



Sustainable Performance

Statement of Continued Support by the Dean

Date: 23-5-2017

Dear Stakeholders,

Productivity and Quality Institute (PQI) reaffirms its support to the United Nations Global Compact and its Ten Principles in the areas of Human Rights, Labor, Environment and Anti-Corruption. This is our Communication on Engagement with the United Nations Global Compact. We welcome feedback on its contents.

Sincerely Yours,

Mohamed Abd Rabou

Prof. Mohamed Abd Rabou

Dean of Productivity and Quality Institute

Our Vision:

To become the most comprehensive and effective source in the region for providing integrated and sustainable solutions for the industrial and service sectors in the areas of quality and excellence. To anticipate and respond to the changing needs of our customers, society and economy through bringing the gap between research and the up-to-date professional practices.

Our Mission:

Our mission is to hub leading expertise of specialists and to continuously develop them through state of the art tools and practices to provide our customers and the society at large with scientific and practical knowledge, and integrated solutions to support their business in an ethical manner contributing to the economy and the surrounding environment.



Sustainability strategy:

1. Invest in our people and establish solid ethical practices.
2. Achieve leadership in education, training and consultancy services.
3. Responsibility towards our society.
4. Initiate projects to protect and sustain our environment.

The Environmental and Community Services Affairs Department in The Productivity and Quality Institute (PQI) started its activities in the beginning of 2016 and is responsible for several activities that are conducted according to plans of two main programs:

First: The Internal Knowledge Sharing Program

The Internal Knowledge Sharing Program aims to spread the concept of knowledge management through sharing the knowledge in the internal community of the institute (employees of PQI, employees of the academy and students of the postgraduate programs introduced by PQI).

This is conducted through a series of seminars and training courses that are presented in the institute without any fees. The instructor voluntarily instructs the course or present the seminar and PQI voluntarily pay all fixed costs and catering of those seminars and training course.

Activities of “The Internal Knowledge Sharing “Program:

• **Training Courses:**

- Strategic Planning (PQI Employees)
- Quality of Service and Customer Satisfaction (PQI Employees)
- Teamwork and Quality Circles (PQI Employees)
- Anti-Corruption Risk Assessment (PQI Employees)
- Quality Management Concepts (AASTMT Employees)
- Teamwork and Quality Circles (AASTMT Employees)
- Knowledge Management (PQI Employees) - Planned
- Advanced Office Management (PQI Employees) - Planned
- B2B + Digital Marketing (PQI Employees) - Planned



- Performance Measurement and Key Performance Indicators (PQI Employees) - Planned
- Accounting for Quality Management (PQI Employees) - Planned
- Leadership Skills (PQI Employees) - Planned
- Project Management (PQI Employees) - Planned
- Training Of Trainers (PQI Employees) – Planned
- NEBOSH, International General Certificate in Health and Health (AASTMT Employees) - Planned
- Principles of Food Safety (AASTMT Employees) - Planned
- Sustainable Environment Management Systems (AASTMT Employees) - Planned
- **Seminars:**
 - Crisis Management and Change Management for ISO 9001:2015 and ISO 14001:2015 Certificates (PQI Employees)
 - Excellence Criteria Assessment According to RADAR Concept (PQI Employees)
 - An investigation into the improvement of graduate attributes within the Egyptian University sector (PQI Employees and Postgraduate Students)
 - Towards Governmental Administrative Reform: Organizational Charting in Egypt (PQI Employees and Postgraduate Students)
 - Visible Light Communication Performance Evaluation in the Presence of Sunlight (PQI Employees and Postgraduate Students)
 - New Trends of Management (PQI Employees and Postgraduate Students)
 - Adopting E-Learning in Higher Education Institutions – The Egyptian Context (PQI Employees and Postgraduate Students)
 - Fundamentals of Marketing (PQI Employees and Postgraduate Students)
 - Products and Services in the Era of Globalization (PQI Employees and Postgraduate Students)
 - Readiness for Lean (PQI Employees and Postgraduate Students)
 - Change Management: Theory and Application (PQI Employees and Postgraduate Students)



- Sustainable Development and its relation to Social Responsibility through the introduction of ISO 26000 Certificate (AASTMT Employees)
- Sustainable Development and its relation to Energy Conservation through the introduction of ISO 50000 Certificate (AASTMT Employees)
- Organizational Excellence (PQI Employees and Postgraduate Students) - Planned
- Investors in People (PQI Employees and Postgraduate Students) - Planned
- Waste Management (PQI Employees and Postgraduate Students) -Planned

Second: The External Knowledge Sharing Program

The External Knowledge Sharing Program brings together professionals from universities, industry, service and government to discuss potential collaborations, partnerships, research and business development opportunities through a series of forums, seminars and field visits in order to feature a series of panel discussions with representatives from the Productivity and Quality Institute, The AAST/MT as well as leaders from industry, service and government sectors.

These events (seminars, forums and field visits) will help in bridging the gap between academia, industry, service and government sectors in order for higher education institutions as a provider of post graduate studies to understand the ever-changing and increasing requirements of the workforce. In turn higher education institutions will have the opportunity to interact with industry professionals to guide them to develop new programs that will cater to industry requirements needed to sustain their growth.

Activities of “The External Knowledge Sharing “Program:

- Collaboration with Al Mansour Company (Seclam) through presenting seminars in:
 - Communication Skills
 - Food Defense
 - Six Sigma (Planned)



- Conducting a conference by the end of 2017 titled “Quality Management the Path to Excellence” (Planned)
- Collaboration with the government in “Bashaeer El Kheir” Project (Planned)
- Conducting field visits for students to industrial and service companies (upon their requests)