

Communication On Progress 2018

Keolis renews its commitment on all 10 UN Global Compact principles

Defending the well-being of each traveller in his experience of shared mobility is the ambition that drives us every day at Keolis. To achieve this, we work with communities and stakeholders on a daily basis to develop tailor-made solutions that meet their expectations.

Keolis must also continue to adapt to the new global mobility market while contributing to the public interest by supporting public authorities in the construction of a society of solidarity and sustainable mobility. Because our vision is shared mobility that contributes to the dynamism of each territory and that responds to the major economic, social and environmental challenges of today and tomorrow.

Our social responsibility commits us far beyond the mission of a mobility actor. That is why our continuous improvement program, KeoLife, deployed to our 61,000 employees in 16 countries, integrate the dimensions of social responsibility.

Keolis' Corporate Social Responsibility strategy was developed using the framework of the international standard ISO26000. In 2018, this was updated using a materiality matrix. It sets out three principles and four commitments adapted to our activities and procurements:

- Principle 1: Human Rights and fundamental freedoms
- Principle 2: Fair operating practices
- Principle 3: Dialogue with our public transport authorities and other stakeholders
- Commitment for our passengers: safety, security, accessibility and customer experience
- Commitment for our employees: safety, diversity and employee experience
- Commitment for the environment: energy/climate, waste and water
- Commitment for communities: solidarity, education and culture.

Since 2004, the Keolis Group has been a signatory to the United Nations Global Compact and is thus committed to implementing and promoting its 10 principles. As Chief Executive Officer of Keolis, I am proud to renew this commitment, which reflects the Group's values and commitments to sustainable development.

Our initiatives, actions and progress in response to the 21 criteria expected by the Global Compact's "GC advanced" framework are integrated into our Statement of Extra-Financial Performance, appended to Keolis SA's financial report.

Jean-Pierre Farandou
President of the Executive Board, Keolis Group

