



## Communication on Progress 2017

# Our Mission

Energy in motion for success of society



## Vision

*We are moving forward managing the energy in motion for the good of society.  
In this motion we are committed to social justice, environmental protection, safe products and sustainable economic growth of Organization*



## Objective

*Unique logistics solutions for an efficient economy*



## View

*To create unique solutions, introduce intellectual logistics and represent the interests of the cargo owner at all stages of a secure supply chain to ensure carriage and delivery of goods at the specified destination point right on time reducing the economic risks and costs for our Customers*



# Terms and Standards

PLASKE JSC, Organization means PLASKE Joint Stock Company

OMS means Organization Management System

UN GC means United Nations Global Compact

EFQM means the European Foundation for Quality Management

TQM means Total Quality Management

EKSIS means Electronic Knowledge Sharing Information System

ISPS means Port Community Information System in Ukraine

IWG means Interagency Working Group

AMCU means the Antimonopoly Committee of Ukraine

ISO 9001 means Quality management systems - Requirements

ISO 10018 means Quality management - Guidelines on people involvement and competence

ISO 14001 means Environmental management systems - Requirements with guidance for use

ISO 20121 means Event sustainability management systems - Requirements with guidance for use

ISO 21500 means Guidance on project management

ISO 26000 means Guidance on social responsibility

ISO 27000 means Information technology - Security techniques - Information security management systems. Overview and vocabulary

ISO 31000 means Risk management - Principles and guidelines

OHSAS 18001 means Occupational Health and Safety. Requirements

ISO 45001 means Occupational health and safety management systems - Requirements

ISO 37001 means Anti-bribery management systems -- Requirements with guidance for use

SA 8000 means Social Accountability

ICC means Internal Code of Conduct



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# Introductory Word



**WE SUPPORT**



PLASKE JSC continues moving forward, despite all the challenges it faces: political, economic, and psychological ones. Our motto, "Energy of Movement", reflects our desire to use the energy, transforming it into positive energy in the era of turbulence, which is aimed at providing consumers with a truly advanced and high-quality product.

Over the previous 4 years, we have improved the work of our departments in order to withstand the geopolitical challenges of the external environment. To this end, the efforts, which were previously focused on one of our business activities (goods delivery), liquidated due to external market factors, were redirected on the development of the ferry service on the Black Sea, which will enable us to link the freight flows of the Europe and Asia, reviving the Silk Road and multimodal transport.

We are introducing new technologies for unique logistics solutions to make them optimal, safe, legal and, most importantly, fair in terms of cost.

10 years ago, when we joined this international initiative we assumed the responsibility for observance of ten generally recognized principles concerning human rights, labor relations, environmental protection and fighting corruption in our daily working routine. The active participation experience within the framework of the UN Global Compact has turned into an interesting and efficient cooperation. It forced the governments to realize that the basis of economic development of the state is a business man, an entrepreneur. Entrepreneurs are struggling to perform their private business activities due to the possible risks and various threat scenarios, including those arising from the constant pressure of the external environment. To obtain personal benefits, individual entrepreneurs violate laws doing "dirty business." The UN Global Compact is an international platform that unites entrepreneurs who seek fairness in doing business, try to counteract illegal activities and are intolerant to mala fide market players. We appreciate that PLASKE JSC was recognized as a fair honorable organization that strongly supports and promotes these principles in Ukraine.

In 2017, the UN Global Compact Office adopted new rules for participation. As of 2018 it offers two categories of membership: active participants and co-signers. Our Organization has taken a decision to transfer to the category of active participants, thereby planning to benefit society by actively participating in the initiatives of the UN Global Compact. We regard our private organization as a participant in the practical implementation of the tasks outlined in the 17 UN Sustainable Development Goals, namely, in the creation of tools to counter corruption.

This Communication of Progress reports on our activities in 2017 regarding finances, labor relations, human rights, prevention of corruption, support of cultural and social projects, environment, production and cooperation with Stakeholders.

Chairman of the PLASKE JSC Supervisory Board  
PLATONOV Oleg

# Stakeholders





In order to systematize the processes of creating a valuable end product, we are guided by the Sustainable Development Goals (SDGs) and the principles of social responsibility, as well as the Ten Principles of the UN Global Compact and the recommendations of the ISO 26000 standard "Guidance on social responsibility". These benchmarks make it possible to determine the Organization's Policy and Strategy, respecting the values created by the Organization, aimed at maintaining the balance between the Stakeholders' interests. In 2017, the life of our Organization concerned a multitude of groups of national and international market players. Through active participation in public groups, we maintain contacts and try to influence the processes enforcing the SDGs. We believe that our activities encourage the sustainable development as a whole and maintain the environment for the sake of future generations. The key aspects of interaction with the Stakeholders are listed below.



Pic. 01. Our Stakeholders

# Output of Products





PLASKE JSC successfully operates in the market accomplishing its key goal, i.e. efficient logistics solutions for an efficient economy. In the freight forwarding industry our main task is to provide a full range of freight forwarding, transport, logistics, customs and financial services.

We place special emphasis on arrangement and further development of multimodal and intermodal transport.

One of our leading projects is rail-ferry service on the Black Sea. As a general ship and cargo agent of the Bulgarian Maritime Fleet AD PLASKE JSC operates ferries on Chornomorsk-Poti-Chornomorsk and Chornomorsk-Varna-Chornomorsk lines transporting goods in rail cars, trucks, containers, and deck loads.

Rendering the full range of freight forwarding and logistics services, together with our partners, we develop international intermodal transport projects in the Europe-Caucasus-Asia directions, offering customers integrated solutions for door-to-door deliveries, insurance services, customs clearance and financial guarantees.

PLASKE JSC is an operator of the VIKING Combined Train. It has already linked such countries as Lithuania, Belarus, Ukraine, Moldova, Romania, Bulgaria, Turkey, Georgia and Azerbaijan. Carriages within the framework of this project are regular and is a clear evidence of this delivery type efficiency.

Another projects include the arrangement of carriages by container trains along the Poland-Georgia route with further extension to the countries of Persian Gulf and Central Asia, handling dangerous and oversized goods.



## Freight forwarding

*Freight Forwarding Agency  
arranges the door-to-door  
deliveries*

[More info](#)



PLASKE JSC is a partnership of territorially separate organizations united by one trade mark, which includes and operates two additional directions:

- Transport and tourism agency provides travel and passenger transportation services.
- Information and consulting agency provides vocational training for staff.



## Travel

*Transport and tourism agency for  
the organization of tours, cruises  
and related tourism services  
provision*

More info



## Knowledge

*Information and consulting  
agency for vocational  
training  
organization*

More info

# Corporate Governance



Our Management System allowed us implementing the principles of 14 universally recognized international standards and regulatory management system documents. We continue to support and promote the requirements and recommendations of ISO, UNECE, EFQM at the national level.

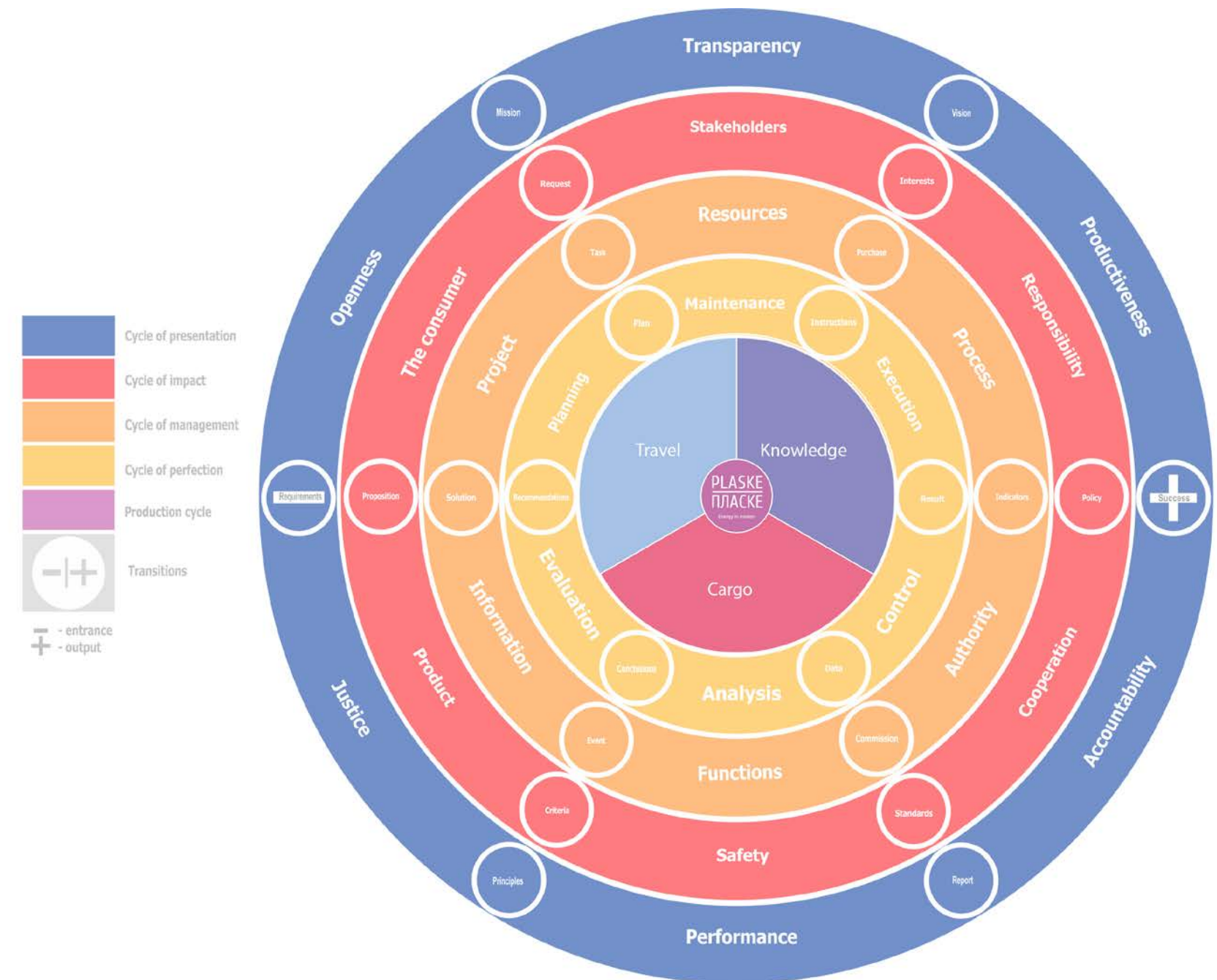
We are committed to make our corporate governance as efficient as possible to achieve the goals of sustainable development, the principles of the United Nations Global Compact and corporate accountability. In 2017, we were focused on the completion of the transition to the Business Management System in compliance with the new version of ISO 9001: 2015.

We paid special attention to the improvement of the Management System basic documents, namely organizational policies, including regulations, rules, function descriptions, tasks and assessments.

To optimize the OMS processes, to ensure feedback from the departments and to promptly adjust the process functioning, in 2017 we introduced regular Executive Boards.

They are held on a monthly basis, where the heads of departments show performance statistics and streamlining measures taken. The Executive Boards provide an opportunity to maintain the proper interaction between the departments, manage resources, ensure unity and harmonization at all stages of the management processes.

Pic.02. PLASKE JSC Schematic diagram of life activity



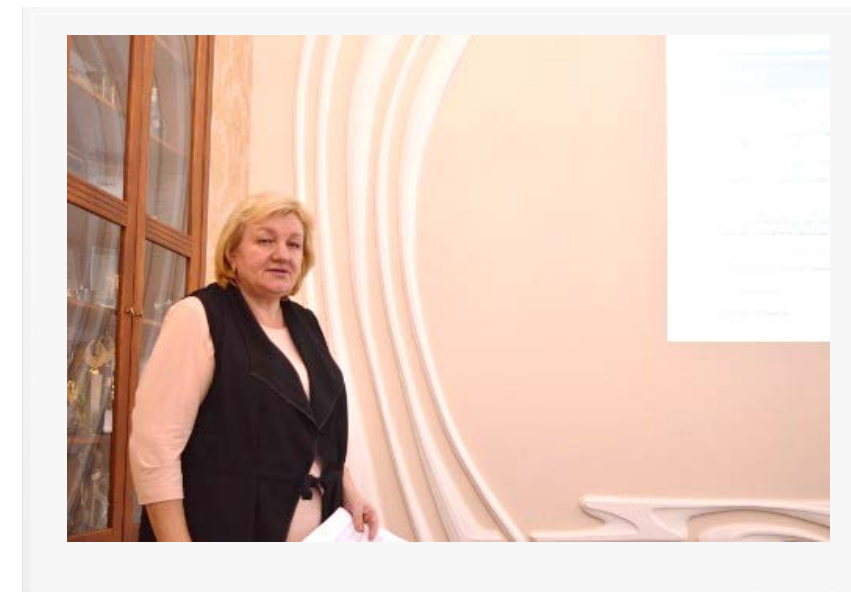




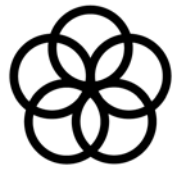
To improve the Staff feedback system we optimized the General Personnel Meetings.

Now they are held once every three months. This communication tool allows us to establish permanent contact between employees of different departments.

Photo Gallery: General Personnel Meeting, presentations by the executive officers

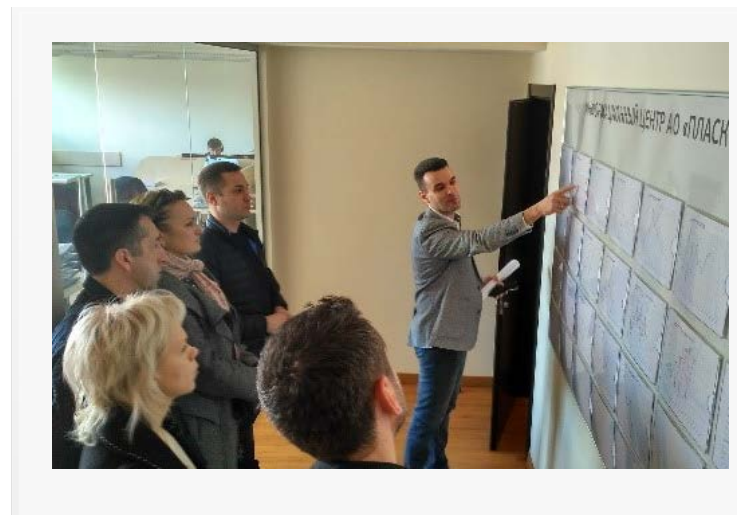




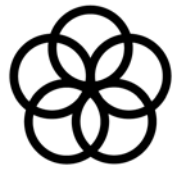


To improve our management system, we exchange experience with the leading Ukrainian and foreign organizations. Guided by the principle of transparency and openness in March 2017, PLASKE JSC welcomed the members of Mykolaiv Club of Directors, representatives of various companies from the city of Mykolaiv. We showed them the general concept of the management approach of PLASKE JSC, our administrative tools, projects related to social activities and the key business activity - the process of organizing the transport of goods.

Photo gallery: Visit of the Mykolaiv Club of Directors to PLASKE JSC

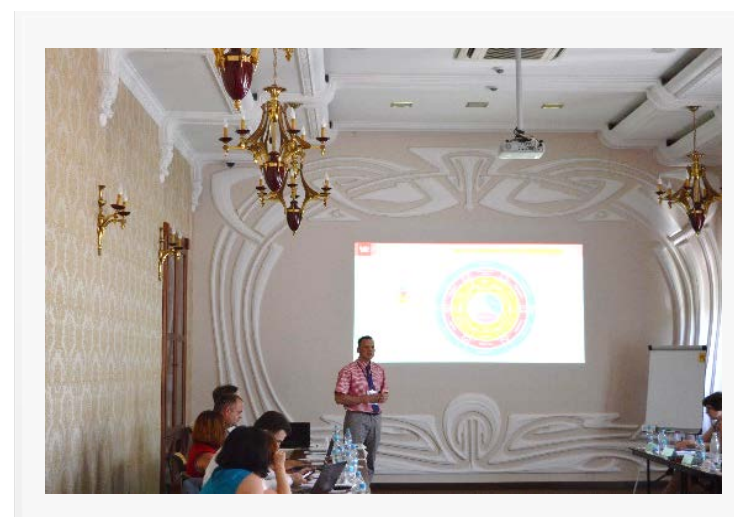






In June 2017, PLASKE JSC hosted the 21st meeting of the Quality Leaders Club in Ukraine and the countries of Central and Eastern Europe within the framework of the International Project "Quality Constellation." It was attended by 30 representatives of leading companies in Ukraine and Central and Eastern Europe, who visited the Organization to see its OMS, personnel management, activities, social projects. We also arranged a visit to the ferry terminal in the Chornomorsk Port to demonstrate the ferry terminal operations.

Photo gallery: 21st Meeting of the Quality Leaders Club in Ukraine and countries of Central and Eastern Europe in PLASKE JSC.







In July 2017, PLASKE JSC was audited by the STANKOCERT Accredited Certification Authority. It confirmed our compliance with ISO 9001, ISO 27001, ISO 28000, ISO 14001, OHSAS 18001, SA 8000.

Photo gallery: External audit of the PLASKE JSC Management System





Thanks to cooperation with the Ukrainian Association for Quality (UAQ) in October 2017, PLASKE JSC passed assessments based on the EFQM Excellence Model, which is based on the principles of philosophy and the TQM concept (Total Quality Management). We were awarded a certificate confirming the compliance with the EFQM Business Excellence Model (four stars).

Pic. 03. Recognised for Excellence "4 stars" Certificate awarded by EFQM (e-copy).







In November 2017, we organized additional Personnel training to expand the range of skills and knowledge of the assessment tools according to the EFQM Business Excellence Model and internal audits of ISO 9001:2015.

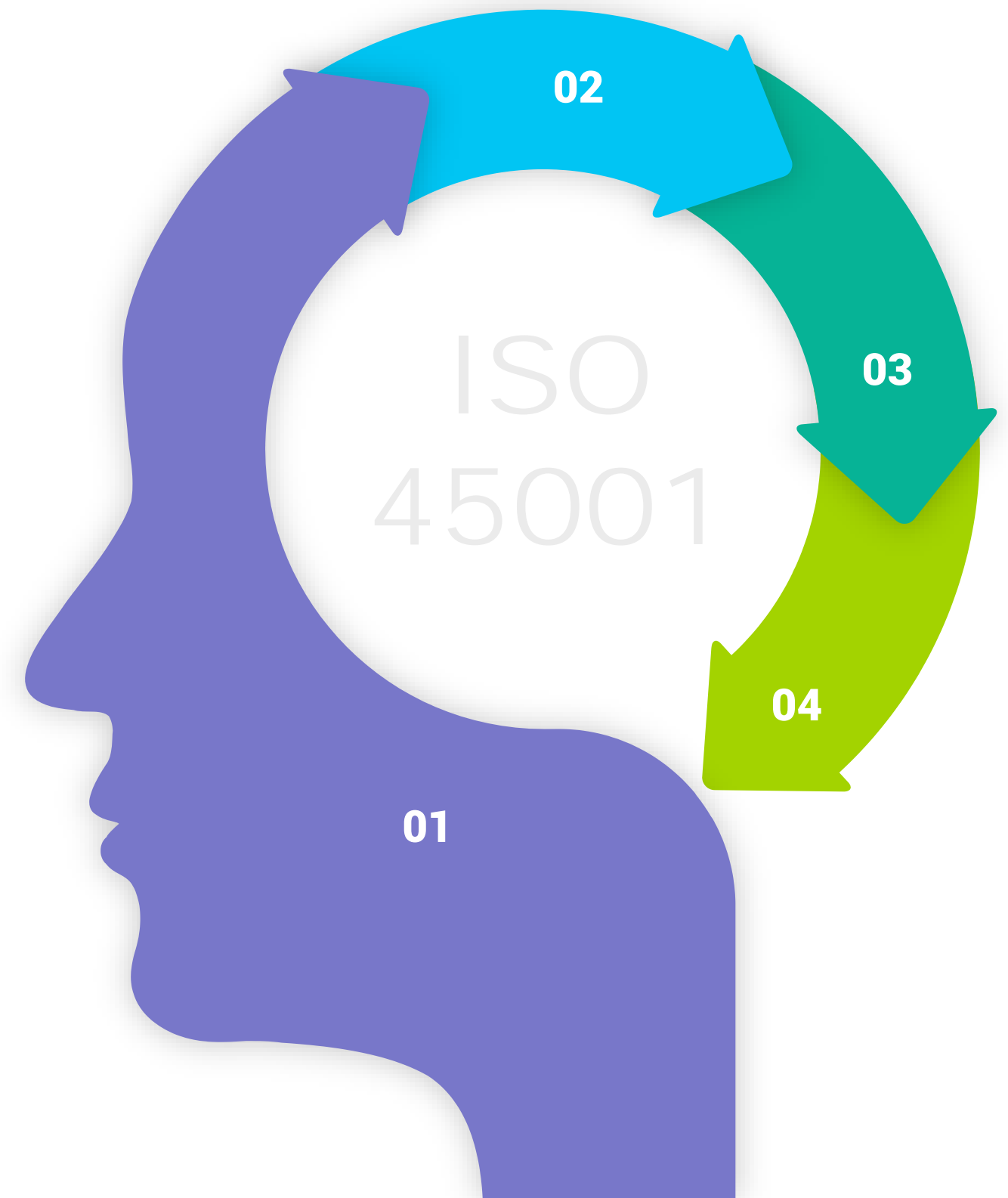
Photo gallery: Personnel Training on the EFQM Excellence Model





The electronic document software we introduced in 2017 showed positive results in streamlining workflows. It helps create and coordinate documents, plan and monitor the activities of departments and staff. It increased the efficiency of document processing and reduced the time for coordination and adoption, which had a positive impact on the processes within the Organization's Management System. In 2017, we developed and posted a set of instructions for users on the Organization's e-Portal.

In early 2018, the International Organization for Standardization issued a new standard ISO 45001 "Occupational Health and Safety Management Systems - Requirements". In this regard, the Organization faces new tasks to improve and bring the Organization Management System for Occupational Safety in compliance with ISO 45001: 2018 providing advanced security requirements for our Personnel.



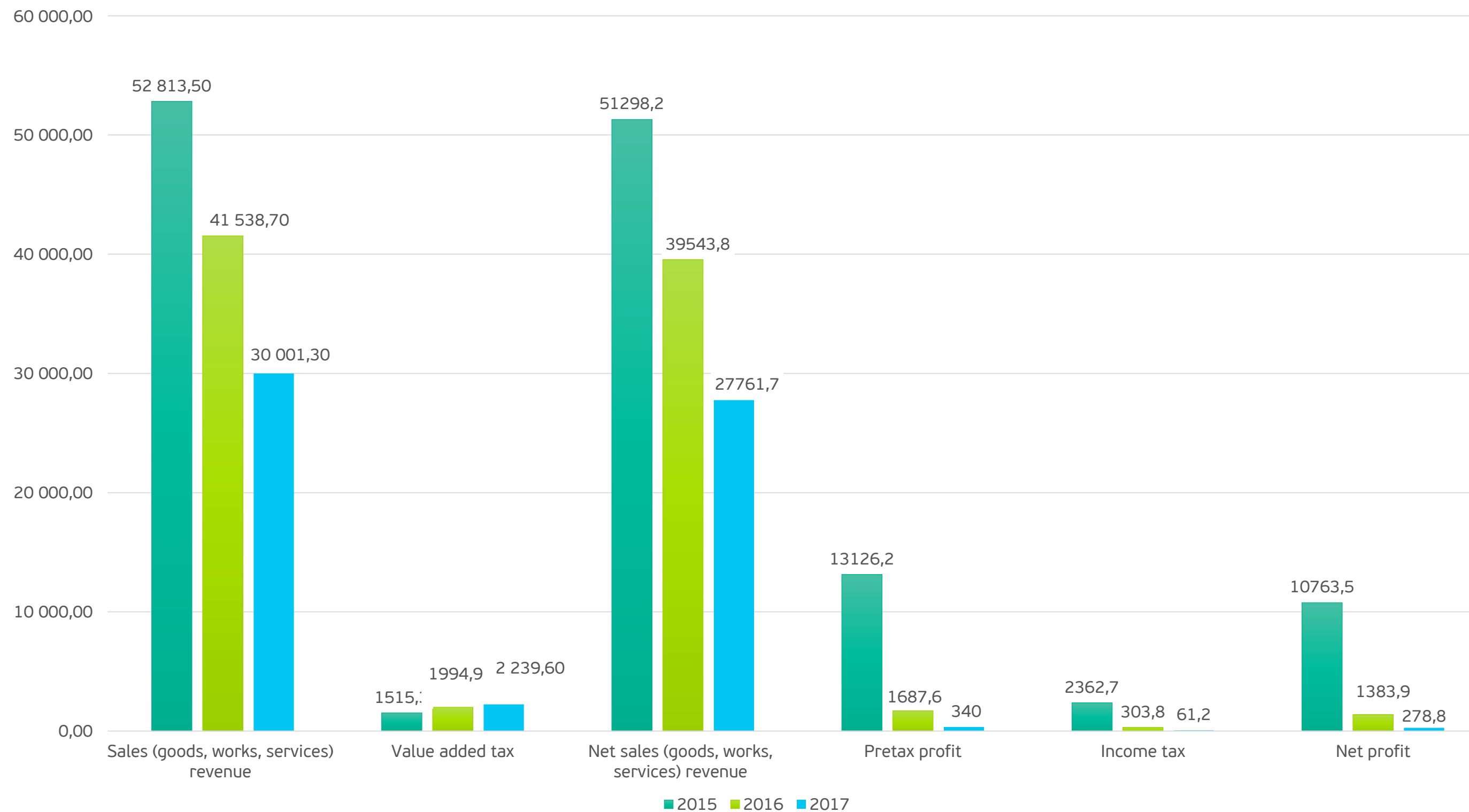
# Financial Statements





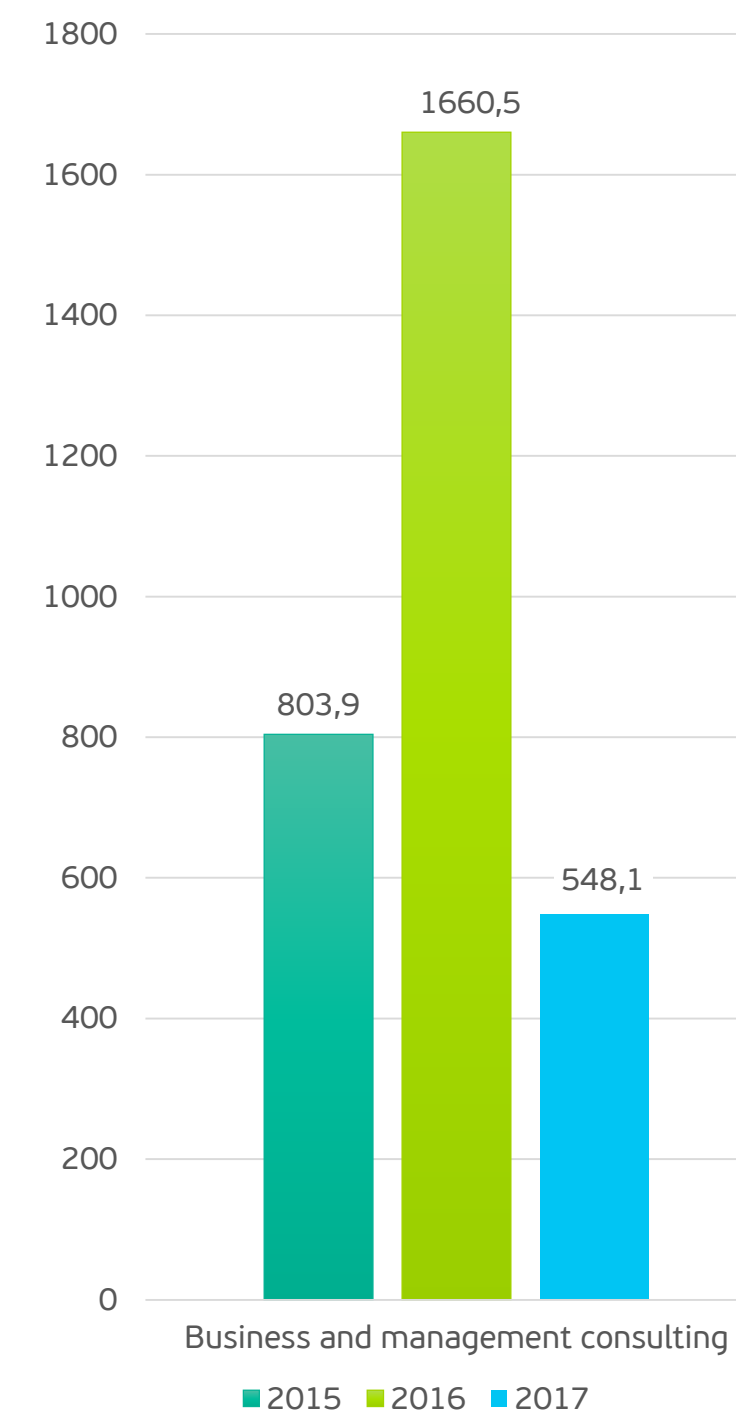
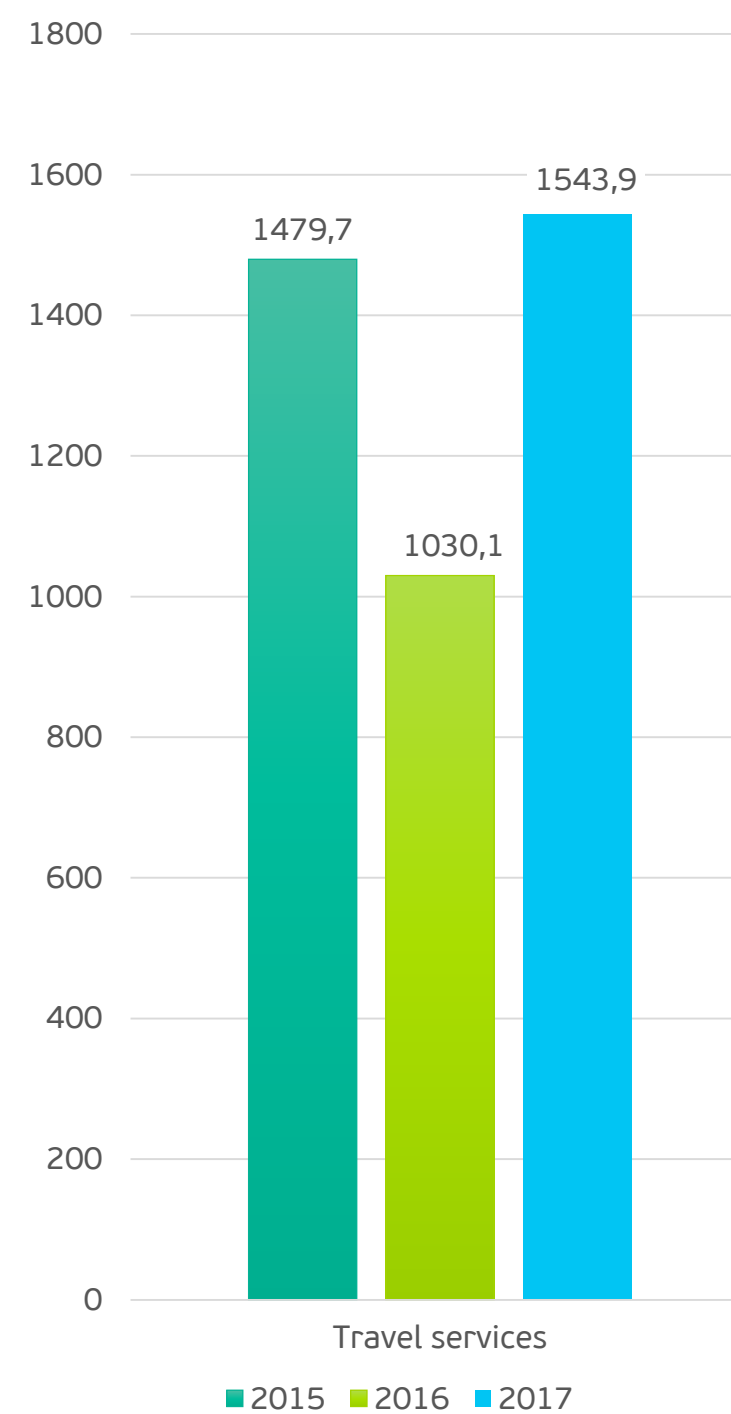
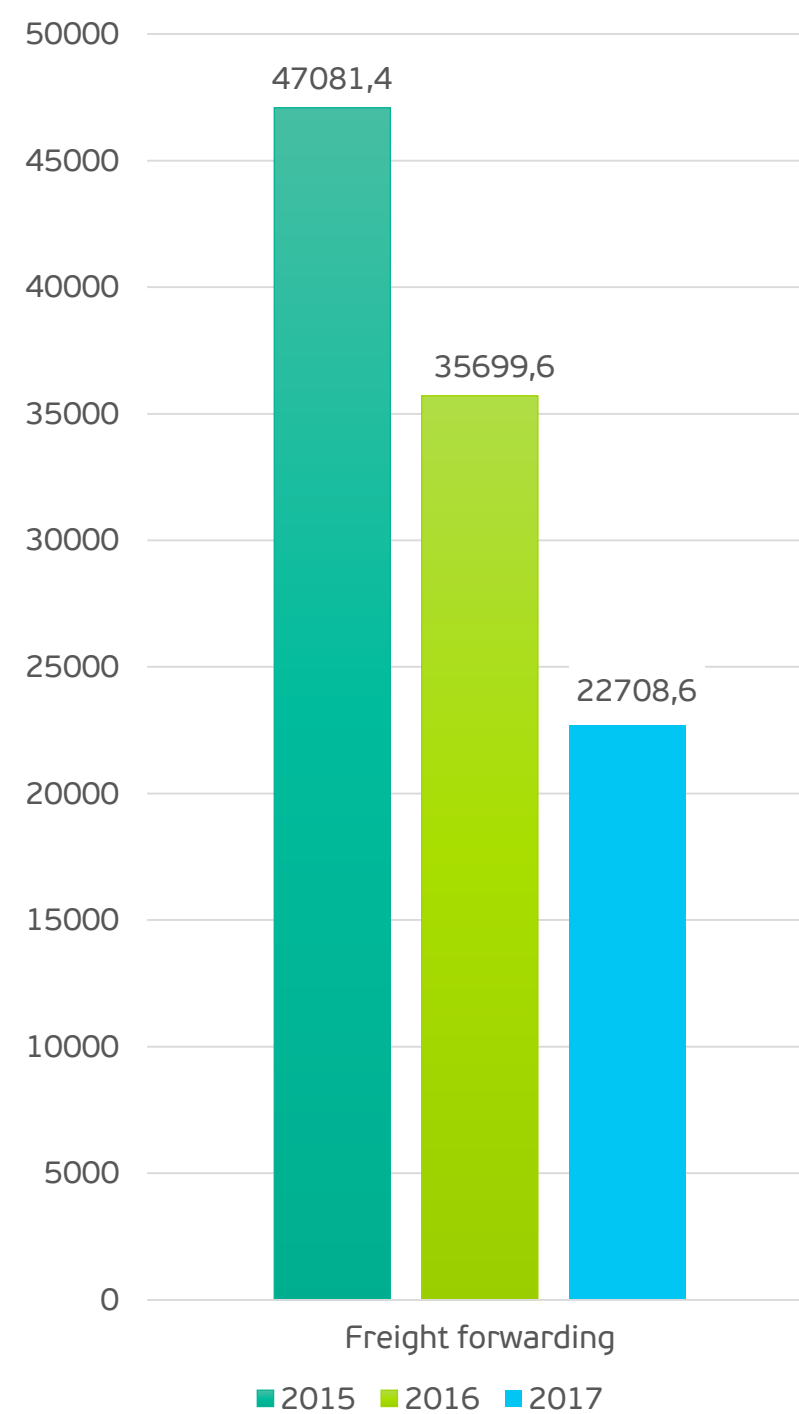
Despite the increasing challenges of the external environment in 2017 PLASKE JSC still does its business. These challenges relate to external and internal market factors and the geopolitical situation in Ukraine. Compared to 2015-2016, in 2017 we received less profit, but we are gradually strengthening several strategically important areas of business. In 2017, we increased the revenue share of the Travel department. Financial results for 2015-2017 are presented in Pictures 04-07.

Pic. 04. Financial statements for 2015-2017, UAH thousand



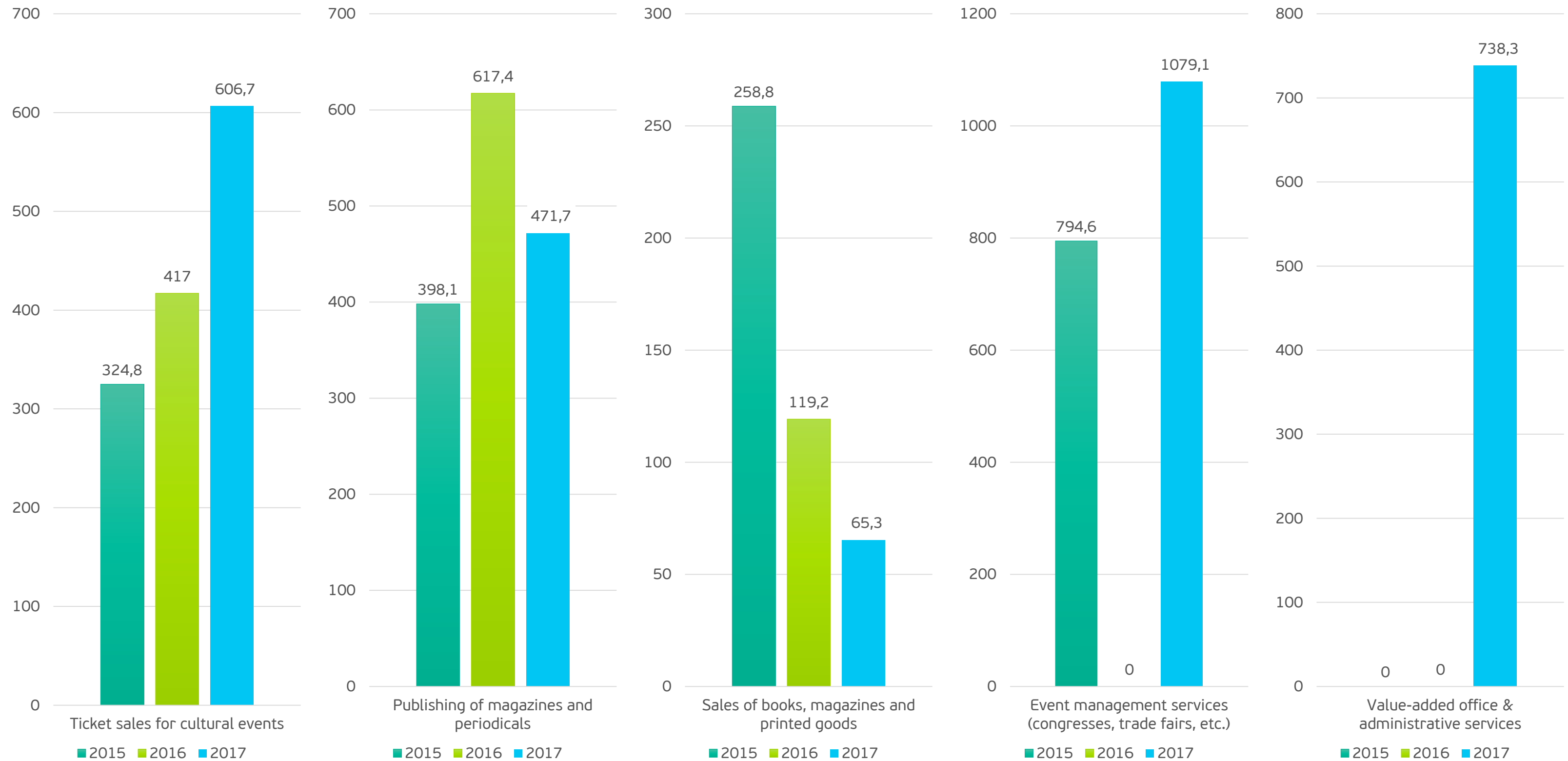


Pic. 05 (part 1). Sales of goods, works, services (excluding VAT), 2015-2017, UAH thousand

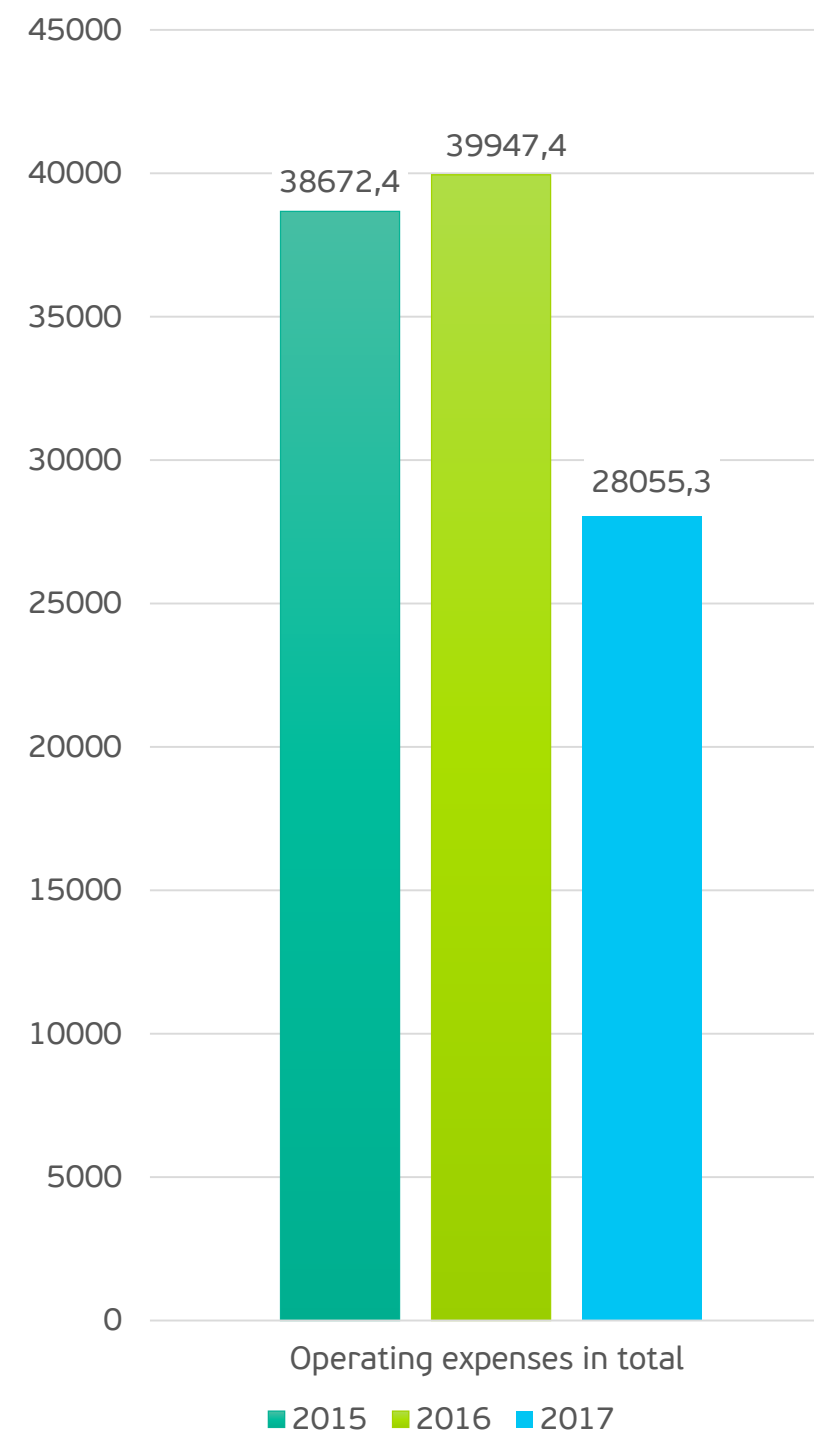




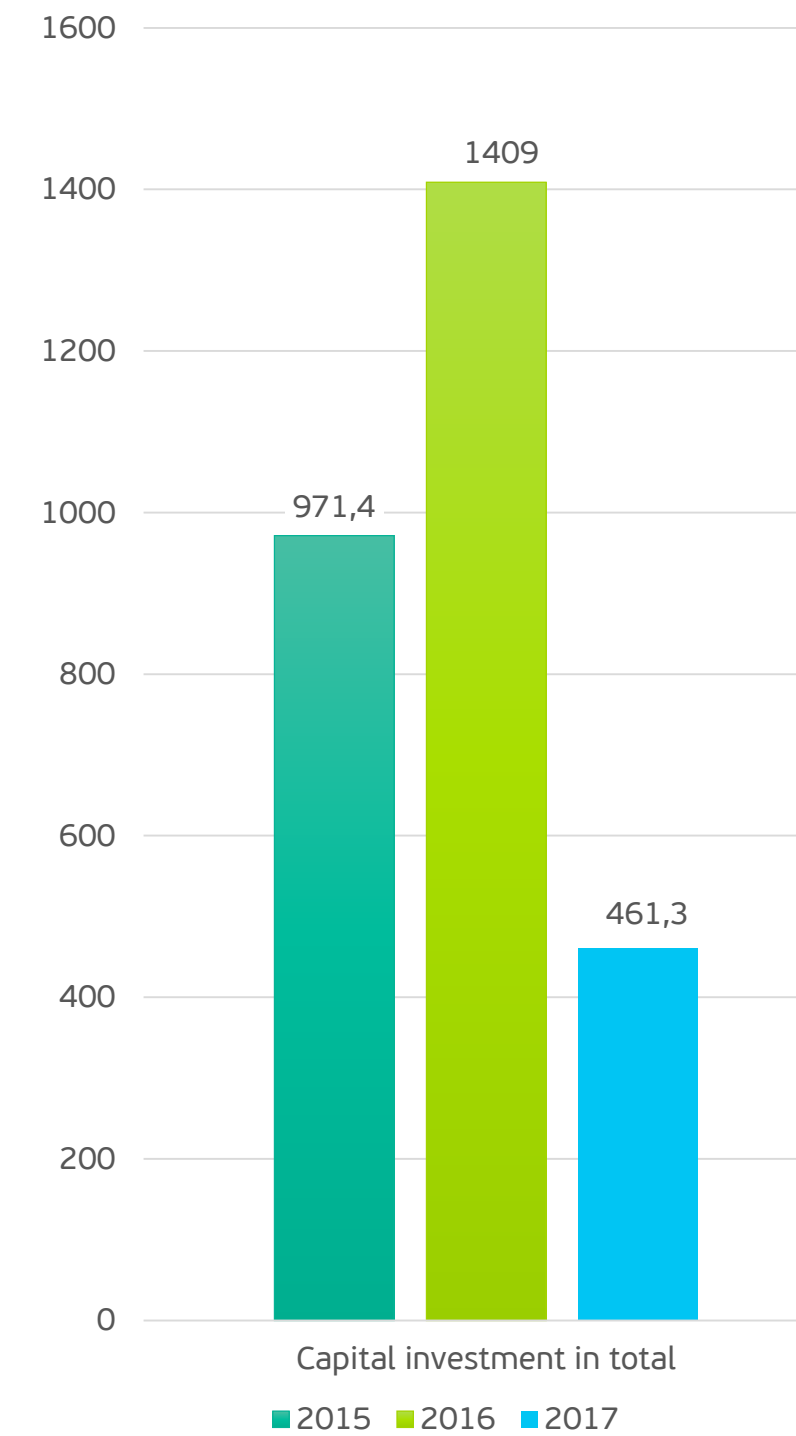
Pic. 05 (part 2). Sales of goods, works, services (excluding VAT), 2015-2017, UAH thousand



Pic. 06. Operating expenses, 2015-2017, UAH thousand



Pic. 07. Capital investment, 2015-2017, UAH thousand





# Human Rights

## 5 GENDER EQUALITY



We recognize that every member of society has equal economic, social, cultural rights. We build our relationships with Stakeholders on this particular basis. The first three principles of the UN Global Compact concerning the human rights were originally laid down in the Organization's Policy and the Rules of the Management System. Support and respect for the protection of human rights, freedom of association and the right to conclude collective agreements, together with the prevention of human rights violations also form the basis of our management policy and entrepreneurial culture in PLASKE JSC.

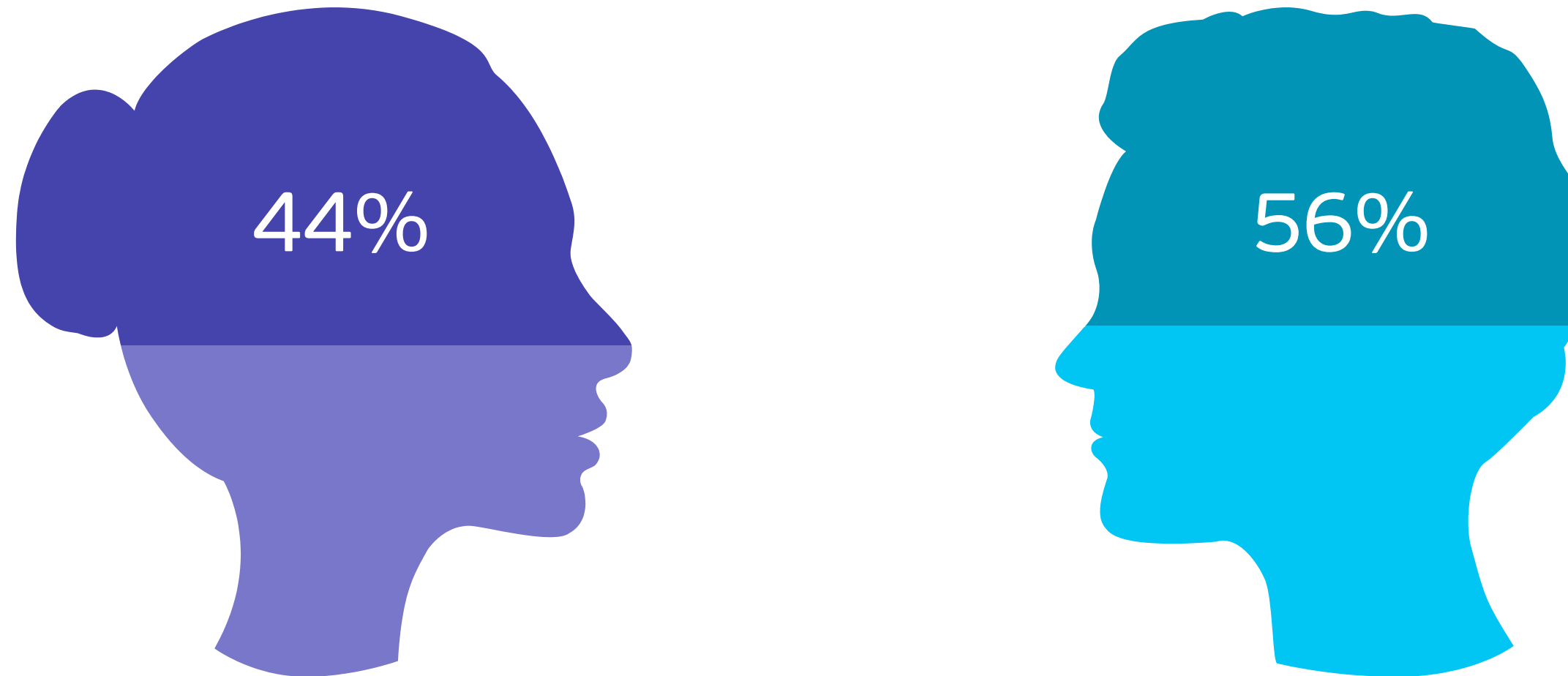






Non-discrimination and violation of human rights mean equal career opportunities for our Personnel. The data collected in 2017 compared with 2015-2016 demonstrate the implementation of the SDG 5 on the gender equality balance of workers in decision-making positions, ensuring equal opportunities for men and women and equal opportunities for leadership (Pic. 08).

Pic. 08. Gender balance within the executive positions in the end of 2017, %.

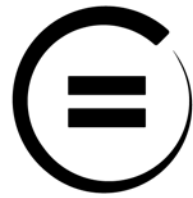


Pic. 09. In total, by the end of 2017 more than 60% of the total number of our employees are women.

58%

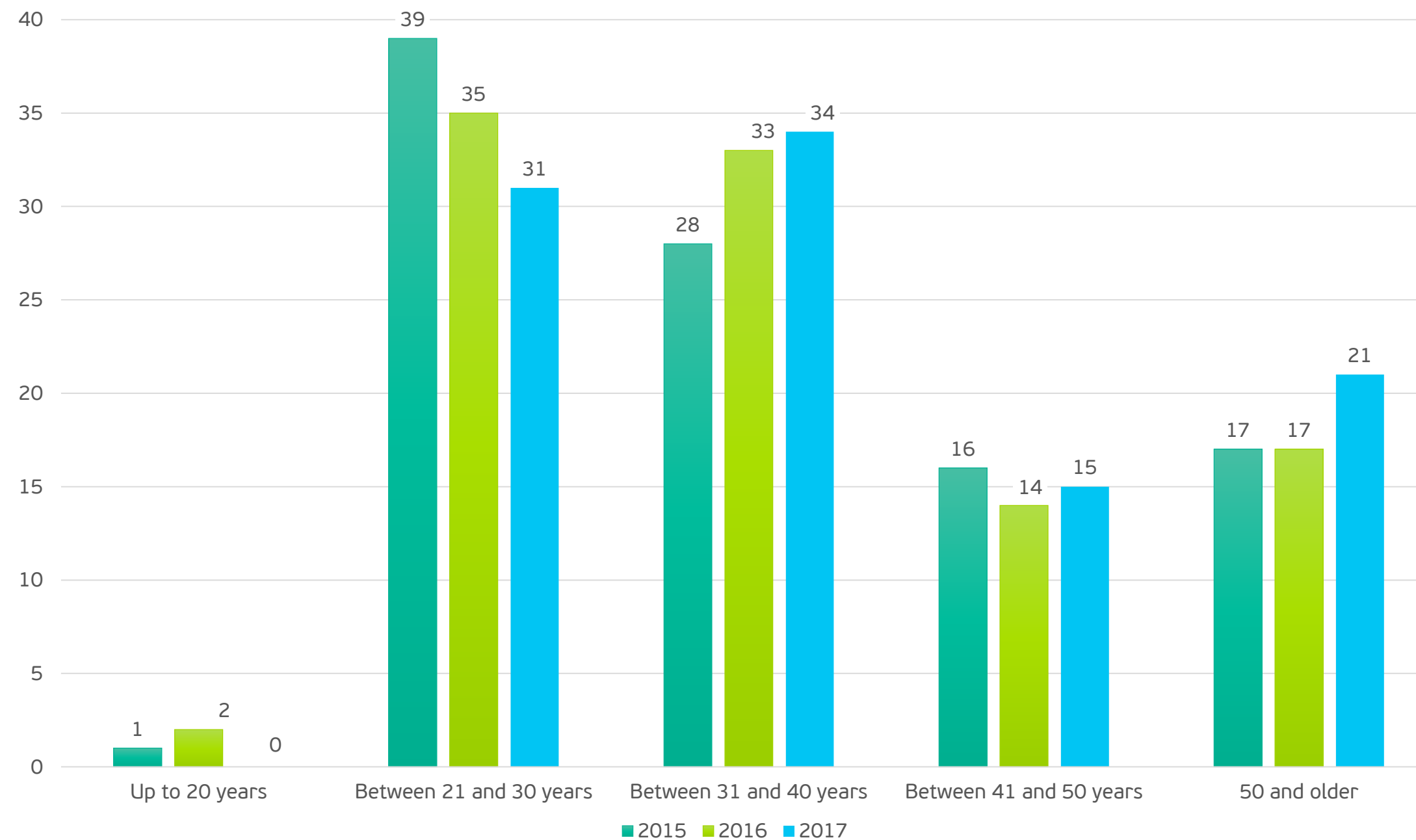


64%



We value ethics, competence and performance regardless of age. The age balance is quite stable, the major shares of employees vary from people aged from 21 to 30 years and from 31 to 40 years. Most our employees were hired right after graduation, they actually grew up together with the Organization.

Pic. 10. Age structure of employees, 2015-2017, people



# Labour Relations

**1 NO POVERTY**



**4 QUALITY EDUCATION**



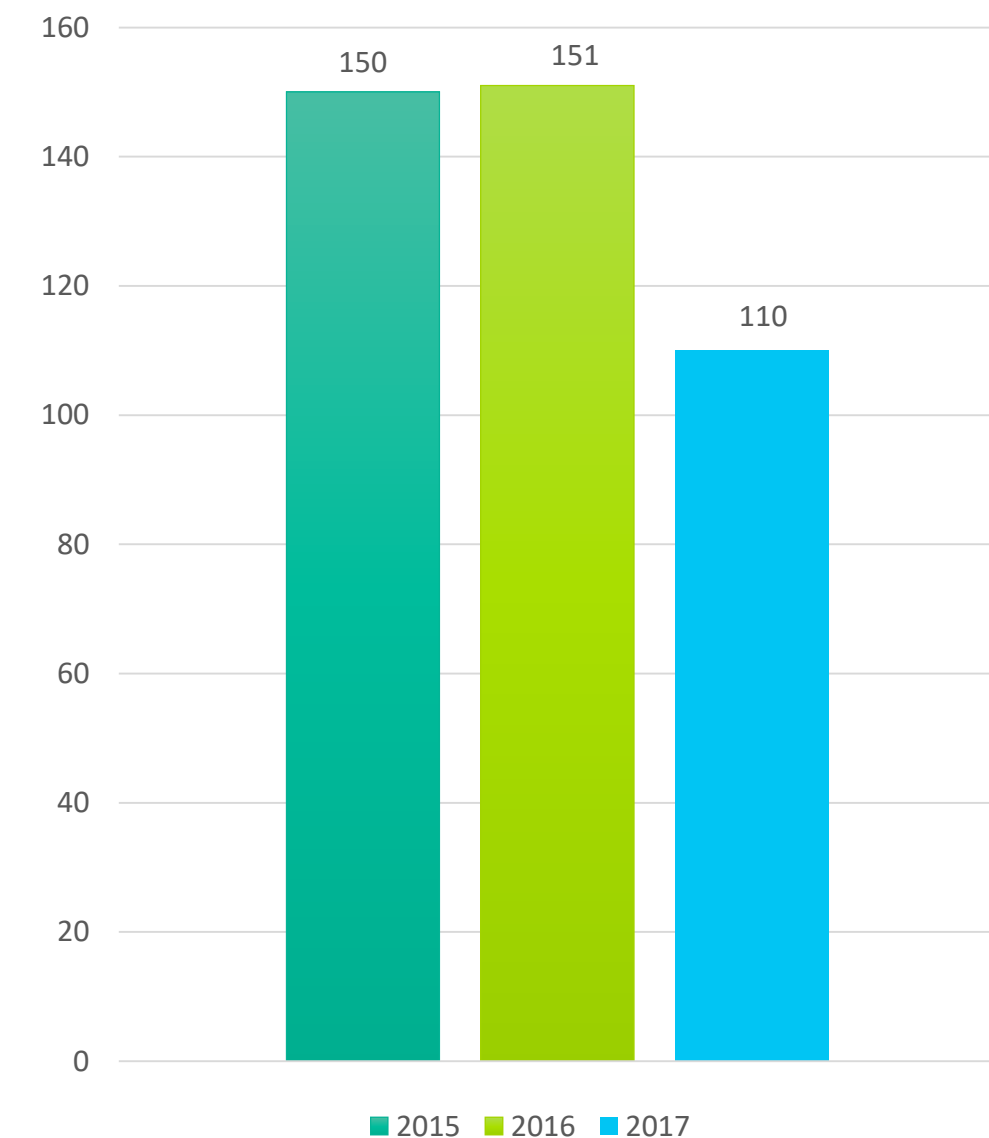
**8 DECENT WORK AND ECONOMIC GROWTH**



We want each and every employee to be competent, ethical and productive, having advanced tools and instruments for efficient management and operational data processing, and creativity. To this end, we constantly improve and automate the production processes, the means of communication that regulate the rules for effective interaction at work, understanding of his or her role in the team and the creation of a valuable end product that meets the requirements of the Organization's standards. We put vocational training first and provide internal and external training and team-building activities.

The improvement of production and process automation resulted in the general decrease in the number of employees at the end of 2017 (Pic. 11). Production process automation allows more efficient use of human resources while providing an opportunity for personnel to show their talents and abilities. Human resource management in the Organization is regulated by the Ukrainian legislation and labor relations, Global Compact Principles and SDGs, which determine the relevant policy

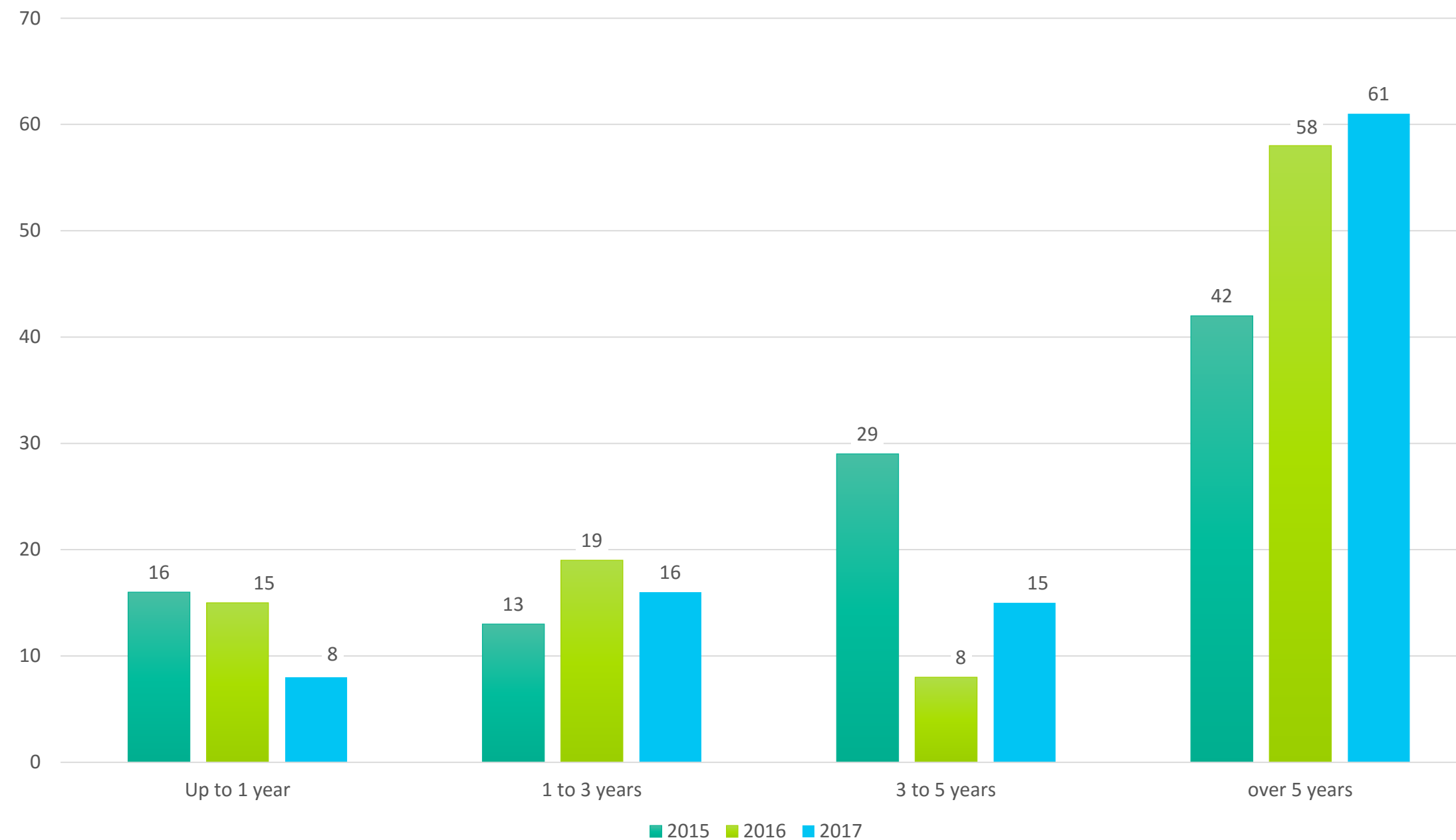
Pic 11. Total number of employees by the end of the year, 2015-2017, people.





The data for 2017 show that the number of staff with less than 1-year experience has significantly decreased. Those people work for over 1 year now (Pic. 12).

Pic. 12. Time record and seniority within the HR, 2015-2017, people





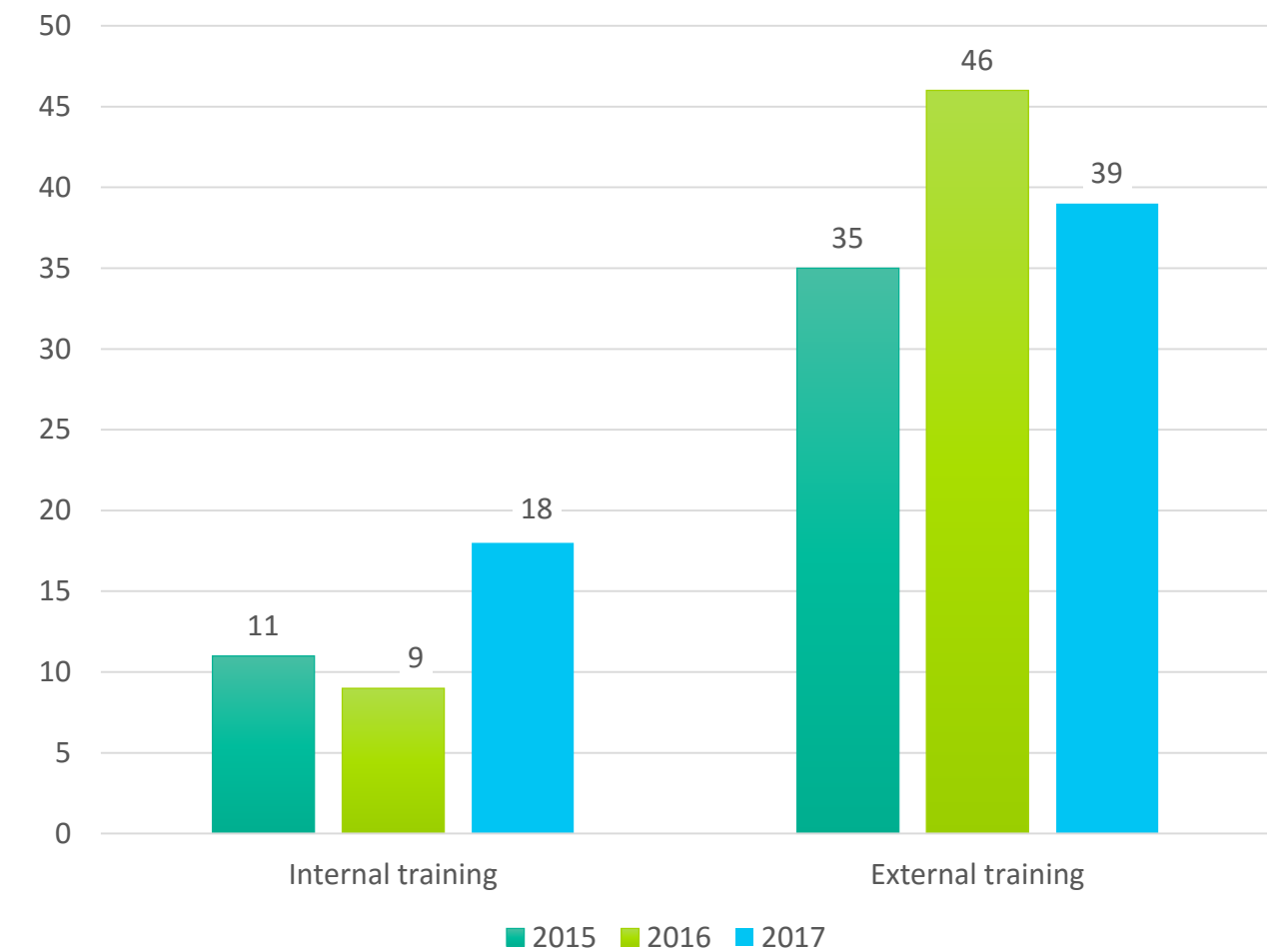


# Vocational Training



Personnel development is one of our key priorities. Highly competent Personnel, their ability to perform their daily tasks properly is our major goal. OMS is designed in such a way as to ensure that vocational training meets the requirements for production activities. The Organization has a number of programs approved at the national and international levels, according to which employees are trained.

In 2017, the internal PLASKE Academy witnessed an increase in the number of internal training events raising the level of specialized knowledge, developing managerial skills, improving personal qualities to effectively perform the tasks set by Organization. This growth ensured the decrease in the number of external activities (Pic. 13).

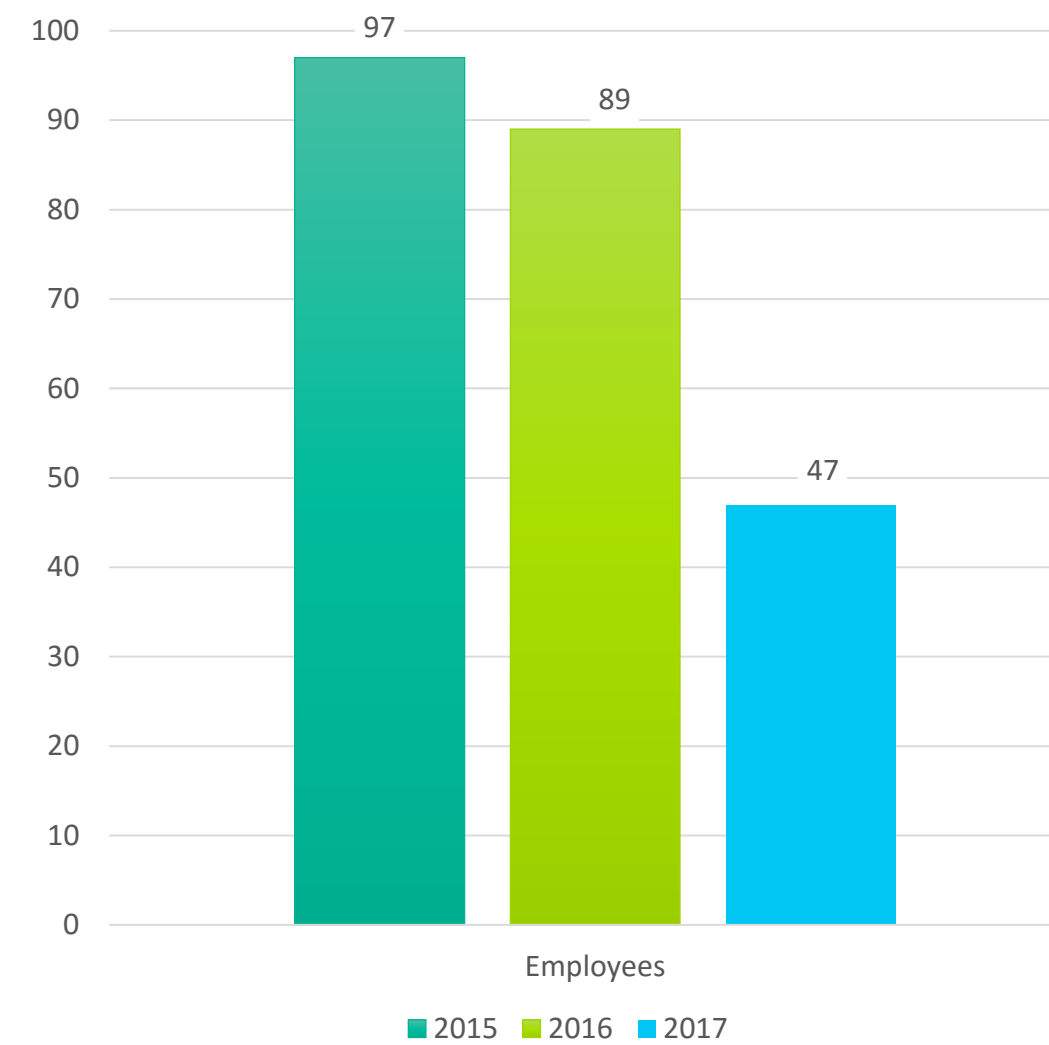


Pic 13. Vocational training activities, 2015-2017, quantity



Against the general decrease in the number of employees in 2017, the number of employees undertaking Specialized Training and vocational training in 2017 decreased by 47% compared to 2016 (Pic. 14).

Picture 14. Number of Personnel trained, 2015-2017, people



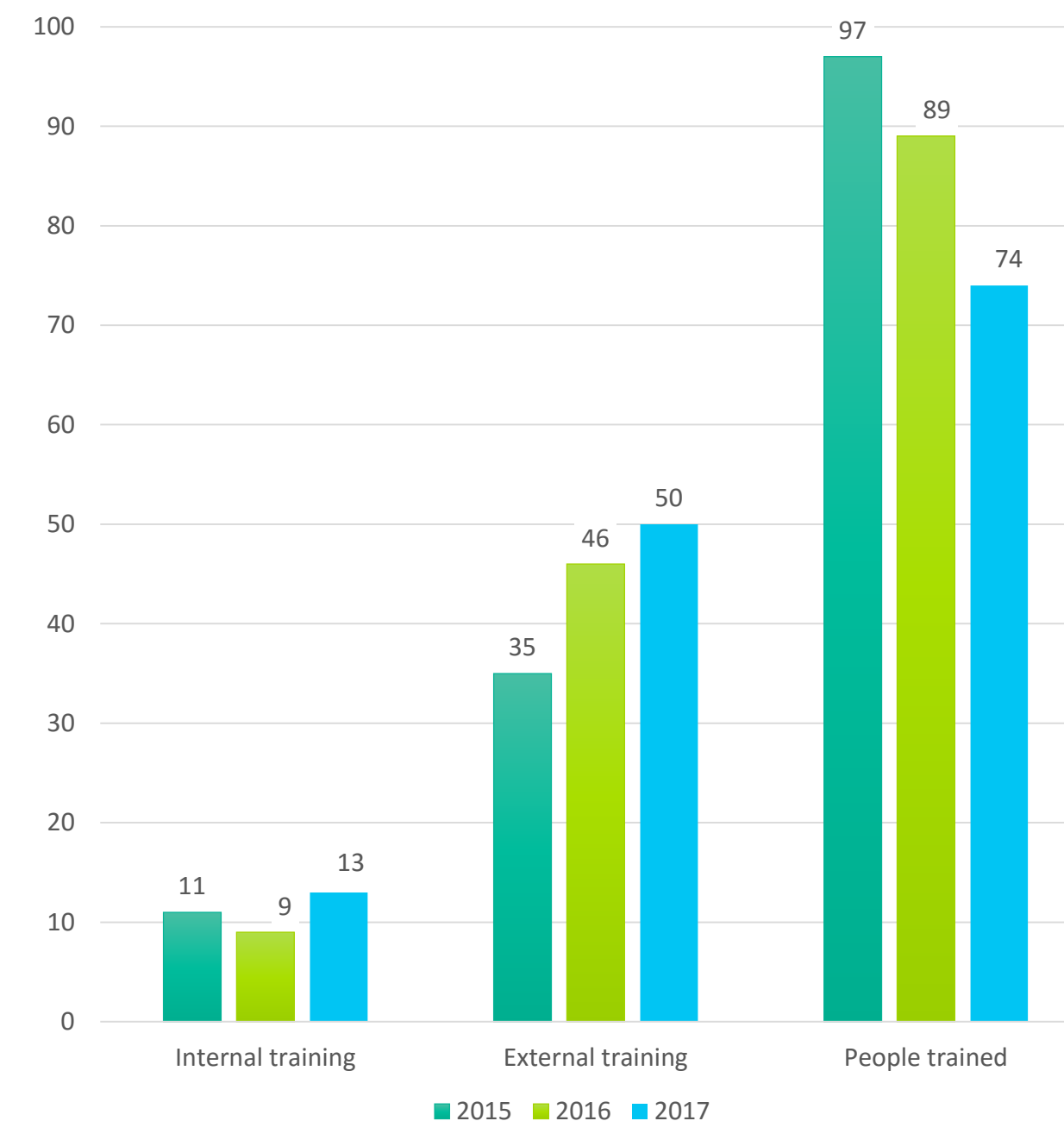


Vocational training for our Personnel is planned for the implementation of strategic planning tasks, one of which is to reduce the risks of lack of professional competencies.

For this purpose, special attention is paid to the process of continuous professional development. In 2017, we continued to develop this trend: with the goal of ensuring legal security, 3 employees took part in 5 events on legal issues; to ensure the process of document management 1 employee was trained in Archive-keeping Course, 16 people took part in 7 training activities to ensure safety and security (medical, fire, information) and labor protection; to improve communication skills, 14 people undertook two training courses (Development of professional skills in communicating by phone, Conflict management: prevention and methods of effective conflict resolution, settlement of claims); to improve management skills, 15 people took part in 2 seminars (Fundamental concepts of the EFQM Business Improvement Model and their interpretation for PLASKE JSC, Internal Audits in compliance with ISO 9001: 2015); To support the processing of requests for internal training in PLASKE Academy, two specialists were trained according to the programs "Technology of Training" and "Trainer's Work."

The number of internal activities for vocational training in 2017 has increased by 44.5% compared to 2016. The quantitative indicators of external activities have decreased as the number of internal ones increased (Pic. 15).

Pic. 15. Vocational training and professional development, 2015-2017, number of activities, people.





During 2017, the PLASKE Academy continued its School of Leaders initiative. As a result of this training, department heads received knowledge and confirmed them in practice, having passed the procedure for confirming the availability and assessment of knowledge. In November 2017, during the General Staff Meeting, 12 heads were awarded for successfully completed course at the School of Leaders, consisting of 9 modules.

The School of Leaders program is aimed at training managers as executives, linking all parts of management, a complex process of communication, taking responsibility, self-organization and cooperation, initiative and stress-resistance, multitasking, application of special management tools, and, of course, resilience to the situation of uncertainty in risk management.

Photo gallery: Graduates of the PLASKE JSC School of Leaders, 2017

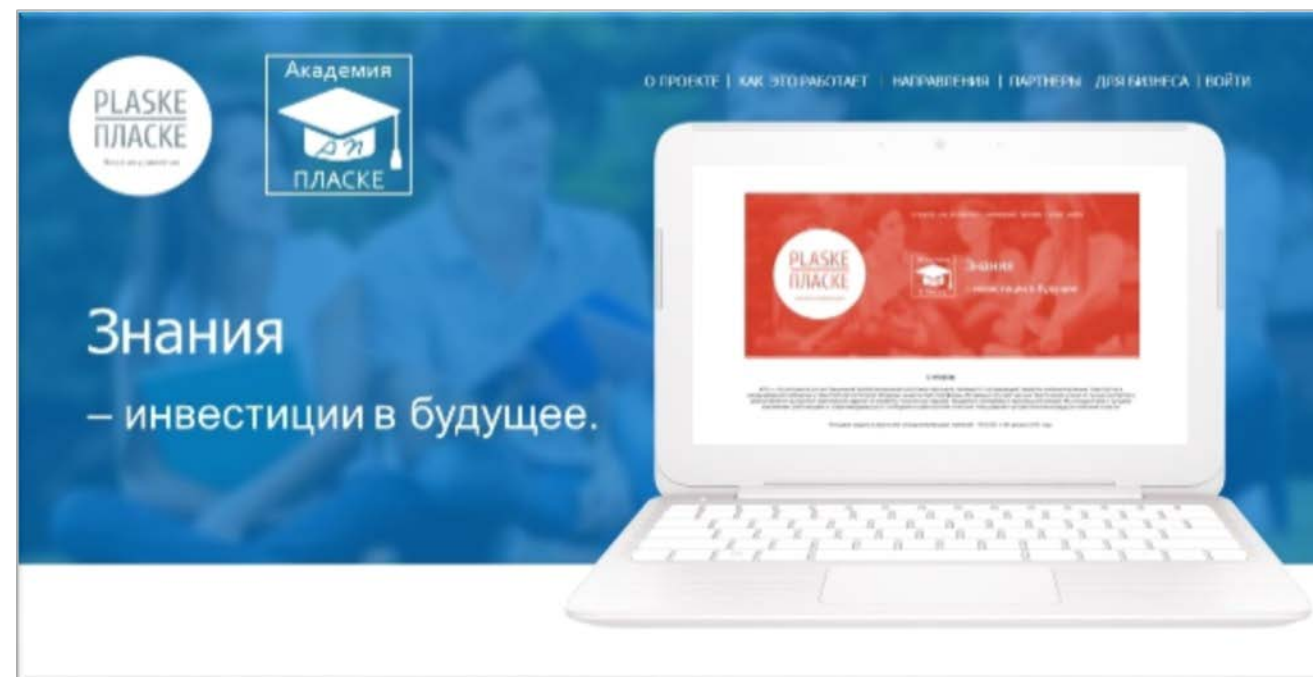




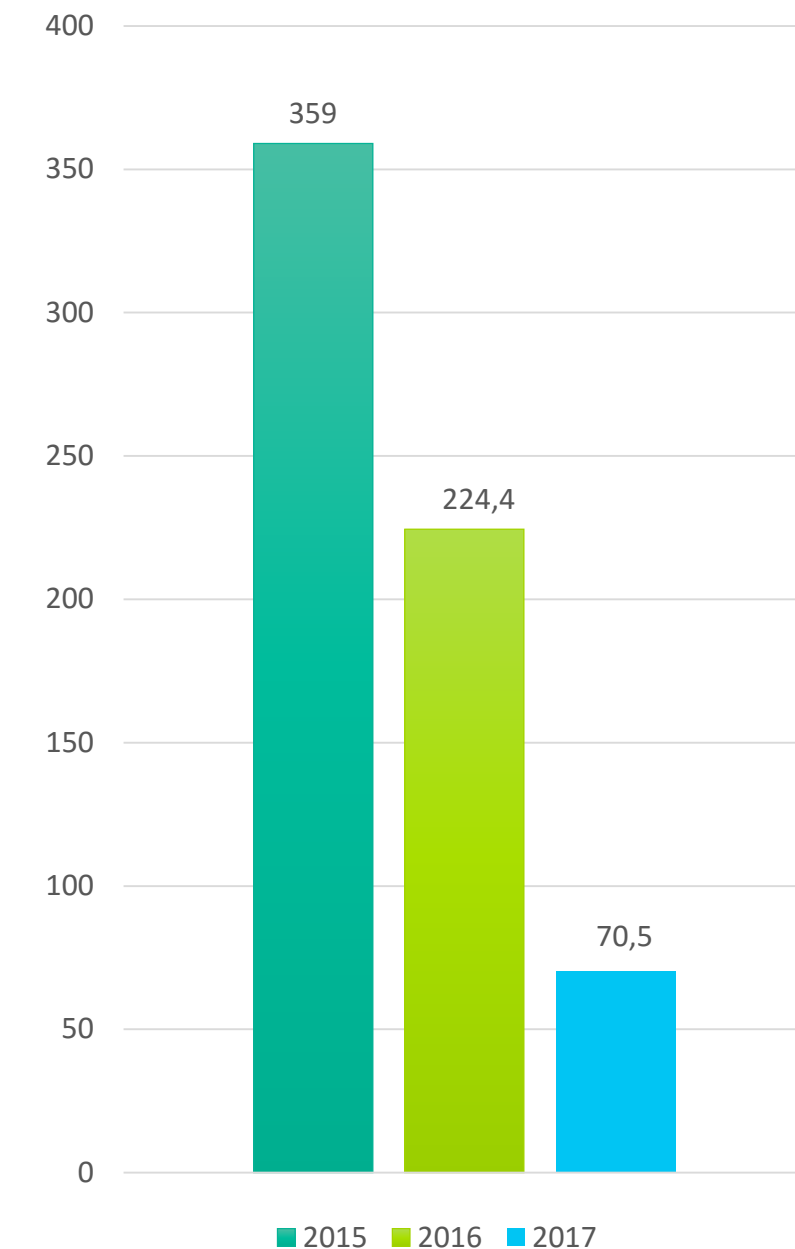
PLASKE JSC constantly explores the external environment for possible application of modern technology tools for improving the OMS processes. In 2017, we launched a cooperation process with a partner-provider of distance learning services. We launched EKSIS, Electronic Knowledge Sharing Information System allowing our employees to obtain distance learning (Pic. 16).

We have developed and launched a "Management System" pilot course for the personnel. Such a system allows you to conveniently, quickly and efficiently get knowledge and be tested elsewhere. All you need is just a computer and an access to Internet. The course also provided us with the feedback for further improvement of the system. In 2018, we planned the development and launch of new training courses for our personnel.

Pic. 16. The landing page of the EKSIS, Electronic Knowledge Sharing Information System.



Pic. 17. Investments in vocational training for our personnel, 2015-2017, th. UAH



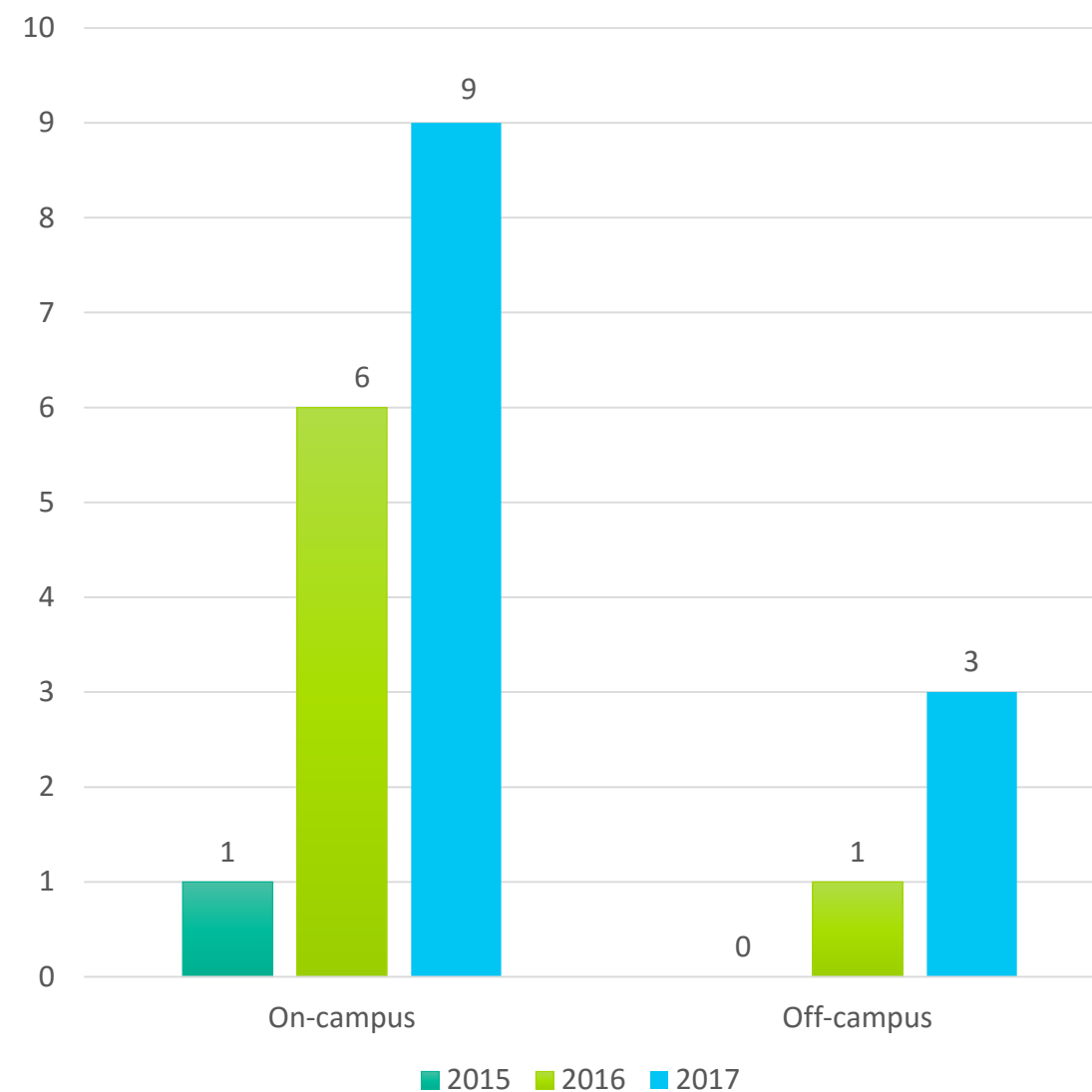
# Supporting young personnel



PLASKE JSC pays special attention to development and improvement of knowledge and skills. Picture 18 shows the number of employees who have completed independent on-the-job training. In 2017, 3 employees studied in universities (part-time) while working, 9 full-time students in 2017 combined work and study. Almost all full-time employees (working in shifts) received the free-attendance right at their universities.

Taking into account employees' desire to improve their skills on their own, we meet their needs. The labor legislative framework gives them the opportunity to work on individual schedules.

Picture 18. Number of students who combined work and lectures, 2015-2017, people.







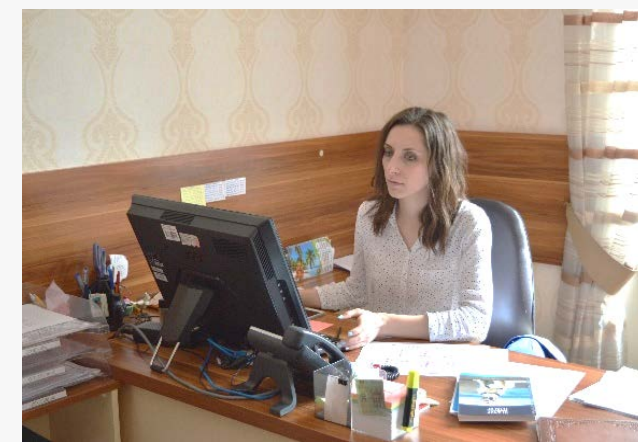
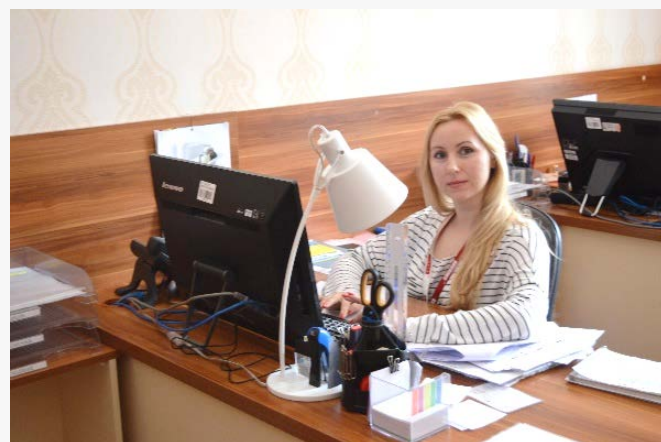
# Comfortable and safe working conditions

“

We have elaborated and successfully introduced the Organization's management system in the field of safety to provide comfortable and safe working conditions for our employees. Welfare and safety, hygiene and prevention of accidents is ensured in accordance with international standards OHSAS 18001, SA 8000. In 2017, we recorded not a single case of professional injuries or accidents. In 2017, we revised and updated the documentation related to the regulation of labor protection and fire safety regulations.

To date, we are introducing qualitative changes in the OMS, taking into account the ISO 45001 published in 2018 - we plan to improve the Organization's Occupational Safety Management System in 2018-2019 in compliance with new requirements and ISO recommendations.

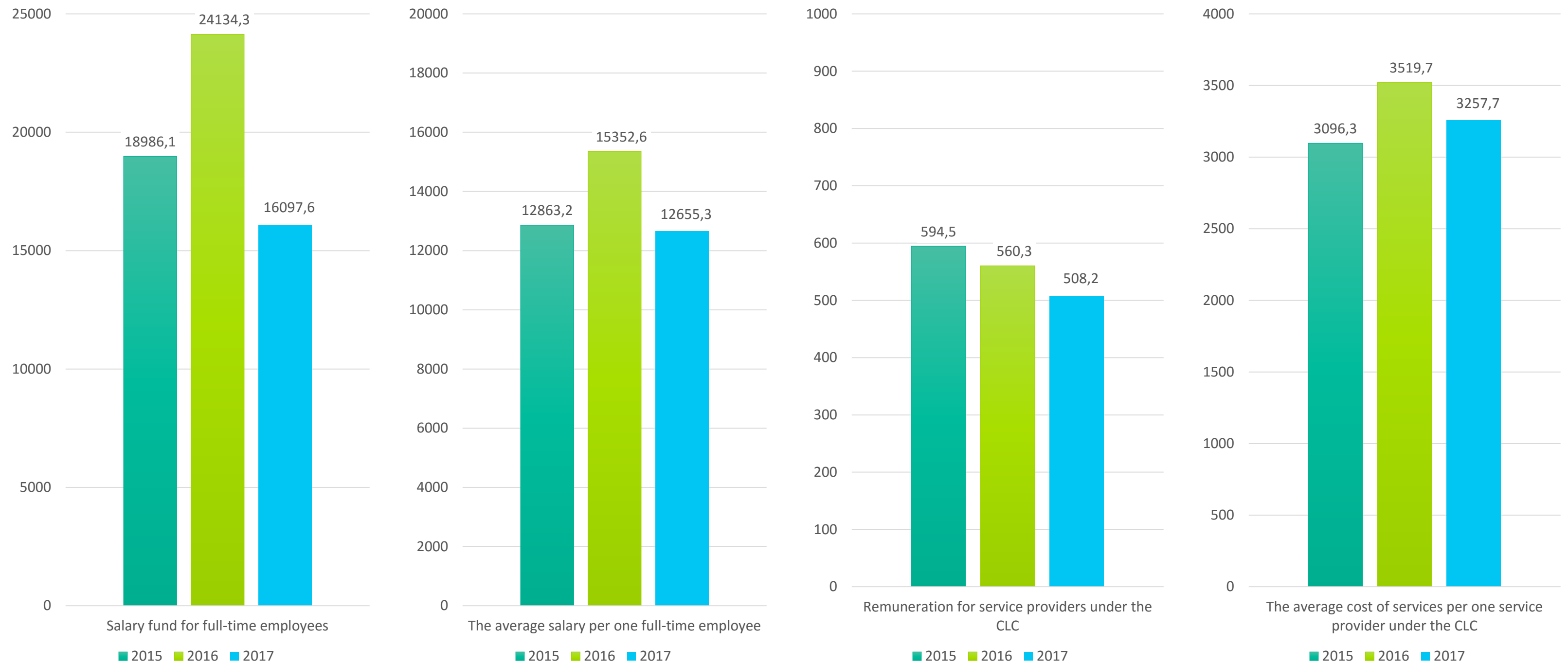
Photo gallery: Safe and comfortable working places for our employees



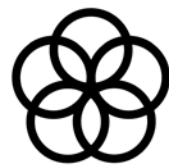


# Salaries and rewards

Picture 19. Salaries and rewards in 2017.







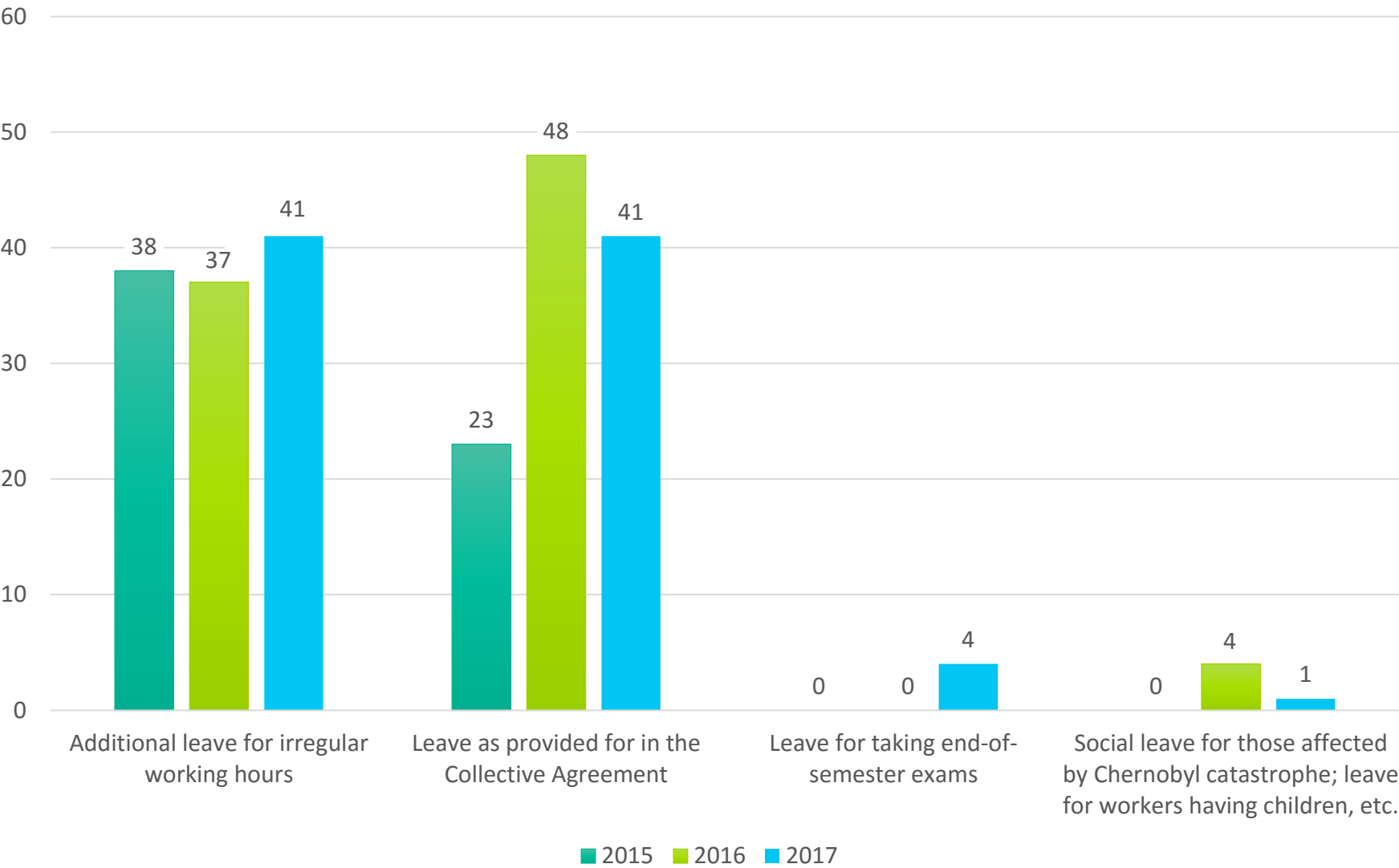
# Trade union

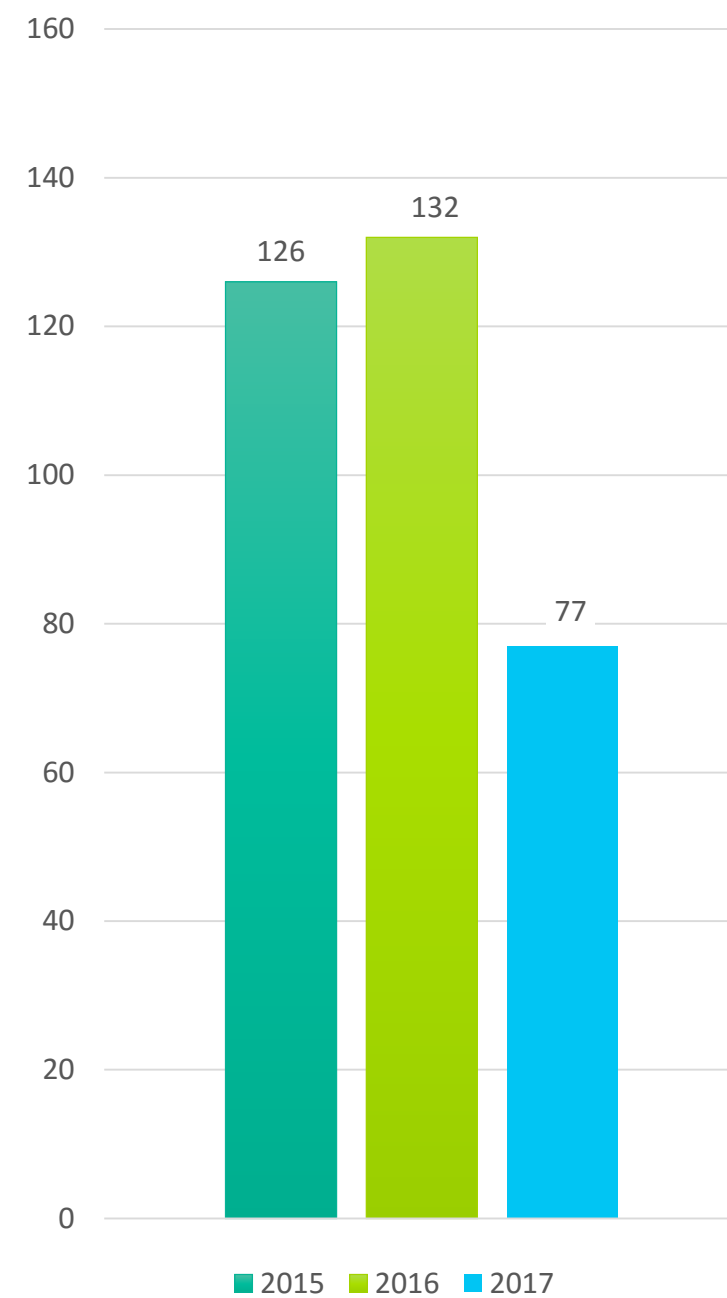
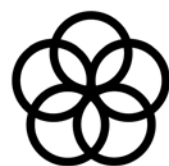


The PLASKE Trade Union plays an important role in the relations between the employer and its employees. The Trade Union organization does not interfere the production processes. Trade Union Organization of PLASKE JSC and the Employer annually conclude a Collective Agreement, which sets forward the obligations of the Organization as an employer and the trade union as employees. This Agreement regulates socio-economic, industrial and labor relations in the Organization and guarantees the creation of favorable working conditions, recreation, sports and other aspects of social security. Under the terms of the Collective Agreement, the Trade Union protects the rights of its members, monitors compliance with labor legislation and the fulfillment of the terms of the Collective Agreement.

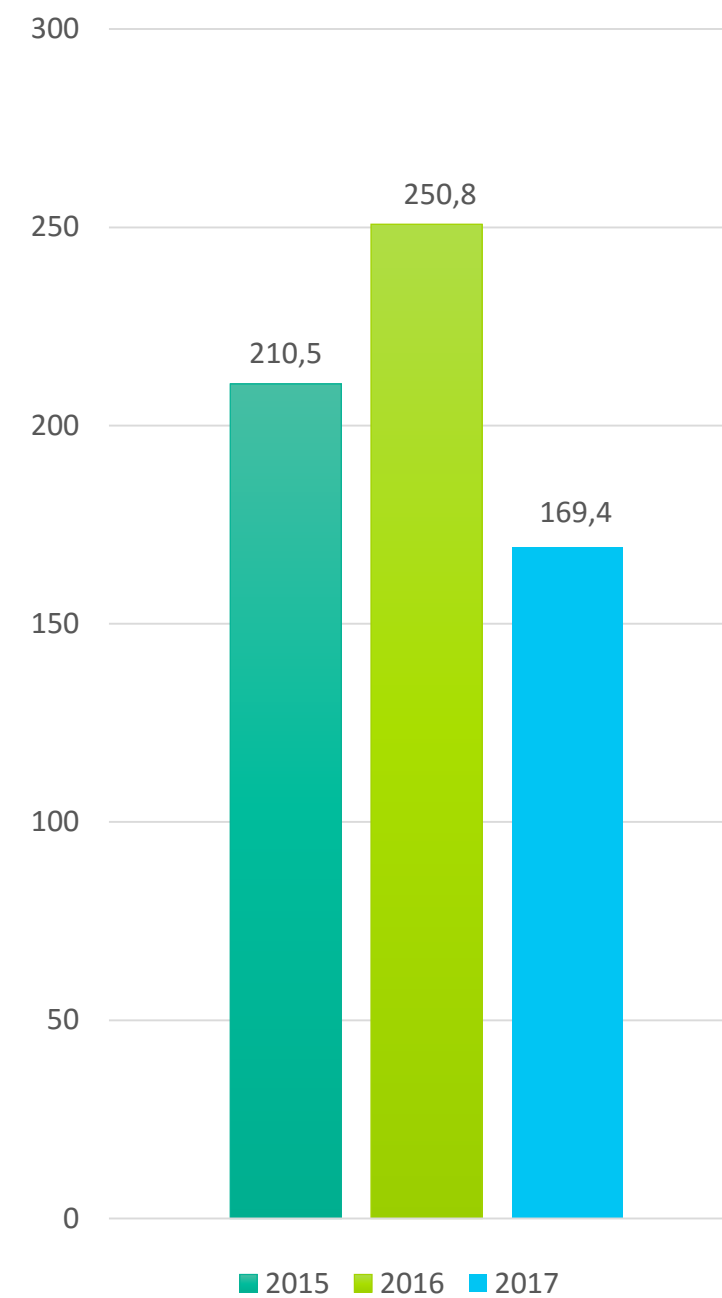
As regards the labor relations PLASKE JSC is guided by the current Code of Labor Laws of Ukraine, the Conventions of the International Labor Organization and the United Nations, the Principles of the UN Global Compact, the provisions of ISO 26000, ISO 10018, Investors in People and SA 8000.

Pic. 20. Additional leaves taken by our employees, 2015-2017, days

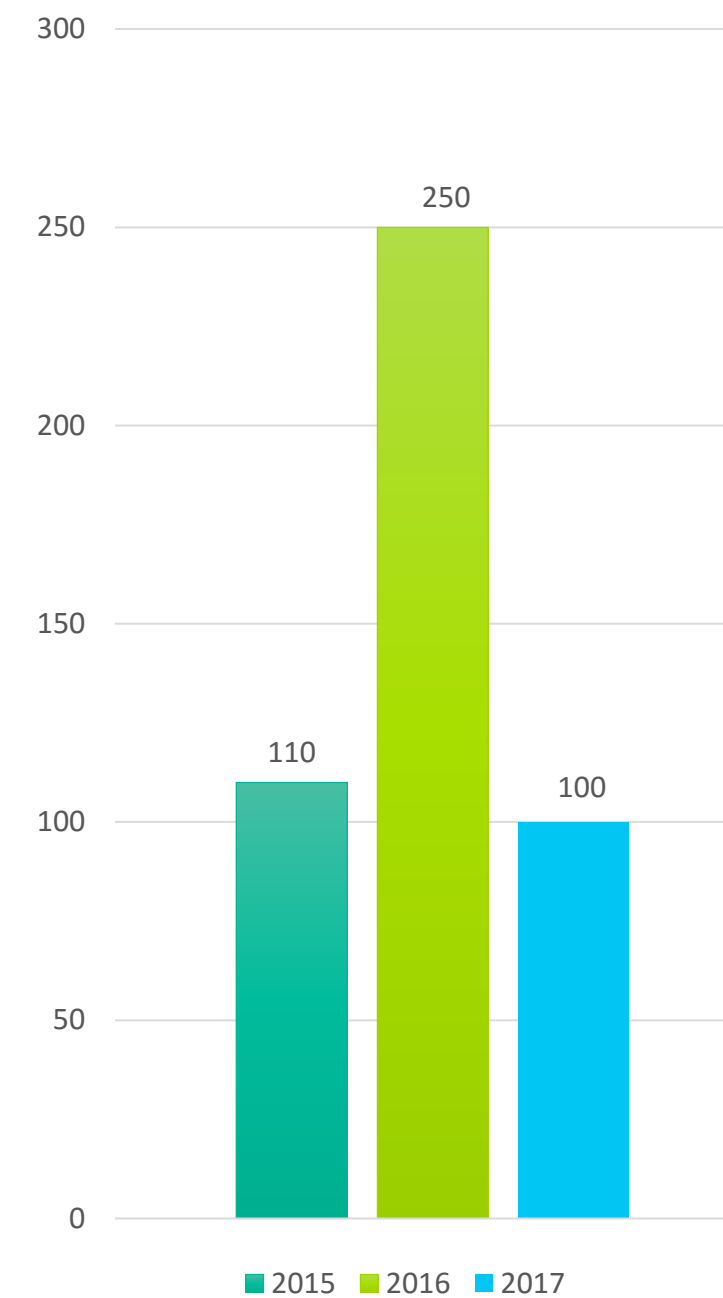




Pic. 21. Number of people who received financial assistance, 2015-2017, people



Pic. 22. Financial assistance provided to our employees, 2015-2017, UAH.



Pic. 23. The funds transferred by the Organization to the PLASKE Trade Union in 2015-2017, UAH.

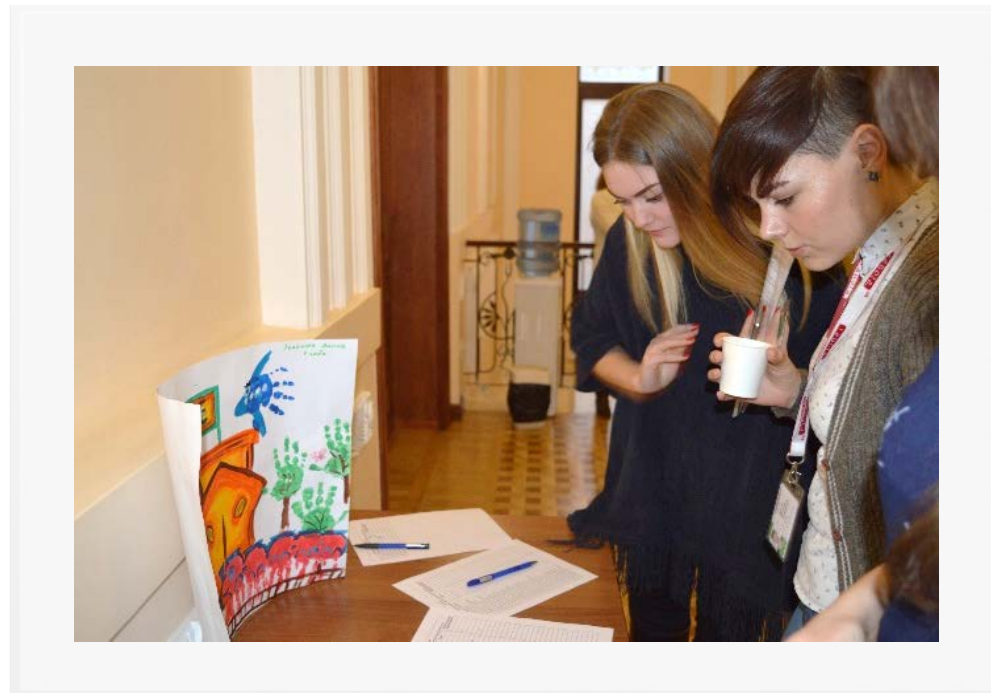


# Competition among childrens



In February 2017, at the initiative of our team, we held a competition among the children of our employees. They were supposed to draw the PLASKE JSC where their parents work. According to the results of the voting, the 3 winners of the contest were determined.

Photo gallery: Children's drawing contest "How do you imagine the PLASKE JSC"





Environment



People pollute the environment with harmful substances, which leads to climate change. It has been a global negative trend for many years. Therefore, maintenance of the environment is an important aspect of our responsibility to the society, which is clearly expressed in the principles and approaches reflected in the Policy of the Organization.

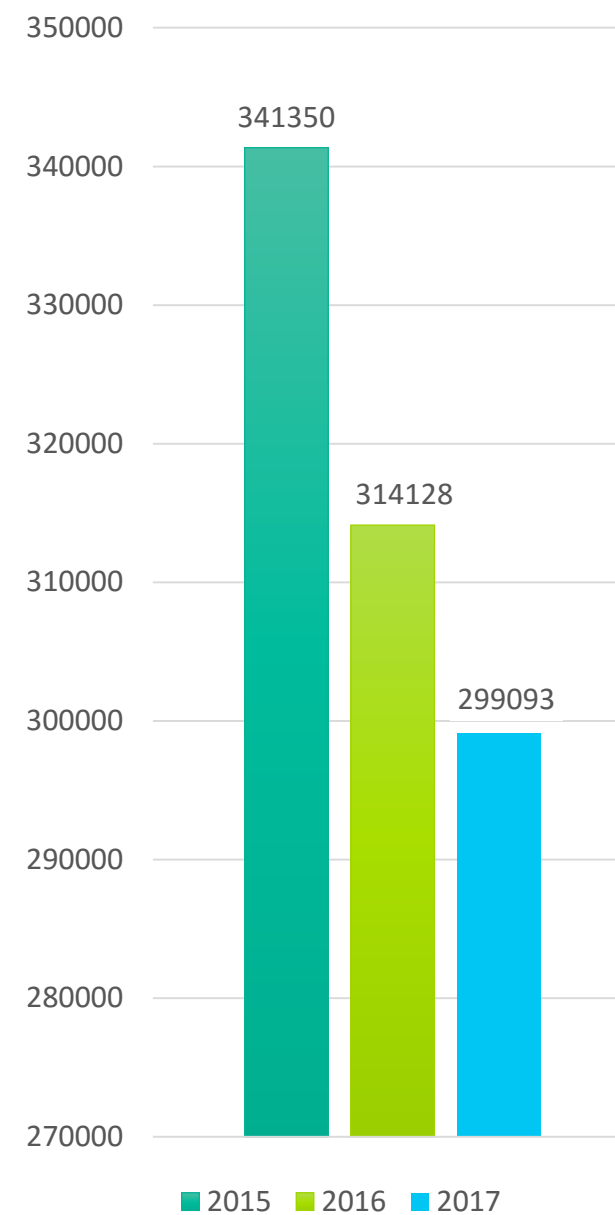
We are not dealing with harmful production of finished products and do not cause significant harm to the environment, for the implementation of our environmental policy, we identify threats and risks that may cause environmental damage in the supply chain. Environmental risk management is part of the functioning of the Organization's operational life safety management system is built on the principle of balance between minimizing environmental impact and ensuring production processes, taking into account the requirements of current national and international environmental legislation, recommendations and requirements of international initiatives and standards, including the Constitution of Ukraine, the principles of the United Nations Global Compact, SDGs, ISO 14001. For tracking our environmental influence, we use the graphics in the form of feedback statistics. The lower our negative impact on the environment is, the more successful we are in implementation of SDG 12 (Pictures 24-27).

PLASKE JSC provides freight forwarding services and is competent in the dangerous goods transport. We assume responsibility to reduce the impact of threats on the environment managing the supply chain security risks (ISO 28000) by selecting reliable transport service providers in accordance with the requirements of regulatory documents. In 2017, we registered zero environmental accidents during the dangerous goods transport.

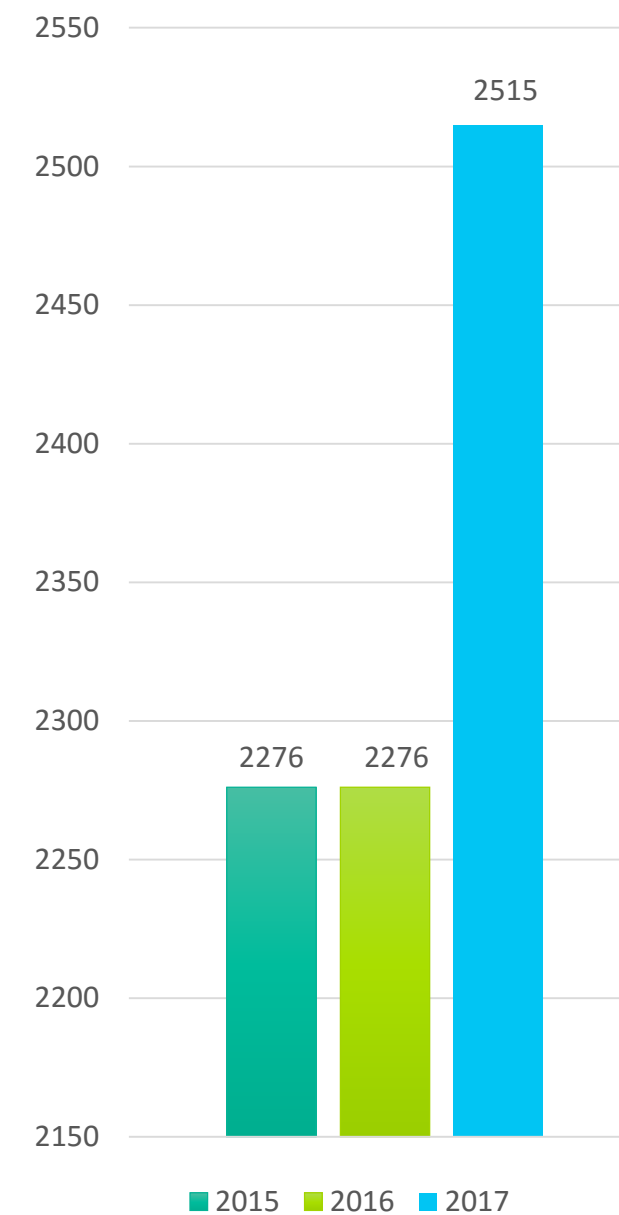
The amount of consumed resources depends on the season (heating, air conditioning), the number of staff, course attendees, clients and partners. In 2017, the amount of energy and water consumed has decreased in comparison with 2016.



### Use of electricity in our office premises, 2015-2017:

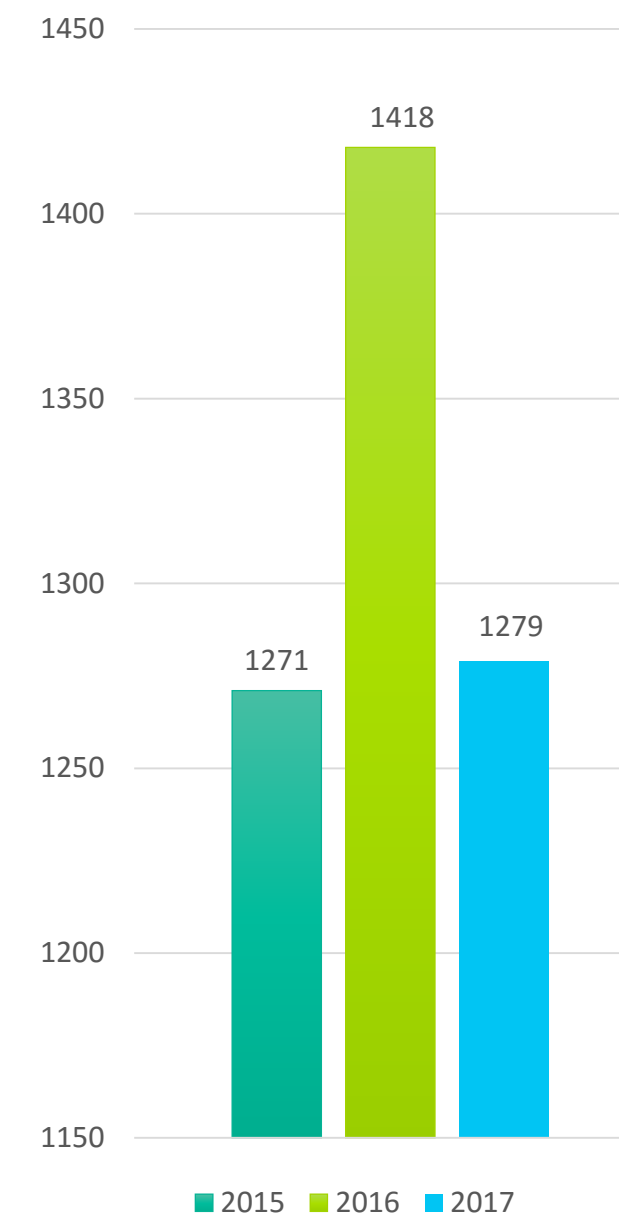


Pic. 24. Electricity consumption, 2015-2017, kW/h

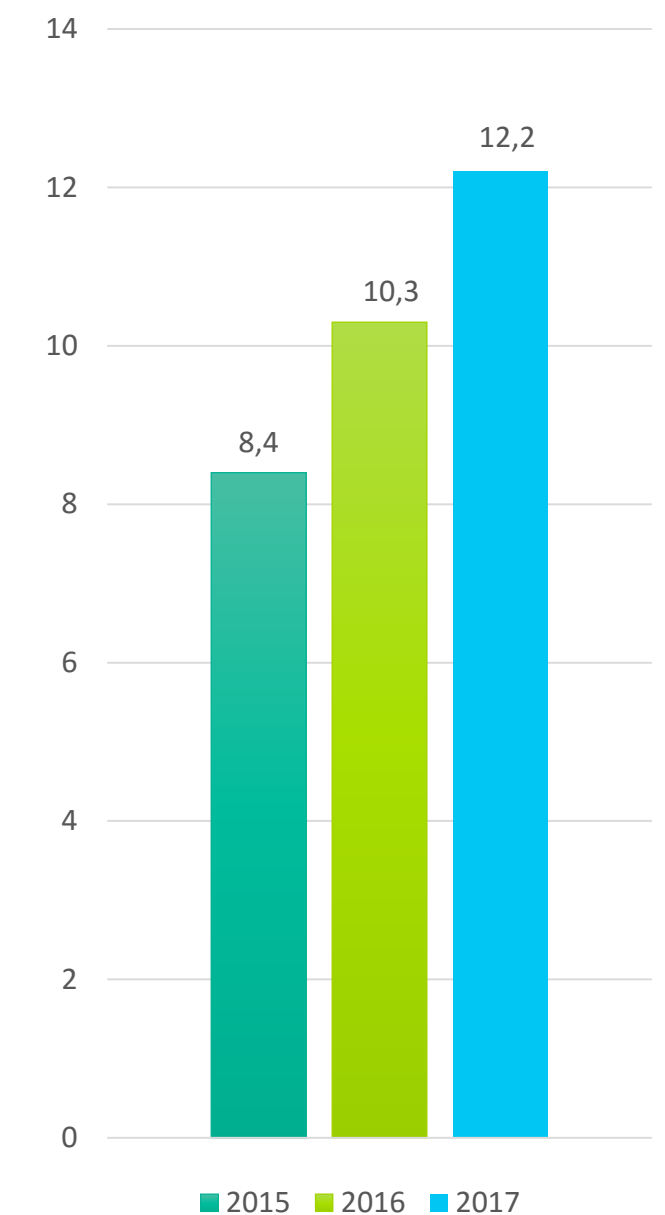


Pic. 25. Electricity consumption in the office premises, 2015-2017, 1 person/year, kW/h

### Water consumption in the office premises, 2015-2017:



Pic. 26. Water consumption, 2015-2017, m³



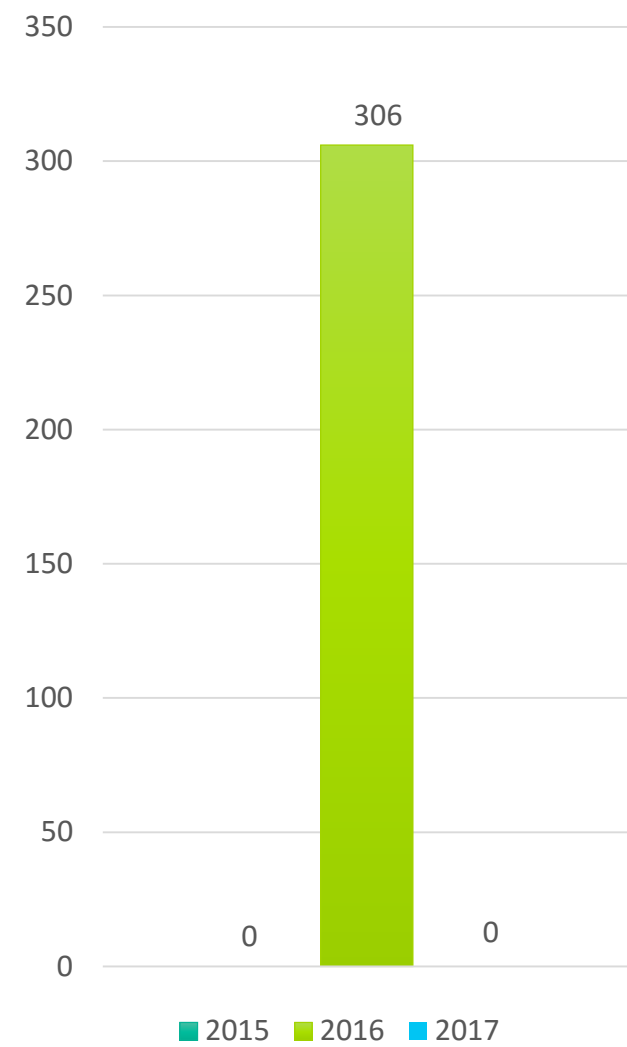
Pic. 27. Water consumption in the office premises, 2015-2017, 1 person/year, m³



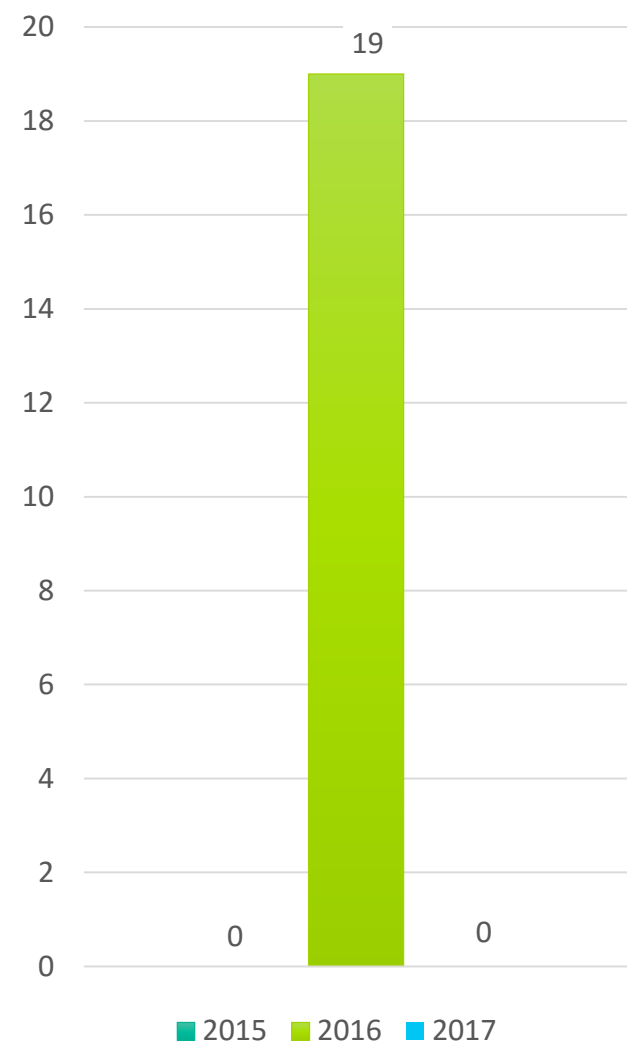
Trying to reduce the impact on the environment we are committed to recycling and processing of waste. We have identified the waste products that are to be recycled and processed: burned-out lamps for lighting office space, office equipment, including batteries for uninterruptible power supplies, and used office paper for the printer.

For the disposal of waste materials, we use the service suppliers that have been selected as per the procedure of responsible procurement.

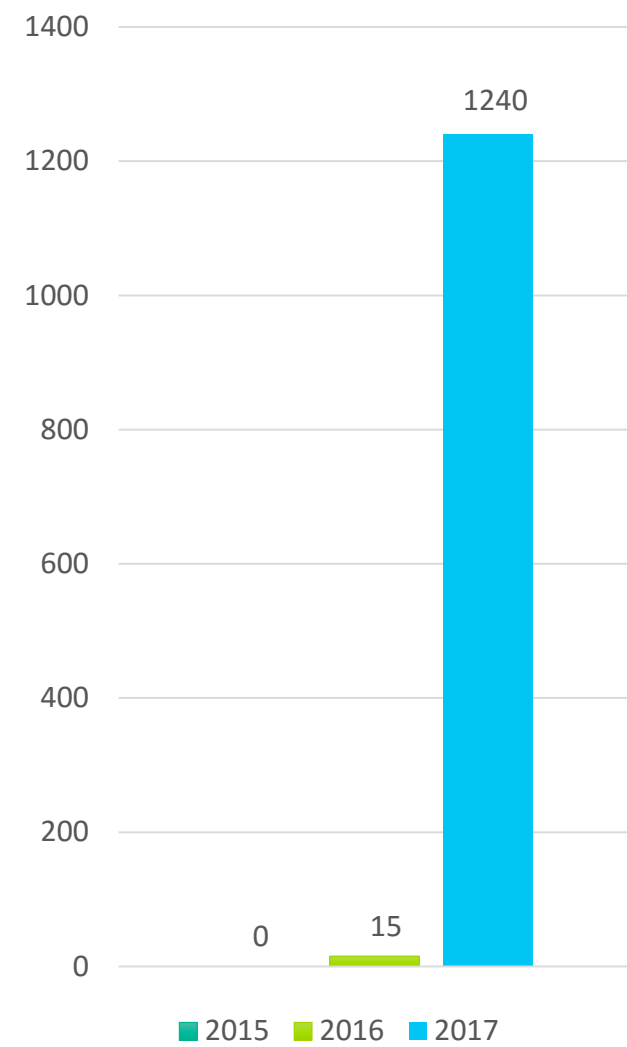
In 2016 we replaced the obsolete equipment with the advanced one. In 2017 there was no need to dispose of lamps and batteries. We recycled paper only (Pics. 28-30).



Pic. 28. Disposal of fluorescent lamps, 2015-2017, units



Pic. 29. Battery recycling, 2015-2017, units



Pic. 30. Paper recycling, 2015-2017, kg



# Anti-Corruption Measures



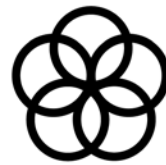
## 10 REDUCED INEQUALITIES



## 16 PEACE, JUSTICE AND STRONG INSTITUTIONS



## 17 PARTNERSHIPS FOR THE GOALS



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Operating in transport and logistics market, we faced the corruption practices in the supply chain and no transparency in doing business in Ukraine. Efficient conditions for operating on the territory of Ukraine are the basis for the prevention of corruption. Trade facilitation can streamline economic activity.

Trade facilitation process is mostly related to customs procedures, and one of the major barriers impeding the international trade is goods clearance at the border of Ukraine. PLASKE JSC realizes today the fight against corruption is a top-priority challenge for our nation. Along with government authorities fighting against corruption, promoting transparent and ethical business practices, the business community plays an important role in building a transparent global economy.

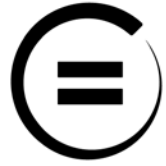
Following the UNECE Recommendations No 33, 34 and 35 PLASKE JSC jointly with Odessa Commercial Sea Port initiated a project for the introduction of the Single Window - Local Solution technology in the Southern Customs and the ports of the Odessa Region in 2012. The project was aimed at preventing corruption and promoting deregulation, limiting bureaucratic procedures, ensuring the security of the supply chain, standardizing and digitalizing international trade procedures in the context of Ukraine's integration into European and world markets.

The project envisaged the creation of a unified information system of the port community in the ports of the Odessa region (Pic. 31). This Port Community System (ISPS) accumulates, verifies, processes, stores, exchanges and transmits electronically information and documents for border, customs and other control authorities. It allows registration of persons, vehicles, goods, including cargo and luggage. This system complies with the legislation on electronic documents and takes into account the Single Window concept in international practice and the recommendations of international organizations in the use of electronic records and digital signatures.



Pic. 31. Visualization of interaction between Port Community System users

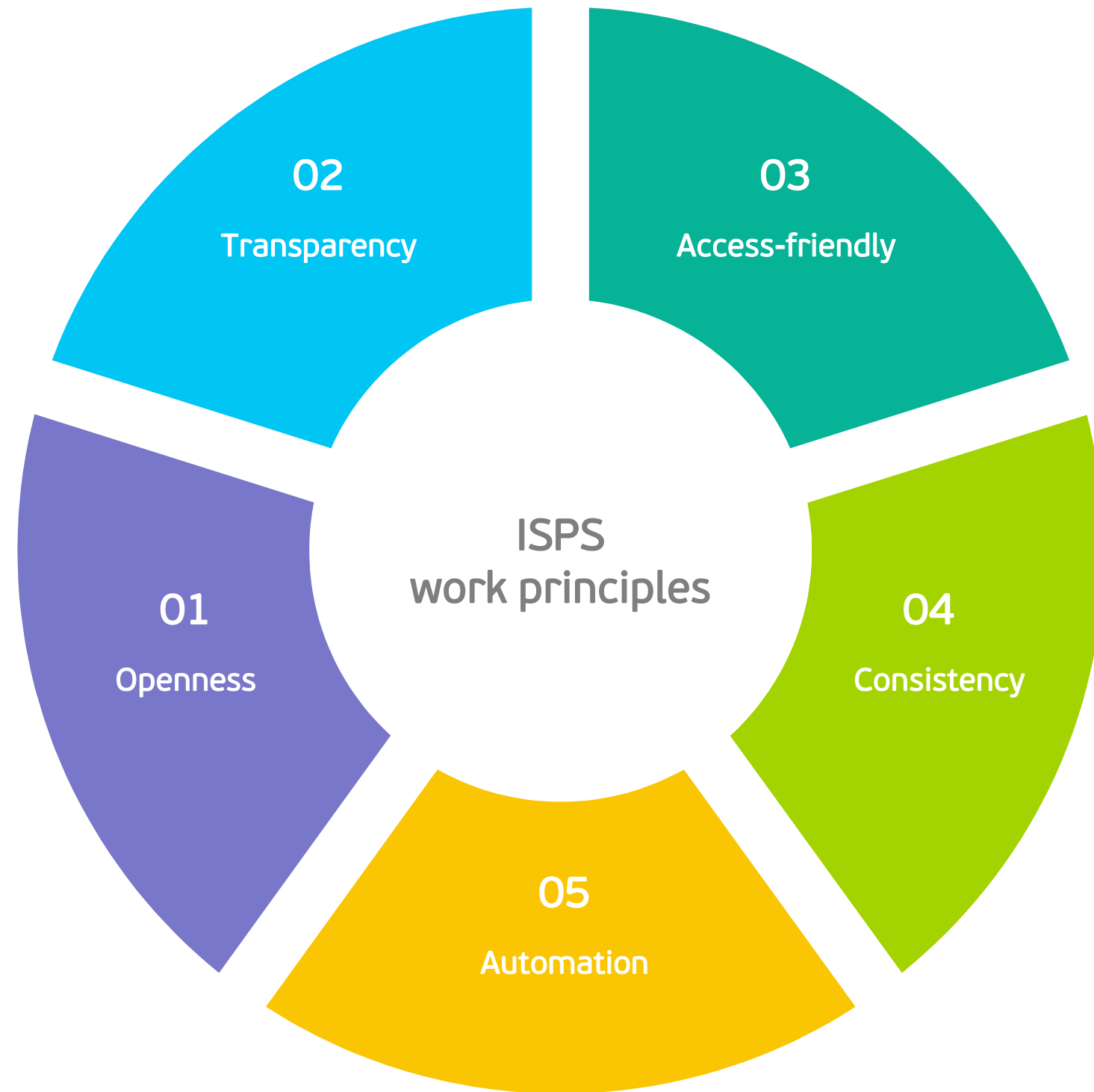
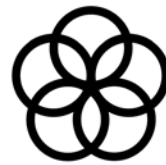
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An Interagency Working Group was established to coordinate and monitor the progress and to determine the direction of its implementation. It consists of the representatives of government authorities, law enforcement agencies, business associations and organizations, traders and transporters. To make it transparent the [singlewindow.org](https://singlewindow.org) website was created.

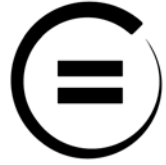
It reports on the ISPS and the Interagency Working Group activities covering the relevant seminars. This website is available to all the stakeholders and transporters interested in the project concept, project regulations, meeting minutes, newsletters and statistics on the use of ISPS by freight forwarders in the ports of Ukraine.

[singlewindow.org](https://singlewindow.org)

Pic. 32. Visualization of ISPS principles



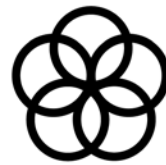
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The decisions taken at the meetings of the IWG in 2017 were respected in the orders of the Government of Ukraine, which assign specific executors and responsible persons at the level of the central executive authorities. On February 1, 2018 the decisions made by the Government of Ukraine enforced the Procedure for the Information Data Exchange between the revenue agencies, other state authorities and enterprises based on the Single Window concept using Electronic Data Exchange (Resolution of the Cabinet of Ministers of Ukraine No. 878 of October 22, 2017). For us, the introduction of the CIM/SMGS consignment note as a single transport document for combined transport involving rail mode was a milestone. PLASKE JSC took an active part in this process.

In March 2017 ISPS was launched at the ferry terminal of the port of Chornomorsk (test run mode).

Photo gallery: Interagency Working Group meetings in 2017, Kyiv





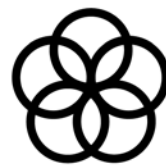
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With the support of the Interagency Working Group, PLASKE JSC organizes training seminars on UNECE Guidelines for employees of ministries and authorities of Ukraine, as well as for business. The Stakeholders receive all the necessary knowledge to operate in ISPS.

In 2017, within the framework of the annual International Transport Week in Odessa, the Seventh International Trade Facilitation Seminar "National Single Window and Data Harmonization in Ukraine" was held. The speakers are leading experts in this field. The major topics of the seminar were: progress achieved in the implementation of the WTO Trade Facilitation Agreement in Ukraine and the data harmonization; creation of a nation-wide Single Window; prospects for using the Port Community Information System (Single Window) implemented in the Odessa Port as a hub for international trade and transport corridors in the country.

PLASKE JSC actively participates in the work of UN/CEFACT. The successful result of this activity was the development of a new UNECE Recommendation No. 36 on the integration of national data centers for the implementation of the Single Window systems adopted in 2017.

Photo Gallery: 7th UNECE International Trade Facilitation Seminar, June 2017, Odessa.





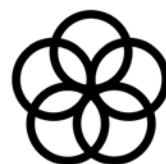
**10** REDUCED  
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**16** PEACE, JUSTICE  
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UNECE continues to provide Ukraine with advisory services and technical assistance for the Port Community System, which should become the prototype of the nation-wide Single Window. According to the Ministry of Infrastructure of Ukraine, the introduction of the Single Window concept made it possible to increase goods traffic through the ports of Ukraine in 2017 by 15%. The project Single Window - Local Solution was included in the UN reports, under the heading Regional Advisory Services.

Single Window mechanism in countries with economies in transition for the two times, as a positive example. The UNECE also continues to support other trade facilitation and Single Window projects in Uzbekistan, Albania, Armenia and Azerbaijan. At the same time, Ukraine is one of the locomotives in this process. Currently, the UNECE, together with the working group and the Government of Ukraine, is working on the national strategy for trade facilitation in our country.

The project's main achievement is the realization of the main objective, namely, the exchange of legally significant information between business entities that operate in seaports and state regulatory bodies, the data exchange between government agencies during control operations and law enforcement functions, analyzing the existing information for statistical purposes, taxation, anti-corruption and illegal movement of goods across borders of Ukraine.



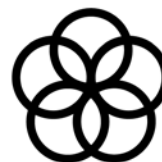
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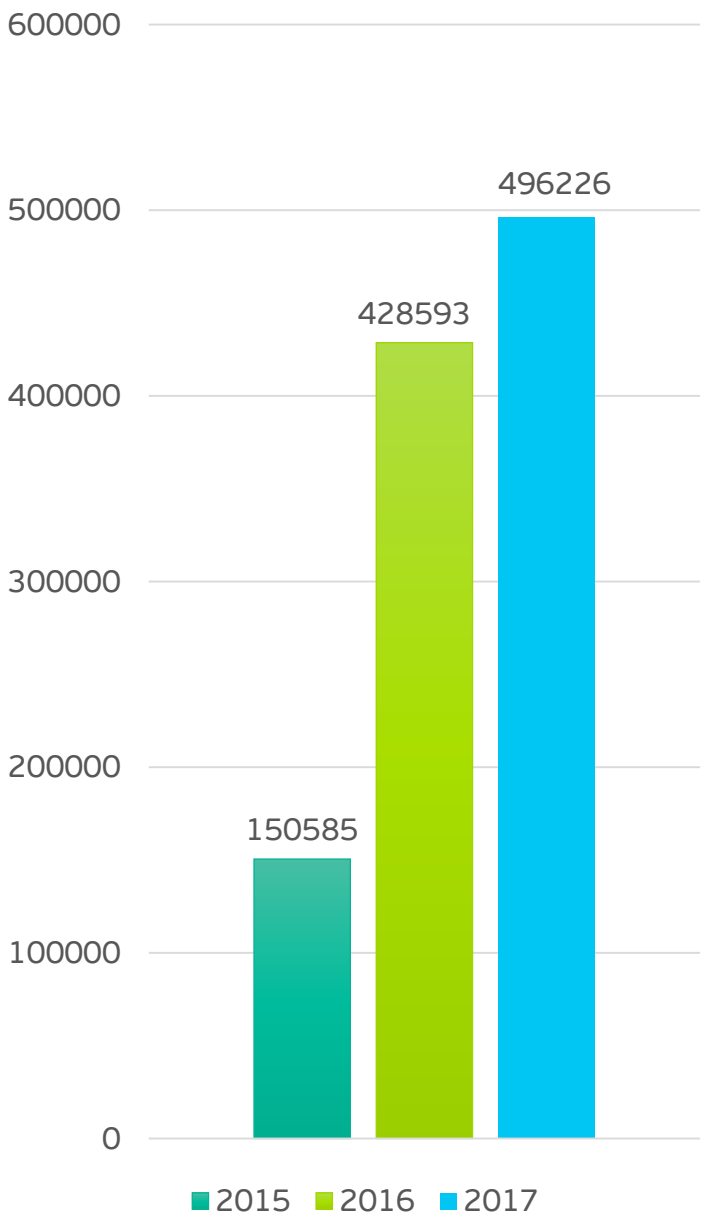
17 PARTNERSHIPS FOR THE GOALS



Bilateral, general working meetings and meetings with representatives of customs and other state regulatory bodies are held on a regular basis. There is a 24-hour information exchange between all users, feedback on improving the work of ISPS. As a result of these activities, in 2017, 19 additional functions were introduced into the work of all ISPS modules.

As of the end of 2017, 1199 organizations joined the ISPS: 30 state supervisory bodies, 5 of them are law enforcement bodies (including the National Anti-Corruption Bureau of Ukraine), which carry out their functions in all Ukrainian ports, 237 marine agency organizations, 14 port operators stevedoring companies), 14 organizations - automobile carriers, Ukrainian railways, 903 freight forwarders and cargo owners. In 2017, information on 496,226 containers (in the period 2013-2017 - 1,344,624), including import, export, an application for the import of export containers to the port territory (Pic. 33) was entered into the ISPS by cargo owners or authorized forwarding organizations.

Pic. 33. Number of containers entered into ISPS in 2017





# Membership and Partnerships



On its way towards SDGs 16 and 17 PLASKE JSC actively participates in international and national associations and organizations focused on logistics solutions. which helps us to build an open society and intensify the work within the framework of the Global Partnership.

Anti-corruption measures and joint activities to elaborate efficient tools for trade, logistics and transport facilitation are implemented through our membership in IATA, FIATA, OSJD, the European Business Association and the International Chamber of Commerce and other relevant organizations.



Pic. 34. PLASKE JSC is a member of 12 international associations and organizations:



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PLASKE JSC is a long-time individual member of FIATA, one of the largest and most influential international non-governmental organizations in the field of transport. It was founded in Vienna/Austria on May 31, 1926. It represents today an industry covering approximately 40,000 forwarding and logistics firms, also known as the "Architects of Transport", employing around 8 - 10 million people in 150 countries. On October 8, 2017, at the FIATA World Congress in Kuala Lumpur (Malaysia), Mr Oleg Platonov, the President of the Association for Transport, Freight Forwarding and Logistics Organizations of Ukraine UKRZOVNISHTRANS, Chairman of the Supervisory Board of PLASKE JSC was elected a FIATA Vice-President (there are 12 VPs in the Federation). On October 7, during the meeting of the FIATA Foundation promoting forwarding and logistics Vocational Training in developing countries, Mr Artem Khachaturian, PLASKE Counselor, was elected as a Member of the Board.

Photo gallery: Participation of representatives and partners of PLASKE JSC in the activities of organizations and associations





# Cultural and Social Projects

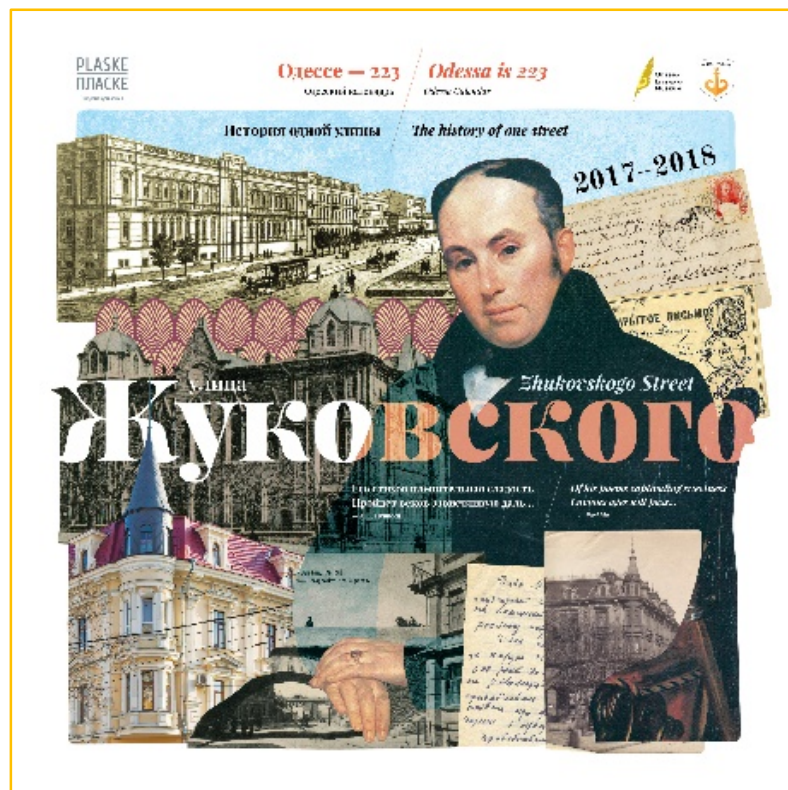


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Odessa boasts its rich cultural life. PLASKE JSC provides a significant share of its resources for its maintenance and development. Most of our socio-cultural projects are of a long-term and systematic nature. This means financial, organizational, technical support for a number of projects, theaters, museums, libraries. Given the scale of activities, we can say that these activities strengthen the tourist and intellectual attractiveness of the city and the region. We are proud of the fact that the list of our partners includes the Odessa National Academic Opera and Ballet Theater, the Odessa Literary Museum, the Odessa National Scientific Library, and the World Club of Odessites. Last year we took part in several significant projects for the city.

In 2017, the traditional Odessa calendar, which starts with the date of the founding of Odessa city and is presented on the City Day, was dedicated to the Street named after Vasily Zhukovsky, the foremost Russian poet (Pic. 35). We plan to continue the theme of the heritage of the Jewish community in the life of Odessa in the next edition of the calendar.

Picture 35. Models of the Odessa calendar and the booklet Deribasovskaya-Rishelievskaya: Zhukovsky Street, published in 2017



In the summer of 2017, we paid our tribute to the talent of the remarkable writer Isaak Babel. We supported the flash mob "Odessa reads. Odessa is read," which was organized by the Odessa Literary Museum, the World Club of Odessites and a consulting PR agency from Estonia. The action was timed to the Babel's birthday on July 12. More than a thousand people - those who admire the prose and poetry - lined up in a single chain from the Literary Museum to the monument to Isaac Babel on Zhukovsky Street and read each other excerpts from works of Odessa writers in various languages.

Photo gallery: a monument to the Odessa writer Isaak Babel, established in 2011 with the support of PLASKE JSC







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In 2017 PLASKE JSC supported the production of the *Nabucco* opera. Its libretto is based on biblical books of Jeremiah and Daniel, which follows the plight of the Jews as they are assaulted, conquered and subsequently exiled from their homeland by the Babylonian King Nabucco (Picture 36). Our cooperation with the theater lasts more than 7 years. Acting as an international partner, we actively participate in the promotion of theater activities. Together with the Odessa National Theater of Opera and Ballet we produced a number of premieres, created a lot of presentation products within the framework of our marketing support.

Pic. 36. The poster for the *Nabucco* opera premiere released in 2017



Supporting our long-term projects, which have become landmarks in the cultural life of modern Odessa, we published the next 4 issues of literary and artistic almanac "Deribasovskaya-Rishelievskaya" (Picture 37). In August 2017, the Anniversary 70th issue of the almanac was published by the City Day.

Pic. 37. Layouts of published issues 68-71 of Almanac "Deribasovskaya-Rishelievskaya" in 2017.



# Development Strategy

Our General Strategy involves implementing the principles of the UN Global Compact, the Sustainable Development Goals and EFQM Business Excellence concept. We continuously analyze the global trends building our development strategy. As a result, we define national, international and European initiatives and compare their tasks with the value landmarks of our Organization. With the adoption of the SDGs at the international level, we define the overall strategy setting the vector for the future development of our Organization.



## Strategic tasks of PLASKE JSC:

1. Expanding our presence and distribution of finished products in new markets.
2. Vocational training, decent working conditions, support of labor initiatives and relations.
3. Respect for human rights when interacting with Stakeholders.
4. Production of the finished product, corresponding to the established characteristics.
5. Providing marginal profit, sufficient for the implementation of goals and objectives.
6. Improvement of the Organization's Management System in accordance with the recognized standards.
7. Preservation of the environment, resource management, waste utilization.
8. Anti-corruption measures involving the participation in projects and initiatives to prevent and fight corruption.
9. Community development through the support of social and cultural projects.
10. Introduction of innovative products for the development of the digital economy.
11. Improving the interaction and creating a teambuilding environment between the leaders.
12. Improving the staff motivation system.
13. Definition of systemic mechanisms for coordinating the procedure for executing the processes of department heads.
14. Improving the system of data collection and performance evaluation.

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PLASKE JSC Communication on Progress 2017

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Energy in motion