



Produzione e Distribuzione
Dispositivi Medicali

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Measurement of Outcomes



Presentation of Activities

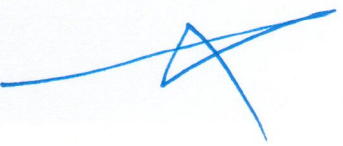
Pentaferte Italia s.r.l. is an Italian company which operates in European and extra-European markets by manufacturing medical devices and over the years, which has been able to follow and anticipate market developments, in terms of quality standards and demand for safety products in the medical world.

The production site in Campi, in the province of Teramo, is among the most important and complete facilities in Europe.

The commercial and administrative headquarters in Ferrara manage the timely and efficient distribution of Pentaferte products in all markets, through a network of distributors or directly to public or private hospitals

Its research follows the constantly evolving market needs and demands for innovation from end users.

The world of *medical devices* has the critical aspect of innovation and quality and, on the basis of these pillars, Pentaferte s.r.l. objective is providing users with the solution to their problems, in a safe, reliable way that takes shape by investing in research means, improving medical culture and offering it to those who, by using Pentaferte Italia s.r.l. products, can increase the level of well being and safety of patients and overall customers.



Statement by the chief executive expressing continued support for the Global Compact Renewing the participant's ongoing commitment to the initiative and its principles.

Dear Sirs,

I am proud to confirm and to legally reaffirm **Pentaferte Italia s.r.l.** continuous support to the United Nations Global Compact 10 Principles, as well as to the Sustainable Development Goals, with particular attention to Objective 3 (Good Health and Well Being) and Objective 9 (Industry Innovation and Infrastructure)

Pentaferte Italia s.r.l. Direction has distributed in January 2018 to all its personnel a Special Corporate Communication, emphasizing the entrance of Pentaferte Italia s.r.l. into the Global Compact and setting up the guidelines for the attainment of the Ten Principles.

A CSR (Corporate Social Responsibility) Unit has been established with a work force of 3 members (1 coordinator and 2 assistants) with the aim to working for embodying in the corporate agenda the full attainment of the UNGC 10 Principles as well as the 17 UN SDGs (Sustainable Development Goals)

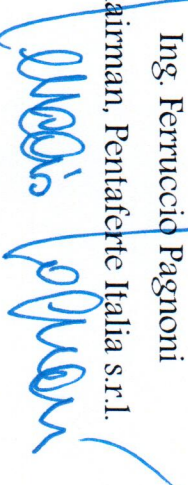
This unprecedented effort has lead to bettering and integrating into Pentaferte Italia s.r.l. Corporate Quality Manual the relevant procedures concerning the 10 Principles in their 4 areas : Human Rights, Labour, Environment and Anti-corruption

We are working proudly to enhance year by year the Corporate Social Responsibility for sustaining the attainment of the UNGC 10 Principles

PENTAFERTE ITALIA srl
unipersonale
Ferruccio Pagnoni
Presidente

Ing. Ferruccio Pagnoni

Chairman, Pentaferte Italia s.r.l.



Description of practical actions that the company has taken and plans to undertake to implement the Global Compact 10 Principles in the four area:

1) Human rights,

Principle 1: Business should support and respect the protection of internationally proclaimed human rights;
Principle 2: and make sure that they are not complicit in human rights abuses.

Policies Procedures, activities

Pentaferte Italia has adopted and follows the Principles of the United Nations Universal Declaration of Human Rights, as well as the Relevant International Conventions and Recommendations issued by the International Labour Organization (ILO), the Guidelines of the Organization for Economic Cooperation and Development (OECD) and the OECD Watch, in addition to the Sustainable Development Goals (SDGs)

Pentaferte Italia s.r.l. gives highest importance to Human Rights, as the right to health and other internationally proclaimed human rights and has spread knowledge through its productive personnel the UNGC 10 Principles, so to adequately sensitize on the issues of Human Rights. This has been also embodied into the Communication provided to all Pentaferte Italia s.r.l. staff since January 2018, with the highest level of diffusion.

Measurement of Outcomes

Pentaferte Italia s.r.l. has evaluated the measurement of outcomes, as a substantial enhancement in the overall corporate awareness on the fundamental importance of sustaining Human Rights awareness, as well as to enhance fundamental respect in this key area and obtaining improved productive chain, paying the utmost attention to present and future needs and aiming to exceed customer expectations and the continuous improvement of respect of overall Human Rights, through the identification and systematic management in the area of Human Rights objectives.

II) Labour

Principle 3: Business should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: the elimination of all forms of forced and compulsory labour;

Principle 5: the effective abolition of child labour; and

Principle 6: the elimination of discrimination in respect of employment and occupation.

Policies Procedures, activities

Labour sector represent the major key issue, together with customer satisfaction, which drives Pentaferre Italia s.r.l. as a driving leading force in the production of medical devices. Trade Unions are represented, no compulsory nor child labour has never been performed and no discrimination has ever concerned Pentaferre's production, nor labour nor recruitment policies.

All Pentaferre Italia s.r.l. personnel work every day, in a dedicated, flexible and dynamic manner, to offer safe devices useful for safeguarding human health. The Campi site includes offices, services, warehouses and production. The working days are Monday to Friday, over three shifts, for the production and control personnel and one daily shift for the office personnel. The total area covered by the site is over 20,000 m²

Measurement of Outcomes

The Publication of a Quality Manual, has given a detailed description of all actions and checks that are carried out in labour area, in order to achieve the objectives that the company sets. In particular, the achievement of labour respect and overall support has shown the implementation of strategies aimed at ensuring the correct development of human resources, promoting the unity of purpose and direction by company managers, who are responsible for creating and maintaining an internal environment which is motivated and fully involved in the pursuit of the labour quality objectives;



III) Environment

Principle 7: Business should support a precautionary approach to environmental challenges;

Principle 8: undertake initiatives to promote greater environmental responsibility; and

Principle 9: encourage the development and diffusion of environmentally friendly technologies.

Policies Procedures, activities

The Corporate Social Responsibility (CSR) policy of Pentaferre Italia s.r.l. has established to give maximum importance to environmental challenges. Respect for the Environment is a central part of Pentaferre Italia s.r.l. Business policy and has reached substantial spreading amongst Pentaferre Italia s.r.l. dependents and supply chain components, who are all requested to respect high environmental standards. In this respect the relevant air- and water purification systems adopted by Pentaferre Italia s.r.l. also respond to the highest European Quality standards.

Measurement of outcomes

The inclusion of specific environmental standards into then Pentaferre Italia s.r.l. Quality manual and the reaching to a Quality System Certification CE (conformity certificate) UNI CEI EN ISO 13485:2016 as assured that Pentaferre Italia s.r.l. products guarantee a highest level of environmental sustainability, as well as improved product quality, planning and implementing interventions that can help reduce the percentage and special ranges with high marginality of non-conforming products and their disposal according to the highest environmental standards.



IV) Anti-corruption

Principle 10: Business should work against corruption in all its forms, including extortion and bribery.

Policies Procedures, activities

Pentaferte Italia S.r.l. has always given the highest attention to the issue of transparency and accountability amongst the overall corporate quality procedures of anti-corruption. In particular Pentaferte Italia s.r.l. adopts internally a rigid code of procedure who excludes the possibility to obtain favors, or other forms of selective encouragement, both towards suppliers and contractors. The sensitization on the anti-corruption policies, has eventually strengthened after the entry into the United nations Global Compact, by emphasizing the overall value of its core 10 Principles.

Measurement of Outcomes

Pentaferte italia s.r.l. has measured the level of accountability and safety on its commercial and supply chain and has verified the absence of any form of bribery and corruption all along its due diligence procedures and internal oversight verification guidelines. This will lead to an even stronger internal oversight design to accomplish the ethical mission of Pentaferte Italia s.r.l., to comply with the highest international standards in transparency and accountability.

