



## UN GLOBAL COMPACT

**Communication on Progress 2017**

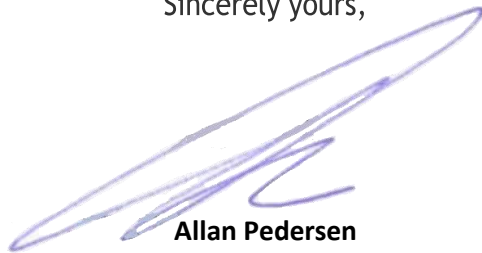


## STATEMENT OF CONTINUED SUPPORT

I am pleased to confirm that AP Services reaffirms its support of the Ten Principles of the United Nations Global Compact in the areas of Human Rights, Labour, Environment and Anti-Corruption.

This is our third Communication on Progress, in which we describe our actions to continually improve the integration of the Global Compact and its ten principles into our business strategy, culture and daily operations. We also commit to share this information with our stakeholders using our primary channels of communication.

Sincerely yours,



**Allan Pedersen**

**CEO, AP Services**

## Short description of the company

Focusing on saving lives and preventing permanent physical disability. Since 2004 AP Services has developed customized solutions for exposed environments and Hotspots, such as offshore industries, disaster areas and war zones. As a trusted advisor and partner AP Services has, developed solutions for UNHCR, UNICEF, EEAS, International Federation Red Cross & NATO. In cooperation with suppliers and customers, we source solutions that can be used in precisely those environments for which they are operating. Our experience ranges from the training of MEDICS stationed in dangerous areas of the world, the miners of East Greenland, to wind turbine engineers working at heights on offshore wind turbines.



# HUMAN RIGHTS

## Vision

AP Services' mission is to reduce the risk and increase the treatment options for people whose lives or health is in danger. This is done by developing and supplying pre-hospital emergency-medical equipment, solutions, advice, and training. Care for adherence to human rights constitutes a significant element of corporate responsibility in AP Services. Through our training programs we wish to promote general human rights and work to promote better health care through utilizing advanced technology, modernized equipment and education from highly-trained specialists. Saving lives is without doubt the very core of our business and in all simplicity what we aim to do every day. AP Services A/S is committed to conducting all of its business in a legal and ethical manner underpinned by an ethos of transparency and our mission statement:

*"Products to save life and limb"*

We are fully committed to support and respect the protection of internationally proclaimed human rights and ensure that it is not complicit in human rights abuse. We support the Universal Declaration of Human Rights and its conventions and the European Human Rights declaration written in the EU charter and are pertinently aware of its implications and our obligations therein. Our Human Rights Policy together with associated procedures with violations remains under continual review. AP Services fully complies with Danish legislation regarding Human Rights.

## Progress

We are highly aware of our responsibility to protect human rights. Much of our work is related to circumstances and events in dangerous places. Our aim is to save lives through hard work and our obligation to source the very best products. This was our motivation when establishing our company, and continues to be what drives us today.



This is why we are a leading European distributor of the very best products on the market, and not only are our products being used by the armed forces of the Scandinavian countries, but also UN, EEAS & NATO. AP Services are determined to find products that work in remote areas with limited resources which can prevent or diminish further injuries and loss of life.

We communicate and cooperate in a close relationship between our team and our stakeholders. This allows for transparent reporting of any concerns that may arise during any planned task. This provides a critical link between our own operations, personnel and our clients. This enables us to conduct any investigations or potential issues to be quickly identified and suitable resolutions found with direct involvement from our personnel and the company's management. Our reason for doing so is that it is utmost important that AP Services' is a leading example if the company detect any Human Rights violations and taking matters of special practical affairs to diminish the further wrong doing.

## Results

We are proud that we have distributed and developed products and solutions that save lives in the hotspots of the world. AP Services has more than 13 years of practical experience and a thorough understanding of the specific environments and requirements relevant to Relief Aid operations. Every year we gain new knowledge, experience and know-how and we use this to innovate and develop our solutions to save even more lives and minimize permanent damage even further – this is our deep-rooted passion and an ongoing process that will never stop. In regards of training it is standard procedure to instruct and educate in Human Rights and local laws. Not only is this eminent in our material but also a requirement made by our customers.



# LABOUR RIGHTS

## Vision

Our mission is to increase the pre-hospital treatment possibilities in dangerous and remote areas. This is primarily done through education of our employees to reduce risk for people whose lives or health is in danger. We prepare them if anything should happen with pre-hospital emergency treatment options & medical equipment, solutions, advice, and most importantly, training.

## Progress

We encourage all our stakeholders to match our high standards in respect of personal well-being, safety, training practices and working conditions. With regards to training courses all personnel deployed on operational duties have completed highly advanced theoretical and practical training and education. The actual briefing and training sessions are carried out directly by AP services highly-trained instructors who are educated to operate in exposed environments and High Risk Areas.

In accordance with work regulations, we conduct preliminary and periodic medical health checks for our employees and instructors.

## Results

AP Services' makes every effort to prevent accidents, injuries and physical disabilities in the workplace. Recognizing the risk, our clients and employees are exposed to when entering new and unfamiliar areas of operation, AP Services always meets all statutory health and safety obligations. In order to ensure a decrease in occupational accidents of our safety performance our standard measures vary from task to task in preventing accidents and injuries, thus various risk potentials vary significantly from one another. We keep detailed track records on work related accidents and will establish an accurate and verifiable baseline for future monitoring and benchmarking purposes so that we can make the necessary changes to bring it to a minimum. Further we have initiated a yearly employee satisfaction survey to make sure we support our employees and to improve working conditions on a continual basis.



# ENVIRONMENT

## Vision

A core principle in AP Services which always should be our number one priority, is that people comes first. That does not mean that sustainable and responsible use of resources is not important to AP Services. Despite the relatively small size of AP Services, our company policy is to decrease our organizational footprint and have minimal impact on the environment. AP Services' recognizes its responsibility to do everything possible to make a positive contribution to the environment, and take steps, however small, to realize that aim. We have guidelines to ensure responsible conduct within the company in regards to the environment. We do believe it is important to protect the environment for future generations as well.

## Progress

Our product catalogue consist of high-quality, multi-usage products. The products are manufactured to be durable and achieve long lifetime cycles. Thereby we conserve resources. When we obtain new products, we focus specifically on durability.

We have initiated different sustainable projects to reduce our footprint on the environment. You can read more about this below.

## Results

Despite our own company office location and on-site locations, we are striving for the principle that "every little step helps". Monthly energy readings are now being collected at our head quarter in Denmark in association with our newly established CO2 program. Furthermore our goal is to pursue a long-term goal of continuously reducing paper use by improving processes and thereby sustainably contributing to resource conservation.

All of our employees are encouraged to take part of actively engaging and promoting the following steps, in particularly appropriate and suitable each time when operating at our client's locations:



- Recycling and shredding – no littering indoors or outdoors
- Switch to default black and white printing – no unnecessary use of color
- No unnecessary printing – more extensive use of electronic media
- Instead of printing
- Use of recycled products or office supplies whenever practical
- Switching off lights and other electrical equipment when not in use
- No unnecessary use of water

AP Services continue to work towards more environmental friendly and measurable initiatives for managing our environmental performance, which is proper to our environmental impact. In the future we will seek to identify new opportunities and evaluate past, present and future initiatives for our own improvement of performance. This will also serve to enhance our stakeholder's perception of our environmental responsibility and understanding for why we believe this to be an important issue.



## PROJECTS WE SUPPORT

### **SATS Århus**

SATS (Students anesthesia and traumatology union) is supported with instructors as well as products for education and training.

### **Veteran foreningen (Veteran Association)**

The Veteran Association is supported with monetary funding in regards of construction of housing for returning veterans with Post-traumatic stress disorder or the like.

### **Children Cancer Foundation (Børnecancerfonden)**

AP services support the Children Cancer Foundation as a GOLD sponsor. The foundation rises funding to support continuously research into new ways of treating and mitigating cancer in children.

### **Municipality project for disabled citizens**

AP services support a municipality project in our neighborhood which focuses on helping citizens with mental handicaps into the working sphere as well. We work closely with this project when packing our kits for UNHCR, UNICEF, EEAS etc.

### **Clinics in Syria & Libya**

An amount of medical products with limited life cycle are sent to NGO clinics in Syria and Libya. We do so because we know how vital the right equipment is to the treatment of wound. We believe that valuable medical equipments should never go to waste as there are many flashpoints where the use of the equipment can be the difference between life and death.

### **Team Rynkeby**

Team Rynkeby has existed for 13 years and every year they work to raise money for children with cancer and their families.

**børne | cancer | fonden**



Danmarks Veteraner

# ANTI-CORRUPTION

## Vision

AP Services has a zero tolerance policy in regards to bribery and corruption and our policy will guide us to protect the company against risks in relation to fraud, bribery, corruption and other forms of unethical business conduct. This policy applies for all of our employees and all of the company's business relationships and in all those countries where we conduct and operate our business. It is AP Services' policy to comply and obey all laws, rules and regulations that concerns anti-corruption and anti-bribery, wherever AP Services' may conduct its business and operates. The company is committed to take actions and affairs so as to ensure that it does not engage in any form of corruption, including extortion and bribery.

## Progress

If anyone should be in doubt, uncertain or apprehensive in a specific situation it is our employee's duty to address and approach the CEO. AP Services will continuously support its employee's knowledge and understanding of anti-corruption, the company's policy and code of conduct and will continue the effort to reinforce every step necessary to prevent corruption and bribery.

## Results

At no point have any areas of concern arisen regarding corruption and the ethical delivery of our services or products. The company has not been the subject of any investigations, legal cases, rulings, fines or any other relevant actions related to corruption or bribery.

