| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: |
| SAFETY |  |  |  |  |
| Worked man-hours | (min) | 258.6 | 281.9 | 272.5 |
| -employees | (min) |  |  | 93.3 |
| - subcontractors | (min) |  |  | 179.1 |
| Fatal accidents | (No.) | 1 | 3 | 4 |
| - employees | ( $\mathrm{No}$. ) | - | - | - |
| - subcontractors | (No.) | 1 | 3 | 4 |
| Fatal Accident Frequency Rate (FTLFR) | (ratio) | 0.38 | 1.06 | 1.47 |
| - employees | (ratio) |  |  | - |
| -subcontractors | (ratio) |  |  | 2.23 |
| Lost Time Injuries (LTI) | (No.) | 52 | 40 | 36 |
| - employees | (No.) |  |  | 17 |
| -subcontractors | (No.) |  |  | 19 |
| LTI Frequency Rate (LTIFR) | (ratio) | 0.20 | 0.14 | 0.13 |
| -employees | (ratio) |  |  | 0.18 |
| - subcontractors | (ratio) |  |  | 0.11 |
| Number of high-consequence work-related injuries (excluding fatalities) | (No.) |  |  | 1 |
| -employees | (No.) |  |  | 1 |
| - subcontractors | ( $\mathrm{No}$. ) |  |  | - |
| High-consequence work-related injuries (excluding fatalities) rate | (ratio) |  |  | 0.004 |
| - employees | (ratio) |  |  | 0.011 |
| - subcontractors | (ratio) |  |  | - |
| Total Recordable Incidents (TRI) | ( $\mathrm{No}$. ) | 201 | 144 | 120 |
| -employees | (No.) |  |  | 57 |
| - subcontractors | (No.) |  |  | 63 |
| TRI Frequency Rate (TRIFR) | (ratio) | 0.78 | 0.51 | 0.44 |
| -employees | (ratio) |  |  | 0.61 |
| -subcontractors | (ratio) |  |  | 0.35 |
| Lost workdays | (No.) | 3,106 | 1,857 | 1,280 |
| - employees | (No.) |  |  | 572 |
| -subcontractors | (No.) |  |  | 708 |
| Severity rate | (ratio) | 0.01 | 0.01 | 0.005 |
| -employees | (ratio) |  |  | 0.006 |
| -subcontractors | (ratio) |  |  | 0.004 |
| Employee absent rate | (\%) | 4.9 | 4.1 | 4.0 |


|  | ENVIRONMENT |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Energy |  |  |  |  |  |
| (ktoe) | 411.7 | 440.6 | 453.5 |  |  |
| Total energy consumption | (TJ) | $17,237.1$ | $18,435.0$ | $18,775.2$ |  |
| Total energy consumption |  |  |  |  |  |


| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: |
| Energy |  |  |  |  |
| Direct energy consumption by type: | (ktoe) | 388.1 | 419.3 | 432.9 |
| - Diesel | (ktoe) | 256.6 | 246.6 | 230.5 |
| - Diesel Marine Oil | (ktoe) | 111.8 | 141.8 | 173.2 |
| - Heavy Fuel Oil (HFO) | (ktoe) | - | 1.0 | - |
| - Intermediate Fuel Oil (IFO) | (ktoe) | 7.5 | 12.8 | 7.2 |
| - Light Fuel Oil (LFO) | (ktoe) | 1.4 | 4.5 | 12.3 |
| - Natural gas | (ktoe) | 1.4 | 1.1 | 0.6 |
| - Gasoline | (ktoe) | 9.5 | 11.5 | 9.2 |
| Total electricity purchased from public network | (MWh) | 102,343 | 92,310 | 88,997 |
| Electricity produced from renewable sources | (MWh) | 305.0 | 352.3 | 297.6 |
| Energy saving due to energy consumption reduction initiatives | (MWh) | 6,437 | 3,256 | 5,274.4 |
| Energy intensity ratio | (toe/€ min revenue) | 41.3 | 49.0 | 53.2 |


| Emissions |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| GHG scope 1 emissions | (kt) $\mathrm{CO}_{2}$ eq | 1,203.4 | 1,299.7 | 1,348.8 |
| GHG scope 2 emissions | (kt) $\mathrm{CO}_{2}$ eq | 38.9 | 37.5 | 35.7 |
| GHG scope 3 emissions | (kt) $\mathrm{CO}_{2}$ eq |  |  | 58.2 |
| Direct $\mathrm{CO}_{2}$ emissions | (kt) | 1,161.8 | 1,298.0 | 1,344.4 |
| Direct $\mathrm{CH}_{4}$ emissions | (kt) $\mathrm{CO}_{2}$ eq | 1.4 | 1.6 | 1.5 |
| Direct $\mathrm{N}_{2} \mathrm{O}$ emissions | (kt) $\mathrm{CO}_{2}$ eq |  |  | 2.9 |
| Significant emissions into the atmosphere by type: |  |  |  |  |
| $-\mathrm{SO}_{2}$ | (kt) | 3.8 | 4.6 | 5.0 |
| $-\mathrm{NO}_{x}$ | (kt) | 20.2 | 22.6 | 15.9 |
| - CO | (kt) | 10.3 | 14.5 | 9.4 |
| - PM ${ }_{10}$ | (kt) | 0.5 | 0.5 | 0.6 |
| - NMVOC | (kt) | 0.8 | 0.9 | 1.1 |
| Emission intensity ratio | ( $\mathrm{CCO}_{2}$ eq/€ min revenue) | 124.5 | 144.4 | 162.4 |
| $\mathrm{CO}_{2}$ saving due to energy efficiency initiatives | (t) | 1,755 | 2,898 | 5,242 |


| Water |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Water consumption | $\left(10^{3} \mathrm{~m}^{3}\right)$ | $6,972.9$ | $7,690.4$ | $6,850.8$ |
| Water consumption by source: |  |  |  |  |
| -fresh water from public network/third party | $\left(10^{3} \mathrm{~m}^{3}\right)$ | $3,054.5$ | $1,375.1$ | $1,037.1$ |
| -ground water | $\left(10^{3} \mathrm{~m}^{3}\right)$ | $2,571.9$ | $5,441.2$ | $4,532.6$ |
| -surface water | $\left(0^{3} \mathrm{~m}^{3}\right)$ | 69.5 | 188.3 | 266.1 |
| -sea water | $\left(10^{3} \mathrm{~m}^{3}\right)$ | $1,276.9$ | 685.8 | $1,014.9$ |
| Water by type of use: |  |  |  |  |
| -concrete production | $\left(10^{3} \mathrm{~m}^{3}\right)$ | 9.7 | 40.2 | 17.1 |
| -general service | $\left(10^{3} \mathrm{~m}^{3}\right)$ | $2,968.6$ | $2,652.4$ | $2,492.8$ |
| - hydrotesting | $\left(10^{3} \mathrm{~m}^{3}\right)$ | 858.7 | 313.9 | 246.2 |
| - domestic use | $\left(10^{3} \mathrm{~m}^{3}\right)$ | $2,954.1$ | $1,637.6$ | $2,014.3$ |
| -irrigation | $\left(10^{3} \mathrm{~m}^{3}\right)$ | 12.8 | 8.6 | 5.0 |


| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: |
| Water |  |  |  |  |
| - roads watering | (103 $\mathrm{m}^{3}$ ) | 141.3 | 133.7 | 70.8 |
| - other | $\left(10^{3} \mathrm{~m}^{3}\right)$ | 27.6 | 2,904.0 | 2,004.4 |
| Water withdrawal in water stressed areas | (\%) | 41 | 37 | 33 |
| Volume of recycled and reused water | $\left(10^{3} \mathrm{~m}^{3}\right)$ | 308.4 | 1,179.8 | 1,641.0 |
| Percentage of recycled and reused water | (\%) | 4 | 15 | 24 |
| Discharged water | $\left(10^{3} \mathrm{~m}^{3}\right)$ | 4,859.0 | 5,657.0 | 4,232.9 |
| Total discharged water by destination: |  |  |  |  |
| - into sewer system | (103 ${ }^{3}{ }^{3}$ | 427.7 | 642.8 | 380.4 |
| - into bodies of surface water | (103 $\mathrm{m}^{3}$ ) | 2,556.3 | 3,605.4 | 2,388.6 |
| - into the sea | (103 $\mathrm{m}^{3}$ ) | 1,142.7 | 515.4 | 729.3 |
| - to other destinations | (103 m ${ }^{\text {3 }}$ ) | 732.2 | 893.4 | 734.7 |
| Waste |  |  |  |  |
| Total waste produced | (kt) | 907.6 | 431.3 | 381.5 |
| Waste by type: |  |  |  |  |
| - hazardous | (kt) | 56.4 | 70.4 | 109.9 |
| -non-hazardous | (kt) | 851.2 | 360.9 | 271.6 |
| Waste by type and destination: |  |  |  |  |
| - hazardous waste disposed of in landfill sites | (kt) | 36.1 | 61.2 | 102.2 |
| - hazardous waste incinerated | (kt) | 1.6 | 2.3 | 4.2 |
| - hazardous waste recycled | (kt) | 18.7 | 6.9 | 3.5 |
| - non-hazardous waste disposed of in landfill sites | (kt) | 140.0 | 172.4 | 188.3 |
| - non-hazardous waste incinerated | (kt) | 3.0 | 3.6 | 2.7 |
| - non-hazardous waste recycled | (kt) | 708.1 | 185.0 | 80.6 |
| Waste recycled | (\%) | 80 | 44 | 22 |
| Spills |  |  |  |  |
| Number of spills | ( $\mathrm{No}$. ) | 30 | 26 | 18 |
| Spill volumes | (m3) | 4.26 | 6.21 | 7.22 |
| Number of spills by type: |  |  |  |  |
| - oil spills | (No.) | 25 | 18 | 13 |
| - chemical spills | ( $\mathrm{No}$. ) | 5 | 8 | 5 |
| Spill volumes by type: |  |  |  |  |
| - oil spills | (m3) | 3.54 | 2.63 | 6.46 |
| - chemical spills | $\left(\mathrm{m}^{3}\right)$ | 0.71 | 3.58 | 0.77 |
| Number of spills by size: |  |  |  |  |
| - over 500 litres | ( $\mathrm{No}$. ) | 3 | 3 | 2 |
| - between 160 and 500 litres | ( $\mathrm{No}$. ) | 3 | 2 | 6 |
| - between 10 and 160 litres | ( No.$)$ | 24 | 21 | 10 |
| Spills by destination: |  |  |  |  |
| - into water streams | (No.) | - | - | - |


| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: |
| Spills |  |  |  |  |
| Spills by destination: |  |  |  |  |
| - into swamps or lakes | (No.) | - | - | - |
| - into the sea | (No.) | 5 | 5 | 2 |
| - on land | (No.) | 25 | 21 | 16 |
| Spill drills | (No.) | 405 | 314 | 496 |
| HEALTH |  |  |  |  |
| Occupational diseases | (No.) | 9 | 5 | 7 |
| Occupational disease rate | (ratio) | 0.08 | 0.05 | 0.03 |
| Medical fitness examinations | (No.) | 27,329 | 31,835 | 28,690 |
| Medical consultations | (No.) | 139,354 | 153,351 | 144,509 |
| HSE MANAGEMENT SYSTEM |  |  |  |  |
| Evidence of audits across all locations of operations | (No.) |  |  | 181 |
| PEOPLE |  |  |  |  |
| Employment |  |  |  |  |
| Total employees at year's end | (No.) | 40,305 | 35,918 | 34,129 |
| Employee categories: |  |  |  |  |
| - Blue Collars | (No.) | 17,134 | 14,688 | 12,924 |
| - White Collars | (No.) | 18,496 | 16,642 | 16,633 |
| - Managers | (No.) | 4,276 | 4,190 | 4,187 |
| - Senior Managers | (No.) | 399 | 398 | 385 |
| Type of contract |  |  |  |  |
| Full-time employees by gender: | (No.) | 40,060 | 35,686 | 33,906 |
| - male | (No.) | 35,991 | 32,070 | 30,430 |
| -female | (No.) | 4,069 | 3,616 | 3,476 |
| Part-time employees by gender: | (No.) | 245 | 232 | 223 |
| - male | (No.) | 63 | 58 | 55 |
| -female | (No.) | 182 | 174 | 168 |
| Employees recruited through employment agencies | (No.) | 5,643 | 5,829 | 7,380 |
| Employees with a stable work contract by gender: | (No.) | 14,991 | 14,177 | 14,123 |
| - male | (No.) | 13,703 | 13,000 | 12,934 |
| -female | (No.) | 1,288 | 1,177 | 1,189 |
| Turnover |  |  |  |  |
| Voluntary turnover of employees with a stable work contract | (\%) | 8.3 | 6.6 | 7.3 |
| Total turnover | (\%) | 40 | 35 | 30.7 |
| - male | (\%) |  |  | 32.1 |
| - female | (\%) |  |  | 18.9 |
| Open positions filled with internal candidates | (\%) | 8 | 23 | 29 |


| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Employment |  |  |  |  |
| Local employment | $(\%)$ | 80 | 76 | 73 |
| Local employees by category: | $(\%)$ | 81 | 74 | 68 |
| - Blue Collars | $(\%)$ | 81 | 78 | 76 |
| - White Collars | $(\%)$ | 48 | 48 | 47 |
| - Managers ${ }^{(b)}$ | $(\%)$ | 13 | 14 | 13 |
| - Senior Managers ${ }^{(0)}$ |  |  |  |  |

(b) The percentage of local managers and senior managers is calculated excluding the data of France and Italy.

## Diversity and equal opportunities

## Gender diversity

| Women employed, by category: | (No.) | 4,251 | 3,790 | 3,644 |
| :---: | :---: | :---: | :---: | :---: |
| - Blue Collars | (No.) | 118 | 95 | 85 |
| - White Collars | (No.) | 3,510 | 3,060 | 2,893 |
| - Managers | (No.) | 600 | 612 | 643 |
| - Senior Managers | (No.) | 23 | 23 | 23 |
| Women on the Saipem SpA Board of Directors | (No.) | 3 | 3 | 3 |


| - Americas | (No.) | 495 | 348 | 350 |
| :---: | :---: | :---: | :---: | :---: |
| - CIS | (No.) | 478 | 461 | 420 |
| -Europe | (No.) | 2,198 | 2,101 | 1,998 |
| - Middle East | (No.) | 129 | 120 | 154 |
| - Africa | (No.) | 391 | 345 | 342 |
| - Far East and Oceania | (No.) | 560 | 415 | 380 |


| Gender pay-gap (women vs. men): |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| - Blue Collars | (\%) | 101 | 112 | 85 |
| - White Collars | $(\%)$ | 86 | 91 | 86 |
| - Managers | $(\%)$ | 80 | 85 | 86 |
| - Senior Managers | $(\%)$ | 88 | 81 | 82 |

Age ranges:

| - employees under 30 | (No.) | 5,809 | 4,330 | 3,740 |
| :---: | :---: | :---: | :---: | :---: |
| - of which women | (No.) | 735 | 494 | 439 |
| - employees between 30 and 50 | (No.) | 28,418 | 25,673 | 24,298 |
| - of which women | (No.) | 2,961 | 2,744 | 2,646 |
| -employees over 50 | (No.) | 6,078 | 5,915 | 6,094 |
| - of which women | (No.) | 555 | 552 | 559 |
| Multiculturalism |  |  |  |  |
| Number of nationalities represented in the employee population | (No.) | 120 | 115 | 123 |


| Parental leave |  |  |  |  |
| :--- | :---: | ---: | ---: | ---: |
| Employees who took parental leave, of which: | (No.) | 1,278 | 695 | 947 |
| - women | $(N o)$. | 553 | 239 | 510 |
| - men | $(N o)$. | 725 | 456 | 437 |


| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: |
| Parental leave |  |  |  |  |
| Return to work rate after parental leave: |  |  |  |  |
| -women | (\%) | 67 | 56 | 64 |
| -men | (\%) | 92 | 99.6 | 91 |
| Skills development |  |  |  |  |
| Training |  |  |  |  |
| Total hours of training, of which: | (No.) | 1,570,894 ${ }^{\text {c) }}$ | 1,930,709 | 2,086,681 |
| - HSE | (No.) | 1,324,853 ${ }^{\text {(c) }}$ | 1,699,674 | 1,867,401 |
| - managerial potential and skills | (No.) | 24,446 | 15,090 | 27,934 |
| - professional technical skills | (No.) | 221,595 | 215,945 | 191,347 |
| Average training man-hours by employee | (No.) | 21.5 | 21.9 | 24.1 |
| HSE training hours delivered to employees | (No.) | 581,558 | 556,682 | 604,130 |
| HSE training hours delivered to subcontractors | (No.) | 743,296 | 1,142,992 | 1,262,965 |
| Employees having received training over the year | (\%) | 53 | 48 | 81 |
| Annual total cost of training | $(\mathrm{m} \\| \mathrm{n}$ ¢) | 17.6 | 6.2 | 5.4 |
| Skills assessment |  |  |  |  |
| Skills assessment | (No.) | 2,738 | 7,173 |  |
| Performance evaluation |  |  |  |  |
| Total employee performance evaluations, of which: | ( $\mathrm{No}$. ) | 24,144 | 9,844 | 13,551 |
| - Senior Managers | (No.) | 375 | 359 | 3,712 |
| - Managers | (No.) | 3,038 | 2,918 | 2,450 |
| - White Collars | (No.) | 10,369 | 5,781 | 7,196 |
| - Blue Collars | (No.) | 10,362 | 786 | 3,533 |
| Total employee performance evaluations | (\%) | 60 | 50 | 40 |
| (c) These figures were recalculated in 2017. |  |  |  |  |
| Industrial relations |  |  |  |  |
| Percentage of the total workforce represented in formal joint management-worker health and safety committees | (\%) |  | 32 | 24 |
| Employees covered by collective bargaining | (\%) | 58 | 49 | 45 |
| Strike hours | (No.) | 65,196 | 1,143 | 23,699 |
| Employee engagement |  |  |  |  |
| Employees involved in engagement projects | (\%) |  |  | 48 |
| BUSINESS |  |  |  |  |
| Supply chain |  |  |  |  |
| Number of vendors | (No.) | 29,959 | 26,345 | 23,845 |
| Number of vendors qualified in the year | (No.) | 6,571 | 6,918 | 7,026 |
| Vendors qualified in the year operating in high risk countries for human and labour rights | (\%) | 60 | 59 | 40 |
| New vendors assessed on human and labour rights | (No.) | 106 | 94 | 174 |
| Vendors qualified in the year for activities considered at HSE risk | (\%) | 6 | 4 | 7 |
| Vendors assessed on HSE aspects | ( $\mathrm{No}$. ) | 385 | 278 | 466 |


| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: |
| Supply chain |  |  |  |  |
| Total vendors assessed on human and labour rights | (\%) |  |  | 11 |
| Qualification audits, of which: | (No.) | 46 | 62 | 28 |
| - on human and labour rights | (No.) | 6 | 14 | 10 |
| - on HSE | (No.) | 5 | 3 | - |
| Total goods and services ordered | (bln €) | 5.66 | 6.42 | 6.99 |
| Percentage of goods and services ordered locally | (\%) | 69 | 64 | 62 |
| Goods and services ordered by criticality level: |  |  |  |  |
| - critical | (bln €) | 3.56 | 4.47 | 5.09 |
| - not critical | (bln €) | 1.96 | 1.90 | 1.85 |
| - other | (bln €) | 0.14 | 0.05 | 0.41 |
| Number of Frame Agreements | (No.) | 5,758 | 5,643 | 5,401 |
| Vendors qualified for more than 10 years | (\%) | 16 | 18 | 21 |
| Vendor feedback released | ( $\mathrm{No}$. ) | 1,475 | 658 | 1,126 |
| Percentage of positive feedback on vendor | (\%) | 74 | 64 | 85 |
| Employees trained in human and labour rights and the supply chain | (No.) | 147 | 115 | 237 |

## Security

Percentage of contracts with Security providers
which include human rights clauses (8)
$\qquad$
Security personnel trained in human rights policy and procedures $\quad(\%) \quad 25$
Security risk assessment in commercial phase $(\%) 94$

| Anti-corruption |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Employees trained in compliance, governance, | (No.) | 2,813 | 1,962 | 4,318 |  |
| ethics and anti-corruption issues |  |  |  |  |  |
| Training hours in compliance, governance, | (No.) | 6,713 | 6,201 | 10,597 |  |
| ethics and anti-corruption issues |  |  |  |  |  |

Percentage of subsidiaries that implemented training in compliance,
governance, ethics and anti-corruption
governance, ethics and anti-corruption
Percentage of vendors that were trained in compliance,
governance, ethics and anti-corruption (\%)

Number of staff disciplined or dismissed for ethical reasons (No.) -

| Grievance mechanism |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Total files, of which: | (No.) | 125 | 118 | 120 |
| - founded or partially founded | (No.) | 31 | 24 | 17 |
| - unfounded | (No.) | 98 | 92 | 64 |
| -open | (No.) | - | 2 | 39 |
| Total files on cases of discrimination, of which: | (No.) | 19 | 12 | 13 |
| - founded or partially founded | (No.) | 2 | 4 | - |
| - unfounded | (No.) | 17 | 8 | 7 |
| - open | (No.) | - | - | 6 |


| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :---: | :---: | :---: | :---: | :---: |
| Grievance mechanism |  |  |  |  |
| Total files on workers' rights, of which: | (No.) | 30 | 26 | 49 |
| - founded or partially founded | ( $\mathrm{No}$. ) | 6 | 3 | 3 |
| - unfounded | (No.) | 24 | 21 | 24 |
| - open | ( $\mathrm{No}$. ) | - | 2 | 22 |
| Total files on violations of the rights of local communities, of which: | (No.) | 2 | 3 | 2 |
| - founded or partially founded | ( $\mathrm{No}$. ) | - | - | - |
| - unfounded | ( $\mathrm{No}$. ) | 2 | 3 | 2 |
| - open | (No.) | - | - | - |


| Innovation |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Patents in force | (No.) | 2,308 | 2,350 | 2,442 |
| New patents filed in the year | (No.) | 36 | 30 | 29 |
| Research \& Development expenditure | ( $\mathrm{m} / \mathrm{n} €$ ) | 19 | 31 | 32 |
| Local presence |  |  |  |  |
| Countries in which local development projects are implemented | (No.) | 9 | 11 | 10 |
| Expenses for local development projects | ( $\mathrm{m} / \mathrm{n} €$ ) | 1.90 | 1.28 | 0.82 |
| Other |  |  |  |  |
| Memberships of associations | (No.) | 72 | 89 | 121 |
| Membership fees paid | (€) | - | 993,489 | 1,273,737 |
| Total value of political contributions | (€) | - | - | - |
| Provisions for fines and settlements specified for ESG issues in audited accounts | (€) |  |  | - |
| Revenues | ( $\mathrm{m} / \mathrm{l} €$ ) | 9,976 | 8,999 | 8,526 |
| Operating result (EBIT) | ( $\mathrm{m} \\| \mathrm{n} €$ ) | 1,499 | 126 | 37 |
| Gross operating profit (EBITDA) | ( $\mathrm{m} / \mathrm{n}$ €) | 909 | 862 | 848 |


|  | LOCAL VALUE CONTRIBUTION |  |  |
| :--- | ---: | ---: | ---: |
|  |  |  |  |
| Current taxes | $(\mathrm{mln} €)$ | 5 |  |
| Americas | $(\mathrm{mln} €)$ | 53 | 94 |
| Africa | $(\mathrm{mln} €)$ | 6 | 48 |
| CIS | $(\mathrm{mln} €)$ | 19 | 3 |
| Far East and Oceania | $(\mathrm{mln} €)$ | 119 | 40 |
| Europe | $(\mathrm{mln} €)$ | 75 | 4 |
| Middle East |  |  |  |


| Total goods and services ordered |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Americas $(\mathrm{mln} €)$ 331 428 <br> Africa $(\mathrm{min} €)$ 738 636 <br> CIS $(\mathrm{min} €)$ 1,367 510 <br> Far East and Oceania $(\mathrm{mln} €)$ 1,268 976 <br> Europe $(\mathrm{mln} €)$ 2,264 2,656 <br> Middle East $(\mathrm{mln} €)$ 454 1,785 |  |  |


| INDICATOR | UNIT | 2016 | 2017 | 2018 |
| :--- | :---: | ---: | ---: | ---: |
| Employees |  |  |  |  |
| Americas | $(N o)$. | 3,083 | 1,849 | 2,477 |
| Africa | $($ No. $)$ | 7,905 | 6,258 | 5,797 |
| CIS | $(N o)$. | 3,169 | 2,743 | 2,110 |
| Far East and Oceania | $(N o)$. | 6,967 | 3,313 | 3,034 |
| Europe | $(\mathrm{No})$. | 9,962 | 10,283 | 10,066 |
| Middle East | $(\mathrm{No})$. | 9,219 | 11,472 | 10,645 |


| Training man-hours |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| America | $(N o)$. | 67,787 | 60,046 |
| Africa | $(\mathrm{No})$. | 119,448 | 429,011 |
| CIS | $(\mathrm{No})$. | 360,088 | 52,131 |
| Far East and Oceania | $(\mathrm{No})$. | 49,715 | 97,621 |
| Europe | $(\mathrm{No})$. | 130,063 | 125,386 |
| Middle East | $(\mathrm{No})$. | 60,658 | 59,216 |

Information on audit and non-audit fees can be found at page 321 of the Relazione finanziaria annuale 2018 (click here)

