



ANNUAL SUSTAINABILITY REPORT

2018



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1. President and CEO's Commitment Letter

GRI 102-10, 102-14, 102-15

Dear Friends:

It has been six years since Multiceras formalized our social responsibility program, and we remain committed to sustainability as a fundamental contributor to the long-term wellbeing of our customers, our employees, and our stakeholders.

One of wax's key features is protection, and at Multiceras, we often say that "wax keeps us well-protected for the future." Some of the world's most famous wax companies have been in business for generations, and after 40 years, our vision for Multiceras is to do the same.

Our investment in candelilla wax is a clear example of our commitment to sustainability and success. We have been producing this wax, which is extracted from the candelilla plant, a small shrub native of the Chihuahua Desert, in Northern Mexico, for almost as many years as we have been in business. Candelilla wax is used in a variety of industrial applications, such as personal care, food, and printer ink. In 2017, in response to the challenges facing the sustainability of the candelilla plant, we founded our own forestry office and completed the technical studies required to help our Candelillero communities legally harvest candelilla. This has resulted in Multiceras continuing to be the largest exporter of candelilla wax in the world.

Our 2018 results exceeded our expectations thanks to a focus on our strategy, streamlined operations, and opportunities in the growing personal care and construction industries. Our research team worked closely with client technical personnel to create new formulations to meet their specific needs. We also made a significant change in our sales force alignment. Previously we organized our sales teams along national and international geographic areas, but

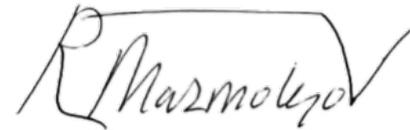
we are now aligning them with industries: personal care, pharmaceutical, construction, packaging and printing, and growing industries. We believe this restructuring will help our sales professionals better understand our customers' businesses and needs so they can anticipate issues and offer solutions.

In January 2018 Multiceras celebrated its 40th anniversary. During the celebrations, I was honored to be able to thank our employees for their commitment and dedication; they are the key to our success. At Multiceras, we all abide by our Code of Conduct, which is based on our corporate values and supports a healthy working environment.

I am pleased to present the information in this Sustainability Report, demonstrating our commitment to the Ten Principles of the UN Global Compact regarding human rights, labor, environment, and anti-corruption.

On behalf of the Multiceras' Executive Board and General Management, I am also proud to ratify our adherence to the UN Global Compact.

Yours sincerely,



Raul Marmolejo Velez
Multiceras President and CEO





2. About Us

GRI 102-1, 102-5

Multiceras S.A. de C.V. is a Mexican corporation specializing in the design, fabrication, and commercialization of natural, synthetic, and petroleum waxes, as well as of related products for industrial applications.

MISSION

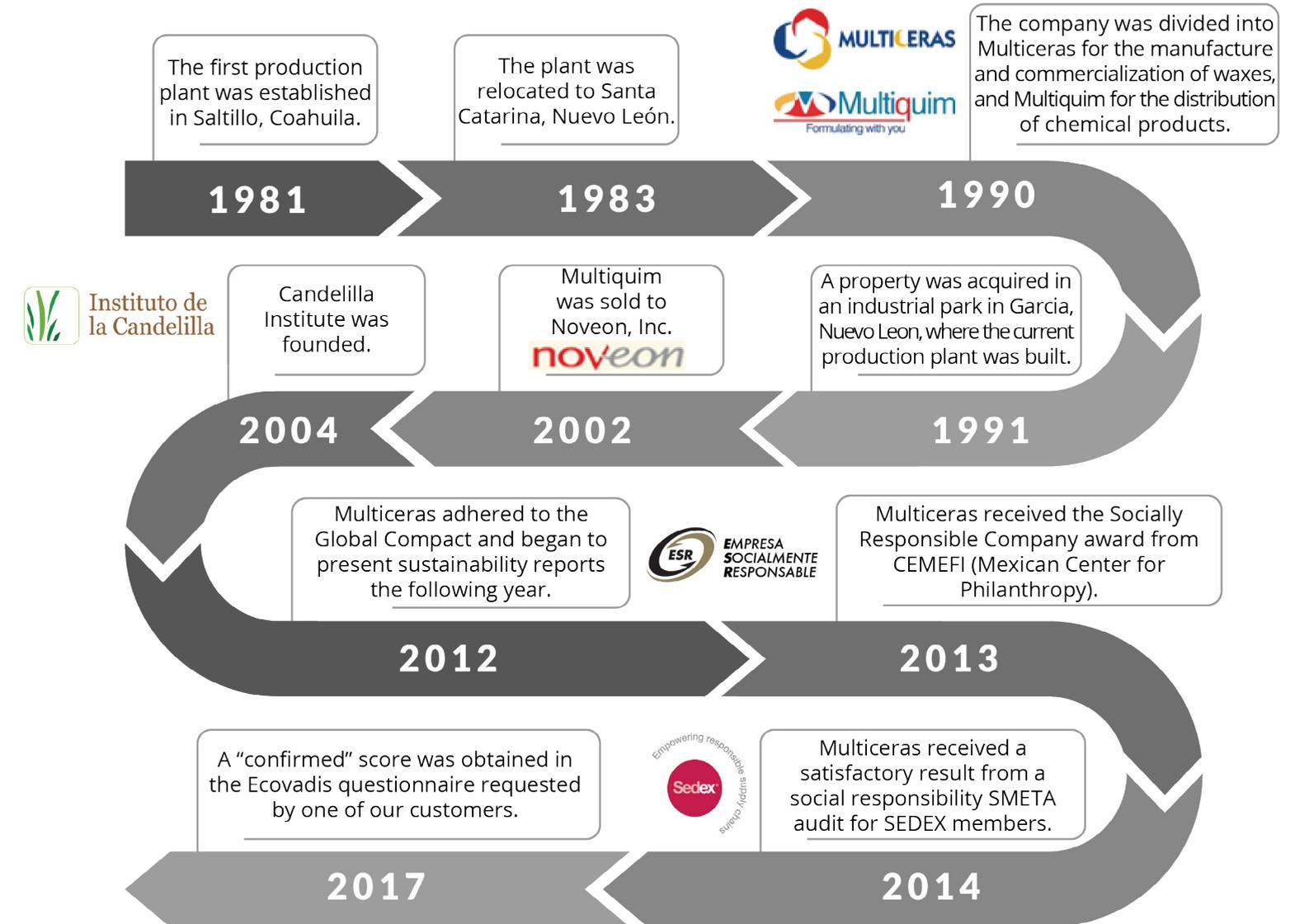
At Multiceras we provide reliable and personalized solutions that contribute to the competitiveness of our customers.

VISION

To be a global competitor and a contributor to the success of our customers, employees, suppliers, and community.

In 1978 the company was founded under the name Baldini, S.A., by Noé Marmolejo and Robert Baldini to export beeswax to the United States. In 1986, Robert Baldini sold his shares to the Marmolejo family, and since then, the company has been 100% Mexican-owned.

The company has evolved and grown, increasing its value, diversifying into different markets and industries, and providing personalized products to fulfill our clients' needs.



3. What We Do

GRI 102-2

3.1 Our Products

We offer high-quality, innovative wax products to our clients.



Candelilla REAL®, is a 100% natural substance, hard, stable, protective, plastic, and easily moldable. With a color ranging between brown and light yellow, its surface can reach high levels of brilliance, which is one of its most valued properties for a variety of specialty applications.



The Cartowax® product line, developed and manufactured by Multiceras, is integrated by wax blends specifically formulated to improve the properties and characteristics of corrugated cardboard boxes.



Candeuba® is a special formulation developed by Multiceras, mainly composed of vegetable origin ingredients. The name Candeuba comes from the fusion of the words Candelilla and Carnauba. The name was chosen to refer to a wax mainly composed of Candelilla wax but that also highlights the most value properties of Carnauba wax. We refer to Candeuba as an ultimate generation wax. Candeuba® presents an intermediate chemical composition between Candelilla wax and Carnauba wax. It maintains a balance between the fraction of natural hydrocarbons of Candelilla and the esters content of Carnauba.



3.2 Markets

GRI 102-6



3.3 Industries



CARDBOARD



COSMETICS



INKS



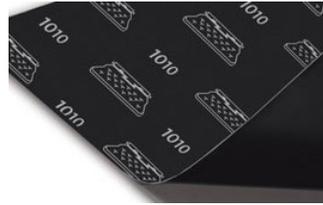
CLEANING INDUSTRY



ADHESIVES



PAPER



CARBON PAPER



REFRACTORY MATERIAL



CANDLES



PHARMACEUTICAL



CRAYONS



PLASTICS



AGRICULTURE



WAX SCULPTING



RADIOLOGY



TEXTILE



RUBBER



GUM BASE



MODELING CLAY



POLISHES



ANTICORROSIVES



FIRE LOGS



LUBRICANTS



PARTICLE BOARD



PLUMBING



CHEESE COATINGS



CONSTRUCTION



MATCHES



FIREWORKS



FOUNDRY



HISTOLOGY



ELECTRONIC

4. How We Do It

4.1 Location

GRI 102-3, 102-4

Our production plant is located in García, Nuevo León, Mexico. We have administrative offices in Cuatro Ciénegas and Saltillo, sales representatives in the Bajío Area and Mexico City, as well as national and international distributors.

4.2 Supply Chain

GRI 102-9

At Multiceras we have two well-defined supply chains. The first one provides us with the majority of our products, such as emulsions, petroleum-derived products, synthetic waxes, and specific formulations of wax blends. The second focuses on the production of candelilla wax, our most emblematic product.



Candelillero Organizations

In some communities, Candelilleros have organized into Rural Production Societies, which allow members to access the Mexican Social Security Institute (IMSS).



Candelilla Plant Collection

Our team of forestry engineers supports Candelillero communities, helping them obtain harvesting permits that allow them to collect candelilla plants without harming the sustainability of the species.



Wax Extraction

The equipment needed for the extraction is installed in the community, and the extracting agent is provided. In some of the communities, Citric Acid has been implemented as an extracting agent.



Transportation to Multiceras

Our buyers visit the more isolated communities, providing the Candelilleros a guaranteed purchase.



Refinement and Preparation of the Final Product According to the Client's Specifications

Our Research and Development and Innovation teams work with clients to understand their needs and provide solutions through products that have been tailored for them.



Obtaining Permits for Exportation, and Logistics

Candelilla wax requires a CITES permit to be exported. Our Sales department obtains the permits and organizes the logistics needed for shipment.



Sales and Customer Service

Customer Service ensures that client requirements are met.

5. External Initiatives

GRI 102-12

We believe it is our ethical duty to contribute to the social and economic development of Mexico. Therefore, we have undertaken several initiatives and committed to international standards, such as the 2030 United Nations' Agenda for Sustainable Development. We continually strive to maximize the benefits of sustainability.

5.1 2030 Agenda for Sustainable Development

We develop processes and activities with a focus on sustainable development goals, such as:



5.2 Awards

In 2018 we received our sixth consecutive Socially Responsible Enterprise award, granted by CEMEFI (Mexican Centre for Philanthropy).



5.3 Ethical Trading Initiative

To adopt international standards regarding ethical trading, we have included the ETI Code in our policies.



5.4 ISO 9001-2015

We have been ISO 9001-certified for quality since 2000. And in 2018, we obtained ISO 9001-2015 certification.



5.5 Audits

We routinely seek improvement through self-evaluation, as well as social responsibility audits requested by our clients.



5.6 United Nations Global Compact

Since October 2012 we have adhered to the Ten Principles of the UN Global Compact regarding human rights, labor, environment, and anti-corruption



This is our **Communication on Progress** in implementing the principles of the **United Nations Global Compact** and supporting broader UN goals.

We welcome feedback on its contents.

6. What Defines Us

GRI 102-16

We believe in the importance of integrity and ethics. We nurture a working environment based on values and principles that make a positive impact on all aspects of business and support dynamic growth.

6.1 Code of Conduct and Corporate Values

Our Code of Conduct identifies the behavior and attitude that is expected of all Multiceras employees, who are trained on it from Day 1. This ensures an optimal working environment based on international best practices for labor standards and human rights. Currently, 100% of Multiceras employees have received this training. The Code of Conduct is based on our corporate values:

Commitment motivates us to give our all to the team and trust that we can achieve our goals together.

Excellence drives us to perform at our highest level.

Creativity inspires us to generate ideas, push boundaries, and discover original solutions.

Service allows us to anticipate customers' needs and collaborate with them to create solutions tailored to their business.

Safety guides our behavior and demands that we be vigilant in minimizing risks and preventing accidents.

Respect means honoring ourselves, others, and the environment that sustains us all.



6.2 Ethics

We conduct ourselves with a firm adherence to the respect of human rights and International labor norms. Through our social responsibility policies, we support initiatives that prohibit child labor and forced labor within our company and within our suppliers and contractors. We also recognize the right to collective bargaining and freedom of association, according to the law and rules within and outside of the company.

We integrate into our policies and operations a strict adherence to our Code of Conduct, to contribute to quality of life at work, equal opportunity, and the wellbeing of our employees and their families.

6.3 Equality and No Discrimination

Inclusion is part of our culture. We seek the development of our employees without any discrimination. In our policies and internal procedures, discrimination due to gender, religion, ethnicity, and sexual orientation, as well as human rights violations, are prohibited.

We support equal opportunity for men and women. From our administrative staff, 33% are women, and 54% of women hold key positions within the company.

6.4 Anti-corruption

GRI 102-25

All personnel receive training on our conflict of interest policies to avoid personal interests influencing decisions. As part of our corporate values and our adherence to the Global Compact, we strongly reject all kinds of corruption, extortion, and bribery.



6.5 Complaint Mechanisms

GRI 102-17

6.5.1 External Complaints

We are open to complaints regarding violations of our Code of Conduct from employees through our email: cuentanos@multiceras.com

6.5.2 Internal Complaints

We have multiple mechanisms in place that allow employees to provide suggestions, denounce behavior and violations of the Code of Conduct, and give general feedback to the company.

All complaints, both internal and external, are processed in a confidential manner, with a guaranty of no retaliation, and respect for human rights.

6.6 Corporate Government

GRI 102-26

The Executive Board is our highest level of internal administration. It seeks to assure that internal procedures are correctly followed, authorizes the annual budget and strategy, and is responsible for monitoring progress.

General management at Multiceras is responsible for the management, operation, and execution of the strategy defined by the Executive Board. The Chief Executive Officer is supported by the Chief Operating Officer and other management executives.



7. Our Social Responsibility

From the very beginning, Multiceras has nurtured the development of vulnerable communities through the socially responsible use of natural resources.

Due to the company's growth and our voluntary adoption of social responsibility standards, we have achieved our vision of becoming a global enterprise. Six years ago, we officially began to focus on balancing our social, economic, and environmental impact.

We are now beginning a new phase of our social responsibility program, which formalizes operations, strengthens stakeholder relationships, and adopts international standards and initiatives, allowing us to provide clients with enhanced processes and products.

7.1 Our Social Responsibility Pillars

MISSION

We will increase our value to all of our stakeholders - customers, suppliers, employees, and the community - by integrating sustainability and social responsibility into all aspects of our operations.

VISION

To be a global leader in sustainability and social responsibility that drives growth.



Our People



Environment



Innovative Solutions



Local Communities



7.2 Our People

GRI 102-7, 102-8, 102-41

One of our pillars of social responsibility is our employees. Each employee is key to our success and part of what makes Multiceras a leader.

We respect the right to collective bargaining, and 100% of employees working in operations have a collective labor contract that has been approved by local authorities.

In addition to Multiceras personnel, some contractors provide us with staff for security, cleaning, and first aid.

2018

91
men

28
women

28%

Percentage of personnel with a collective contract

2017

75 men
28 women

23%

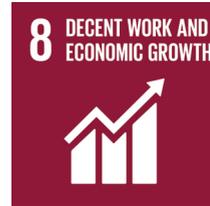
Percentage of personnel with a collective contract

2016

73 men
23 women

30%

Percentage of personnel with a collective contract



7.2.1 Training

We invest in courses and training to foster employee development. We provide them with the tools to acquire knowledge, innovate, and increase their productivity. The following are the 2018 results:

125
COURSES

32
internal

93
external

4

English Scholarships

533

Training Hours

1

Masters Scholarship

Total Investment:
MXP\$

1,298,230

7.2.2 Culture and Values

It is a priority for us to improve the quality of life and wellbeing of our team. Each year, we acknowledge the individuals who have embraced our values and demonstrated their commitment to the company over the years. In 2018 we presented 16 Value Awards.

3 COMMITMENT
EXCELLENCE
SAFETY
RESPECT
SERVICE

1 CREATIVITY



Lucia's Service Award

"For me, the values represent a guide that promotes overcoming challenges both in my professional and personal life. At Multiceras, we are invited to try to improve every day by being respectful of ourselves, our co-workers, and our environment.

It is always very pleasant when your work is valued. This award, in particular, is even more motivational, as it shows that the organization cares about your effort, support, and teamwork. It generates trust and commitment between co-workers."

We also award employees who have been with Multiceras for more than five years. In 2018, 12 people received this commitment award.

25
years
3 people

15
years
1 person

10
years
4 people

5
years
4 people

7.2.3 Communication and Transparency

It is essential that we foster an environment of transparency and trust. We do this by having continuous internal communication through practices and events that allow us to listen to all of our team.

a) Breakfast with High Administration

Every month we host a breakfast for employees and executives during which employees are given a chance to express their concerns, suggestions, and complaints.

b) Communication with the CEO

Our CEO calls regular general meetings, which can be attended virtually if one is unable to be physically present, during which he presents the results obtained at different points of the year.

c) Somos MAZ Newsletter

Each trimester we publish an internal newsletter that provides employees with details on actions that have been taken by every department, as well as their successes and challenges.

7.2.4 Safety

The safety of our employees is paramount. We are always investing in infrastructure, and we are continually working with our personnel to improve their preparedness for an emergency.

a) Improvements in Infrastructure

- Increased visual and auditory signs in production area
- Installation of electronic locks in tanks
- Transition to LED lamps
- Installation of electric fence around perimeter

b) Training

- Evacuation Brigade
- Rescue Brigade
- Firefighters Brigade

c) Evacuation Drills

Complying with federal regulation, we have evacuation drills. Following the international Good Labor Practices recommendations, we have also implemented nocturnal evacuation drills.



7.2.5 Health

We ensure the health and wellbeing of our employees through diverse mechanisms:

- Yearly health exams
- Vaccine campaigns
- First aid
- Ambulance service
- Nutritional services
- Sports encouragement (football team, participation in monthly running races)
- Smoke-free environment

7.2.6 Infrastructure

We are constantly investing in infrastructure and equipment that allow us to increase the productivity of our team.

- Extension of food hall
- New offices for maintenance department
- New offices for human resources department
- Equipment for Saltillo warehouse and forestry office

7.2.7 Economic Aid and Benefits

Multiceras' employees receive benefits and incentives beyond those required by law, which allow them to have a higher quality of life.

- Visual health aid
- Personnel transportation
- Use of recreation center for events
- Bonus for birth or adoption of children, death of family members, and marriage
- Education aid for employees' children
- Christmas bonus for employees' children

7.2.8 Volunteering and Donations

To nurture a culture of volunteering and social responsibility, we have created programs that encourage our team to support charities for vulnerable groups.

a) School Supplies

We try to lower student drop-out rates by providing school supplies to students from the Chihuahua Desert communities.

b) Winter Clothes

We help families and vulnerable groups from the Chihuahua Desert communities by donating warm clothing to help mitigate the low temperatures the region is known for during winter months.

c) Volunteering

To nurture a sense of citizenship in children, we volunteered at the primary school Fundación San José, where we gave courses in collaboration with Asociación Formando Emprendedores (Preparing Entrepreneurs Association).

We volunteered at a school in Ejido de Acámbaro, in the Castaños Municipality, Coahuila. Volunteers and their families renovated the food hall, painted the exterior and interior, improved the play area, and fixed the library's bookshelves, among other things.



20 Volunteering
18 Beneficiaries primary students

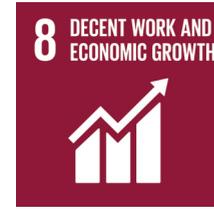
7.3 Local Communities

Candelilla wax's unique characteristics make it a sought-after product in international markets. It is a flagship product for Multiceras, and we are the world leader in its production and sale, responsible for 50% of candelilla wax exports globally.

Candelilla wax is extracted from the candelilla plant, which is native to the Chihuahua Desert. In Mexico, it is mostly found in the semi-arid areas in the states of Chihuahua, Zacatecas, Durango, Nuevo León, and Coahuila. Coahuila is where the largest number of people are dedicated to the harvesting of candelilla and the extraction of the plant's wax.

We work hand in hand with candelilla communities to obtain high-quality raw materials worthy of the international markets. We do this by using sustainable practices and respecting the developing communities where candelilla is found.

Multiceras is the only candelilla wax provider that creates opportunities for Candelillero families and communities by helping them obtain harvesting permits and providing them with access to legal resources.



7.3.1 Social Security

Multiceras is the only candelilla wax provider that helps Candelilleros access government social security benefits, such as medical services, financial protection in the case of accidents and injuries, and pensions. In 2018 we helped 380 Candelilleros access social security benefits.

7.3.2 Guaranteed Purchase

We guarantee our purchase of certain levels of candelilla wax regardless of international demand, providing Candelilleros with a guaranteed minimum fixed income.

7.3.3 Infrastructure

We provide our Candelilleros with the equipment they need to extract the candelilla wax. We also supply them with all the necessary items used during the wax extracting processes, such as the extracting agent and packaging materials. In 2018 we helped with the repair of extraction equipment and also provided the following at no charge:

40 Pailas*
65 Cutters
74 Grills

\$996,788
Total Investment (MXP)

*A paila is a large shallow metal pan that is used for the extraction of candelilla wax.

7.3.4 Financing of Administrative Expenditures

The law requires that to harvest the candelilla plant, it is necessary to submit a technical justification study to the Mexican Environment and Natural Resources Ministry (SEMARNAT), which then issues a harvesting permit.

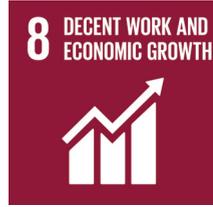
To support Candelillero communities, we opened a forestry office in 2017. The office has a team of forestry engineers who perform all necessary studies and monitor the progress of the paperwork. In 2018 expenditures amounted to:

US\$250,000



7.4 Environment

We are committed to the ideals of innovation and efficiency in our processes, as they allow us to decrease our negative environmental impact.



ENVIRONMENTAL POLICY

At Multiceras, we are committed to the protection and conservation of the environment, preventing injuries and illnesses in the workplace, and supplying a safe labor environment, by complying with legal requirements and best practices to constantly improve our processes.

ENVIRONMENTAL GOALS

ENERGY

Reducing 20% of our CO₂ emissions to the atmosphere by 2025.

WATER

Reducing 10% of our clean water usage for general services by 2025.

	2017	2018
Energy 220W (kW)	415,570	414,496
Energy 440W (kW)	275,751	169,219
Water (m ³)	6,952	7,244
Natural Gas (m ³)	471,720	478,417

7.4.1 Plant Donation

To celebrate International Environment Day and to nurture our local bee population, we donated 105 plants to employees who are committed to taking care of them.





7.4.2 Management and the Environment

At Multiceras we have managerial staff who research efficiency through innovation.

- Reducing our material footprint
- Recycling materials
- Saving energy
- Using water efficiently
- Using transport efficiently
- Caring for natural resources
- Increasing the efficiency of logistics

7.4.3 CITES

Candelilla is listed in Appendix II of the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES), which means that its international trade is regulated. This is done to avoid harvesting rates that are incompatible with candelilla's survival as a species.

To legally export candelilla, it is necessary to receive a CITES permit from SEMARNAT, which is responsible for ensuring the lawful origin of the product and compliance with the harvesting permit for an ejido*. Multiceras only exports wax that complies with all regulations.

*Area of communal land used for agriculture that is listed in Mexico's National Agrarian Registry.

7.4.4 Reforestation

In 2018, we created a harvesting-recovery program for the semi-arid areas in the Chihuahua Desert to reduce the impact of candelilla harvesting.

REFORESTATION 2018

850

hectares of
Candelilla

9

desert
communities

\$900,000

Total Investing (MXP)

7.4.5 Waste

We promote the recycling of raw materials and waste materials from our operations, such as pallets, cardboard, PET, and aluminum, to reduce the amount of waste we produce.

We also comply with all regulations on the storage, handling, and disposal of solid and dangerous waste.

7.5 Innovative Solutions

We develop targeted solutions for our clients across industries, working closely with them to gain a deeper understanding of their business, so that we can offer a product that is tailored to their needs.

We believe that innovation is one of the foundations of business, which is why we nurture in our personnel the values of innovation and creativity. We invest in R&D plant, technology, and personnel to create high-quality products with outstanding functionality.

We have a physical space dedicated to the creation and development of ideas, which allows us to differentiate ourselves from our competitors.



7.5.1 Innovation in the Extracting Process

The candelilla wax extraction process has been unchanged for decades. Our research and development team has been working to modernize this process to create a higher return of wax per plant, make the process safer, and increase the quality of the product.

The extraction of candelilla with citric acid (instead of the traditional sulfuric acid) has been one of our most significant achievements in this area, making the extraction process much safer for Candelilleros.

Currently, we have 33 communities where wax extraction is done with citric acid, which represents 20% of our purchases of candelilla wax. In 2018 we provided candelilla communities with more than 83 tons of citric acid, an investment of more than MXP\$2 million.

More than **83** tons of citric acid

33 communities with citric acid

Investment of more than **\$2million** (MXP)



7.5.2 Strategic Alliances



We thank our client Yokozeki for its donation of US\$5,000 for projects to improve the working conditions of Candelilleros and the quality of life for the communities of La Joya and Acámbaro, in the state of Coahuila. Their collaboration helped with:

- Fixing and maintaining rural schools
- Fixing and maintaining infrastructure for the supply and sanitation of water in the Acámbaro ejido
- Installing fixed roofs to the candelilla extraction stations to reduce Candelilleros' exposure to extreme weather conditions



In 2017 we signed an agreement with L'Oréal, with INNOVAGRO as a verifying entity, called "Candelilla Sustainable Sourcing," which has two objectives:

1. Increasing the quality of life of Candelilleros, through access to social security; and
2. Improving safety conditions for Candelilleros, through a switch to citric acid for the candelilla wax extraction process.

L'Oréal and Multiceras share an equal cost for social security benefits for Candelilleros affiliated with the program. L'Oréal also pays any difference in cost for Candelilleros to switch to citric acid (from sulfuric acid) for all the candelilla wax it purchases.

We achieved 81% of our objectives for the second year of the agreement and will continue working to reach our targets. Multiceras is proud to work alongside such a leading international company on this project.



7.5.3 Affiliation to Associations

GRI 102-13

Multiceras participates in various chambers and associations aimed at promoting better business practices, sharing information, and lobbying national and international regulatory bodies to support the market.

The organizations in which we participate are:



8. Consultation With Stakeholders

GRI 102-20, 102-21, 102-40, 102-42, 102-43, 102-44

Stakeholders	Expectations	Actions Taken	Communication Channels & Frequency
SHAREHOLDERS	Maximize economic value of the company sustainably, ensure its long-term survival and leadership position in the market, comply with the law and ethical considerations.	Establishment and execution of the business strategy. Participation of a board members as Sustainability Leader.	Monthly financial statements. Twice yearly board meetings. Executive meetings.
CLIENTS	Provide clients with trustworthy and personalized solutions that help them compete in their markets.	Client audits on quality, safety, environment, management, and social responsibility. Follow norms and achieve certifications.	Biannual customer satisfaction survey. Visits to customer premises. Participation in national and international events, such as In Cosmetics and Suppliers' Day.
EMPLOYEES	Guarantee a good working environment, support initiatives that promote personal and professional development, ensure employee safety, promote diversity, and provide equal opportunities for men and women.	Bonus and awards program. Code of Conduct. Training programs. Scholarship program. Healthy living program (nutrition and exercise).	Quarterly communication newsletter. Monthly breakfasts with Direction. Biannual working environment questionnaire. Biannual evaluations of performance and values. Continuous open channels for complaints.

Stakeholders	Expectations	Actions Taken	Communication Channels & Frequency
COMMUNITY	Contribute to the quality of life in our Candelillero communities. Become involved in the communities where we operate.	Understand the needs of our Candelillero communities. Volunteer and donate. Get involved with civic organizations and cooperate with neighboring companies on shared issues.	Annual Candelillero survey. Communicate with local authorities and Candelilleros through the Department of Agribusiness. Monitor progress of annual work plan.
GOVERNMENT	Ensure all operations comply with the law.	Fulfill municipal, state, and federal safety and environmental requirements. Adhere to SEMARNAT requirements to ensure candelilla sustainability. Collaborate with local authorities in areas where we operate or have influence.	Communicate with SEMARNAT personnel to process permits. Communicate with municipal, state, and federal government. Participate in governmental forums and committees.
SUPPLIERS	Establish long-term relationships with strategic partners in our value chain.	Communicate with key suppliers to ensure quality of products and services. Participate in events coordinated by organizations such as American Fuel & Petrochemical Manufacturers and European Wax Federation.	Monthly supplier evaluations. Supplier visits.





9. GRI Content Index

GRI 102-55

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Through this Sustainability Report, we present results, activities, and commitments of Multiceras S.A. de C.V., from January 2018 to December 2018. This report is published annually on March 1, this being the sixth edition approved by the Executive Board.

The Social Responsibility department is in charge of collecting and preparing the information that has been presented in this report. Despite its being the sixth report that has been produced and published by Multiceras on the Global Compact platform, this is the first year where the GRI 4 guidelines have been adopted, and we will therefore not request verification of this report.

As Multiceras is a private company, this Sustainability Report does not include financial statements. Our Management and Finance departments are responsible for keeping all information documented and archived, as well as following all legal requirements.

Past reports are published on Multiceras' profile on the Global Compact website: <https://www.unglobalcompact.org/what-is-gc/participants/17892-Multiceras-S-A-de-C-V->

This report has been prepared to conform with the GRI: Option Essential Standards.

10.1 Contact

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Please contact us with any suggestions or for further information at:

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