

Dear Mr. Secretary-General,

Together, we both began writing Webhelp's history in 2000 and we have travelled a long way since. We laid the foundations of our Romanian branch before setting up our offices in Morocco, France, Algeria, Belgium, Madagascar, United Kingdom, Netherlands, Surinam, South Africa, India, Germany, Austria, Switzerland, Italy, Czech Republic, Turkey, Portugal, Poland and more recently in, Sweden, Finland, Denmark, Latvia, Norway, Greece and Ivory Coast.

And this is only the beginning!

We always sought ways to satisfy our clients while believing that the wellbeing of our employees is the key to our success. We have surrounded ourselves with more than 35,000 co-workers. Webhelp is an organisation working to implement high level responsible practices whereby corporate social responsibility is everyone's business.

Our vision is that we should carry societal commitments, in the countries we operate within. We are pleased to confirm that Webhelp supports the ten principles of the Global Compact with respect to human rights, labour, environment and anti-corruption.

With this communication, we express our intent to advance those principles within our sphere of influence. In 2016, we continued our commitments to make the Global Compact and its principles part of the strategy, culture and day-to-day operations of our company. You will read in our Communication on Progress (CoP) details about these initiatives and results.

Sincerely yours,

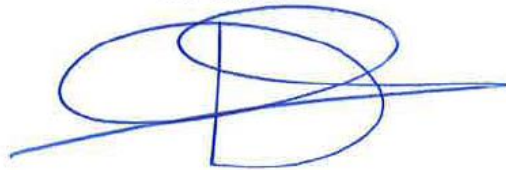
Frédéric JOUSSET

Co-Founder

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Olivier DUHA

Co-Founder

A handwritten signature in blue ink, appearing to be 'O. Duha', written over a horizontal line.