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GERTRUDE'S CHILDREN'S HOSPITAL UN GLOBAL COMPACT COMMUNICATION ON ENGAGEMENT (COE)

From: July 2016

To: June 2018

Statement of Continued Support by the Chief Executive Officer at Gertrude's Children's Hospital

4th July, 2018

To our Stakeholders:

I am pleased to confirm that Gertrude's Children's Hospital reaffirms its support to the United Nations Global Compact and its Ten Principles in the areas of Human Rights, Labour, Environment and Anti-Corruption. This is our Communication on Engagement with the United Nations Global Compact. We welcome feedback on its contents.

In this communication of Engagement, we describe the actions that our organisation has taken to support the UN Global Compact and its Principles as suggested for an organisation like ours. We also commit to sharing this information with our stakeholders using our primary channels of communication.

Sincerely yours,

Dr. Robert Nyarango
Chief Executive Officer



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Company name: Gertrude's Children's Hospital

Sector: Health

Number of employees: 800

UN Global Compact signatory since: September 2008

Contact person: Dr. Robert Nyarango

Postal address: P.O. Box 42325 – 00100 Nairobi, Kenya

Email: info@gerties.org

Telephone contact: +254 20 7206000

Brief Description of Nature of Business

Gertrude's Children's Hospital is the most established paediatric hospital in East and Central Africa. The hospital provides healthcare to children in Nairobi and its environs as well as those referred from all over Kenya and neighbouring countries including Uganda, Tanzania, Democratic Republic of Congo, Rwanda, Burundi and Southern Sudan. Established in 1947, the hospital is a charitable trust and all proceeds go towards expanding and improving care delivery and to improve access to quality paediatric healthcare to as many children in region as possible. The hospital's mission is to provide quality healthcare to the children of East and Central Africa, in line with the vision to be the preferred provider of paediatric healthcare for East and Central Africa, by giving priority to the needs of children and their parents/guardians. The hospital attends to over 300,000 outpatients annually through a network of fourteen outpatient facilities in and around Nairobi and admits 8,000 patients annually at its 100 bed facility located at Muthaiga. Outpatient services provided are primary healthcare including well baby and immunization services, diagnostic & curative services and specialist clinics that cover every aspect of paediatric healthcare.

Our staff includes nurses (250), doctors (100), laboratory technicians, pharmacists, nutritionists, counselors, psychologists and administrative & support staff. Over 200 consultants including paediatricians, general and specialist surgeons, and anaesthetists have admission rights to the hospital and are available for consultations and the running of the specialist clinics. Auxiliary health services include paediatric dentistry, physiotherapy, nutritionist consultations, counseling and play therapy.



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Gertrude's Children's Hospital also has the Institute of Child Health and Research that runs several training programs for healthcare workers, and has a well-equipped library. By laying the proper foundation through training, this has contributed greatly to the reduction of infant and childhood mortality in the country.

Description of actions:

Participate in Global Compact Local Networks – Gertrude's Children's Hospital is an active participant in the Global Compact Local Network activities:

- a) Gertrude's Children's Hospital became a certified Blue Company in 2017. This certification is issued to private entities that practise clean business with the aim of encouraging a corruption-free environment and the building of a sustainable business environment.
- b) The hospital also participated in the forum to educate local network members on the new Bribery Act 2016.

Measurement of Outcomes:

- a) Gertrude's is a member of the Children's Hospital Association (CHA), which acts as the voice of more than 220 children's hospitals worldwide. As champions for children's health, CHA advances public policy enabling hospitals to better serve children and build awareness on child health issues.
- b) Gertrude's Children's Hospital received accreditation from the Joint Commission International (JCI), USA, the premier health care quality improvement and accrediting body in the world. The Joint Commission International Gold Seal of Approval® is a symbol of quality that reflects our commitment to providing safe and effective patient care and compliance with the highest international hospital standards. Gertrude's is now also the first Children's Hospital in Sub-Saharan Africa to receive Joint Commission International accreditation.
- c) The hospital has also renewed its annual National Environmental Authority license which related to it having satisfied all the legal waste disposal practices.
- d) Gertrude's is ISO 9001:2008 certified and has consistently been recertified over the years the process of which ensures that the hospital is observing industry and legal standards throughout its operations.



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Gertrude's Children's Hospital will continue to play a significant role in the achievement of the Sustainable Development Goals which require major reductions in child, neonatal and maternal mortality rates, as well as universal access to reproductive and sexual health services by 2030.

Gertrude's Children's Hospital will remain an active participant in the local network activities & events, as well as encourage other local organisations to join the local network and practice the UN Global Compact principles.