

## Agenda - Fiscal 2018 Corporate Responsibility Report – BRAZIL



01

Corporate Responsibility and Quality of Life 03

Corporate
Responsibility
Performance:
BRAZIL



02

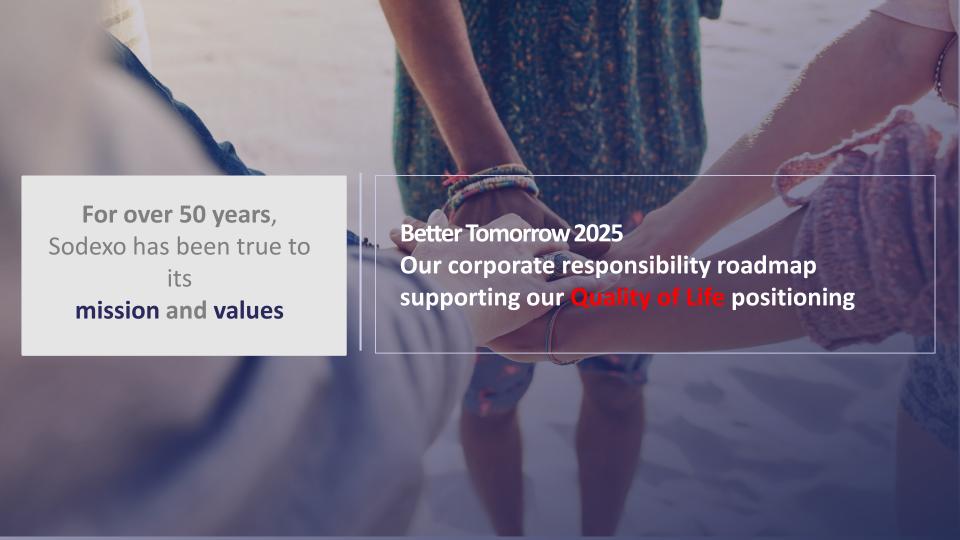
Our Corporate Responsibility Roadmap : Impact and Reporting





04

Q&A



## BETTER TOMMOROW 2025 - OUR 9 COMMITMENTS AND OBJECTIVES



OUR IMPACT ON **INDIVIDUALS** 



#### OUR IMPACT ON COMMUNITIES



OUR IMPACT ON THE ENVIRONMENT



OUR ROLE AS AN EMPLOYER

OUR ROLE AS

A SERVICE PROVIDER

Improve the Quality of Life of our employees safely

80% Employee Engagement rate

Provide and encourage our

consumers to access healthy

lifestyle choices

100% of our consumers are offered

healthy lifestyle options everyday

Ensure a diverse workforce and inclusive culture that reflects and enriches communities we serve

100% of our employees work in countries that have gender balance in their management populations

Promote local development, fair. inclusive and sustainable business practices

10 billion euro of our business value benefiting SMEs

Foster a culture of environmental responsibility within our workforce and workspaces

100% of our employees are trained on sustainable practices

Source responsibly and provide management services that reduce carbon emissions

34% reduction of carbon emissions



OUR ROLE AS A CORPORATE CITIZEN Fight hunger and malnutrition

100 million Stop Hunger beneficiaries

Drive diversity and inclusion as a catalyst for societal change

500,000 women in communities educated through job training centres Champion sustainable resource usage

50% reduction in our food waste

## 3 AREAS OF FOCUS...

# **GENDER BALANCE**







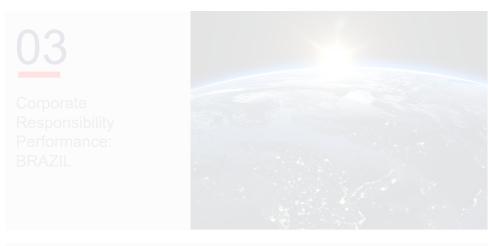
# **FOOD WASTE**



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## PERFORMANCE AND METRICS

### WHY WE DO IT?

Our annual data collection process is increasingly key to our ability to **obtain and retain clients**, to be able to **provide management tools** for our teams in the countries

Contributing to growth and reporting our Corporate Responsibility Performance

#### At various levels:

- Company level
- Regional/Segment level
- Country/Activity level
- Site level
- Client (group of sites) level



# Complying to GRENELLE II (French Law)

- Setting up the framework for indicators that have to be published
- Required to report representative indicators for the whole Company
- Conduct an annual Thirdparty Audit

Our annual Corporate Responsibility reporting covers more than 95% of or Group Revenues:

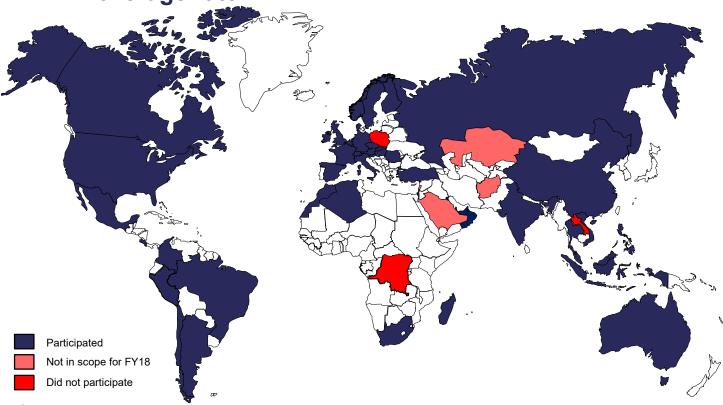
- Site Survey: 80% participation rate
- Country Survey: 72 On-Site Services and Benefits and Rewards entities
- Carbon Calculation: 32 On-Site Services and Benefits and Rewards entities

# PERFORMANCE AND METRICS





Coverage rate



## **Key Figures**

#### **Our Business Units**

Sodexo On-Site Services 49 countries have participated 3 countries did not participate in FY18:

- DRC / Laos / Poland Newcomer country this year : Spain

Sodexo Benefits & Rewards
23 countries have participated
4 countries did not participate in FY18:

- Austria BRS / Colombia BRS / Czech Republic BRS / Peru BRS

Newcomer countries this year: Mexico BRS, Poland BRS, UK BRS, USA BRS (Inspirus)

## **BRAZIL SURVEYS PARTICIPATION RATE HIGHLIGHTS**

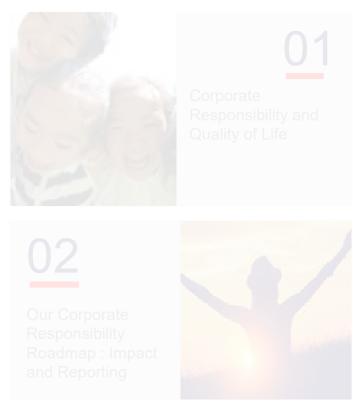
100%

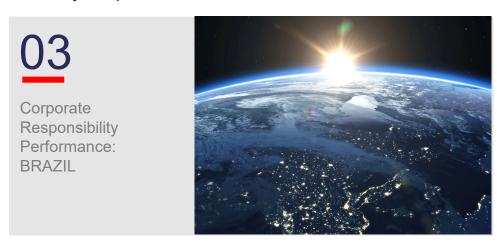
FY18 COUNTRY SURVEY
BRAZIL Top leader region in our
Occupational Health & Safety, Food &
Safety, Diversity and Inclusion, Local Fruit
& Vegetables, Beef, Poultry and Pork KPIs

94.0%

FY18 **SITE SURVEY**BRAZIL Site Managers participation rate

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# OUR COMMITMENT TO INDIVIDUALS AS AN EMPLOYER FOSTERING EMPLOYEE ENGAGMENT

#### 9 Better Tomorrow commitments

#### Foster a culture of Ensure a diverse workforce Improve the Quality of and inclusive culture that environmental responsibility Life of our employees reflects and enriches within our workforce and safely communities we serve workspaces Promote local development. Source responsibly and Provide and encourage our fair, inclusive and provide management consumers to access sustainable business services that reduce carbon healthy lifestyle choices practices emissions Drive diversity and inclusion Fight hunger and Champion sustainable as a catalyst for societal malnutrition resource usage change

## HOW TO ACHIEVE THIS COMMITMENT

#### **OUR EMPLOYEE ENGAGEMENT ACTIONS**

- Focus on employee well-being and development and providing a workplace in which each person can contribute their best
- Reach 80% Engagement Rate

#### **BRAZIL**

BRAZIL employee engagement rate (%)





# OUR COMMITMENT TO COMMUNITIES AS AN EMPLOYER PROMOTE GENDER DIVERSITY AND BALANCE

#### 9 Better Tomorrow commitments

Improve the Quality of Life of our employees safely	Ensure a diverse workforce and inclusive culture that reflects and enriches communities we serve	Foster a culture of environmental responsibility within our workforce and workspaces
Provide and encourage our consumers to access healthy lifestyle choices	Promote local development, fair, inclusive and sustainable business practices	Source responsibly and provide management services that reduce carbon emissions
Fight hunger and malnutrition	Drive diversity and inclusion as a catalyst for societal change	Champion sustainable resource usage

## HOW TO ACHIEVE THIS COMMITMENT

#### **OUR GENDER DIVERSITY AND BALANCE ACTIONS**

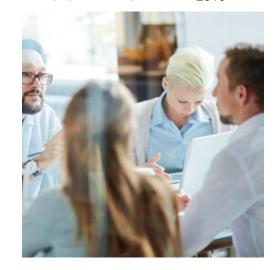
- A lot must be done to improve gender equality
- By 2025 at least 40% of our senior leaders should be women

#### **BRAZIL**

#### Gender Balance

Women in management positions as a % of total 2182 BRAZIL managers in 2018





# OUR COMMITMENT TO COMMUNITIES AS AN EMPLOYER PROMOTE GENDER DIVERSITY AND BALANCE

#### **Brazil**

**Gender Balance** 

Women in management positions as a % of total 2040 Brazil managers in 2018



### **Brazil BRS**

**Gender Balance** 

Women in management positions as a % of total 142 Brazil BRS managers in 2018



# OUR COMMITMENT TO ENVIRONMENT AS AN EMPLOYER TRAINING IN SUSTAINABLE PRACTICES

#### 9 Better Tomorrow commitments

Improve the Quality of Life of our employees safely	Ensure a diverse workforce and inclusive culture that reflects and enriches communities we serve	Foster a culture of environmental responsibility within our workforce and workspaces
Provide and encourage our consumers to access healthy lifestyle choices	Promote local development, fair, inclusive and sustainable business practices	Source responsibly and provide management services that reduce carbon emissions
Fight hunger and malnutrition	Drive diversity and inclusion as a catalyst for societal change	Champion sustainable resource usage

## **HOW TO ACHIEVE THIS COMMITMENT**

#### **OUR TRAINING IN SUSTAINABLE PRACTICES ACTION**

- Partnering with other companies and organizations to go further in promoting sustainable practices, optimizing natural resource use and sharing environmental initiatives and innovations
- Goal is to train 100% of our employees on sustainable practices

#### **BRAZIL**

% of client sites with training on sustainable practices

48,4	53,6	51,8
2018	2017	2016



# OUR COMMITMENT TO INDIVIDUALS AS A SERVICE PROVIDER 10 GOLDEN RULES

#### 9 Better Tomorrow commitments

Ensure a diverse workforce Foster a culture of Improve the Quality of Life and inclusive culture that environmental responsibility of our employees safely within our workforce and reflects and enriches communities we serve workspaces Promote local development, Source responsibly and Provide and encourage fair, inclusive and provide management our consumers to access sustainable business services that reduce carbon healthy lifestyle choices practices emissions Drive diversity and inclusion Fight hunger and Champion sustainable as a catalyst for societal malnutrition resource usage change

## **HOW TO ACHIEVE THIS COMMITMENT**

#### **OUR 10 GOLDEN RULES ACTION**

- Focus on two major issues: developing and advocating healthy and sustainable choices that improve quality of life and sourcing locally and inclusively
- Objective by 2025: 100% of our consumers are offered healthy lifestyle options every day

### **BRAZIL**

% of client sites implementing actions that proactively address the Sodexo 10 Golden Rules of Nutrition, Health and Wellness





### OUR COMMITMENT TO COMMUNITIES AS A SERVICE PROVIDER A better tomorrow for everyone SUPPORT LOCAL COMMUNITIES / PROMOTING SMALL AND LOCAL BUSINESS

#### 9 Better Tomorrow commitments

Ensure a diverse workforce Foster a culture of Improve the Quality of Life and inclusive culture that environmental responsibility of our employees safely reflects and enriches within our workforce and communities we serve workspaces Promote local Source responsibly and Provide and encourage our provide management development, fair. consumers to access inclusive and sustainable services that reduce carbon healthy lifestyle choices business practices emissions Drive diversity and inclusion Fight hunger and Champion sustainable as a catalyst for societal malnutrition resource usage change

## HOW TO ACHIEVE THIS COMMITMENT

#### **OUR LOCAL COMMUNITIES ACTIONS**

- Contribute to the economic and social development of local communities in all countries where we operate and make a positive impact on their quality of life through our business activities
- Deliver 10 billion euros of business value (2 billion for On-Site Services and 8 billion from Benefits and Rewards) to local merchants and supplier partners in communities by 2025

#### **BRAZIL**

% of purchasing spend with SMEs

1,9	6,3	11,4
2018	2017	2016



#### 9 Better Tomorrow commitments

REDUCE OUR CARBON FOOTPRINT

Ensure a diverse workforce Foster a culture of Improve the Quality of Life and inclusive culture that environmental responsibility within our workforce and of our employees safely reflects and enriches communities we serve workspaces Promote local development, Source responsibly and Provide and encourage our fair, inclusive and provide management consumers to access sustainable business services that reduce healthy lifestyle choices practices carbon emissions Drive diversity and inclusion Fight hunger and Champion sustainable as a catalyst for societal malnutrition resource usage change

## HOW TO ACHIEVE THIS COMMITMENT

#### **OUR CARBON REDUCTION TARGET ACTIONS**

- Deploy facilities management services to help reduce carbon emissions from the sites we manage
- Reach 34% reduction of carbon emissions by 2025\*\*

#### **BRAZIL**

Scope 1 and 2\*

reduction in carbon emissions (compared to 2011 baseline) (%)

4907	4900	
2017	2016	



<sup>\*:</sup> Scope 1 includes energy consumption and carbon emissions related to the fuel consumed by vehicles used by Sodexo as well as from its consumption of natural gas for the offices and sites where Sodexo has operational control

<sup>\*:</sup> Scope 2 includes the electricity consumption for the offices and sites where Sodexo has operational control and is market-based

<sup>\*\* :</sup> Absolute reduction in Scope 1, Scope 2 and Scope 3 carbon emissions, compared to a 2011 baseline

# OUR COMMITMENT TO ENVIRONMENT AS A SERVICE PROVIDER A DEUTE PROVIDER REDUCE OUR CARBON FOOTPRINT

### **Brazil**

Scope 1 and 2\* reduction in carbon emissions (compared to 2011 baseline) (%)

3157	3185
2017	2016

### **Brazil BRS**

Scope 1 and 2\* reduction in carbon emissions (compared to 2011 baseline) (%)

<u> 1750                                   </u>	1715
2017	2016

# OUR COMMITMENT TO COMMUNITIES AS A CORPORATE CITIZEN PROMOTE WOMEN EMPOWERMENT

#### 9 Better Tomorrow commitments

Ensure a diverse workforce Foster a culture of Improve the Quality of Life and inclusive culture that environmental responsibility within our workforce and of our employees safely reflects and enriches communities we serve workspaces Source responsibly and Promote local development, Provide and encourage our fair, inclusive and provide management consumers to access sustainable business services that reduce carbon healthy lifestyle choices practices emissions Drive diversity and Fight hunger and Champion sustainable inclusion as a catalyst for malnutrition resource usage societal change

## **HOW TO ACHIEVE THIS COMMITMENT**

#### **OUR WOMEN EMPOWERMENT ACTIONS**

- Collaboration with our partners and sharing our expertise to develop women business are key assets for advancing towards gender equality
- Objective by 2025: 500 000 women in communities educated through job training centers

### **BRAZIL**

Group revenues of countries with initiatives to improve the quality of life of women (%)





## OUR COMMITMENT TO COMMUNITIES AS A CORPORATE CITIZEN A better tomorrow for everyone PROMOTE WOMEN EMPOWERMENT

### **Brazil**

Group revenues of countries with initiatives to improve the quality of life of women (%)



### **Brazil BRS**

Group revenues of countries with initiatives to improve the quality of life of women (%)



# OUR COMMITMENT TO ENVIRONMENT AS A CORPORATE CITIZEN PREVENTING FOOD WASTE

### 9 Better Tomorrow commitments

Ensure a diverse workforce Foster a culture of Improve the Quality of Life and inclusive culture that environmental responsibility of our employees safely within our workforce and reflects and enriches communities we serve workspaces Promote local development, Source responsibly and Provide and encourage our fair, inclusive and provide management consumers to access sustainable business services that reduce carbon healthy lifestyle choices practices emissions Drive diversity and inclusion Fight hunger and Champion sustainable as a catalyst for societal malnutrition resource usage change

## HOW TO ACHIEVE THIS COMMITMENT

#### **OUR FOOD WASTE PREVENTION ACTIONS**

- We are committed to tracking food waste at all of our sites as part of our Better Tomorrow 2025 objectives
- As a member of Champions 12.3, initiative linked to the United Nations Sustainable Development Goal 12.3, Sodexo has joined a global effort to reduce food waste by 50% by 2030

#### **BRAZIL**

## Stakeholder Engagement

Group revenues of countries working to deliver on the United Nations' food waste objective(%)

29,2	31,4	33
2018	2017	2016



# OUR COMMITMENT TO ENVIRONMENT AS A CORPORATE CITIZEN PREVENTING FOOD WASTE

### **Brazil**

Stakeholder Engagement

Group revenues of countries working to deliver on the United Nations' food waste objective (%)

0	0	0
2018	2017	2016

### **Brazil BRS**

Stakeholder Engagement

Group revenues of countries working to deliver on the United Nations' food waste objective (%)



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# Thank You