA's on-going commitment to being a force for good in the global accountancy profession.

If you have queries about our work in respect of the ten principles, please contact Helen Perkins, strategic communications adviser to ACCA's chief executive at: helen.perkins@accaglobal.com

22 October 2019

HUMAN RIGHTS

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights

Principle 2: Business should make sure that they are not complicit in human rights abuses

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Key ACCA initiatives/deliverables and their impact	Where to find out more
For members and other stakeholders, our Professional Insights (PI) report, Social and environmental value creation, produced with the CFA Institute and published in September 2019, examines the role of the professional accountant across these dimensions.	https://www.accaglobal.com/uk/en/professional- insights/global- profession/Social and environmental value creation.html
The report summarises five disclosure and decision-making tools and frameworks to help create social and environmental value (climate risk reporting; natural capital; circular business model innovation; social impact and the SDGs; and purpose-led strategies) and outlines how professional accountants and their teams can meet the challenges ahead in these areas through skills development.	
For members and other stakeholders, our PI report, Purpose and the profession, published in January 2018, looks at the role the profession plays in promoting equality of access to professional accountancy careers globally and what more can and should be done to address social mobility.	https://www.accaglobal.com/uk/en/professional- insights/global-profession/purpose-and-the- profession.html
Within ACCA, as an employer, we are signatory to this UN Global Compact and reflect its principles in how we operate. We have mapped our Strategy to 2020 to the UN SDGs it supports and detail this in our integrated report for the year ended 31 March 2019.	https://annualreport.accaglobal.com/value-creation-model

For members and other	https://www.accaglobal.com/uk/en/professional-	
stakeholders, our PI report <i>The</i>	insights/global-profession/the-sustainable-development-	
Sustainable Development	goals.html	
Goals: redefining context, risk		
and opportunity, published in		
November 2017, explores the		
central role professional		
accountants play in delivering		
the SDGs.		
LABOUR		
	uphold the freedom of association and the effective	
recognition of the right to collective bargaining		
	Il forms of forced and compulsory labour	
Principle 5 : The effective abolition	· · · · · · · · · · · · · · · · · · ·	
	scrimination in respect of employment and occupation	
Key ACCA	Where to find out more	
initiatives/deliverables and	Where to find out more	
their impact		
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integrated report for the year		
ended 31 March 2019.		
Within ACCA, as an employer,		
we work with our union, UNITE,		
to agree pay and policies for all		
our employees across the UK		
and Ireland.	https://www.googlebel.com/ul/an/abasis-is-is-is-is-is-is-is-is-is-is-is-is-	
Within ACCA, as an employer,	https://www.accaglobal.com/uk/en/about-us/annual-	
we have voluntarily undertaken	reports.html	
to report our gender pay gap in		
the UK since 2018 and place		
our commitment to reducing		
any disparity on record.		
Within ACCA, as an employer,		
we have an equal opportunities		
policy which all employees		
agree to uphold.		

ENVIRONMENT Principle 7: Businesses should support a precautionary approach to environmental Principle 8: Undertake initiatives to promote greater environmental responsibility **Principle 9**: Encourage the development and diffusion of environmentally friendly technologies **Kev ACCA** Where to find out more initiatives/deliverables and their impact For members and other https://www.accaglobal.com/uk/en/professionalstakeholders, our Professional insights/global-Insights (PI) report, Social and profession/Social and environmental value creation.html environmental value creation, produced with the CFA Institute and published in September 2019, examines the role of the professional accountant across these dimensions. The report summarises five disclosure and decision-making tools and frameworks to help create social and environmental value (climate risk reporting: natural capital; circular business model innovation: social impact and the SDGs: and purpose-led strategies) and outlines how professional accountants and their teams can meet the challenges ahead in these areas. For members and other https://www.accaglobal.com/gb/en/professionalstakeholders, our PI report insights/global-profession/insights-into-integrated-Insights into integrated reporting-3.html reporting 3.0, published in May 2019, explores the theme of balance and authenticity in integrated reporting. It presents good practice ideas and excerpts from ten integrated reports which have demonstrated authenticity in different ways. For members and other https://www.accaglobal.com/uk/en/professional-

stakeholders, our PI report, Tax as a force for good, published in December 2018, highlights how financial incentives could be better used to enable inclusive and circular growth.

insights/global-profession/environmental-tax.html

For members and other stakeholders, our PI report *The Sustainable Development Goals: redefining context, risk and opportunity,* published in November 2017, explores the central role professional accountants play in delivering the SDGs.

https://www.accaglobal.com/uk/en/professionalinsights/global-profession/the-sustainable-developmentgoals.html

ACCA's own environmental impact

As a digitally-enabled organisation, we have progressively reduced our reliance on paper processes, not least in moving to entirely digital examining for our first nine exams. The final phase of this will commence in March 2020, when the Strategic Professional exams will be progressively moved to digital examining.

Within ACCA, as an employer, we are working to formalise our own environmental sustainability programme to reduce our operational impact.

A steering group is being formed to ensure effective internal consultation and engagement and our existing Environmental Sustainability Group will continue to meet in order to champion local initiatives across all our markets.

https://www.accaglobal.com/vn/en/student/exam-entry-and-administration/computer-based-exams/strategic-professional-cbes.html

ANTI-CORRUPTION Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery Key ACCA initiatives/deliverables and their impact Ethics and Professional Skills Module (EPSM) As part our ACCA Qualification advances, we refreshed and extended our EPSM, which is a stand-alone module that must
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I Stand-alone module mai musi
be completed to achieve ACCA
membership.
membership.
Designed to embed the highest
standards of ethical and
professional behaviours, it
requires students to apply
these attributes to real-world
situations. We continually
evolve the content to ensure it meets the demands of the
market. In April 2019, we
introduced a new data analytics
unit which includes ethical
considerations such as
transparency, privacy and
confidentiality when managing
and handling data.
Code of Ethics and Conduct All students and members https://www.accaglobal.com/gb/en/about- us/regulation/ethics/acca-code-of-ethics-and-conduct.html
commit to an ACCA Code of
Ethics and Conduct; this Code
is also binding on any partner
or director in an ACCA
practising firm. It encompasses
five fundamental principles:
integrity; objectivity;
professional competence and due care; confidentiality; and
professional behaviour.
For members and other https://www.accaglobal.com/uk/en/professional-
stakeholders, our PI report insights/global-profession/expectation-gap/Audit-quality-in-
Audit quality in a a-multidisciplinary-firm.html
multidisciplinary firm, produced
in partnership with IFAC and
Chartered Accountants
Australia and New Zealand (CA
ANZ), was published in September 2019 and explores
the how the quality of audit can
be improved through a multi-
disciplinary approach.

For members and other	https://www.accaglobal.com/gb/en/professional-
stakeholders, our PI report,	insights/global-profession/expectation-gap.html
Closing the expectation gap in	
audit, published in March 2019,	
explored public attitudes to	
audits and by analysing three	
elements of the expectation	
gap – the knowledge gap, the	
performance gap and the	
evolution – suggested how it	
can be bridged for the benefit of	
the profession and the public.	
For members and other	https://www.accadahal.com/uk/an/professional
	https://www.accaglobal.com/uk/en/professional-
stakeholders, our PI report <i>G20</i>	insights/global-profession/g20-tax.html
public trust in tax: Surveying	
public trust in the G20 tax	
system was produced in	
January 2019. This research,	
undertaken and published	
jointly with IFAC and CA ANZ,	
is based on feedback from	
8,400 members of the public on	
the fairness and sustainability	
of G20 tax systems.	
Within ACCA, as an employer,	
we have an anti-bribery policy	
and all employees are required	
to complete online training on	
compliance with anti-bribery	
legislation when they join	
ACCA.	
Within ACCA, as an employer,	https://www.accaglobal.com/uk/en/about-us/annual-
we have an agreed tax strategy	reports/tax-strategy.html
which we publish on our	10portorial oratogymum
website. This sets out the	
principles we apply to our tax	
1	
strategy, including recognising	
the importance of the tax that	
we pay to the social and	
economic development of the	
countries in which we operate.	
For members and other	https://www.accaglobal.com/uk/en/professional-
stakeholders, our PI report The	insights/global-profession/the-sustainable-development-
Sustainable Development	<u>goals.html</u>
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In October 2017 and October 2018, ACCA marked Global Ethics Day with a series of events shining a spotlight on ethical behaviour. This included video interviews with business leaders on their approach to ethics, produced with Carnegie Council and CFA Institute.

In September 2019, ACCA focused on a quarterly theme of the *Power of Ethics* in all its activities. This included special events around the world to showcase ACCA's and our members' contribution to ethical behaviour.

https://www.accaglobal.com/uk/en/cam/power-of-ethics.html

Our Accounting for the Future online virtual conference ran for three days in November 2017 and December 2018. Open to members and other stakeholders free of charge, sessions included a focus on ethics (2017 and 2018), public trust in tax (2017 and 2018), integrated reporting (2017), social mobility (2017) and business models of the future (2018).

The 2017 event attracted 23,808 attendees from 177 countries. The 2018 conference was attended by 20,644 from 170 countries.