

2017

| COMMUNICATION ON PROGRESS
delivering responsibly

NAC

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ABOUT THIS REPORT

NAC became a signatory of the United Nations Global Compact (UNGC) in 2008. Over the past 9 years, the UNGC Ten Principles have been thoroughly integrated in NAC's best business practices, company policies, and reporting structure. In addition to the UNGC Ten Principles, NAC utilized the Global Reporting Initiative's G4 Guidelines to assist in assembling and organizing the information in this report. The specific locations of the UNGC Ten Principles and GRI Indicators within this report are outlined in indices found on pages 21-22.

REPORT SCOPE

The 2016-2017 Communication on Progress (COP) encompasses company performance information, initiatives, and statement for North American Communications (NAC) and its partner companies, North American Mailing Services (NAMS), NAMSdirect, and NAC Logistics, LLC.

This is NAC's seventh annual COP. Its boundaries are limited to July 2016 to December 2017.

Company statistics are calculated per reporting period and represent all U.S. and Mexico locations.

Statistics referenced in this report represent combined averages of data sets from all NAC facilities for July 2016 - December 2017, unless otherwise stated.

REFERENCES

Reference to "NAC" within the scope of this report refers to "NAC and its partner companies, NAMS, NAMS Direct, and NAC Logistics, LLC". References to "NAC facilities, operations, systems, and locations: refers to "NAC, NAMS, NAMSdirect, NAC Logistics, LLC facilities, operations, systems, and locations, unless otherwise stated. Use of the words "we" and "our" within the scope of this report means of, belonging to, or on behalf of "NAC and its partner companies, NAMS, NAMS Direct, and NAC Logistics, LLC".

ASSURANCE

NAC is committed to providing accurate information to our stakeholders. At this time NAC has chosen to forego seeking outside assurance for this report.

A large group of approximately 100 employees of NAC, Inc. are posed in a warehouse setting. They are arranged in many rows, with some standing and some kneeling or sitting in the front. The employees are dressed in a variety of casual work clothes, including t-shirts, button-down shirts, and jeans. Some are wearing hard hats or safety glasses. The background shows industrial equipment, including conveyor belts and large cardboard boxes stacked on pallets. The overall atmosphere is professional yet relaxed.

COMPANY SNAPSHOT

Born out of a passion for success, we've spent the last 38 years mastering the art of direct mail. This passion began with our founder, Abe Herman, in 1934 when he established Metro Envelope with just one single machine. Soon that machine turned into twelve and eventually transitioned into the international powerhouse known today as NAC, Inc.

Through the decades, we've been through times of struggle, transformation and triumph. We've faced significant challenges, but have always come out a better, stronger and more resilient company.

As we continue to learn and grow there is one thing that remains unchanged. The passion that Abe Herman embodied over 80 years is enveloped into each one of our associates. We are the hands, the hearts and the minds that work together to ensure that we are creating the ultimate reflection of our customer's brand. This passion pours over into our daily work as well as our commitment to our associates, customers, environment and communities.



CORPORATE STRUCTURE OVERVIEW

NAC is a privately owned U.S. company operating in North America. The NAC Board of Directors is comprised of current owners. The Board of Directors steers the overall vision for NAC and offers guidance to aid in and promote strategic growth.

DIRECT MANAGEMENT APPROACH

NAC has compiled this report based exclusively on the areas of interest of our stakeholders. NAC's board of directors, clients, associates, and local communities, all play crucial role in defining which of the Global Reporting Initiative (GRI) Aspects are material to our organization. Our stakeholders also aid in determining which economic, environmental, and human rights goals are prioritized for future pursuit. When an Aspect is highlighted by a stakeholder, NAC ensures that all necessary steps are taken to incorporate this Aspect into the NAC framework. This includes the creation of new reports, tracking mechanisms, the development of new policies and procedures, and the training of associates and management as needed.

FROM THE EXECUTIVES

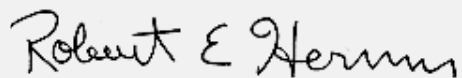
To our fellow stakeholders,

January is the perfect time for reflection, resolutions and new beginnings. We believe that every day is a chance to get better. To improve and grow, we must remember to not only celebrate our accomplishments, but also identify our mistakes and create new goals for the future. As we journey into a new year, it gives us great joy to reaffirm our commitment to the United Nations Global Compact.

For the last 38 years, we've had an unspoken responsibility to our associates, customers, environment and community. It is our responsibility to provide a safe and positive workplace, to continuously develop and implement innovative processes and ideas to help our customers succeed, to ensure we are operating in a sustainable manner and to do our part to create a positive impact in our local communities.

NAC is proud to support the UN Global Compact and its ten principles in the areas of human rights, labor standards, the environment and anti-corruption, as they complement our business values and goals.

Sincerely,



Rob Herman
President & COO



Nick Robinson
CEO



REPORT BREAKDOWN

Delivering to
Our Associates

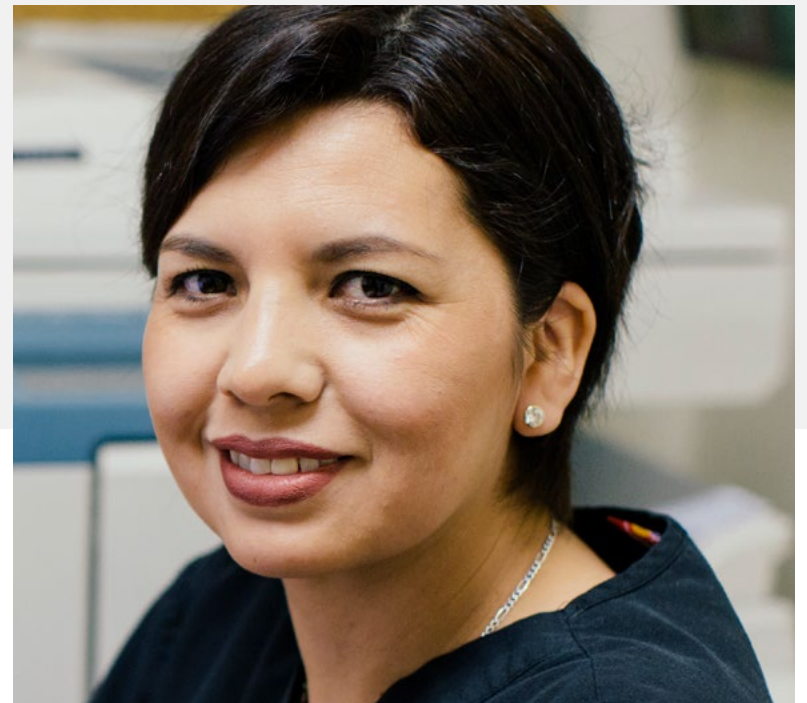
Delivering to Our
Stakeholders

Delivering to
Our Environment

Delivering to Our
Communities

Our greatest asset has always been our remarkable associates. We believe that people are at their best when working for a company they believe in and in a positive, inclusive work environment where they feel safe, healthy, respected and engaged. As a signatory of the UN Global compact, we seek to inspire and nurture our associates by providing opportunities to grow individually and within the company. By offering programs and initiatives to maximize employee potential, we hope to empower them to make a difference at home, work and in their communities.

DELIVERING TO OUR ASSOCIATES



ASSOCIATE HIGHLIGHTS

- Annually, an Associate Appreciation/Awards of Distinction event is held company-wide. Associates nominate their peers to win the following awards, Viola Merritts Esteem, Community Service, Frank Reed Innovation, Rookie of the Year, Manager of the Year and Outstanding Associate of the year. Years of Service Awards are also presented to associates who reach significant milestones.
- A Giving Committee was established to bridge our company and the community together. Some of their projects included:
 - » Installing NACares bulletin boards to advertise for charity/company events and donations.
 - » Organizing a catered holiday luncheon and appreciation gift for all associates.
 - » Distribution of \$20 Giant Eagle gift cards to help with associates' Easter grocery shopping.
 - » An Earth Day celebration to reduce plastic waste. The committee asked associates to bring in one plastic water bottle and in return they would receive an NAC branded reusable bottle.
- Packs of school supplies were distributed to 623 children of employees in August 2017. All children 12 and under were eligible.
- As a part of our dedication to the principles of the Universal Declaration of Human Rights, we continue to release an NAC Associate Handbook to all employees upon hire. The Handbook reflects our commitment to equal opportunity, freedom of association, elimination of forced labor, child labor, employee discrimination, harassment and workplace violence.

IMPROVING OUR WORK ENVIRONMENT

- As an added benefit, we provide 15 on-site garden plots to interested associates. This not only allows associates to learn how to plant and grow their own fruits and vegetables, but also encourages them to make healthier dietary choices.
- To maintain a healthy work-life balance, we show our appreciation throughout the year with luncheons, contests and complimentary treats/gifts. During this reporting period we hosted holiday/associate appreciation/retirement luncheons, “Hot Dog” Day, Pumpkin Pie Day, Halloween Dress Up Day, Children’s Day, Dia de Los Muertes Altar Decorating contest, and monthly birthday and anniversary celebrations.
- Leadership training was given to all management associates. The program covered conflict resolution, effective team management, what makes a good leader and tips for a positive attitude. Upon completion, each manager received a certificate and a company water bottle.
- The Marketing and International Relations department were the first to test the option of working remotely. An increase in productivity and job satisfaction was observed.
- The first Monday of each month the cafeteria explores their culinary skills by offering a new dish that differs from the traditional menu.
- Our Mexico location offers the following additional bonuses for associates:
 - » Shift differentials
 - » Attendance & punctuality bonuses
 - » Food coupons to S*Mart, a local grocery store
 - » Seniority, tutor and recommendation bonuses
 - » Savings fund
 - » Quality at the Source bonus

ASSOCIATE BENEFITS

- NAC offers bonuses to hourly associates that achieve perfect attendance.
- Each month NAC recognizes one non-management associate that displays exemplary performance through our Above and Beyond program. Each Above and Beyond Associate is nominated by his peers and selected by a group of senior management members. The winner receives \$100, one paid day off, \$50 NAC bucks, an embroidered shirt and a designated parking spot for one month.
- Annually, we offer two academic scholarships to NAC associates and their children/grandchildren. Scholarship winners receive \$500 to be sent to their respective school and a \$500 Best Buy gift card to purchase a computer and/or necessary supplies.
- NAC offers all associates a Volunteer Day that allows each associate one paid day off to volunteer at the non-profit organization of their choice. The program aims to create positive change in the community while improving company morale. Associates donated their time helping the following organizations Blair County Respiratory Disease Society, Ronald McDonald House, Flight 93 Memorial, Relay for Life and Read Across America.
- To celebrate associate birthdays, \$5.00 is added to their Company Kitchen card.

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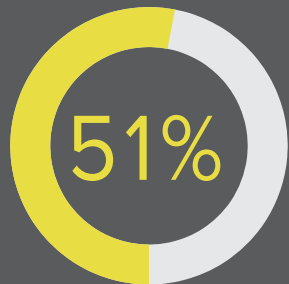
ASSOCIATES WITH 20+
YEARS EXPERIENCE AT
OUR ADMINISTRATIVE
HEADQUARTERS

HEALTH & SAFETY

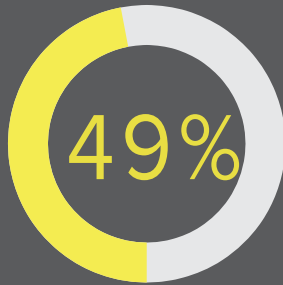
- NAC held an educational and interactive Health Fair in April 2017. This event was designed to provide basic preventative medical screenings and educate on health and wellness, weight management, and lifestyle improvements
 - » 32% of female employees completed gynelological exams as part of our efforts to help associates prevent and detect breast and cervical cancers.
 - » 18% of all employees requested dental ultrasounds to detect any disease of the mouth.
 - » 43% of employees completed eye glass exams including those who work in critical areas such as press, quality and customer service.
 - » Deworming medication was given to employees, their spouses and children.
 - » 92% of employees completed weight and size evaluations, blood pressure and glucose screenings, and were administered vaccines to prevent tetanus disease.
 - » 667 toothbrushes were distributed along with educational material on dental hygiene.
 - » An orientation module was presented on the benefits of IMSS, ways to address cases of family violence and options on how to lose weight.
 - » 667 bottles of vitamins were handed out.
 - » 1,500 condoms and 3,000 envelopes for oral hydration were distributed.
- Throughout the year The Medical Department advertises a variety of general health reminders to associates. They distribute brochures, hang posters and loop slideshows on the cafeteria televisions on topics such as organ and blood donation, importance of mammograms and prostate exams, flu prevention, family planning, tobacco addiction and more.
- Flu shots were offered to all associates. The cost was free to those with UPMC insurance and \$25 for those without. All associates who acquired the vaccine also received a discount from Giant Eagle, a local grocery chain.
- Hearing tests were administered to 56 production employees who are exposed to 85 decibels. Zero cases of hearing impairment were identified from the testing.



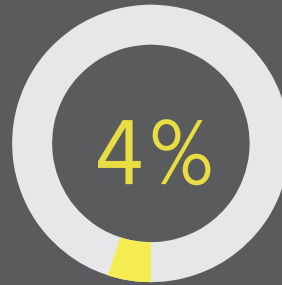
36 SAFETY COMMITTEE MEMBERS



of committee
members are
non-management



of committee
members are
management



of total workforce
represented on the
safety committee

Our Total Recordable Incident Rate (TRIR) is a score based on the total number of recorded accidents in relation to the hours worked.

January - December 2017

0.6 AVG. ACROSS
ALL FACILITIES

6

RECORDABLE INCIDENTS THAT
REQUIRED TIME OFF WORK

0

INCIDENTS OF
DISCRIMINATION

0

GRIEVANCES FILED ABOUT
HUMAN RIGHTS IMPACTS

GOALS

- Expand remote work option to additional departments.
- Offer Spanish as second language training for global management team.
- Introduce “Lunch and Learn” seminars that focus on educating and refreshing our associate’s skills and knowledge in areas such as Adobe Suite, Microsoft Office, Compliance, Safety, Quality, etc.
- Work toward 0 recordable incidents at all facilities and maintain an average TRIR of 0.7 or below.

DELIVERING TO OUR CUSTOMERS

At NAC, we realize that our customers have played a significant role in shaping the company that we are today. As the foundation of our success and continued growth, we understand the importance of listening to their needs and expectations. Over the last 38 years, those needs and expectations have expanded beyond the traditional concerns of quality, customer service and time to market. Transparency across the entire mail process has become increasingly important to our customers. As one of the first direct mail manufacturers to sign the UN Global Compact, we pride ourselves on being on the forefront of this new focus. As we continue to refine our processes, plans and initiatives, our goal is to produce quality direct mail packages without sacrificing the environment, human integrity or our beloved communities.



SERVICES

CREATIVE SERVICES
DATA PROCESSING
OFFSET PRINTING
ENVELOPE CONVERTING

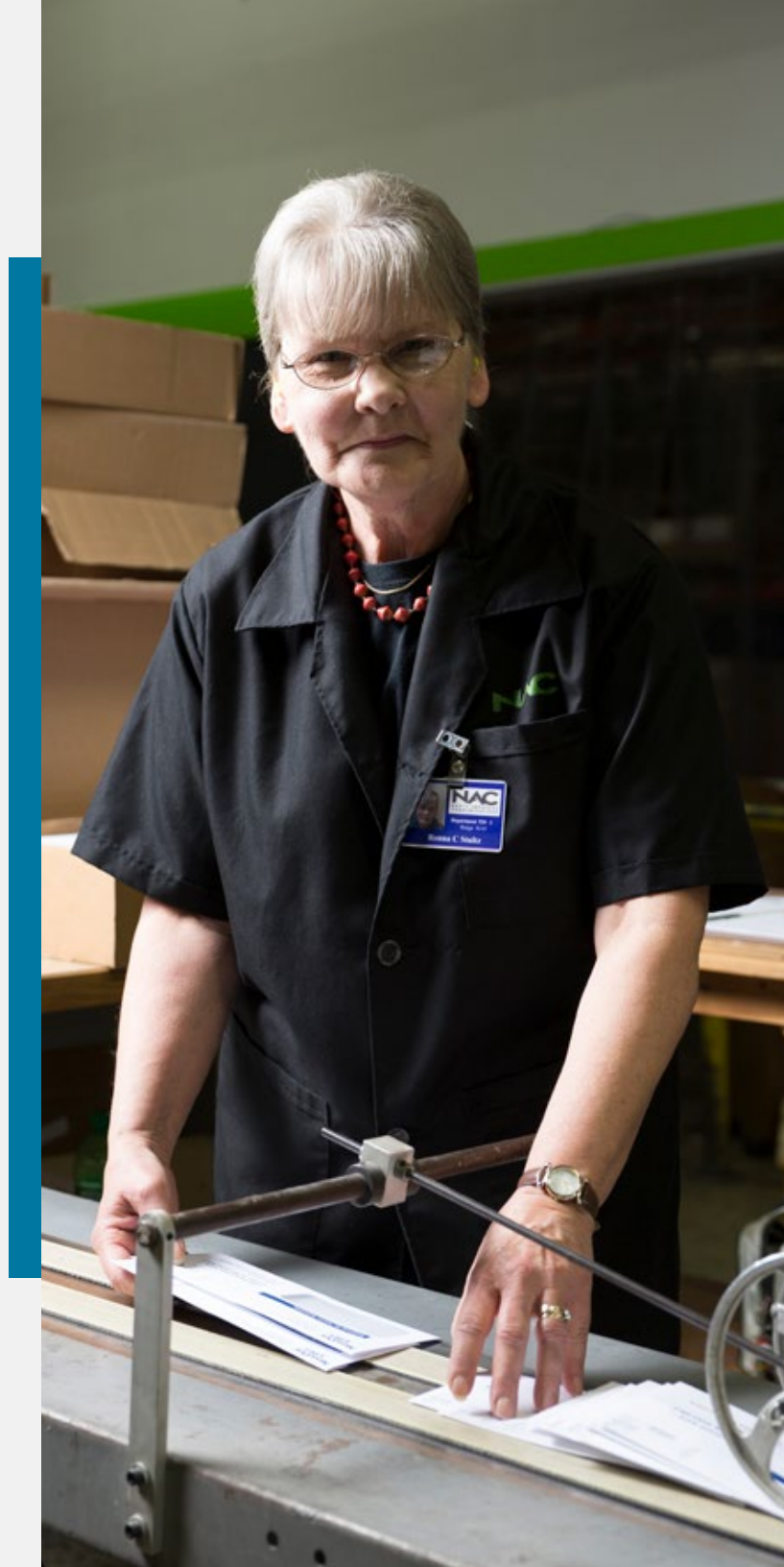
FOIL EMBOSSING
IMAGING/PERSONALIZATION
DIGITAL PRINTING
INKJET PRINTING

BINDERY
LETTERSHOP
COMMINGLING
POSTAL/LOGISTICS



HIGHLIGHTS

- NAC became a Champion of Cyber Security Awareness Month in October of 2017. As an official champion, we recognize our commitment to cyber security, online safety and privacy. Security awareness tips, informational materials and articles were posted throughout the buildings, on social media platforms and sent via email.
- In our continual efforts of evolving and investing in our assurance platforms, NAC earned HITRUST CSF™ v8.1 Certification. This certification demonstrates our implementation and maintenance of comprehensive security controls scaled to meet compliance requirements and technical practices to both healthcare and financial services industries.
- In August 2017, NAC demonstrated our commitment to security through SOC 2® Type II Certification. Based upon the American Institute of Certified Public Accounts (AICPA) attested to the design and operating effectiveness of our controls against all five trust principles: Security, Availability, Processing Integrity, Confidentiality and Privacy.
- We expanded our inkjet capabilities by installing the Canon ColorStream® 3900 in January 2017. This enabled us to offer high-speed color and monochrome production on both short and long run jobs with increased flexibility, stunning color and decreased waste and turnaround time.
- In March 2016, NAC successfully completed an ISO: 9001 audit.
- NAC installed a high speed MBO letter fold system. This highly flexible system has two times the output and efficiency than similar folding machines.
- NAC President, Rob Herman, was a panelist at the third annual thINK Conference in Boca Raton, Florida. He shared his inkjet expertise and best practices with fellow inkjet users and non-adopters interested in learning more about the capabilities.



STATISTICS

2

facilities

954,192,157

mail units produced

98.18%¹

mail units produced
with no errors

0

information security
breaches identified

0

customer complaints
due to loss of data/
breach of privacy

32²

customer inquires/
complaints

19³

customer complaints
warranting action

100%

customer complaints rectified

FUTURE GOALS

- Complete development of an ethics training that includes topics related to Unlawful Harassment, Human, Rights, Labor, Environmental Initiatives, Community Outreach and Anti-Corruption.
- Expand our capabilities to include additional technology that reduces our environmental impact

¹ The numbers we report regarding the percentage of units produced with no errors is representative of our throughput quality rate. This takes into consideration our internal quality rate, including rework performed to ensure all products released into the mail stream are accurate and meet specifications.

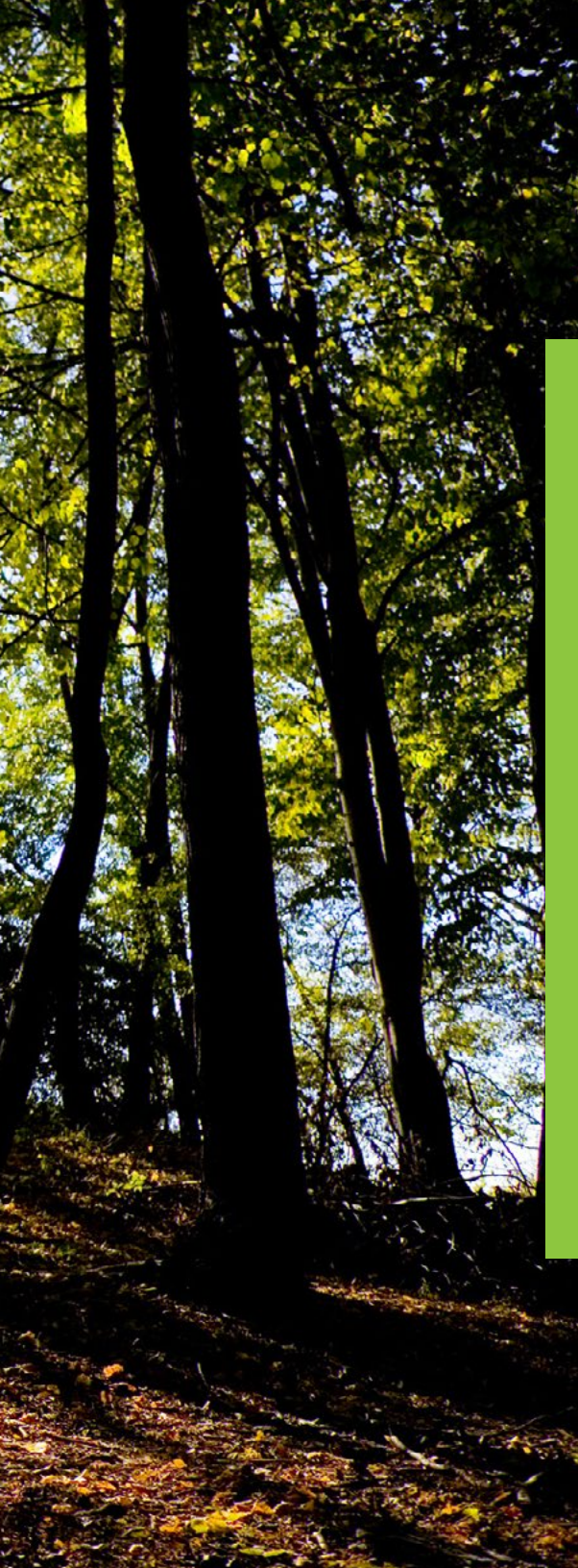
² Complaints are defined as any inquiry made by customers regarding either accuracy or subjective quality characteristics of products or services.

³ Action is defined as the significant modification or implementation of permanent controls, processes, procedures, or solutions specifically designed to address the root cause of a complaint.



DELIVERING TO OUR ENVIRONMENT

Environmental responsibility goes beyond producing a sustainable product. It means diving into all aspects of our business and everyday practices to reduce our environmental impact and create change. As one of the first direct mail manufacturer's to sign the United Nations Global Company, we hold ourselves to a higher standard. We remain dedicated to developing new environmentally friendly procedures and processes and aim to inspire others to do the same.



HIGHLIGHTS

- To reduce paper waste, 21 air hand dryers were installed in the restrooms.
- A Styrofoam initiative was implemented to remind associates to use these products sparingly in order to reduce Styrofoam usage.
- NAC recycled 24,645 gallons of water through our Water Reuse Program. Each season the water collected is used to water the vegetation surrounding our facility.
- Since the primary element of our product is paper, we have made practicing responsible forest stewardship one of our top priorities since 2008. NAC maintains Chain of Custody Certifications through the Forest Stewardship Council® (FSC®) and the Sustainable Forestry Initiative® (SFI®) allowing us to provide our customers with paper options for responsibly managed forests.
- NAC associates volunteered their time by planting trees at the Flight 93 Memorial in Stoystown, PA. Each spring, approximately 500 volunteers work with trained foresters to plant trees, create wildlife habitats and make a living memorial for passengers and crewmembers of Flight 93.

RECYCLING

17,032,364

LBS OF PAPER RECYCLED OR

144,775 

Recycling
paper does not
only save trees.
By recycling
paper we have
also saved:

3,236,149 GALLONS OF OIL

25,549 CUBIC YARDS OF SPACE IN LANDFILLS

34,064,728 KILOWATTS OF ENERGY

59,613,274 GALLONS OF WATER

Recycled Cardboard: **1,374,531 pounds**

Recycled Plastic: **733 pounds**

Recycled Window Film: **2,883 pounds**

Recycled Magazines: **240,853 pounds**

Water recycled: **24,645 gallons**

332,410,874

mail pieces produced using FSC® certified materials⁴

137,239,584

mail pieces produced using SFI® certified materials⁴

GOALS

- Continued improvement of tracking mechanisms and reporting between facilities.
- Create an Environmental Task Force that brings together associates from different areas throughout the facility. This task force will hold meetings discussing the status of current environmental initiatives and brainstorming new initiatives for future pursuit.



DELIVERING TO OUR COMMUNITY

At NAC, we believe in the power of social good. We see our company growth as a unique opportunity to do more in our communities and make every effort to leave our stamp on society. We believe that there is no greater calling than to use that opportunity to empower others by giving back. These beliefs reflect our values and who we are as a company. By creating a positive impact together and individually, we continue to strengthen our neighborhoods both locally and globally.

121,750

mail pieces
produced as in-kind
donations for

15

organizations

In Kind Donations in the form of business cards, brochures, and mail pieces were given to the following organizations:

- o Operation Our Town
- o Central PA Humane Society
- o Hollidaysburg School Foundation
- o Vietnam Veterans
- o Highland Community Library
- o Duncansville EMS
- o Martinsburg Volunteer Fire Company
- o Duncanville Volunteer Fire Company
- o Phoenix Fire Company
- o Geeseytown Fire Company
- o Blair County Respiratory Disease Society
- o Hollidaysburg Area Public Library
- o Martinsburg Area Community Fund
- o James Ott for Sheriff
- o Rebuilding Together Philadelphia

HIGHLIGHTS

- NAC sent 25 safe sleep resources from The Baby Box Company to victims of Hurricane Harvey. The Box serves primarily as a safe, comfortable place for infants to sleep, similar to a bassinet. The company also provided parents with the vital education and resources needed to give babies a safe, healthy start.
- NAC participated in the Stuff the School Bus campaign, a community-wide effort to collect school supplies for preschool to Grade 12 students throughout Blair County. Sponsored by the Family Resource Center at the United Way, this program helped over 720 children attend school with necessary supplies and materials they otherwise may not have had.
- To capture the true spirit of the holiday season, NAC introduced its 12 Days of Christmas program. Associates were chosen at random to receive a \$50 Visa gift card. Each winner also got to choose from three non-profit organizations, Mending Hearts Animal Rescue, Special Olympics and The Griffith Family Foundation, to receive \$100 from NAC.
- NAC sponsored two teams to compete in the 2017 Wallyball Tournament to benefit the Blair County Respiratory Disease Society. Our teams earned 2nd and 3rd place. This year NAC was awarded second place in fundraising with a total collection of \$2,469.31.
- To create a connection between employees and client missions, NAC introduced “Your Efforts Make a Difference,” an internal marketing program. Whenever production bonuses were met between December 2016 and March 2017, money was donated toward sponsoring a Special Olympics Athlete to attend the World Winter Games in Austria. Production goals were not only met, but exceeded which enabled Carmen to fulfill her dream. Carmen received sixth place in individual figure skating and second in pairs figure skating.
- On occasion, homeless dogs find their way to our Mexico facility. Associates graciously opened their hearts and homes by adopting four of the dogs. Additionally, NAC provides food and permanent shelter for two other dogs.
- In October 2017, associates collected food, water, pet food clothing and cleaning supplies to benefit the victims of the earthquakes in Mexico City, Oaxaca, Morelos and Chiapas. Employees added a personal touch by writing inspirational messages on the donated items.

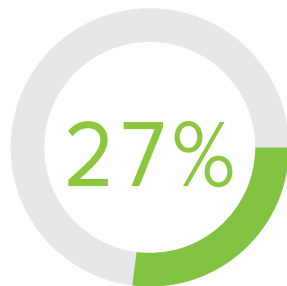
GOALS

- Expand our community outreach by looking for additional organizations that are in need of volunteers.

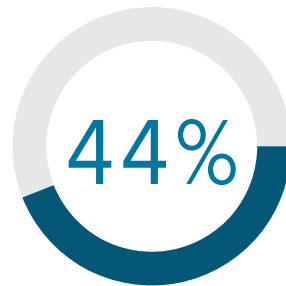
DONATIONS

American Cancer Society
 Blair County Arts Foundation
 Blair County Chamber of Commerce
 Blair County Respiratory Disease Society
 Dick McEldowney Academic Scholarship Fund
 Dreams Go On
 Duncansville Volunteer Fire Company
 Family Services of Blair County
 Gilwell Fund of Blair County
 Griffith Family Foundation
 Hollidaysburg Area School District Foundation
 Junior Achievement of Western PA

Mending Hearts Animal Rescue
 MS Society Keystone Country
 Penn State Altoona
 Phoenix Volunteer Fire Coompany
 Southern Allegheny Museum of Art
 Special Olympics
 Spring Cove Middle School
 St. Patrick's School
 St. Leonard's Home
 Toys for Tots
 United Way of Blair County
 UPMC Altoona Foundation



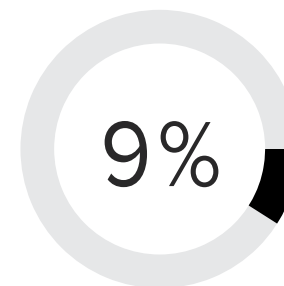
community
outreach



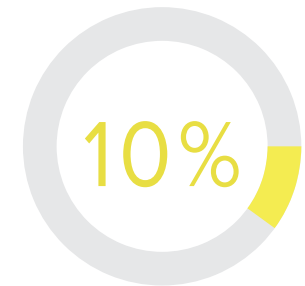
health & social
services



education



culture & arts



economic
development

MEMBERSHIPS & ASSOCIATIONS



Direct Marketing Association of **Washington**



Professional Insurance
Marketing Association

Where Affinity Business Grows



This is our **Communication on Progress**
in implementing the principles of the
United Nations Global Compact.

We welcome feedback on its contents.



AWARDS & RECOGNITIONS

2017 Winner of the Hermes Creative Platinum Award for our Communication on Progress Report.

2017 Winner of the Hermes Creative Gold Award for Company Brochure - Writing.

2017 Winner of the Hermes Creative Gold Award for Company Brochure - Design.

2016 Winner of the Blair County Chamber of Commerce Business Awards of Distinction for Technology.

PERFORMANCE HIGHLIGHTS

Total NAC facilities	4
Average Total Workforce	904
Male	60%
Female	40%
Total number of management positions	57

WORKPLACE

Percentage of management positions occupied by women	23%
Percentage of senior management positions occupied by women:	31%
Percentage of total workforce comprised of women:	40%

TOTAL RECORDABLE INCIDENT RATE (TRIR):

Average across all facilities 2017	0.6
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SAFETY COMMITTEE COMPOSITION

Total number of associates on the Safety Committee	33
% of Safety Committee Members in management positions	51%
% of Safety Committee Members in non-management positions	49%

LABOR MANAGEMENT

Number of Employees under the age of 18	0
Number of Incidents of Discrimination	0

HUMAN RIGHTS

Number of Human Rights grievances filed against NAC	0
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MARKETPLACE VALUE

Number of Mail Units Produced	954,192,157
Percentage of mail units produced with no errors ¹	98.18%
Number of Customer complaints due to loss of data/breach of privacy	0
Number of Customer inquires/complaints ²	32
Number of Customer complaints that warranted action ³	19
Percentage of customer complaints rectified	100%

ENVIRONMENTAL

Gallons of water recycled through NAC's Water Reuse Program:	24,645
Pounds of Recycled Paper	17,032,364
Number of trees saved due to paper recycling initiatives	144,775
Gallons of oil saved due to paper recycling initiatives	3,236,149
Reductions in landfill space due to paper recycling initiatives (cubic yards)	25,549
Reductions in energy consumption due to paper recycling initiatives (kilowatts)	34,064,728
Gallons of water saved due to paper recycling initiatives	59,613,272

SUSTAINABLE MAIL PRODUCTS

Percentage of corporate production facilities with FSC® Chain-of-Custody Certification	100%
Percentage of corporate production facilities with SFI® Chain-of-Custody Certification	100%
Number of mail pieces produced using FSC® certified materials	332,410,874
Number of mail pieces produced using SFI® certified materials	137,239,584

GLOBAL COMMUNITY STATS

Number of mail pieces produced as in-kind donations	121,750
Number of organizations that received in-kind donations	15

ANTI-CORRUPTION

Number of instances of fines, sanctions, or legal actions taken for non-compliances with environmental regulations, product-use regulations, product health and safety codes, or anti-competitive behavior	0
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¹ The numbers we report regarding the percentage of units produced with no errors is representative of our throughput quality rate. This takes into consideration our internal quality rate, including rework performed to ensure all products released into the mail stream are accurate and meet specifications.

² Complaints are defined as any inquiry made by customers regarding either accuracy or subjective quality characteristics of products or services.

³ Action is defined as the significant modification or implementation of permanent controls, processes, procedures, or solutions specifically designed to address the root cause of a complaint.

UN GLOBAL COMPACT REPORTING INDEX

As a United Nations Global Compact signatory, NAC has integrated all ten principles into its best business practices. The index below lists all ten principles and their location within this report.

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GRI REPORTING INDEX

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G4-9	10, 19		
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G4-16	16	SO8	23
G4-18	iii		
G4-28	iii	PUBLIC RELATIONS	
G4-30	iii	PR2	23
G4-31	24	PR8	10, 19
G4-33	iii		
ETHICS & INTEGRITY			
G4-56	23		

COMPLIANCE, ETHICS & ANTI-CORRUPTION STATEMENT

NAC upholds the strongest commitment to meeting all of our legal, regulatory, and contractual obligations. Beyond ensuring compliance with all government mandated regulations, NAC adheres to many voluntary codes promoting ethical business practices.

In the 2016-2017 reporting period, NAC had 0 instances of sanctions, fines, or legal action for non-compliances with environmental regulations, product-use regulations, product health and safety codes, or anti-competitive behavior.

Within all NAC operations, our core values promoting honesty, integrity, and transparency are actively executed and processes are designed to eliminate the opportunities for corrupt practices. Our Code of Ethics guides all business transactions and stakeholder interactions.

Reinforcing our commitment to anti-corruption and ethical practices across our supply chain, NAC participates in programs designed to promote anti-corruption and transparency through adherence to practices governing security, customs, and fiscal responsibilities, including certification through the Customs Trade Partnership Against Terrorism (C-TPAT) and Esquema de Empresas Certificadas (NEEC) programs.

DISCLAIMER

The contents of this report are correct to the best of our knowledge, information, and belief. The data contained herein is for informational purposes only. It is not represented to be error-free, and is subject to change.

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