# **CSR**Corporate Social Responsibility

Cartamundi - 2019



# Corporate Social Responsibility

"Creating a strong business and building a better world are not conflicting goals - they are both essential ingredients for long-term success".

Bill Ford, grandson Henri Ford





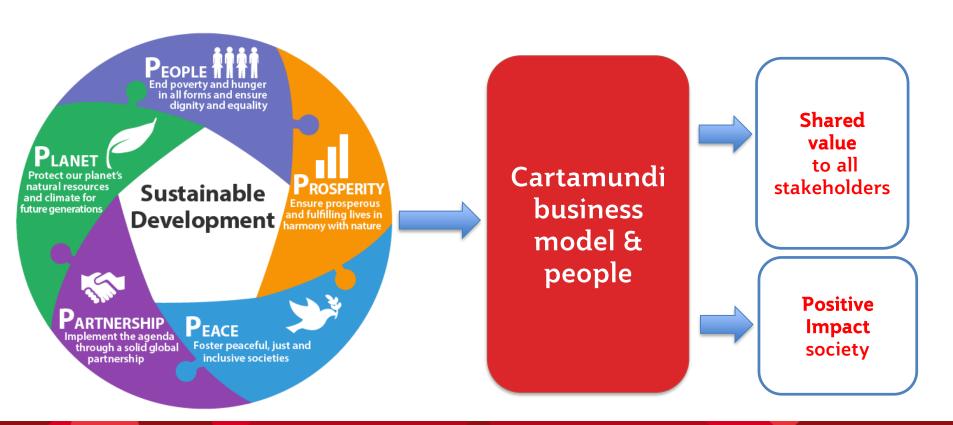
#### Our inspiration & guide to sustainability





- September 2015
- United Nations
- 17 goals for 2030

### csr model





**Plastic Reduction** 



**Ethics** 



Charity



**CSR** branding















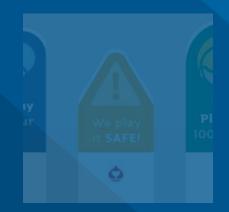
**Ethics** 













## geographical spread

4 continents — 13 production plants — 13 sales offices

### **Plastic Reduction**

Approach

- Worldwide approach global team
- Actionplan on components

#### proach:

**Plastic Reduction** 

**Project** 

Single Use Plastic & Outbound material (products to customer)

First priorities

Team 1: Team 2: Communi
Engineering & Innovation

Supply Chain/Logistics

Market

Team 3: Communication/ Marketing Team 4: Product Development Papertoys

Other plastic items





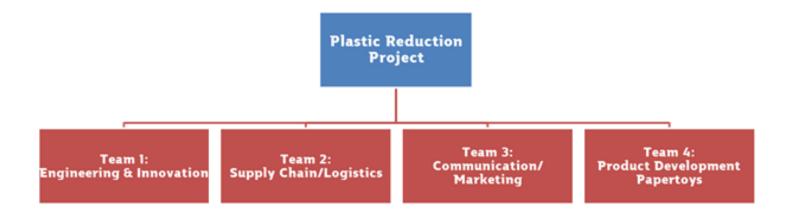






### **Plastic Reduction**

Global Teams

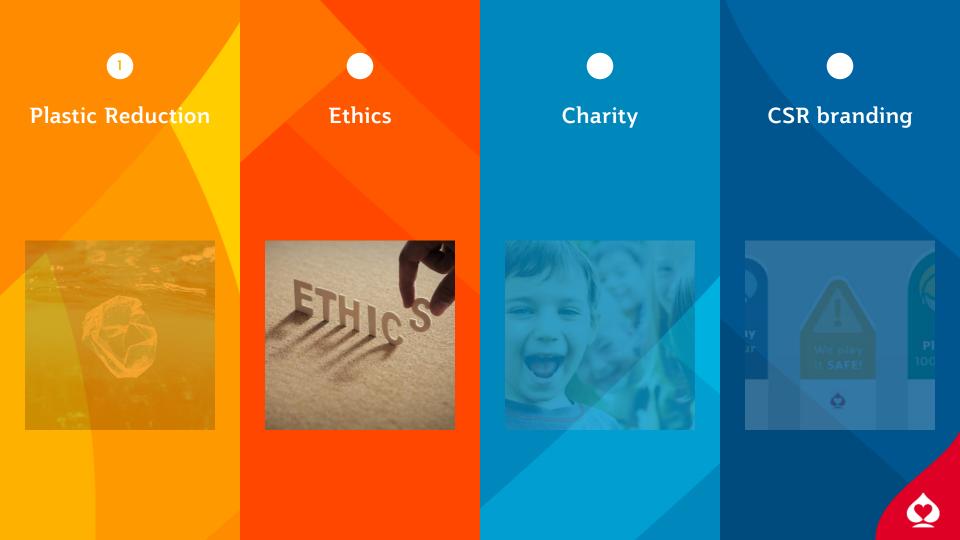






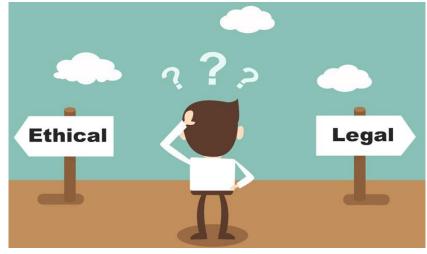






# දිලිදි Definition Ethical Business





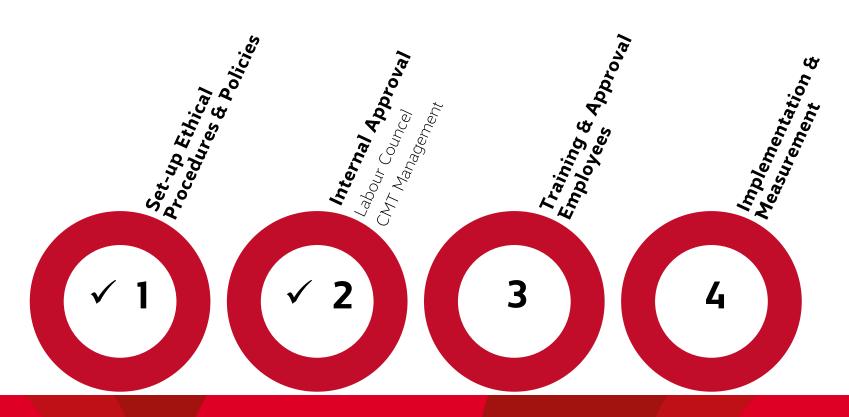








# Steps Taken Ethical Business





## Ethical procedures Child Labor

#### Purpose:

• Ban child labor in organisation/supply chain

#### Policy:

- No people below 18 years in 3-shifts
- As from 16 years: 2 shifts (duaal lere/holidays)

#### Procedure:

- In doubt, Hr
- HR checks age
- HR takes measurements (youth protection)











# Ethical procedures Honest communication

#### Purpose:

- Cartamundi communicates in an open and honest way to the different stakeholders
- Building open relationships with media

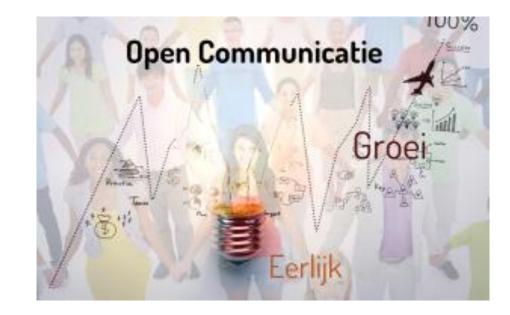
#### Procedure:

#### **Public communication**

- One voice
- Objective, honest, on time, complete
- Review from management/marketing

#### Social Media:

- Social media post (individual): check with management/marketing
- Cartamundi channels: posts by dedicated team
- Negative post? Contact management/marketing











# Ethical procedures Religious accomodations

#### Purpose:

All employees have the right to work in an environment which respects religious practices.

#### Procedure:

Step 1:

Religious Accomodation request (document HR)

Step 2:

HR discusses request with department leader Feedback: at least 24 hours before need request

#### **Examples:**

Facilities, change shift, selection procedures, ....

#### **Refusal:**

Employer may refuse request (ex conflict with safety on the workfloor)











# Ethical procedures Whistle Blowers

#### Purpose:

• Encourage employees to 'whistleblow' illegal practices

#### Procedure:

- Employees are protected
- How?
  - (senior) management/Cartamundi website
  - Written/oral
  - Start case
  - If necessary: warn governement





























## Charity: strategic objectives



Children/families



**Local Community** 



**Involve Employees** 

### Charities

- projects
  - Survey Employees
  - > Financial Support
  - fundraising
- donation games
- Charities '18-19 CMT:

Hannibal Vakanties/ Olivia Fund









# Goede doelen bordspelavond

Bordspelavond Jaarlijkst Speelkaartenmuseum

Vrijwilligers gezocht!









# Goede doelen – Warmste Week

Network Employees

Sell games for charity













### **CSR** Visualisatie



CSR = create awareness

#### Communication

- Internal (employees)
- External (customers/suppliers)



