



### **ABOUT THIS REPORT**

### **Introduction of Report**

This report is the sixth sustainability report of the KEPCO KPS Corp. (Hereby referred to as "KEPCO KPS"). KEPCO KPS is publishing a sustainability report every other year and intends to provide our performance regarding economic, environmental, and social responsibilities along with an overall understanding of the sustainability of KEPCO KPS to our stakeholders.

### **Report Writing Principles**

This report was written in accordance with the comprehensive methods of the G4 Guidelines of GRI (Global Reporting Initiative) and reflected the contents of ISO26000 and the Ten Principles of UNGC. The financial information included in this report adheres to K-IFRS and the financial performance has been reported based on individual financial statements.

### **Reporting Period and Scope**

The reporting period is between January 1, 2015 to December 31, 2016. The quantitative performance was supported by 3 years of data from 2014 to 2016 for understanding trends and data and parts of qualitative performance in 2017 were included for timeliness. The scope of this report includes the economic, social, environmental activities and performances of KEPCO KPS headquarter along with the 51 offices in Korea and the 14 overseas offices and local subsidiaries.

### **Report Verification**

The financial information in this report was audited by an independent auditing firm. The contents of this report was verified by a third party in DNV GL, a professional verification institution with no ties to KEPCO KPS in order to secure objectivity, fairness, and reliability for this report.

### **Inquiries Regarding the Report**

This report was published both in English and Korean. It is also available on the website of KEPCO KPS and registered on the websites of GRI and UN Global Compact as well. We are also listening to the opinions of our stakeholders regarding this report through various channels such as emails, mails, fax, and KEPCO KPS website.

• Website: www.kps.co.kr

• Address : (58326) KEPCO KPS, 211, Munhwa-ro, Naju-si, Jeollanam-do,

Republic of Korea

• Tel: +82-61-345-0114 • Fax: +82-61-345-0115

• E-mail: sustainability@kps.co.kr

### CONTENTS

72 Safety First Management

### **INTRODUCTION** SUSTAINABILITY MANAGEMENT 18 Sustainability Mission Statement Sustainable Management Strategy 02 20 **CEO Message** Management Performance and Goal 04 22 Introduction of KEPCO KPS Management 06 **Business Overview Ethical Management** 80 24 KEPCO KPS CSV Cases Corporate Governance 12 26 2015-2016 Highlight 28 Risk Management Stakeholder Engagement 30 Materiality Assessment 32 STRATEGIC ISSUES **APPENDIX 75** 34 36 **Sustainable Growth** 76 Financial Information **Enhancement of an Original Business** Quantitative Performance of Social and 38 78 **Expansion of Globalization** 42 **Environmental Data** Diversification of Related Businesses **Assurance Statement** 46 80 Horizontally and Vertically GRI G4 Index 82 **Responsible Management UN Global Compact and Sustainable** 50 86 52 Implementation of Strategic Social Development Goal Implementation **Contribution Activities** Major Awards and Associate Members 87 **56** Enhancement of a Mutual Growth Glossary 88 **Environment Friendliness** 60 Launch of an Environmental Management 62 Activity 64 Response to the Climate Change **Respect for Human** 66 Establishment of a Progressive Corporate Culture 70 Establishment of a Cultivation System for Competitive Human Resources

## **Sustainability Mission Statement**

All employees of KEPCO KPS pledge to adhere to social responsibility while practicing sustainable management in economic, environmental, social, and human aspects for all stakeholders and contribute to sustainable development of society, country, and all humanity while simultaneously growing and developing into the world's best power plant service company in a sustainable manner.

### Economy: Sustainable Growth

I pledge to discover new growth engines to improve profitability and to maintain healthy financial s ture to improve corporate value.

I pledge to lead the way for advancement of maintenance and repair engineering technology through

I pledge to improve managerial efficiency and secure competitive advantage through constant and autonomous managerial innovation.

### Society: Fair and Transparent Management

I pledge to improve managerial transparency through strict work processing and information disclosure based on ethical management.

compassionate management. I pledge to fulfill the corporate social responsibility through

rships with all stakeholders. I pledge to enhance values through strengthening of partne

### Environment: Environment-friendly

I pledge to perform eco-friendly facility installations and repair through the application of eco-friendly technology.

I pledge to contribute to resolving the energy issues in the future by developing technology related to renewable energy.

I pledge to preserve the Earth's environment by responding to the climate change with all group subsidi-

### People: People-oriented

I pledge to make effort to nurture global talent with creative and professional mind.

I pledge to make effort to establish a mutually beneficial labor-management culture and to constantly improve the quality of life for the employees through promotion of welfare.

I pledge to materialize human rights management through preventing of accidents and improving of health for all employees as well as improving the treatment of social minorities and complying with variance. ous anti-discrimination principles.

### **CEO** Message



66

KEPCO KPS has established the sustainable management code of conduct to overcome the difficulties in management environment both domestic and abroad as well as pioneering for a new future and all of our employees have united to materialize sustainable development.

### Dear Stakeholders,

First of all, I thank you for all the support and love you have shown to KEPCO KPS. KEPCO KPS is making its best effort to improve national competitiveness and to contribute to electric power supply stabilization through various power generation facilities including hydro, thermal, and nuclear power plants along with renewable energy as well as providing service regarding the power transmission and substation facilities which serve as the national power grid.

Recently, the level of uncertainty has been increasing in the international energy market and significant changes are expected in government policies as trends against nuclear facilities and coal energy continue. KEPCO KPS is responding directly towards the intensification of competition in the power generation facility maintenance market along with the changes in government policies to achieve a stable financial performance and to fulfill social responsibilities as a public institution. Especially, we hope to meet the expectations of our stakeholders by describing our pledge to the future growth in detail through this sustainability report which is the sixth report for KEPCO KPS.

KEPCO KPS has been growing steadily ever since its sales has peaked over 1 trillion KRW and has achieved the sales of 1.1797 trillion KRW and 1.2231 trillion KRW and the net profit of 169.9 billion KRW and 88.3 billion KRW each respectively for 2015 and 2016. KEPCO KPS has been continuing its positive trend based on its advanced technology despite the difficulties in the management environment.

Also, KEPCO KPS has achieved meaningful achievements as of 2016 as it was nominated the best enterprise by DJSI KOREA 8 years in a row along with the Korea Financial Management Grand Prize for 3 years in a row and acquiring the first class certification for public institution integrity. We believe that this was the result of achieving balanced performance in economic, environmental, and social aspects as well as communicating actively with our stakeholders through the sustainability reports over the years.

Now, KEPCO KPS is pledging to adhere to the following sustainable management principles in order to transform itself as the world's best comprehensive power plant service company.

First, we will achieve stable growth by pioneering overseas markets and providing comprehensive service for power generation facilities. We expect to achieve sales overseas in a stable manner as our projects in UAE and Jordan are becoming operational and we will continue to secure growth engines for the future in new markets overseas. Also, we will focus on providing excellent quality service regarding the power generation facilities in Korea which is our core business to contribute to supplying electrical power in a stable manner.

Second, we will lead the way for advancement of energy technology to become the very foundation of the national electricity market. We will develop maintenance technology that puts environment first and support the minimization of environmental effects from electricity generation through optimal maintenance. Also, we will establish a maintenance system for pioneering renewable energy related technologies such as for solar power and wind power in preparation of the growth of the renewable energy market in the future.

Third, KEPCO KPS pledges to become a socially responsible corporate through philosophy of mutual growth. We desire to make KEPCO KPS grow together with its employees based on harmony between labor and management. Furthermore, we will establish an environment for mutual growth through reinforcement of cooperation for mutual development with our partner companies and pledge to fulfill the responsibility as corporate citizen through actively participating in the social contribution activities.

All of our employees here at KEPCO KPS will continue to achieve our vision and pioneer for the new future. We will make our best effort to overcome the difficulties in the management environment and transform into a comprehensive power plant service company with potential for growth in the new electricity markets. We at KEPCO KPS wish to receive support from our stakeholders for the bright future here at KEPCO KPS.

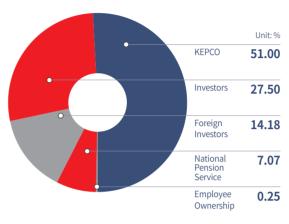
Thank you.

July 2017 CEO Jung Eui-Heon

### **Introduction of KEPCO KPS**

Creative Leading Company Providing The World Best Power Plant Total Service KEPCO KPS is preparing to lead the way for the new future as a global enterprise and to make the leap as the world's best comprehensive power plant service company after 30 years since its founding.

Date Founded		April 1, 1984		
CEO		Jung Eui-Heon		
Capital		9 Billion KRW		
No. of Employ	ees	5,552 (As of 2016. 12. 31)		
Managing Inst	itute	MOTIE		
Location of Headquarters		211, Munhwa-ro, Naju-si, Jeollanam-do, Republic of Korea		
Sales	2014	10,855		
(100 million KRW)	2015	11,797		
	2016	12,231		
Sales	2014	1,076		
Overseas (100 million	2015	1,293		
KRW)	2016	1,067		



(As of 2016. 12. 31)

### **Field of Business**

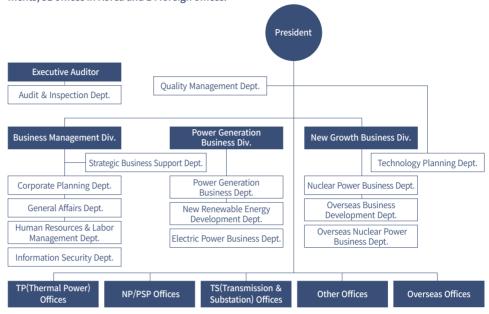
KEPCO KPS is a professional public enterprise that provides comprehensive service regarding diagnosis and performance improvement of power plant facilities, power generation facilities at home and abroad, renewable EPC, industrial facilities, and power transmission and substation facilities. Also, it operates a total maintenance and repair center for repair of core components of power generation facilities along with Technology research & development institute for development of core technologies while also participating in renewable energy projects involving solar power and wind power.

Unit: 1 million KRW

Category	Major Client	Sales for 2016(Ratio)	Project Details
Thermal Power Plant Project		471,346 (38.5)	Routine maintenance and construction work, planned preventive maintenance and construction work, renovation work, test drive maintenance for gas turbines, repair of high temperature components for thermal power facilities in Korea
Nuclear/Hydro Power Plant Project	KEPCO, KHNP, power plants in Korea, etc.	468,723 (38.3)	Routine maintenance and construction work, planned preventive maintenance and construction work, renovation work, test drive maintenance, implementation of advanced practical technology for nuclear power plant maintenance for nuclear/hydro power facilities in Korea along with development and commercialization of independent technology
Power Transmission and Substation Project		74,005 (6.1)	Maintenance of power transmission lines and live wires, HVDC facility inspection and maintenance, overall supervision of electric work, etc.
External Projects	Korea District Heating 101,784 Corp., private power plants, etc. (8.3)		Maintenance of domestic power plant facilities owned by entities other than KEPCO and renewable energy projects, etc. Research technology and service, etc.
Overseas Projects	Power plants at home and abroad	107,248 (8.8)	Operation/Maintenance of power generation facilities overseas KEPCO KPS PHILIPPINES CORP.

### **Organizational Status**

KEPCO KPS is based in Naju, Jeonllanam-do, and consists of a headquarter, 3 head offices, 14 Departments, 51 offices in Korea and 14 foreign offices.



### **Business Sites**

Operate 51 domestic, 14 overseas business sites

Thermal Power	Nuclear Power	Pumped Storage Power	Transmission&Substation (6 Sites)	Special Sites	Sites Overseas
(20 Sites)	(13 Sites)	(1 Site)		(11 Sites)	(14 Sites)
Seoincheon, Boryeong, Ulsan, Samcheonpo, Taean, Dangjin, Yeongheung, Hadong, Incheon, Pyeongtaek, Seocheon, Honam, Busan, Bundang, Jeju, Gunsan, Yeosu, Namjeju, Samcheok, Shinboryeong	Kori 1/2/3, Hanbit 1/2/3, Hanwool 1/2/3, Wolseong1/2/3, Saewool 1	Cheongpyeong	Seoul TS Offices, Daejeon TS Offices, Busan TS Offices, Daeju TS Offices, Gwangju TS Offices, Wonju TS Offices	GT Technology Service Center, Nuclear Power Technology Service Center, Human Resource Development Institute, Nuclear Power Training Institute, Plant Business Service Center, Hwaseong, Anyang, Dongducheon, Pocheon Technology Research & Development Institute, Technology Solution Center	Chanderiya, Jharsuguda, Ilihan, Bhavnagar, Daharki, Ambatovy, ATPS, Al-manakher, BNPP, BNPP Commissing Office, Meghnaghat, South Africa Office, UAE Office, India Office, etc.

### Current State of Subsidiaries and Equity Investing Companies

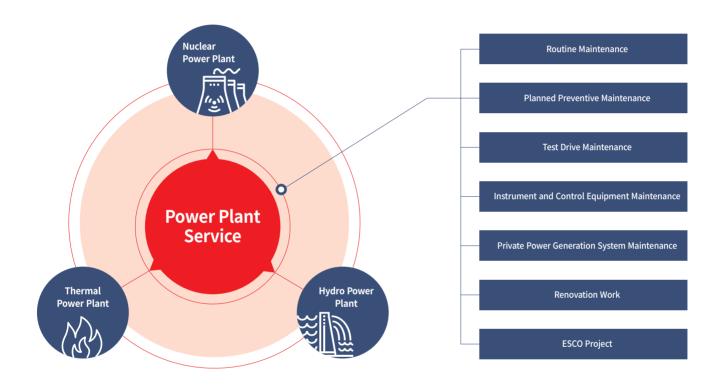
KEPCO KPS owns 1 subsidiary and 3 equity investing companies.

			Unit: %
Category	Company name	Shareholding	Project Detail
Subsidiary	KEPCO KPS Philipines Corp.	99.99	Development of new projects and general management of projects in Philippines     Increase of new business opportunities within Philippines is expected
Equity Investing Company	KEPCO Uhde Inc.	2.4	Acquisition of license for source technology of coal gasification     Promotion of projects utilizing coal gasification technology in Korea and abroad as well as participation
Equity Investing Company	Incheon New Power Co., Ltd.	29	Songdo Environmental Resource Center Incineration Residual Heat (3MW) Power Generation Project.     Business diversification through renewable energy industry (Incineration residual heat) and such
Equity Investing Company	Smart Power Co., Ltd.	5.55	Business pertaining to construction, management, and operation of SMART nuclear reactor     Investment into companies constructing SMART nuclear reactor which is a technology developed locally within Korea

### **Business Overview**

Power Plant Services (Nuclear, Thermal and Hydro)

Maintenance and repair are necessary for stable power generation equipment operation and the electrical maintenance industry is growing as the electricity industry develops. KEPCO KPS supports stable supplying of electricity through maintenance and management of power generation equipment and is promoting sustainability in the electricity industry which is a key industry in Korea. There are 51 offices operational in order to provide high quality maintenance for power generation and industrial equipment spread across the country.

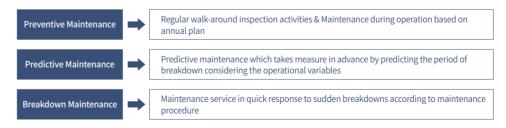


### **Routine Maintenance**

Every day, all normally operating equipment are inspected for any error and any discovered errors are resolved immediately with the equipment still operational which helps securing reliability for the equipment.



Routine Maintenance



### **Planned Preventive Maintenance**

Disassembly, inspection, and testing are performed on various devices and equipment with the power generation equipment shut down according to the long term maintenance plans of the power plant, relevant regulations, and technical specifications.

SUSTAINABILITY MANAGEMENT

### **Test Drive Maintenance**

We are securing the integrity of the equipment after its commercial operation by participating in the test drive maintenance work during the test drive period which is the final stage of the power plant construction.

### **Instrument and Control Equipment Maintenance**

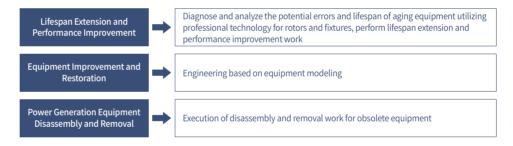
We are performing maintenance work on the control equipment on site such as the turbines, boilers, and exhaust gas desulfurization control equipment at hydro and thermal power plants as well as the primary and secondary control equipment at nuclear power plants.

### **Private Power Generation System Maintenance**

We are providing quality service to our customers based on high quality maintenance technology that is being applied on sites which has been independently researched and developed as well as the technology that has been implemented from leading manufacturers and improved upon along with know0hows acquired from maintenance of power generation equipment.

### **Renovation Work**

We are participating in equipment improvement and replacement works to minimize breakdowns and improve equipment performance as well as the equipment restoration work to restore discarded or inoperable equipment back to commercially operational status and additional equipment installation and relocation work.



### **New & Renewable Energy Projects**

After the Paris Agreement in 2015, the new climate regime was launched and the importance of developing innovative technology and massive supply of renewable energy is being stressed in order to achieve the 37% greenhouse gas emission reduction compared to BAU\* by 2030. KEPCO KPS is promoting the development and supplying of various renewable energy source systems based on its accumulated superior maintenance technology and know-hows as a leading enterprise in creating the eco-friendly energy for the future in response. Also, we are providing the O&M service for the renewable energy equipment involving solar power, wind power, hydro power, and the ESS project based on our engineering technology.











### Power **Transmission and Substation Facilities Services**

We have established a maintenance network all over the country for preventing breakdowns and speedy restoration of power transmission equipment which make up the national electrical grid and we are making our best effort to supply electricity in a stable manner by operating this system as we also provide a comprehensive maintenance service related to power transmission and substation facilities such as maintenance of power transmission lines, live wires, and HVDC conversion equipment along with the construction, construction supervision, engineering, and safety diagnosis of power transmission lines.

### **Manufactured Power Transmission Line Maintenance**

KEPCO KPS is maintaining the power transmission lines that are weak against the climate change and external environment in an optimal state by performing regular inspections, preventive maintenance, and sudden breakdown restoration work for all power transmission lines through our latest equipment and professional maintenance technicians.

### **High Voltage Power Transmission Live Wire Maintenance**

The live wire maintenance method consists of a technique which performs maintenance with the electricity still flowing through power transmission line. KEPCO KPS possesses the faulty insulator detection technology for live wire maintenance and to inspect the insulation performance of the insulator along with the helicopter live wire insulator cleaning technology.

### **New Growth Engine Project**

We provide construction supervision for power transmission line and electricity facilities construction projects for stabilization of electrical work and supplying high quality electricity. We also perform safety diagnosis for optimization of electricity equipment along with the construction of power transmission lines and the development of new electricity related technology to secure the best construction quality for our maintenance and repair services.

### **HVDC Conversion Equipment Maintenance**

We are contributing to securing the electricity supply capability to Jeju area and improvement of reliability through maintenance, management, and repair of HVDC conversion equipment which operates as a direct current power transmission type in order to connect the electrical grid between Jeju and the mainland (Haenam) and we are also leading the way in the field of HVDC maintenance.



Power transmission and

substation facilities related total

maintenance service

### **Overseas Power Plant O&M**

KEPCO KPS has operated various power generation equipment both at home and abroad while also being responsible for their maintenance based on maintenance know-how and technological capacity accumulated over the years and KEPCO KPS has been improving the national prestige of Korea by expanding its services into 25 countries overseas. KEPCO KPS has been participating in the UAE Nuclear Plant Test Drive Project since 2013 and is due to perform maintenance work until 2020.

### **Overseas Power Generation System Operation and Maintenance**

KEPCO KPS has been improving the national prestige of Korea as a technologically advanced nation by expanding into various countries including Australia, India, Pakistan, Indonesia, Saudi Arabia, Jordan, Republic of South Africa, Mexico, and Madagascar. KEPCO KPS has achieved orders over 100 million dollars in 2007 for the first time since it started its overseas business and has been earning 100 million dollars in annual sales on average for the past 3 years. In 2015, KEPCO KPS has won the contract for the operation and maintenance work of the power plant at Egbin, Nigeria and in 2016; KEPCO KPS has won the contract for the test drive project of the thermal power plant at Safi, Morocco as KEPCO KPS continues to expand the field of business.

### **Overseas Nuclear Power Plant Project**

KEPCO KPS has dispatched technical expert personnel to numerous companies overseas to participate in the maintenance work overseas and in 2014; KEPCO KPS has won the contract for fuel loading service for the nuclear power plant at Angra, Brazil and has established the foundation as a professional maintenance company in the overseas operational nuclear power plant maintenance business. KEPCO KPS has participated as a member of the KEPCO consortium for the contract regarding the UAE nuclear power plant in 2009 and has won the contract for the test drive and maintenance of 4 reactors at the nuclear power plant at UAE in 2013 and KEPCO KPS is planning to perform the test drive and maintenance work in stages until 2020 when the 4 reactors are to be completed. Also, KEPCO KPS has been consistently promoting regular meetings for contract negotiations with the client company since April of 2015 for the long term maintenance project regarding the UAE nuclear power plant.



World leading maintenance service exported to 25 countries





### **Professional Technical Service**

(As of January 2017)



1.237 Cases of patents, international patents, and utility models

### **Technology Research & Development Institute**

KEPCO KPS has established and operates an efficiency-oriented R&D system for each research team to be able to focus on their respective research and development projects. We are conducting the research for the newest maintenance techniques and automated technology for effective maintenance along with other various technologies including robotic application and decommissioning of nuclear power plants.

### **Technology Solution Center**

KEPCO KPS has been tracking the solutions for various technical issues that may occur at power plants and industrial facility plants based on its experience from operating numerous power generation facilities in Korea and has established and operates a system specialized by fields to make technical consultation for optimal power generation facility operation possible.



### **GT Technology Service Center**

The GT Technology Service Center has established a comprehensive service system for repairing components such as gas turbines and steam turbines and is performing maintenance service such as the repair, maintenance, and production of high temperature components for gas and steam turbines along with repair and maintenance of large industrial equipment components, and large rotor machine work and balancing to perfection utilizing various latest technologies.

### **Nuclear Power Technology Service Center**

The Nuclear Power Technology Service Center is responsible for the maintenance and engineering work for core equipment of nuclear power plants. It is also preparing the foundation necessary for sale of nuclear power plant maintenance technology abroad while leading the way in the localized development of nuclear power plant maintenance technology in Korea.



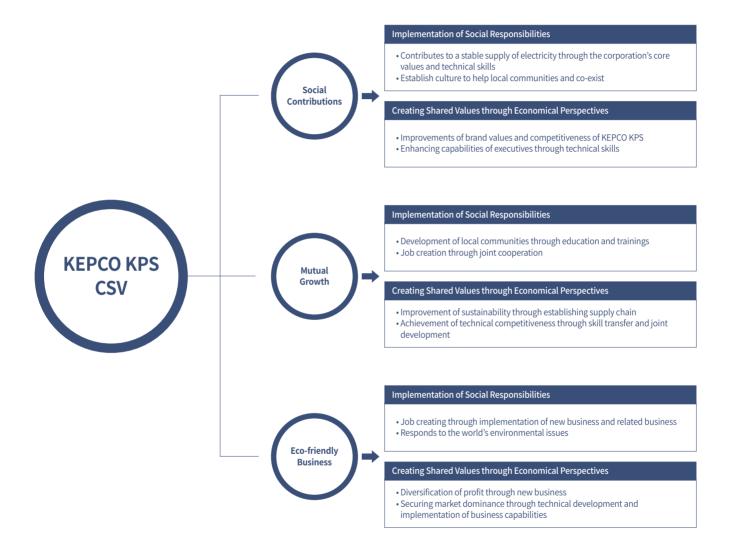
### **Plant Business Service Center**

The Plant Business Service Center features our brightest engineers and is responsible for performing high quality maintenance service for private power generating facilities and regular industrial facilities. Also, it is promoting the development and supplying of various renewable energy source systems.

### **KEPCO KPS CSV Cases**

### Creating Shared Value (CSV)

Creating Shared Value means sharing values of corporation's management activity which in itself is intended to achieve social values and economic results. KEPCO KPS put a considerable amount of effort to share skills and technical know-how through numerous activities and methods to become a sustainable corporation that seeks to create new values and to create sustainable society.



CSV 1.
Creation of
Shared Values
through Workforce
Representatives and
Social Contributions

Many corporations implemented social contribution activities as the importance of corporate responsibilities in social contributions as opposed to the previous profit-oriented corporations. However, Creating Shared Value (CSV) becomes popular which is a step forward than an original social contribution. In accordance with this new trend, employees of KEPCO KPS makes the best use of maintenance capabilities to contribute to stable supply of electricity and the development of skills in the related businesses, such as a replacement of old electric wirings, safety trainings for children, activities related to ensure safe usage of electricity, and the maintenance of old farming tools, house, and boilers.



Setting Up a Dream Home activity

### Setting Up a Dream Home "For the Children"

KEPCO KPS supports children who are the future of the society by improving low-income children's living space and facilities through a partnership with Child fund Korea. This project is considered as the representative social contribution activity by KEPCO KPS started in 2009, and is progressed through multiple stages such as planning, selection of target businesses and implementation, and attempts to share technical capabilities possessed by our company.

### Performances







### 2015 Results of Satisfaction Survey

KEPCO KPS helps children to pursue their dreams even in the harsh environment by constantly assessing satisfaction survey results.



Target: 100 persons (Child Fund Korea Local headquarters managers and business beneficiaries)

### C A S E - S T U D Y

### It's happier to give than to Receive



In July 2015, the employees in charge of the Hanbit office 1 and 3, the Hanbit office 2 of business visited a household of a 6th grader child in Gunseo-myeon, Yeonggwang-gun in order to improve a living space of a local community. The 6th grader is living with 9 other family members who are his grandmother, uncle, and cousins and experiencing discomfort living in an old house. In order to help the household, the employees in charge came and made best use of their skills to proceed a panel construction, an organization of interior and exterior, and electric works, resulting in 2 new rooms and a restroom for the child. Moreover, they buried an electric wire of inside underground and cleaned the interior so that the family can enjoy a new and comfortable living space. We were happy to see the family members enjoyed their new space and realized the happiness of sharing.

An employee participated in the Setting up a Dream Home (Hanbit office 1, Deputy Head Hwang Seon-yeon)

### CSV 2. Value Realization through Mutual Growth in Ecosystem Establishment

Many companies strengthen their sustainable supply chain systems by specifying sustainable supply chain factors as dominant factors in terms of business competitiveness. KEPCO KPS proceeds to implement various mutual growth business models in order to achieve these supply chains of sustainability, and also establish an ecosystem by creating a coexistent culture with small companies to create Shared Value. Introduced in 2015 and now being the 2nd year, the 'one workplace for one mutual business' project is now a representative mutual growth project that discovers and implements strengths of offices (hydration, nuclear, and transmission power plants) and small companies. Moreover, it is working on a transfer of skills, market supports, co-research development, and mutual registration of a patent, and also supports development of research, human resources, and productivity through the '2016 December Mutual Growth Investment Funds' which amounts to 200 million KRW.

### 2016 performances of the representative mutual growth project

Category	Work Places	Projects	Performance
Transfer of skills	GT Maintenance Technical Center	Sharing GT rotor maintenance Jig production technique	Produced Jig and assess the quality through a rotor mock-up test     Supported the market through a constant order
Technical Support	6 Offices including Hanul 2	Supporting maintenance technique for small companies	Supported for insulation diagnosis for intakes during the Hanul #3 13th OH construction of 6 CWP motors     Provided skills that are not present with partners
Maintenance Skill Training	29 Offices including Seocheon	Trainings to improve partner's maintenance technique	<ul> <li>Trained 20 employees in mechanical fields</li> <li>Trained 5 employees in electric files</li> <li>Resulted in 2 employees passing the national technical qualification exam</li> </ul>
Quality Training	7 Offices including Boryeong	Trainings to improve quality of small companies	Provided materials such as a maintenance procedure for Boryeong #1 OH construction     Examined and guided partner's product manuals
Equipment Support	5 Offices including Ulsan	Renting tools and lifting device for free	Rented tools for 18 times and a small lorry truck for 58 times     Trained how to use special equipment(Improved safety and productivity)
Contract Training	4 Offices including Cheongpyeong	Trainings about entrance procedures in the plant and contracts	Shared information and supported administration through communication with partners
Market Support	3 Offices including Gori	Supporting superior products of small companies	Advertised companies' products     Provided an opportunity to advertise products through demos for equipment
Conference	2 Offices including Donghae and Wolseong	Conference to establish clean transaction culture	Collected opinions by attending 10 conferences     Sent ethical management guide to 20 companies

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### CASE-STUDY

### 1 Workplace 1 Mutual Business Samcheonpo Office

KEPCO KPS Samchunpo branch performed a mutual growth by contacting a free rental of tools with 4 partners in 2016. It supported an efficient rental of tools through a combination of trainings of tools on top of the free rental and achieved a total of 100 rentals to partners. It plans to improve the rental project by an aggressive advertisement and continued free rentals of tools

CSV 3.
Realization of
Environment
Friendly Future
Through

Modern environmental issues such as the depletion of fossil fuels and the climate change can only be resolved through a unified effort by every humanity and corporations. For this reason, KEPCO KPS formed a supply chain for renewable energy sources such as solar and wind energy in all stages from planning of ESS, delivery, construction to maintenance, and accumulated various skills and know-how over years of undertaking businesses. Moreover, KEPCO KPS also continues sustainable energy industries through securing various technical equipment for renewable energy businesses. Also, KEPCO KPS contributes to job creation by hiring talented applicants.

### Wind Power Operating and Maintenance(O&M)

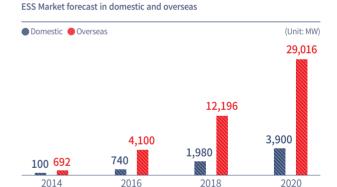
KEPCO KPS attempts to fulfill low-carbon green growth by securing a system and developing techniques needed to compose wind power generation O&M. We accumulated business abilities in preparation for offshore wind power generation O&M in the western sea by securing maintenance contract of an adaptive 3MW wind power generator in the western sea which is a government R&D project in 2015.

### **ESS Establishment Business**

ESS possesses a market potential in various business areas by containing functions for better energy usage such as an amplitude modulation, a peak reduction, a continuation of renewable energy, and an emergency button. Especially, we develop business mainly in a peak-reducing ESS section such as FEMS (Factory Energy Management System) to minimize energy usage and cost and BEMS (Building Energy Management System) to utilize a smart energy use in buildings. Moreover, we plan numerous strategies to undertake ESS related businesses and participate in bidding for the related projects, and organized a team to work on the most optimized business models of ESS. Other than this, we continue to do research for securing technology and joined related associations, participated in home and abroad exhibitions to collect and use the newest technologies.



Wind Turbine Projects



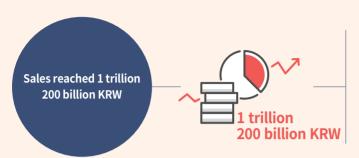
### C A S E - S T U D Y



### **Executing MOU Agreement in Renewable Energy Development Business**

KEPCO KPS executed an MOU agreement in the renewable energy development business at the headquarter in the innovation city, Jeollanam-do to activate a renewable energy business along with KEPCO KDN, Jeonnam Development Corporation in November 2016. We plan to do our best in cultivating and implementing the Jeollanamdo renewable energy business in every aspect such as solar panel on water, massive solar panel complex, Jeonnam offshore wind power, causes of hindrance of renewable energy business in order to cultivate a renewable energy industry in Jeollanamdo with the 3 above-mentioned organizations according to the agreement.

### 2015-2016 Highlight



The sales of KEPCO KPS reached 1 trillion 223 billion KRW in 2016. Ever since reaching 1 trillion KRW in 2012, KEPCO KPS has been constantly growing it's sales, especially when it reached 1 trillion 100 billion KRW in 2015 and continuously reached 1 trillion 200 billion KRW in 2016, KEPCO KPS is taking one step closer to it's VISION 2025 which is to exceed sales of 3 trillion KRW.

KEPCO KPS have been selected as the excellent firm for quality competitiveness by Ministry of Trade Institute of Standards and Technology as the superior management performance of KEPCO KPS was recognized for 18 consecutive years which has never been precedented among state-owned companies.

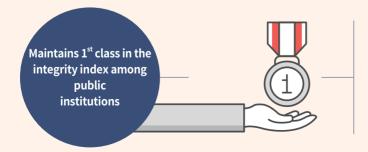




KEPCO KPS won the 1<sup>st</sup> prize for the 17<sup>th</sup> Korean Financial Mangement for 3 consecutive years that was held by New Industry Mangement Academy. It means that KEPCO KPS has contributed to the development of the nation and the society through healthy corporate businesses, and it is significant because it was a comprehensive examination of quantitative qualites of the corporate's stability, profit, and activities and a combination of the corporate's management values, management capabilities and social contribution.

KEPCO KPS has been nominated as the top company for 8 consecutive years in the DJSI 'commercial service and distribution' section in the international conference by Dow-Jones in 2016.

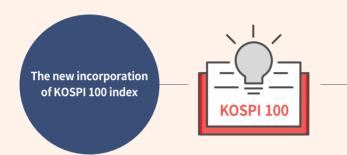




KEPCO KPS received the first class in the integrity index among public institutions in 2016 which is held by Anti-Corruption and Civil Rights Commission. It was possible because of the enhanced audit consulting and a strengthened insdie rules for the settlement of integrity and transparant corporate ehtics through a preventive audit system.

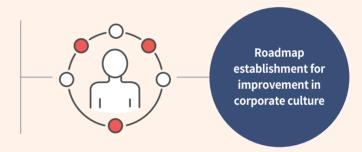
KEPCO KPS achieved the grade A in the management evaluation by the Mistry of Trade affiliated organizations in 2016. It is a result of efforts to achieve a continuous growth among employees even in the harsh circumstances. KEPCO KPS will put an effort to realize a flawless maintenance through a stable supply chain and best efforts as a public institution.





KEPCO KPS was incorporated into the KOSPI 100 index in June 2015 ever since it started the first transaction in the stock market in December 2007. It is estimated that the healthy financial structure and sustained growth drew investors' attentions. The new incorporation of the index is expected to raise KEPCO KPS's status domestically and internationally.

KEPCO KPS had the proclamation ceremony for a new corporate culture along with the 32<sup>th</sup> commemoration of the foundation. KEPCO KPS also established a detailed plan of execution which outlines several goals such as, a chaning KEPCO KPS(establishment of foundation for changes), a harmonious KEPCO KPS(enhancement of organizational harmony), a challenging KEPCO KPS(improvament of challenging leadership), and a growing KEPCO KPS(operation of organization based on performances) under the slogan of "Act with innovation and grow through challenges".



Received the grand prize for the best working environment in Korea among 100 corporations (GPTW)



KEPCO KPS received the grand prize for the best working environment in Korea among 100 corportions held by GPTW. This means that KEPCO KPS is recognized as constantly working toward to build a healthy corporate culture, for example, implementing a program to balance worklife balance of employees.

KEPCO KPS received the grand prize for the 13<sup>th</sup> Korean Ethical Management Prize for public enterprises held by New Industry Management Academy supported by Mistry of Trade. It helps enhance a brand as an ethical corporation through a title 'Crystal KPS', promotes ethics programs for each of the persons concerned, diagnosis of employees on ethics, and customized ethics trainings in order to settle a practical culture.







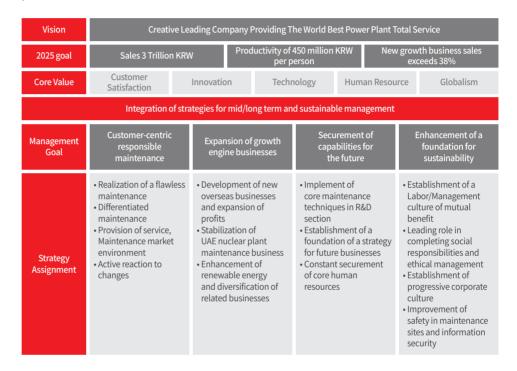
### Sustainable Management Strategy

### **Progress Directions for Sustainable Management**

KEPCO KPS promises to grow as the world's best power plant company that contributes to the sustainable development of local community as well as global communities by implementing sustainable management in economy, environment, and social aspects, which many stakeholders are interested in, and by undertaking social responsibilities as a public institution.

### **Progress Strategy for Sustainable Management**

KEPCO KPS actively operates strategies of core factors for sustainable management such as economy, social, and environmental sections along with the corporate management strategy with a goal to realize its management vision which is to become "the world's best power plant and the creative leading company that provides the Total Service".



### Organization for Implementing Sustainable management

KEPCO KPS reflects CEO's strong management will in implementing sustainable management and establishes and operates the sustainable management system. The strategy planning team of the corporate planning department carries out general tasks about sustainable management, and each executive department sets and operates the Key Performance indicator (KPI) and subtasks about sustainable management. Especially, it reflects opinions from the inside and outside of the company on management policies by operating the sustainable management committee.



### Core performance index for sustainable management

KEPCO KPS devised a core performance index for sustainable management in order to evaluate sustainable management strategies and regularly checks it. Especially, KEPCO KPS improves effectiveness of annual goal achievements by checking and providing feedbacks on them.

Catagony	Core Performance Index	Unit		Goals	
Category	Core Performance Index	Unit	2017	2018	2019
Sustainable growth	Sales	100 million KRW	14,697	16,911	20,055
	Productivity per person	100 million KRW	2.6	2.93	3.4
	R&D investment ratio (compared to sales)	%	2.91	Conforming to the government's recommendation	Conforming to the government's recommendation
	Fail stop of a company's imputation	Number	0	0	0
	Foreign customer satisfaction	Score	More than 90	More than 90	More than 90
	Sales of overseas business	100 million KRW	1,804	2,522	2,820
	Sales of new business	100 million KRW	2,274	2,774	4,652
Responsible Management	Purchase ratio of small and large business products	%	87.04	Conforming to the government's recommendation	Conforming to the government's recommendation
	Annual time spent on corporate social responsibility per person	Hours	17.6	17.9	18.2
Human-centric	Cultivation of core human capital	Person	554	602	654
management	Ratio of handicapped employees (compared to the full-time workers)	%	More than 3.2%	Conforming to the government's recommendation	Conforming to the government's recommendation
	Internal customer satisfaction	Score	More than 73	More than 73	More than 73
	Integrity evaluation by Anti-Corruption and Civil Rights Commission	Class	1	1	1
	Rate of industrial accidents	%	0.01	0.01	0.01
Environment	Reduction of energy usage	%	24	26	28
Friendliness	Reduction of emission of greenhouse gases	%	24	26	28
	Purchase amounts of green products	100 million KRW	62	Conforming to the government's recommendation	Conforming to the government's recommendation



8 UN Global Compact AIA



### Selected as the best corporation for 8 consecutive years according to the Dow Jones Sustainability Indices (DJSI) Korea

KEPCO KPS is foreign credited for performances of sustainability management by selected as the best corporation for 8 consecutive years in 'commercial service/supply businesses according to the Dow Jones Sustainability Indices (DJSI) Korea. Especially, KEPCO KPS operates a sustainable management system along with the vision 2025 and received recognition for having a global competitiveness in operating sustainable management. We promise to continue to do our best as the global leader of sustainable management that fulfill economic, environmental and social responsibilities.

### **UN Global Compact**

KEPCO KPS promises to fulfill corporate social responsibilities and by joining the UN global compact in September 2007, we abide by 10 principles in 4 different sections such as Human rights, Labor, Environment, and Anti-corruption. Especially, we strive to achieve an integration of 10 principles of the UN global compact to the sustainable management strategies and management policies. We reconfirm our support for 10 principles by submitting sustainable management performance report to UN every year.

### Management Performance and Goal Management



Vision 2025

### **Management Performance and Goals**

KEPCO KPS strives to achieve mid/long term strategies "2025" by actively taking parts in government policies such as the government 3.0 promotion plans and normalization of public institutions. Moreover, KEPCO KPS establishes financial plans along with 2025 to enhance foundations for sustainable development through a stable financial structure.

### Create economic values

KPCO KPS formed a financial budget plan along with a mid/long term strategic management plan in 2015. Especially, the sales in 2020 is expected to be 2 trillion 300 billion KRW, and 3 trillion KRW by 2025, with the implementation of new growth businesses such as new facilities, renewable resources, and retrofit followed by the 7th demand supply program. KEPCO KPS enhances feedback process in order to actively react to changing environments and improve financial plans based on the mid/long term sales. As a result, KEPCO KPS was able to achieve sales of 1 trillion 223 billion KRW, business profits of 106 billion KRW and net profits of 88 billion KRW even in the worldwide economic downturn.

### Major Financial Performances

	Category (100 million KRW)	2014	2015	2016
	Assets	9,255	10,336	10,925
Statement of position	Debts	2,275	2,473	3,027
,	Capital	6,980	7,863	7,898
			*Debt ratio: 38.3	% (zero debt firm)
	Category (100 million KRW)	2014	2015	2016
	Sales	10,855	11,797	12,231
Income statement	Business profits	2,158	1,752	1,058
	Net-profit	1,683	1,699	883
			*Ratio of opera	ting to sales : 8.6%

	Category (100 million KRW)	2014	2015	2016
	Thermal power	4,331	4,574	4,713
	Nuclear power / Pumped Storage Power	3,906	4,384	4,687
Business performances in each department	Transmission and substation of electric power	614	693	740
·	External	928	852	1,018
	Overseas	1,076	1,294	1,073
	Total	10,855	11,797	12,231

### Performance result in each department

Thermal Power	Nuclear Power	Transmission and Substation	External	Overseas
An increment of 14 billion KRW followed by the increase in the regular maintenance of new contracts and renovation	An increment of 30 billion KRW followed by the increase in preventive maintenance plan, record and renovation	An increment of 5 billion KRW followed by the increase in the regular maintenance of new contracts and renovation	An increment of 16 billion KRW followed by the increase in regular maintenance and renovation in Dongducheon and Paju	A reduction of 22 billion KRW followed by the reduction of electricity in Al Manakher

### Allocation of economic value

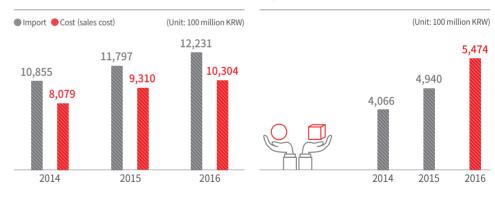
KEPCO KPS was able to achieve sales of 1 trillion 223 billion KRW, business profits of 106 billion KRW and net profits of 88 billion KRW even in the worldwide economic downturn in 2016, and also was credited for increasing its market capitalization from 599 billion KRW when it first listed stocks to 2 trillion 439 billion KRW (306% increment) in the end of 2016.

### **Main Distribution Performances**



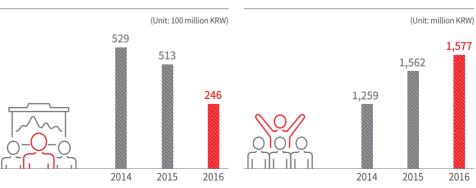
### Import and Operation Cost

### Wage and Welfare



### Corporate Tax

Social Contribution Funds



### Ethical Management

### **Strategy direction**

Ethical management has become a requirement in order for a sustainable growth of a company. KEPCO KPS practices a transparent and clear ethical management to achieve the 'Crystal KPS' which received trust from domestic and foreign companies. To achieve this, KEPCO KPS set up 3 strategical tasks and 9 sub-tasks and promises to become the trustworthy public institution through constant activities and transparent corporate culture.

Goal	Global Ethics Management, Crystal KPS						
Subject of strategy	Reinforcin	g ethical management system		Development of transparent ethics activities		Leading an integrity · ethics corporate culture	
Detailed promotion works	Activation of the Ethics Economic Commission     Reinforcement of report center     Enhancement of diagnosis/feedback on the degree of integrity and ethics		<ul> <li>Expansion of a bond of sympathy for ethical management and systematization of customized integrity and ethics and develop- ment of ethical activities</li> </ul>		Establishment of a shared system for integrity and ethics     Enhancement of social responsibilities     Enhancement of active and preemptive release of information		
Execution	Execution standards	Ethical sites, a code of conduct for executives, a code of conduct for contractors, operation provision for executives' integrity agreements  Internal report / report of unfairness / report of contractors for discomforts / Cyber ethics center / center for reemployment of retired employees / anti-graft law report center		Executing Organiza- tions	(Dire	(Decision making) Ethics Economic Commission (Directing) Audit & Inspection Dept., A code of conduct officer (Action) Corporate Planning Department, ethics keeper	
system	Reporting system			Training program	Inte Life	er training (all employees) grity training (all employees) long integrated education w recruits, managers etc.)	
Evaluation	External	Integrity evaluation, Corruption prevention policy evaluation		Reflection of plans for ethical management / anti-corruption integrity policies Reflection of an internal evaluation of offices and		itegrity policies nternal evaluation of offices and	
process	Internal	Self-evaluation of integ management activities		Discovery of	rewarding excellent cases Discovery of weakness and an improvement of policies/system		

### **Ethical management centric activities**

### Operation of ethical management system

KEPCO KPS prevents ethical management related risks through a diversified ethical management system. We actively react to the changes of government policies through the ethical economic commission. and collects opinions by holding a regular meeting and secures auditorial fairness and objectivity. Moreover, we also activates an internal report system by operating a reporting center and expands a transparent culture through a various investigation, diagnosis and evaluation such as self-integrity evaluation and the degree of ethical management evaluation.

### Operating performance of the ethical management system

Categor	y	Performances		
Ethical Management Committee		<ul> <li>Regular holding of the ethical management committee in order to actively react to the changes in legislations and government policies</li> <li>Operation of effective meetings such as a revision of a code of conduct and report of lectures addressed outside of the company.</li> </ul>		
Integrit	y Ombudsman regular meeting	- Securement of an auditorial fairness and objectiveness through regular meetings (4 times) (15 reports, 2 deliberations)		
Report	center	Operation of reemployment centers to strengthen the management of retired employees ('16.1)     Continued operation of a report center for the Improper Solicitation and Graft Act		
Feed- back	Self-evaluated integrity investigation	Discovery and improvement of weakness and reality of corruption through the degree of integrity diagnosis.		
	Ethical management and a level of consciousness evaluation	Monitoring of ethical management realities and prediction of risks ('16.12)     Achieving a score of 92.2 (maintaining the ethical management corporate title stage)		
	Risk diagnosis of executive members to corruption	Diagnosis of a risk level of executive members to corruption and identify corruption factors and let executive members take the lead and set an example ('16.6)     Conducted a survey on 19 questions such as integrity of duties and efforts to implement integrity     Individual integrity score 9.96 in '15 to 9.72 in '16		
	Business offices anti-corruption policy	Raise integrity awareness and the dissemination of the integrity culture through a self-evaluation ('16.1)     A score of 97.97 in '15 to 98.92 in '16.		

### Performance review of the report center (Unit: case)

			(Unit: case)
Year	2014	2015	2016
Reported cases	22	18	15
Resolved cases	22	18	15



Consignment event of the  $2^{nd}$  integrity ombudsman

### Audit performance

(U	(Unit: case, 100 million KRW)				
Category	2014	2015	2016		
Number of audit cases	575	576	525		
Measures according to positions	188	141	125		
Administrative measures	378	406	331		
Reduction in budget	25	25	61		

### KEPCO KPS ethical management performance

### "Excellent degree in anti-corruption policies"

 Achieving the excellent degree for 3 consecutive years as a result of an evaluation for preventive policies on corruption in public institutions.

2014	2015	2016
2011	2013	2010
Excellent	Excellent	Excellent

### "Achieved the first class degree in the overall integrity in 2016"

- The 1st place among the electricity companies in the same category (Type I)
- The 1<sup>st</sup> place among public institutions

Cate- gory	2014	2015	2016
Overall integrity	8.73 (the first degree)	8.49 (the second degree)	8.66 (the first degree)

### "Received the grand prize for ethical management Korea 2016 (Public institution section)"



### Dissemination of the anti-corruption and Integrity culture

KEPCO KPS operates an anti-corruption and integrity day which disseminates an ethical management phrase through the SMS service every month and sends cases that violated a code of conduct. Moreover, KEPCO KPS constantly improve the system such as an anti-corruption self-policy through the idea contest among all executives and employees. Furthermore, KEPCO KPS implements various activities such as the Bitgaram integrity cultural festival, an integrity reading corner, and a relay of reading integrity books in order for the integrity culture can easily take roots inside the organization.

### Operation of the ethical consultation center

KEPCO KPS provides an ethical consultation center for those who need help from unethical situations inside the company such as sexual harassment, inappropriate orders from superiors, and ethical dilemma. Anyone who is an employee in KEPCO KPS can utilize the ethical consultation center in the face of difficulties and the consulted contents are strictly secured.

### Enhancement of preventive ethical activities

KEPCO KPS actively reacts to the anti-graft law enforced in 2016 and revised the reporting accepting bribes standards and implemented a methodical system such as writing a manual for prohibition of accepting bribes and establishing a reporting center. In 2016, all executives and employees took an oath of ethical management practices for a voluntary compliance of ethical standards and stationed ethics conservation in each office.

Integrity ethical management training performances 2016

Target	contents	performance
Executives and department heads Integrity and ethical trainings for high ranking officials		130 people
	Lifelong training	377 people
Allempleyees	Lecture from CEO on integrity and ethical management	93 people
All employees	Anti-corruption integrity policy session	59 offices
	Online integrity academy training	4713 people
Business partners	Contractors' integrity meeting	256 places

### Operation of the internal control system

KEPCO KPS improves the internal control system through operating a systematic internal auditorial system in order to achieve 'realization of Global Leading Company through advanced preventive audit measures' Moreover, KEPCO KPS expands professional trainings and workshops inside and outside of the company in order to secure the professionalism of auditors and established the foundation to secure independence of auditorial tasks. On top of these, KEPCO KPS gave shape to an ethical standard for auditors through revisions of integrity ethical code of conducts so that it can provide guidelines when performing auditorial tasks and eliminates corruption factors in advance.

### **Future plans**

KEPCO KPS promises to foster a more transparent corporate culture and achieve a global class ethical management through ceaseless endeavors as the best ethical management institution that received the first-class degree in overall integrity, an excellent degree in anti-corruption policies, and the grand prize in Korean ethical management.

### **Corporate** Governance



Board of directors' website

### Board of directors exchange process

### Establishment of a plan

- Performance review of the corporate environment and the previous year
- · Set-up of strategies, tasks and managing levels

### Operation/monitoring

· Status of the board of directors, participation rates, ratio of speech from non-executive directors



- Result analysis through monitoring
- · Identifies improvement issues plan for the following year



Holding a Board meeting

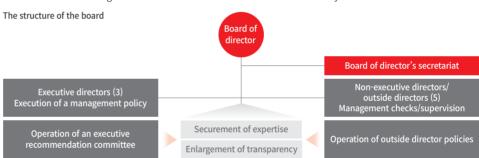
KEPCO KPS puts a considerable amount of efforts to improve the corporate competiveness, to secure trust of interested parties and to promote rights through establishment of healthy and transparent governance.

### Composition and operation of the board of directors

KEPCO KPS board of directors consist of 8 people in total including 3 executive directors and 5 non-executive directors(including outside directors) and the president also holds a position as a chairman of the board to realize responsible management. There is no discrimination when it comes to select the board members such as gender, nationality, and age, and there are currently 7 men and 1 woman as of '17.05.31. The executive directors plans and conducts goals, policies and business plans of the headquarter within the scope of the management goal and the policy, and reports to the board about the status of tasks more than once every quarters. KEPCO KPS inspects and implements main factors about the sustainable management along with these management strategies and policies. We also control tasks through reports from the board or outside directors when an important issue occurs regarding sustainable management and inspects the issue in the board if necessary. The board discussed important issues such as investment resources for mutual growth, employee welfare funds, an expansion of a portion of salary based on performance, and an operation plan for nuclear plant.

### The board of director's collision prevention process

If a board member is personally involved in the board issues, the person cannot participate in the discussion according to the rules and the articles of association, and if there is a board member who is limited to participate in discussion, the person is not counted in the registration. Non-executive directors (including outside directors) are notified about the dates and contents of a board meeting in advance and provided with the materials on time through diverse channels such as the board members only website.



The composition of the board members

(May 2	2017
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Position	Name	Birth date	Education	Experience	Term
President (chairman of the board)	Jeong Eui-hun	1955. 10	M.A. in Public Administration at Yonsei University	Previous KEPCO KPS chief director of the business management	'17. 01. 25 ~ '20. 01. 24
Executive director (chief director of the business management)	Vacant				
Executive director (chief director of the development industry)	Maeng Dong-yeol	1958. 01	Bachelor's degree in electrical engineering at Pohang College	Previous KEPCO KPS director of the development industry	'14. 12. 09 ~ '17. 12. 08
Executive director (chief director of the new growth business)	Lee Sun-min	1957. 02	Bachelor's degree in German at Sungkyunkwan University	Previous director of the overseas business	'14. 08. 22 ~ '17. 08. 21
Non-executive director	Hyun Sang-kwon	1958. 02	M.A. in Public Administration at Yonsei University	Previous chief director of planning	'15. 10. 29 ~ '18. 10. 28
Non-executive member (outside director)	Lee Jae-gu	1951. 11	M.A. in Mechanical Engineering at Yonsei University	Previous chief director of technology development of central area	'14. 12. 09 ~ '17. 12. 08
Non-executive member (outside director)	Kim Dong- wook	1959. 12	Ph.D. in Policy Studies at Ohio State University	Previous professor of Graduate School of Public Administration at Seoul National University	'17. 03. 30 ~ '19. 03. 29
Non-executive member (outside director)	Choi Won-mok	1965. 10	Ph.D. in Department of Law at Georgetown University	Previous professor of Korean Law School at Ewha Womans University	'17. 03. 30 ~ '19. 03. 29
Non-executive member (outside director)	Ha Yoon-hee	1972.01	Ph.D. in Energy and Environmental Policy at University of Delaware	Previous visiting professor of green school at Korea University	'17. 03. 30 ~ '19. 03. 29

# Board of directors Suggests a management proposal to non-executive directors Board of director's secretariat Classification of proposals and transmission to department in charge Department in charge Implementation of a plan and reply Board of director's secretariat Inspection of performance every year and half a year and report Feedback Evaluation of the board and exchange

### \* Median value: the median is the value separating the higher half of a data sample from the lower half.

### **Board selection process**

KEPCO KPS puts a significant amount of efforts to improve fairness and transparency of the board selection process by conforming to the board selection process defined in the 'legislations regarding operation of public institutions' and the corporate article of association. The president collects candidates through open recruitment and recommendation method and Executive Recommendation Committee consisting of non-executive directors (including outside directors) and civilian committee members, recommends a candidate and the candidate goes through a review and votes by Public Institution Management Committee then finally appointed by the president with a recommendation of the minister of the Ministry of Trade and the term is for 3 years. The president appoints an internal director through a general meeting of stockholders and the term is for 2 years.

**APPENIDIX** 

Non-executive directors (outsider directors) are appointed by the minster of the Ministry of Trade once passed a general meeting of stockholders and reviews and votes by Public Institution Management Committee and the term is for 2 years. In order to diversify and secure the representative nature of the board members, we asked for a recommendation from the Ministry of Personnel Management and the Ministry of the Gender Equality and Family. We also included the candidate examination standards such as understanding and experience in electricity or energy businesses to the executive recommendation committee guideline and also enhanced independence by excluding participation of executive directors.

### Board activation and role enhancement

KEPCO KPS identified improvement issues based on a satisfaction survey targeted at the non-executive directors and the employees in charge of the planning department. Moreover, we perform performance reviews on management every semester for a productive operation of the board. On the other hand, we also actively reflect opinions from non-executive directors on the practical consideration of bill and current management issues through on-the-spot visits and seminars on issues that need on-the-spot visits.

### Evaluation and compensation of the board

The board discusses the related items by reporting a detailed management plan and payment contracts, which the president should achieve during the term, to the Executive Recommendation Committee, and report the results to the minister of the Ministry of Trade. Moreover, executive directors are evaluated on the contracts with the president on main issues that needs to be done in that year and payment standards also reflect management performances.

Non-executive directors can pay activity costs needed for carrying out a task, and the payment standards are decided by the president. The most paid employee of KEPCO KPS is a 2.95 times of a median value\* of all employees and the limit of payments for president, executive directors and auditors are determined by the general meeting of stockholders and the payment standards and the payment method are determined by the board.

### Role of corporate governance organization

KEPCO KPS's top management team controls economy, environment and social aspects through Ethical Management Committee, Mutual Growth Committee, and Risk Review Committee, and regularly communicate with the interested parties through holding conferences with related organizations such as partner meetings, a customer consultative committee, and IR activity, and have a regular discussion on economy, environment and social aspects. Moreover, the board evaluates policies regarding economy, environment and social aspects and regularly discusses the issues and evaluates risks and opportunities.

Management advisory status using non-executive directors' specialties

Issues	Resolved issues
Active participation in business needed	Active participation in SMART nuclear plant through an equity investment contract of SMART POWER Co., LTD.
Perfectness in implementing controls of nuclear power plants	Inspection of the half a year performance review and establishment of a plan for controlling nuclear power plant
Preparation of process and standards on a release of information	Revision of a release of information policy and implementation of a continual improvement
Inspection of evaluation system and related policies and improvement of inadequacy	Enhancement of a performance fairness and establishment of process conformity plans

### Current status of the board

Category	2014	2015	2016
Number of meetings	9	10	7
Voted schemes	24	22	19
Preliminary review rates (%)	100	100	100
Reported cases	7	10	8
Participation rates (%)	84.1	75	82.1
Rate of non-executive directors' speech (%)	95	88	89
Management proposals by non-executive directors	15	15	13

### Risk Management

KEPCO KPS prevents risks by identifying risk factors in advance through a structured risk Management system and focuses on business operation. In order to achieve this, KEPCO KPS strengthens financial solidity through regularly securing the risk management infrastructure. Moreover, we perform a pre-emptive risk management method through a self-audit and an internal-control system.

### **Enhancement of risk management system**

KEPCO KPS systematically monitors risks by operating IT based system such as Enterprise Information System (EIS), Enterprise Risk Management (ERM), and Enterprise Resource Planning (ERP). Especially, we select 4 major risk factors and monitor emergencies by drawing a core risk index.

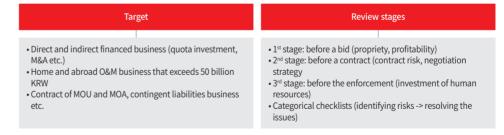


### Establishment of risk management system

### **Operation of Business Risk Review Committee**

KEPCO KPS secures stable profits of the business by effectively distributes available resources and minimizing business risks and operates the Business Risk Review Committee to maximize the investment effects. Especially, we enlarged targets for consideration and enhanced requirements for inspection stages and re-inspection, and unified the previous functions of the Investment Review Committee to the Business Risk Review Committee.

### **Enhancement of Business Risk Review**



### **Operation of Capital Budget Review Committee**

KEPCO KPS operates Capital Budget Review Committee in order to maximize the investment effects and effective distribution of available resources through a preliminary review and inspection of a capital budget



### Establishment of financial risk management system

We manages financial risks closely by undertaking tasks such as founding Strategic Business Support Department under Business Management Division, support for project inspection, discovery of strategic business. Especially we secure business stability by hedging risks through an enhanced analysis of investment risks.



### Reinforcement of the internal control system

Goal	Realization of Global Leading Company using a preliminary audit program				
Direction	Establishment of superior auditorial infrastructure	Implementation of preventive risk-centered audits	Reinforcement of feedback on audit results		

### Supply of professional human resources

KEPCO KPS seek to reinforce auditorial organizations' stability by building new audit institution offices and increasing human resources. Especially, we reinforced audit human resources in overseas sections where they are relatively more susceptible to risks.

### Expansion of international cooperation

KEPCO KPS solidifies a cooperative partnership on audit tasks through exchanges with related organizations. We made anti-corruption, integrity and auditorial contracts with Korea Rural Community Corporation and Korea Agro-Fisheries & Food Trade Corporation in the same region. Moreover, we share latest issues on auditorial information by participating the related organizations' audit consultative group.

### Activation of audit in the prevention of waste of a budget and vulnerable parts

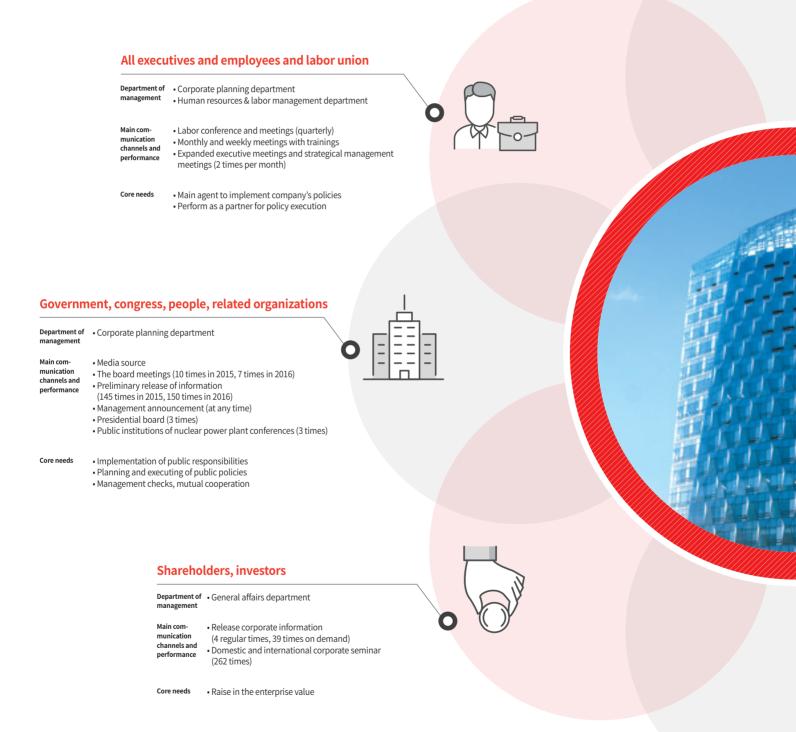
We improved an efficiency of a comprehensive audit through developing our own checklist on 3 sections called Essential Task section, vulnerable section, and Policy Improvement section. Especially, we prepared an improvement plan through an inspection on general tasks, safety and security along with temporary workers for tightening discipline among government officials. Moreover, we make our best efforts to settle an effective audit that can reduce unnecessary budget through a thorough daily inspection.

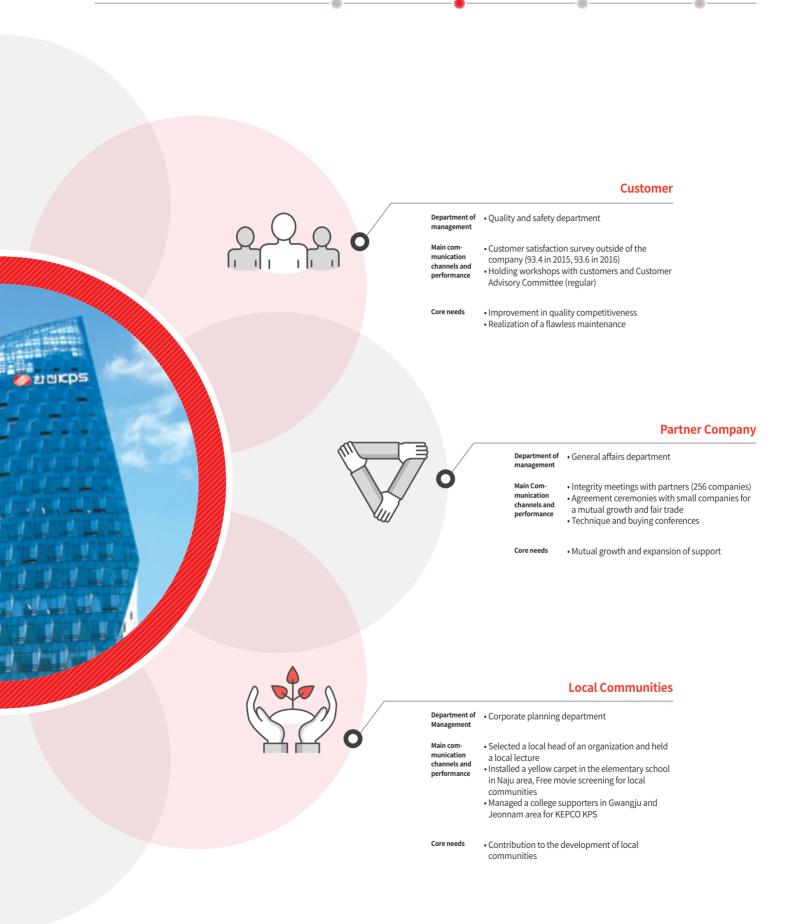
### Performance of audit activation

### Special Audit **Special Inspection** Comprehensive audit Daily audit • Implemented for 407 times • Implemented in 37 offices • Implemented 13 times Suggesting opinions • Implanted on 66 offices (11 times) • 138 Administrative actions • 41 administrative actions • 143 Administrative actions • 9 administrative actions • 80 professional actions • 40 professional actions • A reduction in budget of 5,864 million • 8 professional actions • A reduction of budget 205 million KRW • A reduction of 6 million KRW in budget

### Stakeholder Engagement

KEPCO KPS listens to the opinions of the stakeholders who directly and indirectly affect our company and reflects this on management activities so that to grow productivity of the sustainable management. We categorize customers, the government, the congress, people, related organizations, stakeholders, investors, cooperators and parties in local communities and manage diversified communication channels customized to each stakeholders.





### Materiality Assessment

We performed an importance evaluation to report the related performances on the sustainable management report, and also identified important issues that need to be managed for KEPCO KPS's sustainable management. The importance evaluation follows the global standards called GRI of the sustainable management report that includes the inclusiveness, sustainability, importance and completion of the interested parties.

### Step 1. Issue Pool Composition

We compiled an issue pool consists of 32 sustainable management issues that are related to the plant facilities and KEPCO KPS on economic, social, and environmental sections through inside and outside surveys, media research, bench-marking and an international standard of sustainable management.



We analyzed global standards and initiatives related to the sustainable management such as GRI index and CoC.



- We analyzed 1,635 articles related to the KEPCO KPS sustainable management from January 2016 to December 31\* 2016.
- We benchmarked leading companies' sustainable management reports in the same field.



We conducted a survey on interested parties in order to actively collect opinions from inside and outside of the interested parties who have a huge influence on KEPCO KPS's businesses. We identified sustainable management issues that need to be managed first from the perspective of the interested parties.

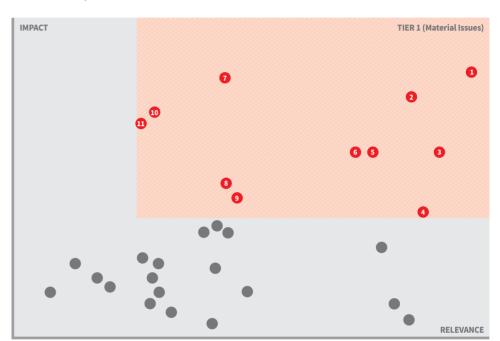
Area		ISSUE POOL	
Economy/ business	Creation of economic performance (increase in sales, contracts of new businesses)     Reinforcement of ethical management and anticorruption activities	Securement of future growth engines (development of new businesses, securement of skills)     Enhancement of preventive risk management	Increase overseas business     Securement of healthy and transparent management of the board
Environment	Introduction of Environment friendly plant techniques     Reinforcement of control over waste release (Water, Air, Contaminated materials, etc.)     Conforming to environmental regulations	Management of water risks (management of water usage, water quality management)     Reaction to climate changes (control over reduction of greenhouse gases)     Establishment of a global class environmental, safety management system	Promotion of environment preservation in local communities (preservation of an ecosystem and biodiversities) Realization of a recycling of resources plant (recycle of wastes, water recycle)
Society	Reinforcement of mutual growth for partners (support overseas routes)     Evaluation and management over supply CSR     Consolidation of information security	Minimization of damages in local communities because of the business operation     Establishment of a customer safe management structure     Reinforcement of regulations	Performs a strategical social contribution activities Enhancement of quality competitiveness for customer satisfaction Activation of communication and resolving difficulties with the local communities near the power plant
All employees	Realization of a good-to-work company (maternity protection act, life and work balance) Inhancement of the safety in work sites (forming a safety system in case of disasters, dissemination of safe hygiene culture) Respect diversity and equal rights (hiring disabled people)	Open hiring process and selection of human resources with a focus on tasks Enhancement of human resources in technology field Security of labor basic rights (freedom of association, prohibition of forced labor)	Forming a co-existing relationship with the labor union  Establishment of a fair and transparent evaluation system  Enhancement of rights at work sites (including contractors)

### Step 2. Main issue evaluation

We evaluated main issues on the basis of social concern(impact)\* and business impact(relevance)\* through an inspection by sustainable management experts and board of directors.

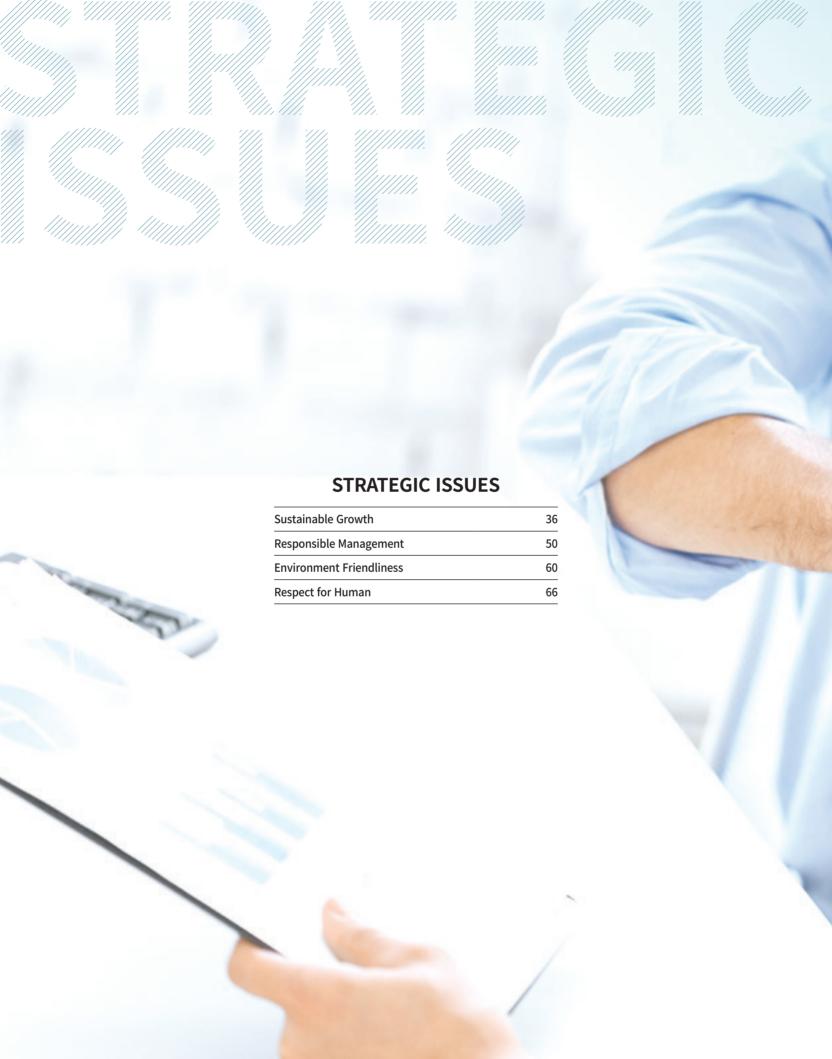
### Step 3. Selection of core issues (Materiality Assessment matrix)

We selected 11 important issues that will be closely dealt in this report based on the social concern(impact) and business impact(relevance).



- \* Social Concern (Impact): An influence by each issue on the outside interested parties' activities and decision making and an attention of the interested parties in the related issues.
- \* Business Impact (Relevance): Priority based on CSR strategies, media analysis, and industry issues in order to find out the relation and influence of the business strategy and CSR issues.

				Reporting boundary				
No.	GRI Aspects	Material Issues	Employee	Customer	Supplier	Local Commu- nity	Share- holder, Investor	Reporting contents
1	Added Topic	Securement of the future growth engines	•				•	# Expansion of globalization # Diversification of related businesses hori- zontally and vertically
2	Employment	Open hiring and task-oriented hiring	•			•		# Establishment of a progressive corporate culture
3	Employment	Creating a good-to-work corporate culture	•					# Establishment of a progressive corporate culture
4	Training and education	Cultivation of power plant technique and enhancement of capabilities	•	•				# Establishment of a cultivation system for competitive human resources
5	Local communities	Implementing strategical social contribution activities				•		# Implementation of strategic social contribution activities
6	Procurement practices	Enhancement of a mutual growth with partners			•			#Enhancement of a mutual growth
7	Occupational health and safety	Enhancement of safety and health at work sites	•					# Safety first management
8	Product and Service Labeling	Enhancement of quality to satisfy customers		•				# Enhancement of an original business
9	Economic performances	Creation of a direct economic performance	•				•	#Enhancement of an original business #Expansion of globalization #Diversification of related business horizontally and vertically
10	Energy	Introduction of environment friendly development skills		•		•		# Launch of an environmental management activity
11	Emissions	Corresponding to the climate change		•		•		# Response to the climate change





# Sustainable Growth

- 38 Enhancement of an Original Business
- 42 Expansion of Globalization
- 46 Diversification of Related Businesses Horizontally and Vertically



1<sup>st</sup> place

5 consecutive years winning the 1<sup>st</sup> prize for quality satisfaction index

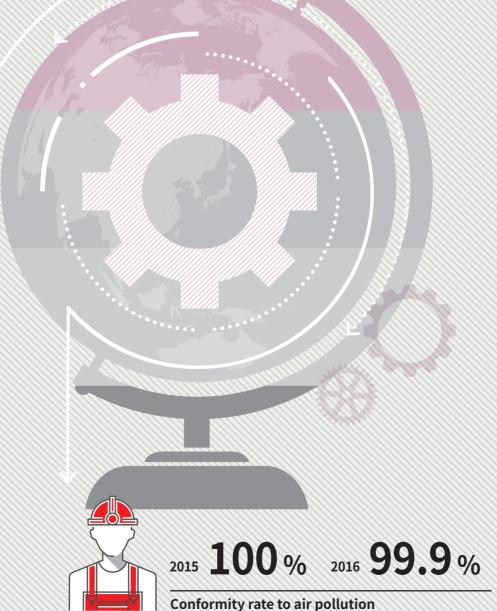


# Only 1 case

reported during 2015~2016

Machinery breakdown due to KEPCO KPS's own fault





# **Sustainable Growth**

# Importance of This Issue



With a changing paradigm to a new climate system, there has been an improvement in productivity through maintenance of plant facilities and increase in the introduction of renewable energy, and in order to lead this trend, it is a requirement to improve facility competiveness and to prepare for a new foundation for a constant growth.

# **KEPCO KPS's efforts**



KEPCO KPS improves the quality competiveness and maintenance credibility and elevates an original electricity maintenance business through an effective business execution, and prepares a foundation for new businesses such as ROMM, disassembling nuclear plant, and renewable energy based on above-mentioned capabilities.

**KEY MATERIAL ISSUES** 

Securement of future growth engines

Creation of direct economical performances

# STRATEGY DIRECTION

# Enhancement of an Original Business

- Foundation of an electricity facility maintenance system
- Establishment of combined database of technical information
- Received the 1<sup>st</sup> prize for Korean quality satisfaction for 5 consecutive years
- 1 reported machinery failure by KEPCO KPS
- Received the grand prize for Asian quality management

# **Expansion of Globalization**

- Overseas sales of 172 billion KRW during 2015~16
- Promotion of EPC Turn Key business in overseas
- Establishment of a foundation of ROMM/Retrofit
- Establishment and operation of business risk management system

# Diversification of Related Businesses Horizontally and Vertically

- Establishment and launching a roadmap for 3 strategical skills
- Sales of 178 billion KRW through businesses abroad in 2015~16
- Implementation of a new business on turbine market

# Enhancement of an Original Business

# Strategy direction

In Korean generation facilities market, there is an expansion of electricity maintenance field by the Korean civil construction company along with an increase in the inducement generation facility construction. For this reason, KEPCO KPS is gradually put into a competitive market and therefore strengthens maintenance quality and improve customer credibility to stay in the leading position. We also listen to customer opinions and improve customer satisfaction through a customer-centric management.

# Improvement of electricity facilities maintenance competitiveness

KEPCO KPS formulates the knowledge infra based on skillful experience and establishes a comprehensive maintenance system for electricity facility maintenance and quality control business and secures a differentiated competitiveness from already formed groundworks.

### Overhaul (Unit/Delayed)



# Continued improvement of maintenance process

A maintenance task that ignores basics and procedures can lead to a critical accident. KEPCO KPS maintains its own maintenance system that optimizes a maintenance service, and seeks perfection in terms of the maintenance service through revisions of self-evaluation and manuals. We conducted a self-diagnosis based on manuals, maintenance experience, and error preventive methods in mechanical, electricity, and measurement sections, and completed 3,023 cases while conducted 3,373 cases of improvement tasks in 12 offices.

Especially, we developed a comprehensive process guide for maintenance in order to improve the maintenance process. We standardized each composition of each planning that consists of 10 amounting to about 59 business items, and preceded a standardization of the quality through carrying out trainings to the employees at the work sites.

Moreover, we revised preventive maintenance manuals in order to provide a flawless and high quality maintenance service of the preventive planning construction company. we added more items on the preparation steps 6 months prior to the construction such as selection of work items, maintenance of materials and tools, posting a written plan, planning of a quality guarantee, so that it increased from the original 9 preventive items to 20 items. Moreover, we added 1 more item in carrying out and completion stages and strengthened the preventive maintenance ability.

Along with this, we are running a lifelong mileage program from 2013 in order to reinforce the responsibility on maintenance tasks of the technicians. We also provide feedbacks and incentives based on the performance review and the relation to their maintenance experience and the plant's capability index.

# Lifelong mileage system





Provide an individual mileage according to a personal performance results on preventive maintenance

Control of the power plant capability index

Setting a performance indicator

Publication of a breakdown order

Pressure of a degree of the failure

Provides a mileage

Inspects the performance indicator

Provides a mileage according to a degree of a machine failure and a constant inspection of the performance indicator of the plant

### Maintenance process



# Establishment of an electricity maintenance structure

We perform diverse activities to ensure a maintenance structure that does a perfect job of the maintenance process and follows the basics and rules. First of all, we inspect basic maintenance checklist by performing a maintenance inspection on work sites on whether they follow the basic guidelines and preventive measures, and we conducted an on-site performance inspection on 19 offices in 2016.

Moreover, we closely inspect whether the preparation, safety procedures, onsite tasks, and preventive human resources error are done or not prior to the construction of electricity facility maintenance by running an on-site inspection team. We conducted an on-site inspection on 14 work sites in 2016 and shared the result through a meeting to establish a maintenance culture and cooperative structure.

#### On-site Inspection Procedure



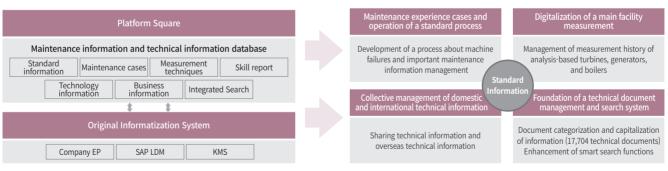
# Establishment of knowledge infra through combined database of technology information

For the past 30 years, KEPCO KPS accumulated the maintenance experiences and boasts its differentiated competitiveness. KEPCO KPS formed a platform and collective database on maintenance information and technical information in 2016. Through this big data, KEPCO KPS can react pre-emptively to machinery failures with a preventive diagnosis and evaluation, and created a collective diagnosis service foundation for generating facility that provides a customized and optimized technical service to customers.

# Improvement of emergency recovery capability of electric facilities

A stable electricity supply and recovery capability provides safety to victims and connects them to the outside regions in the face of a typhoon, a big fire, and an earthquake. KEPCO KPS enhances an ability to react when a disaster occurs through a periodic training. In 2016, we executed 1 case of radiation emergency training, 8 cases of power system emergency training, 26 cases of disaster emergency training with a total of 35 cases of emergency training. Moreover, we operate a regular recovery training of the power line in case of an emergency. We performed a temporary recovery training of steel towers during the reacting to a disaster Safety Korea Training, and a training to cultivate professional human resources to quickly recover the power line.

# Collective DB system on technical information



Securement of nuclear power plant through emergency response services on Gyeonju province earthquakes The occurrence of an earthquake in Gyeongju province in 2016 sends a message that the Korean peninsula is no longer a safe place from an earthquake, especially causing worries among citizens because of the safety issues of the nuclear power plant to the earthquake. KEPCO KPS issued a red alert according to the emergency guidelines and proved to be able to quickly react to the emergency by calling a meeting of all employees only after 1 hour and 45 minute of the earthquake at 21:30 on 12<sup>th</sup> September 2016. Moreover, as it is expected that occurrences of an earthquake will increase in the future, KEPCO KPS puts more effort to build an emergency restoring structure by preparing a detailed guideline as to what to do in the face of emergencies.



ISO9001 certified Quality Management System



Raising maintenance quality contest

# Enhancement of maintenance quality adhering to the basics

KEPCO KPS enhances a quality management structure for a maximum customer satisfaction through flaw-less electricity facility maintenance, and holds the Quality Management System ISO9001 certificate and maintains through a constant management.

# Enhancement of capability and the management system of maintenance quality

In 2016, KEPCO KPS enhanced the headquarters' quality control tower function for a comprehensive maintenance quality management. We ensure that when a significant defect happens to the electric facilities, a real-time reporting system kicks in. We implement Enterprise Resource Planning training such as quality audit system and maintenance quality inspection in order to achieve above-mentioned function, and when executing on-spot maintenance, we prevent any human error by adopting a smart phone application function to check the procedures with an ease. Moreover, we also raised the requirement to hire a quality operator to corporate requirement level 2 or more in order to increase the on the spot reaction capabilities. Along with this, we also introduce a mandatory quality training and developed a textbook for quality training, and executed a visiting quality training on total of 16 offices and on 857 people and raised the awareness of technicians on maintenance qualities by holding a contest to enhance maintenance quality and provided a written oath to 4,399 employees in 64 offices.

# Resolution process of a significant defect on electricity facilities



We also reinforced the QVD (Quality Verification Document) inspection system in order to manage the quality of the purchased parts and products needed for maintenance. In order to prevent the fabrication of QVD, we standardized and raised the bar for the quality inspection process for the purchased products by developing an inspection textbook for purchased products and sharing with all offices. Also, we strengthened the guidelines for a taking responsibility policy, an inspection real-name service, a quality inspection form for technical specification and further improved the credibility of the inspection results and the responsibility of quality inspector and recorded 0 case of QVD fabrication through 2 stages inspections system presented by KEPCO KPS.

# Reinforcement of quality inspection

In order to effectively operate a maintenance human resource of 213 people during when the electricity facilities inspection demand is the highest, we developed the Quality Inspector Real-time Assistant System (QIRAS) in 2016. It took a long time in the past due to the lack of human resources, so that one has to request a help through telephone or email to other work places, but by establishing the Quality Inspector Real-time Assistant System, it is now possible to figure out the status of operation of human resources and it also improved the effectiveness of the quality inspection activities by planning out for the deployment of human resources.

# Quality inspection human resource pool

(Unit: person)

Category	Machinery	Installment payment	Total
Level I	45	43	88
Level II	70	45	115
LevelIII	19	9	28
Total	134	97	231

# Recognized for its leading quality competitiveness

SUSTAINABILITY MANAGEMENT

KEPCO KPS, as shown above, strives to take a full responsibility about the products in order to achieve an enhanced electricity facility maintenance competitiveness and increase in maintenance quality, and also puts a significant efforts to secure the leading position in ever more competitive electricity facility maintenance market. KEPCO KPS is highly appreciated domestically and internationally with its superior quality competitiveness.



Appointed as an excellent company for the quality competitiveness section for 18 consecutive years by the Ministry of Commerce, Industry and Energy



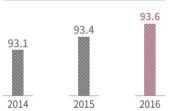
Received the grand prize on Asia Quality Management in '15.08



Took the 1st place for Korean Quality Satisfaction Index for 5 consecutive years '16.09

# **Customer Satisfaction Index**

(Unit: %)



# Activities to establish and improve the customer satisfaction culture

KEPCO KPS not only take full responsibility to meet the customer's satisfaction but also after the completion of tasks, we still continue to establish and improve the customer satisfaction culture, and constantly improve foreign customer satisfaction.

Firstly, we distributed posters and stickers with our 7 baseline principles of customer motivation service on them to offices and improved the customer satisfaction awareness by letting employees repeat the baseline principles during the safety inspection. Moreover, we implemented a monitoring evaluation system for responses by telephone and customer receptions with 55 offices and 275 employees in 2016 and recorded an average of 98.3 out of 100. Other than this, we also improved customer reception capabilities by providing visiting quality awareness training at 16 offices and 857 employees quarterly for a raised service standard.



# Excellent performance at the home and abroad quality circle contest

KEPCO KPS actively supports the quality circle activities in which the executives and all employees personally discover and implement quality improvement tasks, and regularly received excellent scores in the domestic and international quality circle contest. Especially, we received the grand prize for 4 consecutive years at the quality circle contest as a representative from Korea ever since 1999 for 17 years. Moreover, we received the president prize, a gold medal and a bronze medal at the national quality cycle contest in 2016 held by Ministry of Trade, Industry and Energy and managed by Korean Standards Association. Ever since its first participation in 1997, KEPCO KPS's 75 quality circle teams have received the president prize and recognized for its excellency, KEPCO KPS became the first public institution that was appointed as the excellent work place for quality circle.

# Expansion of Globalization

# Strategy direction

The emerging nations are having a hard time because supply cannot meet the demand for electricity due to deteriorated power plants and electricity facilities combined with a sudden increase in demand from the recent economic development. Furthermore, there is a growing need for an improvement in the supply of electricity through maintenance of electricity facilities based on the Paris Climate Accord. These situations are opportunities to KEPCO KPS to challenge a global expansion and discover a new growth engine. Therefore, KEPCO KPS actively considers various ways to expand to overseas business in terms of maintenances for thermal power plants and nuclear power plants.

# Improvement of maintenance credibility

KEPCO KPS realizes a flawless maintenance through a structured maintenance process and project managements based on years of experience in generating facilities and specialties and improve the credibility from foreign customers and also improve the name value of KEPCO KPS in overseas new markets.

# Enhancement of the maintenance process efficiency and specialty

ROMM/Retrofit\* it improves and standardizes service quality through an improvement of maintenance process and revisions of overseas new business quality manuals. We improved a customer satisfaction by adding ROMM/Retrofit section to the Quality Management System ISO9001. Moreover, there was 0 case of overseas facility accident in 2016 by operating a process to manage and prevent once there is an accident for a flawless maintenance.

Moreover, we enhanced our management system and specialty by converting 54 overseas technicians into regular workers and introducing the specialized job system in the overseas O&M section, and reinforced the project management capabilities by expanding acquisitions of PMP\*\* and strengthened specialties by focusing on overseas core human resources.

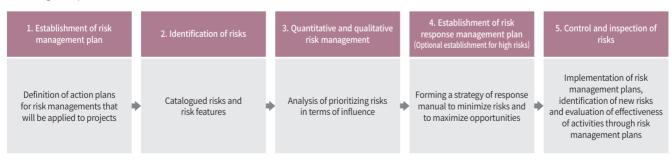
# Improvement of efficiency through improvement in project management

We seek to reinforce the risk management against the falling expenditure and revenue of the contractors due to the global economic recession, and improve a project management capability and structure in order to reinforce overseas business competitiveness based on the accumulated business experience and structured control. Firstly, we categorize the degrees of risks based on the probability of occurrences and effects in order to improve the project management capability, and operate by establishing annual risk management plans for each office.

Overseas business status of employees who recently acquired PMP

Before 2015	After 2016
2	2

### Risk management process



\*ROMM (Rehabilitation, Operation, Maintenance & Management): Improvement and rehabilitation business of deteriorated power plants

\*Retrofit: Activity that extends a lifespan and improves productivity through rehabilitation and renovation of core facilities. (Such as turbines of deteriorated power plants.)

\*\*PMP (Project Management Professional): International certificate of knowledge basis project management that organized approaches and methodologies needed for project management UAE BNPP National project Maintenance through fulfillment Improvement of credibility The United Arab Emirates' BNPP (Baraka Nuclear Power Plant) construction business is the first massive scale Korean nuclear power plant business in the Middle East that targets to build 4 nuclear power plants. KEPCO KPS participated for the first time in overseas nuclear plant management business ever since the establishment of the corporation and will work on a trial run business and a trial run inspection before the operation. KEPCO KPS achieved a flawless management and seeks to expand its global popularity in the overseas nuclear power plant market based on the above mentioned successful business operations.

SUSTAINABILITY MANAGEMENT

### BNPP management business Milestone



# Internal cooperation system of an inspection before a trial



# of business budgets and registration of visas for employees Access to nuclear power plants/access of equipment Deployment of technicians and securement of

Selection of human

resources and fulfillment

equipment and inspection, purchase of domestic resources and inspection

· Writing up a business plan

and a procedure
 Support of maintenance human resources/

maintenance of

transportation equipment
• Purchase of local resources/
quality inspection (QAM)/
acceptance of a procedure

# Contribution to construction on time

KEPCO KPS successfully undertook a business through a stable management system for a pre-trial inspection service and a trial run, and puts a significant effort to establish a stable business foundation and to contribute to the on-time construction of BNPP. We implemented task standardization through 641 maintenance procedures in English and a thorough preventive inspection and stabilization in human resource management. Moreover, we clearly defined tasks for each office among overseas nuclear power business department, nuclear power technology service center and BNPP commissing office in order to carry out a successful inspection service on BNPP 1st unit before a trial, and we also enhanced inspection capabilities by developing task manuals for transportation of resources for an inspection of the nuclear power plant before a trial and also writing procedures in English for the rest of 2~4 units with an accumulated experience in these cooperation system and operation of business.

# Flawless maintenance operation

We are implementing a flawless maintenance and improving credibility of the BNPP maintenance business through quality guarantee activities. We satisfied 36 requests from customers by undertaking 3 trial run maintenance businesses, 1 before trial inspection business, and 1 long-term maintenance business in 2016. Moreover, we conduct quarterly training and self-quality guaranteed activities targeted at all departments of BNPP trial business places by forming a quality guarantee team internally. Along with this, we improve maintenance credibility and customer satisfaction through domestic and international quality guarantee activities such as developing 90 quality management manuals in English and procedures and promote task standardization.

# Establishment of a foundation for a long-term maintenance business

We conducted a hiring process in order to obtain adequate human resources with right skills in order to achieve a foundation and a capability of long-term maintenance business. We hired 170 business agents in the fall season of 2015 and obtained a human resource pool of 581 employees by the end of 2016 for the maintenance business. Moreover, we implemented an improvement of a system to train technicians based on SAT\*. In order to achieve this, we conducted 3 workshops with SAT experts and formed a special team. Along with this, we formulated a mutual understanding on the importance of the business by conducting 5 seminars about the BNPP long-term maintenance business, and carried out to establish an information sharing and supportive structure with related departments through conferences about maintenance business.

<sup>\*</sup>SAT: Control method for structured training that adheres to the international requirements.

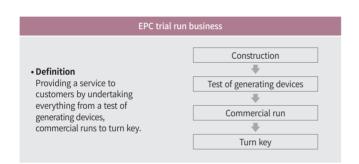
# Diversification of overseas business models

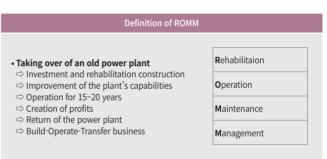
# Implementation of EPC trial run business

We established a sales strategy that is directed to meet customer needs and discover new profit creating models in order to overcome the recession in the overseas electricity market due to the global economic recession. Firstly, we actively promote the EPC trial business as our new business model because it provides a total solution such as construction, generating devices tests, commercial runs and Key. We formed a road map to secure the specialty of the trial run, and improved the business operation system on the basis of the business operation documents and also won a 25 billion KRW worth of contract obtaining a construction human resources customized to customer needs and sales activities to win 3 business deals with Safi Morocco.

### Establishment of a foundation for the ROMM business

Moreover, we provide a ROMM business foundation in order to obtain business opportunities with developing countries that have difficulties meeting the electricity demand due to the old thermal power plant facilities. We hired 7 foreign experts in designing technical section in order to cultivate the needed human resources early in 2016, and formulated a business foundation by making a 5 years long technical contract with German VPC corporation. Furthermore, we implemented supply conference and established task procedures for purchasing resources for overseas projects. For the supply conference, 22 partner companies, 51 companies and more than 100 companies participated in 2015, 2016 and 2017 respectively, and we try to obtain a resource supply vessel. With these efforts, we improved specialties and business operation experience by achieving a sales of 11 billion KRW related to the ROMM business in 2016.





# Performance of the cooperation system with electricity and professional companies

Name	Expertise	Contents	Performance
Korea Electric Power Research Institute	Gas turbine	Technical alliance on gas turbine coating techniques ('16.6)	Restoration business of Bandar-Abbas plant in Iran (*16.7)
Korea East·West Power Co., Ltd.	Retrofit business	MOU contract between Korea East·West Power Co., Ltd. and KEPCO KPS with their experiences in operating plants and inspection	-
Bosung PowerTec Co., Ltd	Generation business	Restoration business of overseas plant's O&M, development of renewable energy sources and an independent micro-grid business ('16.8)	-
Canada Vib	Plant business	Support of KPS experts in order to provide an axis arrangement and vibration service ('16.3)	-
Samsung C&T Corporation	Power plant business	Cooperation of maintenance tasks and generating facilities experts ('16.9)	Technical service on Algerian professional maintenance shop (*16.9)
Posco Daewoo	ROMM	Business development in a overseas ROMM section through MOU ('16.8)	Transfer of technical service to Uzbekistan electricity company ('16.8)

# Performance of overseas business contracts

(Unit: 100 million KRW)

Category	2014	2015	2016
Amount of order	2,204	393	1,079
Sales	927	1,063	664
The amount of increased sales	78	136	-399
New contracts (item)	2	0	0

# Enhancement of contract capabilities in overseas nuclear power plant businesses

KEPCO KPS enhances the overseas new nuclear power plants by planning a mid/long-term business with an analysis of a management environment in order to expand the contract capabilities in the overseas nuclear power plant business, and continues its strategic business about the main business of a target nation.

# Overseas mid/long-term strategy

Short-	term (~2019)	lid-term (2020~2024)	Long-term (2025~2030)
businesses amerelated technol Establishment	ong nations without	<b>→</b> •	Demolition business of overseas nuclear power plant Participation in new construction of nuclear power plants
Goal	Securement of capabilities	Expansion of business models	Export of the comprehensive maintenance service
Main task	Consolidation of an original contract business     Implementation with a focus on target nations     Strategic alliance with foreign companies     Securement of human resources and equipment     Continuation of market popularity	Transfer of technique package business  Construction  +  Transfer of techniques  +  Consulting	Development of new nuclear power plant maintenance market     Export of a comprehensive service     Establishment of overseas branches (maintenance shop)
Main business	Refueling of nuclear power plants in Angra, Brazil and visual inspection	Contract of foreign nuclear power plant maintenance construction through a transfer of techniques	Implementation of a demolition business of foreign nuclear power plants     Participation in newly built nuclear power plants
Main targeted nations	• Brazil, China	• Brazil, China, Taiwan, South Africa	MENA and Asian regions



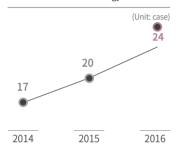
KPS Nuclear News Letter

# Performance of ongoing strategies

Category	Contents
Consolidation of an original contact business	Carried out a refueling process of a nuclear power plant in Angra, Brazil ('15.5 ~ '16.7)
Implementation of contracts in main focus nations	Development and management of a local agent for business development in Brazil, China Advertisement of corporations and participation in the Chinese international nuclear power plant O&M conference.
Strategic alliance with foreign companies	Implementation of the first yearly business conference and MOU with SKODA JS of the Czech republic
Securement of human resources and equipment	Securement of 34 technicians and equipment for a refueling process of a nuclear power plant in Angra, Brazil.
Continued implementation of a market popularity	Development of KPS Nuclear News Letter and advertisement to foreign nuclear power plants through sending messages

# Diversification of Related Businesses Horizontally and Vertically

Annual performance of a securement of core maintenance technology



\*Development of a comprehensive generation maintenance technology, GT facilities rehabilitation maintenance and parts development and automated equipment of nuclear power plant maintenance.

# Strategy direction

KEPCO KPS reacts to the environmental changes of international and domestic situations such as an opendoor policy of a generating maintenance market and an entry of producers into the market through a consolidation of an existing maintenance business with a close up research development and also continues to secure the leading position in the market by providing top quality products and the creation of customer values. Moreover, we try to secure the foundation to get into a new business such as the demolition of nuclear power plant and rehabilitation of old nuclear power plants, and also secure the future growth engine by expanding R&D activities as the supply of the electricity disseminates and transfers to the demand-centric energy paradigm.

# **Activities on focused business**

# Strategies of research development staff and implementation

KEPCO KPS performs a structured research development activities based on technology research & development Institute, technology solution center, GT technology service center and nuclear power technology service center in order to achieve an enhancement of a conversion of maintenance paradigm, a market-centric R&D, and engineering capabilities with the vision to continuously create future growth engines through a reinforcement of core technology developments and R&D capabilities.





	Technology Research & Development Institute	Technology Solution Center	GT Technology Service Center	Nuclear Power Technology Service Center
Organi- zation	Research administration team  Mechanical and materials group Evaluation group Applied robotics group Electricity IT group	Technical administration team     Maintenance diagnosis group     Performance improvement group     Electricity control group	General affairs team Sales team Quality safety team Engineering team Maintenance team Generator team	Business management team     Quality assurance team     Engineering team     Business operation team     Strategic business team
Func- tion	Research administration team  Automation of nondestructive inspection and welding Equipment for facility diagnosis and elimination Evaluation of an electronic system Engineering service	Engineering service     Turbine, boiler, speed regulator, generator     Diagnosis of electricity facilities on insulation     Diagnosis of vibration, noise and fluid machinery     Performance review of a turbine and a boiler	Engineering service     High-temperature parts, coating of a body of revolution     Welding, brazing, laser process     Balancing of a rotational device, Evaluation of a rotor lifespan     Development of a related technology	Engineering service     Maintenance of a nuclear power plant coolant repumping     Inspection of a steam, cleansing     MOV diagnosis, improvement of facilities     Development of related technologies
Human resources	46	94	95	198

KEPCO KPS selected ROMM/Retrofit and a demolition of nuclear power plant business as the new growth engines and established a road map for 3 future technologies and implements various activities in order to achieve these.

3 main	The demolition of the nuclear power plant	ROMM & Retrofit	New strategic energy business	
technologies target	Internalization of the ethical management system	Foundation of ROMM & Retrofit	Establishment of strategic energy business	
	Decontamination	Diagnosis technology	Manufacture of technology	
	Decontamination of systems, devices and structures     Decontamination of pipings and large containers     Development of a mobile electrolytic decontamination robot     Radioactive large component     Concrete structures	Facility diagnosis, horizontal evaluation, diagnosis     Generator, preserving system, electricity transmission     Separation control system	Power Monitoring System     Battery Management System     Human Machine Interface	
	Demolition	Diagnosis technology	Manufacture of technology	
Sections	Containers of nuclear power plants and inner parts     Radioactive large devices     Concrete structures	System and boiler plan     Steam turbine, piping plan     Generator, preventive system plan     Separation control system,     a trial run	ESS blueprint technology     Electricity, transmission and manufacture process blueprints     System Integration	
		Demolition		
	Hiring of new experts     Training and education (including     Research tasks by government and     Establishment of a facility system     Strategic cooperation system (prod		ed establishment	
Inspection	Monthly meeting on 3 future strategic technologies: Sharing current issues and status			



Conclusion of a mutual agreement on the demolition of nuclear power plants business and technique development.

# Establishment of a foundation for the demolition process

As the first unit of Gori nuclear power plant was decided to permanently stop in operation in 2017, there is an increase in demand for technology development for a demolition technology securement and strategies. KEPCO KPS establishes a demolition strategy and puts significant efforts to develop core technologies through government tasks and internal tasks. Especially, we decided to co-research with Doosan Heavy Industries & Construction Co., Ltd. on the demolition technologies for the next 5 years and decided to share human resources, skills and information and to utilize facilities and equipment together.

# Localization of a core inspection technology of core facilities of nuclear power plants

we received an international certificate from EPRI\* by developing an automatic non-destructive inspection system (SPAcE) which was the first in our country in order to secure the healthy container from the operating nuclear power plant. We were able to secure the healthy container of the nuclear plant through a phased array method which is a future inspection methodology, and seek to continue to commercialize SPAcE in the future as a new income source. Moreover, we were able to secure the safety of workers by reducing the amount of exposure to radioactive materials and also the reduction of time of exposure to radioactive materials by developing a welding technique.

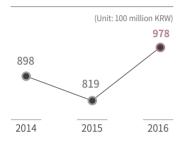
# Task of demolition technology

Category	Contents	Term
Government task	Development of demolition technologies	'15. 1 ~ '18. 12
Government task	Development of demolition of pressurized container and interior structures	'16. 11 ~ '20. 12
Internal task	Development of cutting technology of a used steam generator	'15. 1 ~ '19. 12



KPS with Doosan Heavy Industries and Construction Co., Ltd. cooperation agreement

#### Sales of outside constructions





At the site of SWEET 2016 exhibition

# An entry into a new market to improve a comprehensive turbine capability

KEPCO KPS won a contract to improve capabilities of a steam turbine in 2016 and it is the first maintenance company to work on it. We contributed to a national profit creation and prevention of foreign currency into other countries by successfully entering into a new market which is mainly dominated by foreign producers through the improvement task of Bucheon's cogeneration facility by improving steam turbine. Moreover, we made an agreement with Doosan Heavy Industries and Construction Co., Ltd. to improve average of 500MW power plants located in Korea. We established a cooperative structure through this.

# Expansion of renewable energy business

Korean government plans to invest 33 trillion KRW to expand renewable energy by 2020 as there has been a world-wide movement to reduce greenhouse gas emissions. KEPCO KPS, in regard to this decision, makes a greater effort to secure business capabilities and promotes a diversification of renewable energy. To achieve this, we separated the renewable energy organization under new renewable energy development department into 2 teams under one department. Moreover, we made a contract with KEPCO KDN and Jeonnam Development Corporation to develop a renewable energy complex such as offshore wind power and solar panel on water, and made a foundation and networks to promote renewable energy business by actively advertising KEPCO KPS's renewable energy business and technique possession when we attended SWEET 2016, a renewable energy exhibition.

# Performance of renewable energy businesses

Business title	Ordering organization	Term
Jeonnam Hampyeong Daedong reservoir solar panel construction	Daedong solar panel generator	'16. 12 ~ '17. 03
Gwangju city construction of solar panel on the rooftop of a school	Gwangju city, Gwangju education office	'15. 11 ~ Present

# C A S

# Construction of a nuclear power plant service center



KEPCO KPS constructs a comprehensive service center for nuclear power plants in order to form a business structure for supporting special technologies and cultivating strategical business locations along with core founding skills needed for future businesses. The service center is estimated to be completed in 2018 which started its construction in May 2017 in Gyeongbuk Gyeongju city with a budget of 39 billion KRW, and plans to include a professional maintenance team for nuclear power plant. Moreover, it will have an infrastructure for a technology development, training, a product test and large devices. Moreover, it is expecting to see an increase in service, securement of technologies, and improvement of maintenance technologies.



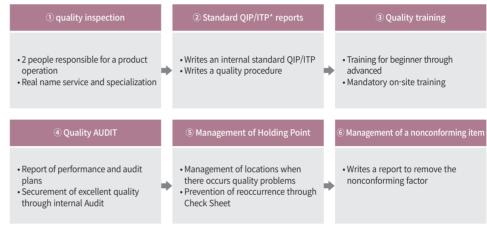
Solar panel construction in Sinboryeong

# Enhancement of solar panel business

The solar panel business is one of the energy businesses that the government is leading and the market is expected to expand for this reason, KEPCO KPS hopes to take a leading position in the solar panel industry. In order to do so, we formed a quality structure for a solar panel construction and reinforced quality inspection stages for modules, inverters, structures, and a connector band and improved quality credibility.

The result in pursuing of the flawless construction of a solar panel based on our quality structure, we had completed a solar panel construction, which is challenging work with 60 meters on the ground and 34 degrees scarp, in 'Sinboryeong' steam power plant from November 2015 to June 2016. Through this successful work, we raised our quality reliability and consecutively obtained the order of the solar panel construction from Dangiin coal yard in December 2016.

### Solar panel construction quality process



<sup>\*</sup>QIP: Quality Improvement Program

# Foundation of system to implement ESS related businesses

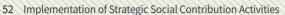
As the renewable energy industry is growing, the availability and profitability also increases in the ESS field. KEPCO KPS formed an ESS business promotion group to conduct a market research, foundation for business platforms, and drew solutions to enhance capabilities. Specifically, we made a foundation through establishment of product purchase plans, test and inspection procedures for technical suggestions, revision of a quality manual for special businesses, writing a business plan and sales activities. Also we improved the technical capabilities through a collection of technical documents and research activities and through 3 years of participation in home and abroad expos in Korean smart grid conference.

# **Future plans**

KEPCO KPS will continue to improve the customer satisfaction through reinforcing business capabilities using a comprehensive database of an original business maintenance process and technical documents in the future. We will lead the renewable energy section using an accumulated experience and expertise of business operations over years and expands new businesses domestically and internationally based on the improved customer satisfaction.

<sup>\*</sup>ITP: Inspection and Test Plan

# Responsible Management



56 Enhancement of a Mutual Growth



Excellent cases evaluation of Soopsarang

Received the grand prize





Social contribution hours per person

17.3 hours

4 hours increment compared to 2014



A mutual growth assessment

Satisfactory

2 consecutive years of satisfactory degree



# **Responsible Management**

# Importance of This Issue



KEPCO KPS recognizes the responsible management as a mandatory task for a corporate's sustained management through improved characteristics of social contributions and supporting partnership companies based on the purpose of a foundation which is to provide a stable supply of electricity through the generating facility's maintenance techniques.

# **KEPCO KPS's efforts**



KEPCO KPS contributed to the local communities through a dream home project, pro bono activities, general volunteer works, and donations, implements 5 strategies such as an expansion of safe management, an improvement of capabilities of partner companies, formation of partner companies' sustainable foundation, a foundation of eco-system for a mutual growth and an expansion of home and abroad routes.

**KEY MATERIAL ISSUES** 

Implementation of strategic social contribution activities

Enhancement of a mutual growth

# STRATEGY DIRECTION

# Implementation of strategic social contribution activities

- Formation of groups and enhancement of social contribution structures
- Implementation of Professional volunteering activities utilizing business characteristics (Local communities, education · culture, Environment protection activities)
- Promotion of fund raising events

# **Enhancement of a mutual growth**

- Formation of a group for a mutual growth
- Activation of communication among partners
- Dissemination of safe management of partner
- Support partner companies for mutual growth
- Expansion of a purchase for second class corporations
- Creation jobs in private sector
- Establishment of the co-existent payment system
- Activation of fair trade culture

# Implementation of Strategic Social Contribution Activities

# Strategy direction

A corporation must value social contribution responsibilities as well as economic values. Furthermore, it needs to fulfill a sincere social contribution activity that can last long instead of just one time contribution. In order to achieve this, KEPCO KPS takes social responsibilities through the dream home project, pro bono activities, general volunteer works, and a donation.

# **Activities focused on main points**

# Formation of groups and enhancement of social contribution structures

KEPCO KPS established a strategic structure for social contributions that reflects features of the task under a foundation purpose in order to contribute to a stable supply of electricity through a generating facility maintenance technique. Moreover, we formed and operate the Hanmaeum volunteer group in order to carry out an efficient social contribution plan. We continue our volunteering works in order to co-exist in the local communities by the participation of all executives and employees.

An emblem for Hanmaeum volunteer group

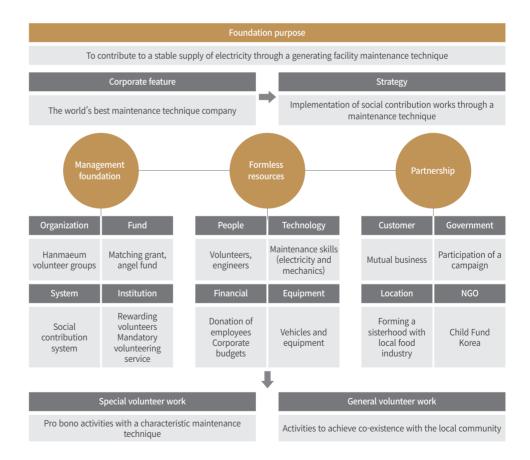


An emblem for Hanmaeum volunteer group signifies a happy society by a shape of a heart by two people.

Social contribution slogan

# "Individual shares, makes a unified world"

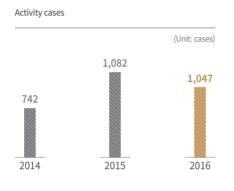
The slogan of Hanmaeum volunteer group shows a dedication to co-exist with the world and help people in need by providing necessary helps.

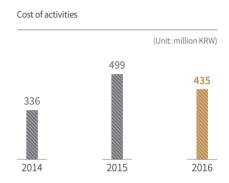


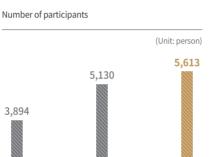
# Professional volunteering activities

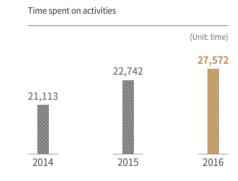
KEPCO KPS performs professional volunteer works for public profits by utilizing various capabilities possessed by employees through pro bono activities connected with the corporate core capabilities. We also carry out various volunteer works that utilizes professional skills such as inspection of maintenance of machinery and stability of electricity supply to the poor and also shared the necessities in overseas such as in India, UAE, Philippines, and Madagascar.

# Results of professional volunteer works











Supplying electricity to low-income families

Machinery inspection



Donation of talents

# Supplying electricity to low-income families

2015

There are many groups of people who need our help such as children without parents and senior citizen who lives alone. KEPCO KPS implements a business to provide stable electricity supply through a change of an old wiring and an inspection of electricity facilities for the poor people. We seek a sincere volunteer service through the Simbongsa call in which we provide a visiting home care service by visiting senior citizens who live alone and inspect the facilities as well as health of the seniors.

2016

# **Machinery inspection**

2014

KEPCO KPS provides an inspection for machineries that are old in the local communities with an accumulated experience in maintenance technologies possessed by employees of KEPCO KPS. This not only extends the lifespan of old machineries but also provide a repair of houses, and a switch of wiring.

# **Donation of talents**

KEPCO KPS implements a volunteer work in a form of donation of talents in which they transfer the skills and techniques in terms of maintenance skills to partner companies. Especially we lead an improvement in the similar industry and also the achievement of a stable electricity supply through professional education target for maintenance companies. We contribute to the cultivation of future human resources by providing lectures to high school students of the local community.



Social contribution activities for local communities (delivery of briquettes)



2016 college supporters starting ceremony

# General volunteer activities

KEPCO KPS contributes to the development of local communities through diverse volunteer activities such as community contribution activities, activation of the local economy, support of the farms, supports of the children education, interactive experiences, helper activities and environment friendly activities.

# Community

- Community contribution activities
- Making kimchi, delivery of briquettes, delivery of packed lunch, distribution of food, blood
- Activation of the local economy
- Sisterhood of one company to one village, sales of local goods, purchase of Onnuri gift cards, volunteer works
- Support the agriculture activities
- Helping the agricultural activities, taking photos of a general, walking marathon to prevent dementia

# Education and cultural activities

- Support activities to aid children education
- Education of children on electricity safety, experience of media occupations, study helper after school
- Cultural experience helper activity
- A helper of cultural experience, taking care of a disabled friend, invitation of employees' families, college supporters

# Environmental preservation activities

- Environmental cleansing activities
- An agreement to take care of Baemesan mountain and cleansing of the environment, planting tree event, inspection of a mountain fire, feeding wild animals, environment preservation activities

# Performance review of the local community

	Cases	Cost (1000 KRW)	Participants (people)	Time spent (Hour)
2014	951	131,858	4,830	17,187
2015	1,207	201,678	7,960	23,314
2016	1,071	205,728	7,115	21,753

# Performance review of education and cultural activities

	Cases	Cost (1000 KRW)	Participants (people)	Time spent (Hour)
2014	105	7,152	572	2,059
2015	157	25,012	483	1,920
2016	105	11,637	409	1,499

# Performance review of the environment preservation activities

_					
e t )		Cases	Cost (1000 KRW)	Participants (people)	Time spent (Hour)
9	2014	785	799	10,632	29,319
)	2015	1,115	927	12,983	43,936
9	2016	1,157	4,298	14,001	50,217

# BEST-PRACTICE



# Received the grand prize for the Soopsarang excellence evaluation

KEPCO KPS received the grand prize for the Soopsarang excellence evaluation in November 2015 in Damyang for its inspection activities and constant cleansing environment activities of the mountain Baeme. Soopsarang activities reflect KEPCO KPS's dedication to preserve the environment of local communities and also to help community development.

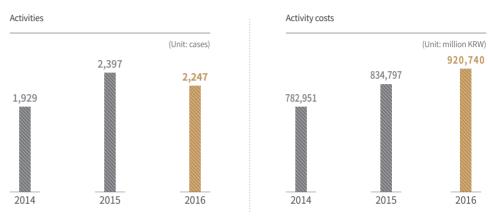


Fund raise event (sending love of rice event)

# Fund raise events

KEPCO KPS shares and helps the poor community by donating necessities and supporting living expenses for seniors who live alone and low income families as well as proceeding employees' participation funds (angel fund), company supporting fund (matching grant), and business funds to help local communities.

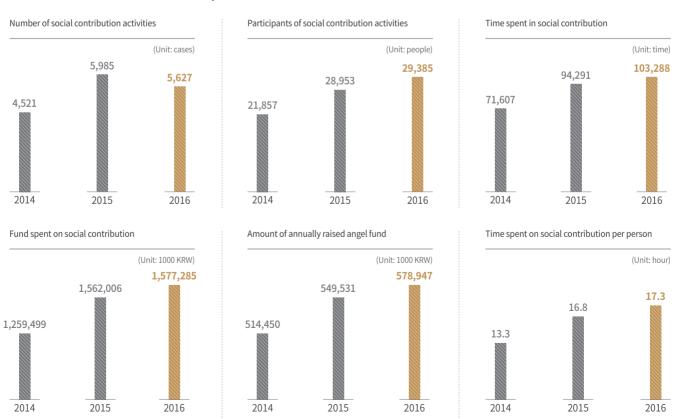
# Performance review of fundraising activities



# Future plan

KEPCO KPS implements social contribution activities that seek co-existence of local communities and corporations by proceeding with strategical social contribution activities instead of the past simple social contribution activities. We seek to perform a leading role in sustainable management as a respectable public institution.

# Performance review of social contribution activities by KEPCO KPS



# **Enhancement of a Mutual Growth**

# Strategy direction

Mutual growth with corporation is gaining popularity as a new management paradigm. This is because a mutual ecosystem enables a sustainable management. We undertake 5 strategies namely, a dissemination of safe management among partner companies, improvement of partners' capabilities, an establishment of a foundation for a sustainable growth of partners, a formation of a cooperative ecosystem for a mutual growth, and an expansion of domestic and international routes. We monitor and plan for strategies and tasks to achieve them.

Goal		Structured mutual growth through cooperation							
Strategie	es	Dissemination of safe management among partner companies	Impro	vement of partners' capability	Establish a founda sustainable part	tion for a	Formation of a coope ecosystem for a mui growth		Expansion of domestic and international routes
Tasks		Protection of employees     Safe system     Zero-accident movement	systen • Mainte	y management n enance technique enhancement	Improvemen of partner co     Improvemen stability		• 1 work place 1 partne business • Activation of skills an business cooperation	d	Establishment of overseas supply chain     Seminar for skills and purchase
Monitorir	ng	Supporting business semi	inar	r Conference with partners		Survey on a mutual growth			Inspection and analysis every quarter

# Results of a mutual growth business

# Satisfactory Good Good Good 2014 2015 2016

# **Main activities**

# Formation of a group for a mutual growth

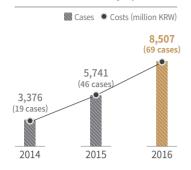
We operate a special team in each department under small companies' service center for a mutual growth task with KEPCO KPS in order to achieve a sustainable mutual growth. Especially, a mutual growth task team consists of 19 members based on importance awareness of mutual growth businesses, and manages a mutual growth task development, inspection and feedback of performances, and a management of profits and detailed tasks. We also discover a mutual growth task for each office through a support group.

# Activation of communication among partners

KEPCO KPS obtained a diverse online and offline channels to realize an ultimate mutual growth through a collection of opinions and continuous communication with partner companies, and reflect a periodic satisfaction survey on a mutual growth policy.

Communica	tion channels		Contents	
Online	Main webpage	Customer help	Suggestion and complaint of a customer and online counseling	
		Sinmungo	<ul> <li>Collects opinions about corruption and bribery such as a request of an acceptance of bribery</li> </ul>	
		Complaints for partner companies	Inappropriate cases according to an inappropriate procedure and discomforts	
		Wasteful budget center	Cases of a wasted budget such as an illegal usage of budgets and funds	
	Mutual growth webpage	FAQ/Inquires	<ul> <li>Submits inquiries about management of partnership companies and participation of supporting businesses</li> </ul>	
		Complaints	<ul> <li>Suggestion of a supporting company and complains about management of a company</li> </ul>	
Offline	Partner conference		Collects complaints and sends a dedication for a mutual growth	
	CEO on-site conference		Collects opinions while visiting nation-wise offices	
	Periodic and temporary genera	l meeting of stakeholder	Submission of complaints from diverse stakeholder	
	Korean generating facility confi	erence activities	Share of information on new technology about generating maintenance business through an annual conference meeting     Training to improve maintenance skills working with related organizations	

### Performance of cash fluidity expansion



# Dissemination of safety management culture to partner companies

KEPCO KPS operates an on-site safe inspection to ensure a safe working environment for partner companies. We inspect and guide realities of the safety management of employees in partner companies regularly and support and improve risk factors in advance. Moreover, we protect electricity industry workers from dangerous working environments by mandating signing up for 'labor insurance' and paying for the costs. We also implement safety training 2 times a year for employees at partner companies in order to prevent accidents and disseminate cases of accidents in the similar working environment.

# Flawless movement working with partner companies

It is a movement to eliminate industry accidents through a preventive movement to raise awareness about accidents led by both owners and employees. KEPCO KPS makes a safe working environment through calendars, posters, slogans, and stickers based on 3 principles of flawless movement which are safety first, zero, and safety contest based on participation from partner companies.

# Reinforcement of partner companies capabilities

We provide a capability enhancement for maintenance techniques in quality management system so that the cultivation of professional human resources and improvements of operation limitation of quality system can be possible among partner companies.



# Expansion of home and abroad outlets

KEPCO KPS supports an entry into overseas market with partner companies by forming an overseas supply chain for small companies and helps small companies to expand domestic and international routes by supporting outlet channels and holding of technique purchase seminars.

# Expansion of a purchase for second class corporations.

We fulfill our social responsibilities and tasks as a public institution by supplying routes through expansion of a purchase rate from small companies, female-owned companies, disabled-owned companies and social enterprises.

# A purchase ratio of second class corporations

				(Unit: %)
Туре		2014	2015	2016
Small company products		82.11	85.52	83.04
	Item	8.76	10.13	13.12
Female-owned	Service	9.76	5.61	6.47
company products	Construction	9.95	11.56	8.53
	Total	9.46	9.58	9.70
Disabled-owned company products		0.20	0.50	0.62
Social enterprises products		0.37	0.59	1.08

# Creation of new jobs in private sector

KEPCO KPS carried out 4 main strategies to strengthen an expansion of outsourcing, an expansion of investment business, strengthen of civilian partnership and reinforcement of front and end supports in order to create new jobs for mid/long-term strategies. We managed to hire 3,696 employees in 2016 which is a 24.9% increase from 2014.

# Performance review of creating jobs

(Unit: person)

Year	Organization capacity	Category	Outsourcing	Investment business contracts	Partnership in civilian sections	Total
2014		Regular worker	1,606	141	151	1,898(64.2%)
2014	5,160	Contract worker	859	148	53	1,060(35.8%)
2015	2015 5,455	Regular worker	1,639	51	678	2,368(68.1%)
2015		Contract worker	936	55	117	1,108(31.9%)
2016	5 707	Regular worker	1,802	172	719	2,693(72.9%)
2016 5,	5,707	Contract worker	692	186	125	1,003(27.1%)

Co-existing payment system agreement ceremony



Agreement ceremonies with small companies for a mutual growth and fair trade

# Enhancement of a foundation for sustainable growth of partner companies

KEPCO KPS identifies demands from newly registered companies and already partnered companies and reflects and improves these on operation policies of our cooperating companies. We improved the difference in registration lifetime according to the point of registration and an original regular registration by unifying the registration lifetime of our partner companies to 3 years, stipulated a period for raising an objection as 7 days prior to the selection of poor partner companies through an evaluation of partner companies. Moreover, we support a cultivation of human resources and a sale increase at the same time by participating in a tender through a formation of consortium during the operation of domestic and international businesses to create a growth opportunity and a transfer of technology through maintenance businesses.

# Establishment of the co-existent payment system

We formed and operates a 'co-existent payment system' that enables a payment to be used as a cash at a low cost, equivalent to public institutions, prior to the payment day, and guarantee payments on partner companies that are below the 2nd class. The establishment of the system was completed by December 2016 through the business agreement with NH Bank and we plan to launch an aggressive advertisement through an internal management standard in the future.

# Establishment of a launching system to activate the fair trade culture

KEPCO KPS set a goal of 'realization of a leading company through a dissemination of equal opportunities and the justice business culture' to achieve a constant mutual growth through a formation of a fair transaction culture with cooperators and promotes 10 action plans for 3 strategies, namely, an enhancement of fairness awareness, an improvement of unfair customs and systems to achieve the above-mentioned goal. We put significant efforts to grow with the cooperators by regularly listening to the complaints to achieve a mutual growth that guarantees fair opportunities and competitions.

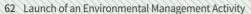
### Settlement of complaints from cooperators

Complaints	Solution	Result
Demand for a co-existent program	Initiation of a cooperator's technical qualification incentive (2016. 04)	Support of a cultivation of cooperator's multifunctional maintenance human resources
Limitation of cultivating its own human resources	Provides opportunities such as structured maintenance skills · quality · safety training	Reinforcement of cooperator's employee capabilities
Availability of cooperator's registration only during the designated period	Improvement of a registration system by taking applications all the year round at all times (2016.04)	Improvement of entry barrier regulations and expansion of business opportunities
Fairness issue of the registration lifetime	Differentiation of a regular and non-regular registrations (unifying 3 years within the registration period)	Resolution of administrative burden because of re-registration

# Future plan

KEPCO KPS improves the mutual growth business based on the CEO's strong will expression, and discovers an actual mutual growth program through a demand analysis of small companies and continues a supportive business through a constant monitoring. Furthermore, we strive to realize a co-existent company that ultimately leads a mutual growth with small companies.

# **Environment Friendliness**



64 Response to the Climate Change

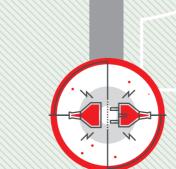


Establishment of environment management system in all work places



5,995tCO2eq

Greenhouse gas emission quantity



17.52%

Market share of new and renewable energy (O&M based solar power, wind power, hydro power) 3

# **Environment Friendliness**

# Importance of This Issue



Corporations try to reduce environmental effects from the process of business operation in the face of deepening issues of world-wide environmental problems such as global warming and resource depletion. This preemptive action to environmental problems does not only reduce environmental risks and also positively affect corporation's reputation.

# **KEPCO KPS's efforts**



We implement environment friendly activates through a structured environmental management system across the enterprise. Moreover, we actively respond to climate change through technique development and business expansion of renewable energy and greenhouse gas reduction activities.

**KEY MATERIAL ISSUES** 

Reaction to the climate change

Implementation of environment friendly development techniques (expansion of renewable energy business)

# STRATEGY DIRECTION

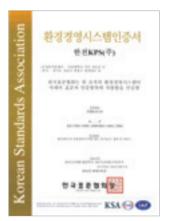
# Launch of an environmental management activity

- Acquirement of the Quality Environment Management System (ISO 9001&14001) certification
- Reinforcement of waste disposal management
- Strict management on contaminants (toxic substance, air and soil contaminants)

# Reaction to the climate change

- Establishment of reduction goal for greenhouse gas emission
- Enhancement of greenhouse gas reduction activities
- Expansion of environment friendly vehicle business, improvement and reduction plans for energy usage in company buildings
- Expansion of renewable energy business

# Launch of an Environmental Management Activity



Certificate of an environmental management system

# Strategy direction

KEPCO KPS seeks a sustainable development that takes future generation into account. For this, we launch environmental management activities by establishing environmental management system throughout the company and implements environmental management in management activities with a participation of executives to change the awareness.

# Enhancement of environmental management system

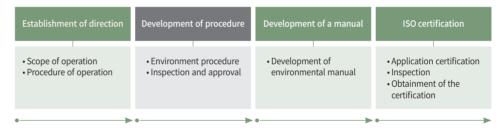
KEPCO KPS achieved a comprehensive quality environmental management system (ISO 9001 & 14001) with a goal of 'a global business partner leading the green energy'. Especially KEPCO KPS operates and establishes its own environmental management system at GT maintenance facility center and obtained certificate ISO 14001.

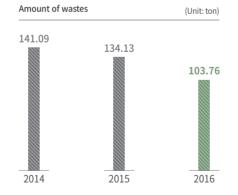
# Work sites environment improvement activities

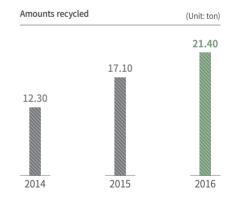
Management of wastes

We try to take full responsibilities in terms of an environment by sending a message to all employees that 'customer's maintenance is our maintenance' even though we do not possess enough facilities. We established a system that focuses on on-site trash management and strictly manage all the byproducts produced on site by adhering to the environmental guideline provided by the power plant. Moreover, we established a corporate culture along with diverse environment friendly activities such as recycling of papers, management of toners, recycling of trash and collecting papers.

### Obtained a certificate ISO 14001







\*Amount of waste generation: headquarter, plant center, GT center Amount recycled: headquarter

# Performance of safety training for harmful chemical staff

Year	Number of trainees	Remarks
2015	132	There were many people since it was the first year of the training
2016	107	

<sup>\*</sup>The expiration date for training in 2015 is 2 year and employees who got training in 2015 are excluded for training in 2016.

# Thorough management of hazardous materials

We use a Material Safety Data Sheet (MSDS) from a purchase stage and thoroughly manage by following guidelines and controls of the environment managers by recording usages and leftovers of harmful chemicals on MSDS.

SLISTAINABILITY MANAGEMENT

Moreover, we conduct safety training to all employees dealing with hazardous materials according to the Chemicals Control Act and operate to protect workers and an environment by appropriately reacting to an emergency though safety training among managers who personally deal hazardous materials. We provide hazard threats to workers in advance by deploying MSDS to sites that use various toxic materials and try our best to save an environment by handling, categorizing and returning of hazards according to its information.

### Air and Soil Pollutants

KEPCO KPS GT Technology Service Center (4 kind atmospheric management plant) takes measures such as attaching measuring equipment to check whether the pollutants coming out from the exhaust facilities meet the emission allowance standards. We operate filtering and dust collecting facilities and adsorption facilities and conduct atmospheric environmental measurement in accordance with the Air Quality Conservation Act to make efforts for environment friendly management.

### Air Pollutant Emission

(Unit: ton)

Category	2014	2015	2016
Dust	9.85	8.70	8.15
NOx	0.02	0.02	0.02

- Air pollutants emission is confined to Gas Turbine Technology Service Center that possess own factory
- No soil contaminating substances



Environment purification activities for Baemae Mountain

# Implementation of environmental purification activities of Baemae Mountain

Baemae Mountain is the only mountain in Naju innovation city where KEPCO KPS moved it's headquarter to. KEPCO KPS develops environmental purification activities for Bamae Mountain to ensure a clean natural environment for people living in Naju innovation city. We held 'Bamae Mountain reserve activity agreement' with the presence of the governor of Jeollanam-do, the mayor of Naju city, and the president of KEPCO KPS in March 2015. KEPCO KPS performs activities such as recovery support staff and patrol for pollution in case of natural disasters along with a patrol for an environment of Bamae Mountain.

### Water usage

There is no supply company that gets affected by water usage as we use the water supply service, and all wastewaters are drained or assigned to other professional companies to handle. Moreover, we manage and measure wastewater amounts by assigning a company every 2 seasons a year and manages the water quality to be within 80% of a limit for drainage. We were never reported for environmental violation as we never use CFC or ozone damaging chemicals.

# Usage of water (Unit: ton) 40,371 27,983 2014 2015 (Unit: ton) 2016

\* Combination of workplace data from headquarter, plant center, GT Technology Service Center and 6 other workplaces that use own company buildings.

# Future plan

KEPCO KPS will establish environment friendly power plants by improving old plants (efficiency, output, lifespan) as the old power plants in Korea amounts to 31% of the total power generation. Moreover, we will actively reduce wastewater and greenhouse gases that occur during the task by raising awareness of employees and applying environmental friendly management system to company policies.

<sup>\*</sup>MSDS: name for controlling chemicals and toxics. Recorded document of risks, threats and effects to an environment

# Reaction to the Climate Change

# Strategy direction

With an increasing international concern to climate change, the demand for obligation burden on a reduction of greenhouse gases increases. KEPCO KPS manages fuel usage on every vehicle it owns and energy usage on every company building and registers on National GHG Management System according to 「Guidelines on Goal Management for Public Institution Greenhouse Gas and Energy」 which is enacted and announced based on 「Framework Action Low Carbon, Green Growth」 in March 2011.

# **Greenhouse gas reduction activities**

KEPCO KPS attempts to fulfill environmental responsibilities as a public institution by achieving the government's mid-long term greenhouse gas emission plan which is to reduce the greenhouse gas emission by 30 percent from 2005 to 2020. To do so, we established and operate a reduction plan for greenhouse gas emission by reducing 2 percent every year from 2016 to 2020 and perform management and improvement by establishing a reduction plan for greenhouse gas emission from our own vehicles and company buildings. KEPCO KPS possess 388 diesel cars (car, van, freight car, and special car) and 72 gasoline cars located at 60 offices including the headquarter and continues to manage vehicle energy use and greenhouse gas emission by recording them. On the other hand, we put a significant effort to continuously reduce the energy use through an efficiency improvement and reduction in energy for originally owned company buildings.

Energy usage	(bui	ldings)
--------------	------	---------

(Unit: TJ)

Energy usage category	2014	2015	2016
Electricity	28.943	39.516	52.099
Steam	0.631	-	-
Kerosene	0.220	1.441	0.110
LNG		2.501	0.325

Data scope: KEPCO KPS owned buildings only (headquarter, Busan, Daegu, Gwangju, plant business center) A big fall in LNG usage due to the change in a heat source from moving the headquarter

# Energy usage (Vehicles)

(Unit: TJ)

Energy usage category	2014	2015	2016
Gasoline	2.406	2.842	2.632
Diesel	31.798	39.801	43.962

# Greenhouse gas emission

(Unit: tCO2eq)

Category	2013	2014	2015	2016
Scope 1	2,926.09	2,414.94	3,217.23	3,295.77
Scope 2	1,586.12	1,499.37	2,047.11	2,699.05

# Greenhouse gas emission vehicle section

(Unit: tCO2eq)

2013	2014	2015	2016
2,899	2,400	2,992	3,271



Participation in SWEET renewable energy exhibition

# **Expansion of renewable energy business**

It is expected that the domestic and international renewable energy market is rapidly growing after the government's 7<sup>th</sup> renewable energy supply plan and national greenhouse gas reduction plan after the Paris Agreement on Climate Change. KEPCO KPS does its best to follow the trend by expansion of renewable energy facilities. Especially, renewable energy (wind, solar, and biomass energies) business development to EPC and O&M, we participate in overall business markets and plans to expand business area through a business development. Moreover, we expanded business ability through a formation of network and continuous trade with visiting organizations at the exhibition and advertisement of technologies by participating SWEET renewable energy exhibition held by Gwangju Metropolitan City.

KEPCO KPS installed a solar panel on water of 2MW grade in Daedong reservoir in Hampyeong-gun and puts an effort to expand renewable energy facilities. Solar panel on water is gaining popularity for resolving the issues of a land solar panel which is to secure the land.

# Market share (O&M)

		(Based on	December 2016)
Category	Total capacity (MW)	Performance capacity (MW)	Rate of share (%)
Solar panel	3,716.3	116.9	3.15
Wind power	1,051.0	6.0	0.60
Small hydro	203.4	28.0	13.77

# EPC performance result (Recent 2 years)

Year	Construction name	Facility capacity (MW)	Performance area
2015	Sinboryeong Solar panel	2.90	EPC (Completed)
2016	Daedong solar panel on water	2.00	EPC (Under construction)
2016	Dangjin Solar panel	3.40	EPC (Under construction)

**APPENIDIX** 

# Improvement of a business system for renewable energy construction

#### Original

- Lack of participation and multiple tender construction
- Lack of management procedure in each construction
- Lack of professionals to inspect and plan renewable energy sources

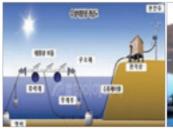
#### Improved

- Foundation of a target, capacity, and business participation
- Development of procedure and check-list for each category
- Participation of expert education and securement of professionals
- Contract target: O&M business and construction that is over 1MW by public institutions or local government
- Procedure development: standardization of an order, procedure for categorical check-list and risk management

# Sinboryeong solar panel construction



Daedong solar panel on water construction





Completion 3D simulation of on-site construction

Concept of Floating Soloar Farm

Construction site

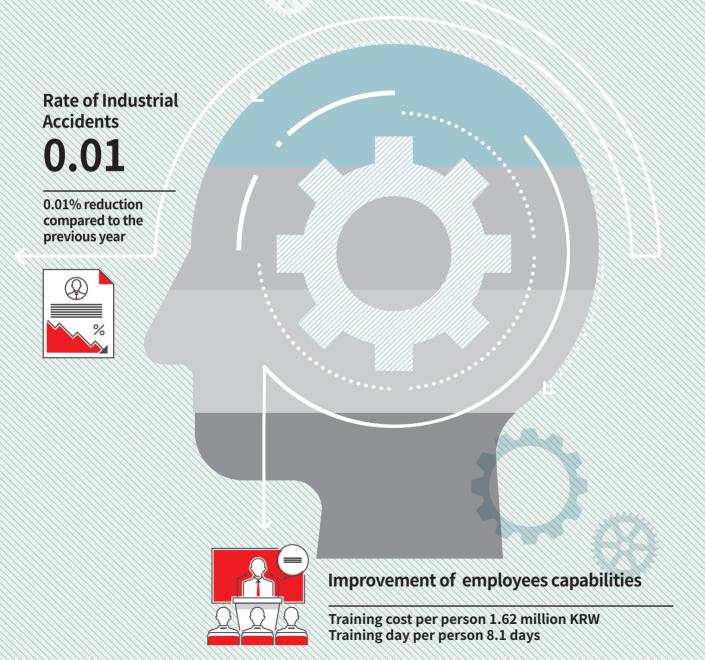
# Future plan

KEPCO KPS targets to lead a renewable energy section as a public institution with the expansion of renewable energy market followed by the global climate change and government policies. We try to do our best as a professional corporation for renewable energy through a structured business by cultivating professionals at the renewable business section.

# **Respect for Human**

- 68 Establishment of a Progressive Corporate Culture
- 70 Establishment of a Cultivation System for Competitive Human Resources
- 72 Safety First Management







# **Respect for Human**

# Importance of This Issue



Corporations must protect human rights such as a self-realization of employees, accident prevention, an improvement of labor conditions for minority, and a prohibition on discrimination. We can reduce human resource related issues such as human rights or safety of employees through above-mentioned methods and we can make a foundation to secure competitive human resources in a long run.

# **KEPCO KPS's efforts**



We not only work hard to realize a better working culture for all employees but also establish a structured system to discover talented employees to focus on cultivation of talented individuals. Along with this, we also try to make a safe working culture for employees to work in a safe environment.

**KEY MATERIAL ISSUES** 

Open-minded hiring process and selection of talented human resources based on job relevancy

Creation of a good working environment

Cultivation of human resources for development techniques and enhancement of capabilities

Enhancement of safety and health at the work places

# STRATEGY DIRECTION

# Establishment of a Progressive Corporate Culture

- Introduction of NCS based aptitude test for talent identification
- Expansion of hiring a social vulnerable class
- Improvement of working environment for non-regular workers
- Settlement of family friendly culture

# Establishment of a Cultivation System for Competitive Human Resources

- Establishment of infrastructure for cultivation of human resources (Operation of in-service training institute)
- Establishment of a structured human resource development system
- Implementation of 4 main capabilities such as basic capabilities, leadership capabilities, job capabilities, qualification development etc.
- Enhancement of the third generation future growth business capability

# **Safety First Management**

- Enhancement of the safety health management system
- Continuous expansion of safe health infrastructure
- Management of a customized safety system and program
- Enhancement of safe culture expansion activities
- Securement of disaster safety management capabilities

# Establishment of a Progressive Corporate Culture



Prize for the NCS based hiring process

# **Strategy Direction**

KEPCO KPS establishes an adventurous corporate culture through a creative thinking method. We select talented human resources based on duties through an effective method and manage a hiring process with an open mind. Moreover, we put significant efforts to let employees happy through an adventurous corporate culture.

# Selection of talented human resources based on duties and an open-minded hiring process

# Introduction of the NCS based competency standard hiring process

KEPCO KPS hires talented individuals based on the KEPCO KPS's own definition of the right people which has keywords such as global, customer-centric and professionalism. Especially we introduced NCS (National Competency Standard) that evaluates with a focus on job relevancy at the work sites to perform an open-minded job relevancy centered hiring process from 2015, and we continue to upgrade the hiring process by reorganizing duties and reflecting it upon the hiring process. KEPCO KPS is recognized home and abroad by receiving the minister prize by the Department of Employment at the NCS based hiring contest in November 2016 and this proves that KEPCO KPS sets capability as the top priority instead of specs.

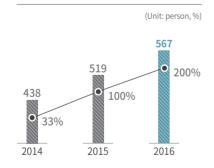
# NCS hiring process

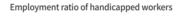
1 <sup>st</sup> stage: Screening	2 <sup>nd</sup> stage: Evaluation of performance	3 <sup>rd</sup> stage: Competency interview	Personality test
Language scores, certificates, additional scores, NCS performance based applications	NCS major tests     NCS vocational competency	Individual interview     Presentation interview	• Fitness evaluation

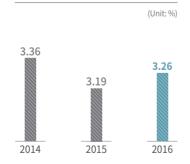
# Open-minded hiring process

KEPCO KPS contributes to local communities and the nation as a public institution and expanded hiring for minorities in order to fulfill social responsibilities. we expanded hiring for relatively disadvantaged social classes by hiring disabled people for 3.26% (mandatory hiring rate 3%), individuals from non-capital regions (74.4% of the total hiring capacity) and high school graduates (30.8% of the total hiring capacity). We also expanded hiring for women employees who are relatively less in the facility maintenance industry.

# Conversion ratio of non-regular workers to unlimited contract workers in each year







### Employment status

Category		2014	2015	2016
	ratio of females	155 (3.2%)	206 (3.9%)	216 (3.9%)
Total number of employees	ratio of females in employees among whose ranking are higher than team leader position	2 (0.04%)	2 (0.04%)	2 (0.04%)
	ratio of handicapped employees	3.36%	3.19%	3.26%

# Stable Employment by Improving Treatment and Rational Management for Non-Regular Workers

KEPCO KPS attempts to improve hiring conditions for non-regular workers by promoting senior employments who are 55 or older, conversion of non-regular workers to regular workers and an improvement of a payment system.

# Current operation status of non-regular workers

Senior contract workers	Project contract workers	Professional contract workers	Regular contract workers
322	233	3	9
Utilization of senior know- hows and business support in generating equipment	Project construction human resources	Utilization of professional knowledge and skills such as business management experts and engineering	Support in special tasks such as diving and health care.



Culture experience festival



Grand prize for an excellent working environment

# Building a favorable corporate culture for employees

# Settlement of a family friendly culture

KEPCO KPS helps employees to sustain happy working life and find a good balance between work and life. We conducted an employee survey to improve happiness and support work and life balance for employees and added a focused working policy on top of the originally implemented flexible working hours. Moreover, we operate and form various activation plans for employees to actively utilize the flexible working hours.

#### Plan to activate flexible work hours

Category	Content
Change of awareness	Operation of flexible work hour days (every Fridays)      Operation along with the corporate bus     Encourage using, encourages executive staffs to utilize it as a leader (setting of goals in case of low performance, performance management)
Formation of infrastructure	<ul> <li>Increase in convenience through a formation of flexible work hours</li> <li>         ⇒ Computerization of application, approval, and performance     </li> </ul>
Diligence management	• Management of diligence along with the internal portal      ⇒ Securement of stabilization of an autonomy and responsibility

# Result of employee satisfaction survey



\*It can't be directly compared as the survey institute was changed from Korea Standards Association to GPTW in 2016

# Discovery and operation of a foundation for a family-friendly policy

We try to create a better working environment by discovering and implementing various methods for employees to smooth adaptation who have been deployed to local head offices and try to improve working life satisfaction for employees by realizing family friendly corporate culture.

KEPCO KPS received the grand prize for an excellent working environment in Korea by recording a high score in the internal satisfaction survey held by GPTW Institute in December 2016.

### Programs for a family friendly policy

Program	Remarks
Implementation of Naju history exploration and a visitation of family to the headquarter for settlement	21 people participated
Cultural experience day (special symphony orchestra, movie watch day)	3 times
Festival on a safety day for invitation of family to raise safety awareness	3 times
Improvement of infrastructure through operations of a daycare center at works	19 workers got the benefit

# Fair performance review and compensation

KEPCO KPS conduct a structured and fair performance management on all employees from a headquarter and offices to adequately compensate their efforts. We categorize evaluation groups by each organization's characteristics such as facility types, size, and types of duties and perform group evaluation by selecting an appropriate evaluation index by actively collecting opinions from employees. Moreover, we also created an individual evaluation system by developing a personal standard index that relates personal performance with the goal of the organization, and improved fairness and transparency of the performance management by preparing a feedback system through a performance review satisfaction survey and a formal objection procedure.

# Future plan

KEPCO KPS values human resources the most. KEPCO KPS strengthens a foundation for sustainable development and improves happiness of employees' families through a balanced life.

# Establishment of a Cultivation System for Competitive Human Resources



Human Resource Development Institute

# Strategy direction

KEPCO KPS achieves improved capabilities among employees through a development of various systems to grow as a creative and leading company along with an ever-changing global era. We also achieved a comprehensive cultivating human resources policy after categorizing training system into core capabilities, leadership capabilities, performance capabilities, and personal development. We achieved this along with the development of KEPCO KPS organization and development of employees' capabilities.

# Enhancement of capabilities and cultivation of human resources in generation techniques

# Operation of in-house training facilities

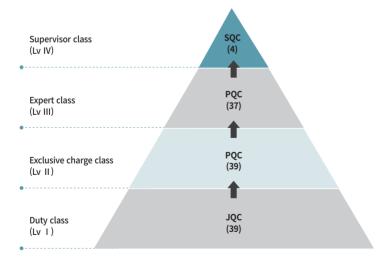
We operate in-house training facilities (Human Resource Development Center, Nuclear Maintenance Training Center) to improve maintenance techniques of employees' capabilities. The Human Resource Development is located at Chungcheongnam-do, Taean-gun, and has state of the art classrooms, professor research laboratories, maintenance practice units, dormitories and other facilities. These facilities enable executives and employees to get training in theories and practices and we carry out development of audiovisual training aids and executions of practice programs that directly help for on-site tasks through a research and an introduction of overseas new technologies.

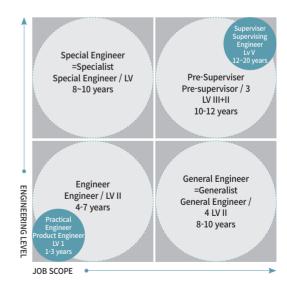
KEPCO KPS have been operating a training facility for nuclear power plants since 1990 with the intention of cultivating maintenance human resources needed for a development of nuclear power plants. We play the role of locomotive in terms of generating units and usage rates of nuclear power plants through a task-oriented training and an establishment of special maintenance processes.

### System of corporate qualification

KEPCO KPS operates a system of corporate qualification based on the on-site practice experience and training at in-house training facilities to make training from the in-house facilities more meaningful. The system of corporate qualification was recognized by the Ministry of Labor by passing the 'Internal business qualification test' in 2000, and was selected as an excellent corporation for managing the system of corporate qualification in 2015.

### System of corporate qualification







Training site for each duty



Business training for 3 future growth engines

#### Establishment of a system for a structured development of human resources

KEPCO KPS establishes a system for a structured development of human resources to improve specialties of employees. Firstly, we discover an adequate program through need system training and a development of task capabilities. We discover and implement an adequate training program through a through diagnosis process by an education training council and a beforehand-review council and through a cross inspection by business departments and training facilities.

A system to discover needs for a capability development and education training.



# Implement of education for each ability

KEPCO KPS puts an aggressive effort to improve employee capabilities to achieve 4 goals which are Global Ace · Leading a global stage · customer-centered thinking and securement of the top skills. We also operate another training program for 4 categorized systems such as basics, leadership, duties and self-development.

#### Training program for each ability

Basic	Basic ability Leadership ability		Duty-related ability		Self-development ability		
Category	Training result	Category	Training result	Category	Training result	Category	Training result
Core values, ethics	1002 employees	executives	286 employees	Combination	968 employees	Degree	13 employees
	,		,	Technology	6145 employees	Special certificates	43 employees
Safety, quality	808 employees	Employees	114	Administration	1134	Language, liberal arts	All employees
Core values, ethics, safety, quality enhancement (Executives) Leadership simulation, (Employees) Self-leadership enhancement		Training fee per person 1,620 thousand KRW, Training days per person 8.1 days		Realization of whole-rounded education applied to all duty abilities			

#### Ability training for 3 future growth businesses

KEPCO KPS train employees through selecting 3 future growth businesses that consist of ROMM business, demolition of nuclear power plant business, and strategic energy new business. Firstly, ROMM (thermal power plant rehabilitation) business is a comprehensive EPC (Engineering, Procurement and Construction) business and we implement training to realize a securement of technology in generation facilities' diagnosis and planning sections which can be said to be a platform of the EPC business.

We also strategically cultivate core human resources for a demolition of nuclear power plants with an engineering skill needed in various sections such as nuclear power plant, machineries, and chemistry. In order to achieve this, we conducted training of nuclear power plant salt manufacturing by deploying 5 workers overseas as well as domestically in 2016. Moreover, KEPCO KPS proceeds an expert cultivation process by selecting easily accessible renewable energy and ESS.

# Future plan

KEPCO KPS attempts to establish a structured human resource cultivation system to improve professionalism of employees. We will improve internal capabilities to become a sustainable corporation though a structured training to secure the third future growth business.

# **Safety First** Management

#### Strategy direction

Recently, as the industrial accidents are getting bigger and complicated, there is a growing demand for corporate responsibilities on workers' safety, and these are important factors for a sustainable development of a company. KEPCO KPS focuses on prevention methods through preventive activities, dissemination of safe culture values and a constant securement of safe infrastructures to create a healthy work place without any accident or disease. Moreover, all employees strive to make a better and safer working environment through safety training.

#### Main focus activities

#### Enhancement of a safe and health management system

Safe and health management system called KOSHA18001/OHSAS18001 is implemented to secure safety through various activities. We established a safety procedure for a settlement of safety maintenance culture and evaluate all the risks to prevent any prior to work and constantly monitor to see if the safety activities are correctly implemented.

## Standard safety procedure



- Safety disaster management brand
- KEPCO KPS is safe from industrial accidents and disasters
- KEPCO KPS values safety as the top priority
- KEPCO KPS provides top quality maintenance service



Morning exercise and identification of indication

# Continued establishment of safe and health infrastructure

Safe management team established a safety package system on the enterprise portal in order to form a supportive system such as safety, health and emergency activities for an effective settlement of safety activities. We provide breaking news, reports, and safety manuals and training materials (in a form of video, presentation, and document) and on the site, they utilize safety training textbooks and revised 11 standards of safe and health policies to form a safer working environment.



Conference prior to a task

# Operation of specialized safety procedure and program

We provide safety management policy to allow safe activities using accumulated skills from the on-site experience of the payment peak human resources. Moreover, we improved safety management efficiency by sharing safety instructions in real-time through SNS in a large-scale maintenance sites and provides safety training to entry level works to executives. We also perform accident preventive activities and policies through Tool Box Meeting, Pre Job Briefing, and safety procedures when dealing with hazardous chemicals.

# Main industrial safety index

Year	Accidents over industry as a whole	KEPCO KPS accident rate
2014	0.53	0.03
2015	0.50	0.02
2016	0.49	0.01

Accident rate = casualties / All-time working employees×100

# Standard safety procedure



SNS management



Logging in using smartphones



Transmission of TBM on the site



Management of TBM

Safety drill against disaster

# Safety culture dissemination activities for making a zero-accident work place

KEPCO KPS regularized safety momentum prior to meetings in 60 different work places and launched a contest to disseminate safety culture through holding a safety inspection day on 4th of every month. Moreover, we manage the industrial safety and health committee consist of 9 or less members from the labor union and for smaller work places, the labor committee takes the responsibility and holds meetings. Industrial safety and health committee actively applies all the complaints from the site in order to improve health and safety of employees. Moreover, the committee is held every quarter, and shares the results with employees by discussing the preventive measures together.

#### Enhancement of disaster safety management ability

We established a customized training system through an emergency training to cope with typhoon and heavy rain. In September 2016, we reacted quickly by sending messages and calling employees during the earthquake in Gyeongju province. We enhance response ability through a shared information and situation report system with related organizations such as Ministry of Trade, Industry and Energy, KEPCO, and genera-

Moreover, we launch a mandatory training such as cardiopulmonary resuscitation and first aid and provide training about preventive measures and reasons and also disseminate accident cases and accident analysis reports for the past 30 years.

Category	Safety training held by headquarters	Safety training preventing accidents	Categorical training in response to accidents
2014	3 times 142 graduated	3 times	7 times
2015	3 times 243 graduated	5 times	21 times
2016	5 times 291 graduated	6 times	15 times





# Participation in safety Korean activity as a public institution

We participate in yellow carpet in front of schools to prevent child car accidents as a part of safety Korean activities and contribute to an improvement of civilian safe culture by launching an electricity safety training targeted toward local nursery schools.







Agreement on Yello Carpet

#### Accident management guidelines

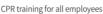
KEPCO KPS prevents emergencies such as national security, natural and climate disasters, international terrorism and power system based on the related legislations and guidelines (national emergency management system guidelines, emergency manual), and prepares for the unavoidable situations. Moreover, we establish a comprehensive emergency management plan to adequately react to accidents.

# Enhancement of employees' health management

We deploy health mangers to 23 main work sites in Korea for health promotion, prevention of disease, and first aid during the task and we operate other work sites with more than 50 workers by assigning health agencies. Especially we launch an improvement method and effective health policies through managing employees' health trends. Especially, we conduct special check-ups every year such as hearing inspection, liver function and hemagglutination test. Moreover we provide medical costs so that employees can receive comprehensive check-ups and conduct an inspection of cancer related to radiation every year to workers who work at nuclear power plant businesses.

For those who have diseases can consult with health managers who work at the company and check their bodies regularly with a health checkup diary. We provide a group health training to prevent bones and sinews diseases and prevent diseases by improving flexibility and mass muscles. Moreover, we contribute to daily health care for employees by conducting a detailed body checkups and give advice on customized exercise plans.







Operation of mental and psychological consultants

# Future plan

KEPCO KPS continues to launch a sustainable safety management to improve safety culture through a safety priority management. Moreover, we will do our best to establish an infrastructure so that employees can work at a safe environment through switching system between headquarters and work sites.



# **Financial Information**

# Financial statements - All-inclusive income statement

(Unit: KRW)

Category	33 <sup>rd</sup>	32 <sup>nd</sup>
Sales	1,214,303,776,776	1,171,082,369,723
Sales cost	1,025,138,225,830	925,714,632,725
Gross profit	189,165,550,946	245,367,736,998
Selling and administrative expense	86,225,528,379	72,616,842,312
Business profit	102,940,022,567	172,750,894,686
Non-operating income	13,243,847,566	50,501,538,995
Non-operating expenses	6,394,186,671	4,559,816,337
Corporate tax revenue (cost) net income before tax	109,789,683,462	218,692,617,344
Income tax expenses	23,132,311,426	50,060,446,220
Net profit	86,657,372,036	168,632,171,124
*The 33 <sup>rd</sup> term in December 31 <sup>rd</sup> 2016 / the 32 <sup>nd</sup> term December 31 <sup>rd</sup> 2015		

# Financial statement - Statement of position

(Unit: KRW)

Category	33 <sup>rd</sup>	32 <sup>nd</sup>
Current assets	553,923,777,676	547,152,454,154
Non-current assets	532,497,161,943	482,151,790,927
Total assets	1,086,420,939,619	1,029,304,245,081
Current liabilities	264,505,520,698	195,029,759,315
Non-current liabilities	36,984,082,396	51,311,827,015
Total debts	301,489,603,094	246,341,586,330
Capital	9,000,000,000	9,000,000,000
Retained earnings	775,931,336,525	773,962,658,751
Total capital	784,931,336,525	782,962,658,751
Total depts and capital	1,086,420,939,619	1,029,304,245,081
*33rd (December 31st 2016) / 32nd (December 31st 2015)		

# Financial statements – All-inclusive income statement

(Unit: KRW)

Category	33 <sup>rd</sup>	32 <sup>nd</sup>
Sales	1,223,106,398,233	1,179,714,929,885
Sales cost	1,030,418,509,534	931,046,594,090
Gross profit	192,687,888,699	248,668,335,795
Selling and administrative expense	86,926,262,992	73,491,550,213
Business profit	105,761,625,707	175,176,785,582
Non-operating income	13,637,183,802	50,778,932,014
Non-operating expenses	6,581,861,923	4,730,422,116
Corporate tax revenue (cost) net income before tax	112,865,811,606	221,273,990,245
Income tax expenses	24,583,235,104	51,338,742,684
Net profit	88,282,576,502	169,935,247,561
*The 33 <sup>rd</sup> term in December 31 <sup>st</sup> 2016 / the 32 <sup>nd</sup> term December 31 <sup>st</sup> 2015		

# Financial statement - Statement of position

(Unit: KRW)

Category	33 <sup>rd</sup>	32 <sup>nd</sup>
Current assets	561,598,431,835	552,555,363,261
Non-current assets	530,870,293,602	481,003,780,311
Total assets	1,092,468,725,437	1,033,559,143,572
Current liabilities	265,650,755,312	195,984,082,027
Non-current liabilities	37,051,682,490	51,311,827,015
Total debts	302,702,437,802	247,295,909,042
Capital	9,000,000,000	9,000,000,000
Retained earnings	780,815,611,884	777,229,310,280
Total capital	789,766,287,635	786,263,234,530
Total depts and capital	1,092,468,725,437	1,033,559,143,572

# **Quantitative Performance of Social and Environmental Data**

# Employee's status

Category			Unit	2014	2015	2016
Total employees (regular workers)			Person	4,948	5,334	5,499
By regions (regular workers)	Domestic		Person	4,830	5,179	5,301
	Overseas*		Person	114	155	198
By gender (regular workers)	Male		Person	4,793	5,128	5,288
	Female		Person	155	206	211
	Female ratio		%	3.10%	3.90%	3.80%
By age (regular workers)	Younger than forties		Person	1,631	2,036	2,051
	Forties		Person	1,841	1,715	1,667
	Older than fifties		Person	1,476	1,583	1,781
By position (regular workers)	Executive staff	Total	Person	5	5	5
		Male	Person	5	5	5
		Female	Person	-	-	0
	Rank 1	Total	Person	97	97	99
	_	Male	Person	97	97	99
	_	Female	Person	-	-	0
	Rank 2	Total	Person	239	245	240
	=	Male	Person	239	245	240
	_	Female	Person	-	-	0
	Rank 3	Total	Person	538	569	552
	_	Male	Person	524	556	536
	_	Female	Person	14	13	16
	Rank 4	Total	Person	3,780	4,145	4,053
	_	Male	Person	3,663	3,976	3,883
		Female	Person	117	169	170
	Position in	Total	Person	118	115	189
	Professional	Male	Person	118	115	187
	service –	Female	Person	-	-	2
	Position in special	Total	Person	171	158	298
	services	Male	Person	147	134	75
	_	Female	Person	24	24	23
	Salary peak	Total	Person	-	-	63
	Separate quota	Male	Person	-	-	63
	_	Female	Person	-	-	0
Employment status	Regular workers	Total	Person	4,948	5,334	5,494
	_	Male	Person	4,793	5,128	5,283
	_	Female	Person	155	206	211
	Non-regular	Total	Person	438	519	567
	workers	Male	Person	370	452	497
	_	Female	Person	68	67	70
	Unlimited	Total	Person	3	5	9
	Contract	Male	Person	1	2	5
	_	Female	Person	2	3	4
Hiring rate and turnover rate of new	New hire	Total	Person	275	557	210
employees	_	Male	Person	254	496	199
	_	Female	Person	21	61	11
	Turnover rate		Person	85	52	42
	(Resignation rate)**		%	1.72	0.82	0.87

<sup>\*</sup>Excluding foreign workers and dispatched workers at overseas corporation
\*\*Voluntary resigned employees (voluntary resignation, dismissal at ones' own request) / total number of employees

# Defined Benefit (DB) Retirement Pension

Category	Unit	2014	2015	2016
Externally accumulated assets	100 million KRW	1,897	2,273	2,788

# Usage status of maternity protection system

Category	Unit	2014	2015	2016
Maternity leave	Person	12	21	14
Maternity leave	Person	10	18	21
Return rate after maternity leave *	%	87.5	88.9	100.0

<sup>\*</sup>Employees who continue to work 6 months or more after the maternity leave in that year (Family friendly system certificate standard)

# **Supplier cost**

Category	Unit	2014	2015	2016
Purchase of products from small enterprises	100 million KRW	3,161	2,975	3,179

# Response to climate change

Category	Unit	2014	2015	2016
Energy consumption	TJ	63.998	86.101	99.128
Energy degree of intensity	TJ / 100million KRW	0.01	0.01	0.01
Greenhouse gas emission amount	tCO <sub>2</sub>	3,914.31	5,264.34	5,994.82
Degree of intensity of greenhouse gas emission	tCO <sub>2</sub> / 100 million KRW	0.36	0.45	0.49
*Degree of intensity is computed based on sales (continuous)				

# **Assurance Statement**

#### Introduction

KEPCO KPS commissioned DNV GL Business Assurance Korea Ltd. ("DNV GL"), part of DNV GL Group, to undertake independent assurance of 2015~2016 Sustainability Report (the "Report"). DNV GL's assurance engagements are based on the assumption that the data and information provided by the client to us as part of our review have been provided in good faith.

#### Scope of assurance

The scope of assurance included a review of sustainability activities and performance data over the reporting period from 1<sup>st</sup> January 2015 to 31<sup>st</sup> December 2016. This included:

- Review of disclosures to check the Report is prepared 'In accordance' with the GRI Guidelines G4(Comprehensive option)
- Evaluation of the Report on the adherence to AccountAbility principles provided in AA1000 AccountAbility Principles Standard (APS) 2008.
- Evaluation of the process for determining material aspects for reporting and the management approach to material issues
- 2015-2016 performance data and information described in the Report against the information disclosure system for state-owned company or publicly-owned corporation, the management evaluation report for state-owned company or publicly-owned corporation, and internal documents and records

#### **Basis of our opinion**

We performed our work as per AA1000AS (2008) and we provide Type 1 and a moderate level of assurance as stated in AA1000AS. The audit was carried out in April through June 2017 and the site visits were made to the Headquarters of KEPCO KPS in Naju, Korea. We undertook the following activities as part of the assurance process:

- Challenged the sustainability-related statements and claims made in the Report and assessed the robustness of the underlying data management system, information flow and controls;
- Interviewed representatives from the various departments;
- Conducted document reviews, data sampling and interrogation of supporting databases and associated reporting system and associated reporting systems as they relate to selected content and performance data;
- Reviewed the materiality assessment report.

#### Limitations

The engagement excludes the sustainability management, performance and reporting practices of KEPCO KPS' associated companies, subsidiaries, suppliers, contractors and any third-parties mentioned in the Report. DNV GL did not interview external stakeholders as part of this Assurance Engagement. Financial statements of KEPCO KPS, data announced on DART system of the Financial Supervisory Service (DART; dart.fss.or.kr/) and the information disclosure system for state-owned company or publicly-owned corporation (ALIO; www.alio.go.kr), and data on its websites (www.kps.co.kr) are not included in the scope of assurance. Data assurance was conducted by checking the basis in a limited scope, including inquiry, analysis, and limited sampling method, on the data collected by KEPCO KPS. The aggregation and calculation process for building economic performances is reviewed by the verification team. Also, environmental and social data were verified using the aggregated data. The directors of KEPCO KPS have sole responsibility for the preparation of the Report. The responsibility of DNV GL in performing the assurance work is to the management of KEPCO KPS in accordance with the terms of reference. DNV GL expressly disclaims any liability or co-responsibility for any decision a person or an entity may make based on this Assurance Statement.

## Conclusion

On the basis of the work undertaken, nothing comes to our attention to suggest that the Report does not properly describe the adherence to the Principles in AA1000APS (2008) nor is prepared 'in accordance' with GRI G4 Comprehensive option. Further opinions with regards to the adherence to the following Principles in the AA1000APS (2008) are made below;

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KEPCO KPS has identified internal and external stakeholder groups such as Employees and Trade Union, Government Congress the Public Associations, Shareholders and Investors, Customers, Suppliers and Local Communities. KEPCO KPS engages with the stakeholders at the company and business unit levels through various channels. The examples of approaches to engagement with selected stakeholders, material issues and response of KEPCO KPS are described in the Report.

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# The Principle of Materiality

KEPCO KPS has conducted materiality assessment to prepare the Report. Various issues have been derived by analysing the topics covered in various global initiatives and standards, major stakeholder expectations, industry peers' reports and media reports and internal and external stakeholder survey result. Subsequently the issues are prioritized by taking into account the social concern and business impact on KEPCO KPS. In addition, KEPCO KPS has grouped 11 material issues into 9 aspects as defined in GRI G4 and presented its management approaches on the respective aspects in the Report. The verification team has reviewed the materiality assessment process and nothing comes to our attention that would cause us to believe that material issues identified from the assessment are not reported.

# The Principle of Responsiveness

The communication process with stakeholders is established and appropriate responses to stakeholders' views, concerns and expectations are reflected in the report. KEPCO KPS integrates sustainability management strategies in terms of economic, environmental and social aspects with which stakeholders are concerned into the mid- to long-term business strategies. Relevant committee is formed to review the sustainability strategy.

#### Report quality: Accuracy and Reliability

We found a limited number of non-material errors and these were corrected prior to inclusion in the Report. The data presented in the report were gathered from the teams responsible for data control in KEPCO KPS. The verification team interviewed the Person-in-charge, reviewed the process of gathering and processing data and information, and the supporting documents and records. The depth of data verification is limited to the aggregated data. Based on sampling verification and other reported information and available evidence, nothing comes to our attention that would cause us to believe that the data and information presented in the Report have any intentional error or material misstatement.

# **Competence and Independence**

DNV GL Business Assurance is part of DNV GL Group and a global provider of certification, verification, assessment and training services, helping customers to build sustainable business performance. Our environmental and social assurance specialists are present in over 100 countries. The assurance work was performed by independent team which meets DNV GL's competence requirements. DNV GL was not involved in the preparation of any statements or data included in the Report except for this Assurance Statement. The verification team has complied with DNV GL's Code of Conduct.

28 June 2017 Seoul, Korea

In Kyoon Ahn Country Representative DNV GL Business Assurance Korea Ltd.

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# **GRI G4 Index**

# **General Standard Disclosure**

Center	Serieral Standard Disclosure				
G4	Disclosure	Page			
Strateg	Strategy and Analysis				
G4-1	Provide a statement from the most senior decision-maker of the organization about the relevance of sustainability to the organization	6~7			
G4-2	Provide a description of key impacts, risks, and opportunities	28~29			
Organiz	ational Profile				
G4-3	Name of the organization	6			
G4-4	Primary brands, products, and services	6,8~11			
G4-5	Location of the organization's headquarters	7			
G4-6	Number of countries where the organization operates, and names of countries where either the organization has significant operations	7, 10			
G4-7	Nature of ownership and legal form	6			
G4-8	Markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries)	6,8~11			
G4-9	Scale of the organization (Total Number of Employees, Operations, Net sales, Quantity of products or services provided etc.)	6~7			
G4-10	a. Total number of employees by employment contract and gender b. Total number of permanent employees by employment type and gender c. Total workforce by employees and supervised workers and by gender d. Total workforce by region and gender e. Whether a substantial portion of the organization's work is performed by workers who are legally recognized as self-employed f. Any significant variations in employment numbers	78			
G4-11	Percentage of total employees covered by collective bargaining agreements	KEPCO KPS Home- page→Management Disclosure→Labor Union Membership Status			
G4-12	Describe the organization's supply chain	56~59			
G4-13	Any significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain	No significant change			
Organiz	ational Profile : Commitments to External Initiatives				
G4-14	Whether and how the precautionary approach or principle is addressed by the organization	21,85			
G4-15	List externally developed economic, environmental and social charters, principles, or other initiatives	21,85			
G4-16	List memberships of associations (such as industry associations)	86			
Identifi	ed Material Aspects and Boundaries				
G4-17	a. List all entities included in the organization's consolidated financial statements or equivalent documents b. Whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report	76~77			
G4-18	a. Process for defining the report content and the Aspect Boundaries b. How the organization has implemented the Reporting Principles for Defining Report Content	0,32~33			
G4-19	List all the material Aspects identified in the process for defining report content	32~33			
G4-20	Aspect Boundary within the organization for each material Aspect	33			
G4-21	Aspect Boundary outside the organization for each material Aspect	33			
G4-22	Effect of any restatements of information provided in previous reports, and the reasons for such restatements	64			
G4-23	Significant changes from previous reporting periods in the Scope and Aspect Boundaries	No significant change			
Stakeho	Stakeholder Engagement				
G4-24	List of stakeholder groups engaged by the organization	30~31			
G4-25	Basis for identification and selection of stakeholders with whom to engage	30~31			
G4-26	Organization's approach to stakeholder engagement and an indication of whether any of the engagement was undertaken	30~31			
G4-27	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded	30~31			
Report	Profile				
G4-28	Period (such as fiscal or calendar year) for information provided	0			
G4-29	Date of most recent previous report	0			
G4-30	Reporting cycle (such as annual, biennial)	0			
G4-31	Contact point for questions regarding the report or its contents	0			

G4	Disclosure	Page			
Report F	Report Profile : GRI Content Index				
G4-32	a. 'In accordance' option the organization has chosen b. GRI Content Index for the chosen option c. Reference to the External Assurance Report	0,81~84			
Report I	Profile : Assurance				
G4-33	a. Organization's policy and current practice with regard to seeking external assurance for the report     b. If not included in the assurance report, report the scope and basis of any external assurance provided     c. Relationship between the organization and the assurance providers     d. Whether the highest governance body or senior executives are involved in seeking assurance	0, 79~80			
Governa	nnce				
G4-34	Governance structure of the organization, including committees of the highest governance body	20, 26~27			
G4-35	Process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees	26~27			
G4-36	Whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics	26~27			
G4-37	Processes for consultation between stakeholders and the highest governance body on economic, environmental and social topics	26~27			
G4-38	Composition of the highest governance body and its committees	26~27			
G4-39	Whether the Chair of the highest governance body is also an executive officer	26~27			
G4-40	Nomination and selection processes for the highest governance body and its committees	26~27			
G4-41	Processes for the highest governance body to ensure conflicts of interest are avoided and managed	26~27			
G4-42	Highest governance body's and senior executives' roles in the development, approval, and updating of the organization's purpose, value or mission statements, strategies, policies, and goals related to economic, environmental and social impacts	26~27			
G4-43	Measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics	26~27			
G4-44	a. Processes for evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics b. Actions taken in response to evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics				
G4-45	a. Highest governance body's role in the identification and management of economic, environmental and social impacts, risks, and opportunities b. Whether stakeholder consultation is used to support the highest governance body's identification and management of economic, environmental and social impacts, risks, and opportunities				
G4-46	Highest governance body's role in reviewing the effectiveness of the organization's risk management processes for economic, environmental and social topics	26~27			
G4-47	Frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities	26~27			
G4-48	Highest committee or position that formally reviews and approves the organization's sustainability report and ensures that all material Aspects are covered	20			
G4-49	Process for communicating critical concerns to the highest governance body	26~27			
G4-50	Nature and total number of critical concerns that were communicated to the highest governance body and the mechanism(s) used to address and resolve them	27			
G4-51	a. Remuneration policies for the highest governance body and senior executives b. How performance criteria in the remuneration policy relate to the highest governance body's and senior executives' economic, environmental and social objectives	27			
G4-52	Process for determining remuneration, Whether remuneration consultants are involved in determining remuneration, Whether they are independent of management. any other relationships which the remuneration consultants have with the organization	27			
G4-53	How stakeholders' views are sought and taken into account regarding remuneration	27			
G4-54	Ratio of the annual total compensation for the organization's highest-paid individual in each country of significant operations to the median annual total compensation for all employees in the same country	27			
G4-55	Ratio of percentage increase in annual total compensation for the organization's highest-paid individual in each country of significant operations to the median percentage increase in annual total compensation for all employees in the same country	Do not manage this data			
Ethics a	nd Integrity				
G4-56	Organization's values, principles, standards and norms of behavior	2~3			
G4-57	Internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity	24~25			
G4-58	Internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity	24			

# **Economic**

G4	Disclosure	Page
Economic F	Performance	
DMA		37~38
G4-EC1	Direct Economic Value Generated and Distributed	23~24
G4-EC2	Financial Implications and other Risks and Opportunities for the Organization's Activicies due to Climate Change	60~61, 65
G4-EC3	Coverage of the organization's Defined Benefit Plan Obligations	78
G4-EC4	Financial Assistance Received from Government	Note on page 5 of the 2016 annual report
Indirect Eco	onomic Impacts	
G4-EC7	Development and Impact of Infrastructure Investments and Services Supported	65
G4-EC8	Significant Indirect Enonomic Impacts, including the Extent of Impacts 58	
Procureme	nt Practices	
DMA		50~51
G4-EC9	Proportion of Spending on Local Suppliers at Significant Locations of Operation	58,78

# Environmental

G4	Disclosure	Page
Energy		
DMA		60~61
G4-EN3	Energy Consumption within the Organization	64
G4-EN4	Energy Consumption Outside of the Organization	Do not manage this data
G4-EN5	Energy Intensity	78
G4-EN6	Reduction of Energy Consumption	64
G4-EN7	Reductions in Energy Requirements of Products and Services	49, 65
Water		
G4-EN8	Total Water Withdrawal by Source	63
Biodiversity		
G4-EN11	Operational Sites Owned, Leased, Managed in, or Adjacent to, Protected Areas and Areas of High Biodiversity Value Outside Protected Areas	53, 63
G4-EN13	Habitats Protected or Restored	53, 63
Emissions		
DMA		60~61
G4-EN15	Direct Greenhouse Gas (GHG) Emissions (Scope 1)	64
G4-EN16	Energy Indirect Greenhouse Gas (GHG) Emissions (Scope 2)	64
G4-EN17	Other Indirect Greenhouse Gas (GHG) Emissions (Scope 3)	Do not manage this data
G4-EN18	Greenhouse Gas (GHG) Emissions Intensity	78
G4-EN19	Reduction of Greenhouse Gas (GHG) Emissions	64
G4-EN20	Emissions of Ozone-Depleting Substances (ODS)	Do not use ozone-depleting substances
G4-EN21	NOx, SOx, and other Significant Air Emissions	63
Effluents and	Waste	
G4-EN23	Total Weight of Waste by Type and Disposal Method	62

# Social

G4	Disclosure	Page
Labor Practi	ices and Decent Work	
Employmen	t	
DMA		66~67
G4-LA1	Total Number and Rates of New Employees Hires and Employee Turnover by Age Group, Gender and Region	78
G4-LA2	Benefits Provided to Full-time Employees that are not Provided to Temporary of Part-time Employees, by Significant Locations of Operation	KEPCO KPS Homepage→Management Disclosure→Employee Benefits
G4-LA3	Return to Work and Retention Rates after Parental Leave, by Gender	78
Occupationa	al Health and Safety	
DMA		66~67
G4-LA5	Percentage of Total Workforce Represented in Formal Joint Management	73
G4-LA6	Type of Injury and Rates of Injury and Rates of Injury, Occupational Diseases, Lost Days, and Absenteeism, and Total Number of Work-related Fatalities, by Region and by Gender	72
G4-LA7	Workers with High Incidence or High Risk of Diseases related to their Occupation	74
G4-LA8	Helth and safety Topics covered in Formal Agreements with Trade Unions	73
Training and	Education	
DMA		67~68
G4-LA9	Average Hours of Training per year per Employee by Gender, and by Employee Category	72
G4-LA10	Programs for Skills Management and Lifelong Learning that Support the Continued Empoyability of Employees and Assist them in Managing Career Endings	71
G4-LA11	Percentage of Employees Receiving Regular Performance and Career Development Reviews, by Gender and by Employee Category	69
Diversity and	d Equal Opportunity	
G4-LA12	Composition of Governance Bodies and Breakdown of Employees per Employee Category according to Gender, Age group, Minority group membership and other Indicators of Diversity	68
Society		
Local Comm	nunities	
DMA		50~51
G4-S01	Percentage of Operations with Implemented Local Community Engagement, Impact Assessments, and Development Programs	52~55
G4-SO2	Operations with Significant Actual and Potential Negative Impacts on Local Communities	52~55
Anti-Corrupt	tion	
G4-S03	Total Number and Percentage of Operations Assessed for Risks Related to Corruption and the Significant Risks Identified	24~25
G4-SO4	Communication and Training on Anti-Corruption Policies and Procedures	24~25
G4-S05	Confirmed Incidents of Corruption and Actions taken	24~25
Grievance M	echanisms for Impacts on Society	
G4-S011	Percentage of New Suppliers that were screened using Criteria for Impacts on Society	59
Product and	Service Labeling	
DMA		38
G4-PR3	Type of Product and Service Information required by the Organization's Procedures for Product and Service Information and Labeling, and Percentage of Significant Product and Service Categories Subject to such Information Requirements	38
	Results of Surveys Measuring Customer Satisfaction	41

# **UN Global Compact and Sustainable Development Goal Implementation**

#### **UNGC**



KEPCO KPS abide by the 10 principles in 4 sections such as human rights, labor, environment, and anti-corruption by joining the UN global compact which is an international agreement to take the social responsibilities as a corporation. Every year, we report about communication on process (COP) and will continue to abide by the UN global compact principles.

Category	Principles	Related pages
Human rights	uman rights 1. We respect and support human rights protection stated internationally	
	2. We strive not to be involved in human right violations	
Labor	3. We believe in association, freedom and collective bargaining rights	4, 21~22, 31
We exclude all forms of forced labor     We abolish child labor effectively		4, 22
		_
	6. We abolish discrimination in hiring and tasks	4, 22, 27, 63
Environment	7. We support preventive approach to environmental issues	6,71~76
8. We carry out a method to take full responsibility of the environment		
	9. We promote an expansion and development of environment friendly technologies Anti-corruption	
Anti-corruption	10. We deny all forms of corruption including briberies	21, 25~26

# **UN Sustainable Development Goals**



SDGs are composed of 17 goals and 169 sub tasks to resolve issues through a cooperation of international societies from 2016 to 2030. It asks for cooperation among government, corporations, and organizations to resolve social issues such as technology, living, hiring and consumption and environmental issues such as climate change, water and universal issues such as poor, disease, education, women and children. KEPCO KPS discovers diverse tasks to achieve sustainable development goals to contribute to corporate economic value creation along with the development of international societies.

SDGs	KEPCO KPS contribution	Related page
1. Elimination of hunger	Making kimchi, delivery of lunch box, meal service and community social contribution activities     Support of necessities and products to seniors who live alone and low-income families	55~56
3. Health and well-being improvement	• Delivery of briquettes, give blood campaign, walking marathon to prevent dementia, fund support activities	55~56
5. Achievement of gender equality and improvement of women roles	Expansion of product purchases by female-owned companies     Hiring process without sexual discrimination	59, 63
7. Energy approach guarantee	Stabilization of electricity supply for the poor	54
8. Development of economic growth, increase in job creations	Expansion of job creation     Selecting talented individuals based on tasks and open-minded hiring process	38
13. React to the climate change	• Expansion of renewable energy businesses	76
15. Preservation of the land ecosystem	• Implementation of environmental cleansing activities by signing a contract to keep the mountain Baemae	55















# **Major Awards and Associate Members**

# **Awards**

Date	Content	Organization
2015. 08	'2015 Korean best management prize' grand prize in the labor management section	MK Maekyung
2015. 08	Received the grand prize for Asia quality management	Korea · China quality consortium
2015. 12	Received 'excellent' grade for public institution integrity	Anti-corruption and Civil Rights Commission
2016. 01	Selection of individuals who contributed to the development of Korean economy	MK Maekyung
2016. 02	Received the grand prize among Korean ethical management public institutions	Korean ethical management administration
2016. 07	Received the grand prize for Korean CEO in 2016	Fortune Korea
2016. 09	Selected as the $1^{\mbox{\tiny $g$}}$ prize in generating facility and maintenance service for 5 consecutive years for KS-QEI	Korean Standards Association
2016. 10	Selected as the excellent corporation by DJSI Korea for commercial service and distribution section	The Korean Productivity Center
2016. 10	Won financial structure grand prize for 3 consecutive years	A new management academy
2016. 11	Selected as an excellent company for quality competitiveness for 18 years	Ministry of Trade, Energy and Industry
2016. 12	Received 1st grade for public institution integrity	Anti-corruption and civil rights commission
2016. 12	Won the grand prize for 'good-to-work company in Korea 2016'	GPTW Institute

# **Associate Members**

Year	Society/Association name	Purpose
1984	Korea Electric Association	An institution to manage and research standard technology about new electricity technology inspection
1984	Korea Atomic Power Industry	Increased partnership with related institutions by getting information about nuclear power plants
1996	Korea Combined Heat and Power Plant Committee	expansion of new business through information trade
2004	Korea District Heating and Cooling Committee	Contributes to policy realization of group energy industry and environment preservation with energy saving
2005	Korea renewable energy committee	information trade about needs and trend of information market
2006	Yoonkyung SM Forum	Settlement of corporate culture and dissemination of ethical management through best practice
2008	Korea Generation Maintenance Committee	Research methods to increase competitiveness
2011	Korea Nuclear Plant Export Industry Committee	Information trade and partnership in nuclear power plant industry and analysis of foreign plants and exports
2012	Korea Atomic Energy Resource Committee	Participation of training and information trade about new technology
2013	Korea Engineering Asset Management Association	Contributes to government policies through cooperation for adequate dissemination of development of technology and knowledge
2015	Korea Temporary Equipment Association	Contributes to the development of the temporary industries by securing economics and stabilities
2015	KRETA	Contributes to electric train development through regular inspection and diagnosis
2015	Public Institutions Audit Forum	Share government policies and achieve economic goals
2016	Korea Smart Grid Association	Discovery of smart grid businesses
2016	Korea SCM Committee	Consult foreign projects SCM establishment, information trade
2016	Korean National Quality Award	Information trade and bench marking about quality management activities
2016	Jeonnam Entrepreneur Committee	Contributes to local communities and activation of task among Jeonnam organizations

# Glossary

• BAU (Business as Usual)	Total amount of expected greenhouse gas emission if no artificial measures are taken to reduce greenhouse gas emission
BEMS (Building Energy Management System)	Management system for building energy
•BOT (Build Operate Transfer)	A type of project financing that transfers ownership to the government after managing for a certain period of time after a completion of social infrastructures by civilian corporations who paid for the construction
• EIS (Executive Information System)	A system that manages all information needed to inspect each department's activities and total business and help CEO or executive employees to make a strategical and competitive decision
• EPC (Engineering, Procurement, Construction)	A type of turnkey methods that covers from purchase of engineering resources to construction by a contractor
• ERP (Enterprise Resource Planning)	A system that helps the production of new information and quick decision making process while shares every information produced by companies and operates by comprehensively linking management activity processes such as internal production, trade, finance, accounting, sales and purchase and stock
• ERM (Enterprise Risk Management)	New risk management method to minimize company's loss through an integrated management of concrete and intangible management risks
• ESCO (Energy Service Company)	Business that retrieves investment cost by investing in energy saving facilities then retrieving energy saved cost instead of an individual or a corporation
• ESS (Energy Storage System)	Saving device that supplies electricity temporarily when there is a lack of electricity by saving the extra electricity generated at the power plant
• FEMS (Factory Energy Management System)	Management system for factory energy
•GT (Gas Turbine)	Gas turbine
• HVDC (High-Voltage Direct Current)	A method to send electricity to main customers by converting the generated AC from the power plant to DC and transporting to the places in demand then converting back to AC
• MOA (Memorandum of Agree)	A document that contains a mutual agreement by concerned parties on basic terms and conditions of business that generally applies to everywhere
• MOV (Motor Operated Valve)	Valve that manages opening and shutting by a motor
• MSDS (Material, Safety Data Sheet)	A document that writes chemical substances, nomenclature of medicines with chemical substances, physical chemistry characteristics, toxicity/riskiness, manual in case of fire/explosion and effects on environments
• NCS (National Competency Standards)	National Competency Standard
• O&M (Operation & Maintenance)	Operating and Maintenance
• PJB (Pre-Job-Briefing)	Conference before tasks
• PMP (Project Management Professional)	International certificate that manages information structure centered projects that summarizes approach methods needed for project management
QIRAS     (Quality Inspector Realtime Assistant System)	Real-time support system by quality examiners
• Retrofit	An act of applying software or parts that are newly designed on products that are in service or accepted for delivery
• ROMM (Rehabilitation, Operation, Maintenance & Management)	Recovering business of thermal power plant performance
• SAT (Systematic Approach to Training)	Management method for structured training of an international condition of eligibility
• TBM (Tool Box Meeting)	Employees discussing on scheduled duties, procedures, safety, and attention points before the job



For this report, we used FSC<sup>®</sup> (Forest Stewardship Council<sup>®</sup>) certified paper that has been sourced and managed in a socially responsible and economically viable manner. And this report paper was printed in soy ink by a company that earned an FSC<sup>®</sup> Chain-of-Custody certificate (license code. C005448).

