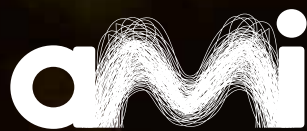


**2017
ANNUAL
REPORT AND
ACCOUNTS**



2017
ANNUAL
REPORT AND
ACCOUNTS



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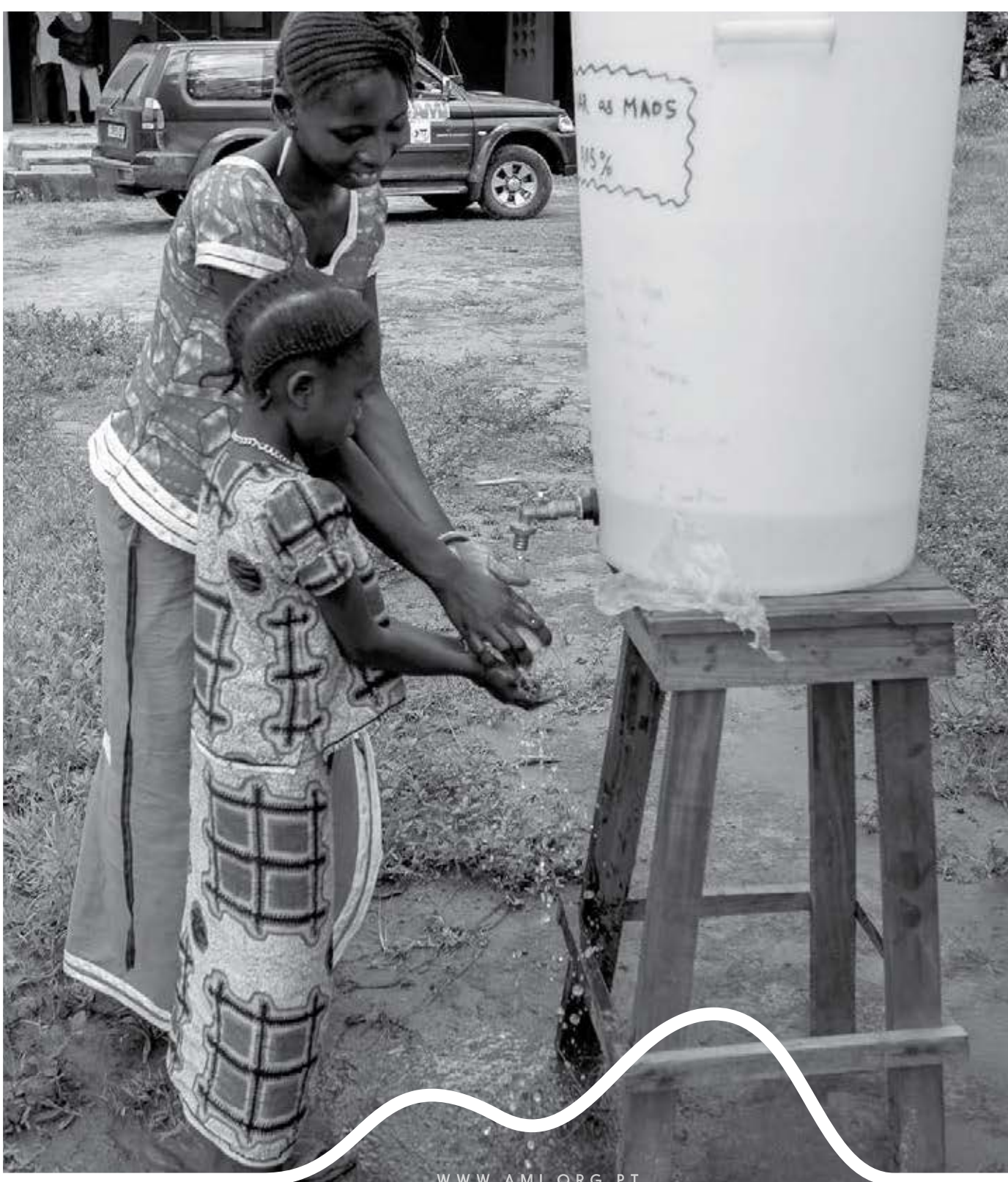
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IN 2017 WE KEPT OUR MISSION UNCHANGED, ALWAYS FIRM IN OUR VISION AND AWARE OF OUR VALUES, UNDERPINNING THE VARIOUS ACCOMPLISHMENTS AND ACHIEVEMENTS. AND ALL THIS WAS MADE POSSIBLE BY THE SUPPORT AND SOLIDARITY OF ALL OUR SUPPORTIVE STAKEHOLDERS. THANK YOU.



1

CHAPTER

THE MISSION GOES ON

1.1 LETTER FROM THE CHAIRMAN



Prof. Doutor Fernando de La Vieter Nobre
Founder and Chairman of AMI Foundation

The analysis of the Annual Report of Activities and Accounts for the year 2017 of AMI Foundation – Assistência Médica Internacional - once again shows a dual reality, that has fortunately been the case since its foundation in 1984:

1. A sustained, diversified and growing activity, founded on the ever-present fraternity, anticipating the challenges to be faced and solved, and the unparalleled dynamism and resilience of a cohesive team that adapts to new demands and to ever-present change.
2. Financial sustainability, once again reinforced by responsible, timely and, in particular, common-sense financial management, where financial engineering is strictly prohibited because we are all well aware of the enormous humanitarian, social and environmental responsibilities of the Foundation.

Therefore, I will only highlight:

a. The critical importance that our 30 years of international missions, duly and simply marked, had on the Portuguese people, and many others, and which demonstrated AMI Foundation's leadership in international aid. In 2017 alone, we received 75 requests for international aid, we carried out 32 projects in 20 countries (Africa, America and Asia) in the areas of health, education, nutrition, the environment and civil society, which enabled us to directly assist over 100,000 people and, indirectly, more than 2 million human beings.

b. The dynamism and action in Portugal also remained unequalled.

In the social area, AMI Foundation directly supported 10,359 people in Portugal, in 2017, in its 15 social facilities and response units, where more than 36 social services are provided! Since 1994, when the first Porta Amiga Centre was opened, in Olaias/Lisbon, more than 70,000 people experiencing poverty and social exclusion have been supported in Portugal. The Fund for Development and Social Promotion supported 271 people of 131 households, in 2017 alone. This fund, established in 2015, has already supported 581 people from 245 families in 3 years.

In the environmental field in Portugal, other than current actions, we provided assistance in response to the forest fires that devastated Portugal in the summer of 2017, at Pedrógão Grande, through the raising of EUR 10,296, in partnership with Altice, and at Gouveia, with the implementation of the Fires Emergency Fund, which we established in the amount of EUR 30,000, for an innovative reforestation project in Portugal with the use of drones to sow native trees in a 3 hectare area.

It is impossible for me to state here the many projects developed during 2017, although I will highlight the AMI University Fund (allocated 54 university scholarships), the AMI alimenta [feeds] brand, the X-ray Recycling campaign, Kit-Salva-Livros [Save Books Kit] and Agenda Escolar [School Agenda], to name a few.

Two major projects launched by AMI in 2017 should be highlighted, which will be of vital importance for the economic and financial sustainability of the Foundation, to enable it to proceed with and affirm such activities on a sustainable basis:

- 1) "Change the World": an innovative project in Portugal in the tourism sector, in which hostels, local accommodation and student residences comply with a financial sustainability philosophy of AMI Foundation. The revenues generated are used to directly finance local and global projects developed by AMI, namely those that are directly related to the concept and concerns of the Change the World brand: accommodation, food and environmental responsibility.
- 2) The construction of the future National Head Office of the Foundation in Carcavelos/Cascais, which will include a 300-people multipurpose auditorium, a nursery school for 80 children from 0 to 5 years old, assisted residences, a nursing home for 60 elderly people and a 40-people permanent care unit. The entire facility, with a construction area of 8,500 m², should be opened on the occasion of the Foundation's 35th anniversary in 2019/20.

Besides, I reiterate our commitment to the UN Global Compact, which was reinforced by our adherence to the SDG Portugal Alliance and the invitation I accepted with great honour and responsibility to be an ambassador for SDG 10 - Reducing Inequalities.

Finally, and this Report speaks for itself, I have the joy and pleasure to state that 2017 was another year of affirmation and growth of the Foundation in all its activities and objectives.

This was only possible thanks to its committed and competent governing bodies, its wonderful team of collaborators, its hard-working volunteers and the countless companies that back and believe in AMI as a transparent Foundation, which is and has always been focused on action and serving.

Thank you all.





1.2 AMI

MISSION STATEMENT

Our mission is to provide humanitarian aid and promote human development, taking into account human rights and the Sustainable Development Goals, in the health, social and environmental fields, anywhere in the world, regardless of race, gender, age, nationality, language, politics, religion, philosophy or social status, looking at each person as a unique, irreplaceable being, worthy of attention and care.

VALUES

Fraternity: To believe that "All human beings are born free and equal in terms of dignity and rights. They are endowed with reason and conscience and should act for each other in the spirit of brotherhood."

Solidarity: To take the concerns and needs of the human being as causes for action.

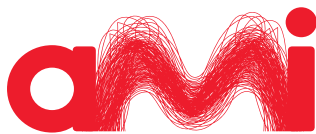
Tolerance: To seek a personal and community attitude of acceptance towards values that are different from those of the group to which one belongs.

Equality: To guarantee equal treatment without considering ancestry, age, sex, race, language, territory of origin, religion, political or ideological convictions, education, economic situation or social condition.

Truth: To ensure that the relationship between what is done and what is claimed is adequate at all times.

Straightforwardness: To talk and speak clearly, respecting the values of others, while at the same time ensuring respect for their own.

Transparency: To ensure that the process of acting and decision making is done in such a way that it makes available all the relevant information to be understood.



the mission goes on

VISION STATEMENT

Our vision is to mitigate the inequalities and suffering in the world, placing the Human Being at the centre of the concerns. To create a more sustainable, more harmonious, more inclusive, more tolerant, less indifferent, and less violent world.

In 2017 we kept our mission unchanged, always firm in our vision and aware of our values, underpinning the various accomplishments and achievements. A first overview of what lies beyond the curtain of this report on our activities and accounts is presented next. It all happened thanks to the support and solidarity of all our supporting stakeholders.

Thank you.

2017 REVIEW

- We celebrated 30 years of international missions.
- We directly supported more than 10,000 people in Portugal through 15 facilities and social response units spread all over the country.
- We developed 33 global projects and supported more than 100,000 people worldwide.
- In Guinea-Bissau, we developed a project that contributes to the training and improvement of community health management, in partnership with Unicef.
- We promoted the 2nd edition of the project "One Click for Social Inclusion", this time in Gaia, which uses photography as an instrument of inclusion, in partnership with Fundação Jumbo para a Juventude [Jumbo Foundation for Youth].
- We awarded the 19th AMI - Journalism Against Indifference Prize, which distinguished the works "Renegados" by Sofia Pinto Coelho of the SIC TV channel and "Racismo em Português" by Joana Gorjão Henriques of the Público newspaper.
- We established a partnership with the Immigrant Support Centre (IAC) of New Bedford in the United States to reinforce the assistance provided to Portuguese citizens deported to mainland Portugal and the Islands.
- We raised EUR 10,296 to support families affected by the fires that plagued Pedrógão Grande, through an Altice mobile phone points conversion campaign.
- Dozens of volunteers prepared all the necessary school material packs for the new school year and these were offered to 3,443 children and young people of families supported by AMI in Portugal, thanks to the 9th edition of the AMI/AUCHAN - School Vouchers charity campaign.
- We awarded scholarships to 54 university students.
- We collected more than 11 tons of food thanks to partnerships with Sonae MC and Kelly Services and the generosity of their clients and partners.
- Following the fires of 15 October, we decided to establish an annual fund of EUR 30,000 for the recovery and replanting of the burned areas.
- The VII AMI Christmas Mission, again sponsored by the actor Diogo Mesquita, allowed a more dignified Christmas to be provided to 1,960 families (more than 5,000 people).
- The Aventura Solidária (Solidarity Adventure) project celebrated its 10th anniversary. In 2017, a total of 35 people embarked on 3 Solidarity Adventures (in Senegal, Brazil and Guinea-Bissau) and co-financed the rehabilitation of a health post, a space for cultural activities and the implementation of a Community Radio.
- The AMI Alimenta brand received a 5-Star Award in the "Social Responsibility Project" category.



1.3 SUSTAINABLE DEVELOPMENT GOALS - OUR CONTRIBUTION IN PORTUGAL AND IN THE WORLD

It is part of the AMI's Mission to provide humanitarian aid and promote human development, taking into account Human Rights and the Sustainable Development Goals, in the areas of health, social and environmental, in any part of the world. We are particularly committed, in relation to the Sustainable Development Goals (SDG), to the areas of health, extreme poverty and climate change.

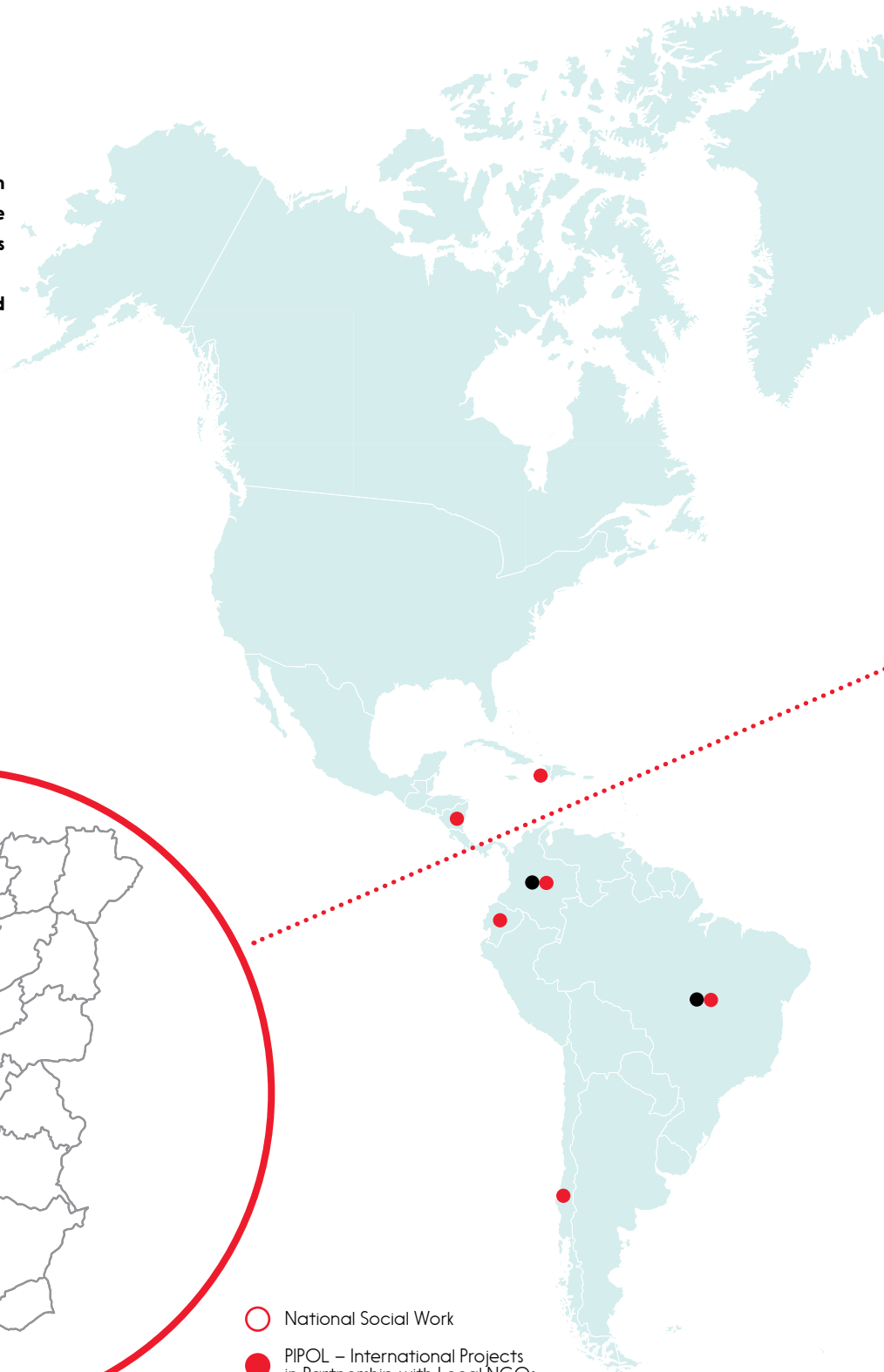
We believe that each of us can be SDG ambassadors and help build a more humane world, within our own context.¹

SDG					
Countries	Chile, Niger, Portugal, Senegal, Sri Lanka	Brazil, Haiti, Niger, Portugal, Senegal, Sri Lanka	Bangladesh, Brazil, Haiti, Madagascar, Tanzania	Guinea-Bissau, Malaysia, Niger, Sri Lanka, Zimbabwe	Brazil, Portugal
SDG					
Countries	Niger, Tanzania	Senegal	Brazil	Guinea-Bissau	Guinea-Bissau
SDG					
Countries	Guinea-Bissau, Haiti, Portugal	Tanzania	Zimbabwe	Senegal, Brazil	

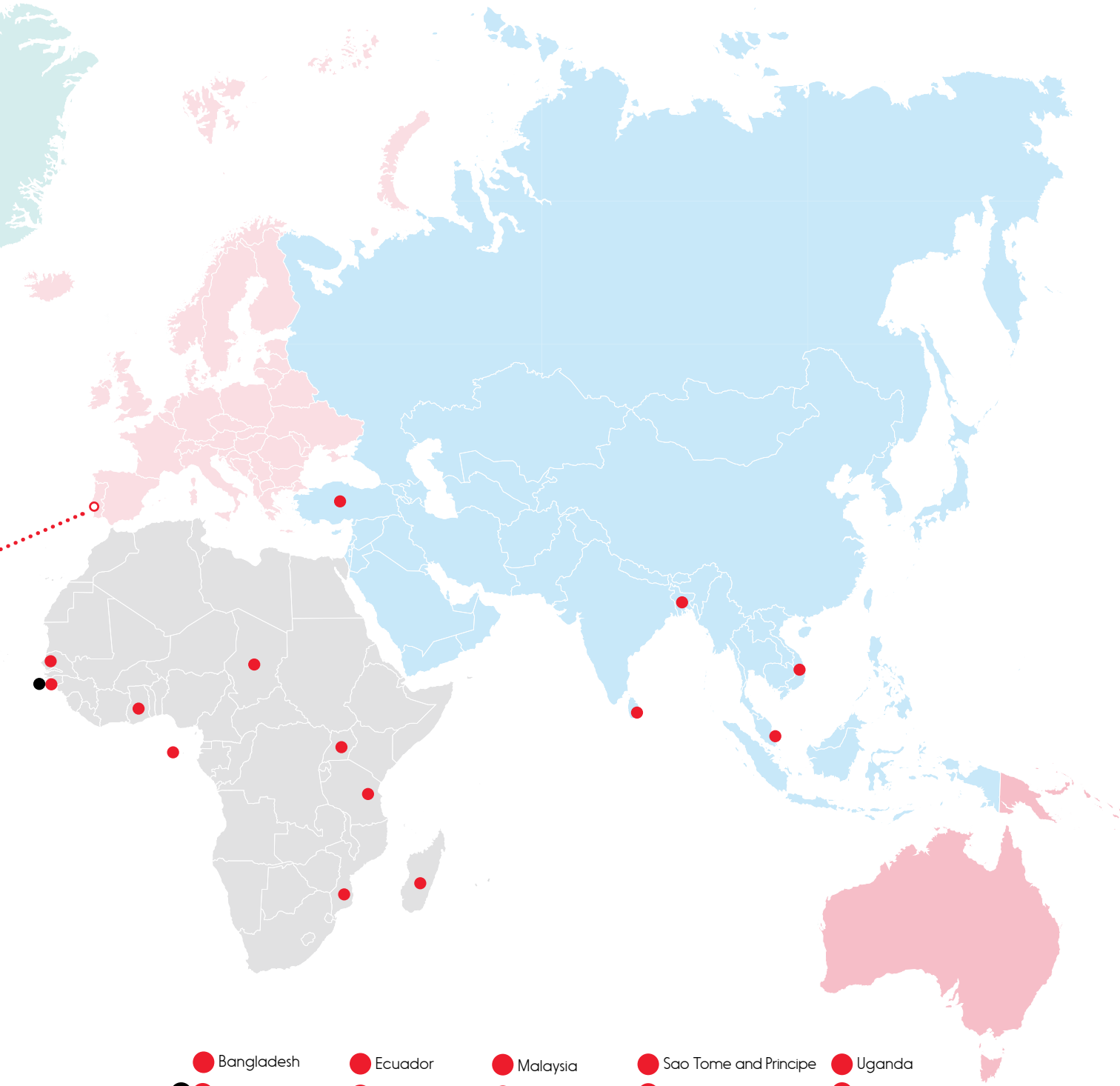
1- It should be noted that in the description of some projects we also indicated the MDGs to which they contributed, since they are projects that started in previous years.

1.4 OUR REACH

AMI directly supported more than 10,000 people in Portugal and more than 100,000 people in 20 countries around the world, in 2017. Overall, our work indirectly reached 2,105,088 people.



- National Social Work
- PIPOL – International Projects in Partnership with Local NGOs
- Missions with expatriate teams



- | | | | | |
|--------------|-----------------|--------------|-------------------------|-----------|
| ● Bangladesh | ● Ecuador | ● Malaysia | ● Sao Tome and Principe | ● Uganda |
| ● Brazil | ● Ghana | ● Mozambique | ● Senegal | ● Vietnam |
| ● Chad | ● Guinea-Bissau | ● Nicaragua | ● Sri Lanka | |
| ● Chili | ● Haiti | ● Niger | ● Tanzania | |
| ● Colombia | ● Madagascar | ○ Portugal | ● Turkey | |

1.5 STAKEHOLDERS

AMI, aware of the importance of listening to stakeholders, once again carried out a survey of its beneficiaries' satisfaction in Portugal in 2017, including also the younger beneficiaries who attend the Social Exclusion Prevention Unit (EPES-Júnior).

Two online surveys were also implemented that encompassed all AMI social facilities' technicians in Portugal, one of which aimed to evaluate psychosocial risks (COPSOQ II) and the other to investigate which coping strategies (Brief Cope) technicians use most frequently to combat stressful situations.

BENEFICIARY SATISFACTION SURVEYS

In order to promote the quality of our work and to constantly improve the support we provide to those who seek us out, we keep listening to the opinion of the people who use AMI's social facilities and its various services. Thus, following on from that held in 2016, satisfaction surveys were conducted in all social facilities, taking into account their representativeness in relation to the total population supported by AMI in Portugal. These surveys also aim to comply with the guidelines of the entities that finance the social facilities.

The questionnaires covered a total of 294 beneficiaries of our 11 social facilities. Of these 294 people, 164 (56%) are men and 129 (44%) are women.

The majority of people who answered the questionnaires stated that they had reached AMI Foundation through friends and relatives (23%), referrals from other institutions (19%) or Social Security (11%).

Regarding the income earned (or lack thereof), 31% of our beneficiaries receive the RSI (income support) allowance, 15% do not have any source of income, 10% earn a salary and 3% receive unemployment benefit. The main reasons given by this sample of beneficiaries why they seek out our social facilities are economic shortages/difficulties (20%), homelessness (16%), unemployment (9%), to satisfy basic food needs (7%). Of the 294 people surveyed, 95% stated that the services provided by AMI contributed to solve the problems that caused their situation and 97% reported that the services provided by AMI met their needs.

As regards the overall assessment of the services provided in the facilities, 53% of the people say they are completely satisfied, 29% are very satisfied, 16% are satisfied, while only 2% are poorly satisfied or not satisfied at all.

In relation to the overall performance of employees, 72% of people say they are completely satisfied, 20% are very satisfied and 8% are satisfied.

The overall quality of the Social Service and Social Follow-up service is evaluated by most people as fully satisfied (70%), followed by those who are very satisfied (20%), and satisfied (9%); 1% did not answer.

STAKEHOLDERS



When questioned about whether they would recommend AMI's services to other people, most of the beneficiaries answered yes (98%).

Questionnaires were also sent to young people attending the Social Exclusion Prevention Units (EPES-junior), with 35 young people responding. In the overall assessment they made of the service, 69% of the respondents were very satisfied (maximum on the scale) and 31% were satisfied. In relation to satisfaction with the professionals performance, the results show that the young people are mostly very satisfied (77%), while the rest are satisfied (23%).

The young people of the EPES also suggested some activities that they would like to carry out, as part of this unit, which included trips to the beach and swimming pool, excursions, sports and cultural visits.

HEALTH AND PSYCHOLOGICAL WELL-BEING OF AMI'S SOCIAL FACILITY TECHNICIANS

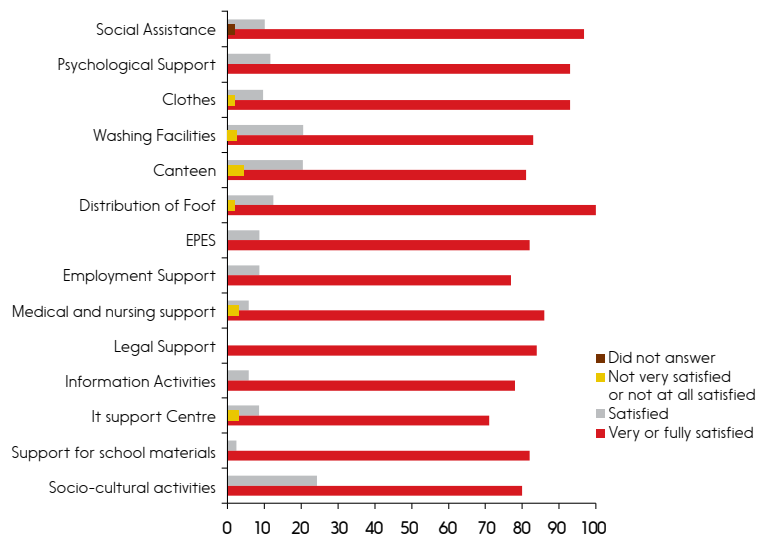
Following the project started in 2016 on the "Health and psychological well-being of technicians in AMI's social facilities", which included the evaluation of psychosocial risks, evaluation of coping styles and strategies and subsequent analysis of the results, the group intervention sessions were held in 2017. At first,

the sessions were held with the technicians of all the social facilities (2 sessions) and later with each team individually. The joint sessions tackled the management of emotions, time and stress, which are mostly general topics and risk factors common to all technicians. At these sessions the theoretical aspects related to the topics was discussed briefly, but basically they focused on the interaction between all. Therefore, dynamics of interpersonal relationships, training of emotional skills, exercises of mindfulness and relaxation techniques were carried out. At the end of each exercise there was room for moments of reflection about these topics (e.g. How did they feel? What lessons did they draw from the experience? What was it like sharing in the group?)

The following sessions were restricted to each team (9 sessions), and they aimed to understand the specific needs of each team, both personally and institutionally, trying to determine what changes each technician considered necessary for the improvement of well-being in the workplace. Concurrently interpersonal feedback was fostered. During these sessions and, according to the needs of each technician, adaptive strategies and exercises were suggested to promote the change of perspective imbedded in the daily routine.

This project as very positively assessed. The need for this intervention and the group sessions was highlighted since it fostered moments of sharing, dialogue and even fun, which had not occurred within the team for some time. They also found the recognition of the concern for their occupational well-being to be reassuring and satisfactory.

ASSESSMENT OF THE OVERALL QUALITY PER SERVICE



1.6 DEVELOPMENT AND DYNAMICS

CHANGE THE WORLD

AMI launched the "Change the World" brand in 2017. This is an innovative project in Portugal in the field of tourism, where hostels, local accommodation and student residences comply with AMI Foundation's philosophy of financial sustainability, with very precise policies in the social (application of funds) and environmental areas (implementing and raising awareness towards a change in behaviour).

When a guest chooses any Change the World accommodation, they are informed that the revenues generated will be used to directly finance the local and global projects carried out by AMI, namely those that are directly concerned with the concept and concerns of the Change the World brand: accommodation, food and environmental responsibility.

The Change the World brand already has two hostels (Monte Estoril and Ponta Delgada) and a university residence in Coimbra in operation, with two more facilities expected to be opened in 2018, in Coimbra and Lisbon.

DIGITAL TRANSFORMATION

AMI began the implementation of CRM Dynamics in 2017, with the pro bono support of the consulting firm Cap Gemini. This tool aims to empower the AMI for a more efficient and structured relationship management with donors and volunteers. Cap Gemini provided a team of 15 consultants and a pool of 845 hours for this project.

The support of Microsoft also helped to implement this tool, which provided support at a reduced price.

change
the
world

Since AMI is the first NGO in the country to adapt this Microsoft tool, primarily dedicated to the business sector, Microsoft decided to make this good practice a local and international case study that will start in 2018.

SOCIAL INNOVATION

Nowadays, in Portugal, the social innovation sector is dynamic and at the same time its ecosystem composed of multiple actors and initiatives is being structured.

In view of the existing social challenges, the search for new alternatives for social development is fertile ground that few Social Economy entities are currently exploring.

AMI Foundation, in view of this change, is committed to taking a stance in the area of social innovation and establishing itself as a pioneer institution in this field.

Hence, two important steps were taken in 2017:

1. Survey of all projects and programmes in the different AMI departments that have a social innovation strand.
2. Establishment of a working group with representatives from all departments with a view to harmonise and discuss a single strategy.

Guinea-Bissau



© Alfredo Cunha

30 YEARS OF MISSIONS

"September 1987 The first AMI mission in the field begins in Lugadjole, Boé sector, Gabu region, Guinea-Bissau.

It should be noted that we are still operating, 30 years later, in the regions of Quinara and Bolama.

Since then, AMI has developed activities that are unparalleled and unequalled in Portugal, and I have no fear in stating this. Missions in 82 countries, on all 5 continents, Africa, Asia, America, Europe and Oceania.

We did it without looking at the creeds, races and regions of the Planet, always complying with our Charter of Principles from the beginning of our cause: every human being is a unique and irreplaceable worthy of our full attention and our unconditional Love.

Given a past and a present, in which we are fully aware that we could have done so much more, but we have done what was humanly possible thanks to the passion and spirit of service for others that drives, determines and leads us.

AMI's first mission - Guinea-Bissau



© Pedro Santa Bárbara

We are determined to face the uncertainties and challenges that the future holds and reserves for us, giving the best response to the environmental dramas that are coming, and making our contribution to an ethical and spiritual evolution that the world needs so much for the good of our collective future."

Fernando de La Vieter Nobre

NEW AMI HEAD OFFICE

In view of the growth of the institution in recent years, AMI felt the need to move to a new head office. The architectural project is under development, which

includes facilities in the social, health, educational and cultural areas, in the Bairro das Encostas area of Carcavelos parish, in Cascais.

In addition to the future institution's head office, the project also covers buildings intended for a childcare centre, nursery school, assisted residences, permanent care facility, old people's home, auditorium, canteen and physiotherapy.

The space is scheduled to open in December 2019, on the occasion of the Foundation's 35th anniversary.



1.7 RECOGNITION

CINCO ESTRELAS AWARD

The AMI Alimenta brand received the Cinco Estrelas Award in 2017, in the category "Social Responsibility Project". The results obtained in the tests and market study allowed to confirm AMI Alimenta as a brand considered to be very good by consumers.

The Cinco Estrelas label has given even more credibility to the project reputation and helps in the sale of the products. In addition, there is a communication plan associated with the winners and, throughout the year, Cinco Estrelas projects are highlighted in the media. In the case of AMI Alimenta, the project was advertised on Rádio Renascença, in the Público newspaper and in the Cinco Estrelas newsletter, and the seal is shown on the packaging of the brand's Fruit and Vegetables.

1.8 UN GLOBAL COMPACT

AMI has been a signatory of the UN Global Compact and Global Compact Network Portugal since 2011. AMI has reaffirmed its commitment to support the 10 Principles of Global Compact with regard to human rights, labour, environmental and anti-corruption practices; promoting these principles in its sphere of influence, announcing its commitment to its stakeholders and the public in general, taking part in

UN Global Compact activities, in particular in local networks, specialised initiatives and partnership projects.

Aware of its responsibility as an agent of change, AMI is also committed to participating in the post-2015 agenda, contributing to the achievement of the Sustainable Development Goals through the projects it develops. It agreed to join

the Portugal SDG Alliance for this reason, as part of the Stakeholder Group (GPI) and was responsible for the SDG 1 Working Group - Eradicating Poverty, in addition to having 2 ambassadors in the Alliance, namely the Chairman and the Secretary General, who represent SDG 10 - Reducing Inequalities.



**ALIANÇA
OBJECTIVOS DE
DESENVOLVIMENTO
SUSTENTÁVEL PORTUGAL**





IN 2017, MORE THAN
300 VOLUNTEERS WORKED
IN AMI'S SOCIAL
FACILITIES
AND OFFICES
IN PORTUGAL.

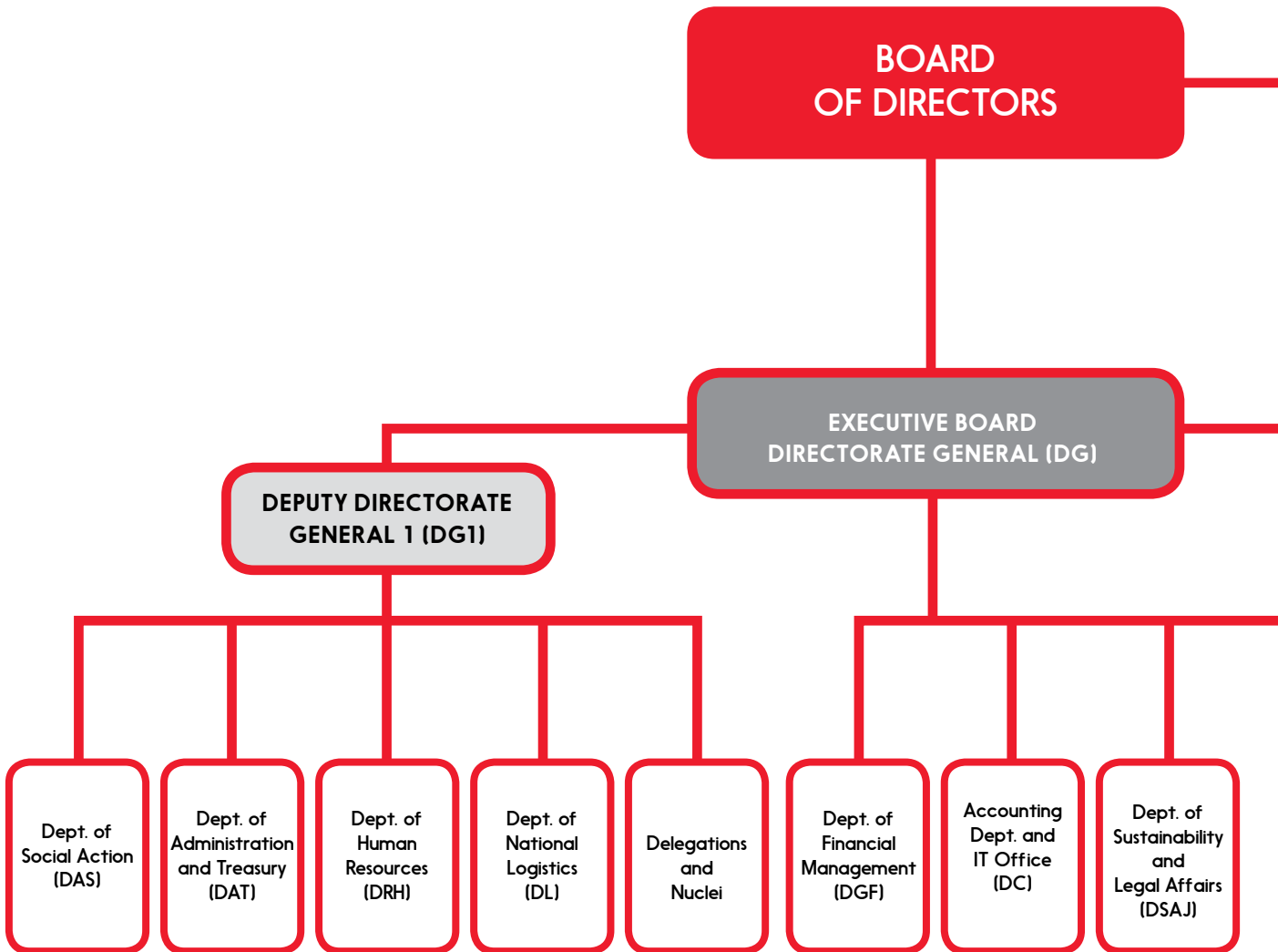


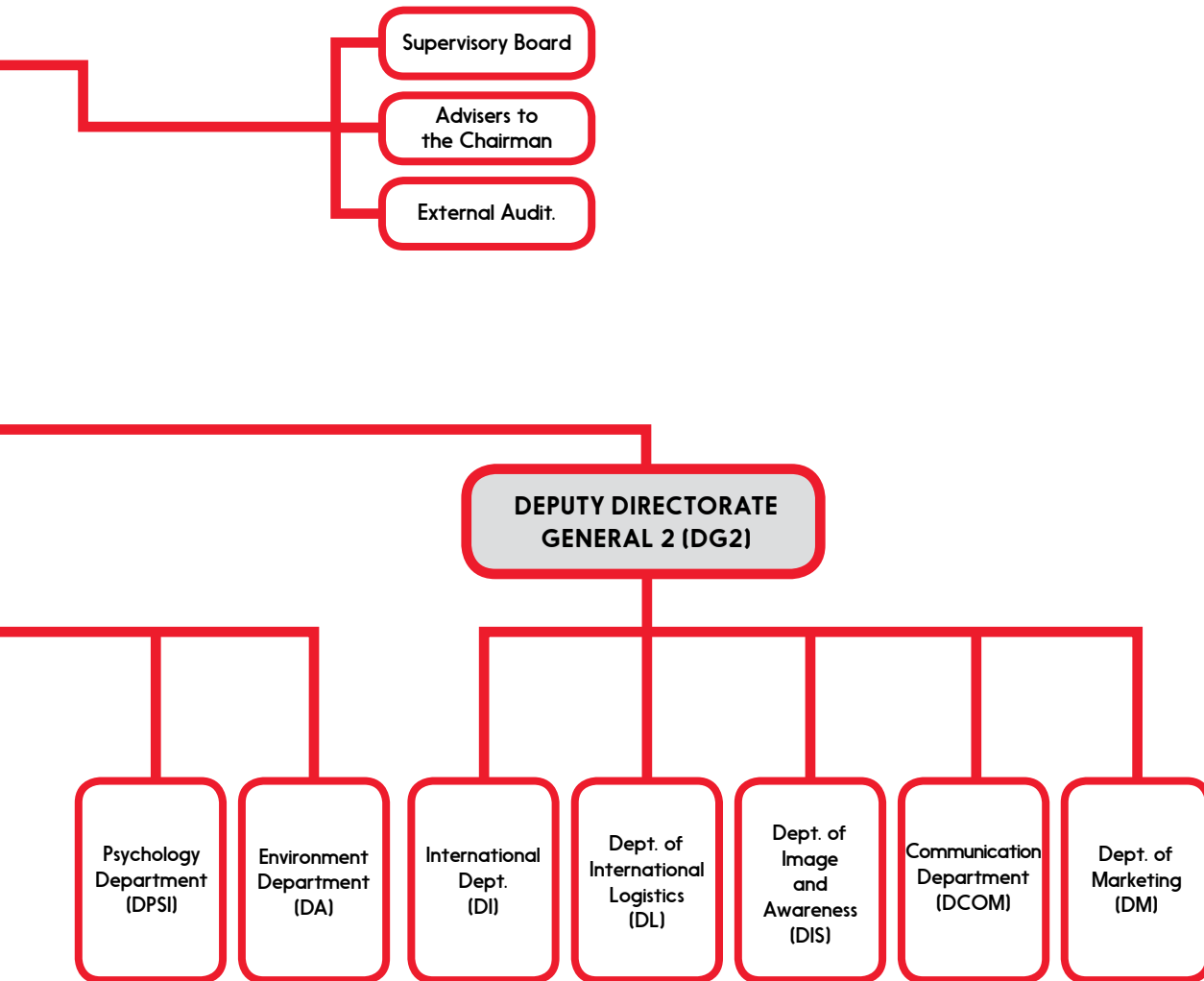
2

CHAPTER

ORGANISATIONAL STRUCTURE

ORGANISATIONAL STRUCTURE





2.1 HUMAN RESOURCES

EMPLOYEES

AMI can count on the dedication and commitment of 225 paid employees, 68% of whom have an open-ended contract. Of a total of 225 employees, 69% are women and 56% are aged between 31 and 50.



Type of Contract

Open-ended Contract	153
Fixed-Term Contract	31
Provision of Services	6
Professional Traineeships	7
Employment-Insertion Contracts	14
Other Employees	14

Age Group

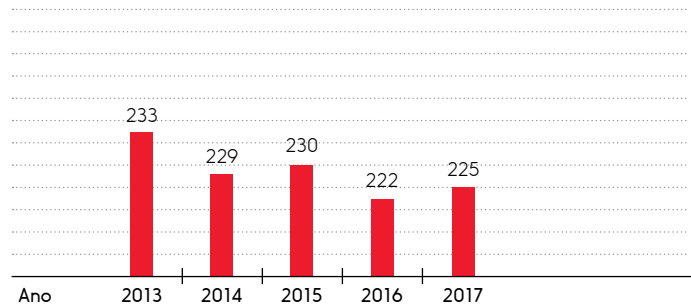
< 30 years old	28
31-40 years old	60
41-50 years old	61
> 51 years old	76

Training

Total no. of training hours	3189*
-----------------------------	-------

*See some of our partner training entities in 'Corporate Social Responsibility' on page 106

DEVELOPMENT OF THE TOTAL NUMBER OF EMPLOYEES



With regard to local staff **26 local professionals** were hired or subsidised.

LOCAL STAFF

Mission	No.	Type
Guinea-Bissau	19	Bolama: 1 cleaning assistant, 2 logistics staff, 3 security guards. Quinara: 1 cleaning assistant, 1 driver, 2 security guards, 1 accountant (part-time), 1 logistics officer, 1 data manager, 6 operational supervisors.
Senegal	7	3 security guards 1 tailor* * Full time 1 cook 2 logistics staff** **Assigned to the Solidarity Adventure projects during the week these are implemented.

Note: It should be noted that in the Quinara/Guinea-Bissau project, AMI also works with 208 community health workers who are not local staff hired by the AMI, but are local human resources that volunteer as members of the community and play a key role in the project. They receive monthly financial incentives guaranteed by AMI through the 'High Impact Interventions: Community Health in Quinara - Phase 2' project, co-financed by Unicef GB.

VOLUNTEERS

AMI enrolled **29 new international volunteers** available to leave on mission in 2017. In total, 11 doctors, 7 nurses and 11 people of other areas were enrolled. **99 field trips were carried out in 2017, as regards the exploratory, evaluation, project implementation or Solidarity Adventure missions, involving the following professionals:**

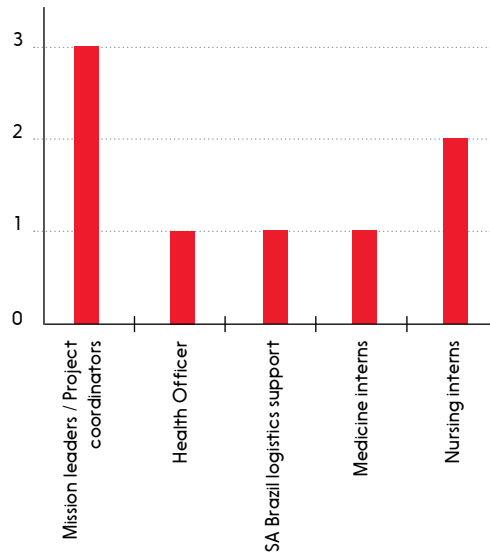
- **8 Expatriates** who took part in ongoing projects:
 - 3 project coordinators / heads of mission
 - 1 health manager
 - 1 trainee doctor
 - 2 trainee nurses
 - 1 logistics officer supporting Solidarity Adventure in Brazil

- **36 Solidarity Adventurers**

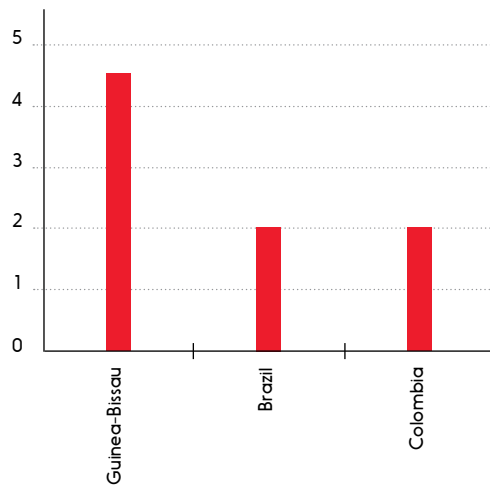
- **55 trips by supervisory staff** from the AMI head office on missions of exploration, assessment or project implementation.

More than 300 volunteers worked in AMI's social facilities and offices in Portugal in 2017. (support for general services, entertainment activities and events, awareness raising, medical and nursing support, technical support and teaching and training activities) in a wide range of areas. They also took part in different actions carried out by AMI or in which the institution was invited to take part.

EXPATRIATES SENT IN 2017



DISTRIBUTION OF EXPATRIATES BY COUNTRY IN 2017



TRAINEESHIPS

Number	Scope	Initiative
4	International	AMI/NBUP AMI/Move-te Mais
9	National	Academic traineeships in the social facilities and offices

Brazil



2.2 TRAINING AND RESEARCH

CERTIFIED TRAINING

AMI is a DGERT certified training body in the following areas: Literacy (080); Personal Development (090); Social Work and guidance (762); Health (729); Basic computer skills (482).

The Training Plan developed by AMI in 2017 included the projects indicated on the right.

ORGANISATIONAL MANAGEMENT AND CULTURE

1 people benefitted from this in-house training in 2017.

3 training courses were held and 40 people attended them, with an average of 13 attendees per session. About 12 hours of training were recorded in total, which translates into a total of 480 training hours.

The subjects covered were the impact of the positive attitude on social responses; photovoice: a new intervention methodology; assistance interview.

Started in 2006, this training project followed on the observation of the technical teams in the Centres and through evaluation meetings and

TRAINING

Project	Number of Trainees	Type of Training
"Organisational Management and Culture" (Unskilled and technical staff)	40	In-house
Training for International Volunteers (Emergency and General)	37	External and in-house
Basic First Aid Course	137	External and in-house
Training / Information and Awareness courses in social facilities in Portugal	> 300	External
Computer libraries to prevent IT exclusion	22	External

monitoring of the areas of training and social intervention. The programme content of the training courses took into account the need for personal skills development and refresher courses

under the scope of social work for the various members of the teams that took part in social intervention in the AMI Social Facilities and Projects.

TRAINING FOR INTERNATIONAL VOLUNTEERS

AMI organised two training courses for international volunteers in 2017 aimed at providing basic concepts for integration in emergency humanitarian action projects and introducing concepts on NGO intervention in humanitarian action and development cooperation, seeking to better prepare volunteers to integrate missions in the future.

Accordingly, the 4th edition of the International Volunteer Training Course (Emergency) was held in Lisbon on 12 and 13 January while the 12th International Volunteer Training Course (General) was held on 16 and 17 November in Lisbon, with 18 and 19 trainees respectively.

FIRST AID

12 Basic First Aid Courses were offered in 2017 (6 in Lisbon, 4 in Funchal and 2 in Coimbra) to 137 trainees, which also allowed for a total of EUR 6,720 to be raised.

ACADEMIC TRAINING Humanitarian Medicine at the Universidade de Lisboa Faculty of Medicine

Another edition of the "Humanitarian Medicine" subject was held at the Lisbon Faculty of Medicine in September 2017. These classes are taught by the AMI's chairman, Professor Fernando Nobre. The subject is optional for 3rd, 4th and 5th year medical students and is aimed at making these students aware of the problems and challenges

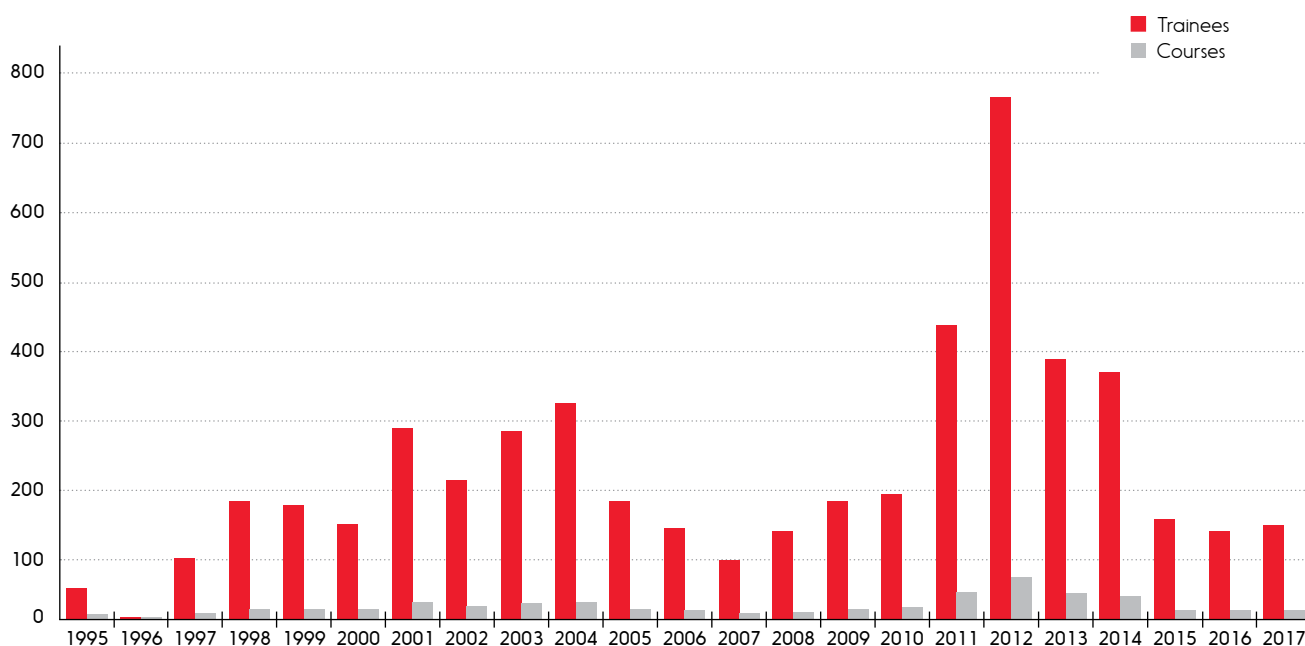
of practising medicine in the context of developing countries and in situations of humanitarian action.

37 students took the subject in 2017.

Humanitarian Project Cycle Management subject, at ISCSP

In May and June 2017, the "Humanitarian Project Cycle Management" subject was taught for a second year at the Higher Institute of Social and Political Sciences - ISCSP. This subject is taught by AMI trainers and is part of the Crisis and Humanitarian Action postgraduate course. 15 students took the subject.

FIRST AID COURSES



RESEARCH

AMI continues to support research, whenever requested, in the area of preparing master’s and doctoral theses in the field of development cooperation and humanitarian action and/or work and projects for bachelor’s degrees.

Research on domestic violence

In view of the importance of this subject, AMI carried out an investigation on the phenomenon of domestic violence with a view to perceive the image that people in a situation of poverty have of the phenomenon of domestic violence, in the universe of the AMI-supported population supported in mainland Portugal, in a psychosocial approach to the phenomenon. This study will be published in 2018.

PREPARING WORKS, PROJECTS AND THESES	
Theme	Scope of partnership
Nursing in Mission	Trends and Perspectives for Nursing Course Unit Bachelor’s degree in nursing at the Egas Moniz School of Health (Almada)
Health Education	Guidance for the project of two finalist students of the Bachelor’s Degree in Education Sciences of UMA - University of Madeira by the AMI Office in Funchal. The project, in the area of health education, namely the Humanization of spaces, procedures and relations, is carried out in a school, in a nursing home and in Funchal Prison. It will be publicly presented in June 2018.



“

AMI ACTS, AMI CHANGES,
AMI INTEGRATES.
BASICALLY, AMI IS
ALWAYS ON MISSION.”

CHAPTER 3
ACT
CHANGE
INTEGRATE

3.1 GLOBAL PROJECTS

AMI's focus continues to prioritize projects in partnership with local organizations.

AMI developed a total of **33 global projects** in 2017, of which 1 was with expatriate teams in the field (Guinea Bissau) and **32 PIPOL** (Global Projects in Partnership with Local Organisations), with 27 local organizations in 20 countries of the world, benefitting a total of 2,215,046 people.

The projects included in missions with expatriate teams (in Guinea-Bissau) directly benefited 11,689 people and indirectly 65,666 people, and the PIPOL benefitted at least 2,137,691 people, of which 98,269 directly and 2,039,422 indirectly.

GLOBAL PROJECTS

Region	No. of countries	Projects with local organisations	Projects with expatriate teams	Countries
Africa	11	14	1	Chad (1); Ghana (1); Madagascar (1); Mozambique (1); Niger (1); São Tomé and Príncipe (2); Senegal (1); Tanzania (1); Uganda (2); Senegal Solidarity Adventure (1); Guinea-Bissau Solidarity Adventure (1); Guinea-Bissau (2)
America	6	12	-	Brazil (1); Brazil Solidarity Adventure (1); Chile (3); Colombia (1); Ecuador (1); Haiti (4); Nicaragua (1)
Asia	3	6	-	Bangladesh (1); Malaysia (2); Sri Lanka (3)
Total	20	32	1	

AREAS OF ACTION

Health

Bangladesh
Brazil
Chad
Chile
Colombia
Ecuador
Guinea-Bissau
Haiti
Madagascar
Mozambique
Nicaragua
Senegal
Uganda
Tanzania

Poverty (Education/Nutrition)

Colombia
Ghana
Guinea-Bissau
Malaysia
Mozambique
Niger
São Tomé and Príncipe
Senegal
Sri Lanka
Zimbabwe

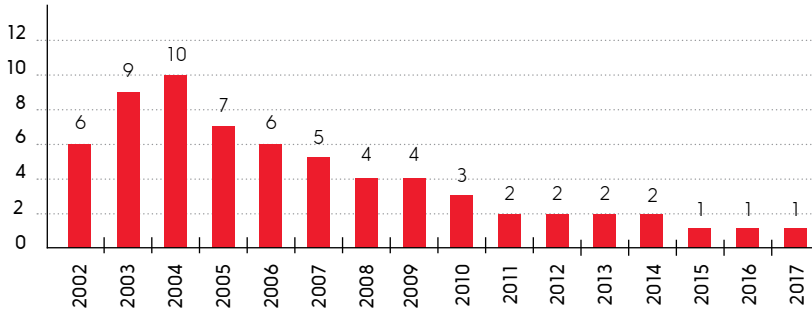
Civil Society (Associations)

Brazil
Guinea-Bissau
Haiti
São Tomé
Sri Lanka
Zimbabwe

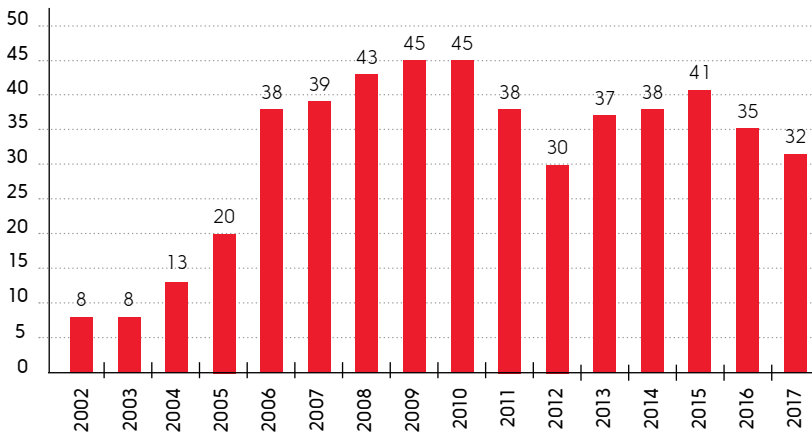
Environment

Guinea-Bissau
Tanzania

DEVELOPMENT MISSIONS IN THE LAST 15 YEARS



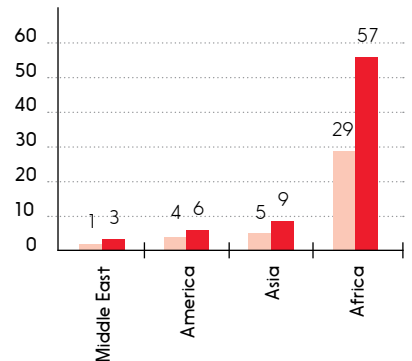
GLOBAL PROJECTS IN PARTNERSHIP WITH LOCAL NGOS (PIPOL) OVER THE LAST 15 YEARS



REQUESTS FOR ASSISTANCE, CONCEPT NOTES AND PROJECTS RECEIVED BY COUNTRY 2017

Geographic Area	No. of Requests for assistance	No. of Concept Notes /Projects Received
Africa	57	29
Asia	9	5
Latin America	6	4
Middle East	3	1
Total	75	39

FUNDING REQUESTS BY GEOGRAPHICAL AREA OF ORIGIN IN 2017



PARTNERSHIP REQUESTS

In addition to funding, AMI is an active donor who works with partner organisations to manage the project, from design to implementation and monitoring. The institution receives dozens of requests each year for project funding from local organisations in developing countries that request support and funding to implement projects in various areas such as health, nutrition and food security, education, water and sanitation, among others. 75 requests for assistance from local organisations were received in 2017, of which 39 have evolved to (or have already been presented as) a concept note or specific project proposal submitted to AMI for full or partial funding, broken down as shown on the left.

GUINEA-BISSAU



EXPLORATORY AND ASSESSMENT MISSIONS

54 trips to the field on exploratory and assessment missions were carried out in 2017, involving the participation of 22 AMI professionals in 14 countries on 3 continents (Africa, Asia and Latin America).

Bangladesh (3), **Brazil** (5), **Colombia** (3), **Ivory Coast** (2), **Guinea-Bissau** (9), **Malaysia** (2), **Malawi** (1), **Mozambique** (2), **Senegal** (11), **Sri Lanka** (3), **Turkey** (4), **Uganda** (5), **Vietnam** (2), **Zimbabwe** (2)

DEVELOPMENT MISSIONS WITH EXPATRIATE TEAMS

In the Quinara Health Region, **Guinea-Bissau** (made up of 6 health areas) the implementation of the project "High Impact Interventions: Community Health in Quinara 2014-2016" was completed in April 2017. In May, a new project cycle "High Impact Interventions: Community Health in Quinara - Phase 2" was initiated with the purpose of proceeding with the previous intervention. Both projects were co-funded by UNICEF. As part of the national health strategy in Guinea-Bissau, the intervention is aimed at facilitating the implementation of the community health aspect provided for in the POPEN (Operational Plan to implement High Impact Interventions for the Reduction of Infant and Maternal Morbidity and Mortality at National Level), as well as contributing to

strengthening the Advanced Strategy (with nurses making community visits) in the Quinara region, aimed at reducing infant and maternal mortality and morbidity in the region.

To this end, the work of close coordination with the community health workers proceeded, promoting adequate health practices in the communities, with mothers and children, and with the nurses from the health centres of the 6 health areas of the region and with the Regional Health Authority of Quinara.

The **general goal** of the Quinara - Phase 2 project is to "Help to provide health services in close proximity with pregnant women and children under 5 years of age in Quinara Health Region" and the specific goals are as follows: 1) Provide an Essential Kit of Materials and Medicines to each Trained Community Health Agent (ASC) for the Promotion of the 16 Essential Family Practices (PFE); 2) Promote Essential Family Practices (PFE), including prevention of diseases of epidemic potential, and promote

the Advanced Strategy in the communities of the Quinara Health Region; 3) Strengthen the health management capacity in the Quinara Health Region for the implementation of community health.

The main achievements to date already achieved are the fact that all 208 ASC in the region are trained in AIDI-C (Integrated Management of Childhood Illness - Community) and have the essential medicines and clinical materials. 2017 was marked by the implementation and consolidation of the set of healing practices at the community level, made available by the Community Health Agents to families in the region. Also of note is that **nurses regularly ensure that a package of basic health care is available to pregnant women and children in the communities.** This makes it possible to increase the availability and proximity of health services to the population, contributing to the reduction of maternal and child mortality in the region. AMI's intervention in community health in the Quinara region began in late May 2014 and will continue until mid-2019. It directly benefits about 2,955 pregnant women and 8,734 children under 5 years of age and, indirectly, approximately 65,666 inhabitants of the Quinara region.

The total budget for the current project is EUR 436,578, co-financed in almost 70% by UNICEF.

GLOBAL PROJECTS IN PARTNERSHIP WITH LOCAL NGOS (PIPOL)

PIPOLs are currently the main strategic axis of AMI's international intervention in order to empower, strengthen and ensure the local population does not move, and its action is aimed at providing partnerships for financing, joint action and sending expatriates to local organisations which are based in developing countries.

Since 1989, AMI has supported numerous projects through funding and joint management work to promote the role of local actors in order to strengthen

the role of local organisations by promoting development cooperation projects in various areas, preferably health, although other areas are also considered.

This strategy allows AMI to develop a sustainable and lasting intervention focused on development cooperation in many countries of Africa, Asia and Latin America.

AMI supported 32 projects implemented by 27 local organisations in 20 countries in 2017, of 3 geographical areas, **benefitting 2,215,046 people**, 98,269 of which directly and 2,039,422 indirectly.

INTERNATIONAL PROJECTS

Region	No. of countries	Projects with local organisations	Countries
Africa	11	14	Chad (1); Ghana (1); Madagascar (1); Mozambique (1); Niger (1); São Tomé and Príncipe (2); Senegal (1); Tanzania (1); Uganda (2); Senegal Solidarity Adventure (1); Guinea-Bissau Solidarity Adventure (1); Guinea-Bissau (1)
America	6	12	Brazil (1); Brazil Solidarity Adventure (1); Chile (3); Colombia (1); Ecuador (1); Haiti (4); Nicaragua (1)
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Total	20	32	

BANGLADESH



AMI has been working in Bangladesh since 2009, one of the countries most vulnerable to natural disasters and the effects of climate change, whose population is mostly living in extreme poverty. For this reason, AMI has been strategically partnered with DHARA (Development of Health & Agriculture Rehabilitation Advancement) for 8 years, working in the health area in the south-east of the country.

The partnership consists of funding projects, joint work to identify humanitarian needs, submitting applications to the European Union; besides, in 2014 it included the sending of an expatriate doctor who worked in the organisation's hospital.

Shyamnagar – Health

The current project entitled "Construction of a facility for training traditional birth attendants" aims to create a training school for traditional midwives in Shyamnagar to improve their skills in the delivery of health services. The school will operate in the same facilities as the hospital already built with AMI funding.

The project directly benefits 200 women from 40 villages and contributes to Sustainable Development Goal 3 (targets: 3.1; 3.2; 3.7 and 3.12).

It was started in May 2017 and is expected to end in April 2018. Its budget totals EUR 101,727, of which EUR 87,333 is funded by AMI.

BRAZIL



Brazil continues to be one of the countries with the greatest disparity in income distribution and poverty, although it stands out as one of the emerging economies in the world context. This is why AMI has kept its presence in the country since 1993 through the financing of local organisations, the holding of the Solidarity Adventure and also the regular sending of medical trainees.

Milagres – Health

The "Health, Education and Art: an Encounter with Citizenship" project plans to proceed with the work that has been

done by the Community Association of Miracles (ACOM) in partnership with AMI (since 2001), in the municipality of Milagres. It aims to guarantee health services in the specific areas of gynaecological and obstetric health, as well as geriatric health, in the Madre Rosa Gattorno Hospital and Maternity (HMMRG). At the same time, it is working with groups of activists in health promotion and adoption of healthy practices, spreading the message and raising awareness through artistic demonstrations.

The intervention has a 24-month duration and a budget of EUR 178,084, of which EUR 150,054 is funded by AMI.

It contributes to SDG 3 (targets 3.1, 3.2, 3.5, 3.7 and 3.8), 5 (target 5.6) and 17 (target 17.17).

In 2017, it was co-funded by the Solidarity Adventure project.

Milagres - Sending a trainee doctor

The sending of expatriates to Brazil continues to be an important action to strengthen the partnership between AMI and ACOM, considering that it enhances the quality of the health services provided by the partner to the population of the region.

Under the agreement with Associação Move-te Mais, AMI sent a trainee doctor for a 2-month period in 2017 and is scheduled to send a trainee doctor in 2018, still under the 2017 edition of the AMI/NBup Internship Programme. In general, the trainees develop training and awareness raising activities and also perform clinical practice to improve their technical skills.

Cajazeiras – Solidarity Economy

The "Training, production and sale in solidarity economy enterprises: an agroecological gender and technical-operative approach" project is being implemented by the Maria José Batista Lacerda Institute, with the support of AMI, in the municipality of Cajazeiras, Paraíba State.

In this region, there is still a lot of work to be done as regards the solidarity economy, particularly with regard to the financial planning of projects, the marketing process of products, the lack of motivation of potential entrepreneurs and lack of resources, among others. The purpose is, for this reason, to promote the sustainability of local organisations by empowering their members and providing tools to support production, as well as fostering community dynamism and gender equality.

48 members of working groups directly benefit and about 2,248 families residing in the area indirectly benefit from the project.

The aim is that at the end of the project the solidarity economy enterprises in the four communities are fully functioning, autonomously and sustainably, and that women's groups have acquired tools that allow them to improve production and sell their products.

The project has a 20-month duration, up to May 2018, and a total budget of EUR 19,312, with AMI supporting EUR 17,549.



CHAD



An AMI-supported project in southern Chad ended in 2017, after 4 years of partnership. The project was in a region where humanitarian needs are pressing, in an area marked by great instability under threat from terrorist groups like Boko Haram.

Lai Diocese – Health

The partnership with BELACD (Bureau d'Etudes de Liaison des Actions Caritatives et de Développement), in the Diocese of Lai and under the aegis of the Catholic Church, began after the exploratory mission in April 2013.

The "Support for the Dono Manga Hospital" project contributed to improving the health of the people in the Dono Manga Health District and its specific aim was to ensure the stocking and organisation of the Dono Manga Hospital pharmacies, which are run by BELACD. The activities consisted of acquiring medicine, taking pharmaceutical inventories, preparing studies of the profiles of the consumption of medicine at the hospital and the health centres, as well as holding training courses for pharmaceutical staff.

After the expected initial 3-year duration (2013-2016), this project was extended until July 2017. It directly benefitted the 10,389 patients of the Dono Manga hospital and, indirectly, 114,319 people living in the health district of Dono Manga.

The project was budgeted at EUR 121,577 and co-financed by the AMI with EUR 60,000.



CHILE



AMI has been present in Chile since 2000 with a health project in the Los Angeles area, 500 km from Santiago. Chile is one of the most stable and prosperous nations in South America. This Latin American country is multi-ethnic, with about 15 million people and a market economy with a strong external component, and where tourism is gaining momentum. There are, however, pockets of poverty and some non-existent sectors in the health area.

North region of Santiago do Chile – Health

A partnership was established with FAM - Fondation de Bienfaisance Auxilio Maltés in 2014, which built the only cen-

tre in Chile dedicated to rehabilitating and/or improving the quality of life of severe respiratory patients, since there are no other public or private actions aimed at promoting the rehabilitation of people suffering from lung diseases. The centre is located in the San José Hospital in a crowded area of the Chilean capital and receives patients from the northern sector covering about 650,000 inhabitants, mostly from low-income families and unemployed people.

The current project, entitled "Renforcement de la Réhabilitation dans le Centre Respiratoire Auxilio Maltés", aims at contributing to the reduction of the prevalence of complications resulting from respiratory diseases and, as a specific goal, to improve the availability and access to the rehabilitation centre's services, including home-based services. Under this project, 112 patients/month with respiratory diseases (and especially those dependent on oxygen) have their access to health services improved, with better treatment at the centre, available equipment, with trained technicians at the centre and management of improved infrastructure. In addition the project allows some patients to be able to rehabilitate at home, and the capacity to transport patients between their residence and the centre is being strengthened.

The project has a 40-month duration, running to December 2018, and a total budget of EUR 45,015, funded by AMI.

Santiago do Chile – Support for disabled people

AMI also co-financed the project "Training in technical aids with high technology and easy access for disabled people" developed by CETRAM (Corporación Centro de Transtornos del Movimiento). The overall goal of the project was to enable members of the rehabilitation teams and labour inclusion centres of the Santiago Metropolitan Region to develop their skills in terms of the evaluation and implementation of low-cost software and hardware technologies for the performance of disabled people. Specifically, it was intended to promote the correct and socio-culturally adapted use of low-cost technical aids and to facilitate a space for the exchange of experiences in the application of these technologies in the field of disabilities and inclusion.

This project included the creation of a social network platform for the aggregation, evaluation and dissemination of low-cost technological solutions to support the disabled; creation of a 3D laboratory with adapted computers and 3D printers; implementation of 5 training activities for staff and the users' carers that enabled the training of a group of 52 people in the use and evaluation of low cost technologies.

The project was originally scheduled to take place over one year (between 01/09/2015 and 31/06/2016), but it was extended to 2017. The total budget was EUR 24,335, of which EUR 15,000 was funded by AMI.

Santiago do Chile – Support and social inclusion for disabled people

Twenty percent of the Chilean adult population lives with some type of disability, almost half of which are cases of severe disability. The country does not, despite this reality, guarantee access to mechanisms for social protection of these people, who often do not have a family/social network, giving rise to situations of exclusion without any recognition by the State or society.

In this context CETRAM developed the project called "Vivienda en comunidad para personas con discapacidad y vulnerabilidad social" proposing to create a pilot social residence, which promotes access to care appropriate to the specificity of each disability and fosters the social inclusion of residents.

The project is supported by AMI, as well as the National Disability Service, and directly benefits 6 adults (aged over 21) with disability associated with a neurodegenerative disease, in a situation of dependency and who do not have any social and family network to support and care for them in their daily life.

This project started on 1 September 2017, with a 12-month duration and was funded by AMI in the amount of EUR 15,000 (corresponding to 15% of the total cost of the project).



COLOMBIA



Colombia, with a population of more than 27 million people, is an extremely unequal country in terms of development.

AMI's first intervention in the country dates back to 1998. AMI returned to the country in 2014, in partnership with Fundación Hogar Juvenil (FHJ), with whom AMI had already worked in 2000. Today, the partnership encompasses not only the funding of projects but also the sending of expatriates and interns and the submission of joint projects for institutional funding.

Cartagena – Child Nutrition

FHJ implements a child nutrition project with the support of AMI in the San Pedro Mártir neighbourhood, in the city of Cartagena de Indias.

The project "Un barullo por la Nutrición de la Primera Infancia en la Ciudad de Cartagena" started in July 2014 and runs until 2018, aiming to contribute to the strengthening of the nutrition of 400 children and their families.

The project has achieved different results: 400 children and their families and 15 teachers were trained in nutri-

tional education; 83% of the intended beneficiaries (400 children) were evaluated, and the parents and families were informed of the nutritional status of the children, thus nutritionally strengthening the population already served and providing a multidisciplinary follow-up to recover the 17% of malnourished beneficiaries who were identified from among the initial 83%; three campaigns of oral hygiene, deworming and hair lice were carried out, as well as workshops with pregnant and breast-feeding mothers.

This project, which contributed to MDG 1 in the fight against poverty and hunger, has a total budget of EUR 154,571, and AMI co-financing of EUR 60,000.

Cartagena – Sending Expatriates

The sending of expatriates to Colombia continues to be an important action, strengthening the partnership between AMI and FHJ, since it works on building the capacity and reinforcing the partner's skills.

Under the AMI - NBU Up Internship Programme, two nursing trainees were sent out in 2017. The various activities carried out included the review and preparation of the dossiers of the FHJ's beneficiary children, with an evaluation of their health and nutritional status.

ECUADOR



AMI features a partnership in Ecuador since 2013, with the International Centre for Zoonoses, the Ecuador Central University Biomedicine Centre in Quito and the Kuvim Centre for the Study of Tropical and Infectious diseases at the Hebrew University in Jerusalem, Israel.

Quito – Health (Leishmaniasis)

AMI is funding a research project on leishmaniasis, entitled "Integrated Control of Leishmaniasis in Ecuador", whose direct beneficiaries are about 10,000 people, of which 32-37% (3200-3700) are children aged under 14 years. In this project, researchers from the Ecuadorian academic world expect to diagnose and treat at least 1500 cases of cutaneous leishmaniasis and train about 45 health workers and a

similar number of workers in the area of basic sanitation in order to prevent the number of infections from growing (about 2500).

Partnerships have been established to date with health centres and information disseminated to communities in the geographical area between the locations of Mashpi, Milpe Km 91, Via al Progreso (Pedro Vicente Maldonado) and Puerto Rico Km 147, 68 patients with cutaneous leishmaniasis and 172 patients with other skin diseases were

diagnosed, examined and treated, and several presentations and academic publications were made on this subject.

This intervention contributes to MDG 6 – Fighting HIV/AIDS, malaria and other diseases.

The project had an initial 3-year duration (from 2013 to 2016) and it was extended to 2018. It has a total budget of EUR 188,472, with AMI co-funding EUR 46,115.

GHANA



AMI has been present in Ghana since 2013, a country that also features widespread poverty. The Cape Coast economy in the south of the country operates mostly through the informal sector, with the exception of educational institutions and public sector authorities. Its society is composed mostly of single-parent families, with mothers being, in most cases, responsible for the family's livelihood. Children and adolescents are often abandoned if the family cannot afford to keep them.

Cape Coast

– Professional integration

The "Continuing Skills Acquisition Project for the People of Cape Coast" project aims at reinforcing the intervention already begun in the framework of the partnership established between AMI and the Samaria Gospel of Love Mission (SGLM), improving the professional skills of high-risk groups - such as street children - with the end purpose of their professional integration. Training in football, sewing and music (piano, guitar and drums) are given to about 140 children and youth.

The project has a 2-year duration, until 2018, and is fully funded by AMI in the amount of EUR 30,048.

GUINEA-BISSAU



In addition to the mission with expatriate teams in Buba (Quinara), AMI remains active in the Bolama Health Region on the Bijagós Archipelago, through a partnership with local organisations in projects to promote the development of the region and also through the implementation of the Solidarity Adventure project.

Bolama – Community Radio

The population of Bolama is mainly illiterate, and so oral communication is favoured. The fact that there is no local media directed to such diverse and specific realities, generates limitations of various kinds, with negative consequences on the aspirations and legitimate rights of these populations.

This project to create a Community

Radio, called Pro-Bolama, intends to contribute to reduce the great difficulties and limitations in terms of information of the masses and to lay the foundations for active participation of the residents in the activities and decision-making that interfere with their life and that of their communities.

The radio, once installed and functional, will provide a means of communication par excellence, but also provide information and the training of communities and between communities, being a leading driver of broadcasting and dissemination of information that is particularly important to the daily activities of rural life.

Thus, the project aims to develop a

more informed and aware community in the Bolama Region and provide a means of mass communication, placed at the service of local and inclusive development in the Bolama Region, benefitting the 10,900 inhabitants of the Bolama Health Region.

The intervention intends to set up a community radio station built and operating in Bolama; human resources properly trained and prepared to give impetus to the radio; access to a means of communication and dissemination of information that is of public and community interest; the involvement of partners, institutions and local communities and the recognition of community radio as a catalyst for the local and inclusive development of the Bolama Region.

The project aims to contribute to SDG 4 and 9. It started in March 2017 and is expected to end in April 2018.

It has a total budget of EUR 49,278.33, of which EUR 16,963.85 is funded by AMI, partially co-financed by the Solidarity Adventure organised by AMI in November 2017 and by Biscana.

Bolama – Other support

The "Nô Cunsi Riqueza de Nô Terra Pa Nô Protegel – Phosphate / Farim Mining" project implemented by the ADER/LEGA Organisation ((Regional Development Association) in Bolama Island, organised a study visit to the Farim phosphate mine. The purpose was to alert young people to the dangers of intensive exploitation of natural resources and to raise awareness of the importance of responsible consumption and production of these resources and of the importance of ecosystems for human development, fostering a change in attitudes and awareness about the danger of environmental degradation. The direct beneficiaries of this project were 30 young students from Bolama who undertook a 4-day study and research visit to the Farim phos-

phate mine, during which they carried out activities related to environmental protection, attended a lecture on "The Origin, Importance and Usefulness of Phosphate". They also visited phosphate prospecting in Salquenhe and meetings were held with other local associations. The expected results were achieved as 30 young people were made aware and informed of the advantages of environmental protection, were trained as community environmentalists, aware and concerned about their environment and environmental education. The project had a total cost of EUR 2,516.17, and AMI funded EUR 1,388.05. It contributed to SDG 4, 12 and 13.

HAITI

Haiti is a country very vulnerable to natural disasters due to its geographic location, such as the terrible earthquake that devastated the country in 2010 or Hurricane Matthew in late 2016.

AMI's work in Haiti began in 2009, a few months before the earthquake occurred. For more than a year, between 2010 and 2011, AMI kept an emergency mission with health teams on the ground and initiated a set of funding partnerships with Haitian organisations, which are still running today.

Since 2009 and up to the end of 2017, AMI invested EUR 1,061,436.00 in Haiti, in humanitarian action and development cooperation.

Port-au-Prince

– Emergency health assistance

Haiti, following Hurricane Matthew, particularly in the department of Grand Anse where the AMI partner organization Les Centres pour le Développement et la Santé (CDS) operates, faced problems of various kinds due to the extensive damage caused by the hurricane: loss of human lives, destroyed crops and consequent shortage of available food and damaged infrastructures.

Hence, the project called "Réponse humanitaire Post Matthew en faveur de PVVIHs, vieillards et handicapés de la ville de Jérémie" implemented by the organisation with AMI funding, provided relief to vulnerable groups living with HIV; elderly people and disabled people through the delivery of hygiene kits, psychosocial support to avoid mental disorders and provision of money to meet nutritional and other needs during the months of the initiative.



The project started in January 2017 and will continue until 2018. The budget is EUR 27,750, of which EUR 15,000 is funded by AMI.

Port-au-Prince – Emergency aid

The Grand Sud region, where another AMI partner, Refraka, works, was heavily affected by Hurricane Matthew, with destruction of crops, livestock and commerce. More than 175,000 people stayed in 224 temporary shelters after losing their homes.

The «Intervention urgente en solidarité avec les animatrices et les radios communautaires dans le grand sud» project

implemented by the Haitian organisation REFRAKA, which manages a network of community radio stations spread throughout the country, consisted of the distribution of 50 food kits in the area of the Grand Sud, as well as training in agricultural production techniques in the post-disaster period and raising awareness of the spread of infectious diseases, through twelve radio broadcasts. The project, with a budget of EUR 20,000, lasted approximately 3 months between October 2016 and January 2017, and was funded in the amount of EUR 15,000 by AMI.



La Saline (Port-au-Prince) – Health

The partnership with the Haitian organisation CDS (Centres pour le Développement et la Santé) started 6 years ago, which manages a set of health centres and infrastructures in the most critical districts of the city of Port-au-Prince.

One of the actions that had already been supported by AMI in 2011/13 consisted of a community health programme in the La Saline area, with a community proximity approach by community health workers visiting people at their homes and with a health prevention strategy which relied on the involvement of community leaders and influential people.

CDS resumed the community health programme in 2016, after a few years of suspension, called "Renforcement du Programme d'Intervention Communautaire à la Saline", which aims at improving health responses in La Saline by implementing appropriate community structures for families to provide services such as weighing children under 5 years of age, vaccination, distribution of vitamin A, among others.

The priority target groups are children aged under 5 years and women of childbearing age, including pregnant women.

The project lasted for 1 year, until September 2017, but ended up being extended until 2018, and is still ongoing. It has a budget of EUR 73,498 with AMI funding EUR 13,300.

Port-au-Prince – Gender equality

REFRAKA, a network of radios with 27 associated stations throughout the country, implemented, with the support of AMI, a project entitled "La participation active de femmes comme actrices et communicatrices sociales dans les radios communautaires" aimed at working on the promotion of gender equality through community radios. The project, which lasted 3 years - 2014 to 2017 - contributed to the empowerment of women and young people in all parts of the country, since 12 years after its establishment, the network was present in 9 of the 10 departments of Haiti, with 27 associated stations.

The funding from AMI amounted to EUR 56,318.

MADAGASCAR



The economy of Madagascar is traditionally based on the cultivation of rice, coffee, vanilla and cloves. However, despite being a natural resources-rich country and having a tourism industry boosted by its unique environment, the country is still one of the poorest in the world and heavily dependent on foreign aid.

For this reason, AMI's intervention in Madagascar began in 2014, through a partnership with Change Onlus.

Andasibe - Ampefy – Health

The project "Installation du système de distribution des gaz chirurgicaux dans le service de chirurgie et formation du personnel préposé au service auprès du Centre Sanitaire St. Paul d' Ampefy-Andasibe" which was developed by Change Onlus Madagascar in partnership with AMI, was completed.

AMI's funding of the project allowed the hospital's surgical suite to be equipped with a surgical gas system, and the surgery service is now fully functional. Under the project, two local nurses were trained to ensure the correct use of the equipment.

Since the installation of the equipment, it has been possible to perform ophthalmologic surgeries and to reduce deaths and severe post-traumatic sequelae by 30% due to the adequate operation of the surgery block and the increase in the number of small routine surgeries in the hospital.

The project had a 4-month duration, between November 2016 and March 2017, and a total budget of EUR 28,257, with AMI co-funding EUR 14,656.

MALAYSIA



In disadvantaged regions of Malaysia and other South-east Asian countries (notably the Philippines, Cambodia, Myanmar, Indonesia and Thailand) there is a significant number of communities in which children do not have access to primary schooling, either because of insufficient educational facilities or it is difficult for them to get to the schools. Education is not considered a priority in most of these communities and many children have a low level of education, and difficulties with arithmetic and literacy. It is necessary to provide children with a learning environment conducive to reasoning and problem solving, guided by suitably trained teachers, in order for these difficulties to be overcome.

The organisation Dignity for Children works to benefit refugee children in Malaysia and it has built a school in the outskirts of Kuala Lumpur that provides schooling to children aged from 2 to 18 years.

Kuala Lumpur – **Teacher Training**

The "Empowering Community Teachers through Training" project implemented by the Malaysian organisation Dignity for Children, aims to prepare 45 teachers who are teaching in the districts of Sabah and Sarawak in Malaysia, as well as in Myanmar, Cambodia, the Philippines, Indonesia and Thailand. It provides them with a set of skills and techniques following the Montessori methodology, enabling them to respond adequately to the learning challenges of children from different contexts and to promote the development of their potential.

The project, which started in 2017, has a 6-month duration with AMI funding EUR 15,026.

MOZAMBIQUE



AMI's work in Mozambique dates back to the civil war and has been marked by several humanitarian aid missions to war victims in Ressano Garcia, Nampula, Tete, Sofala and Zambézia; later its work has helped with the floods that plague the south of the country every year. Since then, it has been involved in the areas of health and nutrition through its support for local organisations.

Nampula and Cabo Delgado Provinces – Drinking water and basic sanitation

Due to the water shortages in northern Mozambique, children, especially girls, often fail to go to school because they have to go and fetch water from rivers. Ensuring a water supply in schools, by trapping rainwater from the roofs and channelling it through gutters to 5000-litre deposits minimizes the problem, giving students and parents greater motivation to fulfil their homework. In addition, access to water in schools allows children to drink water and deal with basic hygiene issues such as hand washing, with much lower health risks.

The project, implemented by the HELPO Organisation with the support of AMI and entitled "Water supply to primary and pre-primary schools in northern Mozambique" consists of installing 12 Storm Water Use Systems (SAAP) in

primary schools, community schools, a children's activity centre and a day centre where there are serious water supply problems. During the first year of activity, the following results were achieved: at Matibane Primary School, the SAAP was installed at the beginning of the school year and the percentage of dropouts was 3%, quite a bit lower than the 8% the previous year. Thanks to the tanks, it was possible to start the school lunch project in this school, which allowed it to improve its performance. At the Impire Primary School and Micolene Community Infants School, SAAP was installed very near the end of the school year.

The project has a total budget of EUR 54,903.75, with AMI funding EUR 41,177.81 and it is being implemented over 4 years, until 2018, with the installation of 3 SAAPs per year expected.

NICARAGUA



Given the consequences of dictatorship, civil war and natural disasters, Nicaragua is one of the poorest countries in the Western Hemisphere, which has led AMI to support projects of local organisations in the country since 2014.

Prinzapolka Middle Basin – Maternal and Child Health

AMI's partnership with Acción Médica Cristiana (AMC) began in 2014 with the implementation of the project to Strengthen Traditional Midwives in eight communities of the Prinzapolka middle basin. This project lasted eight months and achieved good results, with no mothers dying in the region. However, the need to strengthen care for newborns and coordination with the Ministry of Health was observed. A project was approved for this reason, to expand the number of communities and midwives trained and equipped to expand the coverage and the target population. The project ensured the training of 40 midwives in the middle basin of Prinzapolka, with the distribution of training material, and their articulation with the community-level health system.

It was implemented between December 2015 and August 2017. The total budget amounted to EUR 28,212.73, of which EUR 20,000 was funded by AMI.

NIGER

Gounti-Koira Village, Tillabéry – Support for the slave population

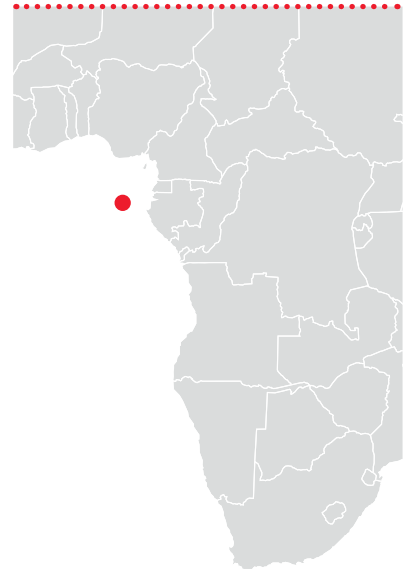
Slavery still exists in some parts of the world in the 21st century, one of which is in Niger. The families who served the lords in the village of Gounti-Koira, lost the properties that were theirs by right, due to their origins.

The "Appui au développement socioéconomique des populations du village de Gountikoira Commune rurale de Kouré - Département de Kollo - Région de Tillabéry" project implemented by the TIMIDRIA Association (Fraternité-Egalité-Travail) aims to eradicate the difficulties caused by this situation through a borehole, the construction of a permanent school, purchase of land and legalisation as the property of the families of the village for agricultural purposes and consequent means of subsistence.

It has a 3-year duration, from January 2017 to December 2019 and 100% AMI funding in the amount of EUR 59,471.



SÃO TOMÉ AND PRÍNCIPE



After the end of the mission with expatriates in 2013, AMI has carried on its intervention in the country with the financing of projects of local organisations.

Caué District – Raising livestock and generating income

Established in the framework of the last AMI project cycle with expatriate teams, which took place between 2011 and 2013, during which civic development was worked on and a group of young people were formed into an organisation with legal status, Associação Solidária do Cão Grande (ASCG), headquartered in the community of Porto Alegre, 96km from the capital. This organisation carries out income-generating activities following a social business model, such as raising and slaughtering animals and selling eggs.

The "Porto de Partida" project, which began in December 2013, was developed throughout the district of Caué and had as its general goal to help reduce poverty in the district, improve health conditions and promote literacy in health areas and clean up the environment. Accordingly, the project created opportunities to implement actions that promote local development through the application of 50%

of the profit from the already established income generating activity. In addition to the management of the business itself, the project allowed for health education activities, raising awareness on alcoholism, cleaning up the environment and support for the elderly in the district.

The direct beneficiaries of the action were 6 members of the association, 15 associate members and 5 elderly people of the Lar de Malanza home, and indirectly the 7,000 inhabitants of Caué district.

The project started in 2013 and was extended to 2017. It had a total budget of EUR 32,737.05 and was funded by AMI in EUR 27,569.63.

São Tomé City – Social Welfare Support

The partnership with the Associação dos Amigos do Sagrado Coração de Jesus Association (ASCOJES), which provides support to those most in need, particularly children, disabled

and elderly people living in the capital city, who are left with no assistance whatsoever, began in 2014.

The general goal of the "Institutional support to the Fraternity Centre" project is to help improve the conditions of care and hosting of the elderly and disabled people in a situation of vulnerability in the city of São Tomé. Its aim is to build the space that will allow the day centre to operate, directly benefitting 98 deprived elderly and disabled people supported by the institution, and indirectly benefitting their families, estimated at 500 people.

The project lasts for 28 months, starting in October 2015 and ending in January 2018. It has a total budget of EUR 22,850, of which EUR 19,850 is funded by AMI.

SENEGAL



AMI's work in Senegal dates back to 1996, with support for local development projects, especially in the health field, in the Réfane region, developed by the APROSOR organisation. This organisation was also the partner of excellence for the organisation of the first Solidarity Adventure in 2007 (there have already been 16 editions of Solidarity Adventure in the country), which would later be replicated in Guinea Bissau and Brazil.

Réfane – Health

The "Rehabilitation of the Néorane Health Post" project, coordinated locally by APROSOR, renovated this community's Health Post, in order to ensure it remained in operation. With a health commission very committed to developing the infrastructure, through inclusive management and the good use of the scarce resources, this Health Post

serves four villages with about 250 families, the direct beneficiaries being 10,000 inhabitants of Néorane - these being 5,100 women and 4,900 men. The project directly benefited 10,000 inhabitants of Néorane, of which 5,100 were women and 4,900 men and had a budget of EUR 4,098 that was funded by the adventurers.

Diourbel, Bambey – Food Insecurity

In some areas of Senegal, land is becoming increasingly poorer, with agricultural production and food security declining, contributing to the increased migration of young people and women. The monitoring of the situation between 2011 and 2016 made it possible to perceive that families live, in the majority of cases, in situations of food insecurity. Production does not cover food needs, incomes have dropped, and

children's health and education needs are not fully covered. The solution to these problems involves working on soil regeneration, access to productive resources and capacity building, as well as increasing agricultural and livestock production, reducing the domestic burden of women and ensuring young people and women stay on their land. The purpose of the Union Régionale des Associations Paysannes de Diourbel (URAPD) organisation implemented the "PLCIA - Projet de Lutte contre l'Insécurité Alimentaire" project is to contribute to the improvement of the food security of 100 family farms in 18 villages in three communities of the department of Bambey.

The aim is that at the end of the project the family farms, URAPD members, have access to the factors of production and implement agro-ecological practices (biogas and organic fertilizers); that local production is valued and the results of the project are followed up, capitalised on and disseminated.

This is a 2-year project, between July 2017 and July 2019, with a budget of EUR 114,915, of which EUR 30,000 is funded by AMI.

SRI LANKA



Trincomalee

– Support for the community of Portuguese descendants

In the east of the country, the Burgher Portuguese descendants community is socially and economically deprived, with economic sustenance needs and not benefitting from government aid or aid from other organisations. There is a significant number of families whose income comes from professional activities that are economically unreliable and associated with greater risk, with subsequent generations tending to follow the family tradition.

The Burgher community is also composed of a group of widows who lost their husbands due to the military conflict that lasted until 2009. These women are in a particularly fragile situation and are not covered by any social support. In this context, AMI is supporting the "Multi-purpose project to support the Burgher Community in Trincomalee" implemented by the Trincomalee Burgher Welfare Association.

The purpose of this intervention is to provide financial support to the families

of students and to guide parents and students; provide financial assistance to widows in the Burgher community so that they can purchase hygiene goods and nutritious food; train a group of young women in the dressmaking field; promote the customs of the Burgher community through dance and language classes; train and empower community leaders.

This project will directly benefit 68 members of the community (distributed among the support groups for widows, school support, dance, youth group and vocational training), indirectly reaching 788 people in the community.

This support began in 2017 with a 24-month duration with AMI funding EUR 20,000.

Batticaloa

– Education of children and young people of the Burgher Portuguese descendants community

Widely represented in the towns of Batticaloa, Eravur and Valaichenai, the Burgher community of Portuguese descendants has great difficulties in meeting the school expenses of their children, which leads to a high dropout rate.

In view of this situation, AMI started a partnership with the Burgher Cultural Union (BCU) in 2017 with the implementation of the "Educating children & youth in Burgher Community" project. The BCU works with vulnerable families in order to improve the level of education of the Burgher community and

to enable young people to enter the labour market and find new and better opportunities. The direct beneficiaries of this project are 30 children attending 9th, 10th and 11th year of schooling and 30 young people in the community. The project includes activities such as parent awareness sessions on the importance of school education; sharing sessions between parents of school-going children and parents of children in the target group and sharing sessions between school-going children and children of the target group; economic support for the acquisition of school material; pedagogical support in preparation for the general final exam; skills development sessions and study habits; educational sessions on opportunities for the future of children; vocational guidance and vocational training for young people; business development training aimed at two young people from the community, with guidance in choosing a business area and financial support for project implementation. This project started on 1 October 2017, with a 36-month duration with AMI funding EUR 30,000.

Colombo

– Social support for children and young people at risk

The partnership with the Centre for Society and Religion has been ongoing since 2007, with the main goal being to improve living conditions in the slums of the country's capital, where communities are affected by risky practices such as consumption of addictive substances, forced prostitution and compulsive gambling, with children being the most vulnerable and exposed to these problems.

The "Enhancing the quality of life of children and adults in two marginalized urban communities 2017-2018" project will continue two previous interventions (2013-2014, 2015-2017) with the same community of two "shanty town areas" of Colombo. The purpose of this intervention is to help children and adults in these neighbourhoods improve their living standards through access to education, health and nutrition. It is intended that a group of 60 children be able to receive school support and access to adequate food and that a group of 70 adults be trained to provide better living conditions for their families. This project started in August 2017 with a 12-month duration with AMI funding EUR 17,631.



UGANDA



Although Uganda is becoming a country with some stability and prosperity, Uganda still has considerable weaknesses such as high infant mortality rates. AMI's presence in the country began in 2013.

Buikwe District - Child Health

Given the high infant mortality rate in Uganda, AMI decided to continue its partnership with MCODE to implement the "Improving Maternal Health in Uganda Rural Regions" project in a country where more than 200,000 children die every year from cholera, typhoid, malaria and measles.

MCODE has implemented the project "Strengthening Community Hygiene and Improved Child Health in Buikwe" to combat and reduce child mortality in rural areas where access to health care and information services is limited, directly benefitting 500 families. With the aim of contributing to the construction of healthy communities in the rural areas of Buikwe District, the project has made it possible to strengthen access to drinking water by repairing and building two water sources; distribution of 14,000 water purification tablets and 100 drinking containers; construction of 400 hand washing devices and the establishment of two management committees. This action improved and strengthened community hygiene through partnerships between community health promoters and trainers (100 mosquito nets distributed, 23

pregnant women referred to the community health system and 25 mother's kits distributed, 217 children were vaccinated, 2000 children received deworming treatment, 150 people were trained in sustainable nutrition, 200 kg of seeds were distributed).

The project had an initial 1-year duration, until 2016, but was extended until 2017. It had a budget of EUR 20,923 and was co-funded by AMI in EUR 15,000.

Wakiso district – Health

The Action for Disadvantaged People organisation (ACDIPE) has been implementing a new project since 2015, supported by AMI, which aims to reduce the number of new HIV infections by addressing the root causes of this disease and increasing the care for families affected by the virus. The integrated approach has increased access to and the use of HIV prevention services through awareness-raising, counselling and screening, prevention of mother-to-child transmission, male circumcision, and promotion of references and programmes about HIV in schools.

The project also aimed to improve the entrepreneurial/business capacities of 35 families infected and/or affected by HIV/AIDS and to support them in establishing income-generating activities, an objective that has been met and is still being replicated today.

The project had an initial 1-year duration (up to May 2016) and it was extended to 2017. It has a total budget of EUR 16,321, with AMI co-funding EUR 15,000.

TANZANIA



Rufiji – Mafia Seascope

– Health

The aim of the Sea Sense project called "Waste to Better Health in the Rufiji-Mafia Seascope" was to help to reduce the environmental degradation and human health threats caused by bad waste management practices and to facilitate the adoption of effective waste management practices in fishing communities in the Rufiji - Mafia Seascope, for the benefit of human health and for the conservation of marine biodiversity. It sought to promote good environmental management through activities related to pollution control, waste management and environmental education to change civil society's behaviour, reducing threats to human health and creating more resilient communities.

To achieve this, awareness was raised about waste management among 120 students in 3 secondary schools and also 25 primary school students; 45 community activists were trained to perform environmental education in their villages; 4500 citizens of the coastal zones were involved in the application of good waste management practices, among other activities. This action directly benefitted 5,280 people and 7,500 people indirectly. The project began in 2016 and was implemented until 2017 and it had a total budget of EUR 40,273, with AMI funding EUR 15,000.

The Rufiji - Mafia Seascope in central Tanzania is rich in marine biodiversity and is a spot that supports one of the largest coastal fishing activities in the country. However, fishing-based livelihoods are increasingly threatened by poor management of the marine environment, since solid waste is often dumped on local beaches and waterways, threatening human health and the ecosystems themselves on which the fishing communities depend.

ZIMBABWE



Mhondoro, Mutoko and Wedza – Integration of disabled people

People with physical and mental disabilities are subject to a number of exclusion factors in Zimbabwe, which leads them to live in isolation, abandoned, ignored and stigmatized by the general population. This, consequently, leads to a high rate of unemployment and often causing them to resort to begging.

The main aim of the "Empowerment of disabled people with knowledge and skills for social inclusion" project implemented by the Ruvarashe Trust organisation is to empower disabled people by acquiring knowledge and skills in the areas of sewing, shoe repair and sustainable family-based farming (raising chickens and goats and vegetable gardens for self-subsistence). The intervention is carried out in Harare province, with 200 direct beneficiaries receiving follow-up and home visits as direct beneficiaries; support in the development of income-generating projects in the area of sustainable family-based agriculture (60 people) and in the area of sewing and shoe repairs (25 people).

This project started in March 2017 and had a 12-month duration, with a budget totalling EUR 31,428 with AMI co-funding EUR 15,000.

PARTNERSHIPS WITH OTHER INSTITUTIONS

Partnership in "BIG MIG" Research and Development Project

AMI took part as a user in the "BIG MIG" project, following an invitation from the GMV Innovating Solutions company. The project initially aimed to identify users' needs and define requirements for a system/services to be designed under the project, which involves the monitoring of population movements in real time (as in the case of large movements of displaced persons and refugees).

The project was implemented in a consortium and funded by the European Space Agency. International organisations such as the European Union Satellite Centre, the European Border Guard and Coastal Agency and the International Organisation for Migration were interviewed, among others, as part of the project.

Partnership with the GNR Health Centre

Under the scope of the protocol established with the GNR Health Centre in 2017, 17 traveller's consultations were held. Since the partnership began in 2009, there have been 185 beginning and end of mission consultations.

3.2 PROJECTS IN PORTUGAL

3.2.1 DOMESTIC SOCIAL ACTION PROJECTS

Joaquim (fictitious name) is a 28-year-old ex-prisoner, accompanied by social support and the employment hub of the Porta Amiga Centre in Funchal. Born into a dysfunctional family, Joaquim lived in several foster institutions in the Autonomous Region of Madeira and on mainland Portugal. He began to commit crimes from a very young age, which eventually resulted in a four year prison sentence. One day after his release, Joaquim sought support at the Porta Amiga Centre in Funchal, to find accommodation. As room rent prices were above his income, and while the social security allowance application process was streamlined in conjunction with Social Security, we were able to secure payment for a few days of accommodation through the Fund for Social Development and Promotion. In return, a society insertion agreement was drawn up so that Joaquim might begin to attend the activities of the Porta Amiga Centre and, at the same time, social support was provided to meet his basic needs (food, hygiene products, bedding, underwear). After this process, Joaquim enrolled in the employment hub, receiving guidance on the preparation of his CV and requesting documents from several government offices (Institute of Employment, Tax Administration and Parish Council), discovering that some had to be paid for, for which he had our support. We also helped with applications for some projects that arose from the Municipal Training Programme and Occupation in a Work Context. Despite a history marked by poverty and social exclusion, Joaquim left prison determined to change his life. Two weeks after his release, he found a job in a construction company, where he continues to work and has earned an open-ended employment contract. At Christmas time, Joaquim had a holiday and he came to the centre to thank us. He has shown that he is well, committed, and willing to continue working and improving his life.

The life story of one among many other AMI beneficiaries

We work with people and, therefore, our work cannot be reduced to statistical numbers. We respect the time and the specificity of the life history of each beneficiary, trying to find the answers most appropriate to their situation. This is the only way to help improve the lives of those who seek our support.

AMI currently has 15 social welfare facilities and response units that are divided among 9 Porta Amiga Centres, 2 Temporary Accommodation Centres, 1 food reception centre, 2 night shelters, 2 street teams and 1 home support team, which provide more than 36

social services (e.g. social care/support, employment support, etc.) throughout the country.

AMI supported 10,359 people in 2017

Since 1994, when the first Porta Amiga Centre was opened, more than 70,000 people in situations of poverty and social exclusion have been supported in Portugal. In 2017, the number of people who benefitted from direct social support from AMI fell 12% from the previous year, while 2,094 people sought AMI's

social support for the first time (20% of the total population).

There is a perception that many people who used AMI for the first time during the peak of the social-economic crisis will have been able to improve their situation and stop using social support, while people who were already vulnerable before the crisis and who were already attending our services, maintain this condition, embodying the phenomenon of persistent poverty, which refers to the structural nature of poverty.

On the other hand, the emergence of new social institutions and the strengthening of networking have contributed to boost existing resources and reduce duplication of responses, allowing a greater diversity of support to the population.

Finally, since food distribution is one of the services most sought after by the beneficiaries, due to the absence of the FEAC and its replacement by a new programme organised in a very different way from previous programmes, food distribution in AMI's social facilities was severely restricted.

It should be noted, however, that the reduction in the number of people supported enables more detailed, attentive and specific monitoring of the situation of each beneficiary.

EMERGENCY INTERVENTION

Pedrogão Grande

Following the violent fires that struck Pedrogão Grande in June 2017, AMI raised EUR 10,296 to support the families affected by the fires, through a campaign of mobile phone points conversion promoted by Altice.

The amount raised will be applied in the reconstruction of the house of one

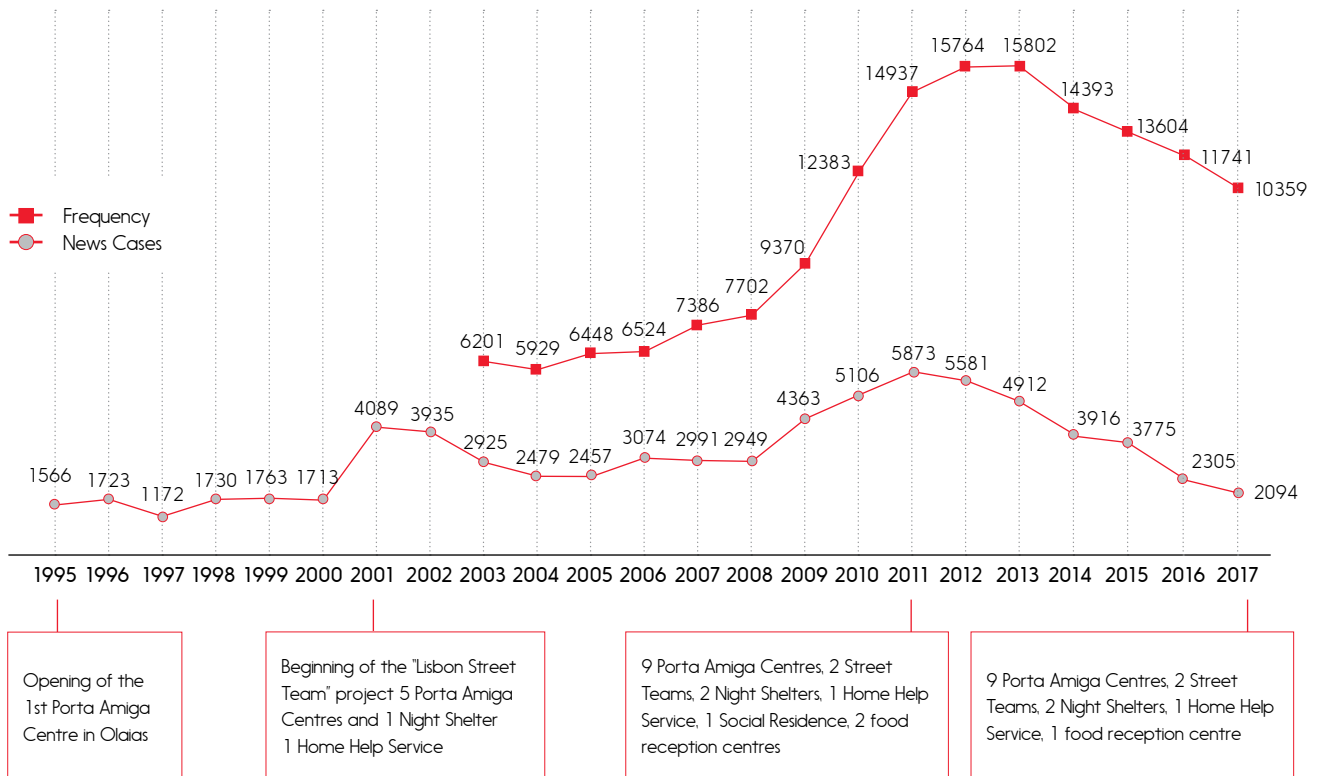
of the families affected by the fires, under a protocol signed with Pedrogão Grande council.

CHARACTERISATION OF THE POPULATION

AMI's social facilities supported an average of 3,164 people per month, with a monthly average of 175 new cases of poverty.

In 2017, in the Lisbon and Porto metropolitan areas, 5,995 and 2,859 people, respectively, made use of AMI's social services. In Coimbra, 573 people used the Porta Amiga Centre and in Funchal and Angra do Heroísmo, 425 and 658 people, respectively.

OVERALL DEVELOPMENT OF NEW CASES SINCE 1995



In 2017, 51% of the population that used AMI's social facilities were women and 49% were men. The 30 to 59 age bracket is still the one with the highest incidence (41%). The social centres are still being used most by the working-age population (64%). It should be noted, however, that in recent years there has been an increase in the number of children and young people supported under the age of 16 (30%) as well as a younger population under the age of 30 (47%) and this translates into

a change of profile of people seeking AMI's support.

The most significant nationality continues to be Portuguese (86%), with 57% not from the region of the social facility they seek help from. Of the remainder, the majority are from Portuguese African Language Countries - PALOP (11%).

DEVELOPMENT OF ANNUAL INCIDENCE (2011-2017) IN THE POPULATION BY GEOGRAPHIC AREA

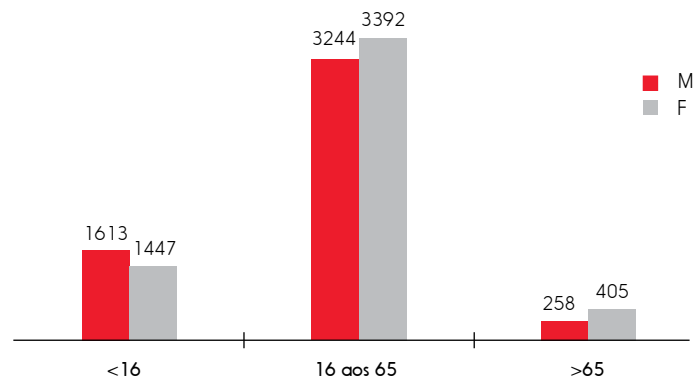
Geographical Areas	2011	2012	2013	2014	2015	2016	2017	Total
Lisbon – Olaias	2481	2708	2756	2610	2446	2511	2377	17889
Lisbon – Chelas	1389	1387	1378	1253	1186	1147	946	8686
Lisbon – Graça Shelter	65	56	63	71	58	69	54	436
Almada	1688	2058	2127	2366	2219	1976	1806	14240
Cascais	1269	1406	1447	1258	1228	985	866	8459
Greater Lisbon Area	6892	7615	7771	7558	7137	6688	6.049	49.710
Porto	3662	3603	3372	2657	2254	2027	1463	19038
Porto Shelter	74	75	56	39	60	62	62	428
Gaia	2331	2160	2185	1763	1788	1533	1533	13293
Greater Porto Area	6.067	5.838	5.613	4.459	4102	3622	3058	32759
Coimbra	373	438	511	519	506	430	473	3250
Funchal	973	902	753	630	587	446	425	4716
Angra Heroísmo	893	838	900	958	1109	713	658	6069
S. Miguel	3	398	515	462	379	58	0	1815
Coimbra and Islands	2242	2.576	2.679	2.569	2581	1647	1556	15850
Total	12383*	14937*	15764*	15802*	13604*	11741*	10359*	80430*

*The value shown is not the actual sum of the totals as there are beneficiaries who were assisted at more than one of AMI's social facilities.

The low level of schooling among the majority of the population assisted continues to be a dominant fact, with qualifications equivalent to 1st or 2nd stage of basic education (46%). 13% have completed the 3rd stage of basic education and 5% have completed secondary education. The most representative gender of these levels of literacy mentioned was women (51% and 55% respectively). The number of people with higher education qualifications (113) remains similar to that of last year (114). It should be noted that 6% of the population does not have any school education (of which 59% are women) and 61% do not have any vocational training. Low qualifications is one of the greatest factors of weakness, conditioning the possibilities of integration in the labour market and consequently overcoming a situation of social vulnerability.

With regard to economic resources, these mainly come from social support (24%), such as RSI (Income Support), followed by pensions and retirement pensions (18%) and institutional subsidies and supports (16%). 14% have income from work, but this is precarious and insufficient, and 24% do not have any formal support. Informal support such as networks of relatives and friends (34% and 10% respectively) and the informal economy, play an important role in access to some resources (food, housing and money). 3% mention that they beg.

PEOPLE ASSISTED IN 2017 BY AGE BRACKET



ACADEMIC QUALIFICATIONS

1st or 2nd stage of basic education	46%
3rd stage	13%
Secondary Education	5%
Higher Education	1%
No schooling	6%

Regarding family networks, 72% maintain contact with the family. Of the people using AMI's social services, 24% have children. Of those that live alone (19%), the majority are men (59%).

The main reasons stated by the people who used AMI's social services are financial insecurity (73%) and unemployment (52%), followed by physical illness (18%), family problems (16%) and problems related to homelessness (8%) and mental health (6%). 75% of the total of beneficiaries who claimed housing as the reason for using AMI's support services are men.

Incidents of domestic violence were also mentioned by 207 people, the vast majority being women (82%). The women who mentioned these episodes are mainly aged between 30 and 49 (53%). The majority are divorced (34%) or married/living with a partner (24%). In the majority of cases, the aggressor is the husband/boyfriend (43%), while physical aggression by parents and other family members was also registered (8%).

The fact that this indicator is a relatively recent one in our database (since 2011), added to the sensitivity of this problem, may contribute to the underestimation of numbers as well as the existence of incomplete data.

With regard to housing, 63% of the people (6,543) who use AMI's social services live in rented housing, of which at least 2,704 are social housing (41%), 993 have their own housing (10%) and of those who live in their own or rented housing, we found that 242 (16% less than in 2016) do not have access to piped water or have illegal access; 468 (17% less than in 2016) have no access



Work with children and young people

3,625 children and young people were supported by AMI's social facilities, aged 18 or under, in 2017.

The EPES children is aimed at promoting personal and social skills, as well as the motivation and self-esteem of those who attend it, in order to prevent future situations of exclusion. The children attending the EPES are considered to be at risk due to various systemic factors, generally coming from unstructured families, often marked by parental abandonment and inadequate parental skills. Some of these children also come from ethnic minorities, which may reinforce situations of exclusion. One of the problems highlighted in this group is school failure, and in order to combat it EPES provides a school and psycho-pedagogical support service, as well as leisure and recreational activities where children have the opportunity to awaken and stimulate creativity, and celebrate cultural holidays. Thus, this space seeks to promote social inclusion and integration. It operates in three Porta Amiga Centres (Cascais, Chelas and Vila Nova de Gaia) and has supported 78 children and young people in 2017.

to electricity or have illegal access; 62 are not connected to the sewage system; 65 has no kitchen (11 have access to a communal kitchen); 55 have no toilet (11 have access to a shared toilet).

These data show that the monthly rent/repayment expenses of 1,336 people (13%) are less than EUR 100 which, although not a high value, can nevertheless occupy a large proportion of the budget of some households, which led to this expense also being encompassed by the Fund for Social Development and Promotion.

835 of the people who sought AMI's support reported having done so because of housing-related needs, although this need was diagnosed in a social service setting for 1,276 people. There were also 323 people who reported situations of indebtedness due to arrears on rents or mortgage loans that they cannot pay.

SOCIAL SUPPORT FUNDS **Fund for Social** **Development and Promotion**

Created by AMI in 2015, taking into account the difficulties expressed, in the context of social action and monitoring, the annual amount of EUR 20,000 of the Fund for Social Development and Promotion seeks to support the payment of some current expenses related to housing (water, electricity, gas) in order to prevent these services from being cut off or running up debts. During the first year of operation of this support, we were able to map other key needs to which this support could be channelled, thereby amending the Regulation that allowed the Fund to cover needs such as medicines, transport, rents, among others.

Over the three years in operation, **AMI has already supported 581 people via this Fund**, from 245 families. In 2017, 131 households were supported through this service, covering 271 people, who used it 367 times. The most requested support was for payment of water, electricity and gas (202), followed by support for payment of house/room rent (59) and support for payment of medicines (48).

AMI University Fund

The University Fund is a social support grant for the payment of tuition fees, whose objective is to support the school training of young people who do not

have the economic resources required to proceed with their studies in higher education (undergraduate, integrated master's or separate master's) when, during the course of their degree, find they are suddenly in a critical financial situation.

54 applications were approved in 2017, of which 33 new and 21 renewals, with respect to the previous year.

Given the considerable increase in applications, AMI decided to increase the maximum value of each scholarship to EUR 700.00 in 2017, for an annual total of EUR 37,800.

Enrolled in educational establishments all over the entire country (mainland and Islands), the scholarship holders of the 2017 edition are, for the most part, of Portuguese nationality, followed by Cape Verdean and the other PALOP. They are aged between 18 and 28 years old and attend courses in the areas of Health, Social Sciences, Education, Science and Sport, Engineering, Law and Information Technology.

HOMELESS POPULATION

Since 1999, AMI has supported 11,748 homeless people through the Lisbon and Porto Night Shelters and the Lisbon, Porto and Gaia Street Teams.

In 2017, the social facilities were used by 1,395 homeless people, representing 12% of the total number of people supported. They are distributed mainly

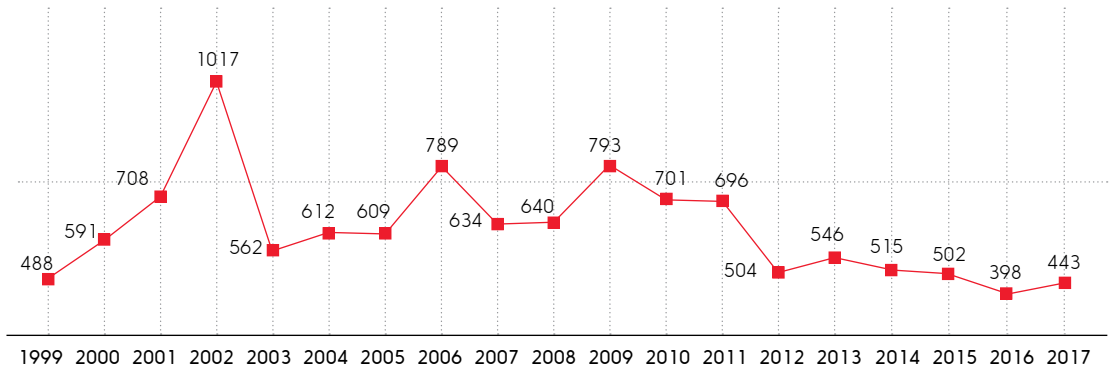
over the large urban centres, Greater Lisbon (54%) and Greater Porto (36%). 443 people received support for the first time, 26% of which were women. They fall under the type of homelessness defined by the European Federation of Organisations working with the Homeless (FEANTSA).

The majority continue to be men (76%), mostly aged between 40 and 59 (51%), followed by the 30 to 39 age group (16%). The majority of the homeless population seeking support from the social facilities are Portuguese (81%), followed by people from the PALOP countries (12%), Other Countries (3%), especially Brazil (78%), and European Union countries (2%).

In terms of educational qualifications, these remain low, since the majority have the first or second stage of schooling (51%), followed by the third stage (17%), secondary education (7%) and high school or higher education (3%). In addition, 3% have no schooling and 59% have no vocational training.

With regard to their marital status, the vast majority of the homeless people are alone (75%) (single, divorced or widowed) and 12% are married or live with a partner. The group of women has a higher percentage married or living with a partner (26%) than the group of men (8%). On the other hand, the group of men has a higher single, divorced or widowed percentage (79%) than the women (61%).

DEVELOPMENT OF NEW CASES OF HOMELESSNESS



AS TO THE PLACES THEY SPEND THE NIGHT, AND IN DESCENDING ORDER:

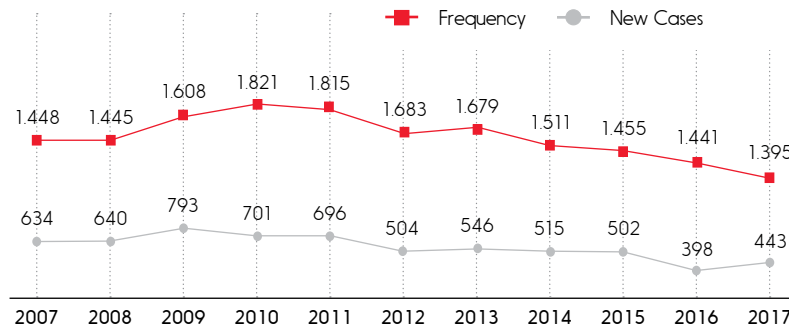
It is also important to note that of the majority of the homeless population who went to AMI for support, 25% say they have been in this situation for more than 4 years and 7% for between 1 and 2 years.

With regard to the demand for AMI's health services, the numbers have not changed much in recent years. Thus, in 2017, physical health problems were reported by 220 people and mental health problems were reported by 131. Problems related to alcoholism (168) and drug addiction (194) were also reported. In the context of social assistance, 35% had the need for a medical consultation, 27% support in terms of medicines, 11% needed psychological support and 8% needed psychiatric care.

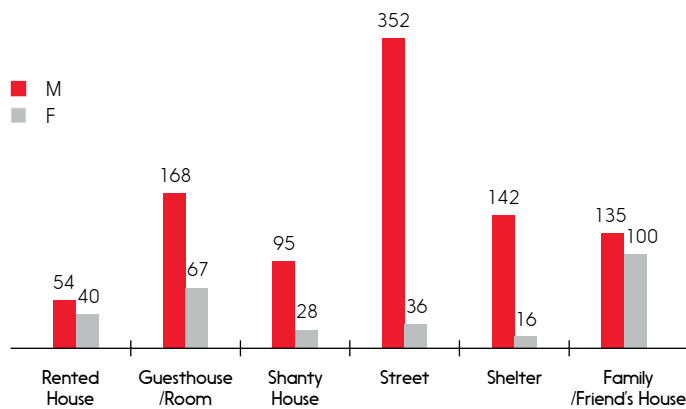
Places they spend the night	Percentage of population
Street (stairs/hallways, buildings/ abandoned cars, containers and stations)	28% (33% men and 11% women)
Rooms or guesthouses	17%
Temporary overnight stays (people living temporarily with family or friends)	17% (30% men and 13% women)
No house (temporary or emergency housing or housing for victims of domestic violence)	11%
Inadequate housing	9%
Rented house*	7%
Other Places	11%

*These belong to the group of people in a homeless situation because they are under threat of eviction and/or expulsion, or residing in an overcrowded space, having a precarious housing situation.

**DEVELOPMENT OF INCIDENCE
AND NEW CASES OF HOMELESSNESS**



PLACES THE HOMELESS POPULATION SPEND THE NIGHT



ECONOMIC RESOURCES

Resource	Formal	Informal	Percentage of population
RSI (Social Integration Income)	X		23%
Institutional support/subsidies	X		11%
Old-age and other pensions	X		11%
Absence of any formal resource	-	-	29%
Support from family and friends		X	37%
Begging		X	13%

IMMIGRANT POPULATION

The origin of the immigrant population has been changing. Nowadays, the most frequent are those from PALOP countries and other countries, which include Latin American countries and some Asian countries. The number of natives of other EU countries has also increased with the latest enlargements of the European Union in 2004 and 2007, although it has declined in recent years.

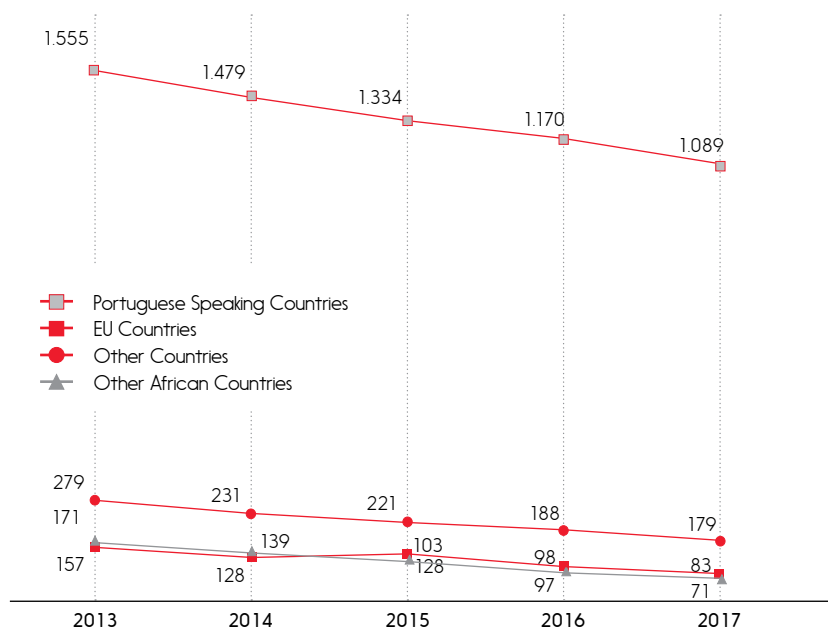
The share of the immigrant population relative to the total number of people supported by AMI has been decreasing, standing at 14% in 2017. The representativeness remained the same as in 2016, but the number of people decreased by 10% in relation to the previous year. Of the immigrant population, 74% are from the PALOP countries and 12% from Other Countries, mostly Brazil (60%), followed by India (16%), Venezuela (11%) and Pakistan (3%). Next come immigrants from Other African Countries (6%) and European Union Countries (6%).

SOCIAL FACILITIES

- Common Services

The 10,359 people who used AMI's social facilities in Portugal in 2017 had several social intervention services available to them, such as support for developing and monitoring their social inclusion plan, and for meeting basic needs. **The services most requested are social support, assistance and monitoring to**

DEVELOPMENT OF IMMIGRANT POPULATION



support the preparation of a life project (60%), with more women (54%) than men (46%) seeking this service. This is followed by meeting basic needs, such as food (53%), clothing (41%) and the canteen (17%).

The calculation of the use of our services made it possible to realise that the 6,160 persons who benefitted from the social support service (care, follow-up and referral) used it 23,845 times. Psychological support, attended

by 245 people, was used 2,694 times. On the other hand, the medical support services and nursing support, fully guaranteed by volunteers, respectively supported 261 and 385 people, and was used 750 and 2,693 times.

In terms of meeting basic needs, it should be noted that the clothes depot was used 24,114 times and reached 4,291 people, and the distribution of food supported 5,483 people, with 44,935 uses recorded.

FOOD SUPPORT Canteens

The canteen service was used by 1,740 people in 2017, mainly by men (58%). The people who attended AMI's social canteens are mostly between the ages of 40 and 59 (46%). In the social facilities and through the Domiciliary Support about 190 thousand meals were served, an average of 107 meals per person. **Since 1997, around 3,800,000 meals have been served.**

Distribution of Foodstuffs

5,473 people were supported with foodstuffs in 2017, a decrease of 20% compared to the previous year. The lack of food was covered through more campaigns with several entities, with the purpose of obtaining food to get it to the beneficiaries. Through two large national campaigns with the Sonae Group and with Kelly Services, it was possible to collect about 11.7 tons of food. Through the Christmas campaign carried out by AMI and with the support of several companies it was possible to deliver Christmas hampers (dried cod, olive oil, sugar, nuts, canned goods, flour among others) to around 1900 families representing more than 5,000 persons,

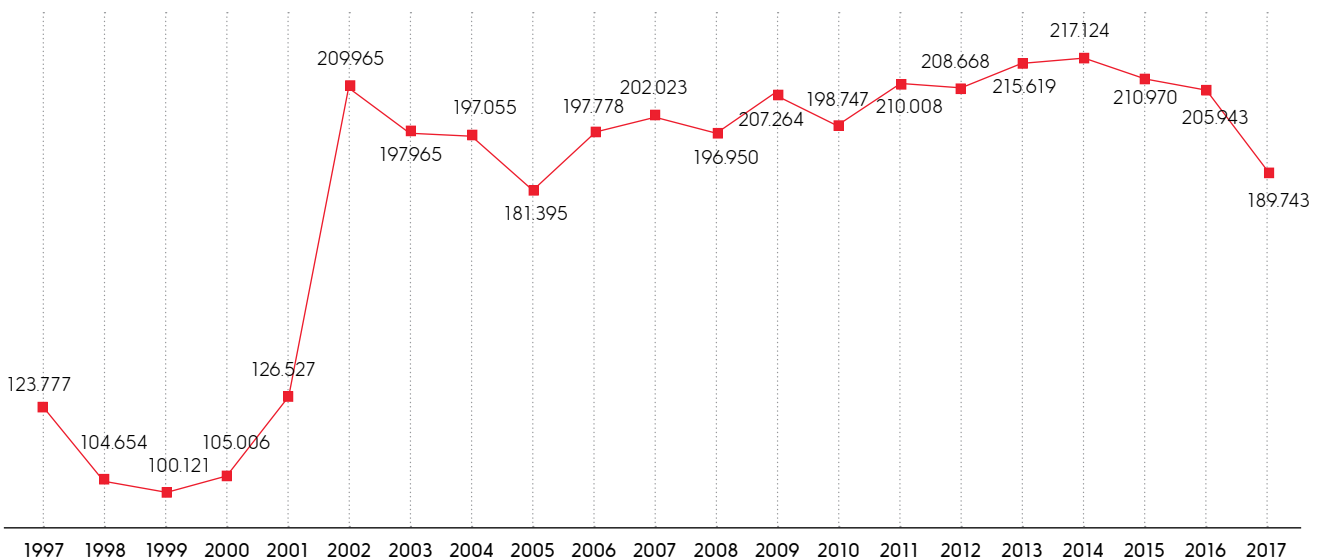
as can be seen in the section "Corporate Social Responsibility" on page 106.

In addition to these campaigns at national level, there were other initiatives at local level with the same objective, with the cooperation of several local entities such as companies and schools.

Operational Programme to Support the Most Needy People (POAPMC)

The Operational Programme to Support the Most Needy People (POAPMC) is an action programme of the European Fund for the Most Needy People (FEAC), which aims to provide food support and skills development with a view to social inclusion.

ANNUAL DEVELOPMENT OF MEALS DISTRIBUTED



AMI takes part in this programme through the Porta Amiga Centres, as a Mediator in the areas of Almada and Vila Nova de Gaia and as a Reception Station and Mediator in Porto.

This programme involves the distribution of a monthly hamper, which aims to supply 50% of the daily nutritional needs, to the recipients identified by each Mediator. It also involves the implementation of follow-up training measures, with themes such as "Prevention of waste" and "Optimisation of family budget management". At the Porta Amiga Centre in Gaia, food distribution started in November 2017, with the support of 140 people. In the other two Porta Amiga Centres (Almada and Porto), the distribution will start in 2018, and the accompanying measures will be planned for completion in 2018 and 2019. This programme runs until September 2019.

NIGHT SHELTERS

The Temporary Housing Centres which AMI has in Lisbon (since 1997) and in Porto (since 2006) provide temporary accommodation to working-age men in a homeless situation that gives them conditions to allow for their social and professional reintegration. Generally speaking, they are admitted through contacts/referrals from institutions and organisations that work with situations that can be defined as homeless (for example, AMI's Street Teams and Porta Amiga centres).

Since 1997, the Graça Shelter has provided support to 861 people, plus the 402 people supported by the Porto

Shelter since 2006. Thus, since 1997, the Shelters have supported 1263 homeless men in a social and professional integration situation.

In 2017, 54 homeless men were supported for the first time, 32 at the Graça Shelter and 22 at the Porto Shelter. However, others who had been in the Shelters since last year were also supported, as well as men who had left and returned. Therefore, a total of 107 people were supported by these two social facilities in 2017.

The most representative age brackets are between 40 and 59 (57%) and between 30 and 39 (20%). The majority (78%) are from Portugal and 22% are from other countries. Similar to that noted in the population in general, the immigrant population supported by the shelters are mainly from the PALOP countries (50%), followed by people from Other Countries (18%) and from

the European Union countries (14%). With regard to educational qualifications, these are low, with the majority of the men having 2nd stage basic education (28%), 3rd stage (23%) or 1st stage (18%) basic education. In addition, about 64% have professional training. Formal economic resources come from access to various subsidies, in particular Social Integration Income - RSI (26%), institutional support (9%) and old-age and other pensions (5%). There is also a percentage that survives on stable or temporary salaries (19%), even though they are vulnerable as such salaries do not allow them to escape from this situation. Also of note is that 18% of these men said they have no formal resources. With regard to informal resources, the most frequent are support from family (21%) and friends (13%) and begging (2%).

FORMAL ECONOMIC RESOURCES COME FROM ACCESS TO VARIOUS SUBSIDIES:	
Social Integration Income	26%
Institutional support	9%
Pension/Retirement pension	5%
Stable or temporary salary*	19%

*Precarious, as it does not allow for the immediate exit from this situation.

In addition to the financial precariousness in which they find themselves, the reasons that led these men to seek support in the Shelters were unemployment (71%), lack of housing (68%) and family problems (40%), the ones that registered greater weight.

The Shelters provided support through housing, social support and psychological support, clothing, food, hygiene and by serving 37,056 meals during 2017.

Of the 107 men who lived in AMI's Night Shelters in 2017, 25 managed to obtain some financial autonomy and moved to rented rooms or apartments, 8 left the Shelters to go and live with family or friends, 2 returned to their country of origin, 5 emigrated, 2 left to work outside the Lisbon or Porto region, and 5 left for another institutional response (another type of shelter or therapeutic communities). There were another 8 men who left because of not complying with the rules or for lack of adaptation, which

could be harmful to the good running of the Shelters, and 7 left with no warning whatsoever.

It should also be pointed out that **37 of these beneficiaries left with a job in the labour market**, more or less precariously, with more or less secure employment relationships, but the support they received in the shelters allowed them to become independent.

STREET TEAMS

In 2017, **384 people in a homeless situation sought AMI's street teams**, of which 204 received assistance for the first time (82 by the Gaia and Porto Street Team and 124 by the Lisbon Street Team). The main reasons were financial insecurity (60%), unemployment (56%) and lack of accommodation (33%), family problems (25%) and addictive behaviour - alcoholism and drug addiction (17% each). At the level of basic needs, the most evident were food (78%), clothing (69%) and housing

(55%), and health needs, 44% reported needing a medical consultation and 21% support with medicines.

Most are men (84%), aged between 40 and 59 years (29%) and 50 and 59 (25%), Portuguese (82%) and without any professional activity.

In terms of resources (formal and informal) the main means of subsistence are the RSI (22%), followed by begging (19%), family/friends support (13%), institutional subsidies and support (10%) and pension/retirement pension (9%). It should also be noted that 25% have no formal income.

The remaining population in a homeless situation is from other countries (18%). With regard to the immigrant population, the majority are from PALOP countries (49%), followed by people from countries outside of Europe (21%) and from European Union countries (16%).

They live mostly in the street (36%), but also use family and friends homes (15%), shelters (temporary or emergency) for the homeless and pensions or rooms (12% each).

The Street Teams are a multidisciplinary social response developed from two AMI Porta Amiga Centres (the Lisbon Street Team from the Porta Amiga das Olaias Centre and the Gaia and Porto Street Team from the Porta Amiga Centre in Gaia), in support of homeless people. They aim to improve the quality of life of the target population by promoting integrated and holistic responses. They also seek to complement the social intervention carried out at the Porta Amiga centres and pro-



vide continuous psychosocial support in order to avoid relapses, preventing future forms of social exclusion.

These technical teams provide social and psychological support and also medical support and nursing services, for which they are assisted by social workers, psychologists and other professionals, as well as volunteer professionals and trainees in the corresponding areas.

HOME HELP

The Home Support Service is a response that AMI provides to the elderly or mobility-stricken population in Lisbon, with a special focus on the area where the Porta Amiga das Olaias cen-

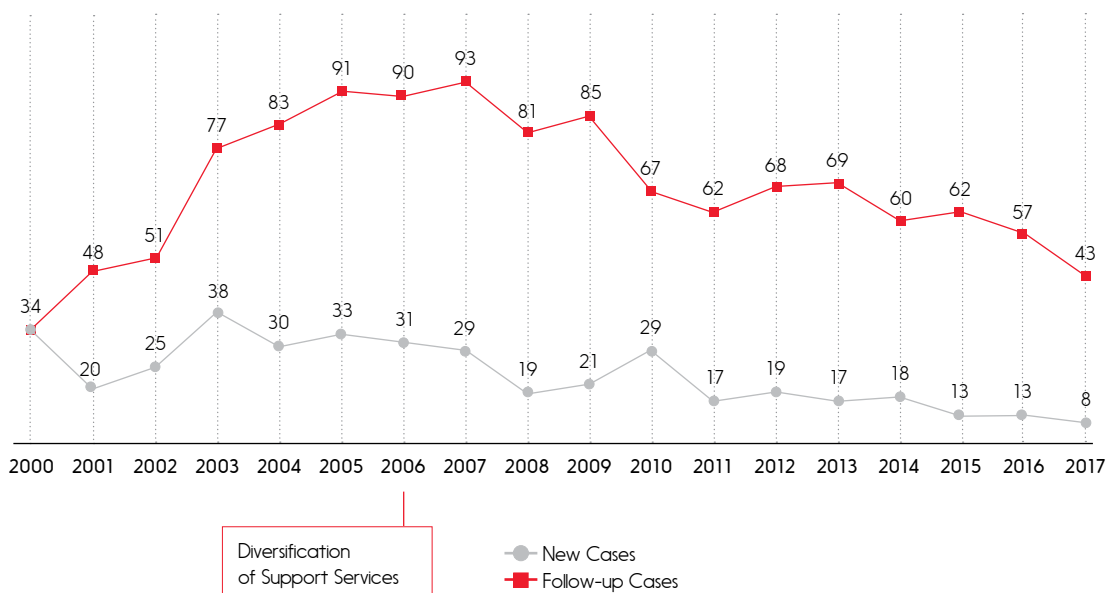
tre is located. Started in the year 2000 as an Insertion Company and with the name "Sympathy to the Door" the project's initial goal was to provide meals to the population that, for various reasons, could not go to Porta Amiga. In 2006, following the establishment of the Home Support Service response, by signing a typical agreement with Social Security, it started to include other services. This response provides a set of services to the population that, due to their age or their dependency, cannot go to entities in the community to meet their needs, such as social support, food, personal hygiene, housing hygiene, treatment of clothing, entertainment and social interaction, among others.

In 2017, it provided support to 43 people, 11 men and 32 women, of whom 8 are new cases. Of the 43 people who benefitted from this service, 33 received meals at home, 29 used the house hygiene service, 27 used the personal hygiene service, 23 used the laundry service.

Since 2000, 412 people have received support. Between 2000 and 2017, the home help service has distributed 271,972 meals. In 2017, 14,452 meals were distributed.

This service is made up of a team of 2 technicians, 5 family helpers, 2 drivers and 1 general service assistant.

DEVELOPMENT OF INCIDENCE AND NEW CASES OF HOME HELP



EMPLOYMENT

Since poverty and social exclusion are caused and/or worsened by unemployment, one of the tasks carried out in the social support service of all AMI social facilities comprises (re)insertion in the workplace.

In addition to this support, arising from the social monitoring process, there are specific employment support offices in five of the AMI's social centres that complement the social integration of the beneficiaries. AMI has a contract with the Madeira Employment Institute, which finances the Employment Centre at the Porta Amiga Centre in Funchal, with the rest being provided by AMI.

The goal of the job support service is to contribute towards the personal and professional development of unemployed people, promoting their inte-

gration into the labour market. **The job support services were used by 252 people who were unemployed or had precarious jobs, as well as people seeking to improve their qualifications.**

Over 1,000 assistance visits were made. These were for people actively looking for work and information/guidance on the existing training opportunities.

In total and despite the difficult economic climate, profiles that are poorly adjusted to the current needs of the labour market and the difficulty in finding data for all of the people dealt with, we were able to calculate that more than **70 people were able to find jobs** following the support they received from the AMI support services. There were also more than 120 referrals for training.

The majority of the people who used this service are aged between 40 and 59 (56%), followed by the 30 to 39 age bracket (19%). Their educational qualifications are generally low, with the majority having 1st stage (29%) or 3rd stage of basic education (24%). 23% have completed the 2nd stage of basic education and 12% have secondary education. It should also be noted that people with university degrees (4%) have also sought job support solutions. These low qualifications, added to their ages (63% are over the age of 40), often pose obstacles to reintegration into the labour market.

PARTNERSHIPS WITH OTHER INSTITUTIONS

A Click for Social Inclusion

AMI, with the support of the Auchan Foundation for Youth, developed the second edition of the training project "A Click for Social Inclusion" in 2017, this time in the Porta Amiga Centre of Gaia. The training partner for this project was IPF - the Portuguese Photography Institute. The project aimed to promote the social inclusion of the young participants, combining the development of personal, social and professional skills with photography.

Trainees of the second edition of the project "A Click for Social Inclusion"



1 - There are beneficiaries who after professional interviews do not report that they were selected and simply stop attending the GAE, others change telephone contacts and do not provide feedback.

Initially this second edition was attended by nine young people - aged between 15 and 18 years - and, at a later stage, a new trainee was enrolled while two others withdrew. The 3-month course comprised 63 hours of training. The training plan covered several components, namely: socio-cultural training (Communication and teamwork, Personal organisation and Time management, Stress and Conflict Management, Marketing and Digital Marketing), scientific-technological training (Photography course) and work-related training (Creation and production of a photography exhibition). In addition, the thematic seminar of "Profession photographer" was also held, with the participation of the photographer Alfredo Cunha.

The final exhibition, which marked the closing of the project, was on display from 26 December 2017 to 7 January 2018 at AMIArte gallery, in Porto, under the theme "My Perspective". The opening session included a talk from the CPA Gaia director - Susana Reis, the regional director of Auchan Portugal Hypermarkets - Mário Loureiro and the coordinator of the IPF of Porto - Sara Costa. This was followed by a small presentation of the project by AMI and, finally, the award of the diplomas and merit awards.

At the end of the project, the evaluation of the young people was very positive, since everyone recognised their participation as very important. Photography was an area known to everyone, especially through social networks,

but none of them knew it in the professional and technical aspect that this course showed them. The training course provided new goals related to the future career of some young people who are already able to make some money from small photo shoots among friends.

BIP/ZIP Project + Community

Started in 2016, the + Community project, funded by the BIP / ZIP programme of Lisbon Municipal Council (CML), ended in October 2017.

We remind you that at the beginning of 2016 we borrowed from CML a non-residential space in the Bairro das Olaias area, in response to a long-identified need. The shortage of institutions and social facilities able to face the challenges felt in the Bairro Portugal Novo neighbourhood led us to design a project, in partnership with the VOX-Lisboa Association, which successfully applied for the BIP/ZIP Programme Lisbon 2016 - Local Partnerships.

There were 3 major goals of this 1-year project:

- Rehabilitation and upgrading of a non-residential space for the benefit of residents, so as not only to improve but also to increase the quality of services provided to the Community;
- The promotion of citizenship and active participation of the residents in the identification and resolution of their own problems by fostering leisure activities that improve intergenerational and intercultural coexist-

ence; community meetings; raising awareness and setting up a community mediation office. Consequently, the collection of specific biographical data of the neighbourhood's inhabitants in order to expand our knowledge of the existing problems;

- The improvement of the life and image of the neighbourhood following an inclusion and prevention philosophy, through the implementation of walks, preventive health activities and screening of risky behaviour and promoters of social integration of the most disadvantaged.

Despite the specificities and social problems aggravated by the fact that the neighbourhood where the project takes place is not official, these objectives were generally achieved, with **65 residents taking part in 1,474 activities held under the project**. These activities were built together with the participants according to their suggestions and interests, and their assessment was very positive and rewarding.

In view of the above, we will proceed with the project, and for this, we will use our own resources, partnerships and supplementary forms of financing to keep it running and develop activities that meet the population needs and interests.

The main activities of the first year will be maintained, namely community meetings, +Health, community mediation office, Senior Workshop and awareness raising actions.

Impact School

The **Impact School** programme is an **Entrepreneurship and Social Innovation Programme** designed by Ageas Foundation in partnership with Impact Hub Lisbon, which aims to **enhance the employability of people in situations of social vulnerability** and help them, generating the conditions to achieve this goal by creating personal, technical and practical benefits. It builds on the work previously done by social economy organisations and aims to be an option when choosing a path in the life plan of people in situations of vulnerability or social exclusion.

A beneficiary of Chelas Porta Amiga Centre took part in the programme and presented the project - **Marvila a Abrir**, an initiative of artistic and local intervention for the parish of Marvila. AMI's participation also involved fostering the "Communication" module by the deputy director of the institution's marketing department.

New Bedford Immigrant's Assistance Centre, USA

AMI established a partnership with the Immigrant's Assistance Centre in New Bedford, in the USA in 2017 (an institution created in 1971 by members of the local Portuguese community) with the goal of implementing a network between the two institutions and strengthening the assistance provided by AMI's social facilities to the Portuguese deported to the mainland and to the Islands.

Within this population, 12 people repat-

riated from the USA (8) and Canada (4) were assisted at the Angra do Heroísmo Porta Amiga Centre and also at the Porta Amiga Centre in Funchal.

FEANTSA - European Federation of National Associations working with the Homeless

FEANTSA is the largest European network whose work focuses on people in a situation of homelessness. It was set up in 1989 as a European Non-Governmental Organisation, with the aim of preventing and alleviating poverty and social exclusion in homeless or at-risk people. It works closely with European Union institutions and has consultancy status in the Council of Europe and the United Nations.

Under the scope of its association with FEANTSA, AMI monitored discussions between European bodies on the theme of poverty and the homeless, it

cooperated with FEANTSA, whenever requested, to provide information on the homeless reality in Portugal. Every year FEANTSA organises a conference in which AMI has taken part, and in 2017 it took place in Gdansk, Poland, with the theme: Combating homelessness. Solidarity in action.

AMI also attended the General Meeting of FEANTSA, as well as a European Research Conference held in Barcelona, Spain, on "Changing the profile of homeless people: implications for intervention".

EAPN - European Anti-Poverty Network

AMI is part of the European Anti-Poverty Network (EAPN) and has represented this network in Portugal since 1990, which consists of a non-profit association based in Brussels and is represented in each one of the Member States of the European Union by national networks.

President of AMI Foundation and Director of New Bedford Immigrant's Assistance Centre, USA



The EAPN's mission is to defend fundamental human rights and to assure that everybody has all of the conditions they need to exercise their citizenship and to have a decent life, promoting the fight against poverty and social exclusion, networking and the involvement of all of civil society.

AMI attended 3 meetings of the Lisbon EAPN office in 2017.

**FNAC/AMI COMPUTER LIBRARIES AGAINST COMPUTER EXCLUSION
 Gaia, Cascais, Porto, Funchal and Almada
 Porta Amiga centres**

The Free Access Space of the computer libraries was used by 176 people in 2017. This space allows people who do not have access to ICT to use these software tools to look for a job, to prepare their CVs, do school assignments, make personal searches, read the news, look for a house, check their e-mail or, for entertainment purposes, playing games and surfing the internet.

The transversal initiatives allow, by using the ICT, the service already provided to beneficiaries of the Porta Amiga centres to be complemented and diversified. To this end, uncertified training courses were held, and information and awareness sessions organised related to subjects such as social action, employment, health, the environment, civic awareness, etc.

TRAINING IN INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) IN 2017

No. of training courses	4
Topics	ICT
No. of training hours	85
No. of trainees	22 (73% women)
Age Bracket	11 to 15 years (32%) 60 to 69 years (32%)

CAIS

Following the restructuring of the Cais Magazine project, this partnership ended in October 2016, and the people who were followed up by AMI were transferred to Cais, together with a technical opinion regarding their continuation in the project. However, this partnership was maintained at Almada Porta Amiga Centre, which had two beneficiaries in 2017. This project is aimed at supporting people who are socially excluded, such as the homeless, the unemployed and people with health problems such as alcoholism and HIV/AIDS.

Committee for the Protection of Children and Young People at Risk

AMI plays an active role on these committees in the places where they co-exist with its social facilities, especially where it engages in ongoing work with children and young people. As a member of the CPCJ, AMI takes part in this body's monthly meetings, in an extended form.

The main work of the Committees for the protection of children and young people at risk is organising campaigns for the promotion of their rights and the prevention of dangerous situations for children and young people.

Working for the Community (PTFC) – Social Reintegration Institute

In 2017, under the scope of this protocol, our social facilities took in 16 people, 2 of whom were minors (aged under 18 years). This measure is based on an agreement prepared with the IRS (Social Reintegration Institute) and its goal is to support social (re)integration of people with light sentences to be served. This is a legal measure which provides for community service instead of serving sentences or paying fines.



Social Network

The Social Network programme, created by the Council of Ministers, is defined as a forum for articulating and combining efforts, based on local authorities and public or private non-profit organisations which wish to participate doing so freely. It is aimed at fighting poverty and social exclusion and to promote social development. The Social Network is based on the values related to the traditions of families helping each other and more extended solidarity, aiming to develop a collective consciousness of the various social problems and create social and integrated support networks

locally. Every AMI social centre takes part in the Local Social Networks and the Parish Social Committees developing more local work in one or more parishes, either through attending plenary meetings or thematic and more restricted working groups.



Homeless Planning and Intervention Centre (NPISA)

In 2017, the new National Strategy for the Integration of Homeless People entered into force (2017-2023), and in June it was approved by the Council of Ministers. This new Strategy follows on the previous one and is based on three axes: knowledge of the phenomenon, reinforcement of the intervention and coordination. NPISA, the nuclei of the previous strategy, aim to implement this strategy locally whenever the number of homeless people justifies it. It is a structure that aims for the local articulation of answers and professionals working in this area.

AMI takes part actively in these centres, in the municipalities where they co-exist with its social facilities. In Almada Municipality, this centre is being coordinated by the Almada Porta Amiga centre in 2016/2017, after having already coordinated this network in previous years. Consequently, the CPA of Almada, as coordinator of this NPISA, participated and coordinated several meetings on a monthly basis, between the institutions that make up the operational group and quarterly meetings with the extended group. In Coimbra, the group that works with homeless people - PISAC - is also coordinated by Coimbra's Porta Amiga Centre, and this institution, given its long

history and the fact that it was established after NPISAS, retains its original name, although it works in the same way as the other NPISAS.

Also in Lisbon AMI is part of NPISA and integrates the axes of Planning and Intervention, being represented by the Street Team, whose technicians are Case Managers. Still in this Intervention Axis, AMI is part of the Hosting sub-axis, which covers the Accommodation and Reinsertion responses, through the Graça Shelter and Portas Amigas. AMI is represented on the Partners Council - an advisory body integrated in NPISA - by the management of the Social Action Department.

Banco Alimentar Contra a Fome - food bank

In 2017, we continued to count on the partnership with the Banco Alimentar contra a Fome – Food Bank. The Type A agreement initiated in 2016 (in addition to the type B agreement that already existed) consists of distributing a weekly box of fresh produce and a monthly hamper of dry products. Throughout the year, we received a total of 85.6 tons of food (67.2 tons under the A agreement for the Chelas Porta Amiga Centre and 18.3 tons under the B agreement for Social Facilities in Lisbon), equivalent in value to EUR 114,925.92. This partnership ensured regular support to around 400 people at Chelas Porta Amiga Centre and proved to be an essential aid, especially since FEAC was absent.

Donated Goods Bank

In 2017, AMI again received goods from the Bank of Donated Goods, worth EUR 5,453, namely clothing, footwear, hygiene products and furniture.



3.3 ENVIRONMENT

Considering that health, according to the definition by the World Health Organisation, is a state of complete mental and social well-being and not just the absence of disease or infirmity, one of AMI's concerns is the protection of the environment as a way of preventing the potential damage arising from environmental degradation, through developing projects aimed at promoting good environmental practices in companies, institutions and citizens.

Thus, in 2017, AMI was responsible for managing a fund that will finance, from 2018, projects of small and medium organisations of Portuguese civil society in the environmental area; it created an emergency fires fund for reforestation projects; continued to develop projects for the reuse of computer consumables and mobile phones, collection of Used Oils, recycling of x-rays, recycling of electrical and electronic waste, recycling of clothing and paper, solar energy and ecology; and it supported, once again, global projects dedicated to environmental protection.

“There isn't a PLANet B! Win-win strategies and small actions for big impacts on climate change” project (Education for Development)

In November 2017, a project was started in the area of education for development, with a 3-year duration, to be implemented by 6 organisations from Portugal, Spain, Italy, Germany, Romania



and Hungary. The leader of the project funded by the European Union is the Italian organisation Punto.Sud.

In Portugal, AMI is responsible for managing a fund of EUR 580,000 which will finance, from 2018, projects of small and medium-sized organisations stemming from the Portuguese civil society in the environmental area. This project aims to implement practical models of economic and social behaviour, through which global interdependence and a sense of co-responsibility by European society on the challenges of climate change pave the way to good practices in the European Union.

Emergency Fires Fund

Troubled with the consequences of the fires that devastated the country in June and October 2017, AMI decided to establish an annual fire fund of EUR 30,000 that will be applied in 2018 to

recover the landscape burned on a plot in Folgosinho, Gouveia, an area particularly affected by fires.

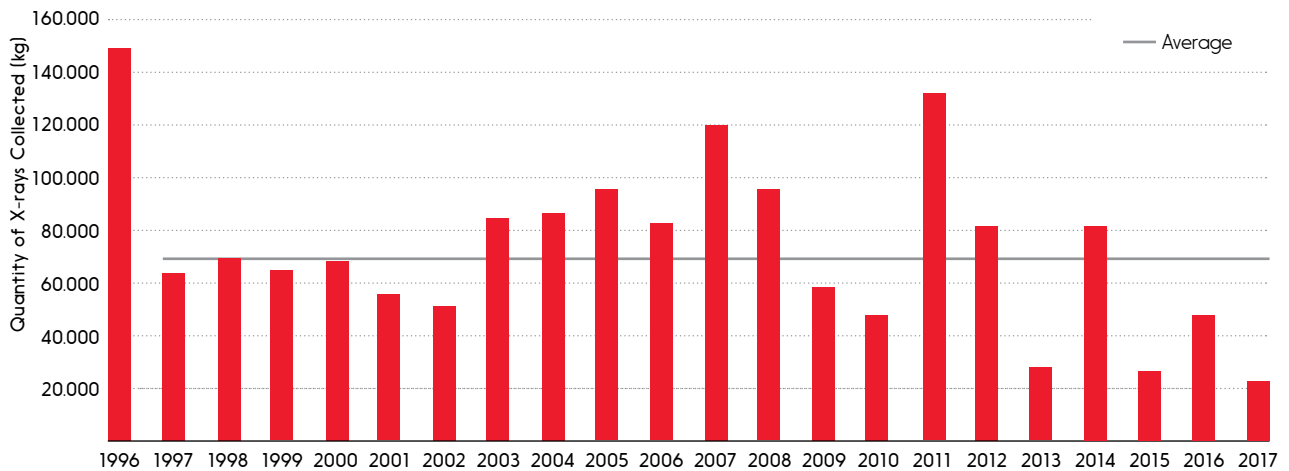
COLLECTION OF WASTE FOR RECYCLING

Recycling X-rays

In 2017, AMI promoted the 22nd X-ray Recycling Campaign between 12 September and 4 October, in all pharmacies in the country.

This annual campaign allows the population to contribute through the delivery of their x-rays that are more than 5 years old or of no diagnostic value, in the bags available at any pharmacy, without reports, envelopes or sheets of paper. Outside of the campaign period, it is possible to ask at any pharmacy if they take the x-rays or, alternatively, deliver them to AMI's headquarters.

RECYCLING OF X-RAYS - COLLECTION DEVELOPMENT 1996-2017



In addition to the public collection campaign, x-rays were also collected in hospitals, diagnostic clinics, veterinary clinics, dental clinics, health centres and other establishments that produce this waste.

24 tonnes of x-rays were collected and sent for recycling, raising a sum of EUR 41,667.22, through the sale of the silver contained in these films. A considerable amount of x-rays from the 22nd campaign are still undergoing treatment, which will be sent for recycling in 2018. Since the beginning of the project in 1996 (the first in Portugal to apply the concept of waste collection for fund raising), **1607 tons have already been recycled, which have generated a total of EUR 2,265,904.77.**

Reusing the silver contained in x-rays prevents this waste from being dumped in landfills and, at the same time, reduces mining for silver in nature and the adverse

consequences this activity has, both through the destruction of natural areas and the exploitation of local populations, very often in developing countries.

Clothes recycling

Textile production, using recycled materials, allows the reduction of CO₂ emissions compared to the production of the same products, using virgin raw materials. According to a study by the University of Copenhagen, it is anticipated that for each kg of used clothing collected the production of 3.6 kg of CO₂ emissions will be reduced as well as the consumption of 6000 L of water, 0.3 kg of fertilizers and 0.2 kg of pesticides. AMI receives donations of used clothes at its premises for the purpose of being reused by its beneficiaries. This clothing goes through a process of sorting, as can be seen in the infographics below,

at which clothes in suitable conditions for use are separated from clothes not in a good condition to be used.

In order to avoid the overexploitation of natural resources, as well as to promote the reduction of CO₂ emissions and water, fertilizer and pesticide consumption in production processes using this material as raw material, clothing that is not in a good condition to be used is sent for recycling.

In addition to being good practice for the protection of the environment, clothes recycling is also a source of funds. In 2017, we were able to raise EUR 1,036.30 corresponding to 5,055 kg of textiles.

Paper Recycling

One ton of paper involves the felling of 25 to 30 trees and the consumption of about 300,000 litres of water, thus

How to donate clothes



receiving, sorting and distributing



It is usual for people to do some house cleaning and getting rid of some clothing.



This clothing is received at AMI, in bags, without any selection criteria.



What now? AMI thanks you! But there are 3 problematic steps:
A) Warehouse rental (costs €).
B) Sorting of donated clothing, meaning volunteers need to separate according to state of conservation, sizes, and season of the year.



(C) Transportation by land or air to AMI's social facilities in Portugal and international missions.



There is still:
A) Delivery of sorted clothing to the beneficiaries of AMI's social equipments and international missions.
B) Recycling of clothing that, during the sorting phase, is not in good condition.

Now you know – the next time you donate or gather clothes, think about:

- Delivering clean, separated and labeled clothes;
- Making a donation that allows us to cover the warehouse rental and transport expenses.

In this way you will be helping in different aspects: donating clothes while avoiding the expense of AMI's financial resources (from the rental of the warehouse to the laundry and the transport of the merchandise) that could be applied directly in other projects of the Foundation.

join us at ami.org.pt

making the paper industry the largest industrial consumer of water.

To help mitigate the environmental impacts of paper production, AMI promotes the recycling of this waste, which in 2017 allowed us to raise EUR 31295.

Collection of Used Cooking Oil for Transformation

AMI has been promoting the collection of Used Cooking Oil in restaurants, hotels, canteens, schools and parish councils throughout the country, since 2008.

Since the beginning of this project, 1,981,898 litres have been col-

lected, generating total income of EUR 101,528.68.

The importance and necessity of this initiative is related to the harmful effects of the discharge of used cooking oil in the wastewater network which affects the functioning of the pipes (corrosion in the public sewage network piping) and the Wastewater Treatment Plants. Besides, it also causes problems with all sorts of clogging, such as blocked pipes and drainage systems in buildings.

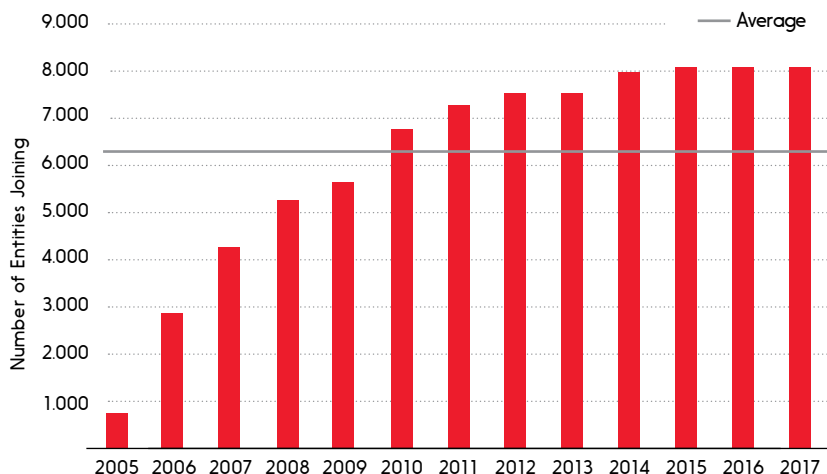
Where no wastewater treatment exists and this waste is disposed of directly into watercourses, the oxygen in the surface water is reduced due to the intervention of oxygen-consuming substances

(biodegradable organic matter), leading to the degradation of the quality of the aquatic receptor. The presence of UCO can also cause problems such as bad smells and have a negative impact on the flora and fauna in the area.

It should also be noted that UCO recycling, more precisely when this is aimed at the production of biodiesel, is an important asset in the current context of national and EU energy policies. By producing biofuel the CO2 emission levels are below those achieved with fossil fuels.

In 2017, this project had 190 regular participants all over the country.

**REUSING COMPUTER CONSUMABLES AND MOBILE PHONES
DEVELOPMENT OF ENTITIES JOINING THE PROJECT 2005-2017**



**COLLECTION OF WASTE
FOR RECYCLING
Reusing Computer
Consumables and Mobile
Phones**

The reuse of printer ink cartridges, toners and mobile phones allows essential natural resources to be saved in their manufacture, while avoiding the dumping of hazardous waste (PCB, lead and cadmium in the case of mobile phones; toner micro-powder and pigments in the case of computer consumables) that is extremely harmful to the environment.

For example, approximately 5 litres of oil are needed to produce a new ink cartridge or toner cartridge and around 500 years for it to degrade.

Despite this, the recycling of computer consumables in Portugal represents only 2 to 4% of the consumables used. Over 2 million cartridges are thrown out every month in Portugal.

This project, launched by AMI in 2004, now has 8,217 participating entities who, through partner companies, deliver their computer consumables and mobile phones for reuse. In 2017, 38 new companies joined this project. This equipment is regenerated and sent for reuse on markets where it is more difficult to acquire new equipment.

**WEEE RECYCLING
- Waste Electrical
and Electronic Equipment**

AMI has been collecting WEEE since 2008. This equipment is delivered directly to AMI by the participating bodies. In the cases where the weight exceeds one ton, AMI itself assures collection.

In 2017, a partnership was established with the Regional Health Administration of Central Portugal, through which it was possible to collect 900 kg of WEEE. The collection and recycling of this waste allows the reuse of materials such as plastic, lead, cadmium and mercury, thus saving natural and energy resources, while at the same time avoiding environmental contamination.

FORESTRY AND CONSERVATION

Eco-ethics

This project aims to rehabilitate wasteland, burnt or degraded, located throughout the Portuguese territory, in partnership with forest associations and municipal councils and with the funding and involvement of companies and citizens. The lands are public or publicly managed and the actions are of an exclusively conservationist character, without any commercial purpose.

This is a completely new approach in Portugal, and involves the allocation of land to the participants based on the land area and not on the number of trees, thus leaving the actions to be developed solely dependent on scientific and technical criteria. In order to strengthen the relationship between the participants and the lands in question, all of them are georeferenced, with the geographical coordinates included in the certificate of participation.

Due to the serious fires that broke out this year in Portugal, a specific action

was developed to restore forest potential through post-fire emergency stabilisation actions aimed at minimising the risk of erosion, contamination/silting of water lines and of biodiversity decline. In this sense, AMI decided to establish a EUR 30,000 emergency fund, which will be applied in 2018 to recover the burnt landscape in an area of about 30,000 m² in Folgoso, Gouveia, an area particularly hit by the fires that assailed the country in the summer of 2017.

This action includes the cleaning of the burned area to be intervened, and the soil is then turned over with the purpose of preparing it to receive the plantations; the planting of native tree species (oak-tree, chestnut and birch); and the application of seed bombs, whose purpose will be to recover the vegetation cover in the intervened area, contributing to the protection of the cleared and ploughed soil.

It should be noted that seedballs are produced in Portugal using drones. It is

an unprecedented technique in Portugal, whose range and precision are considerably higher and allows the control of rows and gives access to areas of marked slope. These bombs or seedballs are adapted to the slope of the land, climate and location and are made up of autochthonous seeds and covered with nutrient-rich clay.

This fund was co-financed by the campaign promoted by Altice, for the conversion of mobile phone points into donations.

Since the beginning of the project, more than 150,000 m² of forest land has been funded and undergone the procedure, located in Loures (Municipal Park of Cabeço de Montachique), Lisbon (Monsanto Park) Melgaço, Celorico da Beira (Serra da Estrela Natural Park) and Folgoso, among others. So far, several companies from different sectors and dozens of private citizens have been involved in the project, with a total donated value exceeding EUR 60,000.

RENEWABLE ENERGY

Solar Energy

The share of renewable energy in energy consumption in Portugal was 44% in 2017.

Under the scope of the growing focus on renewable energy in Portugal and in Europe, AMI installed two solar farms for the production of energy and injection into the national electricity grid and solar panels for heating water at its Porto night shelter. The aim of this is to set an example in the promotion of renewable, clean and decentralised energy production, as well as to make the AMI infrastructures self-sufficient.

In 2017, with the injection in the national electricity grid of electricity produced by the photovoltaic panels, the amount of EUR 7,055.78 was raised.

Global Projects

In the global scene, AMI also supported projects developed by local NGOs that sought to contribute to environmental protection.

GUINEA-BISSAU Bolama - Environmental Education³

The "*Nô Cunsi Riqueza de Nô Terra Pa Nô Protegel - Phosphate / Farim Mining*" project implemented by the ADER/LEGA Organisation ((Regional Development Association) in Bolama Island, organised a 4-day study visit to the Farim phos-

phate mine for 30 young Bolama students. The purpose was to alert young people to the dangers of intensive exploitation of natural resources and to raise awareness of the importance of responsible consumption and production of these resources and of the importance of ecosystems for human development, fostering a change in attitudes and awareness about the danger of environmental degradation.

³ Detailed information on this project can be found on page 46.

Guinea-Bissau



Guinea-Bissau



TANZANIA **Rufiji - Mafia Seascape** **- Environmental** **Protection⁴**

The project by the Sea Sense organisation, called "Waste to Better Health in the Rufiji-Mafia Seascape" sought to contribute to the reduction of environmental degradation and human health threats caused by bad waste management practices and to facilitate the adoption of effective waste management practices in fishing communities in the Rufiji - Mafia Seascape, for the ben-

efit of human health and for the conservation of marine biodiversity. It sought to promote good environmental management through activities related to pollution control, waste management and environmental education to change civil society's behaviour, reducing threats to human health and creating more resilient communities.

⁴Detailed information on this project can be found on page 59.

Tanzania



3.4 RAISING AWARENESS

AMI INITIATIVES

“ONE CLICK FOR SOCIAL INCLUSION” Photography Exhibition

The final exhibition of the “One Click for Social Inclusion project ” (more detailed information can be found on page 50 of this report) was on display from 13 to 20 January at the Alegro Alfragide shopping centre to showcase the artistic work of the students of this project, through their photographs.

AMI - Journalism Against Indifference Award

In 2017, 32 journalists competed for the AMI - Journalism against Indifference award, with 50 reports.

From 1999 to 2017, the average number of reports in the competition has been 52 reports per year and 34 competing journalists.

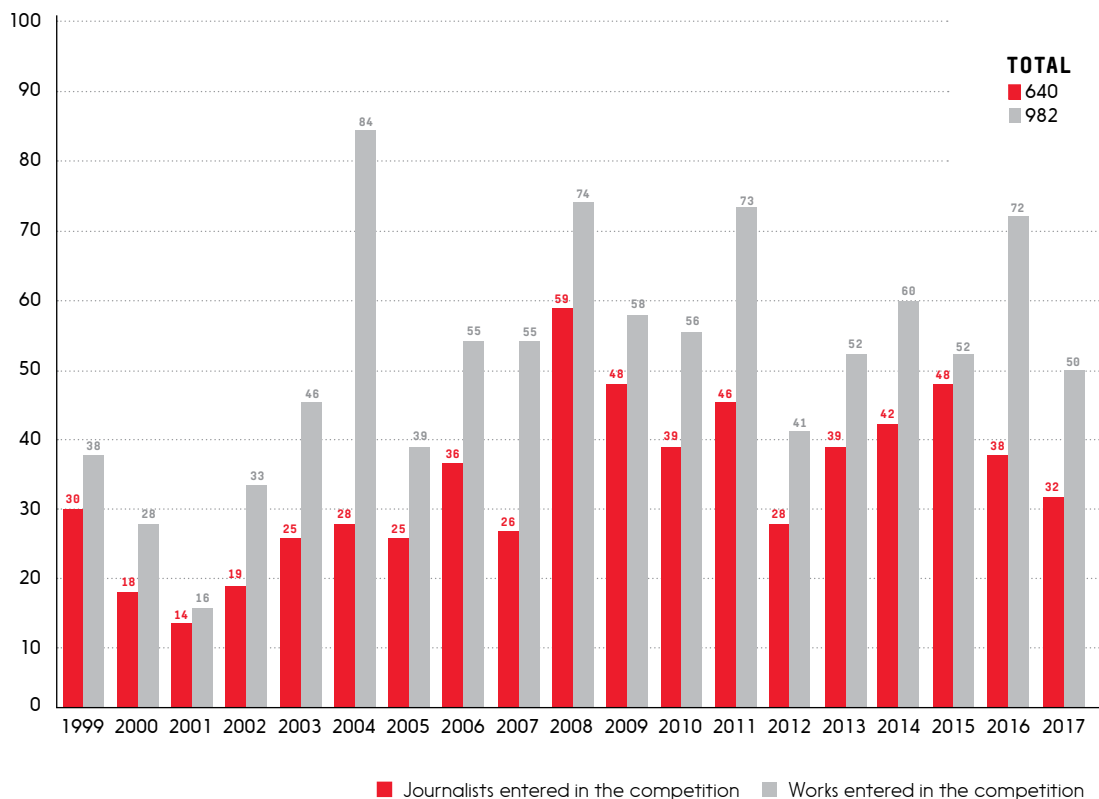
The trend continued as regards the **competing works by category**.

Since 2008, more competing works from television have been received, followed

by the press, radio and online, with the exception of 2011, in which radio was the dominant medium in the competition. In 2017, the Press and Television were the media with most competing works, followed by online and radio.

In the 19th edition of the AMI - Journalism Against Indifference Award, in 2017, the awards ceremony was chaired by the Portuguese President, Marcelo Rebelo de Sousa, the winning reports were from journalists of the SIC TV channel, Público newspaper and RTP TV channel.

NUMBER OF JOURNALISTS AND WORKS ENTERED THE COMPETITION 1999-2017



On this occasion, the President expressed deep appreciation of the journalists present. "I do not know what journalism is, real journalism, that does not define itself against indifference," he said. Next to the Portuguese President was the first AMI volunteer, José Lebre de Freitas. Both were honoured by the President of the institution, Fernando Nobre.

Two first prizes ex-aequo were awarded to Sofia Pinto Coelho, SIC and Joana Gorjão Henriques, of Público.

Sofia Pinto Coelho reported on the theme of inclusion and dignity with "**Renegades**", which revealed the case of thousands of people born in Portugal but to whom citizenship was denied. The journalist spoke about the importance of initiatives such as this, "especially this one of AMI, which has a great visibility, not to mention the financial support." The journalist explained that the newsrooms have less and less resources to invest in larger, time-consuming and more in-depth work on specific topics. "It's a great contribution," she said.

Joana Gorjão Henriques called into question the image that Portugal has of itself by portraying, based on more than 100 interviews carried out in 5 former African colonies, the legacies of colonialism and the way it marked racial relations. The series of reports also gave

rise to the book "**Racism in Portuguese – the forgotten side of colonialism**", published by Tinta-da-China, Público and Fundação Francisco Manuel dos Santos. "It was hard and exhausting work," she said.

The journalist spoke to AMI of the connection between the two award-winning cases: "The question of the law of nationality and of a generation of Portuguese immigrants born in Portugal and who do not have nationality stems from the process of colonisation and the fact that we as a country have not made the necessary reflection on the violent side of our history".

The jury, made up of Sofia Arede and Sofia da Palma Rodrigues, winners of the previous edition, Filipe Vasconcelos, AMI volunteer, Ana Rosado, Friend of AMI, and Fernando Nobre, also decided to distinguish three more works with an honourable mention.

The first, "**Major Report – Angola**", by **Susana André**, of SIC, was recognised for its courage in showing reality as citizens express it. The second, "**I am the President of the Parish Council**", by **Miriam Alves**, of SIC, was highlighted for proving how politics can be used to serve the population at the local power level. And the third, "**The falling tear**", by **Mafalda Gameiro**, of RTP, was quoted by the jury as a shocking warning to the reality of violence when dating.

Also involved in the second report were image reporter Filipe Ferreira, image editor Marco Marteleira, with editorial production by Sandra Cadeireiro and graphics by Patricia Reis. In the third work, the image is by António Antunes, editing by Sara Cravina, research by Rita Rodrigues and production by Cristina Godinho.

The winners who won 1st place, received a EUR 7,500 prize and a sculpture by João Cutileiro. At the end of the celebration, the Portuguese President appealed to a world that "learns not to be indifferent to millions of people who do not have the right to live and to be considered as persons, for the sake of democracy, equality, freedom, fraternity and solidarity".

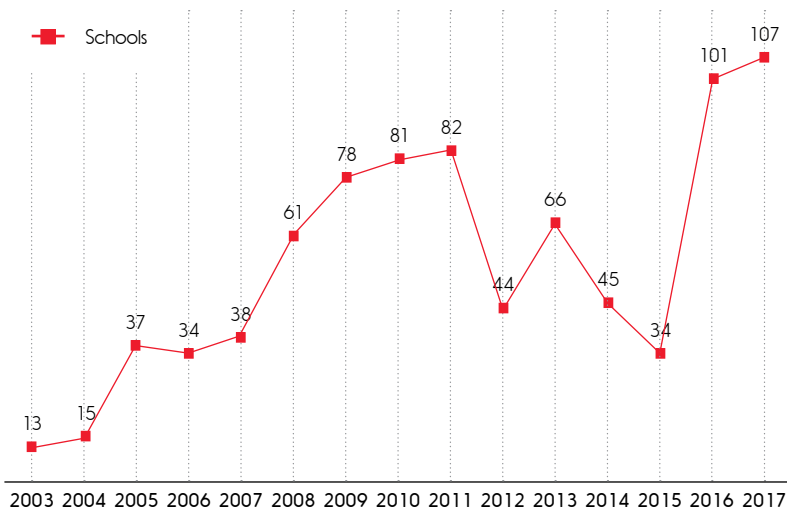
The prize giving ceremony was held at the Calouste Gulbenkian Foundation on 22 May and was attended by about 130 people, and it was supported by Novo Banco bank, which co-financed the 1st Prize, and Cerger, Novo Dia Cafés, ICA, Lisbon School of Commerce and Companhia das Cores.

Promotion at Schools

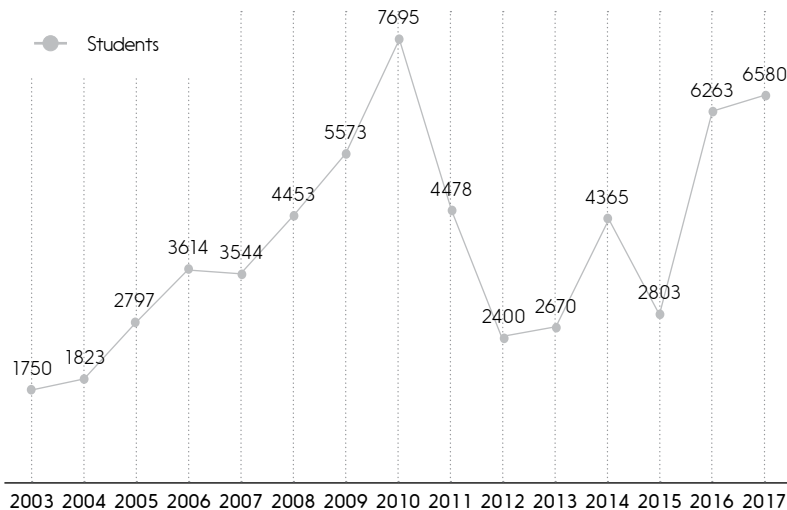
In 2017, there was again great demand for AMI awareness raising actions from schools, with the AMI's work, in general, and as an NGO, the MDGs and SDGs, and Human Rights among the subjects requested.

The fact that many teachers place great trust in the AMI's work, quoting it as an example of an agent of change in the social and humanitarian fields in Portugal and in the world is worth mentioning.

SCHOOLS - MAINLAND AND MADEIRA



STUDENTS - MAINLAND AND MADEIRA



SOLIDARITY ADVENTURE

"The way we were greeted, strolling on the street as if we were at home. One day, I left the house and three children started calling me by my name (it was the fourth day) I told them hello, they came to me running, jumped into my arms and hugged me, and passed the rest of the afternoon with me. I had my heart full in Bolama, I received much more than what I gave..."

Vanessa Ferreira, Solidarity Adventurer

SOLIDARITY ADVENTURE 2007-2017 - SENEGAL

Senegal				
	No. of Projects	No. of participants	Project Cost	Amount Raised
2007	2	25	€9.106	€7.380
2008	3	35	€18.880	€15.745
2009	3	36	€18.500	€16.830
2010	2	24	€12.500	€12.750
2011	1	10	€6.000	€5.100
2012	1	8	€6.758	€4.080
2013	-	-	-	-
2014	1	8	€1.634,09	€2.100
2015	1	6	€6.050	€1.200
2016	1*	14	€3.602	€3.600
2017	1	14	€4.097,82	€3.900
Total	15	180	€87.127,82	72.685€

*Project developed in 2015, but financed by the Solidarity Adventure of 2016.

The Solidarity Adventure project celebrated its 10th anniversary in 2017. These 10 years featured stimulating the local economy, promoting job creation and ensuring populations stay in their home areas in Senegal, Guinea Bissau and Brazil.

To celebrate the anniversary, AMI held a lunch on **30 September**, which brought together 33 solidarity adventurers. It was a day marked by happy reunions, sharing stories and a lot of desire to embark on this adventure again!

Solidarity Adventure is a project of AMI that enables participants to co-finance and take part in a specific development project, in addition to performing leisure activities suggested and organised by local populations. These are genuine demonstrations of great cultural richness, a blend of beliefs, faith and ancestral rituals where adventure lovers learn

SOLIDARITY ADVENTURE 2007-2017 - BRAZIL

Brazil

	No. of Projects	No. of participants	Project Cost	Amount Raised
2007	-	-	-	-
2008	-	-	-	-
2009	1	5	€6.000	€2.500
2010	2	19	€12.917	€4.000
2011	-	-	-	-
2012	-	-	-	-
2013	-	-	-	-
2014	2	14**	€17.232,60	€4.800
2015	-	-	-	-
2016	1	6	€8.294,69	€1.500
2017	1	7	€150.053,64	€1.500
Total	7	37	€194.497,9	€14.300

to respect, cooperate and live the difference and get to know the authenticity of a country.

Three trips were made in 2017, namely in Senegal, from 21 to 30 April, in Brazil, from 23 June to 2 July and in Guinea-Bissau, from 30 November to 10 December, involving 35 adventurers and co-funding of EUR 10,800 of the projects developed in these countries, as can be seen on pages 24, 27 and 31 of this report.

Since the project began, 338 people co-funded the projects and 334 adventurers took part in the trips.

It should be noted that the brand Origama was associated with this project through the donation of its products, namely beach towels, which were incorporated into the AMI Welcome Kit distributed to the adventurers.

SOLIDARITY ADVENTURE 2007-2016 - GUINEA-BISSAU

Guinea-Bissau

	No. of Projects	No. of participants	Project Cost	Amount Raised
2007	-	-	-	-
2008	-	-	-	-
2009	2	18	€12.800	€8.500
2010	2	5	€12.000	€8.620
2011	2	22	€12.789,22	€11.000
2012	1	11	€5.684,3	€4.500
2013	1	6*	€3.866	€2.500
2014	-	-	-	-
2015	2	16	€15.737,47	€7.390,24
2016	2	24	€18.300,19	€13.311
2017	1	15	€17.789	€4.510
Total	12	118	€95.100,18	€60.331,24

**Of the two Solidarity Adventures to Brazil in 2014, there was one adventurer in the first one and two adventurers in the second one, who financed the project but chose not to take part in the trip.

***There was a 7th adventurer in the 2013 Guinea-Bissau Solidarity Adventure who financed a project but chose not to go on the trip.

FIGHT AGAINST POVERTY AND SOCIAL EXCLUSION

AMI has been promoting this action at domestic level, as part of the executive centre, and through all of its social facilities since 2009. This action arose from a group of institutions that organised a March Against Poverty in Lisbon in 2009. These institutions include AMI, EAPN, Animar, Social Commission of Estrela Parish and Amnesty International. It is intended to mobilise and raise awareness in civil society to questions of poverty and social exclusion, as actual violations of the most fundamental Human Rights. The "Fight Poverty and Social Exclusion" event in 2017 ran from 17 to 24 October. AMI's contribution was made at a domestic level, since the Porta Amiga of Gaia, Funchal, Angra, Olaias, Chelas, Porto and the Porto and Graça Night Shelters were involved in organising and participating in events and activities.

On **17 October 2017**, to mark International Day for the Eradication of Poverty, the working group involved in organising the Week to Fight Poverty and Social Exclusion organised a vigil that took place outside Campo Pequeno. It was not possible to carry out all the planned activities due to the weather, but the group of people who gathered there marked the moment with the lighting of a candle and the reading of a manifesto against poverty and social exclusion in Portugal and in the World. One of the activities was the sharing of testimony which, in the case of the AMI, was given by a man from the Graça Shelter who voluntarily wrote an inspiring text on the subject, which was also shared with the local media.

30 YEARS OF GLOBAL MISSIONS

AMI marked 30 years since its first mission, in Guinea-Bissau in 1987.

To celebrate the occasion, a dinner was held on 11 November at the Navy's mess in Cascais to gather and pay homage the volunteers who were involved in AMI's missions over the last 30 years.

All volunteers received an AMI diploma in recognition of their efforts and some of them deserved special mention, namely Dr. Manuel Lara, the volunteer who spent the most consecutive time on mission (4 years in 5 countries); the nurse Nazaré Santos, for the record number of missions (16 in 7 countries over 6 ½ years) and Jorge Gaspar (posthumously), the first volunteer on mission with AMI.

The chairman of the AMI did not overlook the role of some leading members in AMI's history, such as Conceição Costa, international volunteer manager and an AMI employee for 30 years; Fernando Nogueira, José Manuel Barata-Feyo and José Lebre de Freitas, as well as representatives of the three branches of the Portuguese Armed Forces, who on several occasions supported AMI missions.

This activity was possible through the support of Club Viajar, Eurologistix and fado singer Matilde Cid, who charmed everyone present with her voice.

20th ANNIVERSARY OF THE FUNCHAL PORTA AMIGA CENTRE

The Porta Amiga Centre in Funchal celebrated its 20th anniversary on 29 November 2017. This AMI social facility provides social support services and employment, training, a computer library and other basic needs services. It is considered a fundamental support for the population.

To mark the anniversary, the Centre's team planned with its beneficiaries various activities for the whole week, such as a commemorative lunch with the beneficiaries, employees and volunteers of this facility; live music during the mornings, and testimonies from the centre's recipients who shared their stories about how this facility has contributed to their lives. All the decoration of the space was thought of and created by the beneficiaries and collaborators especially for this date.

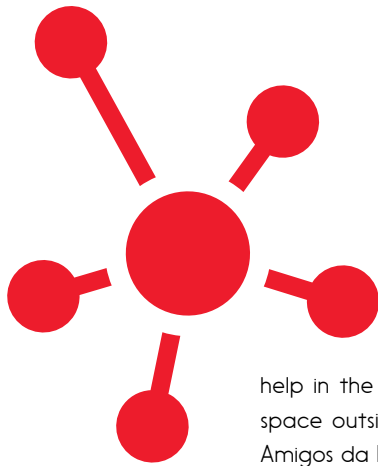
DELIVERY OF THE AMI UNIVERSITY FUND SCHOLARSHIPS

On **7 December**, the AMI University Fund scholarships were formally handed out to the 54 students whose application was approved in this 3rd edition of the initiative.

In addition to marking the official handing out of the scholarships (scholarship holders received a diploma and signed a declaration of honour), in this ceremony the 10 students who obtained the best average mark the previous year were also distinguished.

CHRISTMAS PARTIES

The holiday season was celebrated in all the Porta Amiga Centres and Night Shelters in order to promote conviviality and the spirit of family.



**LINKA-TE AOS OUTROS
 [CONNECT TO OTHERS]
 - 7TH AND 8TH EDITIONS**

"Shelter for Society", "Health Technicians Go to the Mountain", "Altruistic School in the Promotion of Active and Global Citizenship" and "My Camp - Where Together We're Happy" were the four winning projects of the 7th Connect to Others.

It should be noted that several of the supported projects aimed to support students from the grouping of the schools applying for the prize, showing an active social awareness and concern on the part of the young participants.

The "Shelter for Society" project sought to improve the lives of homeless people through the distribution of food and a blanket to a total of 20 people, with the dual objective of raising awareness and alerting society to the challenges of this population.

The "Health Technicians Go to the Mountain" project set its objective to

help in the construction of a shaded space outside AAPEL (Associação dos Amigos da Pessoa Especial Limiana), so that users of the institution could enjoy being outside on sunny mornings and afternoons, as well as installing a folding door that turned one of the rooms into a multipurpose space. At the same time, it promoted regular social visits to the Centre's beneficiaries.

The students of Escola 2, 3 Dr. Horácio Bento Gouveia school in Funchal presented the proposal to create awareness actions and promote Volunteering in institutions, among other actions promoting the true exercise of "Active Citizenship".

Finally, the project "My Camp - Where together we are happy" aimed at the

integration in off-school periods of 25 children, aged from 3 to 10 years old, living in the Union of Parishes of Massamá, in order to avoid them from being idle during school holidays.

Launched in 2010 in schools across the country, the "Connect to Others" award has already selected and financed dozens of projects, with support in excess of EUR 20,000.

From supporting needy families to accompanying the elderly, the goals and actions of the students have caused an important social impact. AMI will continue to encourage and involve young people in these actions, as it believes that they are capable of changing social injustices while, at the same time, seducing others to perform solidarity and socially transformative actions.



No. of projects selected	Project	No. of young people involved	Beneficiaries of the selected projects	Amount financed by AMI	Area of Operation	Location
4	Shelter for Society	9	20 homeless people	€485	Poverty and social exclusion	Marco de Canaveses
	Health Technicians go to the Mountain	25	Beneficiaries of the AAPEL association	€2.000	Social Exclusion and Citizenship	Ponte de Lima
	The Altruistic School in Promoting Active and Global Citizenship	5	Teachers, students, organizations and partner entities of Escola Básica 2, 3 Dr. Horácio Bento Gouveia school	€1.800	Education and Citizenship	Funchal
	My Camp- Where together we're happy	3	25 children from Massamá aged between 3 and 10 years old	€2.000	Education and Citizenship	Sintra

SOLIDARITY PRODUCTS

Economic and financial sustainability is a responsibility and concern of AMI, for its role in society and all those who depend on its existence, which is why it seeks to diversify funding sources.

Book Protection Kits and School Diaries

At the start of the 2017 school year, AMI once again proposed two solidarity products, namely the Book Protection Kit and the School Agenda 2017/2018, so that those who bought these products would also be contributing to AMI's Porta Amiga centres which support thousands of children and young people in Portugal.

Chef Hélio Loureiro



The School Agenda is a useful tool for students seeking to raise awareness of pressing issues in society, with the aim of contributing to the training of participative, supportive and responsible youth. The 2017/2018 edition tells some stories of a nurse, a senior member of AMI, with extensive experience in missions in several countries, who will certainly help to better understand the differences that exist in the world and the importance of fighting for a more dignified and happy future.

On the other hand, the Book Protection Kit is a school product of undeniable usefulness, protecting and safeguarding the integrity of covers of school books and exercise books. But it is more

than that, it is an innovative and supportive solution with an important chain of beneficiaries, which helps AMI-supported children and young people. This project also has the support of Handicap International - which produces and packs it - and is dedicated to helping disabled people and their families, and Disney and Pixar, which allows the use of images of some of its most emblematic films (the film in 2017 was "Dory"). It fits all book and exercise book sizes, eliminating the use of scissors and glue, making it easy to use, quick, fun and safe. These products were on sale at the Staples, Jumbo, Continente, Nouvelle Livrerie Française, Fnac and the AMI online store, at www.ami.org.pt, in 2017.

The Book Protection Kit and the School Agenda are priced at €6 each, 1 euro of which goes to AMI.

AMI ALIMENTA

"Being the Ambassador of AMI Alimenta, the first national brand of solidarity, is an honour and a duty for me. My duty as citizen, my duty as a gourmet chef, for the excellence of products, my duty to encourage the consumption of healthy foods, my duty to promote sustainable products in harmony with the environment. It's an honour because partnering with AMI means promoting Man and his dignity."

Chef Hélio Loureiro

The AMI Alimenta brand is the result of the rebranding of the 1st National Solidarity Brand - SOS Pobreza - launched in 2012. Healthy and sustainable consumption and favouring national production are its principles. Proceeds from the project reverts to AMI's missions.

The brand responds to the three aspects of sustainability, namely economic because it contributes to national production; environmental, because it reduces the ecological footprint by minimising transport since the products are produced and consumed in Portugal, social, because it fights against poverty, channelling the funds raised into the AMI missions.

The project is aimed at all citizens who want to help leverage the Portuguese economy by choosing good quality national products at a fair price.

At the beginning of 2017, the AMI Alimenta brand won Five Star Award for the best Social Responsibility project. From the results obtained in the tests and market study it is possible to state that the AMI Alimenta brand is considered by consumers as very good.

In 2017, the brand was able to attend "Alimentaria & Horexpo", the DH Conference and the Distribution Masters. The sale of AMI Alimenta products raised a total of EUR 10,350 for AMI.

PERSONAL INCOME TAX RETURNS CAMPAIGN

The proceeds obtained from the assignment of personal income tax is an important source of funding for the work carried out by NGOs and humanitarian aid associations, which is why, in 2017, AMI again invested in an advertising campaign with the motto "Helping is tax free", designed for free, as usual, by Y&R; again, those proceeds reverted to the projects to fight against poverty in Portugal. A total amount of EUR 178,923.32 were raised with this campaign.

11TH BRIDGES OF FRIENDSHIP RUN - COIMBRA

The 11th Bridges of Friendship run was held on 10 April 2017 and had 337 participants running and 231 walking the course, as well as 15 volunteers.

Once again, this activity was supported by Coimbra Municipal Council, the University of Coimbra, the Municipal Police, the Fire Brigade, Coimbra University Stadium and the District Association of Coimbra, as well as sponsorship from various local companies and media.



AMIARTE GALLERY - PORTO

Event	Venue	Date
<i>From the Warehouse</i> – Solo exhibition by Ricardo Campos	AMIArte Gallery	25 February to 26 April
<i>Atelier 27</i> – Exhibition by Luís Canário Rocha and Nelson Xize	Braga Train Station	18 March to 28 April
Friend's Book Market – Solidarity Sale of Second-hand Books	School of Technology and Management, Polytechnic Institute of Viana do Castelo	23 to 28 April
OUSÍA – Solo exhibition by Manuel Malheiro	AMIArte Gallery	29 April to 15 July
Urban art on outdoor posters	Porto City	5 to 9 July
<i>Clima 360°</i> Exhibition in partnership with the French Embassy in Portugal	AMIArte Gallery	20 July to 10 October
AMIArte Collective Summer Exhibition – Seeing the Sea	Centro de Congressos do Estoril	11 to 23 August
Urban art on outdoor posters	Lisbon City	13 to 26 September
<i>Far from any Road</i> – Exhibition by <i>Alvarenga Marques</i>	AMIArte Gallery	21 October to 21 December
Auction Charity Dinner	Hotel Intercontinental das Cardosas, Porto	11 November
<i>Imaginário de um Trem</i> – Exhibition by Lauren Maganete	Georges Dussaud Photography Centre, Bragança	5 December 2017 to 18 February 2018
"One Click for Social Inclusion" Exhibition	AMIArte Gallery	26 December to 7 January 2018

AMIARTE GALLERY – PORTO

In 2017, AMIArte Gallery again welcomed and promoted various exhibitions and cultural initiatives, always aiming to raise funds for the AMI missions. Since its opening in 2008, it has already promoted more than 80 exhibitions, as well as other activities that have contributed to the raising of funds in excess of EUR 700,000 in works of art. 38 paintings worth EUR 31,000 were donated in 2017.

PARTNERSHIPS "DRIBLA A INDIFERENÇA" (Overcoming Indifference)

AMI's support for this school sports awareness project in 2017, promoted by the Basketball Fan Club, allowed 23 basketball clinics to be held in 22 schools (1st and 2nd stage of basic education, secondary schools, colleges) and 1 clinic in a holiday camp, in which 9100 students participated. In the last 2 years, 17,980 students from various schools in the country have been included in this activity, who were made aware of and alerted to various topics, such as drug use, tobacco use, obesity and social exclusion, among others.

“TEMPO DEPOIS DO TEMPO” [TIME AFTER THE TIME] EXHIBITION

The retrospective “Tempo Depois do Tempo | Photographs 1970 - 2017 ” exhibition by photographer Alfredo Cunha was held from 3 March to 25 April, at the gallery of Torreão Nascente of the Cordoaria Nacional, in Lisbon.

The exhibition consisted of a journey that covered four decades of history through 500 black and white photographs distributed over 8 nuclei. One of them, entirely dedicated to the project “All the Hope of the World”, made in partnership with the journalist Luis Pedro Nunes, resulted in the homonymous book.

TECH4GOOD

AMI took part in the 11th Microsoft Technology Innovation Summit on 6 June 2017, titled Tech4Good, in which it explained how Office 365 optimised the institution’s internal procedures. Rogério Graça, Project Manager at CAP Gemini also presented the CRM project under implementation at AMI and which will bring communications closer to the organisation’s stakeholders.

GLOBAL HUMANITARIAN AVIATION CONFERENCE - WFP

Lisbon hosted the 9th Global Humanitarian Aviation Conference & Exhibition (GHAC), an initiative of the United Nations World Food Program (WFP), between 11 and 13 October, at the Ritz Four Seasons Hotel. The conference, titled “Help from the Sky,” aimed at discussing safety in airborne humanitarian operations as well as advances in the aviation sector. Two hundred experts from around the world, guided by Standards and Recommended Practices (SARPs) of the International Civil Aviation Organization (ICAO) - a specialised agency of the United Nations - took part in the event aimed at a safe, efficient and economically sustainable and environmentally responsible civil aviation sector.

Invited to address the conference, the founder and chairman of AMI Foundation, Dr. Fernando Nobre warned of the challenges of companies, non-governmental organizations, governments, among others, to respond to the impacts of climate change.

In 2016, WFP’s Aviation sector activities reached 36 countries. These operations have contributed significantly to the delivery of food and other care products to more than 1,000 organisations. The event, which was also sponsored by

AMI, was supported by the United Arab Emirates General Civil Aviation Authority (UAE GCAA), International Civil Aviation Organization (ICAO), Federal Aviation Administration of the United States (FAA), European Aviation Safety Agency (EASA), Flight Safety Foundation (FSF), International Committee of the Red Cross (ICRC), and Pilots of the World, among other organisations.

“TODA A ESPERANÇA DO MUNDO” [ALL THE HOPE OF THE WORLD] EXHIBITION

The “Toda a Esperança do Mundo” exhibition by Alfredo Cunha, was shown at the Art Gallery of the Paço da Cultura, Guarda, from 1 December 2017 to 6 January 2018. A fundraising action for AMI was promoted during the event.

At the exhibition opening, the “Guinea-Bissau - 40 years later” catalogue was launched, with photographs by Alfredo Cunha and text by Luís Pedro Nunes.

1ST INTERNATIONAL MEETING ON RELATIONS BETWEEN PORTUGAL AND VIETNAM

Under the 1st international meeting on relations between Portugal and Vietnam, the chairman of AMI, at the invitation of the Portugal-Vietnam Friendship Association, NamPor, and the University of Science of Vietnam, gave a lecture on 15 December, in the city of Hue, on the theme "Portugal - Asia: past, pres-

ent and future". At the same time, the AMI chairman also met with some local NGOs to assess possible AMI intervention in the country.

THE SDGS IN ACTION IN PORTUGUESE SCHOOLS

Given the proven need to advertise the 2030 agenda in the Portuguese school community, AMI, in partnership with Help Images, applied for a line of funding from Camões I.P. for the promotion of thematic seminars on the Sustainable Development Goals (SDG) to 3rd stage students of basic education in mainland Portugal and the islands.

The project, which runs from June 2018 to May 2019, was approved in 2017 and has a budget of EUR 36,905. It is targeted to 9th year students of Portuguese schools and aims to contribute to a more informed and active society in promoting sustainable development and respect for human rights in the national school context.



DELEGATIONS AND CENTRES

The work carried out by the AMI offices and centres plays an important role in national campaigns and in the promotion of local events for the dissemination and raising of funds and assets. Therefore, in 2017, AMI continued to rely on their fundamental collaboration in spreading AMI's message and in promoting community involvement.

AMI DELEGATIONS AND CENTRES

South Zone

Beja Centre	Participation in the national street collection campaign in October.
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Central Zone

Coimbra Delegation	Contacts with the Pedrogão Grande Municipal Council, in order to provide support to the victims affected by the fires.
	Organisation of the 11th Bridges of Friendship run.
	Participation in the Employment Fair of the Faculty of Psychology and Educational Sciences of University of Coimbra.
	Organization and participation in the collection of food products at the Continente hypermarket in Coimbra.
	Giving lectures at schools.
	Participation in the 2 national street collection campaigns.
	Collection of x-rays, paper and used cooking oil for recycling.
	Holding 2 first aid courses.
	Collaboration in the sending of a humanitarian aid container to Timor, in partnership with the AMA (Mão Amiga Association), through the collection of clothing, footwear, school material, books, medicines and hospital supplies.
	Lecture on the humanitarian action of AMI in Albergaria-a-Velha on international volunteering day.
	Participation in an earthquake drill, with the objective of disseminating personal safety techniques in the event of this natural catastrophe.
Hosting a volunteering initiative by a group of ISA employees (Intelligent Sensing Anywhere), who painted some walls of the delegation on a Saturday.	

AMI DELEGATIONS AND CENTRES (CONTINUATION)

Central Zone (Coimbra) - continuation

Anadia Centre	Participation in the 2 national street collection campaigns.
	Collection of clothing, footwear, furniture, medicines, cash donations, among others;
	Collection of x-rays, paper, toners and ink cartridges for recycling.
Covilhã Centre	Participation in the 2 national street collection campaigns.
	Stimulating an intervention group in the senior citizens' home of Associação Covilhanense, where reading, theatre and regional handicrafts activities and patient monitoring activities are promoted every week.
	Holding a solidarity fair at University of Beira Interior.
	Distribution of promotional material at the annual Academic Tuna Bands Gala;
	Promotion of the event "There are several ways of embracing the street at Lar da Associação Covilhanense;"
Figueira da Foz Centre	Sale of Taleigos AMIgos.
	Participation in the 2 national street collection campaigns.
Pombal Centre	Basic junior first-aid courses held in schools.
	Participation in the 2 national street collection campaigns.
Pombal Centre	Participation in the collection of food products at the Continente hypermarket in Coimbra;
	Promotion of the "Bridges of Friendship" race, in order to attract participants.

North Zone

Porto Delegation	Recycling of x-rays
	Collection of clothes for recycling;
	Giving lectures at schools;
	Participation in the 2 national street collection campaigns.
Bragança Centre	Distributing clothing to 1,852 beneficiaries of various age brackets.
	Participation in the 2 national street collection campaigns;
	Participation in x-ray collections.

AMI DELEGATIONS AND CENTRES (CONTINUATION)

North Zone (Porto) - continuation

Lousada Centre	Daily assistance of the population in situation of poverty that comes to the Lousada AMI Centre;
	Referrals, liaison and partnerships with institutions/entities of the municipality;
	Collection of plastic lids for recycling;
	Receiving, sorting and organising into display cabinets clothing, footwear, toys and other items donated by citizens and companies;
	Shipping new products to the AMI Porto office;
	Continuation of the partnership with the Continente hypermarket in Lousada;
	Distribution of weekly / monthly hampers to flagged beneficiaries;
	Participation in the 2 national street collection campaigns;
	Organization and collection of food in hypermarkets in the Lousada area;
	Partnership with the company "Senhorinha", which donated several cosmetic products, distributed to flagged beneficiaries and sent to the AMI Northern Office;
	Guiding a citizen of the municipality of Lousada to fulfil community work of public interest with a 340-hour duration, between December 2016 and March 2017;
	Providing 67 backpacks and their material to the school-age children of flagged beneficiaries, in order to reduce the major expenses of households at the start of the school year;
	Interview given to Penafiel Radio Club on the work done by the centre, including testimonies from various partners, volunteers and beneficiaries;
	Partnership with the company "AutoBrinca", with the purpose of obtaining donations of toys to distribute at the Christmas party;
Organisation of a Christmas party with the support of the E.Leclerc hypermarket in Lousada that provided a snack for each child, donating about 60 cakes and 20L of juice. This activity was attended by local media.	

AMI DELEGATIONS AND CENTRES (CONTINUATION)

Madeira Delegation	
Funchal	Collection of x-rays;
	Giving lectures at schools and other institutions;
	Participation in the 2 national street collection campaigns;
	Participation in the Fnac / AMI Christmas Campaign;
	Participation in the Job Fairs of the municipalities of Calheta, Ribeira Brava, Funchal and Santana;
	Participation in the Vontades Fair, the Volunteer Fair of the University of Madeira and in the Arts Fair;
	Participation in the Social Market organised by AIPES - Association for Research and Promotion of the Social Economy;
	Undertaking an information activity at the Madeira Hotel Trade Union;
	Holding first aid courses;
Hosting curricular internships and guidance of two finalist students' assignments of the Bachelor's Degree in Educational Sciences, of UMA - University of Madeira.	
Azores Delegation	
São Miguel Delegation	Participation in the 2 annual street collection campaigns;
	Collection of x-rays;
	Collection of toys and books to distribute to the infant and child play centres of the municipality;
	Distribution of school material to 30 students from 1st to 10th year;
	Diabetes screening in partnership with the São Miguel Lions Club and the Diabetes Association of São Miguel.
Azores Delegation	
Terceira Delegation	Collection of x-rays;
	Participation in the "Taleigo AMigo" initiative;
	Giving lectures at schools;
	Participation in the 2 annual street collection campaigns;
	Support to the Porta Amiga Centre of Angra do Heroísmo.

CORPORATE SOCIAL RESPONSIBILITY

The paradigm shift in the business world is still evident as companies seek to be more than donors, making a point of getting involved in the project they are supporting and knowing the impact of it. Companies look to Social Economy institutions because they recognise their primary role in finding and implementing solutions to social problems, but rather than funding the solution they want to be part of it.

As a result of this partnership, several activities were developed with companies in 2017, of which we highlight some of them, which raised donations in money, goods, services and advertising and raising awareness initiatives.

Donating Goods and Services

In 2017, AMI again counted on the donation of goods and services from several partners, namely Young & Rubicam in the area of advertising, Microsoft in the area of computer software, Continente hypermarkets in the food area, Companhia das Cores, in the area of design, Visão in the area of media, the PKF & Associados Official Auditors Firm in the audit area, Vila Galé Hotels, Porto Grande Hotel, Marina Atlântico Hotel, Tryp Oriente Hotel, Hotel Cascais Miragem, the Sheraton Porto Hotel, among others, in the area of hospitality, in addition to other support which is described below.

Volunteering and Awareness Raising Food Aid

In 2017, food aid continued to be one of the most targeted needs of our beneficiaries, given the absence of the FEAC and its replacement by a new programme working in a very different way from previous programmes; hence, the promotion of donor partnerships focused on food needed to carry on.

Thus, since food is a matter of survival, it will condition all social intervention work if it is not resolved, so the support of several partners was crucial to respond to this need, highlighting the continuation of the partnership with Queijos Santiago Cheese, the renewal of the "Solidarity Bag" campaign promoted by Kelly Services, food collections in some Continente stores, the donations of Nestlé Nutrition and Nutrapor, and the support of the Auchan Group, which allowed the collection of food in Jumbo stores under the programme of "Thursday Solidarity Fair".

6th Solidarity Bag Campaign

"The support we have been receiving from Kelly has been critical since it responds to the greater need that has been requested from us. Food. It is remarkable how a company mobilises to support the people who come to us and when we pass this message on to the users they receive it with emotion and above all with hope because they can perceive this mobilization of some people and companies of our society that do not "Forget them. It is about feeding the body and comforting the soul.."

Paulo Pereira, Director of the Coimbra Porta Amiga Centre

Kelly Services has promoted the "Solidarity Bag" campaign for the sixth consecutive year, an initiative exclusively organised by the company. It consists of delivering solidarity bags to its network of partners, customers and employees, and it requests that they place their donations in the bag.

Over the 6 editions of this campaign, thousands of beneficiaries have been supported through more than 42,075 kg of food and hygiene products, always taking into account the specific needs of each person supported. **In 2017, the initiative collected 4,575 kg, which allowed for food to be distributed to 5,473 people and hygiene goods to 1,237 people.**

Donation of food and hygiene products - Sonae MC Group

Thanks to the renewal of the partnership with the Sonae MC Group, we were able to collect more than 7 tons of food and hygiene goods in 2017 from some mainland stores.

It should also be noted that in 2017, about EUR 20,000 of food surpluses were donated by the Sonae MC Group from the Amadora and the Vasco da Gama Shopping Centre stores.



OTHER DONATIONS OF FOOD AND HYGIENE PRODUCTS

Partner	Donated goods	Value of donation in 2017
Queijos Santiago	Fresh cheese	7.515,20€
Nestlé Child Nutrition	Cereals, infant milk, biscuits and other children's food products.	9.111,98€
Nutrapor	Biscuits, toasts, loaf of bread and others.	3.313,4€
Nivea	Sun protection products and inflatable balls.	20.300€

AMI / Auchan Solidarity Campaign - School Vouchers

This solidarity campaign promoted by the Auchan Group consists of the collection and delivery of school material to the children and young people supported in the AMI Porta Amiga Centres, thus seeking to fight poverty and school drop-out.

From 21 August to 2 September, the Jumbo and Pão de Açúcar stores made school vouchers from EUR 1 to 5 available for sale which are then converted into school material, and the Auchan Group committed to double the amount donated by customers.

Throughout the 9 editions more than EUR 1 million were raised in school material and more than 28,000 children and young people were supported.

In 2017, the campaign allowed to EUR 160,000 in school material to be raised for 3,439 children and young people.



Support in the area of Human Resources, Training and Occupational Health and Hygiene

In 2017, training services amounting to EUR 25,920.24 were donated, of which the following partners are worthy of note: Fórmula do Talento, Cegoc, Galileu, ISEG, Centralmed and British Isles.

Lisbon School of Commerce

AMI's partnership with the Lisbon School of Commerce continued in 2017, through the reception of curricular internships, the presence of some of its students in some initiatives of the institution and the participation of AMI on the jury of evaluation of some Professional Proficiency Tests.

**SOLIDARITY EVENTS
AND CAMPAIGNS**

Christmas Campaign 2017

The VII AMI Christmas Mission, again sponsored by the actor Diogo Mesquita, allowed a more dignified Christmas to be provided to 1,960 families (more than 5,000 people).

Thanks to the commitment of 43 partners and the involvement of 40 volunteers in the delivery of the hampers, it was possible to raise EUR 26,727 in monetary donations and EUR 41,634 in donations in kind, which made it possible to offer a Christmas hamper to each family and to ensure part of the social assistance provided them by AMI's social facilities. It was also possible to give presents to 140 children in Almada, Coimbra and Gaia, and offer "treats" (personal hygiene goods) to 528 senior citizens of Cascais, Chelas, Olaias, Funchal, Porto, Angra do Heroísmo, Vila Nova de Gaia, Coimbra and Lisbon (Graça).

The Christmas hampers and treats distributed represent an important aid to the most vulnerable families and were only possible thanks to the support and generosity of donors, volunteers and companies:

Casinhas de Lisboa, Cerealis, Companhia das Agulhas, Creative Minds, DN – Técnica, EDP – Energias de Portugal, S.A., Esporão, Ferbar, Fundação AGEAS, Fundação PT, Gallo WorldWilde, GTE

BSI Outsourcing Services, Hotel Mirage, Impact Hub Lisbon, Imperial, InnoWave Technologies, Johnson & Johnson, Kelly Services, L'Agence, MaxData, Mahle, Nestlé, Novo Banco, Oficina Moto, Ópticas de Portugal, Petrotec, Phone House, Prisca, RAR, Science4you, Sensa Caffé, SONAE MC, Sovena, Totemic, Turbomar, TURISFORMA – Formação e Consultadoria, Lda, Wurth, Young & Rubicam, Antena 1, Estrelas & Ouriços, Mais Prevenir and RTP.

The Fnac / AMI solidarity campaign was also organised again, which raised EUR 17,032 to be used in projects to combat poverty in Portugal.

THANK YOU
AMI CHRISTMAS MISSION 2017

			
43	6.145	43.759€	51.854€
PARTNERS INVOLVED	SUPPORTED PEOPLE	TOTAL DONATIONS	IN-KIND DONATIONS

ami _ the mission goes on



Taleigo AMIgo

According to the dictionary, a "taleigo" is a long, narrow bag that corresponds to two bushels. In olden times they were made of pieces of fabric and even old clothes were used in their manufacture. The end result depended on the imagination of the maker.

Reviving this old tradition, Companhia das Agulhas teamed up with AMI to launch the "Taleigo AMIgo, wrapping with meaning to help AMI" challenge, thus becoming a solidarity and reusable package.

The objective of the Taleigo AMIgo is to contribute to AMI-developed projects, bringing together people for common good in a solidarity network.

Thus, in 2017, Companhia de Agulhas, in partnership with sewing schools in the country, invited volunteers to sew one or more "taleigos" that were donated to AMI, which in turn put them on sale in their online store and the Christmas sales for EUR 5 each. 241 taleigos were produced and EUR 1,205 raised in little more than 1 month.

The proceeds from the sale of the AMI-gos Taleigos were applied to the AMI's anti-poverty projects in Portugal and the purchase of Christmas hampers for the families supported by the institution. Finally, since the Taleigo principle is based on the reuse of fabrics that would otherwise end up in the waste, when wrapping a garment with a Taleigo AMIgo the recipient can find multiple purposes and give a diversified destination to the package, thus preventing the waste of paper.

Solidarity points

In 2017, AMI once again benefitted from the conversion of loyalty points into donations from two entities, namely Altice and REPSOL. The revenues raised were used for the victims of the Pedrógão Grande fires, the Ecoética project and the fight against poverty in Portugal, respectively.

CORPORATE VOLUNTEERING

In 2017, AMI continued to rely on a number of corporate volunteering activities, including the following, which resulted in a total of more than 800 hours:

CORPORATE VOLUNTEERING

Project/Social Facilities worked on	Volunteering Campaign	No. of employees / No. of companies
Beneficiaries of the AMI Porta Amiga centres	Sorting school material	+ 70 employees from 1 company
Graça Shelter	Renewal of facility	67 volunteers from 1 company
Beneficiaries of the AMI Porta Amiga centres	Delivery of Christmas Hampers	40 volunteers from various companies

A good practice

At the end of 2017, a team of volunteers from Auchan gave their time and dedication to renovating the Graça Night Shelter.

They painted windows and tended the garden, but they also took new bedding, towels and a brand-new TV into the Shelter. Everything to refresh this social facility. Neither did they forget the Abrigo beneficiaries, who were offered underwear and personal hygiene kits.

This was a particularly welcome intervention for Pedro Sousa, director of Graça Night Shelter, "an old and very used facility that needed a lot of improvement, to make it more pleasant and welcoming."

But it's even more than that. It is also a way for the beneficiaries to "value and cherish this space and realize that there are those who truly care for them". The proof of this is that many have been involved in this work of recovery and renewal. Something that was noted and appreciated by Auchan volunteers, who "also better perceive the reality in which these people live and it helps them to question a little more the stereotypes usually associated with the homeless."

This involvement and awareness raising was one of the reasons that led Pierre Delpierre, organiser of this initiative, to invite the Auchan employees to take part in this volunteering initiative. "Auchan wants to be socially responsible, but above all we want to give our employees more sense in their work and in their day-to-day lives." Pierre threw the challenge down and the employees grabbed it with both hands: "They immediately began to have ideas and became enthusiastic." The involvement of the shelter users was also noted. "It's very important for us to get involved and collaborate. It's something that motivates and enriches us."

Motivation was, in fact, the most heard word on that day. Motivation to help. To be helped. Among Auchan's employees and in creating a network of solidarity between people and companies, in which nobody is left out.





Graça Shelter





2017 WAS ANOTHER YEAR
OF AFFIRMATION AND
GROWTH OF THE FOUNDATION
IN ALL ITS ACTIVITIES
AND OBJECTIVES ”

4

CHAPTER

REPORT OF ACCOUNTS 2017

4.1 ORIGIN OF FUNDS

The main economic indicators, namely Gross Domestic Product, General Government Deficit, the government debt-to-GDP ratio and the Unemployment Rate developed very positively in 2017, posting figures unseen for a number of years.

Notwithstanding the performance of these indicators, these improvements were not enough to overcome the hardships that our country's poorest people are still experiencing.

AMI's Social Facilities continued to be sought by those who were unable to meet their basic needs.

At international level, we continued to be approached by a large number of organisations that seek to alleviate the living conditions of the most vulnerable populations.

Hence, in 2017 AMI's humanitarian activity kept the same level of effort of previous years.

REVENUE

It was possible to benefit from a greater diversification of revenue as a result of the measures taken, namely rents from properties acquired.

These measures were aimed at maintaining our capacity to respond to the very large number of requests originating from Portugal and the different countries where AMI operates.

The support provided by the Social Facilities to the poorest people was only possible with the contribution from the Ministry of Labour, Solidarity and Social Security, through the various agreements signed.

The partnership with UNICEF was important at the international level, for some of the ongoing projects in Guinea-Bissau. Agreements were also signed with Lisbon municipal council to contribute to the operation of a Night Shelter and with the municipal councils of Almada, Angra do Heroísmo, Cascais, Coimbra and Funchal to pay expenses related to the basic necessities of residents of the respective municipalities.

The corporate support received from Microsoft, Novo Banco, Esegur, Fnac, Tmn, Gracentur, Organizações Biscana, Petrotec and Banco Carregosa is also to be noted.

We also received foundation support from the Ageas PT and Stanley Ho foundations.

Various fundraising campaigns were developed, including:

- Street Collections
- Mailshots addressed to usual donors
- Collection and recycling of x-rays, used cooking oil, mobile phones, electrical and electronic items, paper and used clothing.

AMI was indicated by a large number of taxpayers to benefit under the government programme of assignment of 0.5% of annual personal income tax, to be the recipient of fines ordered by courts, and as the beneficiary in wills and testaments.

Revenue from the Health Card was also significant.



By managing the financial resources carefully and avoiding uncontrollable risks, the results obtained were possible. We were able to increase lease revenues by letting two properties that were acquired in the meantime.

DEVELOPMENT OF REVENUE SHARING

Revenues from international entities resulted from the partnership with Unicef.

Public funding stood at 21%.

The amounts from other revenue sources were kept as a result of enhancement of the value of invested companies, leases and the sale of recyclable products.

	2014	2015	2016	2017
International Entities	0%	2%	2%	1%
Public Entities	24%	21%	19%	21%
Private Entities	2%	1%	3%	5%
Donations	15%	7%	7%	7%
Donations in Kind	4%	5%	6%	5%
Financial Gains	16%	22%	16%	11%
Other Revenue	12%	13%	18%	19%
Health Card	27%	29%	29%	31%
Total	100%	100%	100%	100%



4.2 BALANCE SHEET

Currency: EUR

Items	Notes	Dates	
		31/12/2017	31/12/2016
ASSETS			
Non-current assets			
Tangible fixed assets assigned to operating activities	4,1	4 733 226,71	4 767 841,98
Tangible fixed assets assigned to investment properties	4,2	6 660 769,36	5 954 968,16
Investments in progress	4,3	3 792 934,68	4 253 027,19
Intangible Assets	5	105 480,69	512 125,75
Shareholdings - equity method	11,1	6 821 392,45	5 934 526,45
Other financial investments	11,2,1	344 833,44	330 973,44
Bank deposits	16,2,1	162 011,77	370 522,91
Other financial instruments	11,2,2	11 012 260,16	10 676 700,10
		33 632 909,26	32 800 685,98
Current Assets			
Inventories	7	32 107,71	54 674,34
Customers	16,2,2	11 932,43	14 405,34
State and other public entities	16,2,7	4 271,33	392,30
Other receivables	16,2,3	1 222 767,08	973 082,34
Deferrals	16,2,4	57 397,89	47 354,82
Other financial instruments	11,2,2	611 737,00	533 680,00
Cash and bank deposits	16,2,1	2 724 408,53	2 996 218,70
		38 297 531,23	37 420 493,82
TOTAL ASSETS			
ASSET FUNDS AND LIABILITIES			
Asset Funds			
Opening balance	11,3,1	24 939,89	24 939,89
Retained earnings	11,3,2	32 442 829,19	31 674 696,00
Adjustments to financial assets	11,3,3	806 002,83	806 002,83
Revaluation surplus	11,3,4	1 218 187,34	1 218 187,34
Other changes in asset funds	11,3,5	447 651,30	864 802,30
		34 939 610,55	34 588 628,36
Net income for the year		1 039 304,56	835 933,19
Total capital fund		35 978 915,11	35 424 561,55
Liabilities			
Non-current liabilities			
Provisions	9	340 723,28	353 704,24
		340 723,28	353 704,24
Current liabilities			
Trade payables	16,2,5	92 420,84	82 595,70
Staff	16,2,6	3 460,00	4 234,69
State and other public entities	16,2,7	107 970,67	94 735,83
Other payables	16,2,8	1 565 025,20	1 283 625,41
Deferrals	16,2,4	209 016,13	177 036,40
		1 977 892,84	1 642 228,03
Total liabilities		2 318 616,12	1 995 932,27
TOTAL ASSET FUNDS AND LIABILITIES		38 297 531,23	37 420 493,82


Leonor Nobre
Vice-Chairwoman


Fernando de La Vieter Nobre
Chairman

INCOME STATEMENT BY NATURE

FINANCIAL YEAR ENDED 31 DECEMBER 2017

Currency: EUR

INCOME AND EXPENDITURE	Notes	Dates	
		2017	2016
Sales and services provided	8,1	3 665 321,52	3 636 412,23
Operating subsidies, donations and legacies	8,2	4 120 364,95	4 303 353,56
Cost of goods sold and material consumed	8,3	(5 645,23)	(26 482,78)
External supplies and services	8,4	(4 817 092,17)	(5 319 007,59)
Staff costs	8,5	(2 986 631,54)	(2 871 614,49)
Inventory impairment (losses/reversals)	8,6	(37 432,50)	331 335,15
Impairment of receivables (losses/reversals)	8,6	(8 248,86)	6 485,81
Impairment of financial instruments (losses/reversals)	8,6	15 110,30	4 297,21
Impairment of financial investments (losses/reversals)	8,6	81 462,01	7 310,84
Impairment of investment property (losses/reversals)	8,6	68 000,00	(168 000,00)
Provisions (increases/reductions)	9	12 980,96	34 612,81
Increases/reductions in fair value	11,2,2	372 434,55	206 030,29
Other income	8,7	1 594 381,48	1 230 116,34
Other expenditure	8,8	(605 366,15)	(424 308,43)
Earnings before depreciation, interest and taxes		1 469 639,32	950 540,95
Expenditure/reversals on depreciation and amortisation	4,1 4,2 8,9	(681 460,58)	(528 081,03)
Operating income (before interest and taxes)		788 178,74	422 459,92
Interest and similar income	8,10	251 125,82	413 473,27
Income before taxes		1 039 304,56	835 933,19
Income tax for financial year	3,1,1 v)		
Net income for the year		1 039 304,56	835 933,19


Leonor Nobre
Vice-Chairwoman


Fernando de La Vieter Nobre
Chairman

CASH FLOW STATEMENT


FINANCIAL YEAR FROM 1 JANUARY TO 31 DECEMBER 2017

Currency: EUR

	2017	2016
OPERATING ACTIVITIES		
Receipts from Clients and users	7301627,58	6 999 961,74
Payments of subsidies		
Payments of support		
Payments of scholarships		
Payments to Suppliers	(4 365 170,87)	(4 353 567,28)
Staff Payments	(2 987 406,23)	(2 870 459,80)
Cash Flow Generated by Operating Activities	(50 949,52)	(224 065,34)
Income tax Payment / Receipt		
Other receipts/payments	61 900,23	(20 418,34)
	10 950,71	(244 483,68)
Investment Activities		
Payments to		
Tangible Fixed Assets	(129 153,91)	(200 183,21)
Intangible Fixed Assets		
Investment Properties	(130 916,42)	(3 819 466,36)
Financial Investments (Table 11,2,2 IS)	(297 908,61)	(1 131 248,18)
Other Assets (Investments in progress)	(138 338,37)	(3 755 866,65)
Receipts from		
Intangible Fixed Assets	(4 898,02)	
Financial Investments	372 434,55	1 916 850,20
Other Assets		
Investment subsidies		
Interest and similar income	251 125,82	413 473,27
Cash Flow Generated by Investment Activities	(77 654,96)	(6 576 440,93)
Provision of Funds		
Coverage of Losses		
Donations		
Payments to		
Loans Obtained		
Interest and similar expenses		
Coverage of Losses		
Other financing operations		
Cash Flow Generated by Financing Activities	0,00	0,00
Changes In Cash and Cash Equivalents	(66 704,25)	(6 820 924,61)
Impacts of foreign exchange differences		
Cash and Cash Equivalents at the Beginning of the year	14 577 121,71	21 398 046,32
Cash and Cash Equivalents at the End of the Year	14 510 417,46	14 577 121,71
	(66 704,25)	(6 820 924,61)



Leonor Nobre
Vice-Chairwoman



Fernando de La Vieter Nobre
Chairman

AMI FOUNDATION - ASSISTÊNCIA MÉDICA INTERNACIONAL

STATEMENT OF CHANGES IN ASSET FUNDS IN 2017 AND 2016

Currency: EUR

Items	Notes	Share Capital	Retained Earnings	Adjustments to Financial assets	Revaluation Surplus	Other changes in Equity	Net income for the year	Total
Position at the beginning of 2016		24 939,89	31 779.839,57	806 002,83	1 218 187,34	360 126,55	-85 143,57	34 237 511,79
Profit appropriation for 2015			-85 143,57				85 143,57	0,00
Other changes			-20 000,00	0,00	0,00	-314 726,25		-334 726,25
Subsidies, donations and legacies received						819 402,00		819 402,00
Subtotal		0,00	-105 143,57	0,00	0,00	504 675,75	85 143,57	484 675,75
Income for 2016							835 933,19	835 933,19
Position at the end of 2016		24 939,89	31 674 696,00	806 002,83	1 218 187,34	864 802,30	835 933,19	35 424 561,55
Profit appropriation for 2016			835 933,19				-835 933,19	0,00
Other changes			-67 800,00			-417 151,00		-484 951,00
Subsidies, donations and legacies received								0,00
Subtotal			768 133,19	0,00	0,00	-417 151,00	-835 933,19	-484 951,00
Income for 2017							1 039.304,56	1 039 304,56
Position at the end of 2017		24 939,89	32 442 829,19	806 002,83	1 218 187,34	447 651,30	1 039 304,56	35 978 915,11



Leonor Nobre
Vice-Chairwoman



Fernando de La Vieter Nobre
Chairman

4.3 NOTES TO THE FINANCIAL STATEMENTS ON 31 DECEMBER 2017

1 - ENTITY IDENTIFICATION

Fundação de Assistência Médica Internacional - FUNDAÇÃO AMI (AMI Foundation), hereinafter referred to as AMI is a public interest institution (legal person no. 502744910), established on 5 December 1984;

AMI is a Portuguese, private, independent, non-political and non-governmental organization (NGO).

It is a non-profit organisation and its purpose is to fight against poverty, social exclusion, underdevelopment, hunger and the aftermath of war, anywhere in the world. Its main activity is to provide humanitarian aid either in the national territory or in large portions of the rest of the world.

AMI's registered office is at Rua José do Patrocínio, 49, 1959-003 Lisboa.

AMI's revenue comes from donations in cash and in kind from companies and private individuals, public and private funding for AMI-supported activities and income from real estate and financial investments and other initiatives.

These financial statements were approved by the Foundation's Management at a meeting held on 21 March 2018. It is the opinion of the Board of Directors that these financial statements truthfully and adequately reflect the operations of the Foundation, as well as its position and financial performance and cash flows. All amounts shown are in Euros.

2 - ACCOUNTING STANDARDS FOR PREPARATION OF THE FINANCIAL STATEMENTS

The accompanying financial statements are in accordance with Decree Law No. 98/2015 of 2 June, which transposes into national law Directive No. 2013/34/EU of the European Parliament and of the Council of 26 June 2013, which includes the accounting and financial reporting standards for entities of the non-profit sector («ESNL»). It should be considered that the Financial Statements templates contained in Article 4 of Ordinance No. 220/2015 of 24 July form part of those standards.

Whenever entities of the non-profit sector do not answer certain aspects of transactions or situations, the following are applied additionally and in the order indicated: the International Financial Reporting Standards (IFRS) issued by the IASB, and their interpretations, SIC-IFRIC.

The financial statements, which include the balance sheet, the statement of income by nature, the statement of equity, the cash flow statement and the notes, are expressed in Euros and they were prepared according to the going concern principle and according to the accruals system, taking the following qualitative characteristics into account: comprehensibility, relevance, materiality, reliability, reliable representation, substance over form,

neutrality, prudence, completeness and comparability.

The accounting policies presented in note 3 were used in the financial statements for the financial years ending on 31 December 2017 and 31 December 2016.

3 - ACCOUNTING POLICIES, CHANGES IN ACCOUNTING ESTIMATES AND ERRORS

3.1 - Main accounting policies

a) The financial statements were prepared from the Foundation's accounting books and records, on the going concern principle and on the historical cost basis, with the exception of the Financial Instruments held for Trading item, which is recognised at fair value, and the Financial Investments item, which is valued by the equity method of accounting.

The preparation of the financial statements according to the NCRF-ESNL requires the Board of Directors to make judgements, estimates and assumptions that affect the application of the accounting standards and the value of the assets, liabilities, income and expenditure. The associated estimates and assumptions are based on historical experience and other factors deemed reasonable according to the circumstances and form the basis for judgements on the values of assets

and liabilities whose valuation is not evident through other sources. The actual results may differ from the estimates. The issues requiring a higher degree of judgement or complexity, or for which the assumptions and estimates are deemed significant, are presented in Note 3.3 – Main estimates and judgements used in preparing the financial statements.

Since the Management opted for a change in the policy of investing the available financial resources in 2016, choosing to increase the investment in investment properties, reducing the investments in the financial market, for security and profitability reasons, it was decided to have an independent entity carry out the economic evaluation of all the investment and operational properties that make up the Foundation's assets (about 40% of the total assets). The overall result of the valuation was higher than the accounting value by 1.38% (EUR 208,000), although for investment properties there is a negative valuation difference of 2.3% (EUR 226,000).

At the end of the 2016 financial year, the impairment of investment properties occurring in previous years was increased by One Hundred and Sixty-Eight Thousand Euros (EUR 168,000) and was recognised as a cost in 2016, so that its final value corresponds to the difference indicated in the previous paragraph.

In 2017, an apartment was acquired on Rua Vitorino Nemésio in Coimbra, assigned to Investment Properties and it was also valued by an independent entity, so at the end of this financial year the difference between the book value of the investment properties and the market value based on the 2016 and 2017 assessments was One Hundred and Fifty-Eight Thousand Euros (EUR 158,000), and impairment was adjusted to this amount.

The main accounting policies used in the preparation of the financial statements are described in the paragraphs below. These policies were consistently applied in the comparative periods.

3.1.1 - Other relevant accounting policies

a) Tangible fixed assets assigned to operating activities

Tangible fixed assets are recorded at acquisition cost, which is the purchase price, including non-refundable purchase taxes, after deduction of discounts and rebates, any directly attributable expenses for putting the asset in the location and condition necessary for it to be able to operate as required, less amortisation.

Amortisation for the financial year is calculated using the straight-line method according to the useful life of each asset and any residual value and recorded under "Amortisation and

Depreciation" in the Income Statement. The annual amortisation rates used were as follows, by percentage :

Buildings and other constructions	2
Basic equipment	10 – 20
Transport equipment	25 – 50
Tools and utensils	25 – 12,25
Office equipment	10 – 33,33
Second-hand goods	50

On the transition date to the NCRF, AMI Foundation decided to treat the revalued amount determined in accordance with previous accounting policies as a cost of tangible fixed assets, which was broadly comparable to cost, measured in accordance with NCRF 7. The Properties acquired up to 31 December 1999 were revalued based on an economic evaluation carried out by a trustworthy and independent entity, in accordance with the legal provisions in force and the value of the respective Revaluation Reserve is included in the Foundation's Equity funds.

Where an indication that there has been a significant change in the useful life or residual value of an asset arises, the depreciation of this asset is reviewed prospectively in order to reflect the new expectations.

Expenditure on repairs that do not extend the useful life of the asset and do not result in significant improvements to the tangible fixed assets is recorded as an expense for the period when they are incurred.

b) Tangible fixed assets assigned to investment properties

Tangible fixed assets assigned to Investment Properties are also recorded at acquisition and/or donation cost, which is the purchase price, including non-refundable purchase taxes, after deduction of discounts and rebates, any directly attributable expenses for putting this asset in a condition to be placed on the market to generate income, less the respective amortisation.

Amortisation for the financial year is calculated using the straight-line method according to the useful life of each asset and any residual value and recorded under "Amortisation and Depreciation" in the Income Statement.

The annual amortisation rates used were as follows, by percentage:

Buildings and other constructions	2
-----------------------------------	---

c) Investments in progress

The value of these assets consists of successive acquisition, construction and other costs incurred for the equipment to be put into operation. When these are completed, they are transferred to Tangible Fixed Assets or to Investment Properties.

d) Shareholdings - Equity method

Shareholdings in associates or affiliates are recorded using the equity method. Associates are companies where AMI has a shareholding in excess of 20%, thus exercising significant influence on their activities; affiliates are companies where the shareholding is less than 20%.

e) Other financial investments

Other financial investments by AMI without official recognition on standard markets (art and philately) are valued at acquisition and/or donation cost, less any impairment.

f) Term deposits

These monetary resources are contracted for periods of over one year and are valued at the amount invested, assuming that the remuneration to be received will be greater than or equal to the discount value of this asset.

g) Financial instruments held for trading

AMI has always used the current value of the financial instrument on the Balance Sheet Date as the valuation criteria. This value is indicated by the entity managing the instrument. Positive or negative changes in value occurring during the financial year are recognised as fair value gains or losses.

h) Asset Impairment

On the date of each report and whenever there is an event or a change in circumstances indicating that the amount at which the asset is recorded cannot be recovered, an assessment of the asset impairment is carried out.

Whenever the amount for which the asset is recorded is higher than the sum recoverable, it is recognised as an impairment loss and recorded in the income statement under "Impairment losses".

The sum recoverable is the net sale price or the value, whichever is higher. The net sale price is the amount that would be obtained from sale of the asset in a transaction between independent and knowledgeable entities, less the costs directly attributable to the sale. The value is the current value

of estimated cash flows expected to arise from the continued use of the asset and its sale at the end of its useful life. The recoverable value is estimated for each set of assets, with a special emphasis on fixed assets (both those assigned to operating activities and those to investment properties) where the portfolio of existing assets is evaluated and compared.

Impairment losses on receivables are recorded according to the collection risk identified at the end of the financial year in relation to the balances receivable from customers and other debtors, through analysis of the age of the balances and known financial difficulties of the debtors.

Impairment losses on inventories are recorded according to their origin (in the case of inventories donated to the Foundation) or their purpose (use on national and international missions); under these conditions, the market value is deemed to be zero and the impairment value is the same as the value of these assets. Impairment is only recorded in the remaining inventories when the projected value of realisation is less than the recorded cost and for that difference.

Reversal of impairment losses recognised in previous financial years is recorded when it is concluded that the impairment losses previously recognised no longer exist or have been

reduced. The reversal of impairment losses is carried out up to the limit of the sum that would be recognised (net of amortisation or depreciation) if the impairment loss had not been reported in previous financial years.

i) Inventories

AMI inventories are divided into the following three groups:

a) Inventories for sale, which are valued at acquisition cost, including any additional purchase costs, such as transport expenses.

b) Inventories for national and international missions, arising from donations and recognised at the value assigned to these donations, as mentioned in subparagraph (i) above, are deemed to have no market value and the corresponding impairment is recorded.

The method used in each of these two groups for outgoing costing is the weighted average cost and, in the case of inventories for national and international missions, the corresponding impairment reversal.

j) Customers and other accounts receivable

Sales and other operations are recorded at their nominal value as they correspond to short-term

credits and do not include interest charged.

At the end of each reporting period, the customer accounts and other debtors are analysed in order to assess if there is any objective evidence that they are not recoverable. If this is the case, the corresponding impairment loss is immediately recognised.

k) Cash and bank deposits

The amounts included under Cash and bank deposits correspond to cash, demand and term bank deposits and other treasury investments maturing in less than one year and which may be immediately used without significant risk of alteration in value. Bank overdrafts are presented in the Balance Sheet, in current liabilities, under "Financing obtained". This account includes all of the items that feature immediate cash flow and whose value is the same as the nominal value.

Functional Currency and Foreign Currency Transactions – The functional currency used by the Foundation is the euro. This choice is determined by the fact that the euro is the currency used almost exclusively in transactions and also by the fact that the reporting currency is also the euro. Foreign currency transactions are converted into Euros using

the exchange rates in force at the time of the currency exchange or the rate closest to the official rates in force on the date of the operation. Exchange rate differences during the financial year, as well as the potential differences calculated in the existing balances on the Balance Sheet date, through reference to the parities in force on that date, are included in the current income for the financial year.

l) Classification of asset or liability funds

Financial liabilities and equity instruments are classified according to their contractual substance, irrespective of the legal form they take.

m) Provisions

Provisions are recognised only when there is a current obligation (legal or constructive) arising from a past event and it is likely that for the settlement of this obligation there will be an outflow of resources and the amount of the obligation can be reasonably estimated. The provisions are reviewed on the date of each statement of financial position and are adjusted to reflect the best estimate at that date.

n) Suppliers and other third-party debts

Debts to suppliers and other third parties are recorded at their nominal value as they are short-term debts for which the discount effect is immaterial.

o) Contingent assets and liabilities

Contingent assets are possible assets arising from past events and whose existence will only be confirmed if one or more uncertain future events, not fully under the control of the entity, occur or not.

Contingent assets are not recognised in the financial statements but are disclosed in the notes when there is likely to be a future economic benefit. Contingent liabilities are defined as: possible obligations arising from past events and whose existence will only be confirmed if one or more future events which are uncertain and not completely under the control of the company occur or not; or present obligations arising from past events but which are not recognised because it is unlikely that an outflow of resources affecting economic benefits will be necessary to settle the obligation or the amount of the obligation cannot be measured with sufficient reliability.

Contingent liabilities are not recognised in the financial statements but are disclosed in the notes, unless the possibility of an outflow of funds affecting future economic benefits is remote, in which case they are not disclosed.

p) Revenue and accrual accounting

Gains arising from sales and provision of services are recognised in the income statement for the period in which they occur and the costs incurred or to be incurred on the transaction can be reliably measured. These values are recognised net of taxes, discounts and other costs inherent to their realisation at the fair value of the sum received or receivable.

Operating subsidies correspond essentially to donations received from private individuals or companies and subsidies from National or International Public Entities, for partially financing the Foundation's activities; they are recognised as revenue at the time they are received, or when there is a high probability that this will occur in the future.

The remaining income and expenditure are recorded on the accruals assumption and are recognised as they are generated, irrespective

of the time when they are received or paid. The differences between the sums received and paid and the corresponding income and expenditure generated are registered under "Deferrals" or "Other accounts receivable or payable".

Income and expenditure are recorded regardless of the time of receipt or payment, respectively. When receipts or payments occur before the income and expenditure, this is recorded under Deferrals, Liabilities or Assets, respectively. If advance receipts and payments are not related to a specific transaction, then they should not be considered as deferrals but rather as advances from debtors or to creditors.

q) Receipt of the 0.5% consignment from tax returns

According to Law no. 16/2001, taxpayers may freely dispose of 0.5% of their tax returns by assigning it to institutions who have applied for this consignment. AMI applied for this consignment as soon as it became possible. Given the uncertainty around the generosity of taxpayers and the number of institutions that apply for this consignment – after 2011, the number of applicants increased nine-fold – AMI decided only to consider the consignment of 0.5% from

tax returns as income when this was actually received.

The amounts received in 2016 and 2017 refer, respectively, to tax returns on income earned in 2014 and 2015 and for which taxpayers sent their returns in 2015 and 2016.

In 2016 and 2017, the sums of Two Hundred and Thirty-Nine Thousand, Seven Hundred and Fifty Euros and Twenty Four Cents (EUR 239,750.24) and One Hundred and Seventy-One Thousand, Four Hundred and Seventeen Euros and Thirty-Four Cents (EUR 171,417.34) were considered as income for those years, as the Foundation deems that these amounts are for financing its current activity. Also to finance the current activity, the receipts in 2016 and 2017 were considered, Seventeen Thousand Seven Hundred and Forty-Nine Euros and Fifty-Nine Cents (EUR 17,749.59) and Twenty-Seven Thousand Four Hundred and Twenty-Four Euros and Forty Cents (EUR 27,424.40) resulting from the donation of the VAT paid by taxpayers and deductible in personal income tax that they have decided to donate to AMI Foundation together with the 0.5% mentioned in the previous paragraphs.

The Tax and Customs Authority has not yet transferred the value assigned of 2016 Personal Income

Tax or VAT. However, AMI will maintain its accounting policy and, therefore, those values will be recognised as income in the 2018 financial year since they are intended for financing activities in that financial year.

r) Wills

Over the years, AMI has received inheritances in cash, financial assets and real estate left to it through the generosity of the testators.

s) Works of art

AMI receives donations of works of art (paintings, sculptures) through the generosity of the artists. These are considered in AMI's assets as Other Financial Investment - see note 11.2.1 of these Notes - and if it is expected that the book value is less than the market value, the corresponding impairment is recorded.

t) Subsequent events

Events occurring after the balance sheet date and providing additional information on the conditions that existed on the balance sheet date are shown in the financial statements, if material.

u) Judgements and estimates

In the preparation of the financial statements, the Foundation used certain assumptions and estimates

that affect the related assets and liabilities, income and expenditure. All the estimates and assumptions made by the Board of Directors were based on the best existing information on the events and transactions in progress on the date of the approval of the financial statements.

The most significant accounting estimates reflected in the financial statements include:

- Useful lives of tangible fixed assets;
- Impairment analyses, in particular of shareholdings, financial investments, accounts receivable and inventories;
- Provisions.

The estimates were determined on the basis of the best information available on the date of preparation of the financial statements and on the basis of the best knowledge and in the expectation of past and/or current events. However, there may be situations in subsequent years which were not considered in these estimates since they were not foreseeable at the time. Therefore, given the degree of uncertainty associated with the actual results of the transactions in question, they may differ from the corresponding estimates. Any changes occurring in these estimates after the date

of the financial statements will be corrected prospectively in income.

The main estimates and assumptions regarding future events included in the preparation of the financial statements are described in the corresponding attached notes in the applicable situations.

v) Income Tax

AMI is exempt from IRC - corporate income tax (Order of the Directorate-General for Contributions and Taxes, of 17 February 1994, published in the Diário da República III Series no. 101, of 02 May 1994), so there is no expenditure on income tax, either current or deferred, apart from the separate taxation calculated under the scope of fiscal legislation.

3.2 - Change of accounting policies and correction of fundamental errors

The transition from SNC to ESNL, introduced by DL 36-A/2011, of 9 March, had no relevant impact on the financial statements and there were no material errors from previous financial years.

There were no changes in accounting policies or corrections of fundamental errors in 2017.

4 - TANGIBLE FIXED ASSETS**4.1 - Tangible fixed assets assigned to Operating activities**

On 31 December 2017 and 2016, the breakdown of tangible fixed assets assigned to operating activities and their amortisation was as follows:

Gross Assets	Land	Buildings and Other construct.	Basic Equip.	Transport Equip.	Office Equip.	Other Tangible Fixed Assets	Total Tangible Fixed Assets
Initial balance at 01.01.2017	867 934,98	5 503.922,19	310 591,86	278 031,65	545 626,59	119 877,94	7 625 985,21
Increases	47 827,00		22 500,02	22 765,78	34 524,40	1 536,71	129 153,91
Transfers/Write-offs							0,00
Reversal impairments							0,00
Final balance at 31.12.2017	915 761,98	5 503 922,19	333 091,88	300 797,43	580 150,99	121 414,65	7 755 139,12

Accumulated amortisation	Land	Buildings and Other construct.	Basic Equip.	Transport Equip.	Office Equip.	Other Tangible Fixed Assets	Total Tangible Fixed Assets
Initial balance at 01/01/2017	0,00	1 706 838,81	291 628,77	245 095,65	494 702,06	119 877,94	2 858 143,23
Increases		109 809,01	10 367,22	4 801,61	37 254,63	1 536,71	163 769,18
Transfers/Write-offs							0,00
Final balance at 31/12/2017	0,00	1 816 647,82	301 995,99	249 897,26	531 956,69	121 414,65	3 021 912,41

Net Assets	Land	Buildings and Other construct.	Basic Equip.	Transport Equip.	Office Equip.	Other Tangible Fixed Assets	Total Tangible Fixed Assets
Initial balance at 01/01/2017	867 934,98	3 797 083,38	18 963,09	32 936,00	50 924,53	0,00	4 767 841,98
Final balance at 31/12/2017	915 761,98	3 687 274,37	31 095,89	50 900,17	48 194,30	0,00	4 733 226,71

In 2016, the building located at Rua Fernandes Tomás 1 to 11 in Coimbra and the building on Rua de Santa Clara, 178-180 in Ponta Delgada were transferred to Investment Properties. The first

one is undergoing refurbishment and the second one mentioned is the former São Miguel Charity Home, taking into account the purpose for which they will be used from the 2017 financial year.

A plot of land located in São Domingos de Rana Parish, Cascais Municipality, which is for the construction of AMI's future head office, is also recorded in this item.

It was decided in 2016 to draw up a project that would include, besides the headquarters building, buildings for day care, assisted residences, continuous care and that help to solve some of the needs of Cascais municipality. The project was submitted to Cascais Municipal Council at the beginning of 2018.

4.2 - TANGIBLE FIXED ASSETS ASSIGNED TO INVESTMENT PROPERTIES

On 31 December 2017 and 2016, the breakdown of tangible fixed assets assigned to Investment Properties and their amortisation and impairment was as follows:

Item	Gross Assets			Deductions			Net Assets
	Land	Buildings and Other Construc.	Total	Amortis.	Impairment	Total	Total
Balance 31.12.2015	480 079,39	1 438 077,23	1 918 156,62	325 667,14	58 000,00	383 667,14	1 534 489,48
Increases	1 081 517,86	3 699 413,46	4 780 931,32	192 452,64	168 000,00	360 452,64	4 420 478,68
Balance 31.12.2016	1 561 597,25	5 137 490,69	6 699 087,94	518 119,78	226 000,00	744 119,78	5 954 968,16
Increases	185 987,39	557 962,13	743 949,52	106 148,32	-68 000,00	38 148,32	705 801,20
Balance 31.12.2017	1 747 584,64	5 695 452,82	7 443 037,46	624 268,10	158 000,00	782 268,10	6 660 769,36

The Monte Estoril Building that was registered in 2016 as Investments in Progress and which began to operate as a building assigned to Local Accommodation from August 2017, was added to

this accounting item in 2017. As mentioned in paragraph 3.1 and as a result of the independent economic evaluation of the entire assets of AMI Foundation in 2016 and 2017, it was

decided to partially cancel the impairments of this item, as indicated in the table above, in order to match the book value to the valuation amounts.

4.3 - INVESTMENTS IN PROGRESS

In 31 December 2016 and 2015 this item was composed as follows:

Items	3.12.2017	31.12.2016
Restauradores property	3 035 323,41	3 002 565,76
Monte do Estoril property		568 154,76
Works in Coimbra - Almedina	135 962,27	138 190,67
New head office	621 649,00	544 116,00
Total	3 792 934,68	4 253 027,19

In 2016 and following the policy of allocating the financial surpluses referred to in paragraph 3.1, two real estate properties were acquired as investment property (at Praça dos Restauradores, in Lisbon and in the centre of Monte Estoril, Cascais municipality), which were recorded under this item on 31 December 2016. Only the latter remained under this item at 31 December 2017, because improvement and adaptation works were still under way.

5 - INTANGIBLE ASSETS

On 31 December 2016, the breakdown of intangible assets and their amortisation was as follows:

Item	Gross Assets		Amortisations		Net Assets
	Software	Total	Software	Total	Total
Final balance at 31.12.2015	0,00	0,00	0,00	0,00	0,00
Increases	819 402,00	819 402,00	307 276,25	307 276,25	512 125,75
Reversals/Impairment				0,00	0,00
Final balance at 31.12.2016	819 402,00	819 402,00	307 276,25	307 276,25	512 125,75
Increases	4 898,02	4 898,02	411 543,08	411 543,08	-406 645,06
Reversals/Impairment				0,00	0,00
Final balance at 31.12.2017	824 300,02	824 300,02	718 819,33	718 819,33	105 480,69

The source of this asset was the donation in 2016 by Microsoft of the full licensing of the Foundation's software for a

period of two years, which will be depreciated over the same period.

6 - BORROWING COSTS

AMI Foundation has not contracted any loans.

7 - INVENTORIES

Inventories are made up of 3 groups, all of which are valued at average entry cost:

- Merchandise for sale;
- Merchandise for national and international missions arising from donations.

With regard to the last items and given the origin (from donations) and purpose (missions), it is deemed to have zero market value and it was therefore decided to record impairment so that the value of this asset is zero.

For the others, the impairment reflecting the risk of non-sale of part of some of the goods comprising the inventory was strengthened in 2016 and in 2017.

Item	31.12.2017	31.12.2016
Merchandise for sale	115 067,48	119 740,02
Accumulated impairment losses	-82 959,77	-65 065,68
Merchandise for missions	110 936,43	91 398,02
Accumulated impairment losses	-110 936,43	-91 398,02
Total	32 107,71	54 674,34

8 - INCOME AND EXPENDITURE

The accounting policies adopted for the recognition of revenue are referred to in paragraphs 3.1 (p), (q) and (r).

The detail of some of the items of Income and Expenditure is described in the following paragraphs:

8.1. - Sales and provision of services

Sales and provision of services during the financial years ending on 31 December 2017 and 31 December 2016 are solely to support the Foundation's main activity.

Sales and provision of services	2017	2016
Sales (Sundry items)	44 302,09	108 196,44
Provision of Services - Social Action	100 734,87	105 378,56
Provision of Services - Health Card	3 341 068,00	3 314 888,75
Provision of Services - Other	179 216,56	107 948,48
Total	3 665 321,52	3 636 412,23

8.2 - Operating subsidies, donations and legacies

This item contains all the subsidies and donations received, in cash or in kind, from State-owned or privately owned companies and from national and foreign individuals for financing a specific Foundation activity or for its activities in general.

The breakdown, by main items, is shown in the table below:

Operating subsidies, donations and legacie	2017	2016
National public subsidies	2 190 900,97	2 149 019,26
International public subsidies	116 910,35	203 298,23
Subsidies from other entities	53 279,53	26 856,00
Donations & inheritances	967 888,49	863 205,32
0,5% allocation of annual personal income tax + VAT	198 841,74	257 499,83
Mailings	106 012,07	78 013,96
Donations in kind	486 531,80	725 460,96
Total	4 120 364,95	4 303 353,56

8.3 - Cost of goods sold and material consumed

The cost of goods sold and materials consumed during 2017 and 2016 was determined as follows:

Cost of goods sold and materials consumed	2017	2016
Opening stocks	199 455,61	549 901,14
Inflows	81 984,40	35 365,83
Stock clearance	-49 970,87	-359 328,58
Closing stock	226 003,91	199 455,61
Total	5 465,23	26 482,78

8.4 - External supplies and services

In the financial years ending on 31 December 2017 and 2016, the breakdown of external supplies and services was as follows:

External supplies and services	2017	2016
Provision of Services related to health card	2 466 718,28	2 348 774,88
Provision of meals at social facilities	464 279,10	495 473,22
Travel & accommodation	300 224,85	344 649,57
Donations in kind	447 741,39	846 511,12
Provision of sundry services	1 138 128,55	1 283 598,80
Total	4 817 092,17	5 319 007,59

8.5 - Staff costs

The breakdown of staff costs in the financial years ending on 31 December 2017 and 2016 is shown in the table below:

STAFF COSTS

Staff Costs	2017	2016
Staff remuneration	2 277 775,52	2 164 918,98
Charges on remuneration	448 816,65	430 874,82
Remuneration on international missions	107 146,92	120 737,87
Insurance	88 248,36	87 846,50
Other staff costs	64 644,09	67 236,32
Total	2 986 631,54	2 871 614,49

8.6 - Other impairments (losses/reversals)

The development of these items in the financial years ending on 31 December 2017 and 2016, divided according to type of impairment, is shown in the tables below:

Inventories	Initial balance	Increase	Usage	Reversals	Cost/Income	Final balance
2016						
Goods	487 798,85	14 132,64		345 467,79	-331 335,15	156 463,70
2017						
Goods	156 463,70	37 432,50			37 432,50	193 896,20
Receivables	Initial balance	Increase	Usage	Reversals	Cost/Income	Final balance
2016						
Customers	9 782,50				0,00	9 782,50
Other third-party debts	169 866,66	2 242,25		8 728,06	-6 485,81	163 380,85
Total	179 649,16	2 242,25		8 728,06	-6 485,81	173 163,35
2017						
Customers	9 782,50	2 306,11			2 306,11	12 088,61
Other third-party debts	163 380,85	5 942,75			5 942,75	169 323,60
Total	173 163,35	8 248,86		0,00	8 248,86	181 412,21

Financial Instruments	Initial balance	Increase	Usage	Reversals	Cost/Income	Final balance
2016						
BPP Adjustment	87 623,05				0,00	87 623,05
Limnorke Adjustment	586 130,70			9 608,70	-9 608,70	576 522,00
Kendal II Adjustment	7 781,95	5 311,49			5 311,49	13 093,44
Total	681 535,70	5 311,49	0,00	9 608,70	-4 297,21	677 238,49
2017						
BPP Adjustment	87 623,05			18 989,33	-18 989,33	68 633,72
Limnorke Adjustment	576 522,00			97 903,00	-97 903,00	478 619,00
Kendal II Adjustment	13 093,44	29 892,56			29 892,56	42 986,00
Total	677 238,49	29 892,56	0,00	116 892,33	-86 999,77	590 238,72
Financial Instruments	Initial balance	Increase	Usage	Reversals	Cost/Income	Final balance
2016						
Financial Invest. Works Art	129 881,59	8 201,70			8 201,70	138 083,29
Financial Invest. Stamp Assets	344 738,17			15 512,54	-15 512,54	329 225,63
Total	474 619,76	8 201,70	0,00	15 512,54	-7 310,84	467 308,92
2017						
Financial Invest. Works Art	138 083,29	5 940,00			5 940,00	144 023,29
Financial Invest. Stamp Assets	329 225,63			15 512,54	-15 512,54	313 713,09
Total	467 308,92	5 940,00	0,00	15 512,54	-9 572,54	457 736,38
Investment Properties	Initial balance	Increase	Usage	Reversals	Cost/Income	Final balance
2016						
Investment Properties	58 000,00	168 000,00			168 000,00	226 000,00
Total	58 000,00	168 000,00	0,00	0,00	168 000,00	226 000,00
2017						
Investment Properties	226 000,00			68 000,00	-68 000,00	158 000,00
Total	226 000,00	0,00		68 000,00	-68 000,00	158 000,00

8.7 - Income

This item includes the result of the application of the equity method to associated and affiliated companies.

Other Income	2017	2016
Additional income	15 913,90	15 235,16
Application of equity method	991 802,00	891 567,46
Recovery financial instruments	50 726,77	
Favourable exchange rate differences	127 054,05	30 190,97
Rents	403 260,81	277 887,69
Other income and gains	5 623,95	15 235,06
Total	1 594 381,48	1 230 116,34

8.8 - Other expenses

Other expenses	2017	2016
Taxes	23 765,94	9 616,83
Grants to Pipol (Global projects in partnership with local org.)	358 773,72	211 752,82
Other subsidies/Awards	85 700,13	45 706,59
Unfavourable exchange rate diff.	66 915,94	99 990,79
Application of equity method	236,00	
Coverage of associated losses		1 281,13
Autonomous taxation	31 917,80	29 488,84
Theft		7 879,28
Other expenditure and losses	38 056,62	18 592,15
Total	605 366,15	424 308,43

8.9 - Depreciation and amortisation costs/reversals

Depreciation and amortisation costs/reversals	2017	2016
Tangible fixed assets	163 769,16	154 035,08
Intangible Fixed assets	411 543,08	307 276,25
Investment properties	106 148,34	66 769,70
Total	681 460,58	528 081,03

8.10 - Interest and similar income

Interest and similar income	2017	2016
Bank deposits	2 489,74	47 413,14
From other investments of financial resources	228 748,71	353 208,56
Dividends earned	19 887,37	12 851,57
Total	251 125,82	413 473,27

Provisions	Initial Balance	Increase	Usage	Reversals	Cost/Income	Initial Balance
2016						
AMI Health Card	388 317,05			34 612,81	-34 612,81	353 704,24
Total	388 317,05	0,00	0,00	34 612,81	-34 612,81	353 704,24
2017						
AMI Health Card	353 704,24			12 980,96	-12 980,96	340 723,28
Total	353 704,24	0,00	0,00	12 980,96	-12 980,96	340 723,28

9 - PROVISIONS (LOSSES/REVERSALS)

This item is the provision for the AMI Health Card, which is to deal with a potential increase in activity on the health cards, arising from the unexpected closure of the company that assures the commercial and administrative management.

Its development in the financial years ending on 31 December 2017 and 2016 is broken down in the table below:

10 - GRANTS AND OTHER SUPPORT FROM PUBLIC ENTITIES

The support received from national public entities is the result of contracts signed with these entities, support for hiring, or small donations from other public bodies.

With regard to international public entities, the financing relates to the funding of humanitarian intervention projects in the Republic of Guinea-Bissau

(UNICEF) and the final balance of a research project on reconstruction after catastrophe (EU). The remaining donations received are also considered as income for the financial year (see note 8.2) and from private individual and corporate donors.

In 2016, special reference should be made to the donation received from Microsoft of software licences, considered as an intangible asset and recorded in note 5.

Grants and other support from public entities	2017	2016
National public grants		
Social Security Inst.	1 858 108,12	1 834 708,28
Professional Training and Employment Inst.	116 413,02	132 936,07
Lisbon Council	148 877,89	142 099,11
Cascais Council	29 386,20	16 025,80
Other public bodies	38 115,74	23 250,00
Total national public grants	2 190 900,97	2 149 019,26
International public grants		
Unicef	114 197,17	203 298,23
UE	2 713,18	
Total international public grants	116 910,35	203 298,23

SHAREHOLDINGS

- EQUITY METHOD

Pacaça Comércio de Artigos de Artesanato e para Medicina, Lda.

Registered office	Rua José do Patrocínio, 49, 1959-003 Lisbon Lisbon Municipality
Stake held	99%
Profit/loss	Loss of (2.878,50€)
Equity	(56.763.83€)
Book value	1,00€

Hospital Particular do Algarve, S.A.

Registered office	Cruz da Bota, Alvor Portimão Municipality
Stake held	20,94%
Profit/loss (2016)	Profit of 4.210.830,62€
Equity (2016)	29.038.425,13€
Book value (2016)	6.080.646,22€
Estimated profit/loss (2017)	Profit of 3.772.000,00€
Estimated Equity (2017)	32.310.425,00 €
Book value (2017)	6.765.803,00€

Hotel Salus, S.A.

Registered office	Cruz da Bota, Alvor Portimão Municipality
Stake held	2,5%
Profit/loss (2016)	Loss of 3.803,00€
Estimated Equity (2016)	2.217.833,00€
Book value (2016)	55.446,00€

11 - FINANCIAL INSTRUMENTS

In order to obtain the best profitability of its financial resources, without ever neglecting the risk mitigation associated with financial investments, AMI Foundation has always chosen to diversify its investments. The following paragraphs describe the main types of investment:

11.1 - Shareholdings - equity method

On 31/12/2017, AMI Foundation had shareholdings in the following entities, valued by the equity method:

11.2 - Other financial investments and instruments

11.2.1 - Other financial investments

Different valuation criteria are used given the diversified nature of this type of investment.

a) Works of art

AMI Foundation receives, as a donation, works of art (paintings, sculptures) given to it by generous artists. If the book value is considered lower than the market value, the corresponding impairment is recorded.

b) Stamp assets

It should be noted that it is expected that the investments in philately, with a 0 market value recognised since the end of 2006, will likely be recovered partially and relevant recognition will be made only if this occurs. In 2016, AMI received compensation of 5% of its investment, Fifteen Thousand Five Hundred and Twelve Euros

and Fifty-Four Cents (€ 15,512.54). It has so far been able to recover 10% of its initial investment.

On 31 December 2017 and 2016, the breakdown of other financial investments was as follows:

11.2.2 - Other Financial Instruments

Other Financial Instruments correspond to investments made by AMI – in shares, bonds and investment funds – with the sole purpose of making financial assets more profitable, seeking to minimise risk through diversification and to maximise income. Their division between Current Assets and Non-current Assets arises from the contract period during which the investment cannot be mobilised. AMI has always used the current value of the financial instrument on the Balance Sheet Date as the valuation criteria. This value is indicated by the entity managing the instrument. Positive or negative changes in value occurring during the financial year are recognised as fair value gains or losses.

The table below shows the increases and/or reductions in fair value of AMI's financial investments – in shares, bonds, investment funds and financial investments in the financial years ended on 31 December 2017 and 2016.

Item	31/12/2017	31/12/2016
FRSS-Social Sector Restructuring Fund	3 779,11	3 779,11
Works of Art (from donations)	480 077,62	460 277,62
Housing	5 000,00	5 000,00
Stamps	313 713,09	344 738,17
Total	802 569,82	813 794,90
Accumulated impairment losses		
Income from stamp assets	-313 713,09	-344 738,17
Income from works of art	-144 023,29	-138 083,29
Total	-457 736,38	-482 821,46
Net Total	344 833,44	330 973,44

OTHER FINANCIAL INSTRUMENTS

Increases/reductions in fair value	2017	2016
Gains through increases in fair value		
Bonds and equity securities	48 286,43	328 149,90
Other financial investments	630 425,62	900 860,98
In Financial Investments		
Other financial investments		108 267,59
Total	678 712,05	1 337 278,47
Losses through reductions in fair value in Financial Investments		
Bonds and equity securities	61 400,96	54 743,06
Other financial investments	146 973,54	1 044 151,26
In Financial Investments		
Other financial investments	97 903,00	32 353,86
Total	306 277,50	1 131 248,18
Increases/reductions in fair value	372 434,55	206 030,29

11.3 - Asset Funds

11.3.1 - Initial fund

This item corresponds to the initial value invested by the founder when AMI Foundation was set up.

11.3.2 - Retained Earnings

Given its nature and the expressed desire both of the founder and of the Board, any surpluses obtained over the 32 years of existence of the Foundation have always been transferred to this account.

11.3.3 - Adjustments to financial assets

The breakdown of this item on 31 December 2017 and 2016 (arising from the POC/SNC transition) is shown in the chart below:

Item	31/12/2017	31/12/2016
Adjustments 01.01.2009		
HPA	-10 470,00	-10 470,00
Adjustments arising from transition from POC to SNC accounting policies		
HPA	697 591,26	697 591,26
Correction of errors made according to the previous accounting standards		
HPA	-32 159,46	-32 159,46
Reflection of adjustment of financial assets and retained earnings in associates		
HPA	177 094,78	177 094,78
HPA (in 2011)	-44 745,08	-44 745,08
Hotel Salus	18 691,33	18 691,33
Total	806 002,83	806 002,83

11.3.4 - Revaluation surplus

In 1999, the Foundation proceeded with the revaluation of the land and buildings recorded in its fixed assets, on the basis of an independent economic valuation.

The value of this reserve was reclassified in the transition of this item from the POC to SNC accounting policies; the breakdown of its balance on 31 December 2016 and 2015 is shown in the table below:

Item	31/12/2017	31/12/2016
Economic revaluation on 31.12.1999		
Land	183 978,05	183 978,05
Buildings and other constructions	970 100,32	970 100,32
Correction of errors made according to the previous accounting standards		
Valuation of Cascais Porta Amiga building	53 882,72	53 882,72
Repair of crashed vehicle	10 226,25	10 226,25
Total	1.218.187,34	1.218.187,34

11.3.5 - Other changes in asset funds

The breakdown of these items on 31 December 2017 and 2016 is shown in the table below:

Item	31/12/2017	31/12/2016
Adjustments arising from POC/SNC and SNC/ESNL transition		
Investment grants		
Investment grants (accumulated value)	315 176,55	322 626,55
Allocation of share for year	-7 450,00	-7 450,00
Sub Total	307 726,55	315 176,55
Donations		
Penha França store	37 500,00	37 500,00
Software licences (Microsoft)	819 402,00	819 402,00
Allocation of share for year	-716 977,25	-307 276,25
Sub Total	139 924,75	549 625,75
Total other changes in asset funds	447 651,30	864 802,30

11.4 - Financial assets given as collateral, pledge or promissory pledge

There are no, nor have there been any financial assets provided as collateral or pledge.

12 - EMPLOYEE BENEFITS

12.1 - Average number of employees

During the 2017 financial year, AMI Foundation had 184 employees on average.

12.2 - Commitments made in terms of pensions

There are no pension commitments.

12.3 - Relations with the Board, Management and Supervisory bodies

There are no advances or other credits or debits regarding the members of the Management or the Supervisory Board or commitments made on AMI's behalf.

The members of the Board of Directors and the Supervisory Board are not paid remuneration. The remuneration of the General Management (3 members) is detailed below.

Item	2017
Remuneration	144 329,71
Charges on remuneration	31 727,90
Total	176 057,61

13 - EVENTS AFTER THE BALANCE SHEET DATE

Events after the balance sheet date that provide additional information on the conditions that existed on the balance sheet date are shown in the financial statements, if material.

16 - OTHER INFORMATION

16.1 - Disclosure of business with related parties

The turnover in related companies and affiliates was as follows:

Entity	2017	
	FUND AMI as customer	FUND AMI as supplier
Pacaça Lda	1 197,20	19 200,00
Total	1 197,20	19 200,00

At the end of 2016, the balances in AMI's associates and subsidiaries were as follows:

Entity	2016	
	debit balance	credit balance
Pacaça Lda	93 672,77	
Total	93 672,77	0,00

16.2 - Other relevant information

It is useful to disclose the following items to provide a better understanding of the Foundation's financial statements:

CASH AND BANK DEPOSITS

Item	31/12/2017	31/12/2016
Non-Current Assets	162 011,77	370 522,91
Term Deposits	162 011,77	370 522,91
Current Assets	2 724 408,53	2 996 491,59
Cash	47 404,81	63 726,47
Demand deposits	2 309 199,55	1 858 443,90
Term deposits	367 804,17	1 074 321,22

16.2.1 - Cash and bank deposits

There are no restrictions on the liquidity of cash and bank deposits. Their split between Current Assets and Non-current Assets arises from the contract period for term deposit investments (if an investment lasts more than one year, it is deemed non-current).

The balances in the various components of cash and bank deposits are available for use; in the case of the latter, their immediate mobilisation does not imply a loss of interest earned.

CURRENT ASSETS INCLUDE FOREIGN CURRENCY BALANCES, AS SHOWN BELOW

Item	31/12/2017			31/12/2016		
	Foreign currency value	Exchange rate	Value Euros	Foreign currency value	Exchange rate	Value Euros
Current Assets						
Cash						
Cash USD	6 786,18	1,1993	5 658,45	7 179,18	1,0464	6 860,84
Cash ECV	125,00	110,2650	1,13	125,00	110,6190	1,13
Cash Reals	532,75	3,9729	134,10	102,75	3,4570	29,72
Cash Meticals	11 750,00	75,0000	156,67	11 750,00	75,6016	155,42
Demand Deposits						
Rothschild USD	0,00	0,00	0,00	1 434,92	1,0521	1 363,86
Rothschild GBP	0,00	0,00	0,00	178,35	0,8523	209,25
Rothschild JPY	0,00	0,00	0,00	-388,00	123,1746	-3,15
BPI Private USD	6 987,50	1,1993	5 826,32	12 737,50	1,0541	12 083,77
Finantia USD	0,00	0,00	0,00	150,00	1,0541	142,30
Golden USD	959,82	1,1993	800,32	4 840,99	1,0541	4 592,53

16.2.2 - Customers

On 31 December 2017 and 2016, the Customers item had balances with the following maturities:

16.2.3 - Other receivables

The balances in this item on 31 December 2017 and 2016 were broken down as shown in the second table on the right, based on the maturity of the balances. Given the high likelihood of non-receipt of some of these amounts, the corresponding impairment was recognised.

16.2.4 - Deferred assets and liabilities

The breakdown of these items on 31 December 2016 and 2015 is shown in the third table on the right:

16.2.5 - Trade payables

On 31 December 2017 and 2016, this item had the following maturities:

Trade payables	31/12/2017	31/12/2016
< 30 days	80 815,21	70 990,07
31 to 60 days	0,00	0,00
61 to 90 days	0,00	0,00
> 91 days	11 605,63	11 605,63
Total	92 420,84	82 595,70

CUSTOMERS

Customers	31/12/2017	31/12/2016
< 180 days	11 932,43	14 405,34
180 to 365 days		
> 365 days	12 088,61	9 782,50
Accumulated impairment losses	-12 088,61	-9 782,50
Total	11 932,43	14 405,34

OTHER RECEIVABLES

Other receivables	31/12/2017	31/12/2016
< 180 days	1 222 767,08	973 082,34
180 at 365 days		
> 365 days	169 323,60	163 380,85
Accumulated impairment losses	-169 323,60	-163 380,85
Total	1 222 767,08	973 082,34

DEFERRED ASSETS AND LIABILITIES

Item	31/12/2017	31/12/2016
Deferred assets		
Mission subsidies		3 800,00
Deferred insurance	43 948,36	43 554,82
Other deferrals	13 449,53	
Total	57 397,89	47 354,82
Deferred liabilities		
Fund against indifference	8 581,25	8 581,25
Rents	22 802,00	23 402,00
IEFP	2 653,48	3 791,61
International Projects	2 130,00	2 130,00
Unicef Quinara Project		42 621,52
Lisbon Council BIP/ZIP PA Olaias		7 257,45
Solidarity Adventure	1 500,00	1 500,00
Emergency Project Fund	48 215,38	48 215,38
Environment Fund	15 000,00	
Inst Camões Schools Project	19 774,00	
Wizink Bank SA	40 000,00	
Madeira Emergency Fund	3 110,57	5 764,07
Social Promotion Development Fund		9 793,87
AMI University Fund	44 000,00	19 200,00
Training Fund PA Chelas	1 249,45	4 779,25
Total	209 016,13	177 036,40

16.2.6 - Staff

The breakdown of this item on 31 December 2017 and 2016 is shown in the table below. The amount payable to expatriate volunteers on international missions arises from the contractual conditions, given that their contracts provide for the payment to be made the month after they provided their services.

16.2.7 - State and other public entities

On 31 December 2016 and 2015, the balance of this item is shown in the table below, and there are no outstanding amounts:

16.2.8 - Other payables

The balances in this item on 31 December 2017 and 2016 are broken down in the following table:

STAFF

Staff	31/12/2017	31/12/2016
Liabilities Balance		
Salaries Payable	3 460,00	4 234,69
Total	3 460,00	4 234,69

STATE AND OTHER PUBLIC ENTITIES

State and other public entities	31/12/2017	31/12/2016
Asset balances		
Withheld Corporate Income Tax	3 879,03	
Withheld Social Security	392,30	392,30
Total	4 271,33	392,30
Liability balances		
Withholding of Income Tax		
of salaried workers	18 275,50	15 455,10
of self-employed workers	582,30	395,30
Personal income Tax Surcharge		53,00
VAT	1 946,60	
Social Security Contributions	54 838,20	49 148,04
Other Taxation		
Autonomous Taxation	31 917,80	29 488,84
Municipal Tourism Tax	68,00	
Employment Compensation Fund		
FCT	316,58	180,88
FGCT	25,69	14,67
Total	107 970,67	94 735,83

OTHER PAYABLES

Other Payables	31/12/2017	31/12/2016
Investment Suppliers	516,59	516,59
Salaries Payable	374 438,64	344 268,16
Increases in Health Card Costs	152 711,23	136 591,82
Porta Amiga Centre Costs	12 151,07	14 685,46
Other Services Payable	59 930,23	54 071,72
Health Card	953 269,75	726 699,66
Other Creditors	12 007,69	6 792,00
Total	1 565 025,20	1 283 625,41



Leonor Nobre
Vice-chairman



Fernando de La Vieter Nobre
Chairman

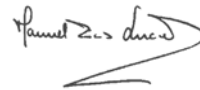


4.4 OPINION OF THE SUPERVISORY BOARD

1. In compliance with the legal and statutory provisions, the Supervisory Board is hereby giving its opinion on the Report, Balance Sheet and Income Statement presented by the Board of Directors with regard to the financial year ending 31 December 2017.
2. During the financial year, we monitored the Foundation's business, as well as the development of the main financial indicators.
3. We found that despite the improvement in some economic indicators, AMI's services continued to be sought after by the poorest people, unable to meet the most basic needs on their own.
4. AMI continued to count on the contribution of its main financial supporters as well as the aid of a great number of individual and company donors. These donations, in addition to the income received from the various activities carried out and the results of diligent management of our financial and property resources, allowed us to maintain the assistance provided by AMI in both Portugal and other countries where it is present.
5. Following the reviews we carried out and as the Balance Sheet and Income Statement accurately reflect the financial and equity position of the Foundation, the Supervisory Board hereby approves the accounts presented by the Board.

Lisbon, 21 March 2018

The Supervisory Board



Manuel Dias Lucas
(Chairman)



Feliciano Manuel Leitão Antunes



Tânia Cristina Lourenço Baptista Amado

4.5 STATUTORY AUDIT CERTIFICATE



REPORT OF STATUTORY AUDITORS

(Free translation from the original in Portuguese)

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Opinion

We have audited the financial statements of **Fundação de Assistência Médica Internacional**, which comprise Balance Sheet as at December 31, 2017 (which shows a total of 38.297,53 thousand euros and total capital fund of 35.978,92 thousand euros, including a net result of 1.039,30 thousand euros), the Statement of Income by Nature, the Statement of Changes in Capital Fund and the Statement of Cash Flows for the year then ended, and Notes to the Financial Statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly and appropriately, in all material respects, the financial position of **Fundação de Assistência Médica Internacional** as at December 31, 2017 and its financial performance and its cash flows for the year then ended in accordance with the generally accepted accounting principles in Portugal for non-profit entities.

Basis for opinion

We conducted our audit in accordance with the international Standards on Auditing (ISA) and other standards and technical and ethical guidelines of the Portuguese Institute of Statutory Auditors (OROC). Our responsibilities under these standards are described in the section *Responsibilities of the auditor for the audit of the financial statements* below. We are independent of the Entity in accordance with the ethical requirements that are relevant to our audit of the financial statements in Portugal and we have fulfilled our ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management for the financial statements

Management is responsible for:

- preparation of financial statements that present a true and fair view of the financial position, financial performance and cash flows of the Entity in accordance with the generally accepted accounting principles in Portugal for non-profit entities;
- preparation of the management report in accordance with legal and regulatory terms;
- establishment and maintenance of an appropriate internal control system to enable the preparation of financial statements free from material misstatement due to fraud or error;

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PKF & Associados - SROC, Lda. | Edifício Atrium Saldanha | Praça Duque de Saldanha, 1-4º Piso, Letras H e O | 1050-094 Lisboa, Portugal | Contribuinte n.º 7504 046 683 | Capital Social €50 000 | inscrita na OROC sob o n.º 152 e na CMVM sob o n.º 20163462

A PKF & Associados - SROC, Lda. é membro da PKF International Limited, uma rede de sociedades legalmente independentes, e não aceita quaisquer responsabilidades pelos atos ou omissões de qualquer sociedade ou sociedades membro.

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- adoption of appropriate accounting policies and criteria in the circumstances; and
- the evaluation of the Entity's ability to maintain going concern, disclosing, when applicable, matters that may raise significant doubts about the continuity of activities.

Responsibilities of the auditor for the audit of the financial statements

Our responsibility is to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a professional and independent report based on our audit that includes our opinion. Reasonable safety is a high level of safety but it is not a guarantee that an audit performed in accordance with ISA will always detect a material misstatement when it exists. Distortions may arise from fraud or error and are considered material if, alone or together, they can reasonably be expected to influence economic decisions of users taken on the basis of those financial statements.

As part of an audit in accordance with ISA, we make professional judgment and maintain professional scepticism during the audit and also:

- identify and assess the material misstatement of the financial statements due to fraud or error, design and perform audit procedures that respond to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting material misstatement due to fraud is greater than the risk of not detecting material misstatement due to error, since fraud may involve collusion, counterfeiting, intentional omissions, false statements or overlapping of internal control;
- obtain an understanding of the internal control relevant to the audit for the purpose of designing audit procedures that are appropriate in the circumstances but not to express an opinion on the effectiveness of the Entity's internal control;
- evaluate the adequacy of the accounting policies used and the reasonableness of accounting estimates and respective disclosures made by the management body;
- conclude on the appropriation of the use by the management body of the assumption of continuity and, based on the audit evidence obtained, whether there is any material uncertainty related to events or conditions that could raise significant doubts about the Entity's ability to continue its activities. If we conclude that there is material uncertainty, we should draw attention in our report to the related disclosures included in the financial statements or, if these disclosures are not appropriate, modify our opinion. Our findings are based on audit evidence obtained as of the date of our report. However, future events or conditions may cause the Entity to discontinue its activities;
- evaluate the overall presentation, structure and content of financial statements, including disclosures, and whether these financial statements represent the underlying transactions and events in order to achieve an appropriate presentation;
- communicate with those charged with governance, including the scope and timing of the audit, and significant audit findings including any significant weaknesses in internal control identified during the audit.

Our responsibility also includes verifying the agreement of the information contained in the Annual Report with the financial statements.

REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

About the annual report

In our opinion, the annual report has been prepared in accordance with applicable laws and regulations and the information contained therein is consistent with the audited financial statements and no material misstatements have been identified

Lisbon, 20th April 2018

PKF & Associados, SROC, Lda.
Sociedade de Revisores Oficiais de Contas
Representada por
Paulo Jorge Macedo Gamboa (ROC n.º 1068 / CMVM n.º 20160680)



“

AMI WILL REMAIN
COMMITTED TO ITS
ACTIONS IN THE FIELD,
IN PORTUGAL AND IN
THE WORLD, MAINTAINING
THE FOCUS IN 2018 ON
THREE AXES OF ACTION,
NAMELY, CLIMATE CHANGE,
MIGRATIONS AND POVERTY.

”

5

CHAPTER

OUTLOOK FOR THE FUTURE

5. OUTLOOK FOR THE FUTURE

To improve is to change. To be perfect is to change often.

Sir Winston Churchill

In 2018, AMI will certainly not claim to be perfect, but will make every effort to improve its work in order to move the lives of all those who seek its support closer to perfection.

In this sense, and because it is essential we follow the amazing evolution and transformation of the world, especially in the digital area, after a 6-month period of implementation, the CRM Dynamics tool will start to be used by the employees at AMI's headquarters initially in 2018. Later it is expected to be extended to all social facilities and offices. The goal will be to optimise the relationship with donors and volunteers in order to increase donations, whether in cash, goods or services.

Another challenge will be the adaptation of procedures and the strengthening of the measures necessary to comply with the new general data protection regulation that will come into force in May 2018. This measure will require a major administrative effort; however we started implementing it in 2017 with the primary concern of continuing to ensure respect for the privacy of the personal data of all our stakeholders.

However, despite these significant back-office changes, AMI will remain committed to its actions in the field, in Portugal and around the world. In 2018, the focus will remain on the three axes of action, namely, Climate Change, Migration and Poverty with the transversal concern of engaging and raising the awareness of more and more people.

Thus, under the emergency fund established in 2017 to respond to the consequences of the fires in the Portuguese forests, AMI will promote a reforestation activity in Folgosinho, Gouveia.

The financing line of the "There isn't a PLANET B" project will also begin, which

will finance projects of small and medium-sized organisations of Portuguese civil society in the environmental area.

In 2018, the 70 years of the Universal Declaration of Human Rights are also to be marked. This is the ideal pretext for resuming the battle for Human Rights and proposing the inclusion of Environmental Rights in the document. In this sense, AMI will implement the project "SDG in Action in Portuguese Schools", with a view to contributing to a more informed and active society in promoting sustainable development and respect for human rights in the national school context.



2018 CALENDAR

January	Reforestation of burned area in Folgosinho, Gouveia
	Launch of the 20th AMI - Journalism Against Indifference prize
February	Publication of the results of the 8th "Connect to Others" Prize
	Humanitarian Medicine course at the Faculty of Medicine, University of Lisbon
March	Celebration of International Women's Day
	Solidarity Adventure to Senegal
	IRS Campaign Launch
April	Annual Meeting of AMI staff
	12th Friendship Bridges Race - Coimbra
	Guinea-Bissau Solidarity Adventure
	Launch of the financing line of the "There isn't a PLANet B" project
May	National street collection
	Award of the 20th AMI - Journalism against Indifference award
	Beginning of the "SDG in Action in Portuguese Schools" project
	Collection of food at Jumbo Amoreiras hypermarket
June	Solidarity Adventure in Brazil
	3rd edition of the "One Click for Social Inclusion" project
July	Anniversary of the AMI Alimenta brand
August	Celebration of World Humanitarian Day
	Start of the 2018 School Campaign
September	Launch of the 20th x-ray collection campaign
	Humanitarian Medicine course at the Faculty of Medicine, University of Lisbon
	Opening of applications for the AMI University Fund
October	National street collection
	Launch of the 9th "Connect to Others" prize
	Celebration of World Poverty Eradication Day
November	Solidarity Adventure in Senegal
	Start of the 2018 Christmas Campaign
	Solidarity Adventure in Guinea-Bissau
December	International Volunteer Day Celebration 34th anniversary of AMI



ageas
fundação



agir com consciência



IN 2018, WE ARE SURE
THAT THE BONDS THAT
UNITE US WILL BE
INCREASINGLY NARROWER
AND STRENGTHENED IN THE
CONSOLIDATION OF AN
ALLIANCE THAT SEEKS TO
JOIN EFFORTS FOR A WORLD
WITHOUT INTOLERANCE AND
WITHOUT INDIFFERENCE.



6

CHAPTER

ACKNOWLEDGEMENTS

6. ACKNOWLEDGEMENTS

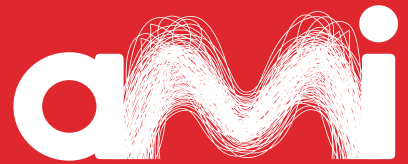
In 2018, we hope to continue to enjoy the trust and fundamental support of our partners that allow our mission to continue, knowing that for sure the bonds that unite us will be increasingly narrower and strengthened in the consolidation of an alliance that seeks to join efforts for a world without intolerance and without indifference.

We highlight below some of the Partners most committed to embarking with us on our mission in 2017:

- Ministry for Employment, Solidarity and Social Security
- UNICEF
- Employment and vocational training institute (IEFP)
- Camões I.P.
- Almada Municipal Council
- Angra do Heroísmo Municipal Council
- Cascais Municipal Council
- Coimbra Municipal Council
- Funchal Municipal Council
- Lisbon Municipal Council

- AMI friends and donors
- Altice
- ANF
- Barclaycard
- Biscana
- Cap Gemini
- Companhia das Cores
- Esegur
- Estreia
- Fnac
- Fujifilm
- Gracentur Grande Centro Turístico
- Grupo Auchan
- Grupo Santiago
- Kelly Services

- Lidergraf
- Microsoft
- Nestlé – Nutrição Infantil
- Novo Banco
- Plateia
- PKF & Associados, Lda.
- Prémio Cinco Estrelas
- RTP
- SATA
- Semente
- Sonae MC
- TAP
- TNT
- Visão
- Young & Rubicam



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