

Global Compact Communication on Progress and GRI Content Index referencing sustainability report 2017

Message from the CEO Long-term values

More than 100 years of innovation for the benefit of our customers, employees, shareholders and the community – that is the hallmark of Datwyler Cabling Solutions. Over this period, we have evolved from a family-owned Swiss business into an international company. Building on our strong roots, we have developed our own style with high standards and unique values:

We are entrepreneurs.

We bring value to our customers.

We excel in what we do.

We have respect for others.

These values guide the way we run our business over the long term. We strive to deliver sustainable profitable growth for the benefit of our stakeholders as the foundation for adding long-term value and preserving the corporate independence of Datwyler Cabling Solutions. Since end of 2012, Datwyler Cabling Solutions belongs to the Pema Holding Inc. with its headquarters in Altdorf, Switzerland. Pema Holding has been the majority shareholder of the stock quoted Dätwyler Holding Inc. for many years.

We voluntarily adopted the standards of the Global Reporting Initiative (GRI)* for the sustainability section of our 2008 Annual Report (as part of the Datwyler Group), and in 2009 we joined the UN Global Compact (as part of the Datwyler Group). This is an initiative launched by the United Nations which espouses ten principles in the areas of human rights, labour, the environment and combating corruption. In 2013, Datwyler Cabling Solutions joined the UN Global Compact as an independent company and obligated itself to follow the ten principles and to accept its responsibility within society. In the 2017 reporting year, the fourth independent progress report on the ten UN Global Compact principles was published. This endeavour is based on the values and the Code of Conduct that lay down globally binding rules for all Datwyler Cabling Solutions employees.

As far as our suppliers are concerned, we have set out our requirements in a dedicated code of conduct since the beginning of 2014. Regular surveys of customers and employees provide the basis for our processes of continuous improvement. In this way we live up to our social responsibility every day as a reliable partner to our stakeholders.



Johannes Müller, CEO

Integration of the Global Compact Communication on Progress in the sustainability reporting according to the Global Reporting Initiative

Since 2008, the sustainability report of Dätwyler Cabling Solutions AG has followed the Global Reporting Initiative (GRI) G3 Guidelines. Together with the detailed GRI Content Index, the sustainability report meets the requirements for Application Level C. Since 2013, Dätwyler Cabling Solutions AG, as an independent company, has been a member of the UN Global Compact. The table below summarises the significant aspects related to the ten principles of the Global Compact. More information about the specific actions and outcomes can be found on the referenced pages of the sustainability report and this GRI Content Index. All documents are available for downloading at www.cabling.datwyler.com.

Global Compact Principles	Summary of Actions and Outcomes	Information in the sustainability report 2017	Information in the GRI Content Index 2017
Human Rights			
Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights.	The Dätwyler Cabling Solutions AG's Code of Conduct clearly stipulates that the companies and employees respect the human rights, dignity, privacy and personal rights of every individual. Datwyler does not tolerate any form of discrimination, humiliation, oppression, harassment or offence. In the reporting year 2017, there have been no complaints of alleged discrimination in companies of the Dätwyler Cabling Solutions AG. In its Code of Conduct, Dätwyler Cabling Solutions AG commits to ensuring a safe and healthy working environment.	Page 3: Long-term values and Sustainability as a strategic direction Page 4: Standardised processes assure quality Page 8: Workforce demo-graphics and Fair employment conditions Page 9: Training promotes competence and safety	Page 10: LA7, LA13 Page 13: PR1, PR2
Principle 2: Businesses should make sure that they are not complicit in human rights abuses.	In its Code of Conduct, Dätwyler Cabling Solutions AG commits to open and honest behaviour with integrity. The companies of Dätwyler Cabling Solutions AG gives its suppliers fair contractual terms and reasonable valuable consideration. In return, Datwyler also expects the suppliers to treat their employees and suppliers fairly and honestly. Since 2014, Dätwyler Cabling Solutions AG also has a supplier Code of Conduct.	Page 8: Fair employment conditions Page 10: Fair and responsible partner	Page 11: HR4
Labour			
Principle 3: Businesses should up-hold the freedom of association and the effective recognition of the right to collective bargaining.	The Dätwyler Cabling Solution AG's Code of Conduct explicitly states that employees are free to join trade unions. The Datwyler companies maintain a con-structive dialogue with internal employee representatives.	Page 8: Fair employment conditions	Page 10: LA4
Principle 4: Businesses should uphold the elimination of all forms of forced and compulsory labour.	In its Code of Conduct, Dätwyler Cabling Solutions AG commits to protect human rights. It categorically rejects the use of forced and compulsory labour. The systematic sustainability reporting shows that all companies of Dätwyler Cabling Solutions AG comply with this.	Page 3: Sustainability as a strategic direction	Page 11: HR7
Principle 5: Businesses should uphold the effective abolition of child labour.	In its Code of Conduct, Dätwyler Cabling Solutions AG commits to protect human rights. It categorically rejects the use of child labour. The systematic sustainability reporting shows that all companies of Dätwyler Cabling Solutions AG comply with this.	Page 3: Sustainability as a strategic direction	Page 11: HR6
Principle 6: Businesses should uphold the elimination of discrimination in respect of employment and occupation.	The Code of Conduct lays down that Datwyler does not tolerate any form of discrimination, humiliation, oppression, harassment or offence. In the reporting year 2017, there have been no complaints of alleged discriminations in companies of the Dätwyler Cabling Solutions AG.	Page 8: Workforce demo-graphics and Fair employment conditions	Page 10: LA2, LA13 Page 11: HR4

Global Compact Principles	Summary of Actions and Outcomes	Information in the sustainability report 2017	Information in the GRI Content Index 2017
Environment			
Principle 7: Business should support a precautionary approach to environmental challenges.	For the companies of Dätwyler Cabling Solutions AG, environmental protection is an important mission and, as such, is embodied in the companies values and code of conduct. This encompasses both environmental friendly production with efficient use of resources and the development of products that are made of the most environmentally sound components possible.	Page 6/7: Environment	Page 9: EN18, EN30
Principle 8: Business should undertake initiatives to promote greater environmental responsibility.	<p>The Swiss affiliate of Datwyler Cabling Solutions has been a member of the Swiss Private Sector Energy Agency since 2003. Acting on behalf of the Federal Office for the Environment, the agency acknowledged fulfilment of the agreed voluntary reduction in CO₂ emissions in the reporting year.</p> <p>At the same location, Datwyler uses only 100% hydroelectric power from naturemade-basic-certified power stations since October 2012.</p>	<p>Page 4: Quality for customers</p> <p>Page 6/7: Environment</p>	<p>Page 8: EN3, EN4, EN6, EN8, EN16</p> <p>Page 9: EN18, EN22, EN23, EN28, EN30</p> <p>Page 13: PR3</p>
Principle 9: Business should encourage the development and diffusion of environmentally friendly technologies.	Datwyler Cabling Solutions has set itself ambitious objectives up to 2020, which are to be achieved on average per year: Reduction of fuel consumption in relation to revenue (MWh/million CHF) by 6% per year, reduction of electricity consumption in relation to revenue (MWh/million CHF) by 3% per year, reduction of water consumption in relation to revenue (m ³ /million CHF) by 3% per year and reduction of the volume of waste in relation to revenue (tonnes/million CHF) by 3% per year.	Page 6/7: Environment	<p>Page 8: EN6</p> <p>Page 9: EN18</p>
Anti-Corruption			
Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.	<p>The Dätwyler Cabling Solutions AG's Code of Conduct strictly prohibits collusion, bribery and corruption. The Code of Conduct is reiterated to employees constantly during internal training sessions. Once again, no legal actions for anti-competitive behaviour, anti-trust or monopoly practices were brought against Dätwyler Cabling Solutions AG during 2017. Nor were any significant fines or non-monetary sanctions imposed on Dätwyler Cabling Solutions AG for non-compliance with laws and regulations during the reporting year.</p> <p>Since 2014, Dätwyler Cabling Solutions AG also has a supplier Code of Conduct.</p> <p>The internal auditors regularly monitor compliance with laws and observation of the Code of Conduct in all organisational units of the Dätwyler Cabling Solutions AG.</p> <p>In accordance with the Code of Conduct, Dätwyler Cabling Solutions AG does not provide financial support to political parties, organisations or office holders.</p>	Page 10: Fair and responsible partner and Social responsibility	Page 12: SO3, SO4, SO6

GRI Content Index referencing the Dätwyler Cabling Solutions AG sustainability report 2017

Integration of Sustainability Information following the Global Reporting Initiative Guidelines

This year's sustainability report 2017 published by Dätwyler Cabling Solutions AG follows the Global Reporting Initiative (GRI) G3 Guidelines for the nine time. Together with the information compiled in this detailed GRI Content Index, the sustainability report meets the requirements for Application Level C.

GRI is the world's leading standard for corporate sustainability reporting (www.globalreporting.org). The GRI Guidelines require disclosures that set the overall context for understanding an organisation's sustainability performance. Furthermore, they cover disclosures on the organisational profile and numerous performance indicators relating to Economic (EC), Environmental (EN), Product Responsibility (PR), Labour Practices (LA), Human Rights (HR) and Society (SO) issues. By adopting these Guidelines, Datwyler is seeking to provide its stakeholders with comprehensive and transparent information on the company's sustainability focus.

The GRI Content Index below shows where to locate specific information in the sustainability report. GRI requires a number of organisational profile disclosures (see sections 1 to 4 of the table). Core GRI performance indicators are shown in black type, while additional indicators that GRI has identified as possibly being relevant to an organisation's reporting are shown in grey type. Aspects and indicators discussed in the report are highlighted in a green box giving references to the relevant sections and page numbers of the report.

If you have any queries about Datwyler Cabling Solutions' sustainability reporting, please contact:

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No.	GRI G3 Content Index	Page in Report/Comments
Profile		
1	Strategy and Analysis	
1.1	Statement from the most senior decision-maker of the organisation (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organisation and its strategy.	CEO's Statement, 3

2	Organisational profile	
2.1	Name of the organisation.	Back cover
2.2	Primary brands, products, and/or services.	Dätwyler Cabling Solutions AG Inside front cover http://www.cabling.datwyler.com/en/products.html and http://www.cabling.datwyler.com/en/services.html
2.3	Operational structure of the organisation.	Public limited company with separate Board of Directors and Executive Management. Nine locations in six countries, 11 http://www.cabling.datwyler.com/en/company/governance.html
2.4	Location of organisation's headquarters.	Back cover
2.5	Number of countries where the organisation operates.	Own affiliates in six countries: Switzerland, Germany, Austria, United Arab Emirates, Singapore, China
2.6	Nature of ownership and legal form.	Public limited company wholly owned by Pema Holding AG CEO's Statement, 3
2.7	Markets served.	Europe, Near and Middle East, Asia
2.8	Scale of the reporting organisation, including number of employees, net sales, total capitalisation, quantity of products or services provided.	846 employees averaged over the year Annual revenue of CHF 229.3 million Detailed information about the total capitalization are not provided, since Dätwyler Cabling Solutions AG is a privately held company. Offered products and services: Dätwyler Cabling Solutions AG offers dozens of types of products and services such as ICT-Networks, Fire Safety Cables, Building Automation, Elevator Cables, Software, On-site Surveys, Turnkey Solutions, Moves, Adds and Changes-Services.
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	CEO's Statement, 3
2.10	Awards received in the reporting period.	In 2017 Datwyler was again accorded "Top Brand" status by respected Chinese associations and industry media.

3 Report Parameters		
REPORT PROFILE		
3.1	Reporting period.	1.1.2017 - 31.12.2017
3.2	Date of most recent previous report.	14.07.2017
3.3	Reporting cycle.	Annual
3.4	Contact point for questions regarding the report or its contents.	Page 4 of this index
REPORT SCOPE AND BOUNDARY		
3.5	Process for defining report content, including explanation on how priorities of topics for inclusion in the report were defined and the stakeholders identified whom the organisation considers to be interested in using this report.	<p>Datwyler Cabling Solutions takes a responsible attitude towards customers, the environment, employees and the community that reflects the significance of the stakeholder groups as a key element of sustainable corporate management and has structured its reporting accordingly.</p> <p>The "GRI Guidance on Defining Report Content" and the associated Principles have been applied to the extent permitted by data availability to the presentation of the indicators reported for these subjects. Regarding the resource consumption, the focus is on the three main locations in Switzerland, Germany and China. This enables Datwyler Cabling Solutions to cover 99% of resource consumption and waste and 94% of the workforce. With a similar eye to current stakeholder interests, CO₂ emissions are now presented as direct (Scope 1) and indirect (Scope 2) emissions in accordance with the Greenhouse Gas Protocol.</p>
3.6	Boundary of the report.	The report relates to all nine locations of Datwyler Cabling Solutions. Where information applies only to part of the organisation as an example or due to data availability, this is indicated.
3.7	State any specific limitations on the scope or boundary of the report.	No particular limitations.
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organisations.	The report covers all nine locations of Datwyler Cabling Solutions, 11
3.9		Not relevant for Application Level C.
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement.	No re-statements of information provided in earlier reports.
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	None.
GRI CONTENT INDEX		
3.12	Table identifying the location of the Standard Disclosures in the report.	This Content Index.

4 Governance, Commitments, and Engagement		
CORPORATE GOVERNANCE		
4.1	Governance structure of the organisation, including committees and their composition.	At 31 December 2017 the Board of Directors of Dätwyler Cabling Solutions AG comprised four members: Dr. Hanspeter Fässler, Chairman Dr. Paul Hälg, member Reto Welte, member Dirk Lambrecht, member There are no committees.
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, his function within the organisation's management and the reasons for this arrangement).	This is not the case. The Chairman of the Board of Directors of Dätwyler Cabling Solutions AG is Dr. Hanspeter Fässler.
4.3	For organisations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	The company has a Board of Directors. None of the members of the Board of Directors is also a member of the Executive Management or holds another executive position within Dätwyler Cabling Solutions AG.
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	Dätwyler Cabling Solutions AG is wholly owned by Pema Holding AG. The workforce is not represented on the Board of Directors.
4.5 - 4.13		Not relevant for Application Level C.
STAKEHOLDER ENGAGEMENT		
4.14	Stakeholder groups engaged by the organisation.	Sustainability as a strategic direction, 3
4.15	Basis for identification and selection of stakeholders with whom to engage.	Dätwyler Cabling Solutions engages in close dialogue with all stakeholders that influence its business performance and on whom its business activities have a particular impact. This also includes the following regular processes: – Standardised processes assure quality, evaluation of suppliers, 4 – Systematic customer satisfaction surveys, 5 – Employee survey based on benchmarking, 9
4.16 - 4.17		Not relevant for Application Level C.

5 Performance Indicators		
Economic		
ASPECT: ECONOMIC PERFORMANCE		
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments (taxes).	Partial information on EC1: Fair employment conditions, 8 Social responsibility, 10
EC2	Financial implications and other risks and opportunities for the organisation's activities due to climate change.	
EC3	Coverage of the organisation's defined benefit plan obligations.	Partial information on EC3: Fair employment conditions, 8
EC4	Significant financial assistance received from government.	
ASPECT: MARKET PRESENCE		
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.	
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	Important contribution to regional development, 10

EC7	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.	
ASPECT: INDIRECT ECONOMIC IMPACTS		
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	Partial information on EC8: Social responsibility, 10
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts.	

Environmental		
ASPECT: MATERIALS		
EN1	Materials used by weight or volume.	
EN2	Percentage of materials used that are recycled input materials.	
ASPECT: ENERGY		
EN3	Direct energy consumption by primary energy source.	Summary table of environmental data, 6 (natural gas, extra light fuel oil, other sources of energy): 4'069 MWh
EN4	Indirect energy consumption by primary source.	Partial information on EN4: Summary table of environmental data, 6 (electricity, district heating): 16'586 MWh (some 65% thereof from environmentally friendly CO ₂ -neutral hydroelectric power stations).
EN5	Energy saved due to conservation and efficiency improvements.	
EN6	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	Partial information on EN6: Active for environmental protection, 7
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	
ASPECT: WATER		
EN8	Total water withdrawal by source.	Summary table of environmental data, 6 Environmental performance, 7 Drinking water (communal water supply): 24'957 m ³ or 3.7% Industrial water (river water): 649212 m ³ or 96.3% (Swiss production locations Altdorf)
EN9	Water sources significantly affected by withdrawal of water.	
EN10	Percentage and total volume of water recycled and reused.	
ASPECT: BIODIVERSITY		
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	
EN13	Habitats protected or restored.	
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.	
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	
ASPECT: EMISSIONS, EFFLUENTS, AND WASTE		
EN16	Total direct and indirect greenhouse gas emissions by weight.	Summary table of environmental data, 6

EN17	Other relevant indirect greenhouse gas emissions by weight.	
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	<p>The Swiss affiliate of Datwyler Cabling Solutions has been a member of the Swiss Private Sector Energy Agency since 2003 and enters into voluntary agreements to reduce CO2 emissions.</p> <p>Since 1 October 2012 Datwyler Cabling Solutions has been using exclusively green electricity at its Swiss site in Altdorf. This electricity is generated entirely in nature made basic-certified hydroelectric power stations operated by the local electricity producer.</p>
EN19	Emissions of ozone-depleting substances by weight.	
EN20	NO _x , SO _x , and other significant air emissions by type and weight.	
EN21	Total water discharge by quality and destination.	
EN22	Total weight of waste by type and disposal method.	Partial information on EN22: For data on waste by type, see the summary table of environmental data, 6, and Environmental performance, 7
EN23	Total number and volume of significant spills.	There were no significant spills during the reporting period.
EN24	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	
EN25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organisation's discharges of water and runoff.	
ASPECT: PRODUCTS AND SERVICES		
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.	
ASPECT: COMPLIANCE		
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	In the reporting year 2017 there were no significant fines or non-monetary sanctions.
ASPECT: TRANSPORT		
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organisation's operations, and transporting members of the workforce.	
ASPECT: OVERALL		
EN30	Total environmental protection expenditures and investments by type.	Partial information on EN30: Certified environmental management, 7

Labour Practices and Decent Work		
ASPECT: EMPLOYMENT		
LA1	Total workforce by employment type, employment contract, and region.	Partial information on LA1: Workforce demographics, 8 Chart of employees by region, 8
LA2	Total number and rate of employee turnover by age group, gender, and region.	Partial information on LA2: Workforce demographics, 8
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	
ASPECT: LABOUR/MANAGEMENT RELATIONS		
LA4	Percentage of employees covered by collective bargaining agreements.	Some 33%.
LA5	Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements.	
ASPECT: OCCUPATIONAL HEALTH AND SAFETY		
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programmes.	
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region.	Partial information on LA7: Training promotes competence and safety, 9. Days lost to illness, work-related and non-work-related accidents: 4'232 or 5.0 days per FTE It is currently not possible to subdivide these figures by region.
LA8	Education, training, counselling, prevention, and risk-control programmes in place to assist workforce members, their families, or community members regarding serious diseases.	
LA9	Health and safety topics covered in formal agreements with trade unions.	
ASPECT: TRAINING AND EDUCATION		
LA10	Average hours of training per year per employee by employee category.	
LA11	Programmes for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Partial information on LA11: For information on investments in training and education, see Training promotes competence and safety, 9
LA12	Percentage of employees receiving regular performance and career development reviews.	
ASPECT: DIVERSITY AND EQUAL OPPORTUNITY		
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.	Partial information on LA13: Workforce demographics, 8 It is currently not possible to subdivide the figures by age group.
LA14	Ratio of basic salary of men to women by employee category.	Partial information on LA14: Fair employment conditions, 8

Human Rights		
ASPECT: INVESTMENT AND PROCUREMENT PRACTICES		
HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.	
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.	
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	
ASPECT: NON-DISCRIMINATION		
HR4	Total number of incidents of discrimination and actions taken.	Fair employment conditions, 8
ASPECT: FREEDOM OF ASSOCIATION AND COLLECTIVE BARGAINING		
HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.	
ASPECT: CHILD LABOR		
HR6	Operations identified as having significant risk for incidents of child labour, and measures taken to contribute to the elimination of child labour.	In its Code of Conduct established in 2008, Datwyler Cabling Solutions has committed itself to protect human rights. This means that all legal entities categorically reject the use of child labour.
ASPECT: FORCED AND COMPULSORY LABOR		
HR7	Operations identified as having significant risk for incidents of forced or compulsory labour, and measures to contribute to the elimination of forced or compulsory labour.	In its Code of Conduct established in 2008, Datwyler Cabling Solutions has committed itself to protect human rights. This includes the categoric rejection by all legal entities of forced and compulsory labour.
ASPECT: SECURITY PRACTICES		
HR8	Percentage of security personnel trained in the organisation's policies or procedures concerning aspects of human rights that are relevant to operations.	
ASPECT: INDIGENOUS RIGHTS		
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken.	

Society		
ASPECT: COMMUNITY		
SO1	Nature, scope, and effectiveness of any programmes and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.	
ASPECT: CORRUPTION		
SO2	Percentage and total number of business units analysed for risks related to corruption.	
SO3	Percentage of employees trained in the organisation's anti-corruption policies and procedures.	Fair and responsible partner, 10 All employees undergo in-house training to familiarise themselves with the company's Code of Conduct.
SO4	Actions taken in response to incidents of corruption.	No cases of corruption became known in 2017.
ASPECT: PUBLIC POLICY		
SO5	Public policy positions and participation in public policy development and lobbying.	
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	Social responsibility, 10 In accordance with the Code of Conduct we do not provide financial support to political parties, organisations or office holders.
ASPECT: ANTI-COMPETITIVE BEHAVIOUR		
SO7	Total number of legal actions for anti-competitive behaviour, anti-trust, and monopoly practices and their outcomes.	Fair and responsible partner, 10
ASPECT: COMPLIANCE		
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	Fair and responsible partner, 10

Product Responsibility		
ASPECT: CUSTOMER HEALTH AND SAFETY		
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	Impacts on health and safety and possible potential for improvement are assessed primarily in the following life cycle stages of all products: development, certification, production and application. Standardised processes assure quality, 4
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	There were no incidents during the reporting period. Standardised processes assure quality, 4
ASPECT: PRODUCT AND SERVICE LABELING		
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	Regulatory information requirements as minimum standards, 4
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes.	
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	Partial information on PR5: Systematic customer surveys, 5
ASPECT: MARKETING COMMUNICATIONS		
PR6	Programmes for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	
ASPECT: CUSTOMER PRIVACY		
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	
ASPECT: COMPLIANCE		
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	