

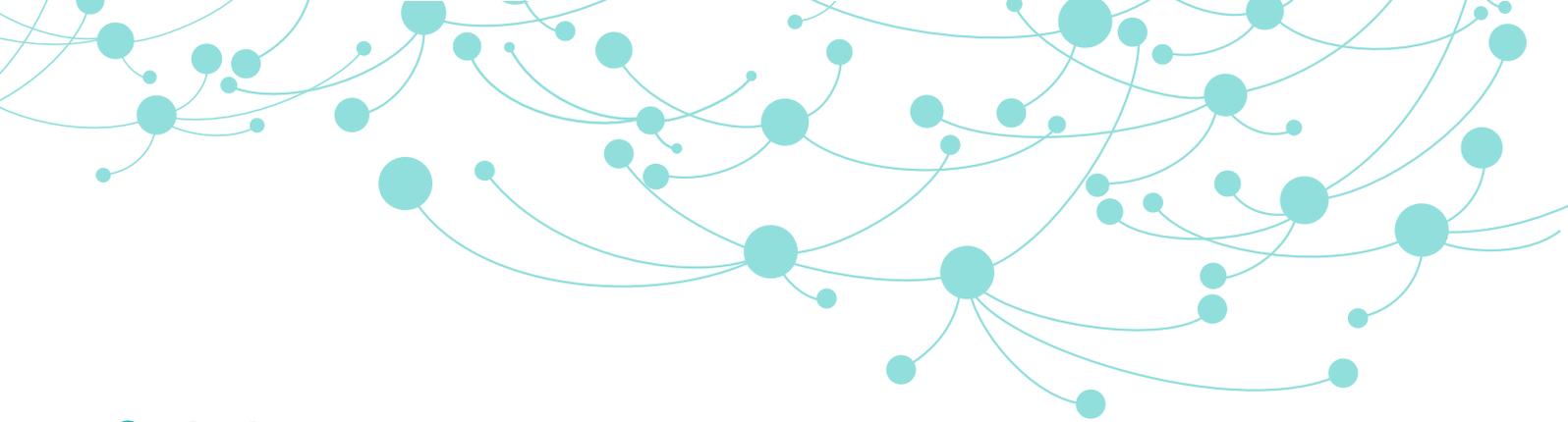


# HandsOn HONG KONG ANNUAL REPORT 2018



Hands On  
HONG KONG

**“Be the Change. Volunteer.”**



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# 2018: OUR IMPACT

## VOLUNTEERS



37,255

HOURS OF VOLUNTEER SERVICE

<b>22,984</b>	REGISTERED VOLUNTEERS
<b>6,700</b>	ACTIVE VOLUNTEERS <sup>1</sup>
<b>2,268</b>	VOLUNTEER ACTIVITIES ORGANIZED
<b>32</b>	VOLUNTEER LEADERS
<b>102</b>	LOCAL GRASSROOTS NGO PARTNERS

## BENEFICIARIES



82,638

BENEFICIARIES

<b>22,449</b>	MEALS DELIVERED
<b>3,576</b>	KG BARS OF SOAP RECYCLED
<b>210</b>	TREES PLANTED
<b>3,103</b>	KG OF TRASH COLLECTED FROM BEACHES
<b>13</b>	HOUSING UNITS RENOVATED AND CLEANED
<b>450</b>	ANIMALS CARED FOR

<sup>1</sup> volunteered at least once in 2018

# AT A GLANCE

## CORPORATES



**48**

CORPORATE  
PARTNERS



**92**

CORPORATE  
VOLUNTEER  
PROGRAMS

## COMMUNICATIONS



**82,385**

UNIQUE VISITORS ON HANDSON HONG KONG WEBSITE

## NGO



**102**

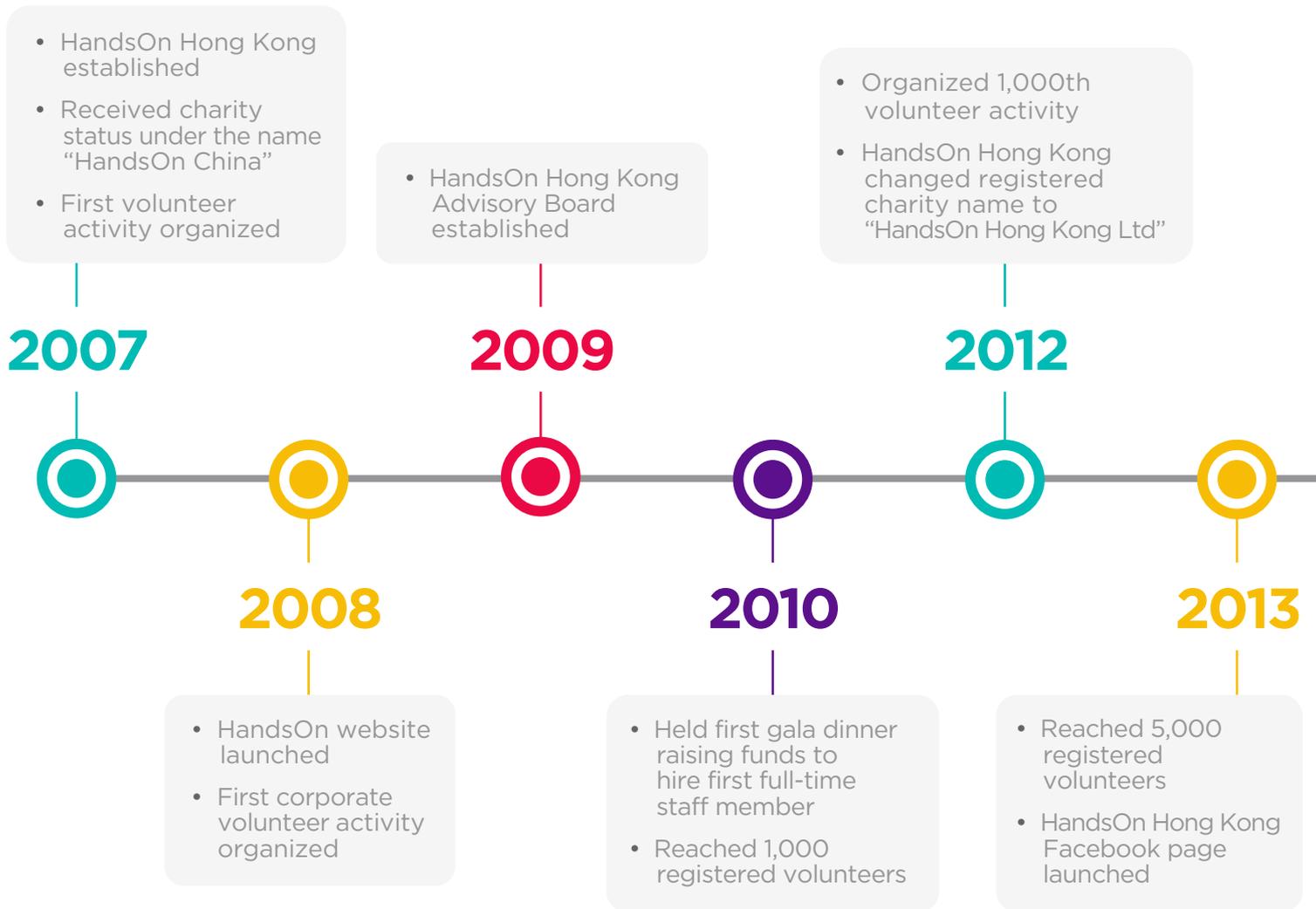
NGO  
PARTNERS

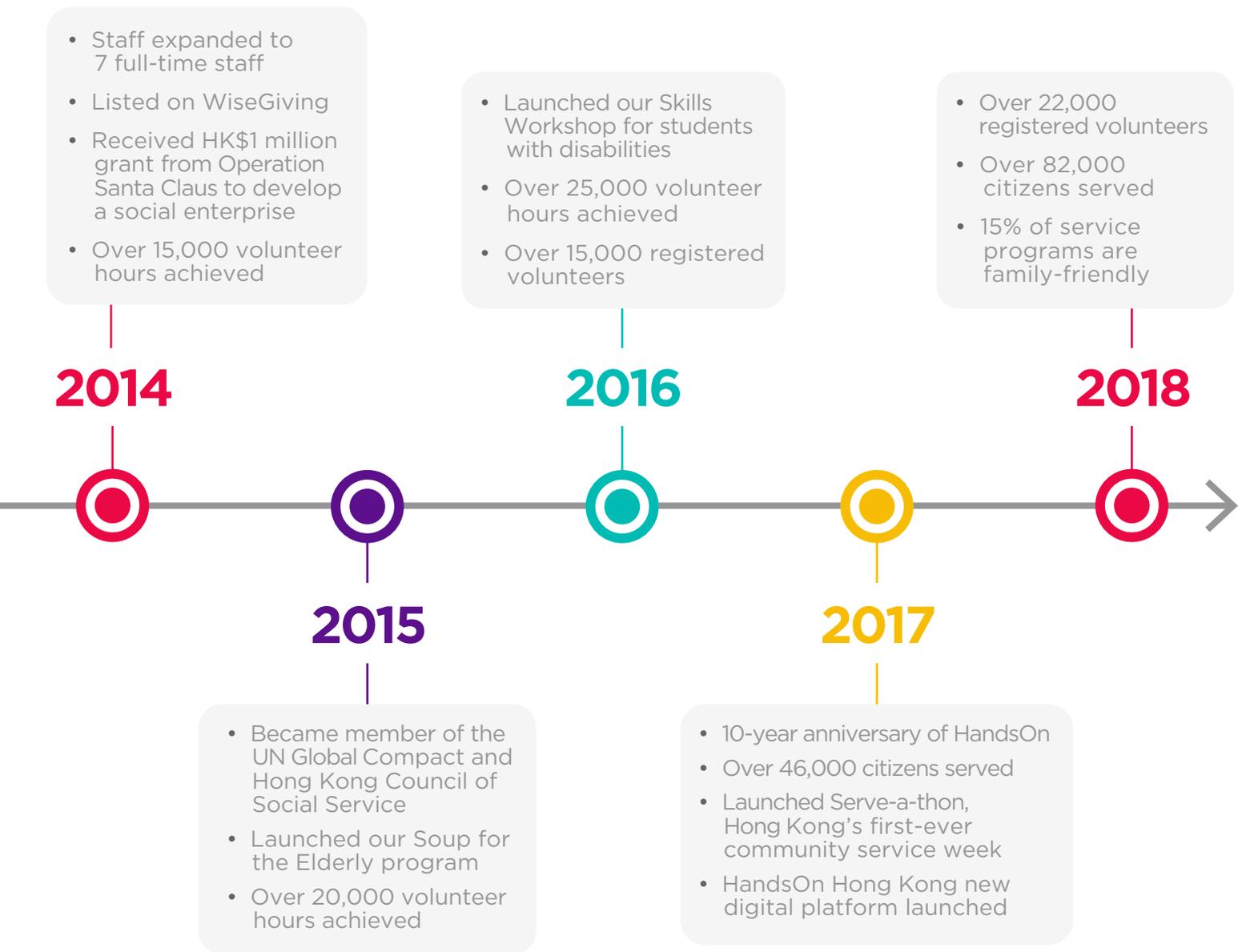
**5,451** FACEBOOK SUPPORTERS

**831** LINKEDIN FOLLOWERS

**718** INSTAGRAM FOLLOWERS

# OUR MILESTONES





# LETTER FROM OUR FOUNDER AND CHAIR OF THE BOARD

Dear Friends,

It is hard to believe HandsOn Hong Kong began 11 years ago. At that time, the landscape was quite different than it is today in terms of Corporate Social Responsibility (CSR), including community involvement and volunteering. While these concepts were newly emerging in our city at the time, the need was indisputable. The poverty rate (20.1%) was virtually unchanged from what it is today, NGOs were desperately trying to find a better way to recruit volunteers to achieve their mission, and individuals and corporates were seeking effective ways to give back to the community in a meaningful way. While the road ahead was uncharted and challenging at times, we knew HandsOn could make an impact.

Today, volunteering and the ethos of giving back is widespread in our community. In fact, most people in Hong Kong say they want to volunteer and nearly 30% have volunteered in the past year. Further, most companies in Hong Kong prioritize CSR as a key component of their corporate values and encourage their employees to volunteer. As our city's views have evolved, our organization has grown leaps and bounds. In 2018, 6,700 HandsOn volunteers gave more than 37,000 hours of their time to those in need in Hong Kong—more than double the impact of 2014. This year we served more than 82,000 beneficiaries—nearly triple the impact of two years ago!

Eleven years ago, I could only imagine that our small, but effective, team could organize nearly 200 volunteer activities a month (2,268 annually), serving nearly 100 NGOs and 50 corporate partners annually. Your commitment to our shared cause has made this possible. I thank you for your support and look forward to serving together for years to come.

*Sincerely,*

**Shaun Bernier**  
**Founder & Board Chair**  
**HandsOn Hong Kong**



## LETTER FROM OUR EXECUTIVE DIRECTOR

Dear Friends,

What a year 2018 was for HandsOn Hong Kong. We experienced tremendous growth across all areas of our service—all thanks to the wonderful ecosystem of volunteers, supporters, NGOs, schools and corporate partners that lifts us up and helps bring our mission to life. Helen Keller’s expression ‘Alone we can do so little; together we can do so much’ was never more demonstrated than in the work of HandsOn in 2018.

In just one year, HandsOn volunteers dedicated 37,255 hours of their time to support more than 82,000 people in need. Our ‘small but mighty’ team of 11 staff members ensured the success of more than 2,200 service activities—that’s nearly 200 programs each month! While the numbers are impressive, we know what really counts is the impact made for our 100+ NGO partners, who work tirelessly each day to address different social needs.

Through our annual survey, 90% of NGOs tell us our support makes a significant impact on their work. For volunteers, 94% reported being highly satisfied with their experience using HandsOn’s digital platform. But we never take this feedback for granted, which is why we keep investing—in new programs to enable family volunteering; in a new website to create a more intuitive experience for volunteers; in research to better understand the impact of volunteering on one’s mental health and well being; and in training, for our staff and volunteer leaders, to continually upgrade our skills and bring out the best in everyone.

Thank you for your contributions to our work over the past year. We are grateful to be surrounded by partners who share our mission to empower everyone in Hong Kong to volunteer and inspire us to keep reaching higher.

*Sincerely,*

**Sue Toomey**  
**Executive Director**  
**HandsOn Hong Kong**



# HONG KONG IN NEED



# HONG KONG: AN UNEQUAL SOCIETY

Despite robust economic growth, Hong Kong's disparity between rich and poor is the greatest it has been in 45 years. The city is home to one of the world's largest ultra-wealthy populations and yet many ordinary people struggle with basic necessities. The six groups most affected by poverty are residents of subdivided flats, low-income workers, women, children, the elderly and ethnic minorities.

**1.37  
million**

Hong Kong citizens  
live below the  
poverty line of  
HK\$4,000 per month

**17.5%**

of Hong Kong  
children  
live in poverty



**Over 30%**

of the city's  
elderly  
are poor

**Over 25%**

of Hong Kong's South Asian  
ethnic minority population  
live below the poverty line

# OVER A DECADE OF SERVING THE COMMUNITY



## HOW WE WORK

### **Partner with small, under-served grassroots NGOs.**

We identify NGO capacity needs, create programs to meet these needs and then recruit, train and manage volunteers to run activities supporting these programs. This allows our NGO partners more time to focus on their front-line activities.

### **Create a variety of meaningful volunteer opportunities that are flexible and accessible.**

We are a first point of contact for busy Hong Kongers interested in performing community service, but uncertain how to best support NGOs in need of help. Our volunteers are drawn to the local nature of our causes, the variety of organizations supported, and the ease of our online platform.

### **Support corporate community engagement.**

We develop bespoke volunteer programs for corporate partners who want to involve their staff in community service initiatives that best support the needs of Hong Kong NGOs and their beneficiaries.

## OUR MISSION

**Empowering everyone in Hong Kong to volunteer.**

## OUR VISION

**We envision a Hong Kong where everyone serves together to meet all social needs.**

*HandsOn Hong Kong Limited is a tax exempt organization in Hong Kong under Section 88 of the Inland Revenue Ordinance (Cap. 112). We perform our work for the community as a free public service — at no cost to our NGO partners or individual volunteers.*

# ADDRESSING HONG KONG'S MOST PRESSING ISSUES

HandsOn Hong Kong volunteer programs are designed to serve a variety of causes needing attention in our community. We connect our NGO partners with volunteers so together we can collectively make positive changes for the betterment of Hong Kong. Our diverse programs reflect the broad range of groups we help.



## CHILDREN & YOUTH<sup>2</sup>

**17.5%**

of the city's children live in poverty



## MIGRANT WORKERS<sup>6</sup>

**Over 70%**

of foreign domestic helpers work over 13 hours a day



## ELDERLY<sup>3</sup>

**1 in 7**

elderly people exhibit signs of depression



## ANIMAL WELFARE<sup>7</sup>

**23,000**

calls were made to the SPCA hotline on reports of suspected cruelty to animals in 2017-18



## ENVIRONMENT<sup>4</sup>

**5 million**

single use plastic bottles are thrown away in Hong Kong each day



## REFUGEES & ASYLUM SEEKERS<sup>8</sup>

**0.8%**

of applications for asylum are accepted in Hong Kong - one of the lowest rates in the developed world



## PEOPLE WITH DISABILITIES<sup>5</sup>

**48%**

of people with disabilities are unemployed



## ETHNIC MINORITIES<sup>9</sup>

**Over 25%**

of Hong Kong's South Asian ethnic minority population lives in poverty

2. "Record 1.37 million people living below poverty line in Hong Kong as government blames rise on ageing population and city's improving economy" (South China Morning Post: 19 Nov 2018)

3. "One in seven elderly shows signs of depression, study finds" (The Standard: 30 Jan 2018)

4. "Hong Kong throws away 5.2 million bottles every single day - is it time to ban sale of the plastic disposables?" (South China Morning Post: 20 October 2017)

5. "Unemployment rate for disabled people in Hong Kong eight times higher than official figure, survey finds" (South China Morning Post: 7 July 2017)

6. "More than 70 per cent of foreign domestic helpers in Hong Kong work over 13 hours a day, Chinese University survey shows" (South China Morning Post: 13 Feb 2019)

7. "Decomposing bodies of dogs and cats found at New Territories animal shelter with nearly 100 malnourished animals living amid a 'sea of urine and faeces'" (South China Morning Post: 27 April 2019)

8. "Hong Kong and Islamabad considering chartered flights to deport Pakistani asylum seekers, top envoy says" (South China Morning Post: 28 July 2018)

9. "Hong Kong's ethnic minority woes just keep getting worse" (South China Morning Post: 10 Feb 2018)

# OUR VOLUNTEERS



# OUR VOLUNTEERS IN 2018

## BY THE NUMBERS



**37,255**

Individual volunteer service hours



**2,268**

Volunteer activities organized



**6,700**

Active volunteers

Each year HandsOn Hong Kong recruits and manages thousands of volunteers on behalf of our NGO partners as part of our mission to mobilize and empower the community to help address the city's most pressing needs. **In 2018 we recruited 6,700 volunteers to take part in 2,268 activities—a 47% year-on-year growth in the number of volunteers and a 60% increase in the number of programs.**

Our volunteers serve the local community in many ways. HandsOn service programs range from equipping disabled youth with employable skills to showing compassion to Hong Kong's homeless through Kindness Walks or upcycling workshops for families to educate children on the importance of sustainable choices.

**Several HandsOn volunteers have supported our work since our journey began in 2007. Our volunteers also continue to be some of Hong Kong's most dedicated. In 2018 John Ko performed 407 hours of community service, with another 24 volunteers each giving more than 100 hours to support HandsOn projects—a group that we see continue to grow each year.**

### What drives HandsOn volunteers to serve?

We conducted our annual survey of active HandsOn Hong Kong volunteers to gain insight into what motivates them:

**99%** feel volunteering had an impact on their lives

**78%** want to make a difference in the life of someone in need

**65%** experience happiness and satisfaction when volunteering

**56%** enjoy learning about social issues in Hong Kong

**35%** feel volunteering gives them a strong sense of purpose

**19%** gain new practical skills through volunteering

**17%** feel that volunteering builds a larger social network

# OUR VOLUNTEER LEADERS

HandsOn Hong Kong's Volunteer Leaders are instrumental to the running of our year-round calendar of volunteer activities. Typically, they commit to manage a specific program for a minimum of three months, but many of these individuals have worked with us for years. These Volunteer Leaders manage their respective service programs by coordinating pre-event reminders, taking attendance, conducting onsite briefings and providing post-program outcomes and feedback to our team.

**Our Volunteer Leaders' contribution to HandsOn Hong Kong—and the NGOs and beneficiaries we serve—is invaluable to our work.**



**Esther Lau** *leads programs supporting hearing impaired children and youth*

“When I first started volunteering, I thought I was the one who gave, but eventually I realized I was actually the one who took! The joy that I feel from volunteering cannot be described in words.

**I used to be blind to elderly and disabled people's perspectives, but now I can really see what they experience after joining different volunteer services.**

There have been tons of touching moments, like seeing the truly happy smiles of beneficiaries and familiar faces of volunteers. The time that made tears well up in my eyes was being invited to a graduation ceremony for one of the programs I participated in.

And what surprised me is that I was awarded by HandsOn for my service. I never thought that my participation as a volunteer would be recognized and appreciated that much.

**Tay Tse** *leads outings and activities for students with intellectual disabilities*

“There are many people in need across the community. Spending time with them is the most effective way to give back. Also, the happy moments and connections we create act as reinforcement that keeps me going.

By spending time with different beneficiaries, I become a co-creator of happiness with them. Participating in volunteer work brings big impact to

myself too. It allows me to experience more, reflect more and feel more.

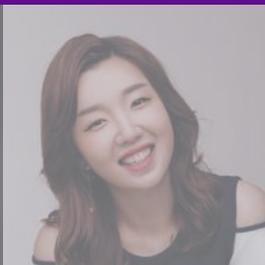
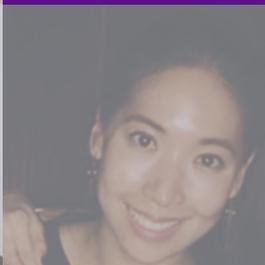
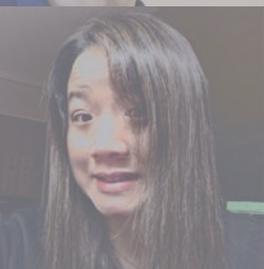
One of the most encouraging things I have seen is how physically disabled children overcome their physical barriers. Their strong curiosity and desires drive them to actively participate in outings. I am always so impressed by their energy and it lifts me up too.





**Our work was supported  
by 37 dedicated  
Volunteer Leaders in 2018:**

Adrian Aw	John Ko
Allan Song	Jonathan Cheng
Bertinla Lai	Joyce Kwok
Bo Chan	Lovelyn Padernal
Brian Kwok	Madhur Phadnis
Cara Cheng	Mandy Cheung
Carmen Lai	Matthew Au
Cheng Ying Ying	Maya Fukui
Clara Tang	Meg Fung
Colette Aw	Nicholas Chen
Davina Soo	Olivier Hui-Bon-Hoa
Diana Choi	Pei Shan Hoe
Edith Chiu	Pia Warburton
Eric Alexanian	Rebecca Ng
Esther Lau	Richard Payne
Eva Kwok	Sylvia Wong
Evelyn Mak	Tay Tse
Fatepreet Kaur	Yvonne Li
Jessmin Tay	



Thank you!

# VOLUNTEERS USING THEIR SKILLS TO HELP OTHERS

In addition to the thousands of volunteers who serve with us by literally being “hands on” to provide support, there are many others who use their professional skills on a pro bono basis to assist us with our business operations. In 2018 our work was supported by financial advisors, lawyers, grant writers, IT specialists, translators and one particular graphic designer—Henry Hui. **Henry began supporting HandsOn in 2017 when we enlisted his expertise to create a visual identity for the campaign calling for volunteers during our community service week, Serve-a-thon. He has been using his talents to support us ever since—from exhibition designs to online banners and outdoor billboards.**



Henry at our 2017 Volunteer Celebration event

## HENRY HUI GRAPHIC DESIGNER

“I feel privileged to support the HandsOn team and to be part of Serve-a-thon as their graphic design supporter.

I hope my contribution will help to bring more public awareness of their work and inspire others to contribute their time or expertise towards social good.

With my design concept for the Serve-a-thon campaign I tried to simply follow their mission to bring together various NGOs, companies and individual volunteers to support the community through the many volunteer activities on offer that week.

Each one of us become a small piece of the puzzle that forms a better and more harmonious society.”

# OUR NGO PARTNERS AND BENEFICIARIES



## BY THE NUMBERS



82,638

Beneficiaries served

NGO

102

NGO partners



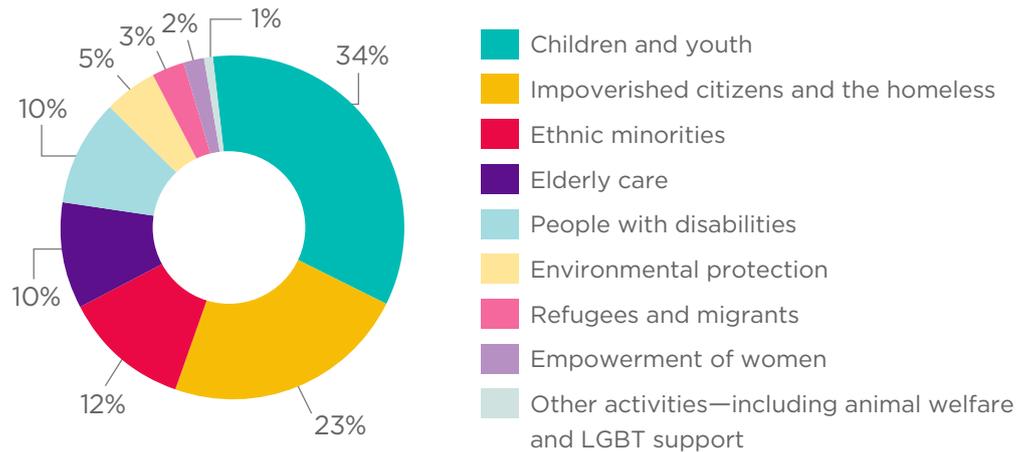
22,449

Hot meals delivered

## OUR NGO PARTNERS IN 2018

In 2018 HandsOn Hong Kong supported **102 NGO partners** and **82,638 of the beneficiaries** they provide services to—a 78% increase year-on-year in the number of people in need we were able to serve. Our team works with NGOs we believe can most benefit from volunteer support. With this in mind, our focus is primarily on supporting under-resourced NGOs directly serving the local community. HandsOn provides its services to NGO partners at no charge.

**We served a number of groups through the 2,268 programs we ran in 2018:**



**While 34% of our activities supported young people, almost all our services for people with disabilities, refugees and ethnic minorities also supported the youth. As a result, 56% of our activities empowered young people across various community groups.**

**We regularly review and accept new NGO partners, based on capacity, and maintain the following criteria for all NGOs we work with:**

- Must be registered as a charitable institution under section 88 of the Inland Revenue Ordinance or government recognized
- Primary focus of work is serving local needs in Hong Kong
- Activities for volunteers are service focused, rather than fundraising
- Commit to report on impact of volunteer programs, including number of beneficiaries and volunteers
- Provide event photos for record and external communication
- Participate in annual evaluation survey
- Maintain open communication with HandsOn staff

# HOW WE WORK WITH OUR NGO PARTNERS

## RELATIONSHIP FRAMEWORK

There is a defined process the HandsOn Hong Kong program team follows when first connecting with a new NGO partner, that continues once the relationship has been established:

- ✓ Site-visit conducted by HandsOn Hong Kong program team—needs assessment conducted and review of past/current volunteer programs
- ✓ HandsOn Hong Kong team conducts post-visit debrief; reverts to the NGO with volunteer program recommendations
- ✓ Once partnership with NGO partner is confirmed, HandsOn helps to plan for activity logistics and organize required materials if necessary
- ✓ When an activity is ready to launch it is listed on the HandsOn Hong Kong activity calendar online
- ✓ The first time an NGO activity runs with our volunteers, a member of the HandsOn team will lead a volunteer briefing session and take on-site notes to debrief with NGO staff
- ✓ Subsequently a regular Volunteer Leader may be assigned to manage the activity and volunteers on-site and provide ongoing feedback to our team; HandsOn consultancy provided throughout the program

## THE VALUE WE ADD

We regularly review and refine the way our team works with our NGO partners based on the feedback we receive. Our annual survey is an important tool for us to monitor how effectively we are addressing the needs of the Hong Kong community. The survey is completed online, with follow-up meetings and evaluation conducted as necessary.

Our May 2018 survey was completed by 21 NGO partners—**95% of whom believe that working with HandsOn Hong Kong provides them greater access to volunteers.**

The survey helps us gauge the ways in which they found working with us most valuable. This enables us to determine how best to strengthen and improve our services to our NGO partners.

**As a result of working with HandsOn Hong Kong our NGO partners reported:**

- 90%** felt working with HandsOn had improved their ability to manage volunteers
- 67%** felt they were able to serve more beneficiaries
- 59%** felt they had been introduced to a larger audience
- 52%** reported they were able to run more activities for their service users because of HandsOn volunteers
- 45%** felt they had gained more opportunities to work with corporate partners

# SIGNATURE VOLUNTEER PROGRAMS

The 2,268 volunteer activities organized by HandsOn Hong Kong in 2018 supported a wide range of social needs across the community. Here is a closer look at three signature volunteer programs our team was instrumental in developing for our NGO partners and their service users.

## 1. OFFICE-SKILLS TRAINING FOR YOUTHS WITH DISABILITIES



### Community Challenge

The latest Census and Statistics Department estimates suggest there are up to 101,000 people with intellectual disabilities living in Hong Kong and close to 50% of them live in poverty. A 2014-15 study of school leavers within this population showed that only 8% go on to find work that allows them to contribute to society in a fulfilling and meaningful way.

Studies have also shown that employment opportunities for people with intellectual disabilities help to build self-esteem, sense of identity and improve overall well-being—as well as allowing these individuals to contribute to their family.



### Program description

From September to December 2018, HandsOn Hong Kong ran a 10-week, volunteer-supported program equipping young people with intellectual disabilities with practical office skills, to prepare them for potential employment.

Led by facilitators from SENsational—with the support of committed HandsOn volunteers—16 young individuals from the Nesbitt Centre and Po Leung Kuk Anita L.L. Chan school took part in the program.

The training sessions included topics such as confidence building, photocopying and shredding paper, safety at work, mail process and envelope labeling, filing and data entry.

At the time of printing this report, HandsOn had secured permanent, part-time employment for one of the workshop graduates and had helped bring another candidate to contract stage.

**This program was made possible by donations from our annual fundraiser, Hike for Hong Kong, driven by the Listing Committee of the Hong Kong Stock Exchange.**

## 2. WALKS TO SUPPORT THE HOMELESS

### Community Challenge

With an estimated 268,500 Hong Kong citizens on the wait-list for public housing, the city's housing crisis forces many to live in subdivided housing and even on the streets. 2017 estimates from the Social Welfare Department suggest there are 1,127 homeless people in Hong Kong but several other NGO and academic studies put the number closer to 2,000.

Other alarming research conducted by the City University of Hong Kong found that the city's average homeless person—even after securing some form of housing—will then find themselves back on the street more than four times. The same study showed 45.4% of these individuals were gainfully employed<sup>10</sup>.



### Program description

ImpactHK began with its founder, Jeff Rotmeyer, walking around Hong Kong's impoverished areas to hand out food, water and other necessities to the homeless. By March 2017 it was a registered charity leading 50 Kindness Walks a month in six locations, with the mission of transforming the lives of the homeless and ultimately getting people off the streets through the building of trust.

After establishing a relationship with ImpactHK the previous year, it was announced in May 2018 that HandsOn Hong Kong would take-over the non-profit's volunteer recruitment and management for every walk. With HandsOn managing this function as a free public service,

the small ImpactHK team is able to maintain focus on its front-line activities and mission.

As a result of having HandsOn fully manage their volunteers through our platform, ImpactHK can ensure that the homeless individuals they serve are never overwhelmed by unexpected sizes of volunteer groups on the walks.

**HandsOn volunteers participated in 624 Kindness Walks in 2018 in six locations across Hong Kong. In that year, ImpactHK helped 50 homeless individuals find permanent homes off the street.**

<sup>10</sup> Homeless Outreach Population Estimation (H.O.P.E.) (City University of Hong Kong and collaborators: 2017)

### 3. FAMILY-FRIENDLY VOLUNTEER PROGRAMS



#### Community Challenge

The HandsOn Hong Kong team is keenly aware of the importance of empowering children with an understanding of Hong Kong's social needs and instilling in them a passion to serve. Beyond benefiting the local community, engaging in volunteering early in life has been shown to broaden horizons, enhance social connectedness and even ward off depression.

While the benefits are clear, the path to getting our children started with volunteering is not. A Boys & Girls' Club Association of Hong Kong survey found volunteering was the least common extra-curricular activity amongst Hong Kong children. Families report that one of the biggest obstacles to their child's volunteering is the lack of available information and opportunities.



#### Program description

In 2018 HandsOn Hong Kong made it an objective to feature more programs on our service calendar allowing families and youths to volunteer. We achieved this by working with our NGO partners to open their programs up to young people—where appropriate—and by actively developing strong ties with schools and clubs for families.

**By the end of the year our team had made a number of programs for family and youth regular fixtures on the HandsOn calendar—ultimately making these activities 15% of our offering.**

These programs range from families and young people recycling soap for disadvantaged communities, delivering soup and company to isolated elderly, Bread Runs to collect unsold sandwiches at closing time and weekend Kindness Walks to support the homeless—among other activities.

The effort culminated in a Family Volunteer Day which brought together 180 family volunteers for an upcycling workshop. Participants gave unwanted clothing items a second life, turning them into potholders, mats and keychains for the local community.

**In one year we ran 1,279 activities open for families or youths to join—engaging 679 families and 904 youths (aged 12-17).**

*This family volunteering effort was made possible by a grant from Disney.*

# MEET AN NGO LEADER SUPPORTED BY HANDSON

We worked with 102 NGO partners in 2018, managing almost 200 volunteer activities each month to support their operations. By mobilizing volunteers for these NGOs—and being an extension of their teams—we free them up to focus on their frontline work and larger mission.

**Meet Ng Hung Sze, who looks after post-high school age students at the Po Leung Kuk Anita L. L. Chan (Centenary) School. Her small team works tirelessly to support youths with intellectual disabilities which leaves little time for recruiting volunteers, or to manage the enquiries they receive from interested volunteers.**

## Ng Hung Sze *Po Leung Kuk Anita L. L. Chan (Centenary) School*

“

Collaborating with HandsOn enables us to provide different learning experiences and inclusion opportunities for our students, ranging from office skills training to latte art and preserved flower-making workshops. These programs allow students to interact with people from all walks of life, and let their abilities and talents be known by a wider group of people.

Apart from workshops, HandsOn has also made possible job opportunities for our students. One of our students now works for a company as an office assistant every week.

HandsOn brings many volunteers to our activities and their team is so professional, and supportive of our students during activities. By interacting with HandsOn volunteers our students are learning how to communicate with other people.

Whenever I reach out to the HandsOn team with something our school needs, they always respond and try to assist us promptly. They even proactively look for resources for us—they are really so supportive of our organization.

”



Volunteers during Serve-a-thon 2018 with students from the Po Leung Kuk Anita L.L. Chan (Centenary) School

# OUR 2018 NGO PARTNERS

## HONG KONG

- Aberdeen Kai-fong Welfare Association Social Service
- Agency For Volunteer Service
- Ark Eden
- Audio Description Association (Hong Kong)
- Baptist Oi Kwan Social Service Mong Kok
- Baptist Oi Kwan Social Service Tsuen Wan
- Baptist Oi Kwan Social Service Wan Chai
- Bizzie Bee
- Books and Beyond Reading Club
- Bring Me A Book Hong Kong
- British Council
- Business Environment Council
- Centre for Refugees - Christian Action
- China Coast Community
- Christian Action Ethnic Minority Centre
- Clean Up Hong Kong's Trails
- Concern For Grassroots Livelihood Alliance
- Crossroads Foundation
- Ecotour 330 New Life Psychiatric Rehabilitation Association
- Eco-tourism of New Life Farm
- Enrich HK
- Fair Employment Agency
- Feeding Hong Kong
- Food Angel
- Food Grace
- Foursquare Gospel Lung Hang Church Elderly Centre
- Fu Hong Society
- Green Glass Green
- Greeners South
- Habitat for Humanity Hong Kong
- Harmony Garden Lutheran Centre for the Elderly
- Health in Action
- HLCHK Communion Lutheran Elderly Health Centre
- Hok Yau Club
- Holiday Farm
- Hong Chi Lions Morninghill School
- Hong Chi Morningjoy School, Yuen Long
- Hong Chi Morninglight School, Tuen Mun
- Hong Chi Morninglight School, Yuen Long
- Hong Kong Animal Adoption Centre
- Hong Kong Association of the Deaf
- Hong Kong Christian Service: Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER)
- Hong Kong Cleanup
- Hong Kong Family Welfare Society- Financial Education Centre
- Hong Kong Mutual Encouragement Association Jane Shu Tsao Social Centre for the Elderly
- Hong Kong Red Cross John F. Kennedy Centre
- Hong Kong Society for the Deaf
- Hong Kong Society for the Protection of Children
- Hong Kong Women Foundation Ho Kwok Pui-chun Social Centre for the Elderly



- i-Future Teens International Foundation Limited
- ImpactHK
- Kadoorie Farm
- Karen Leung Foundation
- Kelly Animals Shelter
- Kids4Kids
- Kowloon Cricket Club
- Kowloon Rugby Club
- Li Sing Tai Hang School
- Lizzie Bee Foundation
- Loving Home Foundation Ltd
- Mary Rose School
- Mind Hong Kong
- Mission for Migrant Workers
- Mission Healthy Greens
- Planet Ally
- Plastic Free Seas
- Po Leung Kuk Anita L. L. Chan (Centenary) School
- Po Leung Kuk Law's Foundation School
- Po Leung Kuk Tung Chung Children Integrated Services Centre
- Po Leung Kuk Yu Lee Mo Fan Memorial School (Boarding Section)
- Pok Oi Hospital Chan Ping Memorial Neighbourhood Elderly Centre
- Pok Oi Hospital Mr. Kwok Hing Kwan Neighbourhood Elderly Centre
- Redress Limited
- Ronald McDonald House Charities
- Run Hong Kong
- SAHK
- Sai Kung District Community Centre
- Sai Kung Stray Friends
- Saviour Lutheran School
- Sham Shui Natives Association Huen King Wing School
- Soap Cycling
- Sovereign Art Foundation
- Sunshine Action
- The Green Earth
- The Hong Kong Society for Rehabilitation
- The Nesbitt Centre
- The Society for the Aid and Rehabilitation of Drug Abusers
- Tun Yu School
- TWGHs Centre for Family Wellness and Child Development
- TWGHs Jockey Club Lei Tung Integrated Services Centre
- TWGHs Jockey Club Tin Shui Wai Integrated Services Centre
- TWGHs Tsui Tsin Tong School
- United Christian Nethersole Community Health Service, Good Neighbour Network (Sau Mau Ping)
- World Green Organisation
- Yang Memorial Methodist Social Service
- Yau On Lutheran Centre for the Elderly
- Yin Sister's Stray Cats & Dogs Shelter

## CHINA

- DuckGaGa
- Shenzhen Shi Nan Shan Xin Hai Intervention Centre for Children with Special Needs
- 金色年華特殊兒童干預中心



# OUR CORPORATE PARTNERS



## BY THE NUMBERS



**10,556**

Corporate volunteer service hours



**48**

Corporate partners



**3,205**

Corporate volunteers

## CORPORATE VOLUNTEERING IN 2018

Community engagement provides businesses with the opportunity to demonstrate their values, engage their employees and contribute towards a more inclusive society and sustainable future. Many companies today report that community involvement contributes to key business goals, including improved reputation and the attraction and retention of top employees.

Developing employee volunteer programs that create value for companies, while also supporting the needs of Hong Kong's NGOs is key to the HandsOn mission. By leveraging our expertise in community engagement, our corporate partners are able to connect with the needs of the community and participate in meaningful programs to meet their CSR goals. **The HandsOn team ran 92 corporate service programs in 2018.**

**Employee volunteer programs have been shown to help organizations:**

- Attract and retain top talent
- Support employee engagement
- Promote leadership development
- Promote work-life balance amongst employees
- Develop employee's hard and soft skills
- Meet corporate social responsibility and business objectives
- Create additional brand value



**In 2018, HandsOn Hong Kong partnered with the research firm Nielsen to conduct a study on the impact of corporate volunteering on productivity and the well-being of their teams.**

94% of respondents showed greater appreciation for their employer as a result of volunteering, 86% felt it helped bind teams together and 80% said it boosted their sense of belonging to the company.

# 7 PRACTICES FOR EFFECTIVE CORPORATE COMMUNITY ENGAGEMENT

When working with our corporate partners at HandsOn, we follow the ‘Seven Practices of Effective Employee Volunteer Programs’<sup>11</sup> to help our clients drive the success of their community engagement. The framework was established by Points of Light, the world’s largest organization dedicated to volunteer service, of which HandsOn is an affiliate.

-  **1. The Plan**

Identify your employee, social and business goals for volunteering.
-  **2. Design**

Harness employee passion and skills, and adopt the right incentives, programs and policies to create a culture of service.
-  **3. Leadership**

Secure buy-in and empower leaders at all levels of your organization.
-  **4. Partnerships**

Cultivate strategic, high impact partnerships with government, private and NGO partners.
-  **5. Employee Engagement**

Inspire enthusiasm, support and stewardship for volunteering to drive employee engagement.
-  **6. Measurement**

Evaluate business and social impact.
-  **7. Success and Growth**

Recognize and celebrate success, and continually improve your program.

<sup>11</sup> Seven Practices of Effective Employee Volunteer Programs (Corporate Institute: A Points of Light Enterprise, June 2014)

# BESPOKE CORPORATE PROGRAMS

The 92 community engagement programs we ran for our corporate partners in 2018 ranged from large-scale, one-off company-wide events to regular programs allowing ongoing employee engagement in high impact programs that form part of a larger global initiative. Here is a closer look at three of these types of programs.

## 1. L'ORÉAL CITIZEN DAY—18 SERVICE PROGRAMS ACROSS TWO MONTHS



Each year L'Oréal offers their employees worldwide the opportunity to participate in L'Oréal Citizen Day—a social engagement volunteering day. In 2018 they engaged HandsOn Hong Kong to develop and manage 18 service programs for their staff to participate in across September and October. These Citizen Day activities focused on the following service areas:

**CARE FOR THE ENVIRONMENT:** *Volunteers collected 707kg of trash and plastic bottles from coastal areas, packed 10,347 meal boxes using food that would have been discarded and recycled 500kg of soap.*

**CARE FOR PEOPLE WITH DISABILITIES:** *Volunteers accompanied 65 children with intellectual disabilities on outings and created artworks with 21 other students.*

**FIGHTING AGAINST EXCLUSION:** *Volunteers supported 17 young women undergoing rehabilitation during a grooming workshop.*

The HandsOn team built a customized microsite for L'Oréal volunteers using the platform that powers our online service calendar of activities.

This dedicated Citizen Day site allowed staff to create a volunteer profile capturing essential information, explore a calendar of details for the 18 available service programs, sign up for a chosen activity and manage their own participation by adding the activity to their calendar and cancelling their sign-up if necessary.



SUSTAINABLE DEVELOPMENT GOALS

## 2. AON—A FULL DAY OF SERVICE

Aon Hong Kong decided to host an annual party with a difference in 2018 by teaming up with HandsOn Hong Kong and inviting all their staff to serve the community on May 18th. Volunteers gave their time at 12 activities across the city in support of local non-profits:

### CARING FOR CHILDREN AND YOUTH:

- Created art with 60 students with intellectual disabilities
- Practiced English during a visit to the Peak with 33 local primary students

### SUPPORT FOR THE ELDERLY:

- Delivered soup and care packs to 54 elderly individuals
- Spent quality time with 79 elderly through fun activities
- Made eco-friendly gift sets with 20 youthful elderly

### PROTECTING THE ENVIRONMENT:

- Collected 243kg of trash and plastic from coastal areas
- Rescued and processed 60 baskets of vegetables to make nutritious meals for the underprivileged
- Recycled 300kg of soap for families lacking hygiene items



**383** VOLUNTEERS IN ONE DAY

“

We were thrilled to be able to partner with HandsOn Hong Kong to enable our 400+ colleagues to support 12 different community activities ranging from helping children with learning difficulties, delivering soup and care packs for the elderly, and cleaning one of Hong Kong's beaches. We are proud that we were able to make an impact in the communities that we serve in Hong Kong.

**Paul Young**

CEO, Commercial Risk Solutions, Health Solutions and Affinity  
Aon Hong Kong

”

### 3. BLOOMBERG—HIGHLIGHTS FROM A YEAR-ROUND PROGRAM

HandsOn Hong Kong and Bloomberg have worked together on the company's volunteer programs to engage and provide service opportunities for their Hong Kong staff since 2015. Last year, HandsOn developed and ran eight activities with Bloomberg as part of a year-round program. Three of these are highlighted below.

#### OFFICE VISIT & ECO-WORKSHOP FOR LOCAL STUDENTS:

An estimated 40,000 tonnes of beverage cartons are disposed of in landfills each year. Staff volunteers welcomed local primary school students to the Bloomberg office for a tour and upcycling workshop to broaden their career exposure and enhance their understanding of environmental protection. Guided by an instructor, the volunteers and students worked together to repurpose beverage cartons into coin purses and wallets.



#### DRAGON BOAT CELEBRATION WITH THE ELDERLY:

Over 10 percent of elderly in Hong Kong reportedly show signs of depression—and even more are lonely. Knowing that holidays can be a difficult time for isolated elderly citizens, volunteers chose to celebrate the Dragon Boat Festival, and some upcoming birthdays, with elderly from a local neighbourhood center. Everyone at the party enjoyed playing interactive games, sharing dim sum snacks and spending quality time together.

#### CREATING UPCYCLED NOTEBOOKS FOR REFUGEE FAMILIES:

Around 12,400 refugees are awaiting appeal in Hong Kong—living on the brink of destitution while they wait. Bloomberg volunteers gave their time to sew and assemble notebooks from rescued paper that would otherwise have been discarded. They then included these notebooks as part of stationary packs they put together, to be gifted to children from refugee families in Hong Kong.



**734** TOTAL NUMBER OF  
SERVICE HOURS  
FOR 2018



SUSTAINABLE DEVELOPMENT GOALS

# OUR CORPORATE VOLUNTEER PROGRAMS

In 2018, HandsOn ran 92 volunteer programs with 48 corporate partners, many of which are listed below:

## JAN

### AIA

- Chinese New Year party for elderly

## FEB

### Bloomberg

- Chinese New Year gift making for elderly

### HKEAA

- Soap Cycling

## MAR

### AIA

- Art enhancement with students with disabilities
- House cleaning for elderly

### Marriott

- Art enhancement with students with disabilities

### Metlife

- CS Unplugged with students with intellectual disabilities

## APR

### Amex

- Tree Care Day

### Bloomberg

- Organic farming with students with intellectual disabilities

## MAY

### Serve-a-thon

- Hong Kong's Community Service Week with 29 corporate programs

### Aon

- Handicraft workshop with students with disabilities
- Games & Tea Time with elderly
- Circle painting with students with disabilities
- Beach cleaning
- Community Kitchen
- Soup delivery & elderly home visit
- Cooking with elderly
- Soap Cycling
- Eco gift making workshop with elderly
- Exploring Hong Kong with students

### China Everbright

- Mural creation with students

### KRC

- Rugby Community Day

### Neuberger Berman

- Mother's Day cake making workshop with students with intellectual disabilities

## JUN

### AbbVie

- Dragon Boat Festival celebration cum birthday party with elderly

### Bloomberg

- Dragon Boat Festival celebration cum birthday party with elderly
- Eco workshop

## JUL

### Amex

- City Challenge with students

### Moody's

- Eco workshop

### WorldVentures Foundation

- Soap Cycling

## AUG

### Bloomberg

- Office visit & eco workshop with students

### Metlife

- Community Kitchen

### Moody's

- Career counselling for LGBT youth
- Outing with children with disabilities
- Food rescue and elderly "banquet"

## SEP

### Amex

- Mid-Autumn Festival celebration cum birthday party with elderly

### Bloomberg

- Food rescue and elderly "banquet"
- Recycled paper notebook workshop

### China Everbright

- Walk with children with intellectual disabilities

### KRC

- Rugby Community Day

### L'Oreal

- Beach cleaning

### Moody's

- Cooking workshop with disabled children
- Soap Cycling

## OCT

### Equinix

- Animal shelter maintenance
- Kindness Walk

### Fossil

- English Fun Day

### L'Oreal

- Soap Cycling
- Community Kitchen
- Grooming with women
- Beach cleaning
- Outing with people with disabilities
- Art creation with people with disabilities

## NOV

### Amex

- Beach cleaning

### Amex

- Community Kitchen

### Destination Asia

- Eco gift making

### DFS

- Latte art workshop with students with disabilities
- Art creation with students with disabilities
- Beach cleaning

### J.Crew

- Recycled paper workshop and lunch party with students with disabilities

### Moody's

- Financial literacy workshop
- Community Kitchen
- Beach cleaning

### Natixis

- Organic farm visit with students with intellectual disabilities

### PVH

- Organic farm visit with students with intellectual disabilities

### Schneider Electric

- Beach cleaning

### Snap

- Outing with students with disabilities

## DEC

### AIA

- Percussion fun day with kids

### HKEAA

- Gift craft kit making

### Metlife

- Eco gift making

### Moody's

- Care pack delivery and elderly home visit
- Trail Cleaning
- Hospital visit

### Neuberger Berman

- Community Kitchen

### NGC

- Trail cleaning

### Otterbox

- Latte art workshop with students with disabilities

### UBM

- Kindness Walk
- Cooking workshop with asylum seeker
- Eco gift making workshop with elderly

# OUR CORPORATE PARTNERS IN 2018

abbvie



AON

Bloomberg

光大控股  
EVERBRIGHT

DESTINATION ASIA



EQUINIX

FOSSIL  
GROUP

香港考試及評核局  
Hong Kong  
Examinations and  
Assessment Authority

J.CREW



L'ORÉAL

MARRIOTT  
HOTELS

MetLife

MOODY'S

NATIXIS

NEUBERGER BERMAN

NEWQUEST  
CAPITAL PARTNERS



Schneider  
Electric

Snap Inc.

UBM

WorldVentures  
FOUNDATION™

# FUNDRAISING & EVENTS



# HONG KONG'S COMMUNITY SERVICE WEEK



## SERVE-A-THON HONG KONG 香港國際義工節

**MAY 5TH - 13TH, 2018**

Hong Kong's community service week, Serve-a-thon—organized by HandsOn Hong Kong—returned to the city from May 5th to 13th, bringing together individual volunteers, families, companies, schools and over 50 local NGOs for nine days of consecutive volunteering.

The 2018 edition of Serve-a-thon returned against the backdrop of a city-wide study undertaken by HandsOn and Nielsen showing that 70% of Hong Kong citizens would like to volunteer but less than a third actually gave their time in the last 12 months.

Serve-a-thon was launched as a way to help people take that first step in volunteering—providing each participant with a platform to turn their good intentions into action!

## MORE THAN 1,800 VOLUNTEERS AT HUNDREDS OF ACTIVITIES

The tremendous support for Serve-a-thon 2018—from across business, government, schools and universities and the larger community—resulted in considerable growth of the initiative. 1,889 volunteers of all ages came together for Hong Kong's community service week, giving their time at 152 activities. 6,227 hours of service were performed by volunteers, a growth of 125% from the previous year.



A lot of people don't know where to start when they want to volunteer—Serve-a-thon is a platform allowing people to get started. Volunteering not only helps other people, it helps me. I broaden my horizons by meeting people I wouldn't usually meet.

**Joyce Kwok**  
*Serve-a-thon volunteer*

**152** SERVICE ACTIVITIES

**1,889** INDIVIDUAL VOLUNTEERS

**6,227** VOLUNTEER HOURS

## MORE THAN 18,000 PEOPLE IN NEED SUPPORTED



**18,099** BENEFICIARIES SUPPORTED

**54** LOCAL NGOs SERVED

The Serve-a-thon mission is to help those who serve. Many of the NGO partners the HandsOn team supports year-round depend on volunteers to make their programs possible. 54 NGOs participated in Serve-a-thon 2018, with their main drivers being to enhance public awareness on the importance of community engagement and to raise the profile of their organization and the work they are doing.

“

Our charity is small so volunteers provide the extra support we need to ensure all our learners' needs are met. We chose to be part of Serve-a-thon to let the community know that we are here and we are taking volunteers.

**Michelle Li**

*Head of Special Educational Needs, The Nesbitt Centre*

”

## 29 COMPANIES GIVING THEIR TIME AND TALENTS

Serve-a-thon 2018 received another year of fantastic support from the business community with 29 companies participating and helping to make the week of service possible. Most of these organizations put forward volunteer teams, each giving their time and talent to help transform Hong Kong. Corporate teams joined Kindness Walks for the homeless, planted trees, prepared food in community kitchens, helped with home-maintenance for low-income families and much more.



“

*Changing the world one baby step at a time. KPMG is grateful to community partners such as HandsOn who are able to identify excellent opportunities for corporates and their people to do good via volunteerism. HandsOn has always done a wonderful job providing delightful and inspiring*

*experiences for our volunteers. We are happy to have HandsOn by our side as we continue to take those baby steps in making a difference in our community.*

**Jackie Lee**

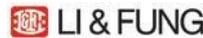
*Senior Manager, Corporate Social Responsibility, KPMG China*

”

**COMMUNITY CHAMPIONS:**



**COMMUNITY SUPPORTERS:**





## INTERNATIONAL VOLUNTEER DAY

International Volunteer Day was initiated by the UN General Assembly as an opportunity to recognize the power and potential volunteers have to affect positive change in their communities.

HandsOn Hong Kong marked the occasion by bringing together 80 leaders from business and the community to launch the findings of a study on the impact of volunteering on mental health and wellness in the workplace, presented by Michael Lee, MD of Nielsen. This was followed by Under Secretary for Labour and Welfare, Caspar Tsui, who responded to the research findings and shared his thoughts on multi-generational volunteering.

Emily Cheng, Jack Guest and Leonie Valentine from CBRE, HSBC and Google respectively, then shared ideas on creating a wellness culture through volunteerism. *This event was sponsored by Renaissance Hong Kong Harbour View Hotel.*

*Every attendee volunteered themselves during the event. Reusable cups, donated by Starbucks, were packed with goodies and hand-written notes that were distributed at a HandsOn Christmas party for students with disabilities.*



**The event also featured spotlight sessions with three Hong Kong 'Change Makers'—HandsOn Volunteer Leader, Allan Song; Fossil Group's sustainability lead, Jeff Tsui; and ImpactHK founder, Jeff Rotmeyer—each talking about the role that community service plays in their lives.**

## IMPACT OF VOLUNTEERING ON MENTAL HEALTH & WELLNESS

*Research study by HandsOn Hong Kong and Nielsen*

With mental health in Hong Kong at its worst level in seven years, HandsOn and Nielsen undertook a study to examine how volunteering impacts well-being. 82% of volunteers surveyed reported reduced feelings of depression after volunteering while 84% of working respondents felt corporate volunteering 'lifted their spirits'. While 70% of working respondents' companies organize volunteering, staff awareness levels of these initiatives are often low. Nielsen advocated a top-down approach to promoting these programs where senior management leads by example.

**Fewer than half of Hong Kong companies give workers paid time off for volunteer work, poll finds**

• Proportion of 41 per cent is better than American firms' 22 per cent in separate survey, but advocates urge bosses to lead by example and take on more proactive role.

**Press On**  
Published: 10:05am 1 Dec 2018

Illustration with HandsOn helping the elderly. Photo: HandsOn

Fewer than half of Hong Kong companies give employees paid time off for volunteer work, a survey has found, as advocates call for bosses to take the lead in donating time for a good cause.

According to a poll in November by NGO HandsOn Hong Kong and market research firm Nielsen, 41 per cent of local firms provided such support for staff who want to give back to society.

## HIKE FOR HONG KONG

Hike for Hong Kong is an annual social responsibility initiative driven by and participated in by the Listing Committee of The Stock Exchange of Hong Kong. The hike makes possible a year-long series of HandsOn service programs. The fifth edition of the hike was held on 20th October 2018.

More than 170 hikers took part, completing a 7.6km Sai Kung trail and raising funds to empower excursions for students with intellectual disabilities –without requiring financial resources from their families or schools. The program also provides respite to carers knowing their children are being supported by caring volunteers.

**Funds raised from Hike for Hong Kong 2018 made possible:**

**26** OUTINGS AND EXCURSIONS FOR YOUTHS WITH DISABILITIES

**95** YOUTHS WITH SPECIAL NEEDS GAINING ACCESS TO HORIZON-BROADENING OUTINGS

**196** INDIVIDUAL VOLUNTEER OPPORTUNITIES TO SUPPORT THE PROGRAM



“

All the members of the Listing Committee who drive and support Hike for Hong Kong are hugely supportive of inclusion and empowering Hong Kong’s most vulnerable citizens. After learning that nearly 50% of people with disabilities in our city live below the poverty line, we were delighted to know that this year’s hike would raise funds to give youths with learning difficulties access to outings and activities that develop their self-esteem and connect them with the broader community. As Chairman of the Listing Committee it is incredibly gratifying to steward this important annual fundraiser and work closely with the HandsOn team and Listing Committee to ensure its success.

**Andrew Weir**

*Chairman, Listing Committee of the Stock Exchange of Hong Kong;  
Senior Partner, KPMG Hong Kong;  
Vice Chairman, KPMG China*

”



## TYPHOON MANGKHUT RELIEF EFFORTS

**When Typhoon Mangkhut hit Hong Kong in September 2018, it was our most intense storm since records began and its devastation was felt across the city. No lives were lost, but many Hong Kong NGOs and individuals were in need of immediate support.**

The HandsOn team quickly assembled a Typhoon Mangkhut newsletter outlining a number of ways that volunteers could join the ongoing relief effort.



PVH volunteers after re-building an animal shelter drainage system

We received an outpouring of support from across our community of volunteers and partners. Volunteers from **PVH** came together to fund and participate in a series of relief programs across areas of Hong Kong impacted by the typhoon.

Efforts began with PVH volunteers laying the foundation for an entire drainage system at a damaged animal shelter. It continued with them joining HandsOn volunteers to clear a badly affected local beach and ended with a special Poon Choi gathering for elderly Sai Kung residents whose homes were damaged by the typhoon.

## DRINK FOR GOOD

While Hong Kong's consciousness around the importance of reducing, re-using and recycling is great, there seems to be a gap between intentions and behavior.

Government figures show that 5.2 million plastic bottles are thrown away each day and only 7.6% of PET plastic bottles are recycled. Most of it ends up in one of three over-flowing landfills where plastic takes more than 70 years to decompose.

**HandsOn joined forces with Pernod Ricard for Drink for Good 2018—a one-day fundraising event that empowers Hong Kong citizens to reduce their use of single-use plastic and encourages them to recycle the plastic they are consuming.**

Funds raised by Pernod Ricard venue partners and retail outlets made possible a 'Clean Recycling' program in partnership with the NGO, World Green Organisation. The program connects volunteers with housing estate residents, engaging the public on the importance of plastic and glass reduction and encouraging recycling through awareness raising, education and by making the process more accessible.



## SIDEWAYS 24 HOUR RACE

2018 marked the launch of the Sideways 24 Hour Race in support of HandsOn Hong Kong's year-round programs. This event, hosted by Sideways Driving Club, involved teams of drivers racing through the night in state-of-the-art simulators, putting their speed, skills and endurance to the test — all in support of the local community.

15 teams took part in the challenge with drivers from each team taking turns throughout the 24-hour period. They were supported by professional race stewards at each stage of the event.

All team members received pre-event practice sessions, final practice on the day, qualifying rounds, team briefings, fantastic prizes and branding through customized t-shirts, track signage and their own bespoke simulator design. They also experienced driving throughout the day, into the night with headlights, and back into the morning sunrise!



*Wherever Fidelity operates, we seek to support charitable causes with the aim of improving the lives of others. We do this by engaging with our employees so they decide on the local causes we support and thereby help to build better futures for communities in need. We strongly believe in HandsOn Hong Kong's incredible work. Whether it is volunteering our time or participating in events like the Sideways 24 Hour Race, for which we had very enthusiastic team participation in a very unique and fun event, we are proud to support HandsOn's initiatives.*

**Edward Man**

*Chair of Hong Kong  
Corporate Citizenship Committee,  
Fidelity International*



Sideways 24 Hour Race raised over

# HK\$220,000

to support the 100+ volunteer programs  
HandsOn runs each month as a free public service

# OUR 2018 FINANCIALS



# FUNDING MODEL

HandsOn Hong Kong receives no government funding or support. We provide our year-round calendar of activities as a free public service with no charge to our NGO partners or individual volunteers. Our work is made possible through the fees that we charge for our corporate work, our fundraising events and the grants and donations we receive from individuals, corporates and foundations.

# FINANCIAL STATEMENT 2018

Income and expenditure account (HK\$) for the period of 1st January to 31st December 2018<sup>12</sup>. This financial summary is based on audited financial statements, which are available upon request.

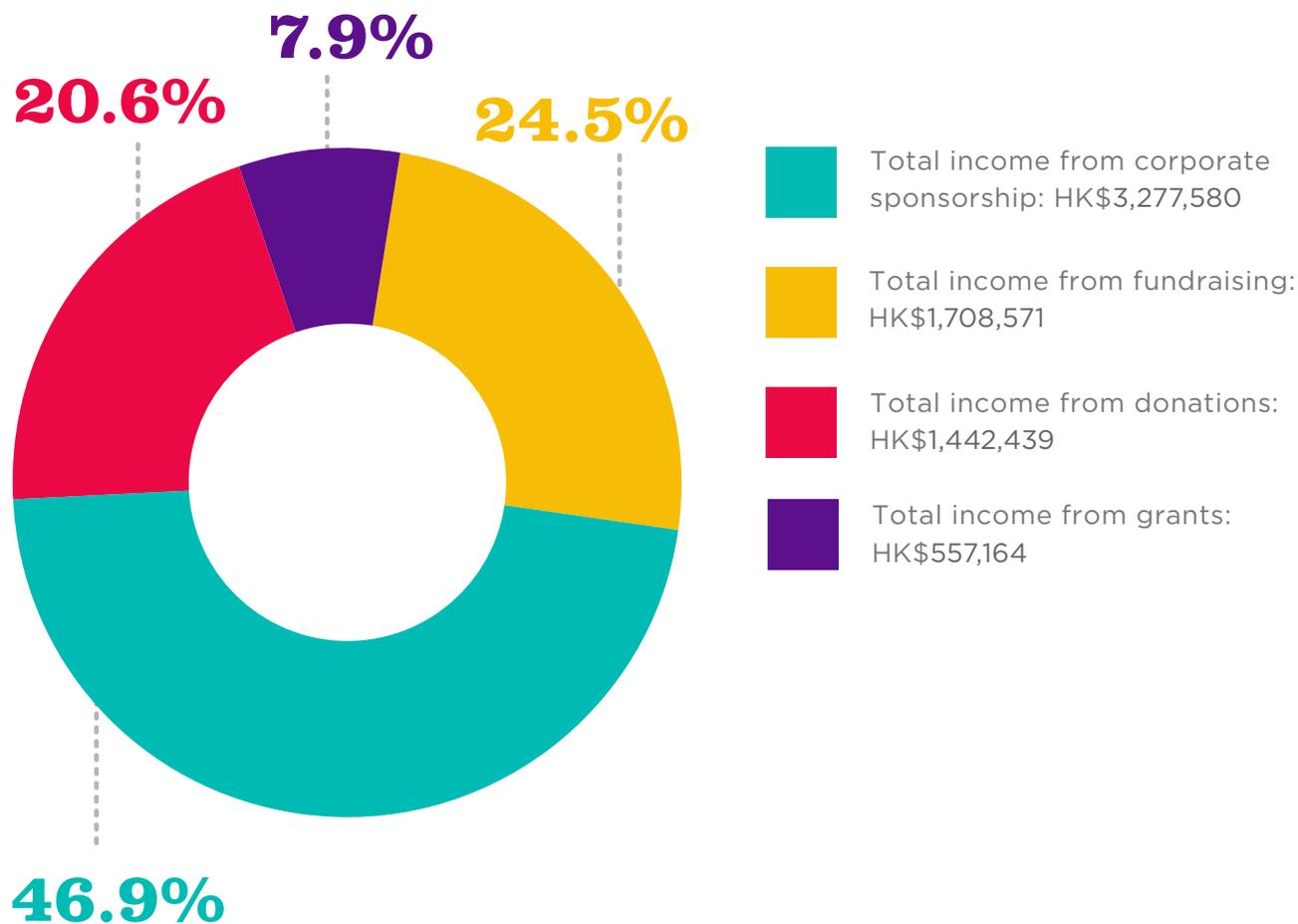
## Statement of income and expenditure for the period from 1st January to 31st December 2018:

<b>Income</b>	<b>HK\$</b>	<b>Program expenditure</b>	<b>HK\$</b>
Corporate sponsorship	3,277,580	Insurance	37,889
Fundraising	1,708,571	MPF contribution	91,342
Donations	1,442,439	Rent and rates	115,006
Grants	557,164	Operational costs	1,764,805
Interest income	1,328	Property management fees	25,720
<b>Total income</b>	<b>6,987,082</b>	Salaries and wages	1,973,056
<b>Expenditure</b>		Stationery and printing	5,469
<b>Administration expenditure</b>		Telecommunication	17,600
Audit and consultant fee	9,000	Travelling	13,327
Bank charges	4,283	Utilities	4,882
Dues and subscriptions	11,747	<b>Total program expenditure</b>	<b>4,049,096</b>
Entertainment	15,520	<b>Fundraising expenditure</b>	
Exchange loss	416	Insurance	11,531
Insurance	5,491	Marketing	137,813
Legal and professional fees	1,063	MPF contribution	27,875
MPF contribution	13,733	Office expenses	1,250
Office expenses	52,590	Operational costs	295,237
Other general office expenses	40,536	Property management fees	7,828
Property management fees	3,728	Rent and rates	35,002
Rent and rates	16,667	Salaries and wages	761,338
Salaries and wages	382,660	Stationery, printing and delivery	1,665
Staff training	21,950	Telecommunication	5,356
Stationery, printing and delivery	793	Travelling	4,056
Telecommunication and utilities	3,259	Utilities	1,486
Travelling	1,931	<b>Total fundraising expenditure</b>	<b>1,290,437</b>
<b>Total administration expenditure</b>	<b>585,367</b>	<b>Total expenditure</b>	<b>5,924,900</b>

<sup>12</sup> Salary, rent, utilities and travel are apportioned in this financial statement

# FINANCIAL OVERVIEW 2018

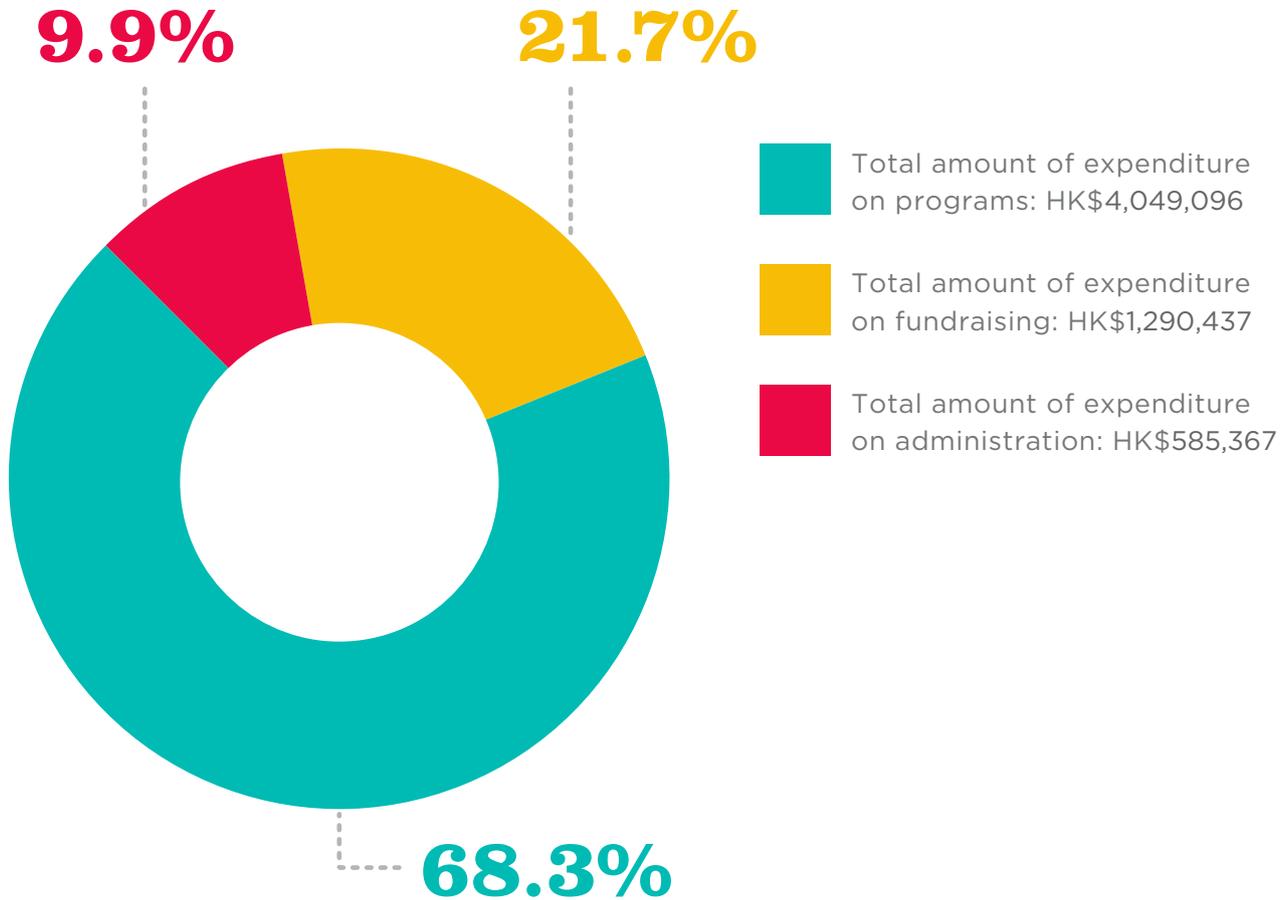
## INCOME<sup>13</sup>



Total Income: **HK\$6,987,082**

<sup>13</sup> For the purpose of this pie chart "interest income" of HK\$1,328 has not been included

## EXPENDITURE



Total Expenses: **HK\$5,924,900**

# OUR TEAM & ACKNOWLEDGEMENTS



# OUR BOARD OF DIRECTORS

## Shaun Bernier

- Founder and Chair of the Board

## Alexander de Laiglesia

- Vice Chair of the Board

## Board Members

### Ann Chu

Katherine Creedon

Kathy Kukreja

### Sam Lau

Theodore Lau

Clinton Yang

## OUR TEAM

### Alex Ng (from October)

- Program Manager

### Bixian Lin

- Senior Program Officer

### Bonnie Ho

- Office Manager

### Catherine Dannaoui

- Head of Communications

### Crystal Cheung (from August)

- Volunteer Coordinator

### Dexter Li (from September)

- IT Project Manager

### Ivy Tse (from February)

- Program Coordinator



### Lilian Sze

- Director of Community Engagement

### Lisa Lam (from September)

- Director of Development & Corporate Partnerships

### Monique Yau (from November)

- Program Coordinator

### Nancy Lee (April to June 2018)

- Volunteer Coordinator

### Sophy Lai (from September)

- Program Manager

### Sue Toomey

- Executive Director

### Venus Tjang (until October)

- Senior Program Manager

### Yung Wai Ling (from November)

- Part-time Accountant

### Zoe Peña (until July)

- Head of Development

# SPECIAL THANKS

We would like to express our gratitude to the following individuals, foundations and organizations who have generously supported HandsOn Hong Kong through donations, grants and the provision of pro bono services in 2018.

- Amnesse Captial
- Allen & Overy (Hong Kong) Limited
- Andrew Farmer
- Andrew Weir
- Ann Chu
- Ansh Grey
- Asian Charity Services
- Avon Limited
- BASF East Asia Regional Headquarters Ltd.
- BNI Attraction
- Cameron Cresswell
- Charlie Nixon
- Chen Ping Lisa
- City University of Hong Kong
- Clara Chan
- Clinton Yang
- Dale Carnegie
- Danny Wong
- David Graham
- Deacons
- Disney
- Elegant Team Development Limited
- Fidelity International Foundation
- FIL Investment Management Ltd.
- Grace Hui
- Guorong Jiang
- HandsOn Connect
- Harrow International School
- Harvard Business School Alumni Association of Hong Kong
- Henry Hui
- Hogan Lovells
- Hong Kong Baptist University
- Intro Limited
- Ivan Szeto
- Jack H.W. Ng CPA Limited
- James Man
- Jane and Hyung Kyu Choi
- Jimmy Lam
- John C Brookhart
- Julia Charlton
- Jynwel Charitable Foundation Limited
- Kate Davies
- Keith Pogson
- Kevin Singh
- Kevin Tse
- Knowmium Consulting
- KPMG
- Lingnan University
- Maggie Pang, Man Yee
- Matthew Au
- Matthew Emsley
- Megan Tang
- Merve Savman
- Monita Lam
- Morgan Mckinley
- Nikola Simunovic
- Patrick Rozario
- Paul Young
- Pernod Ricard Hong Kong Limited
- Peter Brien
- Peter Picton-Phillippus
- PwC
- Rahul Chadha
- Renaissance Hong Kong Harbour View Hotel
- Retykle Ltd
- Richard Eldred
- Rotary Club Homantin Hill
- Ruby Wong
- Rudie Tomlinson
- Samantha Mak
- Sean Lam
- Sedan Chair Charities Fund
- Simply Giving
- Stamford American School
- Starbucks Hong Kong
- Stephen Taylor
- Terence Keyes
- Terence Tse
- The HK Adams Family
- The Neuberger Berman Foundation
- Tim Solway
- Time Auction
- Tony Solway
- Twopresents
- University of Hong Kong
- Vera Rutton Jee Desai Charitable Fund
- Wai Tsun Edwin Leung
- Wong Y. T. Alex

HandsOn Hong Kong is delighted to be affiliated with these partner organizations and networks.



HandsOn  
NETWORK  
A PART OF LIGHT ENTERPRISES



*Plastic Free Seas is proud to have worked with HandsOn Hong Kong over the years and we get great pleasure from our ongoing relationship. We are gaining long-term volunteers through HandsOn and we know that the work you do to match volunteers and charities is invaluable. Congratulations on another great year!*

**Dana Winograd**

*Director of Operations*

**Plastic Free Seas**

**“Be the Change. Volunteer.”**