



**FERNAND HOSRI**  
**G R O U P**



## Communication On Progress COP 2017

**50<sup>TH</sup>**  
ANNIVERSARY



**FERNAND HOSRI**  
**G R O U P**



WE SUPPORT



**FERNAND HOSRI  
GROUP**

**Statement of continued  
support by our Chariman  
General Manager**



**FERNAND HOSRI  
GROUP**

### Communication on Progress

From: 1/6/2017 Till: 30/6/2018

3<sup>rd</sup> July 2017

To our stakeholders:

I am pleased to confirm that Fernand Hosri Group reaffirms its support of the Ten Principles of the United Nations Global Compact in the areas of Human Rights, Labour, Environment and Anti-Corruption.

In this annual Communication on Progress, we describe our actions to continually improve the integration of the Global Compact and its principles into our business strategy, culture and daily operations. We also commit to sharing this information with our stakeholders using our primary channels of communication.

Sincerely yours,

Fernand A. El Hosri  
Chairman General Manager

**FERNAND HOSRI** | F.A.Hosri bldg. | Pasteur str. | Gemmayzeh | Beirut - Lebanon | P.O.Box 11-0545  
Tel: +961 3 566999 | 566998 | 566997





**FERNAND HOSRI**  
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## About the Group

Founded in 1966 Fernand Hosri Group is currently headed by Fernand & Eugenie Hosri. It is a group of companies operating in Lebanon, Syria, Jordan, Iraq, Saud Arabia, Cyprus and France. We have grown our business to cover different sectors of the local and international markets and operate in the fields of Security and Telecommunications, Building Automation & Communication, Office Supplies and Equipment, FMGC, Distribution, Publishing and Editing, Insurance, Automotive and Property management. Despite our diversification philosophy we all do the same we sell quality. The recognition of our product quality is universal but our pride is in the quality of our service.



**"Modern Technology  
Owes Ecology  
An Apology"  
Alan M. Eddison**



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## Our Mission:

The recognition of the quality of our products is universal, but our pride is in the quality of our service.

Although our companies operate in different fields of activities and in different countries, we all do the same.

**WE SELL QUALITY**

The recognition of the quality of our products is universal but our pride is the  
**QUALITY OF OUR SERVICES**

## Our Values:

- Learning org.
- Respect
- Integer
- Accountable
- Transparent
- Passionate
- Teamwork







**FERNAND HOSRI  
GROUP**

## Group Companies:

**sacotel**<sup>®</sup>

Your supplier of choice in Telecom, Security & Automation

Sacotel is part of Fernand Hosri Group of companies operating in Lebanon, Syria, Jordan, Iraq, Saudi Arabia, Cyprus and France; in diversified fields such as Security and Telecommunications, Building Automation & Communication, Office Supplies and Equipment, FMCG, Distribution, Editing and Publishing, Insurance, Hotels and Restaurants, Property management.

**F.A. HOSRI** s.a.l.

F.A. Hosri s.a.l, established itself as a major Importer and Exporter of fast moving consumer goods in Lebanon in the year 2000. Today, F.A. Hosri provides logistics, warehousing and supply different products to the Lebanese and Middle East markets.

**TECHSHOP**

A retail concept for: Mobiles, Pads, Laptops, IP Cameras & Accessories, Printers and related services.

**BIKES & CO.**<sup>®</sup>

Bikes & Co. proposes the full line of Piaggio group namely Vespa, Arpilla, Moto Guzzi, Gilera and Piaggio brands, in addition to the other famous brands KTM, Bajaj, Pulsar and TVS. Most recently Bikes&Co. became the sole importer & Distributor for Shiro Helmets in 15 different countries.

**50<sup>TH</sup> ANNIVERSARY**

**FERNAND HOSRI GROUP**

Founded in 1966 in Beirut - Lebanon, the group has grown to be a multinational company operating in different fields of activities in the Middle East & Africa.

Despite our diversification philosophy we all do the same, we sell quality. The recognition of our product is universal, our pride is in the quality of our service.

**FMCG Import and Distribution**  
**F.A.HOSRI** s.a.l.

**Telecom Security & Automation**  
**sacotel**<sup>®</sup>  
Your supplier of choice in Telecom, Security & Automation

**Motorcycles, Accessories, Service Center & Riding School**  
**BIKES & CO.**<sup>®</sup>

**Office Supplies & Equipment Distribution**  
**OFFICE**

**Consultancy and Brokerage 24 Hours service**  
**HIS**  
Hosri Insurance Services

**Fire Fighting & Safety Engineering**  
**MESE** - Jeddah

**Publishing House**  
**Mom & to Be**  
**FITNESS NEWSLETTER**  
**WIZ KIDS**

**Mobiles, Pads, Laptops, Cameras & Accessories**  
**TECHSHOP**

Designed & Printed by Hosri - 781.1.566999

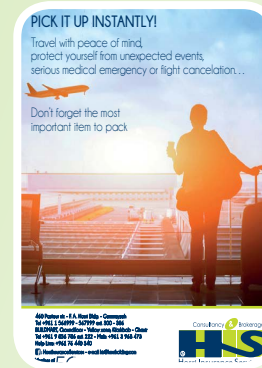
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Beirut - 162 Badaro st. - Badaro 2058162 - Tel +961 1 38 68 68 - sacotel@sacotel.com  
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**Kingdom of Saudi Arabia:** Jeddah - Tel +966 12 6673813 - 6652699 - 6658430  
**United Arab Emirates:** Tel +971 50 1042550 - export@sacotel.com  
www.hosriholding.com | www.sacotel.com | www.makassafety.com



# FERNAND HOSRI GROUP



Licensed #1 insurance broker in Lebanon deals with all types of insurances life, medical, motor, marine, travel, workmen compensation, fire and burglary, public liability, cash and yacht.



A division of F.A. Hosri, and your guide to easy supplies and services that offers you the opportunity to order from your own premises and at your convenient time.



Moms & To Be is the only free all in one parenting publication bringing moms to be trusted advice on pregnancy and being a parent.



Editing and publishing house.



Makas Establishment for Safety Equipment (MESE-Jeddah), member of Fernand Hosri Group, is one of the leading professional entities in the kingdom of Saudi Arabia for the supply, design and installation, service and maintenance of all types of fire protection, safety and security systems.





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**Hosri Group is also proudly represented in the below organizations:**

- Syndicate of Security and Safety professionals in Lebanon (SSSPL)
- Chamber of Commerce Industry and Agriculture of Beirut and Mount Lebanon
- Lebanese-Japanese Cultural and Business Leaders' Association
- Association of Electrical Household Appliances & Eletronics Importers in Lebanon
- Beirut Traders Association
- Rassemblement des dirigeants et chefs d'entreprises Libanaises (RDCL)
- Forum francophone des affaires (FFA)
- Syndicte of staionary traders
- Lebanese insurance brokers syndicate
- Family Business Network (Levant)
- Press club
- Press syndicate







**FERNAND HOSRI**  
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## **Fernand Hosri Group enjoys an outstanding Chairman**

- \* Nominated life member of the International Association of Business Leaders 2001
- \* Outstanding People of the 20th century 1999-2000
- \* Who's Who in Finance (USA) 1993
- \* International Who's Who of Professionals (USA) 1992
- \* Marquis who's Who (USA) 1990
- \* Lifetime fellow of the international biographical centre Cambridge (UK)
- \* Nominated International Ambassador of the American Biographical Centre (USA)
- \* Lifetime fellow of the Oxford Club
- \* Lifetime member of the International Association of the Lions' Clubs



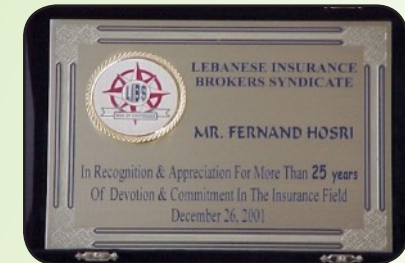


# FERNAND HOSRI GROUP

## International Awards

- Nominated life member of the International Association of Business Leaders 2001
- Outstanding People of the 20th century 1999-2000
- Who's Who in Finance (USA) 1993
- International Who's Who of Professionals (USA) 1992
- Marquis who's Who (USA) 1990
- Lifetime fellow of the international biographical centre Cambridge (UK)
- Nominated International Ambassador of the American Biographical Centre (USA)
- Lifetime fellow of the Oxford Club
- Lifetime member of the International Association of the Lions' Clubs

- **LIBS (Lebanese Insurance Brokers Syndicate) Outstanding Achievement Award**  
Honoring our chairman and Board member Mr. Fernand Hosri in recognition and appreciation for his 50 years of dedicated service to the Insurance Brokerage sector.

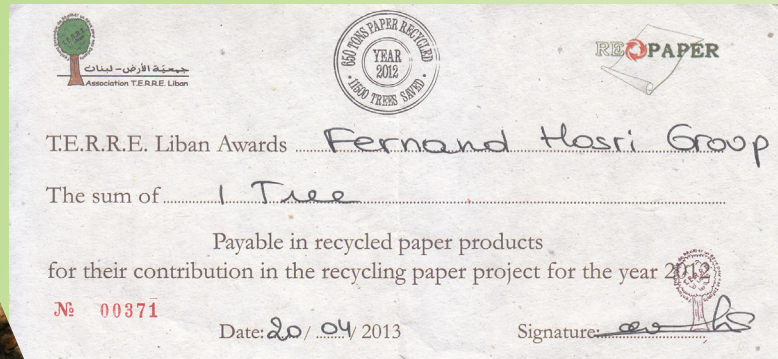






# FERNAND HOSRI GROUP

**Green Business Opportunities Award:**  
Fernand Hosri Group has received an Award of Recognition for its Green Initiative, thanks to Lebanon Opportunities.



## LEBANON OPPORTUNITIES Green Business Initiative



This certificate is to recognize



for its commitment to corporate environmental responsibility as demonstrated by being one of the signatories of the following Green Pledge:

- Minimize waste by evaluating operations and ensuring they are as efficient as possible
- Minimize toxic emissions through the selection and use of fleet vehicles and the source of power requirements
- Source and promote a product range to minimize the environmental impact of both production and distribution
- Comply or exceed all the environmental legislation that relates to the Company
- Accept responsibility for the harmful effects its operations have on both the local and global environment and is committed to reducing them
- Measure impact on the environment and set targets for ongoing improvement
- Raise staff awareness of environmental issues and enlist their support in improving the Company's performance
- Encourage the adoption of similar principles of suppliers, clients, and the community at large

as a testimonial to such an engagement, together with all honors and privileges deserved by such an outstanding commitment. In witness thereof, this certificate is bestowed, in Beirut, Lebanon.

*Ramzi El Hafez*

**Ramzi El Hafez**  
Publisher



## Communication on Progress

### Human Rights:



### SDG1: No poverty

#### Objectives:

Works on reducing poverty by enabling women to work and helping them find decent jobs and therefore allowing financial independence and double income for families.



### SDG2: Zero Hunger

#### Objectives:

Works on ending hunger by giving healthy free meals to the children at the association.  
- Achieving food security and improved nutrition for young children.





**3** GOOD HEALTH  
AND WELL-BEING



## **SDG3: Good health and well-being**

### **Objectives:**

Kitchen that delivers food. Every meal bought from Queasine feeds a kid at the association. Food is home tool. Nutritious, low in fat and full of nutrients and well balanced. Nutritionist advice: Healthy not junk given that moms are working and limits them to cook.

- Allow families to afford nutritious, balanced, healthy cuisine.
- Selling low cost meals to families.

Our Business provides to all our employees accessible and affordable health care regardless of their gender, sex or any other disaggregation.

All our employees are covered in case of work accidents.

Our Business provide 70 days maternity leave to all future moms.

We also provide work flexibility policy and work from home policy.

We have the privilege of having our facility as a smoke-free indoor workplace and offices.

### **Queasine: Quick. Easy. Cuisine**

Kitchen that delivers food. Every meal bought from Queasine feeds a kid at the association and provide healthier meals and additional rest time for working mothers.

*Queasine*  
QUICK·EASY·CUISINE





**4** QUALITY  
EDUCATION



## SDG4: Quality Education

### Objectives:

EYWA Association: Educates young women and empowers them to become active members in the society. Offering them education and matching them with jobs as well as well-developed.

- Education program for toddlers that will equip them with standards for future education.



## Labour:

**5** GENDER  
EQUALITY



## SDG5: Gender Equality

### Objectives:

Allow girls and women to be more confident stronger through internships

- Struggle to achieve gender equality, empower all women and girls and allowing financial independence.
- Works on empowering women through providing them with equal opportunities of employment.
- We have more women on the board of directors than men. 60/40 ratio.



## SDG8: Decent Work and Economic Growth

### Objectives:

Works on strengthening economic growth, full and productive employment, and decent work for all.

- Profits from Queasine go to EYWA in turn promoting Gender Equality etc. ...
- We make sure to consider the diversity of language culture and family circumstances which may exists in the work place.
- Our employee seniority is high as proof of privilege work environment.

### Unleash your creativity:

Inter-university contest aiming to promote sustainable development through engaging young talent in the economic and social world in a sustainable development way (quality education, gender equality, decent work and economic growth).

Students shortlisted in the competition get to undergo coaching sessions with the best coaches to better prepare the to the working world in the future, gaining experience.

Working for a real client and hence allowing the better job opportunities.

Through networking opportunities and the contacts created, students will get financing opportunities and access to financial institutions. The students come out of this experience with brighter insights and grades.





## Anti-Corruption:

**17** PARTNERSHIPS  
FOR THE GOALS



### SDG17: Partnerships for the goals

#### Objectives:

Our business has zero-tolerance against corruption and bribery in all their forms. We assure business growth by working to fight against corruption in order to grow our economy and develop our communities. Work with our partners and distributors on how to ensure an "ethical behavior" between the employees of both companies. We make sure to have a clause stating that we should work against corruption in all its forms including extortion and bribery. Our company tries to resist the solicitation of bribes and extortion combatting bribery. We enhance the transparency of our activities in the fight against it and we adopt measures in order to honor these commitments.



## Measurement of outcome:

Management persons: 5 (3 Women and 2 Men) who are also board members.

Total employees of Hosri Group are 102 employees.

In Lebanon, there are 67 employees of which are 16 Women and 51 Men.

Age varies between 20 - 64 years' old.

Rate of absenteeism is 303 times out of 252 Days in 2016;

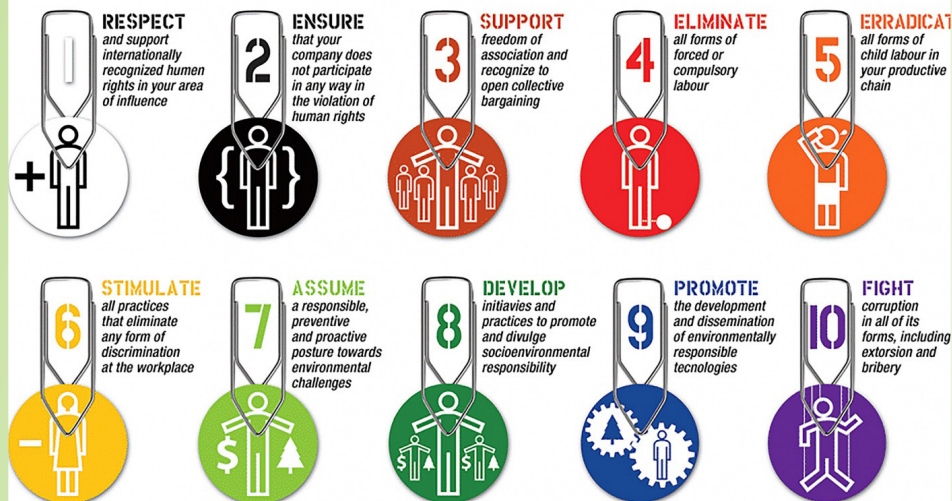
Hosri Group employees in KSA are 35 in which all are men given the country's constraints.

The percentage of recycled materials is around 60% if not more

100% of paper, cartons, cans, plastic, goes to recycling

100% Ink & computers also goes to special companies for recycling

### GLOBAL COMPACT PRINCIPLES







**FERNAND HOSRI**  
**G R O U P**



"What unites us is our values, actions and  
the way we do business"



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