

### **Unilever Global Compact Advanced COP 2017 Self-Assessment**

Implementing t	Implementing the Ten Principles into Strategies & Operations						
GC Scope or Principle	Criteria for GC Advanced Level	Unilever Approach	Where To Find Out More	Reference to GRI Indicators			
Scope: Implementing the Ten Principles into Strategies & Operations	Criterion 1: The COP describes mainstreaming into corporate functions and business units.	Our commitment to responsible business is embedded into our business agenda through our purpose and vision, articulated in our Code of Business Principles and carried out through the Unilever Sustainable Living Plan (USLP), which is our blueprint for sustainable growth.  Our Business Principles are mandatory for all employees and others working for Unilever, including our board of directors, and apply to all Unilever companies, subsidiaries and organisations over which Unilever has management control.  We are integrating sustainability into our brands and innovation to help drive business growth.  To assess product and purpose, we developed a methodology to help us determine how, and to what extent, each brand delivers against the two criteria. These are called our Sustainable Living Brands. 18 of our top 40 brands are now Sustainable Living brands. It enables brands to generate a systematic view of their progress across social and environmental factors. In 2016, we analysed our top brands using this methodology. Our analysis revealed that in 2016 our Sustainable Living brands grew 50% faster than	Our strategy Our vision Embedding sustainability Code of Business Principles Our governance Implementing our approach Advancing human rights in our own operations	G4-1 G4-2			

	the rest of the business and delivered more than 60% of Unilever's growth.  We believe that if we want to effect change at scale, we will achieve this	Advancing Human Rights with our suppliers
	by making large, successful, category-defining brands recognisably sustainable. Our five biggest brands, namely Dove, Dirt is Good, Knorr, Hellmann's and Lipton, are all Sustainable Living brands	Responsible Sourcing Policy
	We are working with our customers, and suppliers, engaging employees and forging new partnerships. We have developed a simple four-point framework to help capture the ways in which sustainability contributes to our business success – more growth, lower cost, less risk, more trust.	Unilever Responsible Business Partner Policy.
	Our USLP Steering Team (USLP ST) includes nine of our 13 Unilever Leadership Executive (ULE) members, including our Chief Marketing & Communications Officer (chair); Chief R&D Officer; Chief Supply Chain Officer; and four Category Presidents, and is responsible for approving new USLP targets and monitoring progress. The Board's Corporate Responsibility Committee (CRC) monitors USLP progress as one of its allocated focus risks. The USLP ST and CRC benefit from the insights of the USLP Council — a group of external specialists who guide and critique our sustainability strategy. We are looking at a refreshed approach to the USLP Council. Accordingly, we will not be renewing the Council as currently constituted in 2017 and will work to establish a revised governance structure.	
	The USLP spans our entire portfolio of brands, all countries in which we sell our products and applies across our whole value chain – from the sourcing of raw materials to our factories and the way consumers use our products. To embed sustainability into every stage of the life cycle of our products, we're working with our suppliers to support responsible approaches to sourcing raw materials.	
Criterion 2: The COP describes	, , , , , , , , , , , , , , , , , , , ,	Sustainable Living Report 2016

value chain	programmes and use our scale, influence and resources to make a real
implementation	
	deforestation, creating more opportunities for women and enhancing
	livelihoods, promoting health & well-being, championing sustainable
	agriculture and improving food security. Our Responsible Sourcing Policy
	((RSP - which will be updated in 2017) and our Responsible Business
	Partner Policy (RBPP) embodies our commitment to conduct business
	with integrity, openness, and respect for universal human rights and core
	labour principles throughout our operations. It advocates a beyond
	compliance approach to both our supply and distribution channels.

GC Principle	Criteria for GC Advanced Level	Unilever Approach	Where To Find Out More	Reference to GRI Indicators
Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights.  Principle 2: Businesses should make sure that they are not complicit inhuman rights abuses	Criterion 3: The COP describes robust commitments, strategies or policies in the area of human rights.	In line with the UN Guiding Principles on Business and Human Rights (2011), we base our human rights commitment and policy on the International Bill of Human Rights (consisting, in addition to the Universal Declaration of Human Rights, of the International Covenant on Civil and Political Rights and the International Covenant on Economic, Social and Cultural Rights) and the principles concerning fundamental rights set out in the International Labour Organization's Declaration on Fundamental Principles and Rights at Work. We also support the OECD Guidelines for Multinational Enterprises. Our approach is to uphold and promote human rights in three ways:  • In our operations by upholding our values and standards. • In our relationships with our suppliers and other business partners. • By working through external initiatives, such as the UN Global Compact  A key requirement of the UN Guiding Principles is for businesses to have a policy statement that addresses their responsibility to respect human rights. Our Human Rights Policy Statement provides clarity on our commitment to respect universal principles, our due diligence processes and our governance.  We were the first company to adopt and use the UN Guiding Principles Reporting Framework to produce a comprehensive, standalone Human Rights report, published in June 2015, fulfilling our commitment to report publicly on our implementation of the UN Guiding Principles on Business and Human Rights. In the report we focus on our 'salient' human rights issues - that is, those that are at risk of the most severe negative impacts through our activities or business relationships. This approach is in line with the UN Guiding Principles on Business and Human Rights. We are	Human Rights report  Unilever Human Rights Policy Statement  Advancing human rights in our own operations  Advancing Human Rights with our suppliers Implementing our approach Responding to stakeholder concerns on human rights	G4-HR3 G4-HR4 G4-HR11

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	committed to ensuring that all our employees work in an environment that promotes diversity, trust, human rights and equal opportunities, and is free from discrimination or victimisation. Our Respect, Dignity and Fair Treatment Code Policy sets out what we and our employees must do to ensure this, and forms part of the framework of policies supporting our Code of Business Principles.	Purpose, values and principles  Unilever Responsible Sourcing Policy  Business Integrity
Criterion 4: The COP describes effective management systems to integrate the human rights principles	Our Responsible Sourcing Policy sets out our expectations with regards to the respect for the human rights, including labour rights, of the workers in our extended supply chain. We will only work with suppliers who implement our Responsible Sourcing Policy. They must agree to ensure transparency, to remedy any shortcomings, and to drive continuous improvement. We continue to build the awareness and knowledge of our employees and workers on human rights, including labour rights, encouraging them to speak up, without retribution, about any concerns they may have, including through our grievance channels. We are committed to continue increasing the capacity of our management to effectively identify and respond to concerns.	Enhancing Livelihoods  Human Rights Policy Statement  Human Rights report  Our Respect, Dignity and Fair
Criterion 5: The COP describes effective monitoring and evaluation mechanisms of human rights integration.	We recognise that we must take steps to identify and address any actual or potential adverse impacts with which we may be involved whether directly or indirectly through our own activities or our business relationships including with our non-supplier business partners who must align with our Responsible Business Partner Policy. We manage these risks by integrating the responses to our due diligence into our policies and internal systems, acting on the findings, tracking our actions, and communicating with our stakeholders about how we address impacts. We undertake impact assessments for high risk commodities/countries and take proactive steps to identify activities that may contribute to negative human rights impacts. In July 2016, Oxfam published a progress update to their assessment of our	Treatment Code Policy  Responsible Sourcing Policy  Business Partner Policy  Oxfam Report on Vietnam's Supply Chain

operations in Vietnam. This further contributed to our understanding of our human rights impacts and our evaluation of our approach.

Our UK Modern Slavery Act Transparency Statement gives specific

Our UK Modern Slavery Act Transparency Statement gives specific information relating to our work to eradicate forced labour from global supply chains. The realisation of the right to Freedom of Association in addition to the provision of grievance mechanisms in line with the UN Guiding Principles on Business and Human Rights is vital in order to effectively evaluate our progress. For more information of how we are both integrating human rights principles and monitoring this work see both our Human Rights Report and our work on understanding our human rights impacts (links in next column).

Modern
Slavery Act
Transparency
Statement

<u>Human Rights</u> Report

Labour Manage	ment Policies & P	rocedures		
GC Principle	Criteria for GC Advanced Level	Unilever Approach	Where To Find Out More	Reference to GRI Indicators
Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.  Principle 4: The elimination of all forms of forced and compulsory labour.  Principle 5: The effective abolition of child labour.	Criterion 6: The COP describes robust commitments, strategies or policies in the area of labour	We prohibit discrimination and we are committed to safe and healthy working conditions, the right to freedom of association and collective bargaining, and to effective information and consultation procedures. We expect our partners to adhere to business principles consistent with our own, and implement this through our Responsible Sourcing Policy and Responsible Business Partner Policy.  Our Respect, Dignity & Fair Treatment Code Policy sets out our commitment to human rights within our own operations, specifically our commitment to ensuring a working environment that promotes diversity, where there is mutual trust, respect for human rights and equal opportunity, and no unlawful discrimination or victimisation.  Our Code of Business Principles states that "We will not use any form of forced, compulsory, trafficked or child labour". Our internal Social Impact Hub gives guidance on issues including child, migrant and contract labour.  During 2015 we worked with the Fair Wage Network to develop a Framework for Fair Compensation. The Framework outlines how the various existing elements of our compensation packages deliver fair compensation to our employees and is supported by a methodology to monitor our employees' rewards against relevant Living Wage benchmarks. Our 2015 analysis reviewed all our lowest paid employees' fixed earnings levels, for both factory and nonfactory employees.  This work enabled us to set a target to achieve full Living Wage compliance for all our 169,000 direct employees by 2020. We have a longstanding commitment to equal pay for equal work, which forms another principle of our Fair Compensation Framework. Our compensation structures are intended to	Responsible Sourcing Policy Unilever Human Rights Policy Statement Human Rights Report Implementing our approach Working with others on Human Rights Annual Report: Diversity and Inclusion p. 31 Purpose, values & principles Advancing Diversity Business Integrity	G4-HR3 G4-HR4

Principle 6: The elimination of discrimination in respect of employment and occupation

be gender neutral, with any pay differences between employees in similar jobs fairly reflecting levels of individual performance and skill.

Our dialogue with suppliers and business partners is critical, where they feel able actively to raise issues so that we can work together to share best practices and respond to challenges as they emerge. For example to keep the lines of communication open, our procurement managers work directly with suppliers to help identify risks and remediate gaps in policies and practices.

We regularly engage with expert organisations such as Shift and the Institute for Human Rights and Business, and with trade unions and civil society organisations, such as Oxfam, on human rights including labour rights. We support the Children's Rights and Business Principles developed by UNICEF, Save the Children and the UN Global Compact. We are members of industry organisations such as the Consumer Goods Forum (CGF) and the World Business Council for Sustainable Development, where we use our membership to work with other businesses to scale up solutions to human rights issues. Unilever is a member of the CGF leadership group on responsible recruitment and we were instrumental in a recent CGF resolution on forced labour.

We have signed a partnership agreement with non-profit organisation Solidaridad to work with our suppliers on issues such as gender equity and improving labour practices. Marcela Manubens, Unilever's Global Vice-President for Social Impact, is also serves on the World Economic Forum's Global Future Council on Human Rights. Marcela Manuben's role now sits within the Supply Chain function to enable us to comprehensively implement and embed our human rights approach. The resulting team has been renamed Integrated Social Sustainability.

We have relationships with trade unions both at the local and global level. We have established a global forum with the International Union of Food workers (IUF) and IndustriALL on labour rights to identify, discuss and address issues and geographies of concern. We meet twice a year and have specific working groups on Diversity and Sustainable Employment in between.

Promoting safety for women

Responding to stakeholder concerns on human rights

Business Partner
Policy

Fairness In The Workplace

# Criterion 7: The COP describes effective management systems to integrate the labour

principles

We have sought to align and expand our internal policy framework with the UN Guiding Principles on Business and Human Rights, which has facilitated their integration into pre-existing policies and codes. These in turn drive our internal and external compliance requirements.

For example, we have strengthened our Code of Business Principles in 2016. Our approach focused on the role every individual plays in living our values.

Some examples of questions asked during the 2016 Integrity Pledge week were: What inspires you to work for a company with strong values and a clear purpose? What are your favourite quotes about passion, leadership, respect? How does Business Integrity come to life in your local team or area?

The campaign included insights from Paul Polman, our CEO, and other leaders who encouraged employees to have open conversations on this topic across the business. Over 30,000 employees took part in the Pledge in the first five days alone.

We have also strengthened our internal Respect, Dignity and Fair Treatment Code Policy. In 2015 we developed a Responsible Business Partner Policy to align with our Responsible Sourcing Policy, which we launched in April 2014 and updated in 2017.

Effective grievance mechanisms, as described in the UN Guiding Principles, are critical in ensuring that human rights, including labour rights, are respected. We have developed a single integrated channel to ensure that our employees can raise grievances, issues and concerns as simply as possible. We have also further developed and strengthened our tools to analyse and resolve the grievances and breaches we receive.

# Criterion 8: The COP describes effective monitoring and evaluation mechanisms

of labour

principles

integration

Since 2012, we provide a web-based reporting process for both employees and suppliers, in addition to existing telephone and email reporting systems. Employees can also report concerns to their line manager, local Business Integrity Officer or a member of their local Business Integrity Committee. Alternatively, they can use our confidential external 'Unilever Code Support Line' (whistleblowing line) via telephone or internet. Business Integrity training and communications materials provide details of available options. All reported breaches of the Code of Business Principles are monitored and dealt with by our local business leaders at country level.

Going forward, our factories are now checked by external auditors using the URSA (Unilever Responsible Sourcing Audit) process. This ensures that all internal sourcing units are held to the same standard as external suppliers.

We are seeking to improve our analytical capabilities to make sure any internal trends, hot spots and root causes are rapidly identified and remediated through the introduction of appropriate controls.

We are committed to transparency, but also acknowledge that many challenges remain which must be resolved. In the Salient Issues section of our Human Rights report, we discuss the complexities present in our Kericho tea plantation in Kenya. In Turkey, we identified excessive working hours in our tea supply chain. In India, we found incidents of poor health and safety practices and a lack of proper process of wage payment at a salt pan. We also outline, in each case, the actions we are taking to remedy these issues.

Livii Olillielitai Wallagelliel	olicies & Procedures		
GC Principle Criteria for Advanced Level	Unilever Approach	Where To Find Out More	Reference to GRI Indicators
Principle 7: Businesses should support a precautionary approach to environmental challenges.  Principle 8: Businesses should undertake initiatives to promote greater environmental responsibility.  Principle 9: Businesses should encourage the development and diffusion of environmentally	and disseminate good practice.  Our approach has five aspects, which aim to affect change within our own	Reducing environmental impact Greenhouse gases Water use Waste & packaging Sustainable sourcing Our carbon positive ambition Environmental Management System Eco-efficiency performance overview Setting targets & data scope Lifecycle assessments Responsible Sourcing Policy	G4-14 G4-EN8 G4-EN32 G4-EN33 G4-SO10

friendly technologies.		by 2025. This was in addition to our existing commitment to increase our use of recycled plastic in packaging by at least 25% by 2025. Our longstanding aim has been to develop a closed loop system; One that would allow us to continue to provide the price and convenience of sachets to consumers while tackling the environmental issues associated with their use. We have had a major breakthrough in this regard. We have launched a new technology to recycle sachet waste. We have developed this technology, called CreaSolv® Process, with the Fraunhofer Institute for Process Engineering and Packaging IVV in Germany.  We are founding members of the CDP (formerly Carbon Disclosure Project) Supply Chain Leadership Collaboration. CDP aims to increase companies' disclosure of their GHG management plans and impacts, and to encourage them to put reduction plans in place. CDP's supplier programme has a global reach and involves businesses collaborating through their supply chains.  We are part of the Natural Capital Coalition and we working to advance work in this area, through the WBCSD and Natural Capital Project amongst others.  We are promoting the involvement of suppliers of both agricultural and nonagricultural based raw materials in the CDP programme. This represents a global standard approach for disclosure of GHG management plans and performance. We believe that involvement in the CDP programme is of intrinsic value to our suppliers and we encourage their participation.	Reducing emissions in our own operations  Unilever Code of Business Principles  Independent Assurance  PwC's Independent Limited Assurance Report 2016  Unilever Basis of Preparation  Advocacy & partnerships for transformational change  The New Climate Economy: Global
	Criterion 10: The COP describes effective management systems to integrate the environmental principles	Our environmental management system (EMS) underpins our environment strategy. All Unilever companies must comply with the Unilever standards for occupational safety and health and environmental care (SHE), as well as our Consumer Safety Policy. They must comply in a manner that also recognises, and is consistent with, local legislation.  Lifecycle assessment (LCA) is one of a number of techniques we use to help us understand the impacts of our products on the environment. We conduct LCAs on our existing products and ingredients to help identify improvement opportunities, to improve data quality and relevance to our studies.	Unilever Responsible Business Partner Policy

	Our environmental management systems are designed to achieve continuous improvement. They are based on, and compatible with ISO 14001.	
	We require all suppliers to comply with our Responsible Sourcing Policy, which requires suppliers to conduct their business in a manner which embraces sustainability and reduces environmental impact. Our mandatory requirement is that suppliers are environmentally compliant with all necessary legal permits, but the policy expects them to proceed towards best practice. We are willing to apply more stringent criteria than those required by law when we believe this to be appropriate.	
	Within our own operations, our approach is to deliver tools, techniques and awareness, and share best practice directly with those people responsible for reducing the environmental impact of our manufacturing operations. Much of our progress has been achieved through good manufacturing practices at our factories. We continue to promote this through an environmental roadmap that includes an awareness-raising programme called Simple Solutions.	
	Our successful eco-efficiency projects are known as 'Proud Practices'. These evolved from our Smarter Greener Living campaign, which began in 2013, and aim to involve as many people in our factories as we can in improving our eco-efficiency. We found that a practice from one factory can – in many cases – be easily replicated elsewhere. This helps to speed up the delivery of environmental benefits and provides inspiration to generate new ideas, helping us to reduce our environmental impact.	
	Many of our employees have sustainable business ideas. Factory teams can apply for investment for these via our Small Actions Big Difference fund. Ideas are evaluated on the basis of environmental benefit and financial return. In 2016, we invested €26 million in 307 projects.	
Criterion 11: The COP describes effective	We use a number of metrics to assess our environmental impacts across the value chain covering: greenhouse gas (GHG) emissions, water, waste and sustainable sourcing.	

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monitoring and evaluation mechanisms for environmental stewardship Eco-efficiency data is used to track performance, set targets and identify the best opportunities to drive reductions in each of our key indicators.

Many of our manufacturing sites also make use of real-time eco-efficiency data. This is collected through automated systems – known as measurement, monitoring and targeting (MM&T) systems. This helps our manufacturing sites to better track their performance and identify reduction opportunities.

Environmental auditing programmes have been implemented within each region to help sites achieve continuous improvement in environmental performance.

At least once a year, all operating units conduct a review of their environmental business risks and their compliance with corporate policies. They also conduct a continuous self-assessment of their operating controls. These exercises are summarised in a Positive Assurance letter that is sent to our Corporate Risk Committee each year.

Our environmental policy requires that we audit our compliance with legislation and Unilever Standards and investigate all environmental safety incidents in order to prevent recurrence

A selection of our environmental metrics is independently assured by PwC.

Principle 10:	Criterion 12:	Unilever has a zero-tolerance approach to bribery in any form: it is committed	Unilever Code of	G4-56
Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.	The COP describes robust commitments, strategies or policies in the area of anti- corruption	Unilever has a zero-tolerance approach to bribery in any form: it is committed to being a no-bribe business and eradicating any practices or behaviours in this regard. This zero-tolerance policy extends to Unilever employees, contractors, third parties, new acquisitions and joint-ventures, through which or with whom we do business, irrespective of financial values involved. We operate with a broad definition of corruption which includes fraud and financial misrepresentation, conflicts of interest, bribery, anti-trust activity, misuse of information and misrepresentation of the company or its assets.  Our core values - Integrity, Responsibility, Respect & Pioneering - are enshrined in our longstanding Code of Business Principles (CoBP) and 24 Code Policies. These also underpin the Unilever Sustainable Living Plan's 3 pillars: Improving Health & Well-being, Reducing Environmental Impact & Enhancing Livelihoods. Our CoBP & Code Policies define minimum mandatory standards of behaviour for Board directors and employees globally, including JVs where we have management control. They go significantly beyond complying with laws and regulations. The Code Policies were refreshed and relaunched in 2016 and are published both externally and internally. Specific Code Policies Address Countering Corruption, Discrimination, Confidentiality of Information, Antitrust, Money Laundering, Insider Trading and Environment, Health and Safety. The Code Policies are also distilled into a 'Winning with Integrity' booklet for non-managers, translated into multiple languages.	Business Principles  Purpose, values & principles  Unilever's Responsible Sourcing Policy  Advancing human rights in our own operations  Advancing human rights with suppliers  Implementing our approach  Business Partner Policy.	G4-56 G4-57 G4-58
		Countering corruption continues to be a focus area in 2017 and we have deployed new mandated interactive training capsules across the business to all employees.  Any suspected CoBP breach is subject to an accelerated review procedure that	Business integrity	
		involves subject-matter experts (SMEs) from Legal Group to ensure compliance with the UK Bribery Act and US Foreign Corrupt Practices Act. Confirmed breaches result in disciplinary action in line with our Sanctions standard.		
		Unilever are committed to working with others who share our values and seek to operate to the same standards as we do. Both our suppliers and distributors		

are prohibited through mandatory compliance with our Responsible Sourcing Policy and Responsible Business Partner Policy from all forms of bribery, corruption, extortion or embezzlement and there are adequate procedures in place to prevent bribery in all commercial dealings undertaken by a Business Partner.

### **Criterion 13:**

The COP describes effective management systems to integrate the anti-corruption principle

Unilever is a founding signatory of the United Nations Global Compact (UNGC): as a Board member CEO Paul Polman actively helps drive global efforts to combat bribery. Realising UNGC Principle 10 (regarding corruption in all its forms) is a core focus for us. Our Chief Legal Officer (CLO) is a member of the UNGC's Business for the Rule of Law Steering Committee (B4ROL). UL contributed to UNGC resources launched in June 2015, including a new B4ROL Framework and a Guide for General Counsel on Corporate Sustainability that gives practical guidance on how to advance corporate sustainability issues and reinforce the UNGC Ten Principles that focus on human rights, labour, environment and anti-corruption. It specifically features UL's CLO. Unilever engagement on tackling corruption continues through its representation at the G20/B20 under the German 2017 Presidency: the Chief Business Integrity Officer (CBIO) is a co-Chair for the Cross-Thematic Group on Responsible Business Conduct and Anti-Corruption. We are a founding member of the Bingham Centre for the Rule of Law's new Business Network and signed up to the WEF Partnering Against Corruption Initiative in 2017.

Our CoBP framework is built on the pillars of "Prevent – Detect – Respond" to ensure we have a continuous ability to develop our compliance programme based on learnings (e.g. from CoBP cases, self-assessments and audits). We also actively monitor regulatory developments and participate in conferences to share, learn and adopt best practices.

The CLO is responsible for the strategy implementation of the full compliance programme. She is supported by a CBIO who was included in the Ethisphere 2016 Attorneys Who Matter list. The CBIO's team is part of UL's legal function, giving UL dedicated expert resource to embed a compliance culture and make UL more agile in identifying & mitigating compliance risks. The BI organisation features 5 dedicated experienced regional BI Directors who oversee BI work in North America, Latin America, Europe, Asia & Russia/Africa/Middle East:

reporting to the CBIO, they are supported by a BI Officer for each country, including dedicated team members in geographic "hot spots" to drive operational excellence.

The CLO chairs the UL Global Code & Policy Committee (GCPC), which oversees compliance globally including related policies & standards, and reports to the UL Leadership Executive (ULE) to the Audit & Corporate Responsibility Committees of the Board of Directors. We have a global process for speaking up about actual or potential CoBP breaches. Employees are encouraged to raise CoBP breaches via internal channels: line manager, local BI Officer, member of the local BI Committee or email directly to the ULE. SMEs or Legal business partners may also be informed of concerns.

To foster dialogue on best practices in ABC, Unilever partners with external organisations on intercompany benchmarking exercises. We actively participate in IBE, DJSI and TI exercises and recently were ranked 4th across the entire TI submission.

We are also actively engaging with AIM Progress to drive collective action.

We partner with Maplecroft for detailed indices of compliance risk by country and we have historically partnered with PwC to review our third-party compliance programme for external validation and recommendations to build into our 2017-2020 Roadmap. Further, Unilever's risk assessment methodology builds on UN Global Compact, OECD, Transparency International and external advisor PwC's best practice.

### **Criterion 14:**

The COP describes effective monitoring and evaluation mechanisms for the We have a global process for reporting actual or potential CoBP breaches. Employees are encouraged to report CoBP breaches via internal channels: line manager, local Business Integrity Officer, member of the local Business Integrity Committee or email directly to the Unilever Executive. SMEs or Legal business partners may also be informed of concerns.

UL provides external channels for employees & 3rd Parties to confidentially log concerns through a dedicated web portal or 24-hour toll-free hotline. A

integration of anti- corruption	dedicated helpdesk covers questions about CoBP compliance so issues can be discussed to pre-emptively find solutions that avoid breaches.  Potential CoBP and Code Policies breaches are monitored by country-based	
	senior management, supported by the local Business Integrity Officer with oversight from five dedicated and experienced regional Legal Directors who report to the CBIO. Breaches are tackled through to a local Business Integrity Committee unless senior executives are involved (in which case the CLO and	
	CBIO are personally involved). 'Reportable' breaches are escalated to the GCPC as well as to the Unilever Leadership Executive & the Audit and Corporate Responsibility Committees of the Board. They see a quarterly review of case analytics and 'reportable' Code breaches by country.	
	In 2016, BI closed a total of 1,388 incidents with 596 confirmed breaches across all areas of our CoBP, including Countering Corruption. In 2016 we issued 246 written warnings (53 with a downgrade in individual performance rating), initiated legal action in 9 cases and dismissed 179 employees. We disclose this information publicly. The number of issues raised per 1,000 employee and substantiation rates benchmark well against industry average, pointing to ongoing employee willingness to report concerns.	

Taking Action in	Support of Broad	der UN Goals and Issues		
Scope: Taking Action in Support of Broader UN Goals and Issues	Criterion 15: The COP describes core business contributions to UN goals and issues	We are signatories to Business for Peace, a platform of over 130 leading companies from 37 countries dedicated to catalysing collaborative action to advance peace. Companies who join Business for Peace commit to paying heightened attention to the implementation of the UN Global Compact Ten Principles in high-risk and conflict-affected areas, take action to advance peace, either individually or in collaboration with others, and annually communicate on our progress.	Sustainable Development Goals Working With Others on Human Rights Global Partnerships Engaging with our	G-15 G-16
	Criterion 16: The COP describes strategic social investments and	We are a founding signatory to the UN Global Compact (UNGC). This sets out commitments for business in relation to human rights, labour, the environment and anti-corruption. We have pledged to uphold these principles across our business. Our CEO Paul Polman is a member of UNGC's Board and we are active participants in its LEAD initiatives and Action Platforms. This involves 50 companies of the 12,000 UNGC members who are committed to integrating sustainability within their business models and supporting UNGC around the world.	stakeholders  Tackling climate & development together  Driving transformational change	
	criterion 17: The COP describes advocacy and public policy engagement	In January 2016 Paul Polman helped co-create the Business and Sustainable Development Commission (Business Commission). The Commission brings together international leaders from business, labour, financial institutions and civil society to show how mainstreaming development can spark unprecedented business opportunities. In January 2017, the Business Commission published its flagship report "Better Business, Better World", which identified 60 hot spot with a potential to create \$12 trillion of value every year by 2030, if we aligned business opportunities with the SDGs.  In addition, Paul Polman was a member of the UN High Level Panel on the Post-2015 agenda, for which we organised an extensive private sector outreach on the SDGs in 2013, engaging directly with over 300 businesses of all		
	Criterion 18: The COP describes partnerships	sizes, sectors and markets - with combined revenues representing over 10% of global GDP. In 2014 we coordinated the 'Business Manifesto' to which the UNGC has provided input – a call to arms of 23 companies in support of the SDGs, which were adopted by world governments in 2016.		

and collective action

In January 2016, Paul Polman was invited by the then-UNSG Ban Ki-Moon to join the UN Secretary-General's SDG Advocacy Group. Mr Polman is one of two business voices on the Group.

We are members of UNGC's Human Rights Working Group, Business for the Rule of Law Committee, CEO Water Mandate and Caring for Climate Initiative. We are also members of 16 UNGC local networks in a number of countries including the Netherlands, Vietnam, Zambia, Romania, South Africa, Turkey, Myanmar, Mozambique, Ghana, Chile, Indonesia, Sri Lanka, Singapore, Argentina, Colombia, Kenya and the UK. We are actively increasing our membership of UNGC local networks.

In July 2013, we endorsed the Women's Empowerment Principles, a collaboration between UNGC and UN Women. We are implementing these across our business, as well as taking steps to increase women's rights and economic inclusion in our supply chain. We have also given our support to UNGC's Business for Peace Platform and the Food and Agriculture Principles.

Unilever partner with global organisations Oxfam, Save the Children, PSI, World Food Programme and UNICEF to help reach our ambitious goal of helping 1 billion improve their health and well-being. In addition to our focus on water, sanitation and hygiene (WASH), we are also investing in livelihoods, sustainable sourcing and women's empowerment. Our partners in these areas include: Acumen, Clinton Giustra Enterprise, the Ford Foundation, and the Global Alliance for Improved Nutrition (GAIN).

In supporting the 2030 Agenda for Sustainable Development, we worked with a diverse range of organisations to campaign for a holistic water goal (SDG6), including measurement of handwashing with soap facilities. We helped establish the WASH4Work coalition, which aims to mobilise greater business action to address water, sanitation and hygiene (WASH) challenges in the workplace, in communities where workers live and across supply chains. We are now looking to support countries in implementing SDG6, with a particular focus on promoting behaviour change as a means of realising the benefits of improved facilities.

We believe that Unilever should play an active role in shaping legislation and regulations that enhance positive social and environmental outcomes. We	
have an advocacy team that works together with other stakeholders to bring about changes in public policy in key areas of health and sustainability.	

Scope:	Criterion 19:	The Unilever Leadership Executive (ULE), led by our Chief Executive Officer,	Our Sustainability	G4-1
Corporate Sustainability Governance and Leadership	The COP describes CEO commitment and leadership	monitor implementation and delivery of the USLP. Sustainability criteria are built into our senior executive remuneration procedure.	Governance	G4-2 G4-34
			Investor Relations:	G4-34
			Our corporate	
			governance	
	Criterion 20: The COP describes Board adoption and oversight	Governance of our conduct as a responsible corporate citizen is provided by our Boards' Corporate Responsibility Committee.	Our strategy	
		Our USLP Steering Team (USLP ST) includes nine of our 13 Unilever Leadership	Engaging with our stakeholders	
		Executive (ULE) members, including our Chief Marketing & Communications Officer (chair); Chief R&D Officer; Chief Supply Chain Officer; and four Category Presidents, and is responsible for approving new USLP targets and monitoring	Working with others on Human Rights	
		progress. The Board's Corporate Responsibility Committee (CRC) monitors USLP progress as one of its allocated focus risks.	Global Partnerships	
		We have introduced The Unilever sustainable progress index, a long-term	Embedding	
		incentive which helps to secure long-term value creation by decoupling our growth from our environmental impact, while increasing our positive social	sustainability  Dusiness Integrity	
		impact. To avoid over-focus on any one element of the USLP, the progress	Business Integrity	
		index is an assessment made by the Board's Compensation Committee taking into account progress towards the targets in our reported USLP scorecard.	Annual Report & Accounts 2016	
	Criterion 21: The COP describes stakeholder engagement.	To succeed in our purpose of making sustainable living commonplace, we need to engage and work in partnership with a wide range of stakeholders. These include: investors; customers and consumers; suppliers; governments, regulators and legislators; NGOs; civil society; and others in the business environment, including peer companies.		_
		We seek to understand the issues of concern to our stakeholders and to respond openly and transparently to any questions raised about our products and the way we run our business. We publish our responses to some of these		

questions in the What Matters to You section of our online Sustainable Living Report.

Both our USLP Steering Team and CRC benefit from the insights of the USLP Council— a group of external specialists in corporate responsibility and sustainability who guide and critique the development of our sustainability strategy. The USLP ST and CRC benefit from the insights of the USLP Council— a group of external specialists who guide and critique our sustainability strategy. We are looking at a refreshed approach to the USLP Council. Accordingly, we will not be renewing the Council as currently constituted in 2017 and will work to establish a revised governance structure Add in council point above

The variety of our relationships means we engage in different ways, depending on the nature of the interest, the relevance to the business and the most practical way to meet stakeholders' specific needs and expectations.

Annex: Business for Peace*				
Scope: Business for Peace	Annex 1: The COP describes policies and practices related to the company's core business operations in high-risk or conflict-affected areas	Unilever continually updates on working conditions at our tea estates in Kericho. This follows allegations of sexual harassment of female workers in an August 2013 programme by ARTE (a Franco-German TV channel). These allegations were investigated and an extensive independent review made six recommendations to improve the gender balance within the Team Leader community and the grievance handling system. Unilever fully accepted these recommendations which were implemented immediately.  Since December 2013 progress has focused on the prevention of incidents through increased education and awareness, strengthening the management team, and improving the grievance and reporting procedures. Progress is continually monitored through monthly reviews with the VP of Tea Procurement and Operations and bi-monthly meetings with the Chief Procurement Officer. In 2014, our Chief Executive Officer Paul Polman and Chief Supply Chain Officer Pier Luigi Sigismondi visited Kericho to experience progress at first hand. Further visits have been undertaken by the CLO and CBIO in 2016.  Unilever has identified eight salient human rights issues and one of these is harassment. Kericho was the subject of a case study on this issue in our first Human Rights Report, published in June 2015	Kericho tea estates  Purpose, values & principles  Global Partnerships  Responding to stakeholder concerns on human rights  Human Rights Report	
	Annex 2: The COP describes policies and practices related to the company's government relations in high-	Unilever neither supports political parties nor contributes to the funds of groups whose activities are calculated to promote party interests. We prohibit participation in the activities of political parties for business purposes.		

risk or conflict- affected areas			
Annex 3: The COP describes local stakeholder engagement and strategic social investment activities of the company in highrisk or conflictaffected areas	Unilever are taking a targeted approach to its social investments by focusing our support on helping to improve the quality of people's lives through the provision of hygiene, sanitation, basic nutrition and access to safe drinking water, as well as by enhancing selfesteem.  Since 2012, we have partnered with five leading global organisations – Oxfam, Population Services International (PSI), Save the Children, UNICEF and the World Food Programme (WFP). By working together, we have expanded the delivery of life-saving solutions and contributed to systemic and scalable social change.  Our partners also serve as our primary beneficiaries in times of disaster and emergency relief. We have spent £88,717,427 so that we are able to provide critical resources expeditiously when there is the greatest need and on longer-term projects to help rebuild communities.	Disaster and Emergency	

<sup>\*</sup>Business for Peace Brochure (2013) aims to expand and deepen private sector action in support of peace - in the workplace, marketplace and local communities.

Assists companies in implementing responsible business practices aligned with the Global Compact ten principles in conflict-affected and high-risk areas and catalyse action to advance peace